

# Memorandum



CITY OF DALLAS

DATE April 17, 2025

TO Honorable Members of the Citizens Homelessness Commission

SUBJECT **Office of Homeless Solutions – Upcoming April 23, 2025, Agenda Item #39**

The purpose of this memorandum is to provide information regarding the following upcoming agenda item #39 on the April 23, 2025, City Council Agenda, to “*authorize the City Manager to execute two one-year contracts, each with one option to extend for time only, with Housing Forward, as a sole source, approved as to form by the City Attorney, for the coordination of the Street to Home Initiative enhancing the efforts of the Dallas Real Time Rehousing Program to provide (1) financial assistance, including rental assistance, paid utilities, and supportive services, in an amount not to exceed \$1,900,000.00; and (2) supportive services only; in an amount not to exceed \$1,096,897.95 to persons experiencing homelessness – Total amount not to exceed \$2,996,898.95 - Financing: HOME-ARPA HASS Fund (subject to annual appropriations).*”

## **Background**

Since 2021, the City of Dallas has engaged in funding for rental assistance, supportive services, and case management to support people on a pathway to permanent housing. This was first done through the Dallas REAL Time Rapid Rehousing Initiative, bringing permanent housing to over 2,700 individuals in under two years. Expanding to encompass the entire unsheltered provider system, the Real Time Rehousing (RTR) program next met its goal of housing 6,000 individuals, proceeding to create 14,000 individual housing placements. Most recently, the Street To Home (STR) Initiative was created, focusing solely on visible, unsheltered homelessness and housing over 100 individuals in the central business district in less than 100 days this past summer. Later closing three major downtown parks through housing, the STR now prepares to fully decommission the downtown area and move into the rest of the City. To move into the next phase of STR, a \$30 million public and privately funded project is being launched, which sets out to cut unsheltered homelessness in Dallas and Collin Counties in half as compared to 2021 levels. As part of the plan to sustain the rehousing capacity and enhance these efforts, Housing Forward, the local Continuum of Care, serves as the Program Administrator for this next iteration of the “Street to Home” Initiative.

The Street to Home Initiative aligns with the City of Dallas’ strategy to reduce encampments and homelessness through rapid re-housing (RRH). As defined by HUD, RRH is a permanent housing intervention to help connect families and individuals experiencing homelessness to permanent housing through a tailored package of assistance including rental assistance and supportive services. RRH helps those living on the streets or in emergency shelters solve the practical and immediate challenges to obtaining permanent housing and services while reducing the amount of time they

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experience homelessness, avoiding a near-term return to homelessness, and linking to community resources that enable them to achieve housing stability in the long term.

**Prior Actions**

On February 12, 2025, the City Council authorized a one-year contract for the coordination of the Street to Home Initiative enhancing the efforts of the Dallas Real Time Rehousing Project in the amount of \$2,500,001.00 by Resolution No. 25-0290.

Should you have any questions, please reach out to me.

Putting Service First,

*Christine Crossley*

Christine Crossley  
Director, Office of Homeless Solutions

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District 2 – Linda A. Garner, Chair  
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