2020 JAN -8 PM 12: 32

CITY SECRETARY DALLAS, TEXAS

### **City of Dallas**

1500 Marilla Street, Room 6ES Dalllas, Texas 75201



# Government Performance and Financial Management Committee

January 14, 2020 1:00 PM

#### 2019 CITY COUNCIL APPOINTMENTS

COUNCIL COMMITTEE						
ECONOMIC DEVELOPMENT	ENVIRONMENT AND SUSTAINABILITY					
Atkins (C), Blewett (VC), Gates, McGough, Narvaez,	Narvaez (C), Atkins (VC), Blackmon, Blewett, Gates					
Resendez, West						
GOVERNMENT PERFORMANCE AND FINANCIAL	HOUSING AND HOMELESSNESS SOLUTIONS					
MANAGEMENT	West (C), Thomas (VC), Arnold, Blackmon, Kleinman,					
Gates (C), Mendelsohn (VC), Arnold, Bazaldua,	Mendelsohn, Resendez					
Kleinman, Narvaez, Thomas						
PUBLIC SAFETY	QUALITY OF LIFE, ARTS, AND CULTURE					
McGough (C), Arnold (VC), Bazaldua, Blewett,	Arnold (C), Gates (VC), Atkins, Narvaez, West					
Medrano, Mendelsohn, Thomas						
TRANSPORTATION AND INFRASTRUCTURE	WORKFORCE, EDUCATION, AND EQUITY					
Kleinman (C), Medrano, (VC), Atkins, Bazaldua,	Thomas (C), Resendez (VC), Blackmon, Kleinman,					
Blewett, McGough, West	Medrano					
AD HOC JUDICIAL NOMINATING COMMITTEE	AD HOC ADMINISTRATIVE AFFAIRS					
McGough (C), Blewett, Mendelsohn, Narvaez, West	Kleinman (C), Arnold, Atkins, Gates, Resendez					

(C) - Chair, (VC) - Vice Chair, (L) - Liaison

#### **Handgun Prohibition Notice for Meetings of Governmental Entities**

"Pursuant to Section 30.06, Penal Code (trespass by license holder with a concealed handgun), a person licensed under Subchapter H, Chapter 411, Government Code (handgun licensing law), may not enter this property with a concealed handgun."

"De acuerdo con la sección 30.06 del código penal (ingreso sin autorización de un titular de una licencia con una pistola oculta), una persona con licencia según el subcapítulo h, capítulo 411, código del gobierno (ley sobre licencias para portar pistolas), no puede ingresar a esta propiedad con una pistola oculta."

"Pursuant to Section 30.07, Penal Code (trespass by license holder with an openly carried handgun), a person licensed under Subchapter H, Chapter 411, Government Code (handgun licensing law), may not enter this property with a handgun that is carried openly."

"De acuerdo con la sección <u>30.07</u> del código penal (ingreso sin autorización de un titular de una licencia con una pistola a la vista), una persona con licencia según el subcapítulo h, capítulo 411, código del gobierno (ley sobre licencias para portar pistolas), no puede <u>ingresar</u> a esta propiedad con una pistola a la vista."

#### Call to Order

#### **MINUTES**

1. 20-100 Approval of the December 10, 2019 Government Performance & Financial

**Management Committee Meeting Minutes** 

**Attachments:** Minutes

#### **BRIEFING ITEMS**

A. 20-102 Office of the City Auditor: Fiscal Year 2020 Quarter 1 Update: October 1,

2019 - December 31, 2019 [Mark S. Swann, City Auditor]

Attachments: Memo

Presentation Attachment

B. 20-104 Community Development Block Grant: Extensions and Reprogramming of

**Funds** 

[Chan Williams, Assistant Director, Office of Budget]

Attachments: Presentation

**Attachment** 

C. 20-101 Employees' Retirement Fund Governance Overview

[Christopher J. Caso, Interim City Attorney]

**Attachments:** Presentation

#### **CLOSED SESSION**

Attorney Briefings (Sec. 551.071 T.O.M.A.)

- Employees' Retirement Fund of the City of Dallas v. City of Dallas

#### <u>FYI</u>

D. 20-105 Budget Accountability Report (as of November 30, 2019)

**Attachments:** Presentation

#### <u>ADJOURNMENT</u>

#### **EXECUTIVE SESSION NOTICE**

A closed executive session may be held if the discussion of any of the above agenda items concerns one of the following:

- 1. seeking the advice of its attorney about pending or contemplated litigation, settlement offers, or any matter in which the duty of the attorney to the City Council under the Texas Disciplinary Rules of Professional Conduct of the State Bar of Texas clearly conflicts with the Texas Open Meetings Act. [Tex. Govt. Code §551.071]
- 2. deliberating the purchase, exchange, lease, or value of real property if deliberation in an open meeting would have a detrimental effect on the position of the city in negotiations with a third person. [Tex. Govt. Code §551.072]
- 3. deliberating a negotiated contract for a prospective gift or donation to the city if deliberation in an open meeting would have a detrimental effect on the position of the city in negotiations with a third person. [Tex. Govt. Code §551.073]
- 4. deliberating the appointment, employment, evaluation, reassignment, duties, discipline, or dismissal of a public officer or employee; or to hear a complaint or charge against an officer or employee unless the officer or employee who is the subject of the deliberation or hearing requests a public hearing. [Tex. Govt. Code §551.074]
- 5. deliberating the deployment, or specific occasions for implementation, of security personnel or devices. [Tex. Govt. Code §551.076]
- discussing or deliberating commercial or financial information that the city has received from a business prospect that the city seeks to have locate, stay or expand in or near the city and with which the city is conducting economic development negotiations; or deliberating the offer of a financial or other incentive to a business prospect. [Tex Govt. Code §551.087]
- 7. deliberating security assessments or deployments relating to information resources technology, network security information, or the deployment or specific occasions for implementations of security personnel, critical infrastructure, or security devices. [Tex Govt. Code §551.089]



### City of Dallas

#### Agenda Information Sheet

File #: 20-100 Item #: 1.

Approval of the December 10, 2019 Government Performance & Financial Management Committee Meeting Minutes

# Government Performance & Financial Management Committee Meeting Record

The Government Performance & Financial Management Committee meetings are recorded.

Agenda materials are available online at <a href="https://www.dallascityhall.com">www.dallascityhall.com</a>. Recordings may be reviewed online at <a href="https://dallastx.swagit.com/government-performance-and-financial-management-committee">https://dallastx.swagit.com/government-performance-and-financial-management-committee</a>.

Meeting Date: December 10, 2019 Convened: 1:07 p.m. Adjourned: 3:03 p.m.

**Committee Members Present:** 

Jennifer S. Gates, Chair Cara Mendelsohn, Vice Chair Carolyn King Arnold Adam Bazaldua Lee Kleinman Omar Narvaez Casey Thomas, II **Committee Members Absent:** 

N/A

Other Council Members Present:

N/A

#### **AGENDA**

#### **CALL TO ORDER**

1. Consideration of the November 5, 2019 Meeting Minutes

**Action Taken/Committee Recommendation(s):** A motion was made to approve the minutes for the November 5, 2019 Government Performance & Financial Management Committee meeting. The motion passed unanimously.

Motion made by: Cara Mendelsohn Motion seconded by: Casey Thomas

#### **BRIEFINGS**

#### 2. Planning the 2019 Audit

**Presenter(s):** Dan Barron, Partner, and Natalie Wood, Senior Manager, Grant Thornton **Action Taken/Committee Recommendation(s):** Dan Barron and Natalie Wood of Grant Thornton, the City's external auditor, presented a briefing of required communications at the outset of their work. Information only.

#### 3. Bond and Disclosure Counsel

Presenter(s): Robert L. Sims, Senior Assistant City Attorney

**Action Taken/Committee Recommendation(s):** Senior Assistant City Attorney Robert L. Sims presented a briefing on the City's options in its upcoming engagements with bond and disclosure counsels. The committee raised questions about fostering minority representation in the City's professional services contracting. The City Attorney's Office recommended Option 3 (Amend the Norton Rose Fulbright bond counsel contract to add disclosure counsel task with the firm utilizing a subcontracted minority counsel). A motion was made to move Option 3 forward to full council with a recommendation for approval. The motion passed unanimously.

Motion made by: Carolyn King Arnold Motion seconded by: Omar Narvaez

#### 4. Tornado Finance Update Conversation

Presenter(s): Rocky Vaz. Director, Office of Emergency Management

Action Taken/Committee Recommendation(s): Rocky Vaz, Director of the Office of Emergency Management, was present to give an update on the North Dallas Tornado recovery. Committee members asked how they can be of service, and urged OEM to consider adding losses from the private schools hit by the tornado. Chairwoman Gates suggested building a citizen-facing website to centralize information about recovery efforts, code enforcement timelines, FEMA reimbursements, tax implications, and other information that may aid citizens in their recovery efforts. Information only.

