



Dallas Park & Recreation

Park Safety and Security Updates



**Park and Recreation Board
February 8, 2024**

Purpose

To provide first Quarter updates to the Park and Recreation Board regarding the safety, security, and program enhancements that provide continued safety, security, and enjoyment of the Dallas Park System

Overview

- Park Ranger Program
- Park Ranger Performance Metrics
- Marshals Performance Metrics
- Holiday Operations Plan
- Community Engagement Initiatives
- Marshals Office & Dallas Police Updates

Park Ranger Program

Mission

Formulate robust strategies to foster environments where customers may view park facilities as safe, secure, and inviting locations.

The Ranger Program collaborates with internal and external agencies to achieve and maintain park security and preservation, provides continuous community engagement efforts, and ensures latest technological investments to supplement surveillance of parks, trails, and open spaces that present accessibility challenges.

Key Focus Areas:

Public Safety, Customer Service, Education, and Compliance

Security Program Staffing

- Park Ranger Staffing
 - 1 Chief Park Ranger
 - 1 Park Ranger Supervisor
 - 15 Park Rangers
- Park Ranger Hours of Operation

Fall (Sept – Nov)	Winter (Dec – Feb)
Early Shift (9:00 am – 5:30 pm)	Early Shift (9:00 am – 5:30 pm)
Late Shift (11:30 am – 8:00 pm)	Late Shift (10:30 am – 7:00 pm)

- Marshals Staffing
 - 3 Sergeants
 - 17 Deputies
- Marshals Park Unit Schedule
 - Daily 9:00 am – 11:00 pm

4 New Rangers
(Budget Enhancement Oct. 1, 2023)

**1 New Sergeant
and 7 New Deputies**
(Budget Enhancement Oct. 1, 2023)

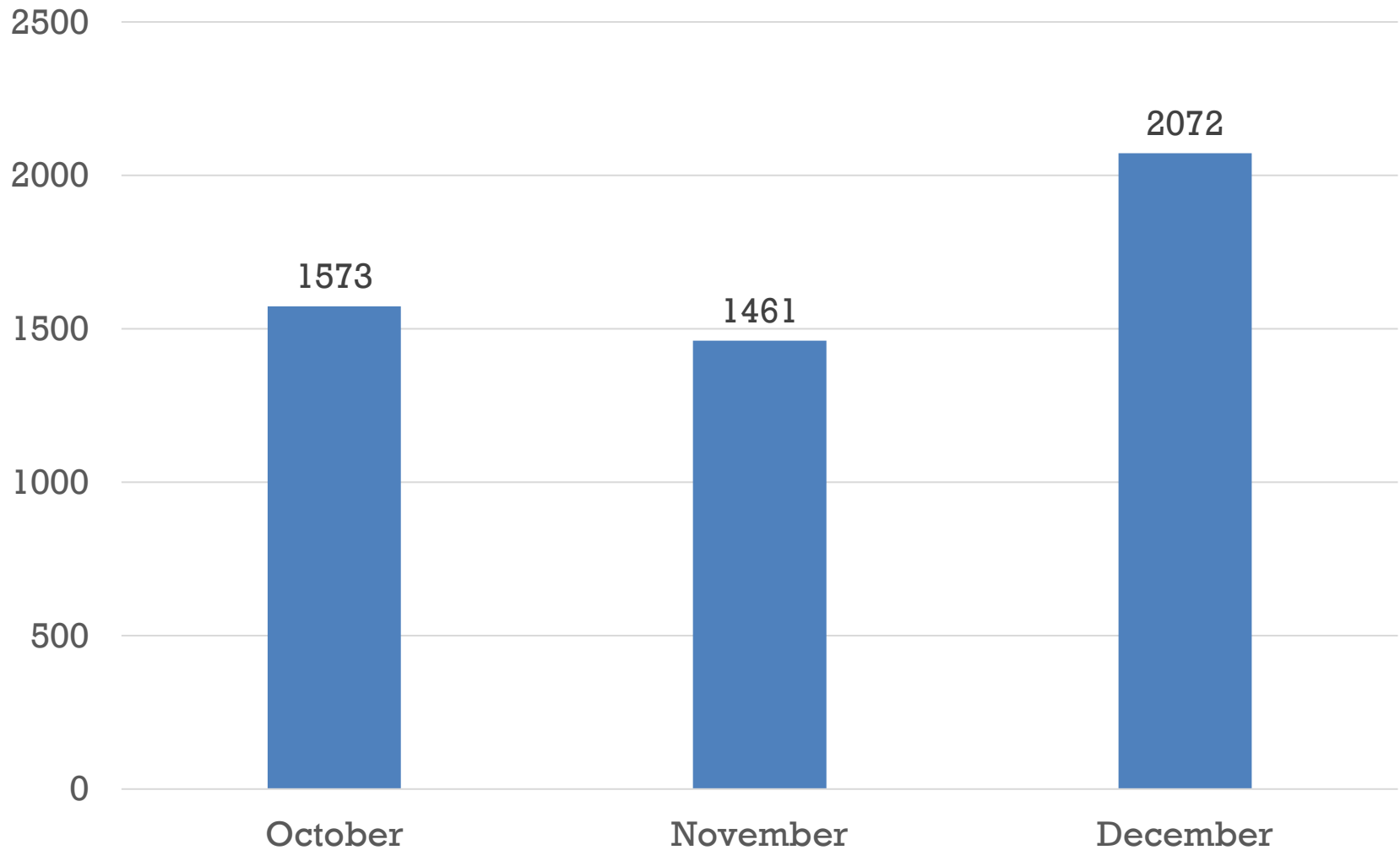
Park Ranger Program

Hotspot Protocol

- “Hot Spot Park”
 - Prioritize and establish identified park/ trail locations for increased surveillance that require additional site visits
 - Based on issues/complaints from citizens and appointed or elected officials
- In collaboration with the Marshals, Ranger visibility is increased with engagement and outreach efforts to mitigate and deter illicit behaviors/issues
- Hotspot list consist of 42 total areas of priority
 - Six (6) Hot Spot Parks; and
 - One (1) trail per Park Maintenance District
- Hotspot list is frequently updated and based on need

