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# **City of Dallas**

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# Government Performance and Financial Management Committee

April 26, 2021 1:00 PM

#### **2021 CITY COUNCIL APPOINTMENTS**

COUNCIL COMMITTEE	
ECONOMIC DEVELOPMENT	ENVIRONMENT AND SUSTAINABILITY
Atkins (C), Blewett (VC), Gates, McGough, Narvaez,	Narvaez (C), West (VC), Atkins, Blackmon, Gates
Resendez, West	
GOVERNMENT PERFORMANCE AND FINANCIAL	HOUSING AND HOMELESSNESS SOLUTIONS We,
MANAGEMENT	Thomas (C), Mendelsohn (VC), Arnold, Blackmon,
Mendelsohn (C), Gates (VC), Bazaldua,	Kleinman, Resendez, West
McGough, Thomas	
PUBLIC SAFETY	QUALITY OF LIFE, ARTS, AND CULTURE
Gates (C), Kleinman (VC), Arnold, Bazaldua,	Medrano (C), Atkins (VC), Arnold, Blewett, Narvaez
Blewett, McGough, Medrano, Mendelsohn,	
Thomas	
TRANSPORTATION AND INFRASTRUCTURE	WORKFORCE, EDUCATION, AND EQUITY
McGough (C), Medrano (VC), Atkins, Bazaldua,	Thomas (C), Resendez (VC), Blackmon, Kleinman,
Kleinman, Mendelsohn, West	Medrano
AD HOC JUDICIAL NOMINATING COMMITTEE	AD HOC LEGISLATIVE AFFAIRS
McGough (C), Blewett, Mendelsohn, Narvaez, West	Kleinman(C), Mendelsohn (VC),
	Atkins, Gates, McGough
AD HOC COMMITTEE ON COVID-19 RECOVERY	AD HOC COMMITTEE ON GENERAL
AND ASSISTANCE	INVESTIGATING AND ETHICS
Thomas (C), Atkins, Blewett, Gates,	Mendelsohn (C), Atkins, Blackmon, Gates, Kleinman,
Mendelsohn, Narvaez, Resendez	McGough, Resendez

<sup>(</sup>C) – Chair, (VC) – Vice Chair

The Government Performance & Financial Management Committee will be held by videoconference. The meeting will be broadcast live on Spectrum Cable Channel 16 and online at bit.ly/cityofdallastv. The public may also listen to the meeting as an attendee at the following videoconference link:

https://dallascityhall.webex.com/dallascityhall/onstage/g.php?MTID=e7769ba1aa3b04bb2dfd774172020e031

#### Call to Order

#### **MINUTES**

1. <u>21-770</u> Consideration of the March 29, 2021 Government Performance & Financial Management Committee Meeting Minutes

**Attachments:** Minutes

#### BRIEFING ITEMS

2. <u>21-769</u> DFW International Airport FY 2021 Debt Financing Summary [Chris Poinsatte, Executive Vice President Chief Financial Officer, and James Mauldin, Vice President Treasury Management, DFW Airport]

**Attachments:** Presentation

#### **FYI**

 21-773 Budget Accountability Report (information as of February 28, 2021)

Attachments: Report

4. 21-774 Budget versus Actual End of Year Report for FY 2019-20

<u>Attachments:</u> <u>Memo</u> Report

5. <u>21-768</u> Oncor Application for Increased Electric Rates

Attachments: Memo

#### ADJOURNMENT

#### **EXECUTIVE SESSION NOTICE**

A closed executive session may be held if the discussion of any of the above agenda items concerns one of the following:

- 1. seeking the advice of its attorney about pending or contemplated litigation, settlement offers, or any matter in which the duty of the attorney to the City Council under the Texas Disciplinary Rules of Professional Conduct of the State Bar of Texas clearly conflicts with the Texas Open Meetings Act. [Tex. Govt. Code §551.071]
- 2. deliberating the purchase, exchange, lease, or value of real property if deliberation in an open meeting would have a detrimental effect on the position of the city in negotiations with a third person. [Tex. Govt. Code §551.072]
- 3. deliberating a negotiated contract for a prospective gift or donation to the city if deliberation in an open meeting would have a detrimental effect on the position of the city in negotiations with a third person. [Tex. Govt. Code §551.073]
- 4. deliberating the appointment, employment, evaluation, reassignment, duties, discipline, or dismissal of a public officer or employee; or to hear a complaint or charge against an officer or employee unless the officer or employee who is the subject of the deliberation or hearing requests a public hearing. [Tex. Govt. Code §551.074]
- 5. deliberating the deployment, or specific occasions for implementation, of security personnel or devices. [Tex. Govt. Code §551.076]
- discussing or deliberating commercial or financial information that the city has received from a business prospect that the city seeks to have locate, stay or expand in or near the city and with which the city is conducting economic development negotiations; or deliberating the offer of a financial or other incentive to a business prospect. [Tex Govt. Code §551.087]
- 7. deliberating security assessments or deployments relating to information resources technology, network security information, or the deployment or specific occasions for implementations of security personnel, critical infrastructure, or security devices. [Tex Govt. Code §551.089]



# City of Dallas

## Agenda Information Sheet

File #: 21-770 Item #: 1.

Consideration of the March 29, 2021 Government Performance & Financial Management Committee Meeting Minutes

# Government Performance & Financial Management Committee Meeting Record

The Government Performance & Financial Management Committee meetings are recorded.

Agenda materials are available online at <a href="https://dallastx.swagit.com/government-performance-and-financial-management-committee">https://dallastx.swagit.com/government-performance-and-financial-management-committee</a>.

Note: This meeting was conducted via videoconference to comply with a social distancing mandate during a declared state of disaster

Meeting Date: March 29, 2021 Convened: 1:07 p.m. Adjourned: 3:22 p.m.

**Committee Members Present:** 

Cara Mendelsohn, Chair Jennifer S. Gates, Vice Chair Adam Bazaldua Adam McGough Casey Thomas, II **Committee Members Absent:** 

**Other Council Members Present:** 

#### **AGENDA**

#### **CALL TO ORDER**

1. Consideration of the February 22, 2021 Meeting Minutes

Action Taken/Committee Recommendation(s): A motion was made to approve the minutes for the February 22, 2021 Government Performance & Financial Management Committee meeting. The motion passed unanimously.

Motion made by: Jennifer Gates

Motion seconded by: Adam Bazaldua

#### **BRIEFINGS**

#### 2. Dallas Central Appraisal District 2021/2022 Proposed Budget

**Presenter(s):** Cheryl Jordan, Director of Community Relations, and Ken Nolan, Chief Appraiser, Dallas Central Appraisal District

**Action Taken/Committee Recommendation(s):** Chief Appraiser Ken Nolan presented an overview of the Dallas Central Appraisal District's 2021/2022 Proposed Budget. Information only.

#### 3. Overview of Dallas Central Appraisal District Audit Process for Property Tax Exemptions

**Presenter(s):** Cheryl Jordan, Director of Community Relations, and Ken Nolan, Chief Appraiser, Dallas Central Appraisal District

**Action Taken/Committee Recommendation(s):** Cheryl Jordan presented a briefing on the audit process for property tax exemptions. There were questions on information disclosure and the exemption forms. Information only.

#### 4. Communications relating to the FY 2020 Audit

**Presenter(s):** Sarah Dempsey, Partner-in-Charge, and Jeff Wada, Audit Manager, Government Services, Weaver LLP

**Action Taken/Committee Recommendation(s):** Sarah Dempsey shared the results of the FY 2020 Audit. There were questions about pension liability and general fund growth. Information only.

#### 5. Criminal Penalties and Recovering Fees for Negligent Actions

**Presenter(s):** Tatia Wilson, Executive Assistant City Attorney

**Action Taken/Committee Recommendation(s):** Tatia Wilson presenting a briefing on criminal penalties and recovering fees for negligent actions. Information only.

6. Executive Performance Management Informal Request for Proposal Presentations

Action Taken/Committee Recommendation(s): The committee heard presentations from the following vendors:

- A. New Horizon Strategies, LLC
- B. Management Partners
- C. The Whitney Smith Company, Inc.
- D. Lighthouse Resource Group
- E. Zelos, LLC

FYI

- 7. Budget Accountability Report (information as of January 31, 2021)
- 8. Quarterly Investment Report (information as of December 31, 2020)
- 9. Upcoming Agenda Item April 14, 2021 Authorization of the Second Letter Amendment to the Lease Agreement between the City of Dallas and the Arena Group
- 10. Update on Recent Steps Takes to Address Marshal Office Vacancies

**ADJOURN** 

**APPROVED BY:** 

ATTESTED BY:

Cara Mendelsohn, Chair Government Performance & Financial Management Committee Anne Lockyer, Coordinator Government Performance & Financial Management Committee



# City of Dallas

#### Agenda Information Sheet

File #: 21-769 Item #: 2.

DFW International Airport FY 2021 Debt Financing Summary [Chris Poinsatte, Executive Vice President Chief Financial Officer, and James Mauldin, Vice President Treasury Management, DFW Airport]

# DFW International Airport FY 2021 Debt Financing Summary

City of Dallas

Government Performance and Financial Management Committee

April 26, 2021



# Supplemental Bond Ordinances Summary

# 59th Supplemental Bond Ordinance

 Amends master bond ordinance to change definition of "eligible security" for escrow accounts to include US Agencies (in addition to US Treasuries)

# **60<sup>th</sup> Supplemental Bond Ordinance**

- Permits the Authorized Officers to issue refunding and new money bonds for the Airport
- Establishes parameters for issuances

# 61st Supplemental Bond Ordinance

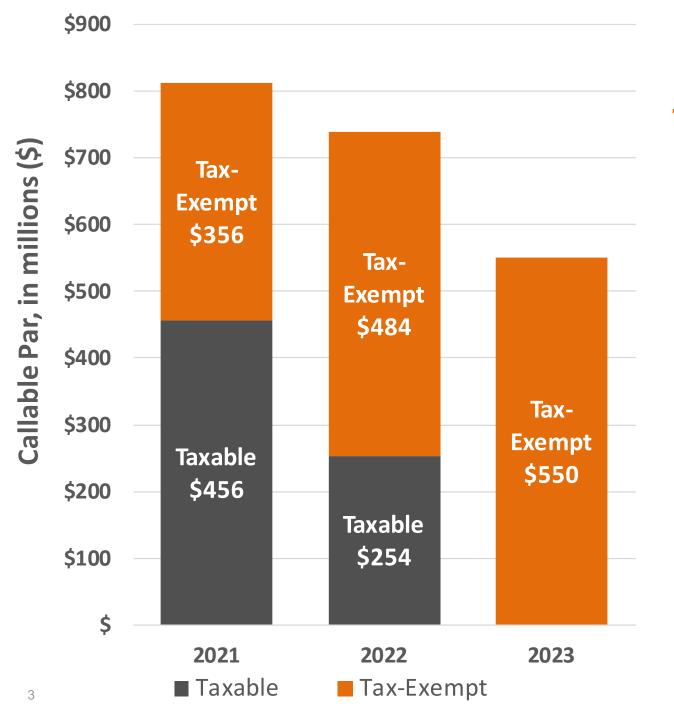
 Annual request to authorize the refunding of entire commercial paper program through bonds

# **62<sup>nd</sup> Supplemental Bond Ordinance**

 Allows DFW to enter into a new interim financing credit facility with Wells Fargo Bank to provide short-term capital project financing







# Refunding Opportunities

#### FY 2021 Plans

- Advance refund \$456 million of Alternative
   Minimum Tax debt callable on 11/1/2022
  - Estimated gross savings over \$70M million
- Refund approximately \$356 million of taxexempt debt
  - Estimated gross savings over \$100 million

Additional refundings are currently planned for 2022 and 2023



Series	Tax Status	Purpose	Approximate Par Amount	
2021A	Taxable	Advance refunding of AMT bonds callable 2022 and commercial paper	\$640MM	60 <sup>th</sup> Supplemental Bond Ordinance  • Not to exceed \$2.4 billion over 12 months  • 3 transactions
2021B	Tax-Exempt	Refunding of bonds callable 2021 and commercial paper	\$415MM	<ul> <li>Approximately \$1.3 billion to refund existing bonds and commercial paper, plus \$150 million of new money bonds (table to left)</li> <li>Plus, up to \$254 million to advance refund bonds if financially advantageous</li> <li>Plus, up to \$850 million for new money proceeds if financially advantageous</li> </ul>
2021C	Tax-Exempt	New Money proceeds and refunding commercial paper	\$200MM	<ul> <li>Interest rates - not to exceed maximum allowed under state law</li> <li>Final maturity - not to exceed 11/1/2051</li> </ul>



# Financing Team

#### **Co-Financial Advisors**

Hilltop Securities Estrada Hinojosa

#### **Bond Counsel**

McCall, Parkhurst & Horton, LLP West and Associates, LLP

## **Co-Disclosure Counsel**

Bracewell, LLP Hardwick Law Firm, LLC

## Co-Underwriters' Counsel

Kelly Hart & Hallman LLP Escamilla Poneck, LLP



# **Underwriter Syndicates**

-	2021A Taxable	2021B Tax-Exempt	2021C Tax-Exempt
Anticipated leave Cine (Day)	ΦC 4 ON AN A	Ф44 <i>Б</i> ВАВ4	<b>COODANA</b>
Anticipated Issue Size (Par)	\$640MM	\$415MM	\$200MM
Sr. Manager	Banc of America Securities	RBC Capital Markets	Academy Securities*
Co-Senior	Citibank	Stern Brothers*	Jefferies
Co-Senior	JP Morgan		
Co-Manager	UBS	Raymond James	Wells Fargo
Co-Manager Cabrera*		Piper Sandler	Loop Capital Markets*

#### \*MWDVBE Firm

- Firms were selected from the pool approved by the Board in January 2018
- Anticipated MWBE participation will exceed 25% across the three transactions







# **62nd Supplemental Bond Ordinance**

**New Interim Financing Credit Facility** 

- Credit facility for drawdown bonds to finance certain capital projects
- For \$225 million facility with Wells Fargo
- Similar to a commercial paper program
- DFW will take-out the interim financing with long-term bonds upon completion of projects (2023)





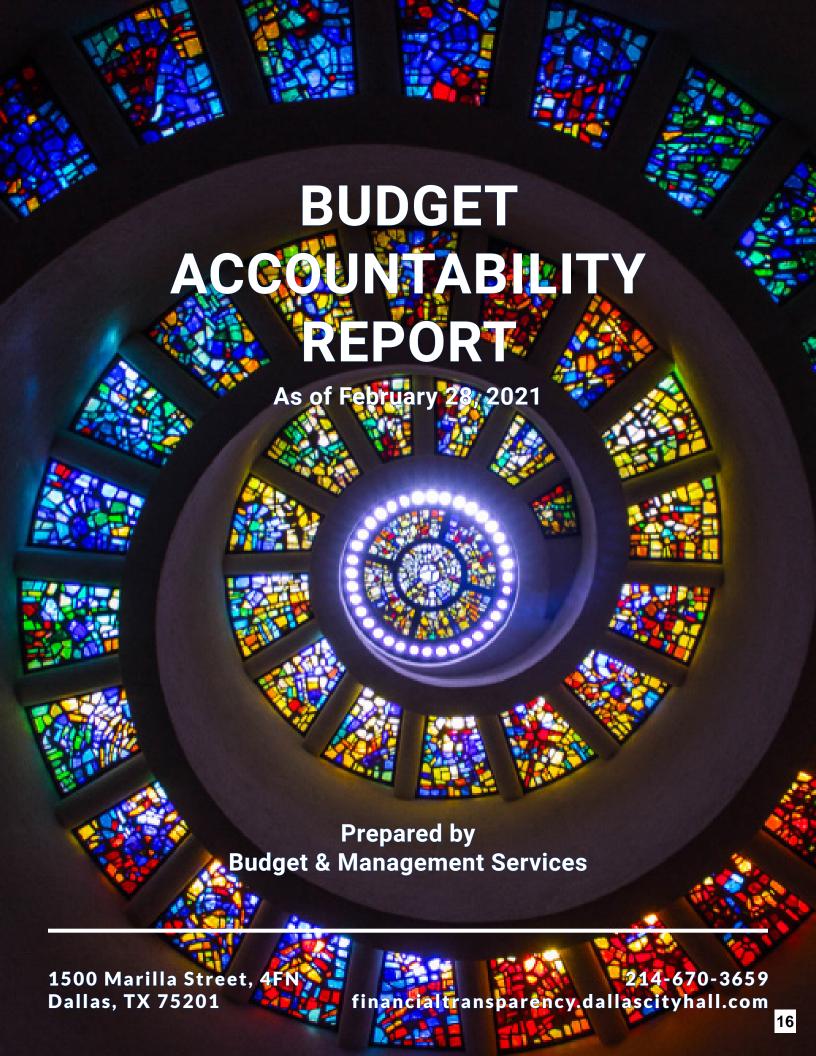
# City of Dallas

1500 Marilla Street Dallas, Texas 75201

## Agenda Information Sheet

File #: 21-773 Item #: 3.

