

Memorandum



DATE January 6, 2022

TO Honorable Mayor and Members of the City Council

SUBJECT **Update on Activation of Temporary Inclement Weather Shelters by the Office of Homeless Solutions**

The Office of Homeless Solutions (OHS) activated the opening of temporary inclement weather shelters (TIWS) on December 22, 23, 24, 25, and 26, 2022 in the City of Dallas based on the National Oceanic and Atmospheric forecast, in accordance with Chapter 45 of the City Code. This memorandum is to provide a high-level overview of the data accrued throughout the recent five nights of TIWS.

Those experiencing homelessness were directed to Austin Street Shelter 2 (ASC2) located at 2929 Hickory Street, Oak Lawn United Methodist Church (UMC) located at 3014 Oak Lawn Avenue, and Warren UMC located at 3028 Malcom X Boulevard, beginning December 22, 2022. Intake hours at all locations began at 12:00 p.m. The Erik Jonsson Central Library (Central Library) opened on December 23, 2022, with intake beginning at 4:30 p.m. Transportation services to shelters were provided throughout this event and coordinated by ASC2 leadership.

The total cumulative service numbers are as follows:

- Total bed nights – 1,764 across all locations
- Total cold weather packets distributed - 134
- Total Volunteer Services Division donations value (in-kind and cash) - \$22,782.15

As a part of the TIWS strategy, the Dallas Connector transported those arriving at the designated [transportation zones](#) to IWS, while Dallas Fire Rescue (DFR) made emergency pickups as needed overnight and OHS outreach teams conducted site visits to area encampments and hotspots to encourage individuals to seek shelter, providing transportation to those who accepted. Transportation assistance was routed from 311 to provide quick assistance to those in need. Those who denied shelter were given cold weather packets containing hand and foot warmers, a hat, gloves, and a mylar blanket. OHS also partnered with the Department of Parks and Recreation to distribute individual cold weather packets to those in need at fourteen (14) recreation centers located throughout the fourteen (14) City Council Districts. In total, fifty-nine (59) cold weather packets were distributed to individuals, with an additional seventy-five (75) distributed through a local, grassroots organization.

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Through a tremendous amount of advance coordination and preparation the TIWS plan was promptly implemented and provided shelter for our homeless neighbors. Working with local homeless services providers, guests were provided with meal, transportation and medical services. We are well-prepared to continue the TIWS activities throughout this season's inclement weather. This work would not have been possible without support from the Office of Emergency Management, Erik Jonsson Central Library leadership and staff, the Parks Department, 311, Public Works, Dallas City Marshals, Dallas Fire Rescue, Dallas Police Department, Building Services, Oak Lawn UMC, OurCalling, Stewpot, Salvation Army, Housing Forward, Downtown Dallas Inc., Austin Street Center, Warren UMC, North Texas Behavioral Health Association, and the Dallas City Council.

We would also like to acknowledge the following individuals and organizations for their donations: Roar for Change, Bishop Lynch High School basketball team, Baller Mom Kitchen, North Texas Food Bank, an anonymous donor, and various Dallas City Council Members. As a result of OHS Volunteer Services Division's active appealing to the public for donations and volunteers, the [OHS Communities Foundation of Texas \(CFT\) account](#) received \$1,585 from various donors in addition to the large in-kind donations of foodstuffs, holiday gifts and cards, time, and supplies, worth a combined \$22,782.15. The OHS Volunteers Services Division will continue to direct donors to the CFT account as part of our [Give Responsibly](#) campaign. You may also reach out to Gloria Sandoval, Program Administrator, Volunteer Services Division, at Gloria.sandoval@dallas.gov, for any future volunteer and donation opportunities.

If you have any questions or should you need additional information at this time, please reach out to me or Christine Crossley, Director of the Office of Homeless Solutions at Christine.Crossley@dallas.gov. As always, thank you for your support and cooperation.

Putting Service First,



Kimberly Bizar Tolbert
Deputy City Manager

c: T.C. Broadnax, City Manager
Chris Caso, City Attorney
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Jon Fortune, Deputy City Manager

Majed A. Al-Ghafry, Assistant City Manager
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager
Robert Perez, Assistant City Manager
Carl Simpson, Assistant City Manager
Jack Ireland, Chief Financial Officer
Genesis D. Gavino, Chief of Staff to the City Manager
Directors and Assistant Directors

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