Park Ranger Metrics Q1 Visits

(October – December 2023)



Park Ranger Metrics

Top 10 Parks with Infractions by Month

Rank	October		November		December	
	Park	# of Infractions	Park	# of Infractions	Park	# of Infractions
1	Bachman Lake	75	Bachman Lake	21	William Blair Jr	21
2	Kidd Springs	11	Craddock	15	Lake Cliff	14
3	Lake Cliff	11	Lake Cliff	12	White Rock Lake	14
4	Maria Luna	10	William Blair Jr	10	Bachman Lake	13
5	Reverchon	10	Reverchon	9	Glencoe	12
6	Cole	9	Beckley Saner	8	Reverchon	12
7	Norbuck	9	Fair Oaks	8	Garrett	11
8	Craddock	8	Glencoe	8	Norbuck	11
9	Beckley Saner	7	Cole	7	Crawford	7
10	Glencoe	7	Pacific Plaza	7	Pacific Plaza	7

Top 5 Infractions by Month

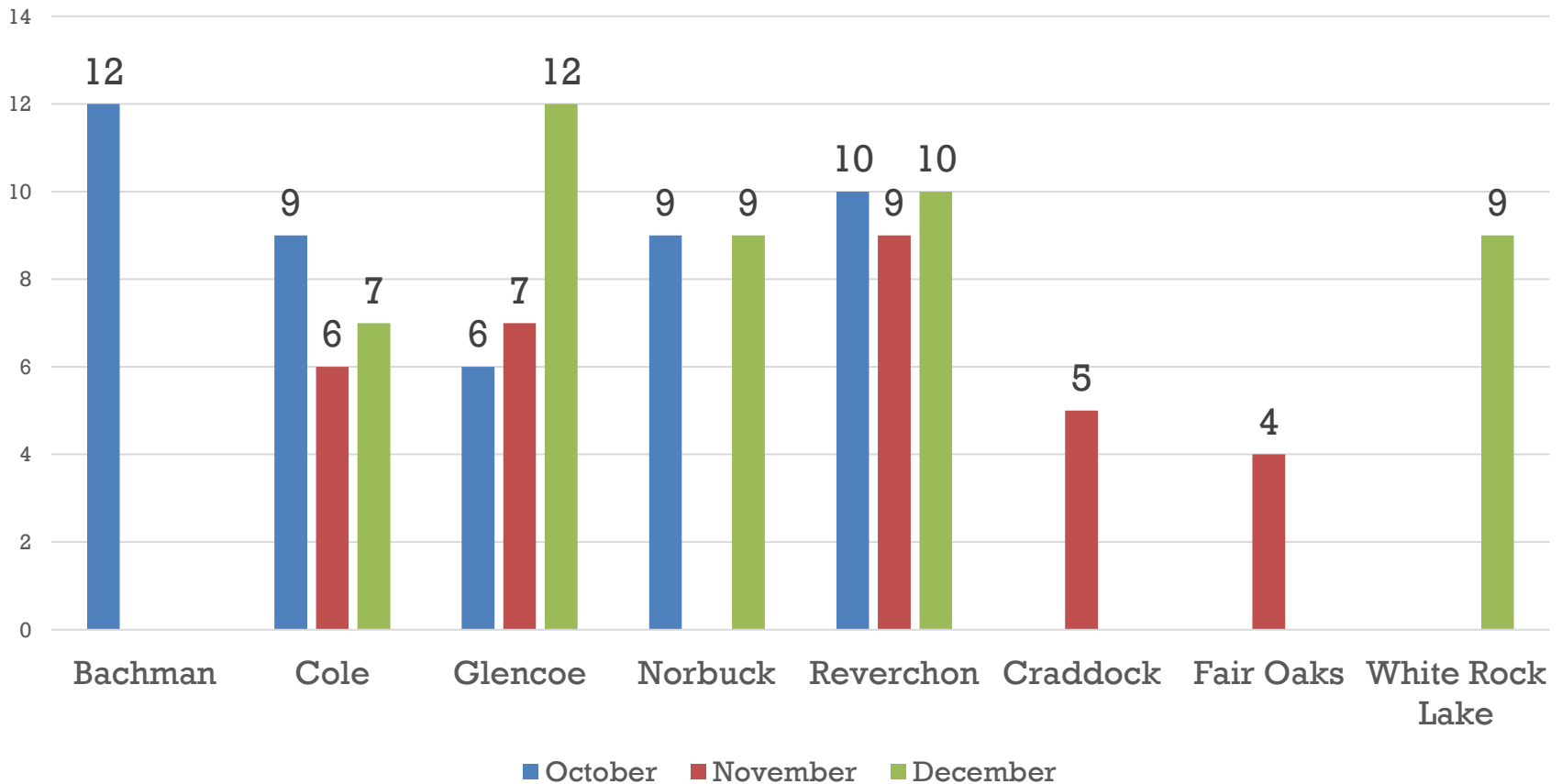
Park Ranger Site Visits

Rank	October		November		December	
	Infraction	Count	Infraction	Count	Infraction	Count
1	Dog Off Leash	100	Dog Off Leash	73	Dog Off Leash	130
2	Sleeping	55	Smoking	29	Smoking	55
3	Smoking	34	Parking on Unapproved Surface	28	Homeless Issue (Encampment)	29
4	Parking on Unapproved Surface	25	Homeless Issue (Encampment)	23	Parking on Unapproved Surface	24
5	Alcohol/Drug	20	Sleeping	20	Sleeping	19

Top Parks with Dog Off Leash Infractions Q1

(October – December 2023)