Budget Accountability Report (information as of February 28, 2021)



# **EXECUTIVE SUMMARY**

## Financial Forecast Report

Out and the Free I	Year-End Fore	cast vs. Budget
Operating Fund	Revenues	Expenses
General Fund	<b>Ø</b>	<b>⊘</b>
Aviation	5.6% over budget	5.6% over budget
Convention and Event Services	13.2% under budget	13.2% under budget
Municipal Radio	31.2% under budget	10.1% under budget
Sanitation Services	<b>Ø</b>	<b>⊘</b>
Storm Drainage Management	<b>Ø</b>	<b>⊘</b>
Sustainable Development and Construction	<b>Ø</b>	<b>⊘</b>
Dallas Water Utilities	<b>Ø</b>	<b>⊘</b>
Information Technology	•	<ul><li>✓</li></ul>
Radio Services	<b>Ø</b>	<b>⊘</b>
Equipment and Fleet Management	<b>Ø</b>	<b>⊘</b>
Express Business Center	<b>Ø</b>	<b>⊘</b>
Bond and Construction Management	9.4% under budget	9.4% under budget
9-1-1 System Operations	<b>Ø</b>	2.5% over budget
Debt Service	<b>⊘</b>	<b>⊘</b>

YE forecast within 5% of budget

#### Dallas 365

#### Year-to-Date Year-End Forecast



On Target

! 6 Near Target

8 Not on Target **27** On Target

X 6 Not on Target

## **Budget Initiative Tracker**



Complete

**29**On Track

! 1 At Risk



Canceled

# FINANCIAL FORECAST REPORT

The Financial Forecast Report (FFR) provides a summary of financial activity through February 28, 2021, for the General Fund and other annual operating funds of the City. The Adopted Budget column reflects the budget adopted by City Council on September 23, 2020, effective October 1, 2020, through September 30, 2021. The Amended Budget column reflects City Council-approved transfers between funds and programs, department-initiated transfers between expense objects, approved use of contingency, and other amendments supported by revenue or fund balance.

Year-to-date (YTD) actual amounts represent revenue or expenses/encumbrances that have occurred through the end of the most recent accounting period. Departments provide the year-end (YE) forecast, which projects anticipated revenues and expenditures as of September 30, 2021. The variance is the difference between the FY 2020-21 amended budget and the YE forecast. Variance notes are provided when the YE forecast is +/- five percent of the amended budget and/or if YE expenditures are forecast to exceed the amended budget.

#### General Fund Overview

The General Fund overview provides a summary of financial activity through February 28, 2021.

	FY 2020-21 Adopted Budget	FY 2020-21 Amended Budget	YTD Actual	YE Forecast	Variance
Beginning Fund Balance	\$235,992,351	\$235,992,351		\$250,424,022	\$14,431,671
Revenues	1,437,039,483	1,437,039,483	988,082,969	1,448,064,408	11,024,925
Expenditures	1,437,039,483	1,437,039,483	521,161,430	1,444,698,818	7,659,334
Ending Fund Balance	\$235,992,351	\$235,992,351		\$253,789,612	\$17,797,262

**Fund Balance.** As of February 28, 2021, the beginning fund balance for the adopted and amended budget and YE forecast reflects the FY 2019-20 audited unassigned ending fund balance and includes FY 2019-20 YE savings.

**Revenues.** Through February 28, 2021, General Fund revenues are projected to be \$11,025,000 over budget. Sales tax revenue is projected to be \$16,285,000 over budget based on actual collection trends. The City's sales tax collections are \$14,418,437 over budget five months into the fiscal year. This is partially offset by charges for services and interest earnings, which are projected to be \$5,911,000 under budget and \$3,190,000 under budget, respectively.

**Expenditures.** Through February 28, 2021, General Fund expenditures are projected to be \$7,659,000 over budget primarily due to DPD and DFR uniform overtime and repair costs to City facilities associated with Winter Storm Uri (Park and Recreation). This is partially offset by salary savings from vacant non-uniform positions across all General Fund departments.

# **GENERAL FUND REVENUE**

Revenue Category	FY 2020-21 Adopted Budget	FY 2020-21 Amended Budget	YTD Actual	YE Forecast	Variance
Property Tax	\$825,006,993	\$825,006,993	\$816,462,885	\$825,006,993	\$0
Sales Tax <sup>1</sup>	296,324,365	296,324,365	86,718,118	312,609,784	16,285,419
Franchise and Other	115,907,401	115,907,401	45,553,195	119,543,561	3,636,160
Charges for Services <sup>2</sup>	105,618,133	105,618,133	18,083,799	99,706,859	(5,911,274)
Fines and Forfeitures	23,554,646	23,554,646	8,266,938	24,065,069	510,423
Operating Transfers In	42,410,021	42,410,021	4,145,862	42,523,563	113,542
Intergovernmental	12,111,533	12,111,533	1,027,748	12,214,046	102,513
Miscellaneous <sup>3</sup>	6,716,212	6,716,212	4,991,839	6,276,905	(439,307)
Licenses and Permits	5,023,871	5,023,871	2,098,044	4,941,758	(82,113)
Interest <sup>4</sup>	4,366,308	4,366,308	734,540	1,175,871	(3,190,437)
Total Revenue	\$1,437,039,483	\$1,437,039,483	\$988,082,969	\$1,448,064,408	\$11,024,925

#### **VARIANCE NOTES**

General Fund revenue variance notes are provided below for revenue categories with YE forecast variances of +/- five percent and revenue with an amended budget.

- **1 Sales Tax.** Revenues are forecast to be \$16,285,000 over budget based on actual collection trends. The City received \$4.2 million from the Texas Comptroller this year as part of audit findings from prior years (\$2.5 million in December and \$1.7 million in February). After five months, the City's sales tax collections are \$14,418,437 over budget.
- **2 Charges for Services.** Revenues are forecast to be \$5,911,000 under budget primarily due to reduced parking fee revenue, which is projected to be \$1,486,000 under budget as a result of COVID-19. Additionally, barricade application fee revenues are projected to be \$853,000 under budget because of the pandemic and difficulties achieving compliance with the new fee. Ambulance revenues are projected to be \$821,000 under budget because COVID-19 has impacted residents' ability to pay ambulance fees. Finally, fire watch revenue is projected to be \$890,000 under budget due to the elimination of sizable public gatherings such as concerts, sporting events, and conferences.
- **3 Miscellaneous.** Revenues are forecast to be \$439,000 under budget primarily due to \$1,078,000 in reduced revenues associated with new Transportation (TRN) engineering fees for locating utilities and for reviews of private development projects. These are partially offset by (1) an unbudgeted legal settlement with the AT&T Performing Arts Center for facility repair costs incurred by the City (approximately \$330,000) and (2) revenue received from unclaimed property (\$232,000).
- **4 Interest.** Revenues are forecast to be \$3,190,000 under budget primarily due to the Federal Reserve lowering interest rates.

# **GENERAL FUND EXPENDITURES**

Expenditure Category	FY 2020-21 Adopted Budget	FY 2020-21 Amended Budget	YTD Actual	YE Forecast	Variance
Civilian Pay	\$241,523,414	\$241,556,552	\$85,911,076	\$230,956,388	(\$10,600,165)
Civilian Overtime	7,514,598	7,564,598	4,109,420	8,835,034	1,270,436
Civilian Pension	33,844,770	33,987,940	12,360,260	33,235,539	(752,401)
Uniform Pay	481,652,999	479,281,000	181,177,366	478,072,583	(1,208,417)
Uniform Overtime	30,835,323	33,207,322	23,353,697	43,625,699	10,418,377
Uniform Pension	167,665,603	167,665,603	63,102,890	168,002,868	337,265
Health Benefits	72,562,299	72,555,086	25,004,018	72,555,086	0
Workers Comp	16,977,554	16,977,554	0	16,977,554	0
Other Personnel Services	11,738,318	11,653,205	4,763,270	11,561,516	(91,689)
Total Personnel Services <sup>1</sup>	1,064,314,878	1,064,448,861	399,781,998	1,063,822,267	(626,594)
Supplies	74,443,068	75,005,561	24,037,850	76,048,058	1,042,497
Contractual Services <sup>2</sup>	405,650,955	402,379,671	131,614,868	418,885,108	16,505,437
Capital Outlay	11,244,563	13,698,737	3,261,288	14,195,446	496,709
Reimbursements <sup>3</sup>	(118,613,981)	(118,493,346)	(37,534,574)	(128,252,061)	(9,758,715)
Total Expenditures	\$1,437,039,483	\$1,437,039,483	\$521,161,430	\$1,444,698,818	\$7,659,334

#### **VARIANCE NOTES**

General Fund expenditure variance notes are provided below for expenditure categories with YE forecast variances of +/- five percent. The Amended Budget column reflects department-initiated transfers between expense objects.

- **1 Personnel Services.** Personnel services are forecast to be \$627,000 under budget primarily due to salary savings associated with vacant civilian positions, primarily offset by overtime for DPD (\$6,256,000) and DFR (\$4,163,000) uniform employees.
- **2 Contractual Services.** Contractual services are forecast to be \$16,505,000 over budget due to a higher-than-anticipated elections contract expense with Dallas, Collin, and Denton counties, unbudgeted repairs associated with Winter Storm Uri in February 2021 that are not considered insurable, maintenance work related to COVID-19 not completed by December 30, and completion of contract concrete work to meet current fiscal year service delivery targets.
- **3 Reimbursements.** Reimbursements are forecast to be \$9,759,000 more than budget primarily due to unbudgeted repairs anticipated to be covered by insurance associated with Winter Storm Uri and reimbursement from the Federal Emergency Management Agency (FEMA) for DFR's vaccination efforts.

# **GENERAL FUND EXPENDITURES**

Expenditure by Department	FY 2020-21 Adopted Budget	FY 2020-21 Amended Budget	YTD Actual	YE Forecast	Variance
Budget and Management Services	\$4,172,709	\$4,172,709	\$1,463,252	\$4,170,019	(\$2,691)
Building Services <sup>1</sup>	23,397,410	23,397,410	11,060,594	25,495,241	2,097,831
City Attorney's Office	16,978,300	16,978,300	6,050,155	16,950,789	(27,511)
City Auditor's Office	3,123,860	3,123,860	1,149,683	3,041,618	(82,242)
City Controller's Office	8,004,574	8,004,574	3,457,926	7,979,467	(25,107)
Independent Audit <sup>2</sup>	945,429	945,429	0	745,429	(200,000)
City Manager's Office <sup>3</sup>	2,918,134	2,918,134	1,160,850	2,961,755	43,621
City Secretary's Office	2,886,027	2,886,027	1,168,037	2,886,027	0
Elections <sup>4</sup>	1,106,896	1,106,896	42,461	1,928,528	821,632
Civil Service	2,946,744	2,946,744	1,009,146	2,913,188	(33,556)
Code Compliance <sup>5</sup>	32,209,414	32,209,414	11,375,862	31,620,677	(588,737)
Court and Detention Services <sup>6</sup>	23,811,595	23,811,595	8,544,379	23,027,233	(784,362)
Jail Contract	9,547,117	9,547,117	3,182,372	9,547,117	0
Dallas Animal Services	15,314,969	15,314,969	5,422,098	15,309,389	(5,580)
Dallas Fire-Rescue <sup>7</sup>	315,544,933	315,544,933	117,437,307	317,776,236	2,231,303
Dallas Police Department <sup>8</sup>	513,535,030	513,535,030	188,778,039	519,480,783	5,945,753
Housing and Neighborhood Revitalization <sup>9</sup>	3,587,062	3,587,062	860,035	3,352,820	(234,242)
Human Resources	6,055,192	6,055,192	2,228,455	5,982,035	(73,157)
Judiciary	3,663,199	3,663,199	1,330,975	3,654,058	(9,141)
Library	32,074,999	32,074,999	11,768,188	31,615,036	(459,963)
Management Services	, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	,,		,,	(121,121,
311 Customer Service Center	4,639,768	4,639,768	1,519,465	4,639,768	0
Communications, Outreach, and Marketing	2,295,750	2,295,750	667,103	2,197,868	(97,882)
Emergency Management Operations <sup>10</sup>	1,152,959	1,152,959	819,507	1,285,878	132,919
Office of Community Care	8,415,504	8,415,505	2,112,118	8,414,383	(1,122)
Office of Community Police Oversight	545,133	545,133	150,217	536,510	(8,623)
Office of Environmental Quality and	4,247,434	4,247,433	2,395,761	4,177,722	(69,711)
Sustainability					
Office of Equity and Inclusion	2,401,046	2,401,046	686,419	2,387,285	(13,761)
Office of Government Affairs	937,370	937,370	360,414	894,745	(42,625)
Office of Historic Preservation	728,797	728,797	277,580	728,797	0
Office of Homeless Solutions	12,364,516	12,364,516	1,323,764	12,243,470	(121,046)
Office of Integrated Public Safety Solutions	3,393,814	3,393,814	308,801	3,393,814	0
Mayor and City Council <sup>11</sup>	5,140,653	5,140,653	1,941,114	5,281,713	141,060
Non-Departmental	113,461,571	113,461,571	19,114,883	112211571	(1,250,000)
Office of Arts and Culture	20,204,697	20,204,697	13,133,000	20,126,550	(78,147)
Office of Data Analytics and Business Intelligence	1,261,913	1,261,913	881,904	1,176,821	(85,092)
Office of Economic Development	5,442,727	5,442,727	1,974,475	5,408,569	(34,158)
Park and Recreation <sup>12</sup>	94,313,446	94,313,446	33,000,650	96,167,056	1,853,610
Planning and Urban Design	3,312,735	3,312,735	1,212,636	3,179,409	(133,326)
Procurement Services <sup>13</sup>	3,018,085	3,018,085	1,072,523	2,631,952	(386,133)
Public Works	76,141,197	76,141,197	44,762,382	75,734,219	(406,978)
Sustainable Development and Construction	1,868,980	1,868,980	1,349,372	1,812,042	(56,938)
Transportation	43,105,575	43,105,575	14,607,528	42,809,011	(296,564)
Total Departments	1,430,217,263	1,430,217,263	521,161,430	1,437,876,598	7,659,334
Financial Reserves	1,430,217,203	1,430,217,203	0	0	7,037,334
Liability/Claims Fund Transfer	4,822,220	4,822,220	0	4,822,220	0
Salary and Benefit Stabilization	2,000,000	2,000,000	0	2,000,000	0
Total Expenditures	\$1,437,039,483	1,437,039,483	\$521,161,430	1,444,698,818	\$7,659,334

#### **VARIANCE NOTES**

General Fund variance notes are provided below for departments with YE forecast variances of +/- five percent, amended budgets, or YE forecasts projected to exceed budget.