#### 5. Reviewing the City's Annual Budget Document

**Presenter(s):** Jack Ireland, Director, and Janette Weedon, Assistant Director, Office of Budget **Action Taken/Committee Recommendation(s):** Jack Ireland and Janette Weedon presented a briefing on proposed changes to the budget document, demonstrated the updated user interface on the Financial Transparency website, and solicited feedback from the committee. Committee members asked for earlier budget information, more diverse methods of community outreach and communication, and a reinvigorated sunset review process. Information only.

#### FYI

6. Dallas Water Utilities (DWU) Commercial Paper Program, Series D Extension

Presenter(s): N/A Information Only: X

Action Taken/Committee Recommendation(s): N/A

7. End of Year Budget Accountability Report

Presenter(s): N/A Information Only: X

Action Taken/Committee Recommendation(s): N/A

8. September 30, 2019 Quarterly Investment Report

Presenter(s): N/A Information Only: X

Action Taken/Committee Recommendation(s): N/A

9. Procurement of Debt Underwriting Services

Presenter(s): N/A Information Only: X

Action Taken/Committee Recommendation(s): N/A

**ADJOURN** 

APPROVED BY: ATTESTED BY:

Jennifer S. Gates, Chair Government Performance & Financial Management Committee Anne Lockyer, Coordinator Government Performance & Financial Management Committee



### City of Dallas

#### Agenda Information Sheet

File #: 20-102 Item #: A.

Office of the City Auditor: Fiscal Year 2020 Quarter 1 Update: October 1, 2019 - December 31, 2019 [Mark S. Swann, City Auditor]

#### Memorandum



DATE: January 2, 2020

To: Honorable Members of the Government Performance & Financial Management Committee: Jennifer S. Gates (Chair), Cara Mendelsohn (Vice Chair), Carolyn King Arnold, Adam Bazaldua, Lee M. Kleinman, Omar Narvaez, Casey Thomas, II

**SUBJECT:** Office of the City Auditor – Fiscal Year 2020 Quarter 1 Update

Mark Swann, City Auditor will provide a briefing to the members of the Government Performance & Financial Management Committee on Tuesday, January 14, 2020 regarding:

• Office of the City Auditor – Fiscal Year 2020 Quarter 1 Update.

Respectfully,

Mark S. Swann City Auditor

c: Chris Caso, City Attorney (Interim)
Bilierae Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizor Tolbert, Chief of Staff to the City Manager
Majed A. Al-Ghafry, Assistant City Manager
Jon Fortune, Assistant City Manager
Joey Zapata, Assistant City Manager

Nadia Chandler Hardy, Assistant City Manager Michael Mendoza, Chief of Economic Development and Neighborhood Services M. Elizabeth Reich, Chief Financial Officer Laila Alequresh, Chief Innovation Officer M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion Directors and Assistant Directors

# Office of the City Auditor

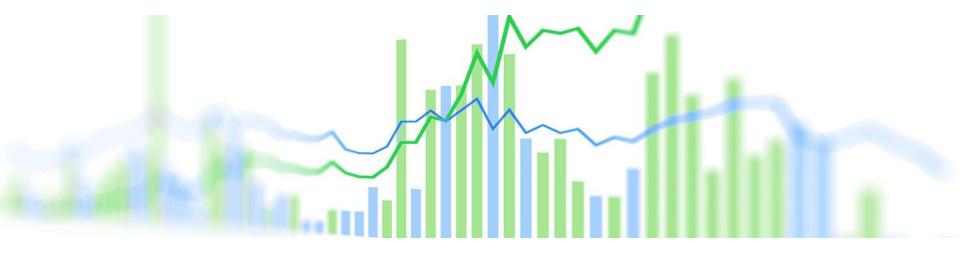


January 14, 2020 Mark S. Swann, City Auditor



Government Performance & Financial Management Committee

### Overview



2

Reports Issued

83%

Management Agreement to Recommendations 16

Projects in Progress

### Reports Issued

# Audit of the City of Dallas' Purchasing and Travel Cards

#### **Objective:**

The audit objective was to evaluate controls and compliance with the City's Purchasing and Travel Cards policies and procedures.

#### What We Found:

The Office of Procurement Services should strengthen the monitoring and management of the Purchasing and Travel Cards Program by developing program monitoring procedures and improving program management.

# Audit of the Dallas Police Department's Complaint Process

#### **Objectives:**

The objectives of the audit were to evaluate whether: (1) the Dallas Police Department's complaint process is accessible; (2) internal and external complaints are processed consistently; and, (3) appropriate and consistent corrective actions are taken.

#### What We Found:

There are opportunities for the Dallas Police Department to improve in the following areas: (1) ensure all complaints are accepted and accounted for; (2) remove unnecessary obstacles to reporting allegations of police misconduct; and, (3) ensure officer accountability is consistent.

### **Investigative Services**

Fraud, Waste, and Abuse Hotline Alerts						
Received	Closed					
31	38*					

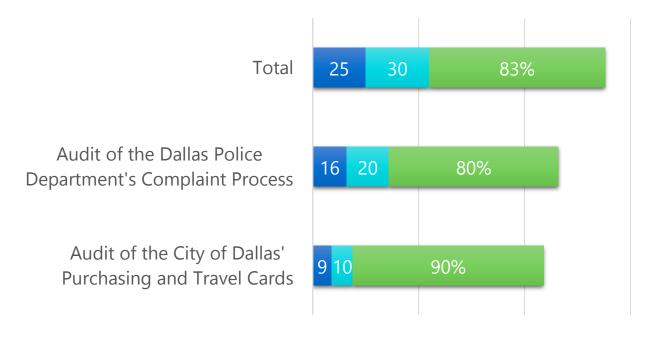
In Quarter 1, Investigative Services closed 38 complaints. Of those closed, 5 were substantiated. Of the substantiated complaints, 4 resulted in corrective actions, including:

- Amendments to contracts.
- Violation forwarded to proper City Department.
- Disciplinary action.
- Increase in internal controls.
- Increase in separation of duties.

\*Note: The number of closed complaints exceeds the number of received, as there were pending cases in queue from the prior fiscal year.

### **Management Agreement**

Summary of the percentage of recommendations management agreed-to per audit.



- # of Recommendations Agreed
- Total # Recommendations
- Agreement %

### **Projects in Progress**

#### Projects in progress include:

- √ 9 carry-over audits from the Fiscal Year 2019 Audit Plan.
- ✓ 7 projects from the Fiscal Year 2020 Audit Plan.

### Audits on the horizon for release in Quarter 2 include:

- Audit of the TexasCityServices, LLC Contract
- Audit of Security of Online Payments
- Audit of Park Maintenance and Safety
- Audit of Library Facility Planning
- Special Audit of the Former Mayor and City Council Members
- Audit of Open Records



# Office of the City Auditor



January 14, 2020 Mark S. Swann, City Auditor



Government Performance & Financial Management Committee

### Office of the City Auditor

FISCAL YEAR 2020 - QUARTER 1 UPDATE: OCTOBER 1 - DECEMBER 31, 2019

#### **REPORTS ISSUED**

During Quarter 1, the Office of the City Auditor released the following reports:

- Audit of the City of Dallas' Purchasing and Travel Cards
- Audit of the Dallas Police Department's Complaint Process

#### **INVESTIGATIVE SERVICES**

Fraud, Waste, and Abuse Hotline Alerts					
Received	Closed				
31	38*				

In Quarter 1, Investigative Services closed 38 complaints. Of those closed, 5 were substantiated. Of the substantiated complaints, 4 resulted in corrective actions, including:

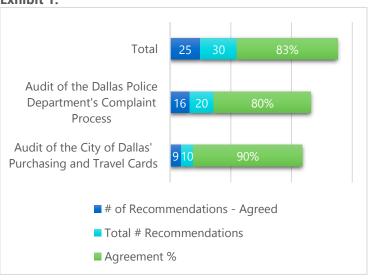
- Amendments to contracts.
- Violation forwarded to proper City Department.
- Disciplinary action.
- Increase in internal controls.
- Increase in separation of duties.

\*Note: The number of closed complaints exceeds the number of received, as there were pending cases in queue from the prior fiscal year.

#### **MANAGEMENT AGREEMENT**

Refer to Exhibit 1 below for a summary of the percentage of recommendations management agreed-to per audit.