TOP 5 PARKS WITH DOGS OFF LEASH OCT - DEC 2023



Compliance Rates

Park Ranger Interactions

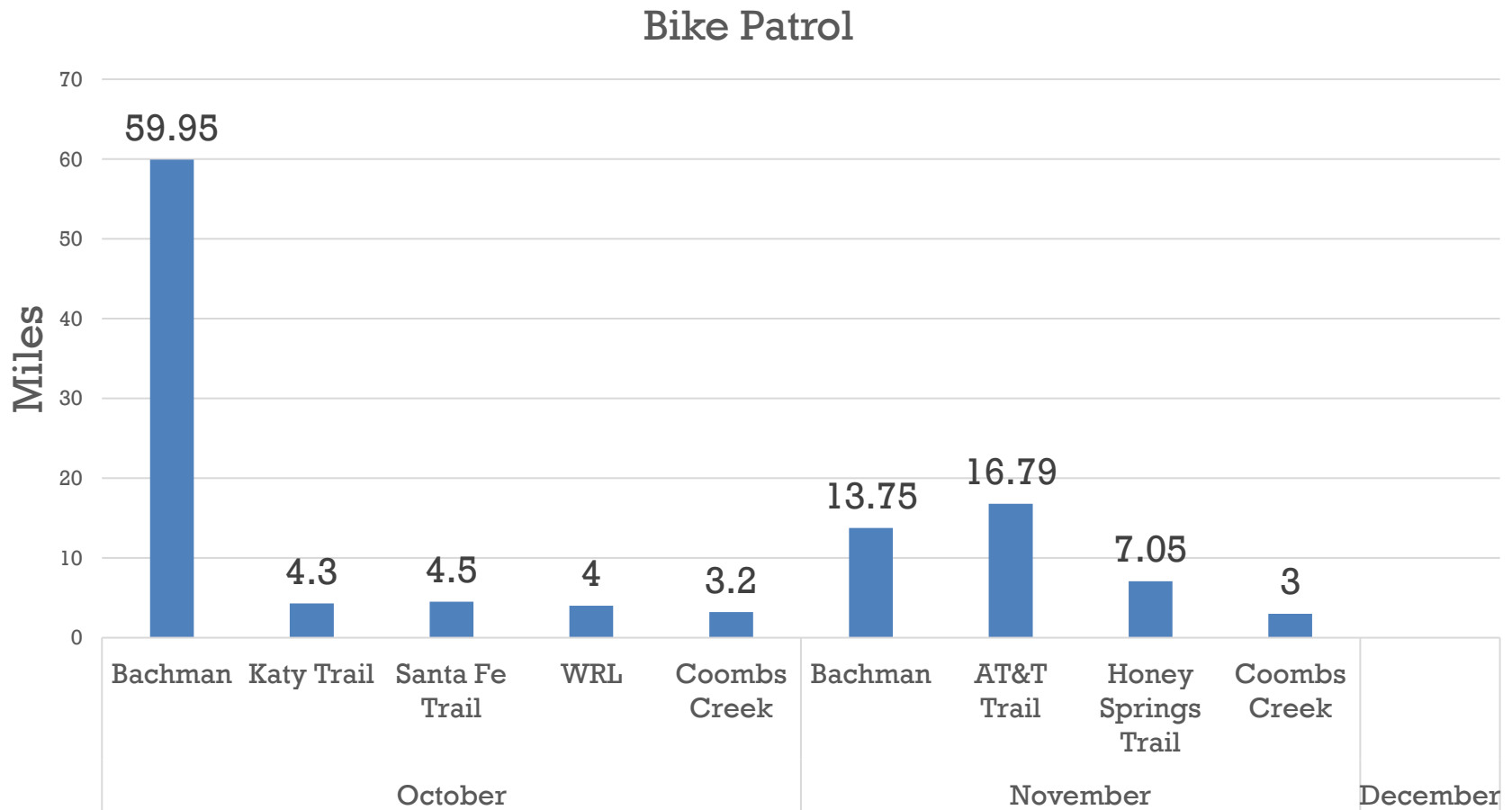
	*Infractions	Compliance Received	Compliance Not Received	Citations Issued	Compliance Rate
October	266	237	29	4	89%
November	193	172	21	3	89%
December	267	248	19	1	93%

*Chart includes data impacted by Ranger engagement activities. Excluding 911 calls, maintenance issues, litter, homeless encampments, and 311 service requests.

Park Ranger Bike Metrics Q1 Visits

(October – December 2023)

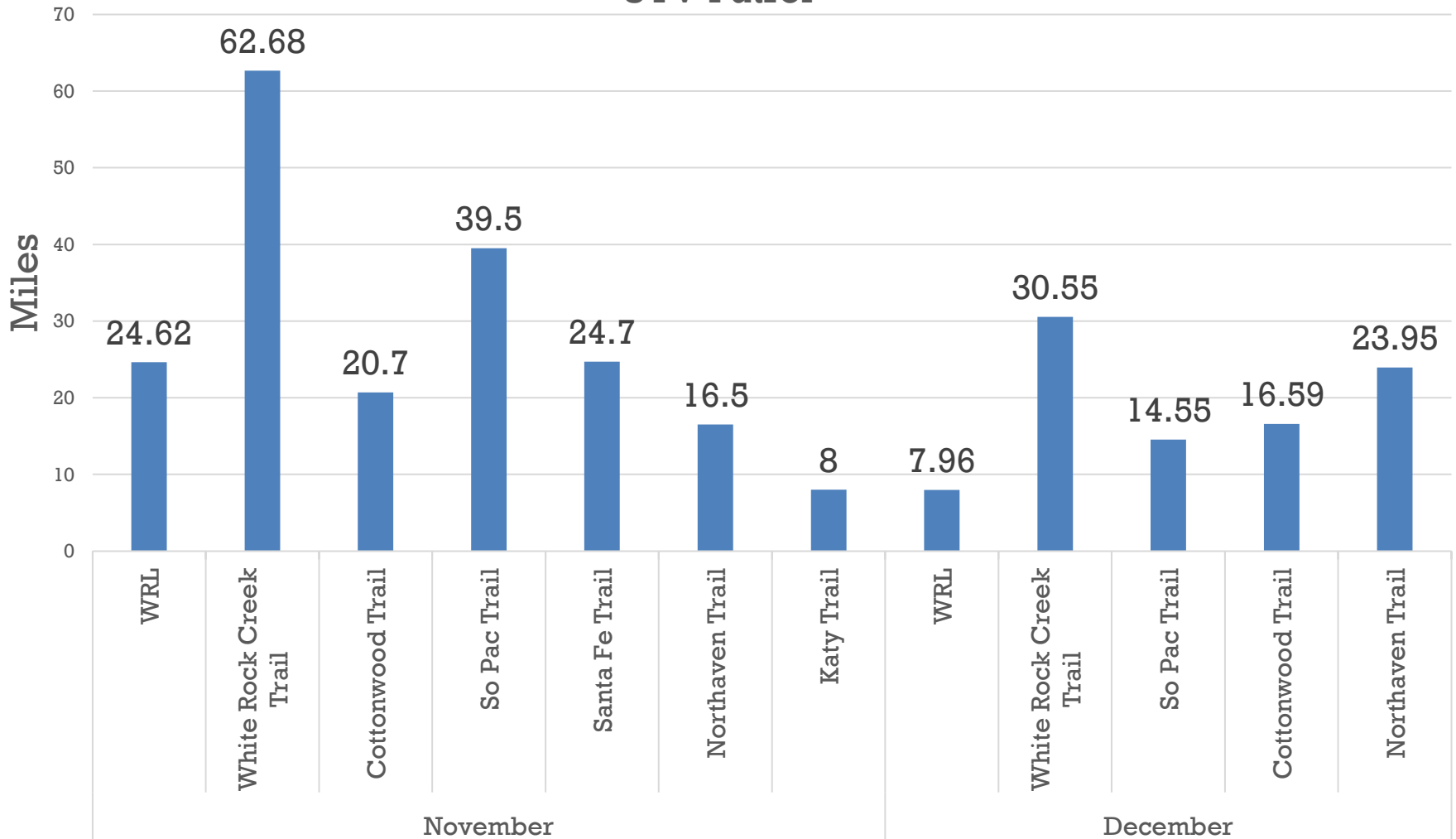
December: Due to staffing and new Rangers in training, unable to deploy bikes