- **1 Building Services.** BSD is projected to be \$2,098,000 over budget due to work related to COVID-19 not completed by December 30, as well as reduced reimbursements from various City departments.
- **2 Independent Audit.** Expenditures are projected to be \$200,000 under budget due to a lower-than-anticipated contract expense associated with the City's annual independent audit.
- **3 City Manager's Office.** CMO is projected to be \$44,000 over budget due to unbudgeted termination payouts.
- **4 Elections.** Expenditures are projected to be \$822,000 over budget due to a higher-than-anticipated elections contract expense with Dallas, Collin, and Denton counties.
- **5 Code Compliance.** CCS is projected to be \$589,000 under budget due to salary savings associated with 69 vacant positions as of March 31.
- **6 Court and Detention Services.** CTS is projected to be \$784,000 under budget due to salary savings associated with 73 vacant positions and a lower-than-anticipated number of ad hoc department requests for security services.
- **7Dallas Fire-Rescue.** DFR is projected to be \$2,231,000 over budget primarily due to \$4,163,000 in overtime for sworn positions associated with citywide COVID-19 vaccination efforts completed in conjunction with Dallas County (\$2,300,000), as well as with increased backfill expenses for quarantined uniform staff. This is partially offset by an unbudgeted reimbursement from the Federal Emergency Management Agency (FEMA) for the department's vaccination efforts.
- **8 Dallas Police Department.** DPD is projected to be \$5,946,000 over budget primarily due to \$6,256,000 in increased overtime for sworn positions associated with a greater focus on crime suppression efforts. City leadership and the new Police Chief will evaluate the current trajectory and recommend changes as needed going forward.
- **9 Housing and Neighborhood Revitalization.** HOU is projected to be \$234,000 under budget due to salary savings associated with three vacant positions.
- **10 Emergency Management Operations.** OEM is projected to be \$133,000 over budget due to contracts with private bus companies for mobile warming services during Winter Storm Uri in February 2021. OEM and other impacted departments are tracking severe weather expenses and plan to seek reimbursement from FEMA.
- **11 Mayor and City Council.** MCC is projected to be \$141,000 over budget due to unbudgeted termination payouts and overtime.
- **12 Park and Recreation.** PKR is projected to be \$1,854,000 over budget due to unbudgeted repairs associated with Winter Storm Uri in February 2021 that are not considered insurable. Repair expenses are currently estimated to be about \$10 million while anticipating about \$7.5 million from insurance via reimbursements. This is partially offset by salary savings associated with vacant positions.
- **13 Procurement Services.** POM is projected to be \$386,000 under budget due to salary savings associated with four vacant positions.

# **ENTERPRISE FUNDS**

Department	FY 2020-21 Adopted Budget	FY 2020-21 Amended Budget	YTD Actual	YE Forecast	Variance	
AVIATION <sup>1</sup>						
Beginning Fund Balance	\$0	\$0		\$15,319,809	\$15,319,809	
Total Revenues	112,758,320	112,758,320	49,703,021	119,082,100	6,323,780	
Total Expenditures	112,758,320	112,758,320	36,060,380	119,081,299	6,322,979	
Ending Fund Balance	\$0	\$0		\$15,320,610	\$15,320,610	
CONVENTION AND EVENT SER	CONVENTION AND EVENT SERVICES <sup>2</sup>					
Beginning Fund Balance	\$57,091,833	\$57,091,833		\$39,553,867	(\$17,537,966)	
Total Revenues	85,832,581	85,832,581	8,152,437	74,494,548	(11,338,033)	
Total Expenditures	85,832,581	85,832,581	17,858,129	74,494,548	(11,338,033)	
Ending Fund Balance	\$57,091,833	\$57,091,833		\$39,553,867	(\$17,537,966)	
MUNICIPAL RADIO <sup>3</sup>	•					
Beginning Fund Balance	\$685,965	\$685,965		\$725,264	\$39,299	
Total Revenues	1,911,000	1,911,000	446,534	1,314,642	(596,358)	
Total Expenditures	1,875,612	1,875,612	823,779	1,685,497	(190,115)	
Ending Fund Balance	\$721,353	\$721,353	·	\$354,409	(\$366,944)	
SANITATION SERVICES <sup>4</sup>	'					
Beginning Fund Balance	\$33,204,530	\$33,204,530		\$22,151,461	(\$11,053,069)	
Total Revenues	127,068,910	127,068,910	52,386,826	124,939,931	(2,128,979)	
Total Expenditures	128,413,418	129,224,001	30,569,474	131,628,920	2,404,919	
Ending Fund Balance	\$31,860,022	\$31,049,439		\$15,462,472	(\$15,586,967)	
STORM DRAINAGE MANAGEM	NT_DALLAS WATER	RUTHITIES				
Beginning Fund Balance	\$9,918,699	\$9,918,699		\$10,383,149	\$464,450	
Total Revenues	66,355,747	66,355,747	27,529,286	66,395,361	39,614	
Total Expenditures	66,329,747	66,329,747	11,795,334	66,329,747	0	
Ending Fund Balance	\$9,944,699	\$9,944,699		\$10,448,763	\$504,064	
SUSTAINABLE DEVELOPMENT	AND CONSTRUCTION	N <sup>5</sup>		'		
Beginning Fund Balance	\$47,421,969	i i		\$51,667,089	\$4,245,120	
Total Revenues	33,644,751	33,434,751	13,211,749	33,644,751	210,000	
Total Expenditures	36,544,104	38,544,104	12,871,567	37,800,917	(743,187)	
Ending Fund Balance	\$44,522,616	\$42,312,616		\$47,510,923	\$5,198,307	
WATER UTILITIES <sup>6</sup>						
Beginning Fund Balance	\$140,647,348	\$140,647,348		\$131,522,556	(\$9,124,792)	
Total Revenues	692,146,200	692,146,200	252,846,123	682,658,243	(9,487,957)	
Total Expenditures	714,778,341	714,778,341	208,102,627	705,290,383	(9,487,958)	
Ending Fund Balance	\$118,015,207	\$118,015,207		\$108,890,415	(\$9,124,792)	

# **INTERNAL SERVICE FUNDS**

Department	FY 2020-21 Adopted Budget	FY 2020-21 Amended Budget	YTD Actual	YE Forecast	Variance			
INFORMATION TECHNOLOGY								
Beginning Fund Balance	\$5,590,116	\$5,590,116		\$7,667,186	\$2,077,070			
Total Revenues	84,372,061	84,372,061	33,864,252	84,388,020	15,959			
Total Expenditures	85,013,099	85,013,099	45,589,369	84,315,177	(697,922)			
Ending Fund Balance	\$4,949,078	\$4,949,078		\$7,740,029	\$2,790,951			
RADIO SERVICES	RADIO SERVICES							
Beginning Fund Balance	\$1,039,213	\$1,039,213		\$1,351,631	\$312,418			
Total Revenues	12,843,519	12,843,519	4,918,829	12,843,519	0			
Total Expenditures	13,423,481	13,423,481	4,567,355	13,385,573	(37,908)			
Ending Fund Balance	\$459,251	\$459,251		\$809,577	\$350,326			
EQUIPMENT AND FLEET MANA	GEMENT <sup>7</sup>							
Beginning Fund Balance	\$12,006,161	\$12,006,161		\$11,979,713	(\$26,448)			
Total Revenues	54,714,940	54,714,940	5,091,637	55,172,450	457,510			
Total Expenditures	56,069,040	56,069,040	13,499,988	56,526,550	457,510			
Ending Fund Balance	\$10,652,061	\$10,652,061		\$10,625,613	(\$26,448)			
EXPRESS BUSINESS CENTER								
Beginning Fund Balance	\$4,120,084	\$4,120,084		\$4,153,287	\$33,203			
Total Revenues	2,593,790	2,593,790	1,331,520	2,593,790	0			
Total Expenditures	2,080,890	2,080,890	893,793	2,080,890	0			
Ending Fund Balance	\$4,632,984	\$4,632,984		\$4,666,187	\$33,203			
OFFICE OF BOND AND CONSTR	UCTION MANAGEM	ENT <sup>8</sup>						
Beginning Fund Balance	\$0	\$0		(\$1,173,960)	(\$1,173,960)			
Total Revenues	23,074,750	23,074,750	377,088	21,249,598	(1,825,152)			
Total Expenditures	23,074,750	23,074,750	9,797,348	21,249,598	(1,825,152)			
Ending Fund Balance	\$0	\$0		(\$1,173,960)	(\$1,173,960)			

# **OTHER FUNDS**

Department	FY 2020-21 Adopted Budget	FY 2020-21 Amended Budget	YTD Actual	YE Forecast	Variance		
9-1-1 SYSTEM OPERATIONS <sup>9</sup>							
Beginning Fund Balance	\$5,843,389	\$5,843,389		\$8,723,705	\$2,880,316		
Total Revenues	12,017,444	12,017,444	4,731,889	11,732,460	(284,984)		
Total Expenditures	16,126,922	16,126,922	4,219,567	16,523,922	397,000		
Ending Fund Balance	\$1,733,911	\$1,733,911		\$3,932,243	\$2,198,332		
DEBT SERVICE							
Beginning Fund Balance	\$43,627,241	\$43,627,241		\$46,554,040	\$2,926,799		
Total Revenues	319,810,380	319,810,380	298,377,048	319,810,380	0		
Total Expenditures	316,672,860	316,672,860	230,893,639	316,672,860	0		
Ending Fund Balance	\$46,764,761	\$46,764,761		\$55,092,049	\$2,926,799		
EMPLOYEE BENEFITS <sup>10</sup>	,	•	•				
City Contributions	99,503,000	99,503,000	35,182,600	99,503,000	0		
Employee Contributions	29,341,804	29,341,804	18,467,013	41,038,680	11,696,876		
Retiree	27,290,950	27,290,950	8,873,933	28,314,724	1,023,774		
Other	0	0	11,286	11,286	11,286		
Total Revenues	156,135,754	156,135,754	62,534,832	168,867,689	12,731,935		
Total Expenditures	163,814,169	163,814,169	58,617,467	176,685,163	12,870,994		

Note: FY 2020-21 YE forecast reflects claim expenses expected to occur in the fiscal year. Fund balance (not included) reflects incurred but not reported (IBNR) claims.

#### RISK MANAGEMENT<sup>11</sup>

ICOCCIONALO COLLICIO					
Worker's Compensation	23,001,180	23,001,180	171,253	23,001,180	0
Third Party Liability	13,784,533	13,784,533	4,861,775	13,784,533	0
Purchased Insurance	7,480,093	7,480,093	21	7,480,093	0
Interest and Other	0	0	1,020,676	1,020,676	1,020,676
Total Revenues	44,265,806	44,265,806	6,053,726	45,286,482	1,020,676
Total Expenditures	47,212,601	47,212,601	13,882,803	38,203,587	(9,009,014)

Note: FY 2020-21 YE forecast reflects claim expenses expected to occur in the fiscal year. Fund balance (not included) reflects the total current liability for Risk Management (worker's compensation/liability/property insurance).

#### **VARIANCE NOTES**

The Enterprise, Internal Service, and Other Funds summaries include the beginning fund balance with the YE revenue and expenditure forecasts. As of February 28, 2021, the YE forecast beginning fund balance represents the FY 2019-20 unaudited projected ending fund balance and does not reflect additional YE savings. We anticipate adjustments to the FY 2020-21 amended beginning fund balance after FY 2019-20 audited statements become available in April 2021. Variance notes are provided below for funds with a YE forecast variance of +/- five percent, YE forecast projected to exceed budget, or projected use of fund balance.

- **1 Aviation.** AVI expenses are projected to be \$6,323,000 over budget due to unbudgeted reimbursements to DPD and DFR for services at Love Field and an unbudgeted insurance fee for commercial paper. Revenues are projected to be \$6,323,000 over budget due to an anticipated increase in passenger enplanements. AVI received \$53.8 million in CARES Act funding and will use \$20 million in FY 2020-21 for debt service payments.
- **2 Convention and Event Services.** CCT revenues and expenses are projected to be \$11,338,000 under budget due to various event cancellations as a result of COVID-19. While this represents a 13 percent decrease from the approved budget, forecasted revenues and expenses have improved due to a recently signed contract to shelter unaccompanied minors, including space rental, equipment, parking, and food service.
- **3 Municipal Radio.** WRR revenues are projected to be \$596,000 under budget due to the loss of arts-related advertising revenues as a result of COVID-19. Similarly, expenses for personnel services are projected to be \$190,000 under budget primarily due to lower sales commissions as a result of lower ad sales.
- **4 Sanitation Services.** City Council increased SAN's budget by \$811,000 on February 24 by resolution #21-0383 for restoration work related to the use of a temporary storm debris staging area after the October 2019 tornado. SAN revenues are projected to be \$2,129,000 under budget due to decreased landfill business volume as a result of the economic downturn and Winter Storm Uri in February. Additionally, SAN expenses are projected to be \$2,405,000 over budget due to the shingle cleanup at the former Blue Star Recycling facility. SAN anticipates the use of fund balance to offset lost revenue and increased expenses.
- **5 Sustainable Development & Construction.** City Council increased DEV's budget by \$2,000,000 on January 27 by resolution #21-0266 to authorize a professional services contract for supplemental permit plan review and inspection services. DEV anticipates the further use of fund balance to offset the increased expenses.
- **6 Water Utilities.** DWU revenues are projected to be \$9,488,000 under budget primarily because of the third of three annual credits issued to wholesale customers as a result of the Sabine River Authority settlement, as well as an increase in unpaid utility bills and elimination of past due fees associated with COVID-19. DWU expenses are projected to be \$9,488,000 under budget primarily due to salary savings, decreased street rental payments, and reduced capital construction transfers. DWU anticipates the further use of fund balance to offset additional lost revenue.
- **7 Equipment and Fleet Management.** EFM expenses are projected to be \$458,000 over budget due to increased costs associated with Winter Storm Uri and for maintaining existing DPD fleet. Revenues are also projected to be over budget by \$458,000 to reflect increased charges to customer departments.
- **8 Bond and Construction Management.** BCM revenues and expenses are projected to be \$1,825,000 under budget primarily due to salary savings associated with 44 vacant positions.

#### **VARIANCE NOTES**

- **9 911 System Operations.** 911 expenses are projected to be \$397,000 over budget primarily due to the delayed unbudgeted implementation of the Next Generation 911 System.
- **10 Employee Benefits.** Employee benefits revenues are projected to be \$12,732,000 over budget primarily due to a \$1,555,000 increase in dental and vision benefit renewals. Additionally, enrollment in flexible spending accounts and supplemental life insurance was higher than originally projected. This is almost completely offset by \$12,871,000 in expenses for these products.
- **11 Risk Management.** ORM expenses are projected to be \$9,009,000 under budget primarily due to the delay of \$8,791,000 in anticipated claims expenses from FY 2020-21 to FY 2021-22.