#### **Exhibit 1:**



#### **PROJECTS IN PROGRESS**

Projects in progress include nine carry-over audits from the Fiscal Year 2019 Audit Plan, and seven projects from the Fiscal Year 2020 Audit Plan. Audits on the horizon for release in Quarter 2 include:

- Audit of the TexasCityServices, LLC Contract
- Audit of Security of Online Payments
- Audit of Park Maintenance and Safety
- Audit of Library Facility Planning
- Special Audit of the Former Mayor and City Council Members
- Audit of Open Records Requests

2

83%

16



### City of Dallas

#### Agenda Information Sheet

**File #:** 20-104 **Item #:** B.

Community Development Block Grant: Extensions and Reprogramming of Funds [Chan Williams, Assistant Director, Office of Budget]

# Community Development Block Grant: Extensions and Reprogramming of Funds

**Government Performance and Financial Management Committee** 

**January 14, 2020** 

Jack Ireland, Director Office of Budget

**Chan Williams, Assistant Director Office of Budget** 



# **Purpose of Briefing**

- Review Community Development Block Grant (CDBG) timely expenditure requirements
- Recommend extension and reprogramming of prior year unspent funds
- Seek Committee's favorable recommendation to move forward with the January 22 resolution authorizing
  - Extension of CDBG funds;
  - Preliminary adoption of Reprogramming Budget #1 for the FY 2019-20 Action Plan; and
  - Calling the public hearing
- Review Next Steps



# **Timely Expenditure Requirements**

- There are two tests to ensure that CDBG funds are spent in a timely manner
  - U.S. Department of Housing and Urban Development (HUD) as required by federal regulations
  - City policy as directed by City Council resolution





# **HUD Expenditure Requirements**

- HUD requires that CDBG funds be expended in a timely manner
  - Federal regulations limit amount of CDBG funds that may be unspent to no more than 1.5 times grantee's annual grant allocation
  - Failure to meet this requirement could result in a reduction of the next annual grant allocation
- Requirement is tested annually on August 2
- Test is conducted on two undisbursed amounts of CDBG funds
  - One is based on grant funds alone (unadjusted)
  - One is adjusted to include program income the City has received and reported to HUD

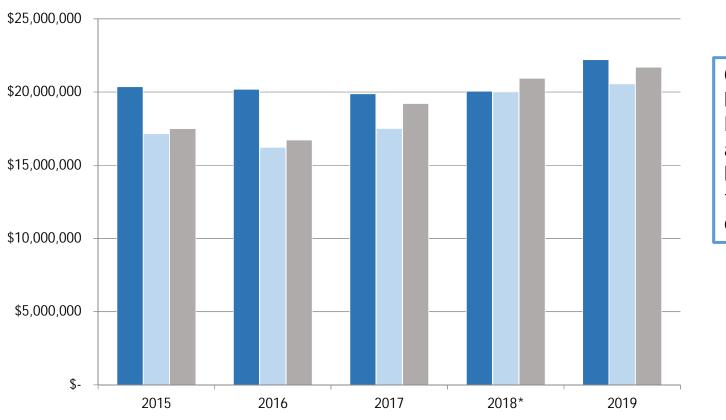




# **HUD Expenditure Requirements**

- HUD tests were conducted on August 2, 2019
  - For the first test (unadjusted), the City's balance was equivalent to 1.39, in compliance with the 1.5 threshold
  - For the second test (adjusted for program income), the City's balance was equivalent to 1.46, also within the required limit of 1.5

# **HUD Expenditure Requirements**



\* Note: City did not meet HUD's spending requirement in 2018. The non-compliance was cleared when the City met the requirement in 2019.

City's unspent balance must be less than the amount allowed by HUD when tested at the end of July each year.

- HUD Allowed Balance
- City's Letter of Credit Balance
- City's LOCC Adj for Program Income





# City Expenditure Requirements

- City Council established a policy in August 1993 to ensure timely expenditure of CDBG funds
  - CDBG funds must be obligated within 12 months and expended within 24 months
- In March 2007 the City Council added criteria and benchmarks to further define compliance with the policy
- City Council has authority to extend the time allowed for the expenditure of CDBG funds or may reprogram the unspent funds to other uses



# City Review

- Annual review is conducted during the Fall of each year to determine the status of each project
- Unspent project funds that are not in compliance with the City's internal policy are either recommended for an extension or reprogrammed to another eligible purpose
- Based on the most recent review
  - Unspent funds remaining in 5 projects were recommended for extension (total \$280k); and
  - Unspent funds remaining in 10 projects were recommended for reprogramming (total \$2.5m)





## **CDC** Review

- Review by the Community Development Commission (CDC) occurred during December and January
  - CDC Financial Monitoring Committee reviewed the City Manager's recommendation on December 18 and made no amendments
  - On January 6, CDC reviewed and approved the Financial Monitoring Committee's recommendation
- List of projects provided in the Attachment



## Recommendations

- On January 22, Council will be asked to approve
  - Extension of the City's timely expenditure policy for 5 CDBG projects and \$280k to allow additional time to complete the projects
  - Preliminary adoption and call for a public hearing to reprogram unspent prior year funds from 10 projects totaling \$2.5m for other eligible uses



### Recommendations

- To ensure the City continues to meet HUD's expenditure requirements in a timely manner, staff recommends moving forward with budgeting of unspent prior year funds
  - Approximately \$2.5m from 10 projects
- Recommended use of reprogramming funds
  - Residential Development Acquisition Loan Program (Housing) -\$2,098,680
  - Vickery Meadow Community Court (Public Improvement) -\$400,000



## Recommendations

- The Residential Development Acquisition Loan Program allows for more eligible housing activities, and includes both single-family and multi-family uses
  - Approximately \$1.9m from Home Improvement and Preservation funding (specifically for multi-family projects) is included on the list of projects recommended for reprogramming due to the limited scope allowed by this program
- Vickery Meadow Community Court project is currently underway and additional funds are needed to complete the project
- CDC gave favorable recommendation during their January 6 meeting



## **Next Steps**

- January 14 Committee's consideration to move forward with extensions and reprogramming as recommended
- January 22 City Council consideration
  - Extension Requests;
  - Preliminary adoption of Reprogramming Budget #1 for the FY 2019-20 Action Plan;
  - Call the public hearing
- February 26 Hold public hearing; and Final adoption of Reprogramming Budget #1 for the FY 2019-20 Action Plan