Park Ranger UTV Metrics Q1 Visits

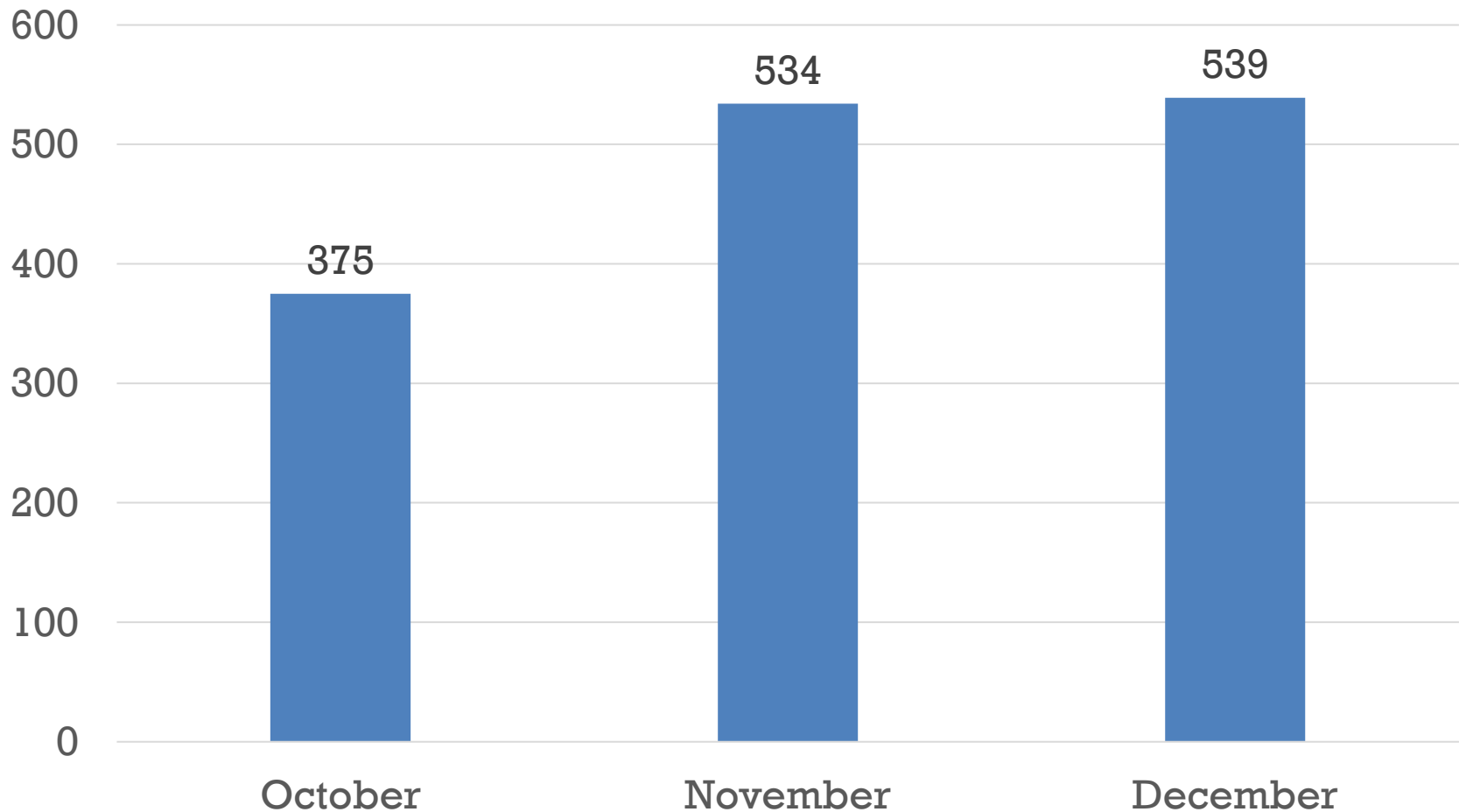
(October - December)

UTV Patrol



Marshals Metrics Q1 Visits

(October – December 2023)



Top 5 Infractions by Month

Marshal Site Visits Q1

(October – December 2023)