# **GENERAL OBLIGATION BONDS**

#### 2017 Bond Program

Proposition	Authorized by Voters	ITD ITD Appropriations Expendito		Current Encumbered	Unencumbered
Street and Transportation [A]	\$533,981,000	\$306,967,270	\$104,046,768	\$69,911,517	\$133,008,985
Park and Recreation Facilities [B]	261,807,000	206,776,093	92,222,833	45,241,632	69,311,628
Fair Park [C]	50,000,000	35,854,549	25,211,403	2,396,655	8,246,491
Flood Protection and Storm Drainage [D]	48,750,000	22,484,312	3,722,472	5,882,205	12,879,636
Library Facilities [E]	15,589,000	15,589,000	12,694,045	2,271,038	623,918
Cultural and Performing Arts Facilities [F]	14,235,000	13,970,604	6,912,278	6,383,056	675,269
Public Safety Facilities [G]	32,081,000	27,737,155	10,831,390	13,208,386	3,697,379
City Facilities [H]	18,157,000	12,720,154	5,027,044	1,263,575	6,429,535
Economic Development [I]	55,400,000	36,709,750	11,105,960	12,344,838	13,258,952
Homeless Assistance Facilities [J]	20,000,000	13,989,185	82,574	7,090	13,899,522
Total	\$1,050,000,000	\$692,798,072	\$271,856,766	\$158,909,992	\$262,031,314

#### **2012 Bond Program**

Proposition	Authorized by Voters	ITD Appropriations			Unencumbered
Street and Transportation Improvements [1]	\$260,625,000	\$265,630,488	\$237,535,950	\$19,523,431	\$8,571,107
Flood Protection and Storm Drainage Facilities [2]	326,375,000	326,375,000	191,081,469	107,074,337	28,219,194
Economic Development [3]	55,000,000	55,000,000	35,771,984	6,949,280	12,278,737
Total	\$642,000,000	\$647,005,488	\$464,389,403	\$133,547,047	\$49,069,038

#### 2006 Bond Program

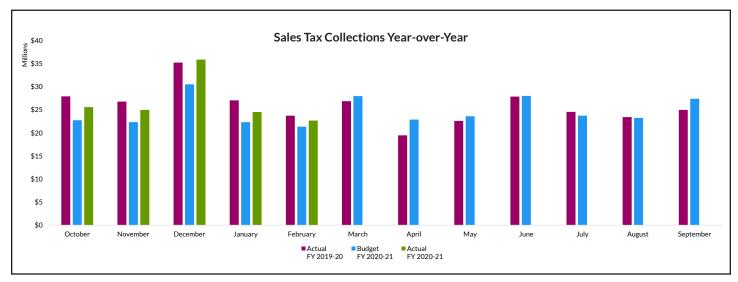
Proposition	Authorized by Voters			Current Encumbered	Unencumbered
Street and Transportation Improvements [1]	\$390,420,000	\$406,490,554	\$373,777,152	\$24,790,739	\$7,922,663
Flood Protection and Storm Drainage Facilities [2]	334,315,000	342,757,166	272,562,578	21,453,020	48,741,568
Park and Recreation Facilities [3]	343,230,000	353,022,660	340,289,384	2,571,526	10,161,750
Library Facilities [4]	46,200,000	47,693,804	46,191,642	1,086,472	415,690
Cultural Arts Facilities [5]	60,855,000	63,556,770	61,539,294	1,142,445	875,031
City Hall, City Service and Maintenance Facilities [6]	34,750,000	35,360,236	24,950,976	1,815,427	8,593,833
Land Acquisition Under Land Bank Program [7]	1,500,000	1,500,000	1,452,418	0	47,582
Economic Development [8]	41,495,000	45,060,053	41,859,178	1,153,500	2,047,376
Farmers Market Improvements [9]	6,635,000	6,933,754	6,584,013	3,208	346,532
Land Acquisition in the Cadillac Heights Area [10]	22,550,000	22,727,451	10,910,875	200,679	11,615,897
Court Facilities [11]	7,945,000	7,948,603	7,649,122	79,145	220,336
Public Safety Facilities and Warning Systems [12]	63,625,000	65,124,222	64,549,912	523,018	51,292
Total	\$1,353,520,000	\$1,398,175,273	\$1,252,316,544	\$54,819,179	\$91,039,550

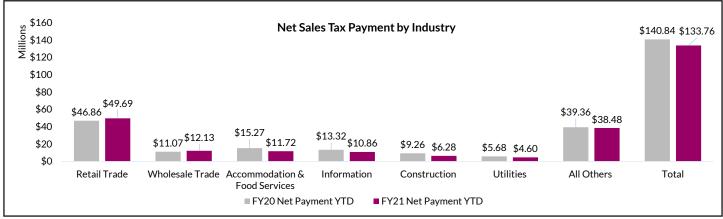
Note: The tables above reflect expenditures and encumbrances recorded in the City's financial system of record. They do not include commitments that have not yet been recorded in the system, such as amounts recently approved by City Council.

# **ECONOMIC INDICATORS**

#### Sales Tax

The current sales tax rate is 8.25 percent—6.25 percent goes to the state, one percent to the City, and one percent to DART. In FY 2019-20, the City received \$310.7 million in sales tax revenue, but because of COVID-19 and the subsequent economic decline, we budgeted only \$296.3 million for FY 2020-21. As of February 28, the forecast for sales tax revenue is \$16.3 million over budget—we will update the forecast throughout the year as additional information becomes available. The charts in this section provide more information about sales tax collections.





Note: Net sales tax payments by industry do not include the City's self-reported sales tax numbers.

# **ECONOMIC INDICATORS**

Year-over-Year Change in Sales Tax Collections						
Industry	Feb FY21 over Feb FY20	FYTD21 over FYTD20				
Retail Trade	7%	6%				
Wholesale Trade	-1%	10%				
Accommodation and Food Services	-21%	-23%				
Information	-27%	-18%				
Construction	-30%	-32%				
Utilities	-9%	-19%				
All Others	2%	-2%				
Total Collections	-4%	-5%				

**Retail Trade.** Includes establishments engaged in selling (retailing) merchandise, generally without transformation, and rendering services incidental to the sale of merchandise. The retailing process is the final step in the distribution of merchandise, so retailers are organized to sell merchandise in small quantities to the general public.

Wholesale Trade. Includes establishments engaged in wholesaling merchandise, generally without transformation, and rendering services incidental to the sale of merchandise. Wholesalers are organized to sell or arrange the purchase or sale of (a) goods for resale to other wholesalers or retailers, (b) capital or durable nonconsumer goods, and (c) raw and intermediate materials and supplies used in production.

Accommodation and Food Services. Includes establishments providing customers with lodging and/or preparing meals, snacks, and beverages for immediate consumption.

**Information.** Includes establishments engaged in (a) producing and distributing information and cultural products, (b) providing the means to transmit or distribute these products as well as data or communications, and (c) processing data.

**Construction.** Includes establishments primarily engaged in the construction of buildings or engineering projects (e.g. highways and utility systems). Establishments primarily engaged in the preparation of sites for new construction or in subdividing land for sale as building sites are also included in this sector.

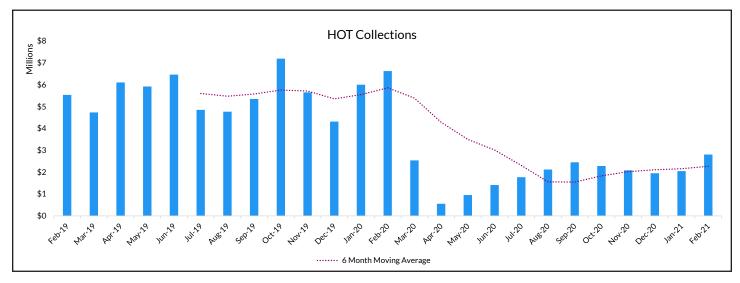
**Utilities.** Includes establishments providing electric power, natural gas, steam supply, water supply, and sewage removal.

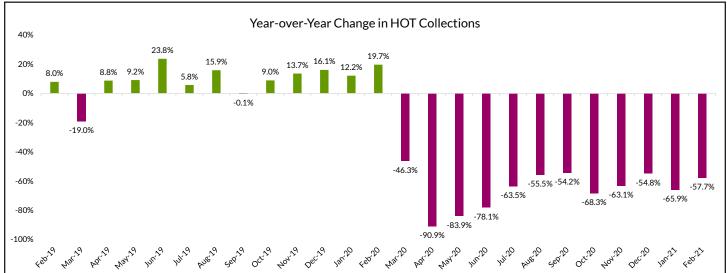
All Others. Includes but is not limited to manufacturing, professional and business services, financial activities, education and health services, and natural resources and mining.

# **ECONOMIC INDICATORS**

#### Hotel Occupancy Tax

The City collects hotel occupancy taxes (HOT) on hotel, motel, bed and breakfast, and short-term rentals in the city limits. The HOT rate in Dallas is 13 percent of the cost of the room (not including food served or personal services not related to cleaning and readying the space for the guest)—six percent goes to the state, and seven percent goes to the City. HOT is the largest single revenue source for the Kay Bailey Hutchison Convention Center, and data is typically updated every two months.





# **ECONOMIC INDICATORS**

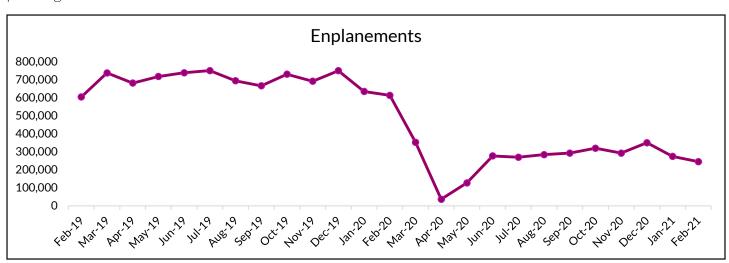
#### Convention Center Event Bookings

The table below lists the number of actual, planned, and forecast events at the KBHCCD for the last three fiscal years. Please note if no event takes place, it results in an equal reduction in revenue and expenses.

	FY19 Actual	FY20 Actual	FY21 Planned	FY21 Actual/Forecast
October	6	6	6	3
November	2	11	6	1
December	9	5	7	2
January	7	13	10	0
February	9	12	6	0
March	8	1	6	0
April	6	1	3	0
May	6	0	9	4
June	5	0	8	6
July	3	0	3	2
August	7	0	7	4
September	11	0	3	6
Total	79	49	74	28

#### Love Field Enplanements

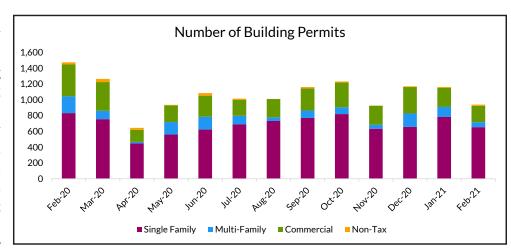
An enplanement is when a revenue-generating passenger boards an aircraft. Enplanements are the most important air traffic metric because enplaned passengers directly or indirectly generate 80 percent of Aviation revenues. Typically, Aviation generates only 20 percent of total operating revenues from non-passenger-related activities.



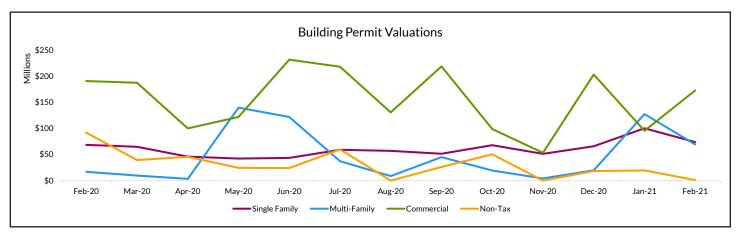
# **ECONOMIC INDICATORS**

#### **Building Permits**

Building permits (required for all construction in Dallas) can provide insight into upcoming activity in the housing market and other areas of the economy. Permits are a key indicator of the confidence developers have in the economy; likewise, a decline can indicate developers do not anticipate economic growth in the near future. In some cities, this measure may



be a leading indicator of property tax value growth, but in Dallas, the property tax forecast model includes other variables like wage/job growth, housing supply, gross domestic product, population, vacancy rates, and others.



# DALLAS 365

The Dallas 365 initiative aligns 35 key performance measures to our eight strategic priorities. The department responsible for each measure is noted at the end of the measure's description, and last year's performance is included if available. If FY 2019-20 data is not available, N/A is listed.

Year-to-date (YTD) and year-end (YE) targets are presented for each measure. YTD targets may vary based on seasonality of the work. Each month, we compare 1) the YTD target with the actual performance for the current reporting period and 2) the YE target with the department's forecasted performance as of September 30, 2021.

Measures are designated "on target" (green) if actual YTD performance is equal to or greater than the YTD target. If

Year-to-Date

21
On Target

6
Near Target

Not on Target



actual YTD performance is within five percent of the YTD target, it is "near target" (yellow). Otherwise, the measure is designated "not on target" (red). The same methodology applies to YE forecasts. Variance notes are provided for each red measure.

#	Measure	FY 2019-20 Actual	YTD Target	YTD Actual	YE Target	YE Forecast
	Economic Development					
1	Percentage of dollars spent with local M/WBE businesses (Economic Development)	69.98%	65%	71.6%	65%	71.6%
2	Percentage of businesses from low- to moderate- income (LMI) census tracts connected to the B.U.I.L.D. ecosystem (Economic Development)	N/A	40%	97.8%	40%	97.8%
3	Percentage of single-family permits reviewed in three days (Sustainable Development)	N/A	85%	0%	85%	0%
4	Percentage of inspections performed same day as requested (Sustainable Development)	96.77%	98%	97.3%	98%	98%
	Environment & Sustainability					
5	Percentage of annual Comprehensive Environmental & Climate Action Plan (CECAP) milestones completed	N/A	28%	15.4%	92%	92%
6	Monthly residential recycling diversion rate (Sanitation Services)	N/A	19%	19.2%	19%	19%
7*	Missed refuse and recycling collections per 10,000 collection points/service opportunities (Sanitation Services)	14.66	12.5	13.3	12.5	14.1
	Government Performance & Financial Management					
8	Percentage of 311 calls answered within 90 seconds (311 Customer Service Center)	35.68%	75%	28%	75%	40%
9	Percentage of vehicles receiving preventive maintenance on schedule (Equipment and Fleet Management)	76.67%	70%	84.7%	70%	86.2%

<sup>\*</sup> For most measures, high values indicate positive performance, but for these measures, the reverse is true.

#### FY 2020-21 Dallas 365

#	Measure	FY 2019-20 Actual	YTD Target	YTD Actual	YE Target	YE Forecast
	Housing & Homeless Solutions					
10*	Average number of days to contract signing for Home Improvement and Preservation Program (HIPP) applications (Housing & Neighborhood Revitalization)	N/A	120	N/A	120	180
11	Percentage of development funding contributed by private sources (Housing & Neighborhood Revitalization)	N/A	60%	68.3%	60%	60%
12	Percentage of unduplicated persons placed in permanent housing who remain housed after six months (Homeless Solutions)	75.03%	85%	98.7%	85%	98.7%
13	Percentage of individuals who exit to positive destinations through the Landlord Subsidized Leasing Program (Homeless Solutions)	N/A	80%	86.1%	80%	82%
	Public Safety					
14	Percentage of responses to structure fires within 5 minutes and 20 seconds of dispatch (Fire-Rescue)	85.54%	90%	83.3%	90%	87%
15	Percentage of EMS responses within nine minutes (Fire-Rescue)	88.98%	90%	89.2%	90%	90%
16	Percentage of responses to Priority 1 calls within eight minutes (Police)	52.75%	60%	57.2%	60%	60%
17	Percentage of 911 calls answered within 10 seconds (Police)	81.90%	90%	68%	90%	85%
18*	Crimes against persons (per 100,000 residents) (Police)	2,028.89	832.9	847.8	1,999	2,035
19	Percentage of crisis intervention calls handled by the RIGHT Care team (Integrated Public Safety Solutions)	N/A	9%	46.9%	45%	45%
20	Complaint resolution rate (Community Police Oversight)	N/A	70%	82.9%	70%	70%
	Quality of Life, Arts, & Culture					
21	Percentage of cultural services funding to ALAANA (African, Latinx, Asian, Arab, Native American) artists and organizations (Office of Arts & Culture)	N/A	27%	28%	30%	30%
22	Percentage of litter and high weed service requests closed within SLA (Code Compliance)	54.42%	65%	67.2%	65%	65%
23	Live release rate for dogs and cats (Animal Services)	90.6%	90%	89.2%	90%	90%
24	Percentage of technology devices checked out (hot spots and Chromebooks) (Library)	N/A	85%	66.3%	85%	85%
25	Percentage of users who report learning a new skill through adult learning or career development programs (Library)	N/A	90%	93%	90%	90%
26	Percentage of planned park visits completed by Park Rangers (Park & Recreation)	N/A	95%	94.6%	95%	95%
27	Participation rate at late-night Teen Recreation (TRec) sites (27,300 annual participants) (Park and Recreation)	6.8%	0%	0%	100%	20%

<sup>\*</sup> For most measures, high values indicate positive performance, but for these measures, the reverse is true.

#### FY 2020-21 Dallas 365

#	Measure	FY 2019-20 Actual	YTD Target	YTD Actual	YE Target	YE Forecast		
	Transportation & Infrastructure							
28	Percentage of bond appropriation awarded ITD (Bond & Construction Management)	90%	75%	76.4%	90%	90%		
29*	Percentage of work orders for emergency maintenance (Building Services)	N/A	4%	0.72%	4%	2%		
30	Percentage of planned lane miles improved (726 out of 11,800 miles) (Public Works)	100%	19.2%	13.1%	100%	100%		
31	Percentage of potholes repaired within three days (Public Works)	95.37%	98%	98.9%	98%	98%		
32	Percentage of signal malfunction responses within 120 minutes (Transportation)	91.55%	91%	94.9%	91%	91%		
	Workforce, Education, & Equity							
33	Percentage increase in Senior Medical Transportation Program trips (Community Care)	N/A	10%	5.8%	10%	10%		
34	Percentage of Fresh Start clients who maintain employment for six months (Economic Development)	N/A	25%	50%	25%	57%		
35	Percentage of City departments participating in the Equity Indicators alignment process (Equity & Inclusion)	N/A	30%	15%	80%	83%		

<sup>\*</sup> For most measures, high values indicate positive performance, but for these measures, the reverse is true.