# **Attachment**

**Extensions & Reprogramming Project Listing By Department** 



# Community Development Block Grant: Extensions and Reprogramming of Funds

**Government Performance and Financial Management Committee** 

**January 14, 2020** 

Jack Ireland, Director Office of Budget

**Chan Williams, Assistant Director Office of Budget** 



#### FY 2019-20 COMMUNITY DEVELOPMENT BLOCK GRANT

#### **EXTENSION REQUEST AND REPROGRAMMING FUNDS**

as of September 30, 2019												
	Fiscal Year	Dept	Project Name	Appropriations	ITD Expended	Encumbrance s	Unobligated	CMO Recommended Extension Request	CMO Recommended Reprogramming Funds	CDC Vote 1/6/20 Recommended Extension Request	CDC Vote 1/6/20 Recommended Reprogramming Funds	Explanation
CITY	ATTORNI	ΞY										
1 2	2018-19	ATT	South Oak Cliff Community Court	\$234,978.00	\$205,276.51	\$78.78	\$29,622.71	\$0.00	\$29,622.71	\$0.00	\$29,622.71	Reprogram unobligated funds.
			TOTAL CITY ATTORNEY	\$234,978	\$205,277	\$79	\$29,623	\$0	\$29,623	\$0	\$29,623	
HOUS	ING/COM	MUN	IITY SERVICES									
2 2	2011-12	HOU	Community Based Development Org - EDCO	\$295,982.58	\$242,380.25	\$0.00	\$53,602.33	\$0.00	\$53,602.33	\$0.00	\$53,602.33	Reprogram unobligated funds.
3 2	2010-11	HOU	Community Based Development Org - EDCO	\$499,999.97	\$494,592.27	\$0.00	\$5,407.70	\$0.00	\$5,407.70	\$0.00	\$5,407.70	Reprogram unobligated funds.
4 2	2017-18	HOU	Dallas Homebuyer Assistance Program	\$809,142.39	\$786,255.64	\$0.00	\$22,886.75	\$22,886.75	\$0.00	\$22,886.75	\$0.00	Extension requested - 2 homebuyer files in loan closing stage that will allow expenditure of funds by February 2020.
5 2	2016-17	HOU	Major Systems Repair Program	\$1,657,630.00	\$1,495,829.71	\$133,668.88	\$28,131.41	\$161,800.29	\$0.00	\$161,800.29	\$0.00	Extension requested - 10 home repair contracts started and will be completed by Spring 2020.
6 2	2018-19	HOU	Home Improvement and Preservation-MF Program - HIPP	\$1,978,900.00	\$0.00	\$0.00	\$1,978,900.00	\$0.00	\$1,978,900.00	\$0.00	\$1,978,900.00	Reprogram unobligated funds.
	•		TOTAL HOUSING/COMMUNITY SERVICES	\$5,241,655	\$3,019,058	\$133,669	\$2,088,928	\$184,687	\$2,037,910	\$184,687	\$2,037,910	
OFFIC	E OF BU	DGE	т									
7 2	2018-19	BMS	Citizens Participation/CDC Support/HUD Oversight	\$799,625.00	\$664,173.66	\$50,255.69	\$85,195.65	\$0.00	\$85,195.65	\$0.00	\$85,195.65	Reprogram - unspent funds due to vacancies. All positions have now been filled.
8	Various	BMS	Reprogrammed Funds	\$167,846.55	\$0.00	\$0.00	\$167,846.55	\$0.00	\$167,846.55	\$0.00	\$167,846.55	Reprogram - unobligated funds from projects completed during the FY.
			TOTAL OFFICE OF BUDGET	\$967,472	\$664,174	\$50,256	\$253,042	\$0	\$253,042	\$0	\$253,042	
OFFIC	E OF CC	мми	NITY CARE									
9 2	2018-19	MGT	Child Care Services Program	\$400,000.00	\$373,627.04	\$1,601.00	\$24,771.96	\$24,771.96	\$0.00	\$24,771.96	\$0.00	Extension requested - awaiting final report and billings from service providers.
10 2	2018-19	MGT	Community Care Management Support	\$270,518.00	\$207,898.00	\$0.00	\$62,620.00	\$0.00	\$62,620.00	\$0.00	\$62,620.00	Reprogram - unspent funds due to operating and staff costs savings.
11 2	2017-18	MGT	OCC-Senior Services Porgram	\$145,965.49	\$141,133.15	\$0.00	\$4,832.34	\$0.00	\$4,832.34	\$0.00	\$4,832.34	Reprogram - unspent funds due to operating and staff costs savings.
12 2	2018-19	MGT	Senior Services Program	\$183,132.00	\$129,389.61	\$0.00	\$53,742.39	\$0.00	\$53,742.39	\$0.00	\$53,742.39	Reprogram - unspent funds due to operating and staff costs savings.
			Training for Self-Sufficiency	\$70,370.00	\$20,170.83	\$0.00	\$50,199.17	\$50,199.17	\$0.00	\$50,199.17	\$0.00	Extension requested to provide additional services in FY20. Funds will be included with FY20 contract awards.
	•		TOTAL OFFICE OF COMMUNITY CARE	\$1,069,985	\$872,219	\$1,601	\$196,166	\$74,971	\$121,195	\$74,971	\$121,195	
OFFICE OF EQUITY AND HUMAN RIGHTS			AND HUMAN RIGHTS									
14 2	2016-17	MGT	Fair Housing Enforcement	\$712,323.00	\$695,718.11	\$16,604.89	\$0.00	\$16,604.89	\$0.00	\$16,604.89	\$0.00	Extension requested; awaiting final report and billing from vendor.
15 2	2018-19	MGT	Fair Housing Enforcement	\$743,830.00	\$686,902.03	\$17.38	\$56,910.59	\$0.00	\$56,910.59	\$0.00	\$56,910.59	Reprogram - unspent funds due to operating and staff costs savings.
			TOTAL OFFICE OF EQUITY AND HUMAN RIGHTS	\$1,456,153	\$1,382,620	\$16,622	\$56,911	\$16,605	\$56,911	\$16,605	\$56,911	
			GRAND TOTAL	\$8,970,243	\$6,143,347	\$202,227	\$2,624,670	\$276,263	\$2,498,680	\$276,263	\$2,498,680	



### City of Dallas

#### Agenda Information Sheet

File #: 20-101 Item #: C.

Employees' Retirement Fund Governance Overview [Christopher J. Caso, Interim City Attorney]

# **Employees' Retirement Fund Governance Overview**

Government Performance and Financial Management Committee

**January 14, 2020** 



City of Dallas

Christopher J. Caso, Interim City Attorney
Tammy L. Palomino, Chief General Counsel Division

## **Purpose**

- Background/overview of
  - Employees' Retirement Fund ("ERF") and
  - lawsuit by ERF against the city and recent developments.
- Compare recent ("PFPS") legislative changes, the Charter, and other city ordinances to Chapter 40A, "Employees Retirement Fund," regarding governance.
- Next steps.



## **Background/Overview**

- Employees' Retirement Fund (ERF) was established on January 1, 1944.
- Amended 22 times over the past 76 years.
  - Latest amendments in 2016, establishing Tier B employees.
- City Charter and Dallas City Code provide terms and term limits for appointed board and commission members.
- Council amended Chapter 8 to add term limits for elected members of the ERF board.
  - Three consecutive terms of whatever length of time.
- ERF filed a lawsuit against the city, arguing that the Chapter 8 term limits ordinance amendment was invalid because it amended Chapter 40A and did not follow the three-step process in Chapter 40A.





## **Background/Overview**

- City filed a counterclaim and a motion for summary judgment, arguing the term limits ordinance amendment is valid under Texas law and the Dallas City Code. ERF filed its own MSJ asking the court to find the term limits ordinance amendment invalid.
- On December 24, 2019, the court granted the City's MSJ and denied ERF's, finding the Chapter 8 term limits ordinance amendment valid, resolving the principal issue in the City's favor.
- ERF (Chapter 40A) is drafted in three parts: (1) creation of the fund/board, composition and officers, terms, and powers and duties of the board (governance); (2) the plan itself; and (3) process for amendments to the chapter.
- This presentation compares the PFPS legislation, the Charter, and other city ordinances and identifies sections of Chapter 40A for further discussion.



### **Retirement Programs**

#### **PFPS**

- The Police and Fire Pension System is governed by Texas Civil Statute Article 6243a-1, Pension System for Police Officers and Firefights in certain cities.
- Significant amendments were made to this article during the 2017 Legislative Session.
- The Board of Trustees is not subject to city ordinances as it is not a city board and is preempted by the legislature regarding its code of ethics.

#### **ERF**

- Employees' Retirement Fund (ERF) was established by ordinance in accordance with the Texas Government Code.
- ERF is a city board (board of the city established by ordinance).
- The board and ERF employees are subject to applicable city ordinances.



### **Board Composition**

#### PFPS has 11 board members

- Six appointed by the mayor.
- Three elected by the members and pensioners through a nomination committee.
- One current or former officer nominated/elected by members.
- One current or former fire fighter nominated/elected by members.
- Cannot be an elected official.
- Not required to reside in Dallas.

#### ERF has 7 board members

- Three appointed by the city council who may be city council members.
- Three employees from different departments of the city elected by members of the retirement fund.
- The city auditor.
- Appointed members must reside in Dallas.



### **Elected Member Provisions**

#### **PFPS**

- Three elected under rules adopted by the board, members, and pensioners from a slate of nominees, selected and vetted by the nominations committee.
- One current or former officer nominated/elected by members of the pension system under rules adopted by the board.
- One current or former fire fighter nominated/elected by members of the pension system under rules adopted by the board.
- Board supervises the election.

#### **ERF**

- For elected board positions, the board may adopt rules and regulations not inconsistent with this chapter, the constitution or laws of the state.
- Determine the time, method, and manner of election to the board.
- If only one eligible employee or retiree is nominated, that employee or retiree will be declared elected by the board without requiring an election by the members of the retirement fund.

### **Board Member Qualifications**

#### **PFPS**

- To be appointed or elected a trustee under this section, a person must have demonstrated financial, accounting, business, investment, budgeting, real estate, or actuarial expertise.
- To be appointed or elected through the nomination committee, a trustee may not be an active member or pensioner.

#### ERF

 No specific qualifications other than those listed in Chapter 8 for all appointed city board members (i.e., resident of Dallas)

### **Chair and Vice-Chair Appointments**

#### **PFPS**

• The board shall, in June of each odd-numbered year, elect from among its trustees a chairman, vice chairman, and a deputy vice chairman, each to serve for two-year terms.

#### **ERF**

- The board shall elect a chair and a vice chair at the first regular meeting each calendar year.
- If the office of chair or vice-chair becomes vacant, the board will elect a replacement at its next meeting.

### **Charter/Chapter 8**

- The mayor shall appoint the chair of each board from among the members appointed, subject to confirmation by the city council.
- Vice-chair of every board of the city must be appointed by the full city council, unless otherwise provided in state law, city charter, or city code.