Rank	October		November		December	
	Infraction	Count	Infraction	Count	Infraction	Count
1	Parking Violations (POUS, Handicap, Fire Lane)	37	Parking Violations (POUS, Handicap, Fire Lane)	54	Parking Violations (POUS, Handicap, Fire Lane)	47
2	Alcohol/Drug Use	21	Alcohol/Drug Use	49	Alcohol/Drug Use	40
3	Homeless Encampment	16	Homeless Encampment	23	Homeless Encampment	33
4	Sleeping	10	Smoking	18	Smoking	13
5	Smoking	10	Sleeping	11	Sleeping	7

Marshal Dog Sweeps Q1 Visits

(October – December 2023)

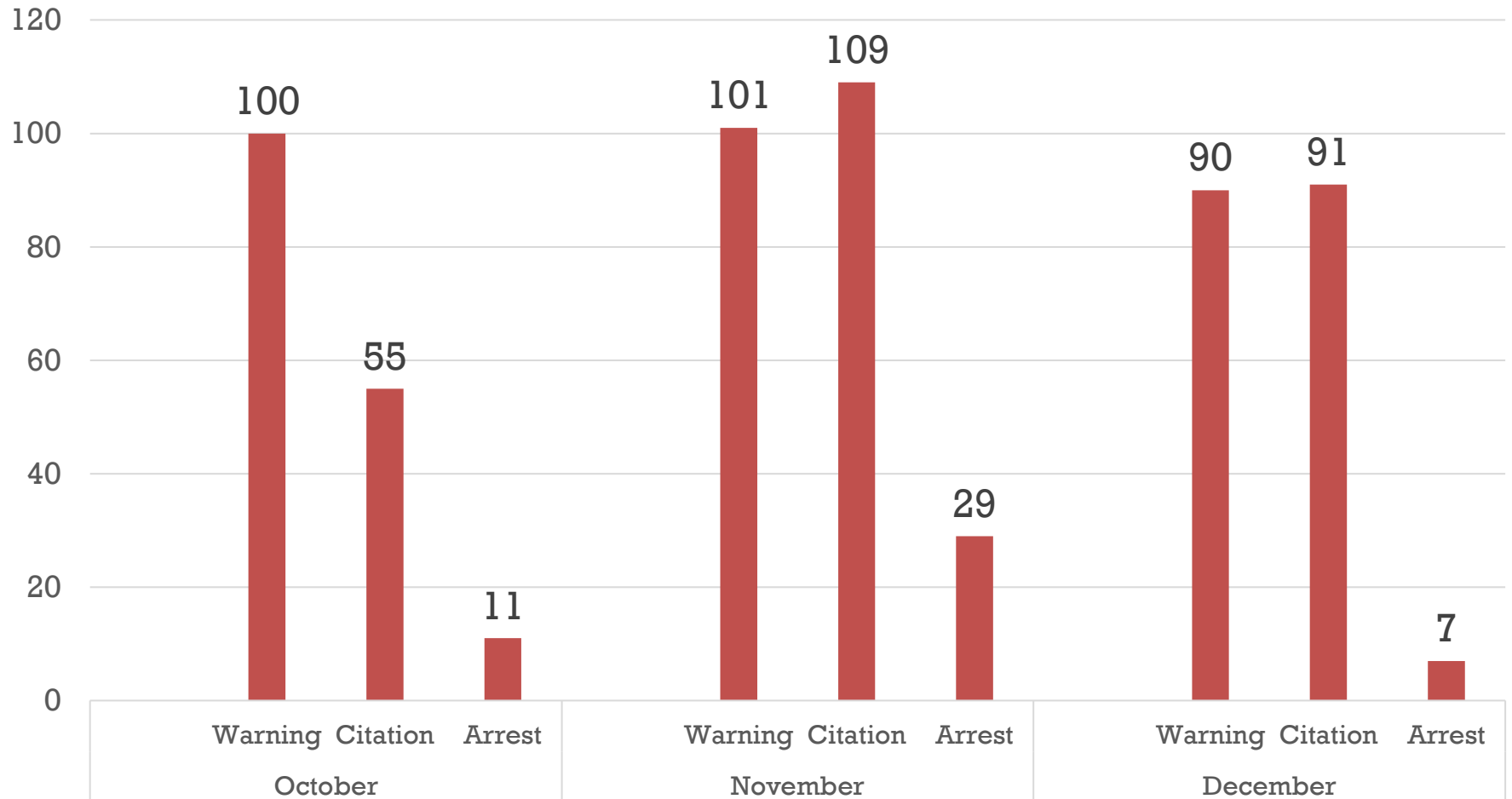
October - 20 sweeps	
Park	Citations
Bachman x 2	0
Craddock x 2	0
Exall x 2	0
Fair Oaks x 2	8
Garrett	0
Glencoe x 2	0
Griggs	2
Kiest	0
Lake Cliff	0
Norbuck x 2	0
Opportunity	0
Reverchon	0
Tietze	0
Timberglen	0

November - 22 sweeps	
Park	Citations
Bachman x 3	0
Casa Linda	0
Cole x 3	0
Exall x 2	0
Fair Oaks	0
Garrett	0
Griggs x 5	4
Kidd Springs	0
Lake Cliff x 2	0
Reverchon	0
Timberglen	0
WRL	0

December - 29 sweeps	
Park	Citations
Bachman x 2	0
Campbell Green	0
Civic Garden	0
Cole x 2	0
Craddock x 3	0
Exall	0
Fair Oaks x 3	0
Fretz	1
Glencoe x 2	0
Griggs	0
Lake Cliff	0
Moss Glen x 2	0
Norbuck x 2	0
Preston Hollow	0
Reverchon x 3	0
Salado	0
Timberglen x 2	0