- **#3.** As of April 5, DEV estimates residential permit review times at three weeks, down six weeks from February 22, which staff attribute to contracted support from outside plan review firms. DEV is beginning to interview consultants to improve the review process and anticipates a three-week review time without outside help once improvements are fully implemented.
- **#5.** OEQS has completed 21 of 136 milestones and initiated the majority of those remaining. The next reporting quarter will reflect completion of those milestones.
- **#7.** SAN has staggered collection start times to comply with COVID-19 restrictions, which adversely impacts completion times. Additionally, SAN continues to struggle to fill vacant positions.
- **#8.** 311 has experienced critical and consistent software and IVR malfunctions this year, adversely impacting staff's ability to efficiently assist residents, produce reports, and confidently measure call center performance. While not completely resolved, many of these issues have improved. Deployment of 311's new contact center software in late summer should resolve the majority of the remaining issues.
- **#10.** HOU has finished reviewing applications from this fiscal year, but due to delays in closing applications from last fiscal year, contractors are at capacity and cannot take on more projects. HOU is ready to close the new applications as soon as contractors become available again.
- **#14.** Call volumes spiked in February due to unusually icy road conditions, which also significantly impacted response times. Apparatus had to travel slowly to ensure the safety of first responders and others on the road, and in several instances, apparatus had to respond to incidents outside of their assigned service area. DFR is evaluating whether changes can improve preparedness in the case of future prolonged events such as this.

#### FY 2020-21 Dallas 365

- **#17.** DPD has multiple 911 call-taker candidates in the hiring process and anticipates a return to staffing above 95 percent by late June/early July. DPD is actively promoting the use of the Dallas Online Reporting System (DORS) for lower-priority calls, which will positively impact response times in the coming months.
- **#24.** The number of available hot spots increased in January to 3,000 from 900, creating a surplus. Staff also take several hot spots out of circulation each month to service, further reducing checkouts. LIB has revised its marketing tactics to increase the number of checkouts.
- **#27.** Due to COVID-19 restrictions, PKR has limited its programs and services. PKR will resume programming at limited locations in June.
- **#30.** Multiple weather events from November to February, particularly Winter Storm Uri, slowed anticipated construction schedules. Additional factors, including finalizing FY 2019-20 projects and complexities in the field also impacted performance, but PBW is on track to complete all planned lane miles by the end of the fiscal year.
- **#33.** Ridership increased in February but not by the anticipated 10 percent, presumably because of the ongoing impacts of COVID-19, as well as Winter Storm Uri. Despite these challenges, OCC expects an increase in ridership during the summer and continues to project a year-end increase of 10 percent.

# **BUDGET INITIATIVE TRACKER**

The Budget Initiative Tracker reports on 35 activities included in the FY 2020-21 budget. For each initiative included in this report, you will find the initiative number, title, description, status, and measure. At the end of each description, the responsible department is listed. Each month, the responsible department provides a current status for the initiative and indicates whether the initiative is "complete" (blue circle), "on track" for completion by the end of the fiscal year (green check mark), "at risk" of not being completed by the end of the fiscal year (yellow exclamation mark), or "canceled" (red x).



# In the Spotlight



Dallas averages more than 13,000 mental health calls annually. While police officers receive training in intervention and deescalation. they are not qualified to intervene in a mental health crisis. The RIGHT Care program provides a better alternative. The multidisciplinary team includes a licensed mental health clinician, a paramedic, and law enforcement who can mobilize immediately

in response to these calls and connect individuals to additional community-based health care resources if needed. Additionally, a clinician is embedded in the 911 Call Center to serve as a resource for call takers and assist in appropriately identifying mental health calls.

Based on the success of the pilot program launched in January 2018, we have expanded the program citywide, adding four new teams and new clinical resources for assessment and follow-up case management. As of April 1, all five teams are active and the percentage of crisis intervention calls handled by the teams shot up from 10 percent of all such calls in January to nearly 70 percent in March.

# **ECONOMIC DEVELOPMENT**

#### 1 Workforce Development

0

2 B.U.I.L.D. Program



<u>INITIATIVE</u> Merge business and workforce development efforts into a single team that will collaborate with community and business stakeholders to prepare residents for emerging job growth sectors. (Economic Development)

<u>STATUS</u> ECO has aligned business and workforce efforts to eliminate duplication, and the team is working with Community Care and local partners like the South Dallas Employment Project to implement this initiative.

<u>INITIATIVE</u> Roll out the Broadening Urban Investment to Leverage Dallas (B.U.I.L.D.) program to strengthen small businesses and provide access to technical training, funding, mentorship, and capacity-building guidance. (Economic Development)

STATUS B.U.I.L.D. launched its first grant program for minority- and women-owned business enterprises (M/WBEs) in November 2020, awarding up to \$3,000 each to 50 businesses, 87 percent of which are in low- to moderate-income census tracts. About half of the awardees (27) so far have completed the technical assistance and business coaching required to receive their funds.

# **ENVIRONMENT & SUSTAINABILITY**

#### 3 Environmental Action Plan



4 Brush & Bulky Trash Collection



INITIATIVE Initiate the 48 actions and 137 milestones identified in the Comprehensive Environmental and Climate Action Plan (CECAP) for FY 2020-21. (Environmental Quality and Sustainability)

STATUS As of February, OEQS has completed 21 out of 136 milestones. The final draft Urban Forest Master Plan has been briefed to the ENVS Committee, the Park Board, and the Environment & Sustainability Task Force (ESTF). The RFCSP for the Urban Agriculture Plan has been developed, and the contracts for updating the greenhouse gas inventory and fleet electrification study are on the City Council agenda in April. Staff are also working with the ESTF to develop recommendations for the Permanent Environmental Commission.

You can find more details on the CECAP, including the full work plan for FY 2020-21, at <u>dallasclimateaction.com/cecap</u>.

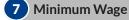
INITIATIVE Streamline brush/bulky trash collection to reduce emissions, improve air quality, and realize collection efficiencies as outlined in the CECAP. (Sanitation Services)

STATUS SAN aims to increase the amount of trash collected (in tons) per mile driven through this initiative, but this is a new measure for the department. SAN will collect baseline data in FY 2020-21 and report the measure quarterly in FY 2021-22. Currently the manually collected data does not appear to be consistent; the management team is working with the district offices to ensure data is collected accurately.

# GOVERNMENT PERFORMANCE & FINANCIAL MANAGEMENT

#### 5 Language Equity







INITIATIVE Assist residents in their primary languages, which include Spanish, Vietnamese, Arabic, French, Burmese, Hindi, Korean, Swahili, and Mandarin, by recruiting four additional Spanish-speaking customer service agents (CSAs) and maintaining LanguageLine translation services. (311 Customer Service Center)

STATUS 311 hired two new Spanish-speaking CSAs in January but has temporarily reassigned these agents to the new COVID Vaccine Appointment Hotline. Activation of the hotline also increased resident usage of LanguageLine services by 48 percent. Once Emergency Management procures emergency call center services, these CSAs will move back to 311 operations with the goal of answering 100 percent of Spanish calls within five minutes.

<u>INITIATIVE</u> Lead by example by increasing the minimum wage for permanent, part-time, seasonal, and temporary City employees to \$14 per hour in FY 2020-21. (Human Resources)

<u>STATUS</u> City Council approved the \$14 minimum wage as part of adopting the FY 2020-21 budget. The increase took effect October 1, 2020.

#### 6 Data Analytics



INITIATIVE Build a new team that will harness the City's data to promote transparency and accessibility to the public and provide crucial insights that support better decision-making throughout the organization. (Data Analytics & Business Intelligence)

<u>STATUS</u> Hiring is in progress. Five new team members joined in January, and DBI will begin the recruitment process for two more in March.

# **HOUSING & HOMELESSNESS SOLUTIONS**

#### 8 Eviction Assistance



9 Comprehensive Housing Policy



<u>INITIATIVE</u> Alleviate financial hardship through an eviction assistance program that connects tenants facing eviction to resources ranging from housing assistance and direct legal services to financial education. (Equity and Inclusion)

STATUS EQU is partnering with Legal Aid of NorthWest Texas (LANWT) to provide counseling and legal assistance to tenants facing eviction due to COVID-19. Winter Storm Uri posed an unexpected challenge, but LANWT has provided legal services to at least 40 percent of residents referred.

<u>INITIATIVE</u> Refine the Comprehensive Housing Policy to better meet residents' housing needs, including changing the terms of some loans from repayable to forgivable and creating a targeted home rehabilitation program. (Housing & Neighborhood Revitalization)

STATUS City Council adopted changes to the Comprehensive Housing Policy on August 26, 2020, including creating the Targeted Repair Program (TRP) and updating the Home Improvement and Preservation Program (HIPP) and Dallas Homebuyers Assistance Program (DHAP) to increase participation. At this time last fiscal year, HOU had served 12 residents, and this year has served six. Now that construction has begun on several repairs, staff anticipate growth in the coming months.

# PUBLIC SAFETY

#### 10 Environmental Design

V

<u>INITIATIVE</u> Reduce crime and improve quality of life by remedying environmental issues such as vacant lots, abandoned properties, substandard structures, and insufficient lighting. (Code Compliance, Transportation)

STATUS TRN has installed 40 of 70 new City-owned street lights on Simpson Stuart Rd and ordered equipment for seven new City-owned street lights on Pear Ridge, pending delivery. Since October, CCS has corrected 923 code violations and remediated 43 vacant lots referred by IPSS.

#### 11 Police Mediation



<u>INITIATIVE</u> Strengthen accountability through the Office of Community Police Oversight by adding a mediation coordinator and intake specialist. (Community Police Oversight)

<u>STATUS</u> HR reclassified the mediation position as a Mediation Manager, and OCPO and HR plan to post the position in March.

#### 12 Intoxication Recovery Center



<u>INITIATIVE</u> Divert public intoxication cases from jail to a recovery services center staffed with case workers who will help individuals identify and manage substance use disorders. (Court and Detention Services)

<u>STATUS</u> Hiring recommendations have been made for two supervisor positions. The new manager has developed policies and procedures for the program, and the center is on track to open June 1.

#### 13 Fire-Rescue Response



<u>INITIATIVE</u> Augment our fire-rescue response by hiring 21 new firefighters to fully staff Station #59 (scheduled to open in September 2021) and operating a ladder truck at Station #18 to respond more efficiently to multi-story structure fires in downtown. (Fire-Rescue)

STATUS DFR hired 25 new members in the Fall 2020 class, with plans to hire additional members in the spring and summer to fully staff the new station and cover existing assignments while accounting for attrition. The ladder truck at Station #18 is fully staffed and operational.

#### 14 RIGHT Care



<u>INITIATIVE</u> Expand the RIGHT Care program to five teams to avoid unnecessary hospitalization, arrests, and interactions between residents and law enforcement. (Integrated Public Safety Solutions)

<u>STATUS</u> As of April 1, all five teams are active.

#### 15 Mobile Crisis Response



<u>INITIATIVE</u> Form a mobile crisis response team to support police officers when residents need direct services such as food, housing, transportation, or shelter in cases of domestic violence. (Integrated Public Safety Solutions)

<u>STATUS</u> The program administrator began March 3, and the City is negotiating with a service provider to provide mobile crisis response services. Under this comprehensive contractual agreement, the teams would be contract employees.

#### 16 Behavioral Health Care



<u>INITIATIVE</u> Remove barriers to behavioral health care in communities with limited or no access to these services to mitigate behavioral health crises. (Integrated Public Safety Solutions)

<u>STATUS</u> IPSS is negotiating a contractual agreement with a service provider and intends to brief City Council on the plan in Spring 2021.

# **PUBLIC SAFETY**

#### 17 Violence Interrupters



<u>INITIATIVE</u> Partner with community organizations to establish violence interrupters—credible individuals who serve as mentors and conflict resolution experts to curb violence from within their neighborhoods. (Integrated Public Safety Solutions)

<u>STATUS</u> The request for competitive sealed proposals (RFCSP) is open for solicitations, and staff are in the process of hiring the program manager. Programming is on track to begin in April.

#### 18 21st Century Training



INITIATIVE Improve police training in alignment with the principles of 21st Century Policing by enhancing external review, expanding programs to reduce implicit bias, and requiring annual training in alternative solutions, de-escalation, and less-lethal tactics. (Police)

STATUS DPD is partnering with the Caruth Police Institute, a recognized center of excellence, and the Meadows Mental Health Policy Institute to implement Active Bystandership for Law Enforcement (ABLE) training. Project ABLE is an evidence-based education program designed to not only prevent harm but change the culture of policing. Train-the-trainer events began on January 25, and multiple instructors from DPD, other area police agencies, and academic institutions will be certified as ABLE trainers.

All DPD officers are trained in less-lethal tactics, including taser and baton annual certification, de-escalation, and alternative force solutions.

#### 19 Staffing Study Implementation



INITIATIVE Respond more efficiently to high-priority calls and free up resources for other efforts through continued implementation of staffing study recommendations, including transitioning 95 sworn positions to patrol and adding 95 non-sworn positions. (Police)

STATUS As of March 1, DPD has hired 48 of the 95 non-sworn positions. Thirty-two have completed training, and the transition from sworn to non-sworn is complete. Sixteen are still undergoing training, and 19 are in the background check process. DPD is working to redeploy sworn positions to patrol and other units where they will be most effective based on departmental needs.

#### 20 Real-Time Crime Center



<u>INITIATIVE</u> Expand the Real-Time Crime Center (RTCC) team by adding 11 civilian crime intelligence analysts, for a total of 22 staff who analyze imaging and data in real time to proactively implement crime-fighting strategies. (Police)

<u>STATUS</u> Expansion of the RTCC is scheduled to be complete by April 27. DPD has hired 18 crime analysts, and the remaining four are in the background check process.

# **QUALITY OF LIFE, ARTS, & CULTURE**

#### 21 Illegal Dumping



#### 23 Branch Libraries



<u>INITIATIVE</u> Target illegal dumping by investing \$500,000 for Code Compliance to add three new mow/clean crews. (Code Compliance)

STATUS CCS has hired three new Code Officers to proactively identify illegal dumps and work with the camera crew to place cameras in chronic dumping areas. Three additional officers are completing the onboarding process. CCS has also ordered equipment for the new crews and is updating Salesforce to report and track illegal dumping cases in coordination with the Marshal's Office.

#### 22 Digital Equity



<u>INITIATIVE</u> Continue bridging the digital divide by making additional mobile hot spots and Chromebooks available for checkout at select libraries. (Library)

STATUS Of the 3,000 hot spots available for checkout since December 2020, LIB has created 100 technology bundles that include a Chromebook paired with a hot spot. These were available for checkout on March 9. An additional 1,125 bundles will be ready for checkout in mid-April.

<u>INITIATIVE</u> Open two state-of-the-art branch libraries at Vickery Park in Fall 2020 and Forest Green in Spring 2021. (Library)

<u>STATUS</u> Vickery Park Branch Library opened for curbside service February 2. Forest Green construction continues and is on schedule for completion in Spring 2021.

#### 24 Youth Recreation



<u>INITIATIVE</u> Engage Dallas youth through expanded recreational and cultural programming, mentoring relationships, job training and apprenticeships, physical and mental health initiatives, and fun educational activities. (Park & Recreation)

<u>STATUS</u> TRec programs adapted for COVID-19 restrictions are scheduled to resume at limited locations in June. PKR is offering virtual/remote programming through its social media channels.

# TRANSPORTATION & INFRASTRUCTURE

#### 25 Facility Accessibility



28 Bike Lanes



<u>INITIATIVE</u> Increase accessibility for residents with disabilities by updating City facilities in compliance with the Americans with Disabilities Act. (Equity & Inclusion)

STATUS EQU contractors have completed ADA reviews of the North Central Police Station, which will be included in future barrier removal efforts. Correction of non-compliant features at the Municipal Court are scheduled to begin in April with anticipated completion in June. Additionally, barrier removal work related to the second floor bathroom at the Majestic Theatre is currently in the design and review stage; work on bathroom and signage is scheduled to begin in June.