### **Board Member Terms and Term Limits**

#### **PFPS**

- Mayor determines whether six trustee serve for staggered two- or three-year terms.
- Nominations committee determines whether elected trustees serve for staggered two- or three-year terms.
- A trustee appointed or elected may not serve for more than six consecutive years on the board.

#### **ERF**

- Appointed members serve two-year terms.
- Elected members serve three-year terms.

### **Charter/Chapter 8**

- Appointed members may not serve more than four consecutive two-year terms.
- Elected (ERF) members may not serve more than three consecutive three-year terms.



### **Board Vacancy**

#### **PFPS**

- Vacancy of an appointed or nominations committee elected trustee is filled in the same manner as the original appointment/election.
- Board by rules determine how to fill a vacancy for an elected officer or fire fighter.

#### **ERF**

- Vacancy of city council appointee: city council appoints new member to fill the unexpired term.
- Vacancy of elected member: board holds an election within 90 days after the vacancy to fill the unexpired term.

### City Charter/Chapter 8

• Vacancy of an appointed member, city council appoints a new member to fill the unexpired term.

### Removal or Forfeiture

#### **PFPS**

- An appointed trustee may be removed by the mayor for cause.
- An elected trustee may be removed by the nominations committee for cause.

#### **ERF**

- No specific removal or forfeiture provisions;
- For appointed members, Charter/Chapter 8 provisions apply.

### **Charter/Chapter 8**

- A board/commission member appointed by city council may be removed from office for any cause deemed by city council sufficient for removal in the interest of the public.
- Forfeiture is an automatic loss of membership (attendance, qualifications).



## **Trustee Training**

#### **PFPS**

Appointed/elected trustee must complete a training program with information regarding the:

- law governing the pension system's operations;
- programs, functions, rules, and budget of the pension system;
- scope and limitations on the rulemaking authority of the board;
- results of the most recent formal audit of the pension system;
- laws relating to open meetings, public information, administrative procedure, and disclosing conflicts of interest;
- other laws applicable to a trustee in performing the trustee's duties, including the board's fiduciary duties;
- code or codes of ethics and any applicable ethics policies adopted by the Texas Ethics Commission; and
- financial training regarding the risks of investing in alternative investments.



### **Trustee Training**

### **PFPS Training Cont'd**

• The executive director shall create a training manual and distribute a copy of the training manual annually to each trustee. Each trustee shall sign and submit statement acknowledging receipt of the training manual.

#### **PFPS Ethics**

• The board shall adopt a code or codes of ethics consistent with the Government Code. In adopting or amending a code or codes of ethics, the board may consider comments on the policy from the city attorney of the city.

#### **ERF**

- No specific training requirements.
- ERF board members must comply with the city Code of Ethics.



### Sections of 40A to consider for further review

- Section 40A-4(a)(11). That the board will determine the time, method, and manner of elections to the board.
- Section 40A-4(a)(2). That the board can adopt rules and regulations not inconsistent with 40A and the constitution and laws of the state.
- Section 40A-4(a)(18). That the board may interpret Chapter 40A as necessary to resolve problems.
- Section 40A-4(h). That if the board is in doubt as to construction or interpretation of any provisions in Chapter 40A, it may resolve all such doubts and questions without obtaining a judicial construction. All constructions and interpretations made by the board are binding and conclusive.
- Section 40A-35. That this chapter may not be amended except by a proposal initiated by either the board or the city council that results in an ordinance approved by the board, adopted by the city council, and approved by a majority of the voters voting at a general or special election.



## **Next Steps**

Input and direction from GPFM.



## **QUESTIONS**



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### City of Dallas

#### Agenda Information Sheet

Budget Accountability Report (as of November 30, 2019)

# BUDGET: ACCOUNTABILITY REPORT AS OF NOVEMBER 30, 2019 PREPARED BY THE OFFICE OF BUDGET 1500 Marilla Street, 4FN 214-670-3659 Dallas, TX 75201 financialtransparency.dallascityhall.com

### **EXECUTIVE SUMMARY**

### Financial Forecast Report

Onewating Fund	Year-End Fore	cast vs. Budget
Operating Fund	Revenues	Expenses
General Fund	•	<b>Ø</b>
Aviation	•	<b>Ø</b>
Convention and Event Services	•	•
Municipal Radio	•	•
Sanitation Services	•	•
Storm Drainage Management	•	<b>Ø</b>
Sustainable Development and Construction	•	<b>Ø</b>
Dallas Water Utilities	•	<b>Ø</b>
Information Technology	<b>⊘</b>	•
Radio Services	•	<b>Ø</b>
Equipment and Fleet Management	<b>⊘</b>	<b>Ø</b>
Express Business Center	•	<b>Ø</b>
9-1-1 System Operations	<b>Ø</b>	<b>Ø</b>
Debt Service	<b>Ø</b>	<b>Ø</b>

<sup>✓</sup> YE forecast within 5% of budget

YE forecast more than 10% from budget or no forecast provided

#### Dallas 365



On Target (YTD)



Not on Target (YTD)



On Target (YE)



Not on Target (YE)

#### **Budget Initiative Tracker**



Complete



On Target



At Risk



Canceled

<sup>1</sup> YE forecast within 6-10% of budget

### FINANCIAL FORECAST REPORT

The Financial Forecast Report (FFR) provides a summary of financial activity through November 30, 2019, for the General Fund and other annual operating funds of the City. The Adopted Budget reflects the budget adopted by City Council on September 18, 2019, effective October 1 through September 30, 2020. The Amended Budget column reflects City Council-approved transfers between funds and programs, approved use of contingency, and other amendments supported by revenue or fund balance.

Year-to-Date (YTD) Actual amounts represent revenue or expenses/encumbrances that have occurred through the end of the most recent accounting period. Departments provide the Year-End (YE) Forecast, which projects anticipated revenues and expenditures as of September 30, 2020. The variance is the difference between the FY 2019-20 Amended Budget and the YE Forecast. Variance notes are provided when the YE forecast is +/- five percent of the amended budget and/or if YE expenditures are forecast to exceed the amended budget.

#### General Fund Overview

	FY 2019-20 Adopted Budget	FY 2019-20 Amended Budget	YTD Actual	YE Forecast	Variance
Beginning Fund Balance	\$219,919,890	\$219,919,890		\$224,558,461	\$4,638,571
Revenues	1,438,189,202	1,438,189,202	116,317,819	1,441,775,221	3,586,019
Expenditures	1,438,089,000	1,438,089,000	202,913,405	1,441,688,808	3,599,811
Ending Fund Balance	\$220,020,092	\$220,020,092		\$224,644,874	\$4,624,779

The General Fund overview provides a summary of financial activity through November 30, 2019.

**Fund Balance.** The beginning fund balance for the adopted and amended budget reflects the FY 2018-19 unaudited unassigned ending fund balance as projected during budget development (July 2019). The ending fund balance for the adopted and amended budget does not reflect changes in encumbrances or other balance sheet accounts. The beginning fund balance for the YE forecast has been updated to reflect the FY 2018-19 unaudited unassigned ending fund balance as projected after the preliminary close of September 2019. We anticipate additional updates to the beginning fund balance after the FY 2018-19 audited statements become available in April 2020.

**Revenues.** Through November 30, 2019, General Fund revenues are projected to be \$3,586,000 over budget due to a projected increase in sales tax revenue, partially offset by a decrease in property tax revenue due to a decline in 2019 taxable value as a result of the October 2019 tornado.

**Expenditures.** Through November 30, 2019, General Fund expenditures are projected to be \$3,600,000 over budget primarily because of an anticipated increase in hiring for police officers and overtime for civilian employees, primarily offset by salary savings from vacant civilian positions and school crossing guard contract savings.

### **GENERAL FUND REVENUE**

Revenue Category	FY 2019-20 Adopted Budget	FY 2019-20 Amended Budget	YTD Actual	YE Forecast	Variance
Property Tax <sup>1</sup>	\$787,420,172	\$787,420,172	\$47,990,834	\$786,720,172	(\$700,000)
Sales Tax <sup>2</sup>	325,566,185	325,566,185	27,942,608	329,852,204	4,286,019
Franchise and Other	129,339,760	129,339,760	24,070,083	129,339,760	0
Charges for Service	115,177,017	115,177,017	10,213,387	115,177,017	0
Fines and Forfeitures	27,222,251	27,222,251	3,962,436	27,222,251	0
Operating Transfers In	25,694,602	25,694,602	0	25,694,602	0
Intergovernmental	11,382,649	11,382,649	38,752	11,382,649	0
Miscellaneous	6,685,258	6,685,258	964,184	6,685,258	0
Licenses and Permits	5,154,061	5,154,061	644,753	5,154,061	0
Interest	4,547,247	4,547,247	490,781	4,547,247	0
Total Revenue	\$1,438,189,202	\$1,438,189,202	\$116,317,819	\$1,441,775,221	\$3,586,019

#### **VARIANCE NOTES**

General Fund revenue variance notes are provided below for revenue categories with YE forecast variances of +/- five percent and revenue with an amended budget.