Marshals Metrics

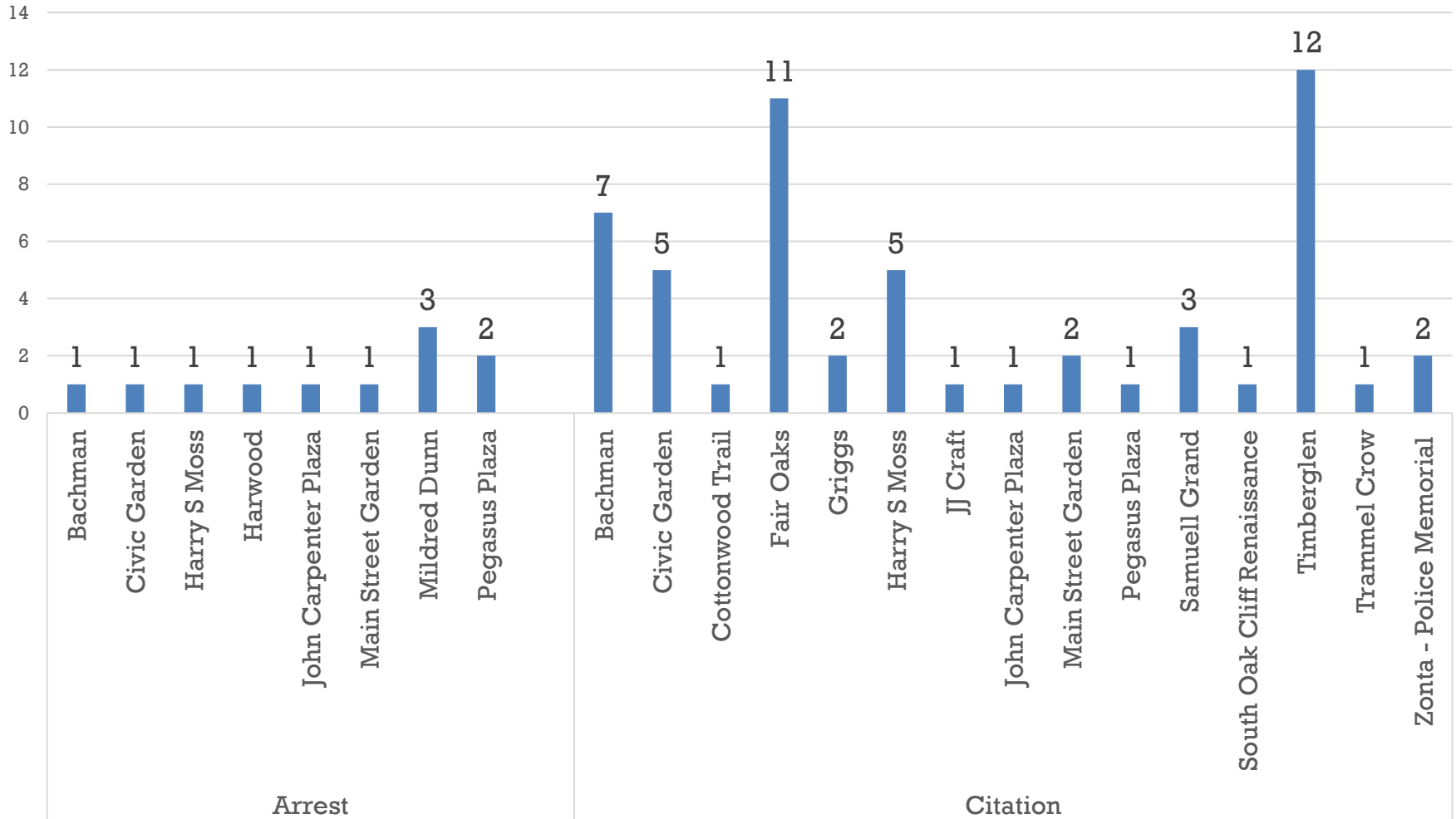
Warnings, Citations, and Arrests Q1 Visits (October – December 2023)



Marshals Arrests and Citations Q1 Visits

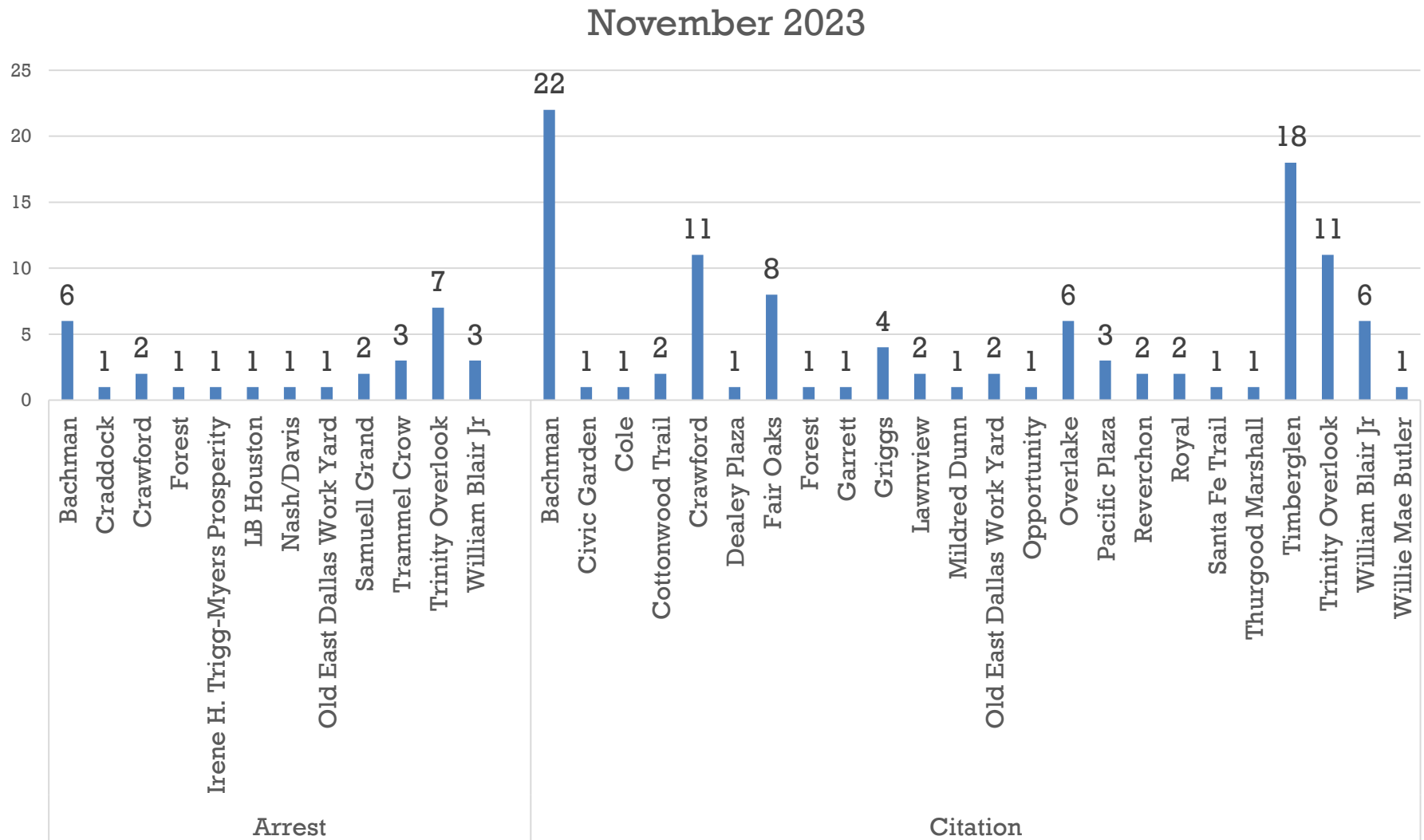
(October – December 2023)