#### 26 Infrastructure Equity



<u>INITIATIVE</u> Dedicate \$32.4 million to make equitable investments in streets, alleys, sidewalks, and other infrastructure, including \$8.6 million dedicated to underserved neighborhoods and near schools and senior centers. (Public Works)

<u>STATUS</u> PBW has completed 31.72 of 61 planned lane miles in targeted areas using the new equity framework for infrastructure projects.

#### 27 Sidewalk Master Plan



<u>INITIATIVE</u> Increase accessibility for residents with disabilities by implementing the Sidewalk Master Plan with \$9.4 million in bond funds. (Public Works)

<u>STATUS</u> PBW has completed 11 of 32 sidewalk projects, including two in February. Two more are under construction with anticipated completion dates of April 30.

# <u>INITIATIVE</u> Maintain our investment in bike lanes at \$1.5 million to continue expanding mobility options, improving air quality, and making Dallas more sustainable. (Transportation)

<u>STATUS</u> TRN completed 1.1 miles of buffered bike lanes on West Commerce from Fort Worth Ave. to Riverfront Blvd. in February and plans to begin the Union Bikeway project in Summer 2021.

#### 29 Water/Wastewater Service



INITIATIVE Set aside \$2.9 million annually to extend water and wastewater infrastructure to all residents in unserved areas within the next 10 years. (Water Utilities)

<u>STATUS</u> The FY 2020-21 unserved areas work plan includes improvements at Gooch St., Killough Blvd., and Mesquite Heights. Construction awards are scheduled for City Council consideration in May, June, and September, respectively.

# **WORKFORCE, EDUCATION, & EQUITY**

#### 30 Virtual Language Center



#### 33 Financial Empowerment Centers



INITIATIVE Establish the City as a trusted primary source for information and ensure residents with limited English proficiency have equal access to programs and services through a new Virtual Language Center and other translation efforts. (Communication, Outreach, & Marketing)

<u>STATUS</u> The Virtual Language Center translated more than 500 requests in the first quarter, and staff has created a "living" Spanish style guide and glossary.

INITIATIVE Pilot two Financial Empowerment Centers (FECs), community-based centers that offer financial coaching, employment referrals, mental health services, and housing support to help low-income residents navigate out of poverty and achieve financial stability. (Community Care)

<u>STATUS</u> OCC has released the solicitation for program partners for the FEC pilot program and expects to identify these partners by the end of April.

#### 31 Fair Park Multimedia Center



INITIATIVE Launch the Fair Park Multimedia Center (FPMC) to magnify the impact of City programs and services, broadcast a Spanish-language City television channel, provide apprenticeships for local students, and bolster resilience through additional digital communications capacity. (Communication, Outreach, & Marketing)

STATUS Viewers have watched content produced at the FPMC more than 8,500 times (226.4 hours). Two Thomas Jefferson P-Tech High School seniors began the 10-week apprenticeship program to learn video production, graphic design, and social media skills. COM has identified two finalists for the contract to install production equipment and anticipates submitting it for City Council consideration in May.

#### 34 Reentry Services



<u>INITIATIVE</u> Support formerly incarcerated people reentering public life through community-based services such as housing placement, job skills training, job placement, and wraparound support services. (Community Care, Economic Development)

STATUS OCC is working with ECO to align workforce, employment, and supportive services for justice-impacted individuals with the goal of releasing a joint solicitation in early summer and launching the program by July. The reentry services program funded by the Texas Department of Criminal Justice (TDCJ) is on track to meet its contractual targets.

#### 32 Direct Assistance



<u>INITIATIVE</u> Meet residents' basic needs with direct assistance, including rent and utility assistance, food distribution, benefits navigation, and clothing distribution. (Community Care)

<u>STATUS</u> OCC has prepared the solicitation for program partners to address the drivers of poverty and expects to identify these partners by May.

#### 35 Equity & Inclusion



INITIATIVE Integrate the City's equity, resilience, inclusion, fair housing, and human rights initiatives in a single office. (Equity & Inclusion)

<u>STATUS</u> The City consolidated its offices of Equity, Fair Housing & Human Rights, Resilience, and Welcoming Communities & Immigrant Affairs into the Office of Equity & Inclusion, effective October 1.

#### **Budget Initiative Tracker**

# **MULTI-YEAR INITIATIVES**

While most initiatives can be completed in a single fiscal year, several FY 2018-19 and FY 2019-20 initiatives required additional time because of the scope and term of the project, as well as delays due to COVID-19. We will continue to report the status of these 10 initiatives below, using the initiative numbers from the prior reports for reference.



#### FY 2018-19

#### 5 Security of City Facilities





INITIATIVE Consolidating security for City facilities into Court and Detention Services and conducting a comprehensive risk assessment to identify future security needs for City facilities and programs. (Court & Detention Services)

STATUS CTS and the vendor have briefed the executive team on assessment results and recommended next steps.

#### 7 P-25 Radio System



INITIATIVE Expanding radio coverage area, improving system reliability, lowering operating costs, and improving interoperability across City departments and with other public safety agencies through implementation of the new P-25 radio system. (Information & Technology Services)

STATUS The project is on track to go live in October 2022 (originally December 2020). Of the 32 planned sites, 18 are near completion, seven are in progress, and seven are awaiting ILA approval. Three of these are a collaboration with the GMRS Radio Consortium to expand coverage in eastern Dallas County while reducing construction costs.

#### 23 Historic Resource Survey



INITIATIVE Devoting \$100,000 to conduct a historic resource survey with private partners. (Historic Preservation)

STATUS The consultant submitted a preliminary fieldwork report on March 8 that includes the draft reconnaissance survey of the 792 historic resources listed for the project. OHP staff will work with the consultants to provide comments by mid-April. Despite Winter Storm Uri, the project is still on track.

#### FY 2019-20



#### **Body-Worn Cameras**



#### 5 Firefighter Safety



**INITIATIVE** Enhance safety for officers and residents and encourage positive community interactions by purchasing additional body-worn cameras for police officers, the Marshal's Office and Dallas Animal Services officers. (Police)

STATUS DPD has equipped 1,500 officers with cameras and has finished the rollout of new models to existing users. New user classes begin the week of March 15, and DPD anticipates all 2,000 cameras will be in service by summer 2021. DAS has purchased 50 cameras to be active by May 2021, and CTS has purchased 35 cameras for use this fiscal year.

INITIATIVE Protect our firefighters by purchasing a second set of personal protective equipment (PPE) and a complete replacement of self-contained breathing apparatus (SCBA) to allow for cleaning equipment between fires. This is a two-year initiative begun in FY 2018-19. (Fire-Rescue)

STATUS DFR has purchased all sets of PPE (1,835) and distributed 1,686 sets to the field. DFR has also ordered all SCBA and is developing training on the new apparatus.

#### **Budget Initiative Tracker**

# **MULTI-YEAR INITIATIVES**

#### FY 2019-20, continued

## 12 Traffic Signals



<u>INITIATIVE</u> Promote safety and enhance traffic flow by replacing broken vehicle detectors at 40 critical intersections and retiming 250 traffic signals. This is a multi-year initiative begun in FY 2018-19. (Transportation)

STATUS The signal contractor has a work order to install radar at 20 of the 27 remaining locations. Staff is coordinating with the contractor to schedule work at these locations. City staff will handle installations at the remaining seven locations

#### 15 Affordable Housing



INITIATIVE Further affordable housing throughout the city as prescribed in the Comprehensive Housing Policy through the 2020 Notice of Funds Available (NOFA). (Housing & Neighborhood Revitalization)

<u>STATUS</u> In February, City Council approved a second major multi-family project valued at more than \$51 million to bring 478 new housing units to Dallas.

#### 19 Comprehensive Plan



INITIATIVE Update the City's Comprehensive Plan to incorporate more recent policy initiatives and encourage strategic land development while promoting equity, sustainability, and neighborhood revitalization. (Planning & Urban Design)

<u>STATUS</u> On January 27, City Council voted to defer action on the consultant contract until April 28 to ensure the Economic Development Plan is completed first.

#### 29 Juanita J. Craft Civil Rights House



<u>INITIATIVE</u> Preserve civil rights history by restoring the Juanita J. Craft Civil Rights House. (Arts & Culture)

STATUS OAC has secured approximately \$1 million for this project. McCoy Collaborative Preservation Architecture has finalized the design development and submitted documents for Landmark Commission approval, pending staff review. The historic house is on track to reopen in 2022.

#### 39 Ethics Training



INITIATIVE Foster an ethical organizational culture by continuing biennial ethics training and expanding the Values Ambassador program. (Equity & Inclusion)

STATUS EQU continues to deliver biennial ethics training. The Values Ambassador program was on hold while the Ethics Officer position was vacant and is discontinued pending an overall review of the entire Ethics program.





# City of Dallas

### Agenda Information Sheet

File #: 21-774 Item #: 4.

Budget versus Actual End of Year Report for FY 2019-20

#### Memorandum



DATE April 23, 2021

Members of the Government Performance & Financial Management Committee:

Cara Mendelsohn (Chair), Jennifer S. Gates (Vice Chair), Deputy Mayor Pro Tem B. Adam McGough, Adam Bazaldua, Casey Thomas, II

#### SUBJECT FY 2019-20 Budget versus Actual End of Year Report

I am pleased to share the Fiscal Year 2019-20 Budget versus Actual End of Year Report.

The End of Year (EOY) Report communicates the final status of year-end total expenditures compared to appropriations, total revenues compared to budget, and significant expenditure and revenue variances (compared to budget) for all operating funds. This report is the culmination of the Financial Forecast Reports provided by Budget and Management Services throughout last fiscal year.

We provided a preliminary EOY report on December 11, 2020. The final EOY report incorporates data from our recently published Comprehensive Annual Financial Report; therefore, we are now providing the final FY 2019-20 EOY Report.

Please let me know if you need additional information.

M. Elizabeth Reich

Chief Financial Officer

M. Elifabath Reich

[Attached]

C: Honorable Mayor and Members of City Council
T.C. Broadnax, City Manager
Chris Caso, City Attorney
Mark Swann, City Auditor
Bilierae Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizor Tolbert, Chief of Staff to the City Manager

Majed A. Al-Ghafry, Assistant City Manager
Jon Fortune, Assistant City Manager
Joey Zapata, Assistant City Manager
Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion
Directors and Assistant Directors



# END-OF-YEAR REPORT

FY 2019-20

Budget versus Actual As of September 30, 2020













# **GENERAL FUND OVERVIEW**

#### As of September 30, 2020

	FY 2019-20 Adopted Budget	FY 2019-20 Amended Budget	Actual	Variance
Revenues	\$1,438,189,202	\$1,429,495,904	\$1,396,381,958	(\$33,113,946)
Expenditures	1,438,089,000	1,429,495,904	1,344,064,961	(85,430,943)
Net Excess of Revenues Over Expenditure/Transfers	\$100,202	\$0	\$52,316,996	\$52,316,996

## **SUMMARY**

The General Fund overview provides a summary of audited financial activity for Fiscal Year (FY) 2019-20. The Adopted Budget column reflects the budget adopted by City Council on September 18, 2019, effective October 1 through September 30. The Amended Budget column reflects City Council-approved transfers between funds and programs and approved use of contingency.

Revenues. Revenues were under budget by \$33,114,000. This was primarily due to the economic impact of COVID-19 on sales tax and charges for services.

**Expenditures.** General Fund expenditures were under budget by \$85,431,000. Most departments were under budget due to salary savings from vacant civilian positions associated with the hiring freeze enacted March 19, 2020, and an extended furlough of 389 civilian employees in the General Fund (471 in all funds). Also, eligible COVID-19 expenses were reduced via reimbursements from the Coronavirus Relief Fund (CRF) from the U.S. Treasury. This is partially offset by an increase in hiring of police officers and the purchase of police equipment and uniforms.

FY 2019-20 Amended Budget. City Council amended the General Fund budget on June 10, 2020, by ordinance #31553 for mid-year appropriation adjustments. Staff recommended a net decrease of \$2,093,000 for General Fund revenues and expenses and transfer of expense appropriations between departments. City Council approved all recommended adjustments except those affecting the Dallas Police Department (DPD). City Council action reduced the General Fund budget by an additional \$6,500,000.

Revenue adjustments included:

- \$6,600,000 decrease in Franchise and Other
- \$3,760,000 decrease in Charges for Service
- \$1,667,000 increase in Intergovernmental

#### Expense adjustments included:

- \$200,000 decrease for Building Services (BSD)
- \$550,000 increase for City Controller's Office (CCO)
- \$1,657,000 decrease for Court and Detention Services (CTS)
- \$2,553,000 increase for Dallas Fire-Rescue (DFR)
- \$91.000 decrease for Human Resources (HR)
- \$1,600,000 decrease for Library (LIB)
- \$100,000 increase for Mayor and City Council (MCC)
- \$3,854,000 decrease for Non-Departmental (Non-D)

# SUMMARY

•	\$116,000 increase for Management Services (MGT)
•	\$5,260,000 decrease for Park and Recreation (PKR)
•	\$1,433,000 increase for Public Works (PBW)
•	\$683,000 decrease for Transportation (TRN)

# **GENERAL FUND REVENUES**

#### As of September 30, 2020

Revenue Category	FY 2019-20 Adopted Budget	FY 2019-20 Amended Budget	Actual	Variance
Property Tax	\$787,420,172	\$787,420,172	\$789,114,183	\$1,694,011
Sales Tax <sup>1</sup>	325,566,185	325,566,185	310,737,497	(14,828,688)
Franchise & Other	129,339,760	122,739,557	120,944,398	(1,795,159)
Charges for Services <sup>2</sup>	115,177,017	111,417,257	92,493,689	(18,923,568)
Fines & Forfeitures <sup>3</sup>	27,222,251	27,222,251	24,313,182	(2,909,069)
Operating Transfers In	25,694,602	25,694,602	25,694,604	2
Intergovernmental <sup>4</sup>	11,382,649	13,049,314	15,669,512	2,620,198
Licenses & Permits <sup>5</sup>	5,154,061	5,154,061	4,485,774	(668,287)
Miscellaneous <sup>6</sup>	6,685,258	6,685,258	7,529,784	844,526
Interest <sup>7</sup>	4,547,247	4,547,247	5,399,335	852,088
Total Revenue	\$1,438,189,202	\$1,429,495,904	\$1,396,381,958	(\$33,113,946)

# **VARIANCE NOTES**

General Fund revenue variance notes are provided below for revenue categories with year-end (YE) variances of +/- five percent and revenue with an amended budget.

- **1 Sales Tax.** Sales tax revenues were \$14,829,000 under budget due to the economic impact of COVID-19.
- **2 Charges for Services.** The budget for charges for service revenues was decreased by \$3,760,000 on June 10, 2020, as part of the mid-year appropriation adjustment process. Revenues were \$18,924,000 under budget primarily due to a \$6,495,000 decline in PKR revenues associated with facility closures. Moreover, revenues were under budget by \$8,610,000 in ambulance-related services. Parking revenue was \$1,624,000 under budget due to COVID-19. Similarly, private development review and air pollution emission revenues (\$393,000) and vital statistics (\$600,000) were under budget due to COVID-19. This was partially offset by State Fair patrols revenue being \$1,099,000 over budget.
- **3 Fines and Forfeitures.** Fines and forfeitures were \$2,909,000 under budget primarily due to a decrease in non-traffic fines (\$1,498,000), warrant service fees (\$594,000), and civil fines (\$624,000) due to COVID-19.
- **4 Intergovernmental.** The budget for intergovernmental revenues was increased by \$1,667,000 on June 10, 2020, by ordinance #31553 as the result of a one-time transfer from Dallas County for equipment purchases. Revenues were \$2,620,000 over budget primarily due to funds received from the Texas Workforce Commission for reimbursable unemployment benefits (\$1,237,000) and better-than-projected DFW revenue -sharing agreement (\$1,149,000).
- **5 Licenses and Permits.** Licenses and permits were \$668,000 under budget primarily due to a \$537,000 decrease in fire prevention permit revenue.
- **6 Miscellaneous.** Miscellaneous revenues were \$845,000 over budget primarily due to auto auction revenues (\$1,229,000), unclaimed property (\$236,000), and rebate revenue (\$227,000). This was partially offset by Meyerson Symphony Center revenue, which was under budget by \$812,000 due to an accounting correction.