**1 Property Tax.** Property tax revenues are forecast to be \$700,000 under budget due to the October 2019 tornado and reappraisal process and subsequently, the anticipated decline in 2019 taxable value of approximately \$92 million. This information, released on December 16, is preliminary since values may change further through the appeals process.

**2 Sales Tax.** Sales tax revenues are forecast to be \$4,286,000 over budget as a result of increased collections for the months of October and November 2019. Over the most recent 12 months, sales tax receipts have increased by 3.7 percent.

### **GENERAL FUND EXPENDITURES**

Expenditure Category	FY 2019-20 Adopted Budget	FY 2019-20 Amended Budget	YTD Actual	YE Forecast	Variance
Civilian Pay	\$243,326,547	\$243,326,546	\$30,719,090	\$239,903,372	(\$3,423,173)
Civilian Overtime	6,094,572	6,094,572	1,883,035	7,109,294	1,014,722
Civilian Pension	34,258,149	34,258,150	4,466,273	33,631,799	(626,350)
Uniform Pay	457,164,984	457,164,984	69,277,452	462,612,544	5,447,560
Uniform Overtime	40,551,607	40,551,607	8,109,461	40,551,607	0
Uniform Pension	164,529,405	164,529,405	24,381,599	164,529,404	0
Health Benefits	70,051,318	70,051,318	8,051,467	70,064,577	13,259
Workers Comp	14,933,520	14,933,520	0	14,933,520	0
Other Personnel Services	10,260,278	10,260,278	1,510,055	10,439,549	179,271
Total Personnel Services <sup>1</sup>	1,041,170,380	1,041,170,380	148,398,432	1,043,775,667	2,605,289
Supplies	82,737,886	82,737,886	8,498,992	82,736,506	(1,380)
Contractual Services	389,583,720	389,583,720	45,429,860	389,770,341	186,622
Capital Outlay	14,823,774	14,823,774	1,199,810	14,651,744	(172,030)
Reimbursements	(90,226,760)	(90,226,760)	(613,689)	(89,245,451)	981,309
Total Expenditures	\$1,438,089,000	\$1,438,089,000	\$202,913,405	\$1,441,688,808	\$3,599,811

#### **VARIANCE NOTES**

**1 Personnel Services.** Current YE forecast is \$3,600,000 over budget primarily due to an anticipated increase in hiring for sworn police officers and overtime for civilian employees, primarily offset by salary savings from vacant civilian positions. DPD ended FY 2018-19 with 33 more officers than anticipated and added a December 2019 academy class with 44 officers. Funding for these additional 77 officers was not anticipated in the adopted budget.

### **GENERAL FUND EXPENDITURES**

Expenditure by Department	FY 2019-20 Adopted Budget	FY 2019-20 Amended Budget	YTD Actual	YE Forecast	Variance
Building Services	\$23,310,536	\$23,310,536	\$4,729,085	\$23,310,536	\$0
City Attorney's Office	18,483,486	18,483,486	2,314,103	18,483,486	0
City Auditor's Office	3,398,923	3,398,923	332,601	3,398,923	0
City Manager's Office	2,936,728	2,936,728	385,058	2,936,728	0
City Secretary's Office	3,038,936	3,038,936	463,739	3,037,557	(1,379)
Elections	98,646	98,646	11,211	98,646	0
Civil Service	3,274,657	3,274,657	362,270	3,270,736	(3,921)
Code Compliance	30,476,546	30,476,546	4,324,798	30,476,546	0
City Controller's Office	7,210,578	7,210,578	806,084	7,210,578	0
Independent Audit	945,429	945,429	0	945,429	0
Court and Detention Services	22,636,938	22,636,938	3,092,929	21,901,810	(735,128)
Jail Contract	9,158,124	9,158,124	0	9,158,124	0
Dallas Animal Services	15,635,492	15,635,492	2,215,806	15,627,906	(7,586)
Dallas Fire-Rescue	317,747,117	317,747,117	46,934,849	317,747,117	0
Dallas Police Department <sup>1</sup>	516,967,195	516,967,195	77,497,608	522,350,449	5,383,254
Housing and Neighborhood Revitalization	3,270,227	3,270,227	243,059	3,262,494	(7,733)
Human Resources	6,556,941	6,556,941	844,247	6,556,941	0
Judiciary	3,806,942	3,806,942	540,165	3,803,469	(3,473)
Library	33,876,186	33,876,186	4,754,047	33,667,994	(208,192)
Mayor and City Council	5,017,657	5,017,657	660,681	5,017,657	0
Non-Departmental	105,563,682	105,563,682	2,708,259	105,563,682	0
Office of Arts and Culture	20,866,115	20,866,115	6,217,231	20,866,115	0
Office of Budget	3,879,425	3,879,425	471,153	3,879,425	0
Office of Economic Development	5,365,845	5,365,845	524,561	5,365,845	0
Office of Management Services					
311 Customer Service	4,835,776	4,835,776	905,269	4,835,776	0
Council Agenda Office	246,824	246,824	30,292	246,824	0
Emergency Management	1,122,694	1,122,694	120,171	1,122,694	0
Office of Business Diversity	992,241	992,241	99,811	992,241	0
Office of Community Care	6,700,917	6,700,917	687,063	6,700,917	0
Office of Community Police Oversight	475,000	475,000	0	475,000	0
Office of Environmental Quality and Sustainability <sup>2</sup>	3,524,865	3,524,865	833,215	3,362,767	(162,098)
Office of Equity	492,264	492,264	38,414	491,189	(1,075)
Office of Ethics and Compliance	227,912	227,912	19,402	227,912	0
Office of Fair Housing and Human Rights	519,488	519,488	79,477	519,488	0
Office of Historic Preservation	626,200	626,200	30,239	626,200	0
Office of Homeless Solutions	12.126.340	12.126.340	5,238,974	12.096.112	(30,228)
Office of Innovation	913,030	913,030	101,440	913,030	0
Office of Resiliency	334,705	334,705	0	334,705	0
Office of Strategic Partnerships	1,084,555	1,084,555	130,398	1,084,555	0
Office of Welcoming Communities	751,913	751,913	67,777	751,913	0
Public Affairs and Outreach <sup>3</sup>	2,020,529	2,020,529	224,474	2,058,129	37,600
Park and Recreation	98,596,497	98,596,497	17,659,809	98,596,497	0
Planning and Urban Design	3,396,703	3,396,703	366,779	3,336,418	(60,285)
Procurement Services	3,021,425	3,021,425	330,204	3,021,425	0
Public Works	77,176,071	77,176,071	10,268,045	77,086,578	(89,493)
Sustainable Development and Construction	1,858,966	1,858,966	468,098	1,858,966	0
Transportation	45,270,589	45,270,589	4,780,511	44,760,137	(510,452)
Total Departments	\$1,429,837,855	\$1,429,837,855	\$202,913,405	\$1,433,437,663	\$3,599,811
Liability/Claim Fund Transfer	2,751,145	2,751,145	\$202,913,403	2,751,145	\$3,377,611 0
Contingency Reserve	3,000,000	3,000,000	0	3,000,000	0
Salary and Benefit Reserve	2,500,000	2,500,000	0	2,500,000	0
Total Expenditures	\$1,438,089,000	\$1,438,089,000	\$202,913,405	\$1,441,688,808	\$3,599,811
iotai Experiuitures	\$1,430,007,000	\$1, <del>4</del> 30,007,000	φ <b>2</b> 0 <b>2</b> ,713, <del>4</del> 03	φ1, <del>44</del> 1,000,000	ψ3,377,011

#### **VARIANCE NOTES**

General Fund variance notes are provided below for departments with YE forecast variances of +/- five percent, amended budgets, or YE forecasts projected to exceed budget.

- **1 Dallas Police Department.** DPD is projected to be \$5,383,000 over budget primarily due to higher-than-anticipated hiring for sworn officers. DPD ended FY 2018-19 with 33 more officers than anticipated and added a December 2019 class academy class with 44 officers. Funding for these additional 77 officers was not anticipated in the adopted budget.
- **2 Office of Environmental Quality and Sustainability.** OEQS is projected to be \$162,000 under budget due to salary savings, partially offset by a decreased reimbursement from Water Utilities and Storm Drainage Management.
- **3 Office of Public Affairs and Outreach.** PAO is projected to be \$38,000 over budget primarily due to termination payouts.