October 2023



Marshals Arrests and Citations Q1 Visits

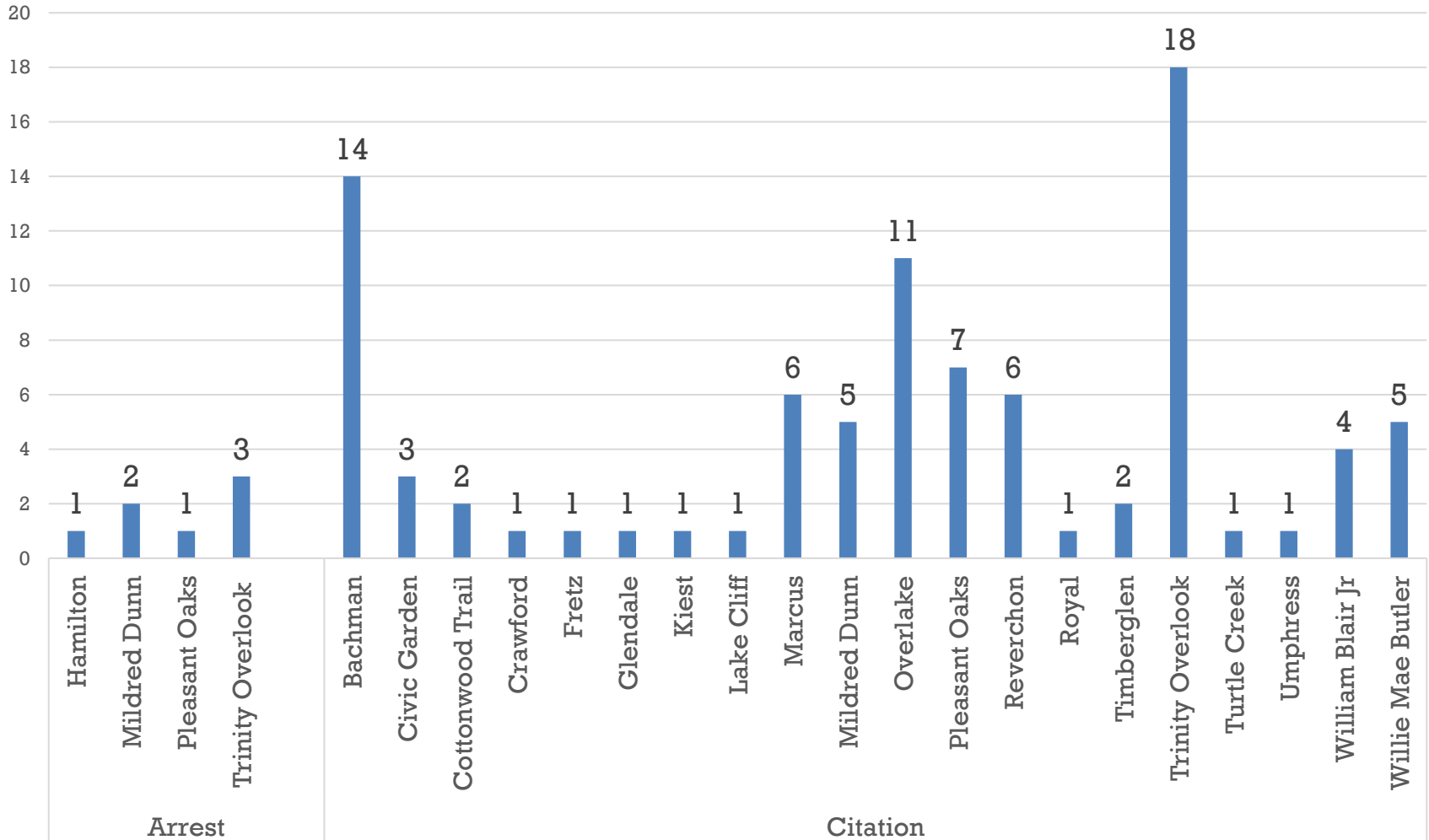
(October – December 2023)



Marshals Arrests and Citations Q1 Visits

(October – December 2023)