7 Interest. Interest revenues were \$852,000 better than budget.

# **GENERAL FUND EXPENDITURES**

#### As of September 30, 2020

Expenditure Category	FY 2019-20 Adopted Budget	FY 2019-20 Amended Budget	Actual	Variance
Civilian Pay	\$243,326,547	\$237,124,047	\$206,489,400	(\$30,634,647)
Civilian Overtime	6,094,572	6,127,199	10,825,315	4,698,116
Civilian Pension	34,258,149	35,063,767	30,002,300	(5,061,467)
Uniform Pay	457,164,984	457,164,984	448,951,759	(8,213,225)
Uniform Overtime	40,551,607	42,604,287	52,046,025	9,441,738
Uniform Pension	164,529,405	164,529,405	161,361,805	(3,167,600)
Health Benefits	70,051,318	70,047,266	68,189,309	(1,857,957)
Workers Comp	14,933,520	14,933,520	14,933,520	0
Other Personnel Services	10,260,278	10,311,592	15,671,399	5,359,807
Total Personnel Services <sup>1</sup>	1,041,170,380	1,037,906,067	1,008,470,834	(29,435,233)
Supplies	82,737,886	78,179,896	80,664,682	2,484,787
Contractual Services <sup>2</sup>	389,583,720	386,628,352	361,585,317	(25,043,035)
Capital Outlay	14,823,774	17,227,769	16,977,307	(250,462)
Reimbursements <sup>3</sup>	(90,226,760)	(90,446,180)	(123,633,179)	(33,186,999)
Total Expenditures	\$1,438,089,000	\$1,429,495,904	\$1,344,064,961	(\$85,430,943)

- 1 Personnel Services. Personnel services were \$29,435,000 under budget primarily due to salary savings associated with the hiring freeze enacted March 19, 2020, an extended furlough of 389 civilian employees in the General Fund, and a transfer of eligible personnel expenses to the CRF. This is partially offset by increased hiring of police officers and overtime for both civilian and uniform employees. DPD ended FY 2018-19 with more officers than anticipated, experienced less attrition, and increased hiring. DPD's budget assumed 3,053 officers at the end of FY 2019-20, but DPD ended the year with 3,149 officers. The adopted budget did not anticipate funding for these additional 96 officers. Uniform pension includes the contribution required to fund police and fire pension as enacted by the Texas State Legislature through House Bill 3158 and additional funding for supplemental pension.
- **2 Contractual Services.** Contractual services were \$25,043,000 under budget due to (1) a reduced salary and benefit reserve transfer because General Fund departments had personnel savings due to eligible expenses incurred within the General Fund, (2) a canceled liability transfer because anticipated claims expenses were delayed to FY 2020-21, (3) a reduction in Cultural Organizations Program contracts, (4) deferral of one-third of the Office of Arts and Culture's (OAC) project-based grants to FY 2020-21, (5) a reduction in the school crossing guard contract due to school closures associated with the Dallas County stayat-home decree, (6) finding an alternate source of funding for the FY 2019-20 operation and maintenance of the Dallas Streetcar, (7) cancellation of various summer programming by PKR, (8) a lower-than-anticipated annual tax increment financing (TIF) payment, and (9) the elimination of the hiring and equipment reserve for DPD in FY 2019-20.

<b>3 Reimbursements.</b> General Fund reimbursements reflect contributions from various agencies, including federal and state funds, internal service fund departments, and enterprise fund departments. Reimbursements were \$33,187,000 over budget primarily due to the transfer of eligible COVID-19 expenses incurred within the General Fund. This is primarily offset by lower forecasts for TIF reimbursements to the Office of Economic Development (ECO), decreased reimbursements to DFR and DPD from Aviation (AVI), and decreased reimbursements to the Office of Environmental Quality and Sustainability (OEQS) from Dallas Water Utilities (DWU) and Storm Drainage Management (SDM).

# **GENERAL FUND EXPENDITURES**

Expenditure by Department	FY 2019-20 Adopted Budget	FY 2019-20 Amended Budget	Actual	Variance
Building Services <sup>1</sup>	\$23,310,536	\$23,110,777	\$21,962,815	(\$1,147,962)
City Attorney's Office <sup>2</sup>	18,483,486	18,483,486	16,883,973	(1,599,513)
City Auditor's Office <sup>3</sup>	3,398,923	3,398,923	2,583,516	(815,407)
City Manager's Office <sup>4</sup>	2,936,728	2,936,728	2,468,062	(468,666)
City Secretary	3,038,936	3,038,936	2,871,241	(167,695)
Elections	98,646	98,646	83,822	(14,824)
Civil Service <sup>5</sup>	3,274,657	3,274,657	2,707,833	(566,824)
Code Compliance <sup>6</sup>	30,476,546	30,476,546	28,351,416	(2,125,130)
City Controller's Office <sup>7</sup>	7,210,578	7,760,563	6,504,217	(1,256,346)
Independent Audit <sup>8</sup>	945,429	945,429	729,426	(216,003)
Court Services <sup>9</sup>	22,636,938	20,980,196	19,711,503	(1,268,693)
Jail Contract	9,158,124	9,158,124	9,157,413	(711)
Dallas Animal Services <sup>10</sup>	15,635,492	15,635,492	13,676,076	(1,959,416)
Dallas Fire-Rescue <sup>11</sup>	317,747,117	320,299,797	304,795,563	(15,504,234)
Dallas Police Department 12	516,967,195	516,967,195	494,694,614	(22,272,581)
Housing and Neighborhood Revitalization 13	3,270,227	3,270,227	2,880,979	(389,248)
Human Resources <sup>14</sup>	6,556,941	6,465,527	5,711,491	(754,036)
Judiciary <sup>15</sup>	3,806,942	3,806,942	3,603,999	(202,943)
Library <sup>16</sup>	33,876,186	32,276,186	28,465,585	(3,810,601)
Mayor and City Council 17	5,017,657	5,117,657	4,476,109	(641,548)
Non-Departmental <sup>18</sup>	105,563,682	101,709,282	97,014,522	(4,694,760)
Office of Arts and Culture <sup>19</sup>	20,866,115	20,866,115	17,568,995	(3,297,120)
Office of Budget <sup>20</sup>	3,879,425	3,879,425	3,628,126	(251,299)
Office of Economic Development 21	5,365,845	5,365,845	4,688,002	(677,843)
Office of Management Services				
311 Customer Service <sup>22</sup>	4,835,776	4,835,776	3,779,843	(1,055,933)
Council Agenda Office <sup>23</sup>	246,824	246,824	232,642	(14,182)
Emergency Management Operations	1,122,694	1,122,694	1,086,132	(36,562)
Office of Business Diversity <sup>24</sup>	992,241	992,241	806,515	(185,726)
Office of Community Care <sup>25</sup>	6,700,917	6,700,917	5,007,553	(1,693,364)
Office of Community Police Oversight <sup>26</sup>	475,000	475,000	254,485	(220,515)
Office of Environmental Quality and Sustainability <sup>27</sup>	3,524,865	3,524,865	2,992,471	(532,394)
Office of Equity <sup>28</sup>	492,264	492,264	377,286	(114,978)
Office of Ethics and Compliance <sup>29</sup>	227,912	227,912	100,056	(127,856)
Office of Fair Housing and Human Rights <sup>30</sup>	519,488	519,488	463,224	(56,264)
Office of Historic Preservation <sup>31</sup>	626,200	626,200	445,010	(181,190)
Office of Homeless Solutions <sup>32</sup>	12,126,340	12,126,340	9,770,700	(2,355,640)
Office of Innovation <sup>33</sup>	913,030	913,030	702,675	(210,355)
Office of Integrated Public Safety Solutions 34	0	115,798	86,000	(29,798)
Office of Resiliency <sup>35</sup>	334,705	334,705	149,843	(184,862)
Office of Strategic Partnerships	1,084,555	1,084,555	1,076,343	(8,212)
Office of Welcoming Communities 36	751,913	751,913	306,739	(445,174)
Public Affairs and Outreach <sup>37</sup>	2,020,529	2,020,529	1,504,964	(515,565)

Expenditure by Department	FY 2019-20 Adopted Budget	FY 2019-20 Amended Budget	Actual	Variance
Park and Recreation <sup>38</sup>	98,596,497	93,336,737	90,361,409	(2,975,328)
Planning and Urban Design <sup>39</sup>	3,396,703	3,396,703	2,945,595	(451,108)
Procurement Services <sup>40</sup>	3,021,425	3,021,425	2,374,075	(647,350)
Public Works <sup>41</sup>	77,176,071	78,609,407	77,326,290	(1,283,117)
Sustainable Development <sup>42</sup>	1,858,966	1,858,966	2,299,654	440,688
Transportation <sup>43</sup>	45,270,589	44,587,769	41,396,158	(3,191,611)
Total Departments	\$1,429,837,855	\$1,421,244,759	\$1,341,064,961	(\$80,179,798)
Liability/Claim Fund Transfer <sup>44</sup>	2,751,145	2,751,145	0	(2,751,145)
Contingency Reserve	3,000,000	3,000,000	3,000,000	0
Salary and Benefit Reserve <sup>45</sup>	2,500,000	2,500,000	0	(2,500,000)
Total Expenditures	\$1,438,089,000	\$1,429,495,904	\$1,344,064,961	(\$85,430,943)

General Fund variance notes are provided below for departments with YE variances of +/- five percent, and departments with an Amended Budget.

- **1 Building Services.** BSD's budget was decreased by \$200,000 on June 10, 2020, by ordinance #31553. BSD was \$1,148,000 under budget due to salary savings associated with the hiring freeze enacted March 19, 2020, an extended furlough of 389 civilian employees in the General Fund, and the transfer of eligible expenses to the CRF.
- **2 City Attorney's Office.** CAO was \$1,600,000 under budget due to salary savings associated with the hiring freeze enacted March 19, 2020, and the transfer of eligible expenses to the CRF.
- **3 City Auditor's Office.** AUD was \$815,000 under budget due to salary savings associated with the hiring freeze enacted March 19, 2020, and a reduction in the need for audit co-sourcing services in FY 2019-20.
- **4 City Manager's Office.** CMO was \$469,000 under budget due to salary savings associated with the hiring freeze enacted March 19, 2020, and the transfer of eligible expenses to the CRF.
- **5 Civil Service.** CVS was \$567,000 under budget due to salary savings associated with the hiring freeze enacted March 19, 2020.
- **6 Code Compliance.** CCS was \$2,125,000 under budget due to salary savings associated with the hiring freeze enacted March 19, 2020, and the transfer of eligible expenses to the CRF, partially offset by an increase in overtime and unbudgeted termination payouts.
- **7 City Controller's Office.** CCO's budget was increased by \$550,000 on June 10, 2020, by ordinance #31553 for the reorganization of City payroll services. CCO was \$1,256,000 under budget due to salary savings associated with the hiring freeze enacted March 19, 2020, and the transfer of eligible expenses to the CRF.
- **8 Independent Audit.** IND was \$216,000 under budget due to a lower-than-anticipated contract expense associated with the City's annual independent audit.
- **9 Court and Detention Services.** CTS' budget was decreased by \$1,657,000 on June 10, 2020, by ordinance #31553. CTS was \$1,269,000 under budget primarily due to salary savings associated with the hiring freeze enacted March 19, 2020, and savings from the school crossing guard contract due to school closures associated with the Dallas County stay-at-home decree, as well as the transfer of eligible expenses to the CRF. CTS savings were partially offset by increases in overtime, termination payouts, security services, and a decreased reimbursement from SDM.
- **10 Dallas Animal Services.** DAS was \$1,959,000 under budget due to salary savings associated with the hiring freeze enacted March 19, 2020, and the transfer of eligible expenses to the CRF.
- **11 Dallas Fire-Rescue.** DFR's budget was increased by \$2,553,000 on June 10, 2020, by ordinance #31553 for the use of overtime and reduced reimbursements from AVI for emergency medical services (EMS). DFR was \$15,504,000 under budget primarily due to the transfer of eligible expenses to the CRF.
- **12 Dallas Police Department.** DPD was \$22,273,000 under budget primarily due to the transfer of eligible expenses to the CRF, partially offset by higher-than-anticipated hiring of police officers, uniforms, and overtime for civilian and sworn positions. The increase in overtime is associated with the October 2019 tornado and the summer 2020 civil protests. DPD ended FY 2018-19 with more officers than anticipated, experienced less attrition, and increased hiring. DPD's budget assumed 3,053 officers at the end of FY 2019-20, but DPD ended the year with 3,149 officers. The adopted budget did not anticipate funding for these additional 96 officers.

- **13 Housing and Neighborhood Revitalization.** HOU was \$389,000 under budget due to salary savings, partially offset by termination payouts.
- **14 Human Resources.** HR's budget was decreased by \$91,000 on June 10, 2020, by ordinance #31553. HR was \$754,000 under budget due to salary savings associated with the hiring freeze enacted March 19, 2020. an extended furlough of 389 civilian employees in the General Fund, and the transfer of eligible expenses to the CRF.
- **15 Judiciary** CTJ was \$203,000 under budget due to salary savings associated with the hiring freeze enacted March 19, 2020.
- **16 Library.** LIB's budget was decreased by \$1,600,000 on June 10, 2020, by ordinance #31553. LIB was \$3,811,000 under budget due to salary savings associated with the hiring freeze enacted March 19, 2020, an extended furlough of 389 civilian employees in the General Fund, and the transfer of eligible expenses to the CRF.
- 17 Mayor and City Council. MCC's budget was increased by \$100,000 on June 10, 2020, by ordinance #31553 for salary equity adjustments. MCC was \$642,000 under budget due to salary savings associated with vacancies, an extended furlough of 389 civilian employees in the General Fund, and the transfer of eligible expenses to the CRF.
- 18 Non-Departmental. Non-D's budget was decreased by \$4,695,000 on June 10, 2020, by ordinance #31553 primarily due to savings in Master Lease repayment expense. Non-D was \$2,260,000 under budget due to lower-than-anticipated expenses related to the annual TIF transfer and the planned transfer for DPD equipment and staffing.
- 19 Office of Arts and Culture. OAC was \$3,297,000 under budget primarily due to a reduction in Cultural Organizations Program contracts, deferral of one-third of its project-based grants to FY 2020-21, and a reduction in cultural center budgets. Further savings were due to salary savings associated with the hiring freeze enacted March 19, 2020, an extended furlough of 389 civilian employees in the General Fund, and the transfer of eligible expenses to the CRF.
- **20 Office of Budget.** BMS was \$251,000 under budget due to salary savings associated with the hiring freeze enacted March 19, 2020, and the transfer of eligible expenses to the CRF.
- 21 Office of Economic Development. ECO was \$678.000 under budget due to salary savings associated with the hiring freeze enacted March 19, 2020 primarily offset by a reduction in various reimbursements.
- **22 311 Customer Service.** 311 was \$1,056,000 under budget due to salary savings associated with the hiring freeze enacted March 19, 2020, and the transfer of eligible expenses to the CRF.
- 23 Council Agenda Office. The Agenda Office was \$14,000 under budget due to salary savings.
- **24 Office of Business Diversity.** OBD was \$186,000 under budget due to salary savings associated with the hiring freeze enacted March 19, 2020, and the transfer of eligible expenses to the CRF.
- **25 Office of Community Care.** OCC was \$1,693,000 under budget due to salary savings associated with the hiring freeze enacted March 19, 2020, savings from the senior dental and employment services contracts, and contract cancellation in senior services programming.
- **26 Office of Community Police Oversight.** OCPO was \$221,000 under budget due to salary savings.
- 27 Office of Environmental Quality and Sustainability. OEQS was \$532,000 under budget due to salary savings.
- **28 Office of Equity.** EQU was \$115,000 under budget due to salary savings.