### **ENTERPRISE FUNDS**

Department	FY 2019-20 Adopted Budget	FY 2019-20 Amended Budget	YTD Actual	YE Forecast	Variance
AVIATION		•			
Beginning Fund Balance <sup>1</sup>	\$5,570,308	\$5,570,308		\$5,570,308	\$0
Total Revenues	158,255,683	158,255,683	26,695,208	158,255,683	0
Total Expenditures	158,255,683	158,255,683	27,690,923	158,255,683	0
Ending Fund Balance	\$5,570,308	\$5,570,308		\$5,570,308	\$0
CONVENTION AND EVENT SE	ERVICES				
Beginning Fund Balance	\$39,186,345	\$39,186,345		\$39,186,345	\$0
Total Revenues	114,358,254	114,358,254	10,127,911	114,358,254	0
Total Expenditures	114,358,254	114,358,254	1,342,716	114,358,254	0
Ending Fund Balance	\$39,186,345	\$39,186,345		\$39,186,345	\$0
MUNICIPAL RADIO					
Beginning Fund Balance	\$768,840	\$768,840		\$768,840	\$0
Total Revenues	2,161,634	2,161,634	324,181	2,161,634	0
Total Expenditures	2,067,782	2,067,782	463,710	2,067,782	0
Ending Fund Balance	\$862,692	\$862,692		\$862,692	\$0
SANITATION SERVICES Beginning Fund Balance	\$24,416,494	\$24,416,494		\$24,416,494	\$0
Total Revenues	120,129,201	120,129,201	21,418,984	120,129,201	0
Total Expenditures	122,129,201	122,129,201	11,823,103	122,129,201	0
Ending Fund Balance	\$22,416,494	\$22,416,494	,, ,, ,,	\$22,416,494	\$0
STORM DRAINAGE MANAGE	MENT—DALLAS WATE	RUTILITIES	•	•	
Beginning Fund Balance	\$12,721,861	\$12,721,861		\$12,721,861	\$0
Total Revenues	60,936,837	60,936,837	10,475,493	60,936,837	0
Total Expenditures	60,936,837	60,936,837	3,124,666	60,936,837	0
Ending Fund Balance	\$12,721,861	\$12,721,861		\$12,721,861	\$0
SUSTAINABLE DEVELOPMEN	T AND CONSTRUCTION	N			
Beginning Fund Balance	\$45,979,705	\$45,979,705		\$45,979,705	\$0
Total Revenues	33,474,379	33,474,379	6,764,270	33,474,379	0
Total Expenditures	34,550,990	34,550,990	3,973,982	34,550,990	0
Ending Fund Balance	\$44,903,094	\$44,903,094		\$44,903,094	\$0
Note: FY 2019-20 budget refle	cts planned use of fund l	palance.		*	
WATER UTILITIES					
Beginning Fund Balance	\$138,576,064	\$138,576,064		\$138,576,064	\$0
Total Revenues	670,485,708	670,485,708	113,593,951	670,485,708	0
Total Expenditures	681,220,919	681,220,919	72,632,783	681,220,919	0
Ending Fund Balance	\$127,840,853	\$127,840,853		\$127,840,853	\$0

Note: FY 2019-20 budget reflects planned use of fund balance.

### **INTERNAL SERVICE FUNDS**

Department	FY 2019-20 Adopted Budget	FY 2019-20 Amended Budget	YTD Actual	YE Forecast	Variance			
INFORMATION TECHNOLOGY								
Beginning Fund Balance	\$4,578,881	\$4,578,881		\$4,578,881	\$0			
Total Revenues	80,180,034	80,180,034	5,333,310	80,180,034	0			
Total Expenditures	79,967,864	79,967,864	15,617,352	79,967,864	0			
Ending Fund Balance	\$4,791,051	\$4,791,051		\$4,791,051	\$0			
Note: FY 2019-20 budget reflects	Note: FY 2019-20 budget reflects revenue in excess of expenses.							

#### **RADIO SERVICES**

Beginning Fund Balance	\$924,085	\$924,085		\$924,085	\$0
Total Revenues	12,523,888	12,523,888	927,957	12,523,888	0
Total Expenditures	12,825,721	12,825,721	4,095,758	12,825,721	0
Ending Fund Balance	\$622,252	\$622,252		\$622,252	\$0

Note: FY 2019-20 budget reflects planned use of fund balance.

#### **EQUIPMENT AND FLEET MANAGEMENT**

Beginning Fund Balance	\$6,362,857	\$6,362,857		\$6,362,857	\$0
Total Revenues	56,213,623	56,213,623	294,841	56,213,623	0
Total Expenditures	56,235,872	56,235,872	4,716,378	56,235,872	0
Ending Fund Balance	\$6,340,608	\$6,340,608		\$6,340,608	\$0

Note: FY 2019-20 budget reflects planned use of fund balance.

#### **EXPRESS BUSINESS CENTER**

Beginning Fund Balance	\$3,510,566	\$3,510,566		\$3,510,566	\$0
Total Revenues	2,593,790	2,593,790	393,507	2,593,790	0
Total Expenditures	2,005,981	2,005,981	339,057	2,005,980	(1)
Ending Fund Balance	\$4,098,375	\$4,098,375		\$4,098,376	\$1

Note: FY 2019-20 budget reflects revenue in excess of expenses.

#### OFFICE OF THE BOND PROGRAM

Beginning Fund Balance	\$0	\$0		\$0	\$0
Total Revenues	18,547,674	18,547,674	4,175	18,547,674	0
Total Expenditures	18,547,674	18,547,674	6,474,106	18,547,530	(144)
Ending Fund Balance	\$0	\$0		\$144	\$144

### **OTHER FUNDS**

Department	FY 2019-20 Adopted Budget	FY 2019-20 Amended Budget	YTD Actual	YE Forecast	Variance
9-1-1 SYSTEM OPERATIONS					
Beginning Fund Balance	\$7,453,734	\$7,453,734		\$7,453,734	\$0
Total Revenues	12,017,444	12,017,444	1,752,940	12,017,444	0
Total Expenditures	15,292,755	15,292,755	3,386,170	15,292,755	0
Ending Fund Balance	\$4,178,423	\$4,178,423		\$4,178,423	\$0

Note: FY 2019-20 budget reflects planned use of fund balance.

#### **DEBT SERVICE**

Beginning Fund Balance	\$23,358,486	\$23,358,486		\$23,358,486	\$0
Total Revenues	305,536,876	305,536,876	18,328,463	305,536,876	0
Total Expenditures	305,451,298	305,451,298	0	305,451,298	0
Ending Fund Balance	\$23,444,064	\$23,444,064		\$23,444,064	\$0

Note: FY 2019-20 budget reflects revenue in excess of expenses.

#### **EMPLOYEE BENEFITS**

EMI EO I EE DEI (EI 113						
City Contributions	\$97,177,729	\$97,177,729	\$13,573,925	\$97,177,729	\$0	
Employee Contributions	38,231,005	38,231,005	6,367,859	38,231,005	0	
Retiree	32,507,154	32,507,154	3,779,934	32,507,154	0	
Other	0	0	88,657	0	0	
Total Revenues	167,915,888	167,915,888	23,810,375	167,915,888	0	
Total Expenditures	\$171,665,888	\$171,665,888	\$12,480,619	\$171,665,888	\$0	

Note: FY 2019-20 budget reflects revenue in excess of expenses. FY 2019-20 YE forecast reflects claim expenses expected to occur in the fiscal year. Fund balance (not included) reflects incurred but not reported (IBNR) claims.

#### **RISK MANAGEMENT**

Worker's Compensation	\$19,883,135	\$19,883,135	\$128,793	\$19,883,135	\$0
Third Party Liability	4,383,960	4,383,960	131,362	4,383,960	0
Purchased Insurance	4,526,340	4,526,340	59	4,526,340	0
Interest and Other	0	0	0	0	0
Total Revenues	28,793,435	28,793,435	260,214	28,793,435	0
Total Expenditures	\$34,526,799	\$34,526,799	\$5,146,942	\$34,526,799	\$0

Note: FY 2019-20 budget reflects planned use of fund balance. FY 2019-20 YE forecast reflects claim expenses expected to occur in the fiscal year. Fund balance (not included) reflects the total current liability for Risk Management (Worker's Compensation/Liability/ Property Insurance).

#### **VARIANCE NOTES**

The Enterprise, Internal Service, and Other Funds summaries include the beginning fund balance with the YE revenue and expenditure forecasts. The YE forecast beginning fund balance represents the FY 2018-19 unaudited projected ending fund balance and does not reflect additional year-end savings. We anticipate adjustments to the FY 2019-20 amended beginning fund balance after FY 2018-19 audited statements become available in April 2020. Variance notes are provided below for funds with a YE forecast variance of +/- five percent, YE forecast projected to exceed budget, or projected use of fund balance.