December 2023

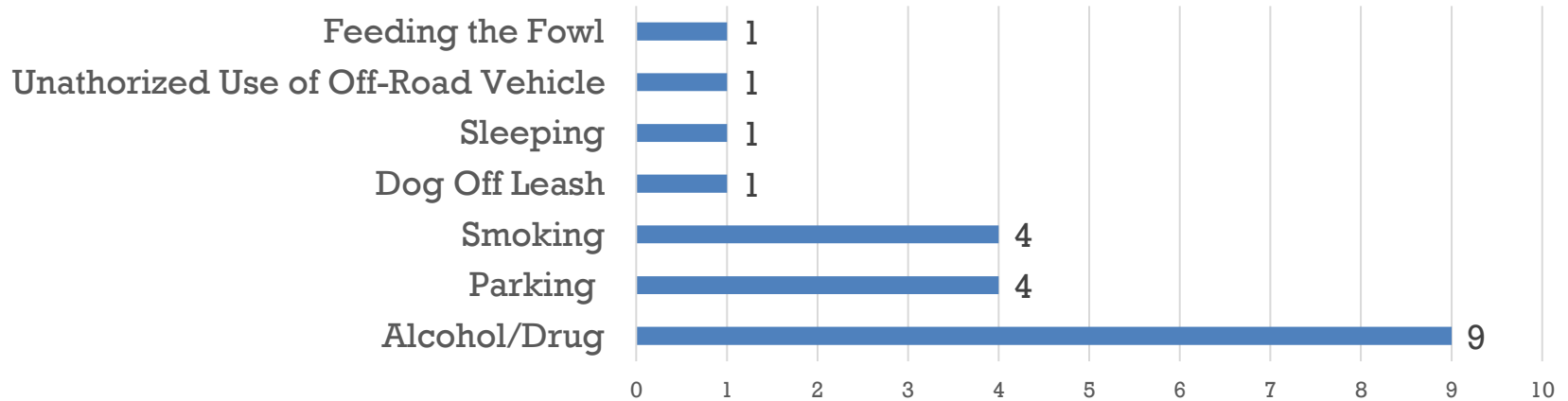


Holiday Weekend Safety Strategies

- Holiday Operations Plan developed and executed by Dallas Marshals Office utilizing available resources to include Ranger, Parking Enforcement, Code, and Dallas Police
- Providing enhanced patrols for identified parks with higher number of incidents during the holidays
- Routine staffing coordination efforts between departments to ensure patrol throughout all areas identified

New Years Eve Incidents

Violations



Citations

Park Site	Alcohol/ Drugs	Parking	Smoking
Bachman	1	---	---
Glendale	1	---	---
Mildred Dunn	2	---	1
Willie Mae Butler	---	3	2
William Blair Jr	---	2	---

Community Engagement Initiatives

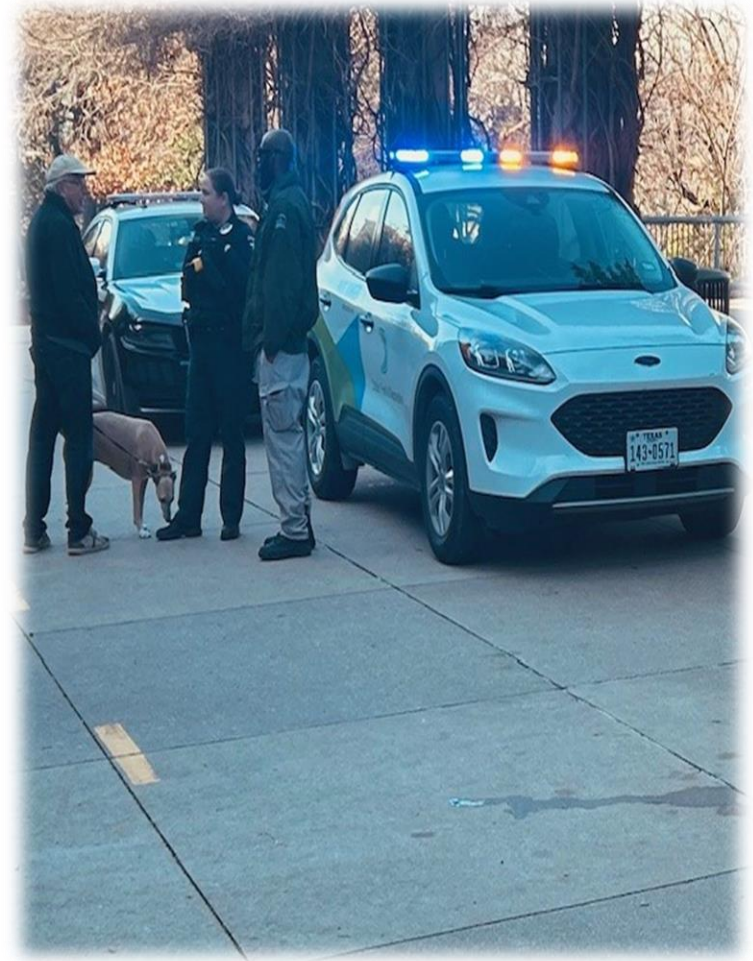
October/November/December 2023

- National Night Out – multiple locations
- National Walk & Roll Day – Lindsley
- Oak Cliff Founders / Lake Cliff – Volunteer cleanup
- Lake Cliff – NRPA tree planting
- Trinity Spine Trail Ribbon Cutting
- Flag Pole Hill Ribbon Cutting
- WRL – Branching Out
- Trinity Overlook – William Allen Taylor ceremony
- Pemberton Hill – Branching Out
- Swiss Avenue Halloween
- Old East Dallas Work Yard – Dream Court Ribbon Cutting
- Roland G Parrish (Cadillac Heights) Ground Breaking
- Samuell Grand Recreation Center– Park Ranger outreach program
- Dealey Plaza – 11.22.23 60th year Memorial
- DPD – VIP Training – DPD Central
- Holiday at the Village – Hillcrest Village Green
- Northaven Trail – Bridge – Ribbon Cutting
- Holiday at the Farm – Samuell Farm
- Meadowstone – Branching Out
- Turtle Creek Park – Tree Planting
- Kiest Park Holiday Festival – Tree Lighting
- Holiday on Forest – Forest/Audelia Park – w/ LHPID



Safety and Security New Initiatives

- Katy Trail Safety Initiative
 - Safety Checkpoint Event held January 4, 2024
 - Rumble Strips (pending)
 - Trail Radar Sign (Pending)
 - Marketing Campaign
 - Trail Etiquette Reminder
 - Cycle Safety Public Service Announcements
 - Future Safety Checkpoint Events



Marshals & Dallas Police Updates

- Sgt. Chris Cisneros
- Chief Rick Watson



Dallas Park & Recreation

Park Safety and Security Updates



**Park and Recreation Board
February 8, 2024**