- **29 Office of Ethics and Compliance.** EAC was \$128,000 under budget due to salary savings.
- **30 Office of Fair Housing and Human Rights.** FHO was \$56,000 under budget due to salary savings.
- **31 Office of Historic Preservation.** OHP was \$181,000 under budget due to salary savings and the transfer of eligible expenses to the CRF.
- **32 Office of Homeless Solutions.** OHS was \$2,356,000 under budget due to salary savings and the transfer of eligible expenses to the CRF, including expenses related to temporary inclement weather shelter operations at the Convention Center.
- **33 Office of Innovation.** INO was \$210,000 under budget due to salary savings and the transfer of eligible expenses to the CRF.
- **34 Office of Integrated Public Safety Solutions.** MGT's budget was increased by \$116,000 on June 10, 2020, by ordinance #31553 to establish the new Office of Integrated Public Safety Solutions. OIPSS was \$30,000 under budget due to salary savings.
- **35 Office of Resiliency.** REO was \$185,000 under budget due to salary savings and the transfer of eligible expenses to the CRF.
- **36 Office of Welcoming Communities and Immigrant Affairs.** WCIA was \$445,000 under budget due to salary savings, the transfer of eligible expenses to the CRF, and contract savings associated with citizenship and legal services.
- **37 Public Affairs and Outreach.** PAO was \$516,000 under budget due to salary savings and the transfer of eligible expenses to the CRF.
- **38 Park and Recreation.** PKR's budget was decreased by \$5,260,000 on June 10, 2020, by ordinance #31553. PKR was \$2,975,000 under budget primarily due to salary savings associated with the hiring freeze enacted March 19, 2020, an extended furlough of 389 civilian employees in the General Fund, cancellation of various recreational programming, and the transfer of eligible expenses to the CRF. PKR's savings were primarily offset by increases in overtime, new alarm system installations, and termination payouts.
- **39 Planning and Urban Design.** PUD was \$451,000 under budget primarily due to the transfer of eligible expenses to the CRF, opting to resolve a land use concern through alternative methods/funding, and salary savings associated with the hiring freeze enacted on March 19, 2020.
- **40 Procurement Services.** POM was \$647,000 under budget primarily due to salary savings and the transfer of eligible expenses to the CRF.
- **41 Public Works.** PBW's budget was increased by \$1,433,000 on June 10, 2020, by ordinance #31553 for the purchase of equipment supported by unplanned revenue from Dallas County. PBW was \$1,283,000 under budget primarily due to salary savings, the transfer of eligible expenses to the CRF, and unbudgeted reimbursements from SDM and various CDBG and PID projects.
- **42 Sustainable Development.** DEV was \$441,000 over budget due to unprocessed reimbursements from the Building Inspection Fund at the time of FY 2019-20 close. The reimbursements will be processed in FY 2020-21.
- **43 Transportation.** TRN's budget was decreased by \$683,000 on June 10, 2020, by ordinance #31553. TRN was \$3,191,000 under budget primarily due to salary savings partially associated with an extended furlough of 389 civilian employees in the General Fund and finding an alternate source of funding for FY 2019-20 operation and maintenance of the Dallas Streetcar.
- **44 Liability/Claim Fund Transfer.** The transfer from the General Fund to the Liability Fund was not required

General Fund departments had personnel savings from the hiring freeze enacted on March 19, 2020, an extended furlough of 389 civilian employees in the General Fund, and the transfer of eligible expenses to the	in FY 2019-20 because anticipated claims expenses were delayed to FY 2020-21.
	<b>45 Salary and Benefit Reserve.</b> The salary and benefit reserve was not required in FY 2019-20 because General Fund departments had personnel savings from the hiring freeze enacted on March 19, 2020, an extended furlough of 389 civilian employees in the General Fund, and the transfer of eligible expenses to the CRF.

# **ENTERPRISE FUNDS**

Department	FY 2019-20 Adopted Budget	FY 2019-20 Amended Budget	Actual	Over/(Under) Budget		
AVIATION <sup>1</sup>	•		,			
Total Revenues	\$158,255,683	\$158,255,683	\$127,702,631	(\$30,553,052)		
Total Expenditures	\$158,255,683	\$158,255,683	\$117,523,667	(\$40,732,016)		
Net Excess of Revenues Over Expenditures	\$0	\$0	\$10,178,964	\$10,178,964		
CONVENTION AND EVENT SERVICES <sup>2</sup>						
Total Revenues	\$114,358,254	\$114,358,254	\$76,788,788	(\$37,569,466)		
Total Expenditures	\$114,358,254	\$114,358,254	\$83,077,842	(\$31,280,412)		
Net Excess of Revenues Over Expenditures	\$0	\$0	(\$6,289,054)	(\$6,289,054)		
MUNICIPAL RADIO <sup>3</sup>						
Total Revenues	\$2,161,634	\$2,161,634	\$1,515,694	(\$645,940)		
Total Expenditures	\$2,067,782	\$2,067,782	\$1,268,038	(\$799,744)		
Net Excess of Revenues Over Expenditures	\$93,852	\$93,852	\$247,656	\$153,804		
SANITATION SERVICES <sup>4</sup>				_		
Total Revenues	\$120,129,201	\$120,129,201	\$122,713,506	\$2,584,305		
Total Expenditures	\$122,129,201	\$127,945,397	\$126,897,539	(\$1,047,858)		
Net Excess of Revenues Over Expenditures	(\$2,000,000)	(\$7,816,196)	(\$4,184,033)	\$3,632,163		
STORM DRAINAGE MANAGEMENT <sup>5</sup>						
Total Revenues	\$60,936,837	\$60,936,837	\$61,624,907	\$688,070		
Total Expenditures	\$60,936,837	\$65,536,837	\$61,450,759	(\$4,086,078)		
Net Excess of Revenues Over Expenditures	\$0	(\$4,600,000)	\$174,148	\$4,774,148		
SUSTAINABLE DEVELOPMENT AND CONST	RUCTION <sup>6</sup>					
Total Revenues	\$33,474,379	\$33,474,379	\$33,758,838	\$284,459		
Total Expenditures	\$34,550,990	\$34,550,990	\$34,009,546	(\$541,444)		
Net Excess of Revenues Over Expenditures	(\$1,076,611)	(\$1,076,611)	(\$250,709)	\$825,902		
DALLAS WATER UTILITIES <sup>7</sup>						
Total Revenues	\$670,485,708	\$670,485,708	\$642,082,636	(\$28,403,072)		
Total Expenditures	\$681,220,919	\$681,220,919	\$663,746,594	(\$17,474,325)		
Net Excess of Revenues Over Expenditures	(\$10,735,211)	(\$10,735,211)	(\$21,663,958)	(\$10,928,747)		

# **INTERNAL SERVICE FUNDS**

Department	FY 2019-20 Adopted Budget	FY 2019-20 Amended Budget	Actual	Over/(Under) Budget			
INFORMATION TECHNOLOGY							
Total Revenues	\$80,180,034	\$80,180,034	\$80,142,454	(\$37,580)			
Total Expenditures	\$79,967,864	\$79,967,864	\$77,775,559	(\$2,192,306)			
Net Excess of Revenues Over Expenditures	\$212,170	\$212,170	\$2,366,895	\$2,154,725			
RADIO SERVICES							
Total Revenues	\$12,523,888	\$12,523,888	\$12,531,844	\$7,956			
Total Expenditures	\$12,825,721	\$12,825,721	\$12,566,981	(\$258,740)			
Net Excess of Revenues Over Expenditures	(\$301,833)	(\$301,833)	(\$35,137)	\$266,696			
EQUIPMENT AND FLEET MANAGEMENT <sup>8</sup>							
Total Revenues	\$56,213,623	\$56,213,623	\$56,330,923	\$117,300			
Total Expenditures	\$56,235,872	\$56,235,872	\$51,313,965	(\$4,921,907)			
Net Excess of Revenues Over Expenditures	(\$22,249)	(\$22,249)	\$5,016,958	\$5,039,207			
EXPRESS BUSINESS CENTER							
Total Revenues	\$2,593,790	\$2,593,790	\$2,549,825	(\$43,965)			
Total Expenditures	\$2,005,981	\$2,005,981	\$1,903,246	(\$102,735)			
Net Excess of Revenues Over Expenditures	\$587,809	\$587,809	\$646,579	\$58,770			
OFFICE OF THE BOND PROGRAM <sup>9</sup>							
Total Revenues	\$18,547,674	\$18,547,674	\$13,632,048	(\$4,915,626)			
Total Expenditures	\$18,547,674	\$18,547,674	\$14,787,563	(\$3,760,111)			
Net Excess of Revenues Over Expenditures	\$0	\$0	(\$1,155,515)	(\$1,155,515)			

# **OTHER FUNDS**

Department	FY 2019-20 Adopted Budget	FY 2019-20 Amended Budget	Actual	Over/(Under) Budget			
9-1-1 SYSTEM OPERATIONS <sup>10</sup>							
Total Revenues	\$12,017,444	\$12,017,444	\$12,004,587	(\$12,857)			
Total Expenditures	\$15,292,755	\$17,456,147	\$14,324,860	(\$3,131,287)			
Net Excess of Revenues Over Expenditures	(\$3,275,311)	(\$5,438,703)	(\$2,320,273)	\$3,118,430			
DEBT SERVICE <sup>11</sup>							
Total Revenues	\$305,536,876	\$305,536,876	\$307,400,740	\$1,863,864			
Total Expenditures	\$305,451,298	\$305,451,298	\$295,847,288	(\$9,604,010)			
Net Excess of Revenues Over Expenditures	\$85,578	\$85,578	\$11,553,452	\$11,467,874			
EMPLOYEE BENEFITS <sup>12</sup>							
Total Revenues	\$167,915,888	\$167,915,888	\$175,881,342	\$7,965,454			
Total Expenditures	\$171,665,888	\$171,665,888	\$170,495,998	(\$1,169,890)			
Net Excess of Revenues Over Expenditures	(\$3,750,000)	(\$3,750,000)	\$5,385,344	\$9,135,344			
RISK MANAGEMENT <sup>13</sup>							
Total Revenues	\$28,793,435	\$28,793,435	\$30,526,398	\$1,732,963			
Total Expenditures	\$34,526,799	\$34,526,799	\$28,100,321	(\$6,426,478)			
Net Excess of Revenues Over Expenditures	(\$5,733,364)	(\$5,733,364)	\$2,426,077	\$8,159,441			

The Enterprise, Internal Service, and Other Funds summary includes the beginning fund balance with the YE revenue and expenditures. Variance notes are provided below for funds with a YE variance of +/- five percent, funds that exceed budget, and funds that use fund balance.

- **1 Aviation.** AVI revenues were \$30,553,000 under budget primarily due to a loss of landing fees and garage parking associated with diminished air travel due to COVID-19. Expenses were \$40,732,000 under budget primarily due to salary savings associated with the hiring freeze enacted March 19, 2020, limited overtime. and elimination of temporary employees and various contractual expenses. AVI received approximately \$53,800,000 in CARES Act funding, which will mitigate some of the financial impacts of COVID-19: \$19.8 million for FY 2019-20 operating expenses, \$10 million for debt service payments, \$4 million for capital transfer, and \$20 million for next fiscal year's debt service payments.
- **2 Convention Center.** CCT revenues were \$37,569,000 under budget due to various event cancellations and significantly lower Hotel Occupancy Tax (HOT) and alcoholic beverage tax collections as a result of COVID-19. CCT expenses were \$31,280,000 under budget primarily due to a reduction in payments to VisitDallas, Spectra Venue Management, and costs that would have been incurred for now-canceled events. Fund balance was used to offset the net excess in lost revenues over expenditures.
- **3 Municipal Radio.** WRR revenues were \$645,000 under budget due to the onset of COVID-19. Expenses were \$800,000 under budget primarily due to salary savings and a decrease in local agency commission fees.
- **4 Sanitation Services.** SAN's budget was increased by \$5,816,000 on June 10, 2020, by ordinance #31553 for emergency contract management expenses, storm debris collection and hauling, brush collection services, overtime, and temporary labor services resulting from the October 2019 tornado. Fund balance was used to offset the net excess of increased budgeted expenses over revenues.
- **5 Storm Drainage Management.** SDM's budget was increased by \$4,600,000 on September 9, 2020, by ordinance #31621 for fleet and capital contingency. Expenses were \$4,086,000 under budget due to salary savings.
- 6 Sustainable Development and Construction. Although expenses and revenues both performed better than budget, the use of fund balance was always anticipated to offset the net excess of adopted expenses over revenues.
- 7 Water Utilities. DWU revenues were \$28,403,000 under budget primarily due to decreased water consumption. The FY 2019-20 budget assumed 141 billion gallons of water usage, and actual usage was 139 billion gallons. DWU expenses were \$17,474,000 under budget primarily due to salary savings. decreased street rental payments, a decreased capital construction transfer, and the transfer of eligible expenses to the CRF. Fund balance was used to offset the net excess of budgeted expenses over revenues.
- 8 Equipment and Fleet Management. EFM expenses were \$4,922,000 under budget primarily due to lower fuel costs and salary savings. EFM's savings were used to reduce FY 2020-21's chargeback expenses Citywide.
- **9 Office of the Bond Program.** OBP expenses were \$3,760,000 under budget primarily due to salary and contract savings, partially offset by a loss of SDM reimbursements. The centralized OBP charges each capital project budget for project implementation costs. Savings in actual OBP implementation expenses result in fewer charges to the capital project.
- **10 9-1-1 System Operations.** 911's budget was increased by \$2,163,000 on January 8, 2020, by resolution #20-0130 to accept a matching grant through the Texas Commission on State Emergency Communications to implement a Next Generation 911 system. 911 expenses were \$3,131,000 under budget due to a delay in implementing the planned system.

<b>11 Debt Service.</b> Debt service expenses were \$9,604,000 under budget due to the City forgoing a planned bond sale in May 2020 and delayed issuance of equipment acquisition notes from May 2020 to June 2020, resulting in reduced interest costs during FY 2019-20.
<b>12 Employee Benefits.</b> Revenues were \$7,965,454 over budget due to higher-than-anticipated employee health benefit contributions. This was partially offset by lower-than-anticipated expenses associated with voluntary products, Flexible Spending Accounts, pre-65 retiree enrollees, UnitedHealthcare billing credits, and the postponement of elective surgeries.
<b>13 Risk Management.</b> Expenditures were \$6,426,000 under budget due to the delay of anticipated expenses from FY 2019-20 to FY 2020-21. This was offset by a higher-than-anticipated cost in workers' compensation claims of \$1,227,674.

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# City of Dallas

## Agenda Information Sheet

Oncor Application for Increased Electric Rates

#### Memorandum



DATE April 23, 2021

Honorable Members of the Government Performance & Financial Management <sup>TO</sup> Committee: Cara Mendelsohn (Chair), Jennifer S. Gates (Vice Chair), Deputy Mayor Pro Tem B. Adam McGough, Adam Bazaldua, and Casey Thomas, II

#### **SUBJECT Oncor Application for Increased Electric Rates**

On April 8, Oncor Electric Delivery Company LLC ("Oncor") filed an Application for Approval of a Distribution Cost Recovery Factor. In the filing, Oncor is seeking an increase in distribution revenues of \$97,826,277 throughout their service area. This application was filed concurrently with the Public Utility Commission of Texas (PUC) and all other cities on the Oncor distribution system. The PUC's rules allow cities 60 days to act on this application.

A resolution denying the application has been placed on the May 12 City Council agenda. In addition to denying the rates, the resolution authorizes the City to participate with the Oncor Cities Steering Committee (OCSC) in the proceeding at the PUC, PUC Docket No. 51996. The City is a member of OCSC, which coordinates the efforts of member cities in system-wide rate cases. OCSC has already retained outside counsel and consultants and is actively reviewing the application. OCSC will advocate for fair and reasonable rates for the residents served by Oncor both at the PUC and any subsequent appeal. The City's rate case expense will be reimbursed by Oncor directly to OCSC.

Please let me know if you need additional information.

M. Elizabeth Reich

Chief Financial Officer

c: Honorable Mayor and Members of City Council
T.C. Broadnax, City Manager
Chris Caso, City Attorney
Bilierae Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizor Tolbert, Chief of Staff to the City Manager

M. Elwath Reich

Majed A. Al-Ghafry, Assistant City Manager
Jon Fortune, Assistant City Manager
Joey Zapata, Assistant City Manager
Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion
Directors and Assistant Directors