**1** The beginning fund balance for all enterprise, internal service, and other funds reflects the FY 2018-19 unaudited unassigned ending fund balance as projected in July 2019. We will update the beginning fund balance after the FY 2018-19 audited statements become available in April 2020.

# 2017 GENERAL OBLIGATION BOND PROGRAM

Proposition	Authorized by Voters	Inception-to-Date Appropriations	Inception-to-Date Expenditures	Current Encumbered	Unencumbered	
Street and Transportation [A]	\$533,981,000	\$249,690,770	\$86,455,248	\$32,043,282	\$131,192,240	
Park and Recreation Facilities [B]	261,807,000	228,313,493	47,876,647	36,065,141	144,371,705	
Fair Park [C]	50,000,000	28,820,000	5,261,206	13,654,533	9,904,261	
Flood Protection and Storm Drainage [D]	48,750,000	19,422,354	1,611,421	4,369,144	13,441,789	
Library Facilities [E]	15,589,000	15,589,000	1,891,208	11,049,947	2,647,845	
Cultural and Performing Arts Facilities [F]	14,235,000	13,839,120	1,109,782	917,537	11,811,801	
Public Safety Facilities [G]	32,081,000	30,576,956	5,324,764	2,416,082	22,836,109	
City Facilities [H]	18,157,000	14,077,418	2,967,248	2,411,026	8,699,143	
Economic Development [I]	55,400,000	23,012,200	2,642,205	9,674,458	10,695,537	
Homeless Assistance Facilities [J]	20,000,000	20,000,000	12,608	5,935	19,981,457	
Total	\$1,050,000,000	\$643,341,311	\$155,152,339	\$112,607,085	\$375,581,887	

Note: The table above reflects expenditures and encumbrances recorded in the City's financial system of record. It does not include commitments that have not yet been recorded in the system, such as amounts recently approved by City Council.

### DALLAS 365

The Dallas 365 initiative aligns 35 key performance measures to our six strategic priorities. The department responsible for each measure is noted at the end of the measure's description, and last year's performance is included if available. If FY 2018-19 data is not available, N/A is listed.

Year-to-date (YTD) and year-end (YE) targets are presented for each measure. YTD targets may vary based on seasonality of the work. Each month, we compare 1) the YTD target with the actual performance for the current reporting period and 2) the YE target with the department's forecasted performance as of September 30, 2020.

Measures are designated "on target" (green) if actual YTD performance is equal to or greater than the YTD target. If actual YTD performance is not equal to the YTD target, the measure is designated as "not on target" (red). The same methodology applies to YE forecasts. Variance notes are provided for each measure not on target.





#	Measure	FY 2018-19 Actual	YTD Target	YTD Actual	YE Target	YE Forecast	
	Public Safety						
1	Percentage of responses to structure fires within 5 minutes and 20 seconds of dispatch (Fire-Rescue)	84.26%	90%	83.10%	90%	90%	
2	Percentage of EMS responses within nine minutes (Fire-Rescue)	91.7%	90%	91.13%	90%	90%	
3	Percentage of responses to Priority 1 calls within eight minutes (Police)	52.07%	55%	47.58%	55%	48%	
4	Percentage of 911 calls answered within 10 seconds (Police)	93.22%	91%	88.04%	91%	88%	
5	Homicide clearance rate (Police)	84.68%	60%	96.45%	60%	65%	
6*	Crimes against persons (per 100,000 residents) (Police)	1,920.5	298	303.1	1,999	1,880	
	Mobility Solutions, Infrastructure, & Sustainability						
7	Percentage of 2017 bond appropriation awarded (\$643M appropriated ITD) (Bond Program)	70%	15%	46%	90%	90%	
8*	Average response time to emergency sewer calls (in minutes) (Water Utilities)	59.58	60	60.35	60	60	
9	Percentage of planned small diameter water and wastewater pipeline system repaired or replaced (72 out of 8,000 miles) (Water Utilities)	100%	9.8%	12.08%	100%	100%	
10	Percentage compliance with state and federal standards and regulations for drinking water (Water Utilities)	100%	100%	100%	100%	100%	
11	Percentage of planned lane miles improved (710 out of 11,800 miles) (Public Works)	82%	8%	8%	100%	100%	
12	Percentage of potholes repaired within three days (Public Works)	N/A	98%	90.06%	98%	98%	
13*	Missed refuse and recycling collections per 10,000 collection points/service opportunities (Sanitation Services)	13.76	11.5	13.66	11.5	12.67	
14	Percentage of signal malfunction responses within 120 minutes (Transportation)	N/A	95%	88.48%	95%	91%	

 $<sup>^</sup>st$  For most measures, high values indicate positive performance, but for these measures, the reverse is true.

### **DALLAS 365**

#	Measure	FY 2018-19 Actual	YTD Target	YTD Actual	Year-End Target	Year-End Forecast		
	Economic & Neighborhood Vitality							
15	Number of jobs created or retained through written commitment (Economic Development)	6,001	833	0	5,000	5,000		
16	Number of Dallas Homebuyer Assistance Program (DHAP) loans provided (Housing)	21	8	7	45	45		
17	Total number of new housing units occupied (Housing)	N/A	38	1	230	230		
18	Percentage of single-family permits reviewed in three days (Sustainable Development)	86.58%	85%	91%	85%	85%		
19	Percentage of inspections performed same day as requested (Sustainable Development)	96.37%	98%	96.16%	98%	98%		
	Human & Social Needs							
20	Percentage of HIV/AIDS households with housing stability (Community Care)	89.91%	95%	95.6%	95%	90%		
21	Percentage of repeat homeless encampment sites reclaimed/repurposed (Homeless Solutions)	N/A	0%	0%	15%	15%		
22	Percentage of unduplicated persons placed in permanent housing who remain housed after six months (Homeless Solutions)	92.16%	85%	85%	85%	85%		
	Quality of Life							
23	Number of single-family rental properties inspected (initial inspections and reinspections) (Code Compliance)	9,044	1,200	1,462	7,000	7,000		
24	Percentage of litter and high weed service requests closed within SLA (Code Compliance)	N/A	96%	72.5%	96%	96%		
25	Live release rate for dogs and cats (Animal Services)	86.4%	90%	89.1%	90%	90%		
26	Percentage decrease in loose dog bites year-over-year (from 558 to 530) (Animal Services)	10%	5%	8.4%	5%	5%		
27	Percentage increase in annual visits in person, online, and for programs (from 11.54M to 11.71M) (Library)	23.4%	1.5%	-3.04%	1.5%	1.5%		
28	Percentage of GED students who successfully pass the exam and earn their certificate (Library)	55.8%	42%	71.43%	42%	42%		
29	Percentage of cultural services contracts awarded to artists or small arts organizations (budgets less than \$100,000) (Cultural Affairs)	59.7%	52%	47.5%	55%	55%		
30	Percentage of residents within ½ mile of a park (Park and Recreation)	69%	70%	70%	70%	70%		
31	Participation rate at late-night Teen Recreation (TRec) sites (16,000 annual participants) (Park and Recreation)	N/A	16.7%	8.3%	100%	100%		
	Government Performance & Financial Management							
32	Percentage of 311 calls answered within 90 seconds (311)	57.98%	70%	29%	70%	75%		
33	Percentage of invoices paid within 30 days (City Controller)	98.54%	96%	97.86%	96%	96%		
34	Percentage of vehicles receiving preventive maintenance on schedule (Equipment and Fleet Management)	N/A	68%	72%	68%	68%		
35	Percentage of dollars spent with local M/WBE businesses (Business Diversity)	91.09%	50%	69.69%	50%	50%		

#### **VARIANCE NOTES**

- **#1.** Four fire stations are currently closed for various reasons, displacing the responding apparatus and increasing overall response times. DFR will continue to monitor operations to minimize delays and adjust assigned locations of displaced apparatus if necessary.
- **#3.** Average response time for Priority 1 calls is slightly above eight minutes, resulting in fewer than 50% of responses at target. DPD is making efforts to get as close as possible to eight minutes while diverting as many resources as possible to proactive policing. The South Central Patrol Division will be implementing a pilot staffing model outlined in the KPMG Study, which will be measured for success.
- **#4.** Holiday turnover resulted in five vacant 911 call taker positions. In addition, an increase in 911 calls increased the load on current staff. Multiple candidates are in the hiring process, and DPD anticipates a return to full staffing soon.
- **#6.** With two months of data, DPD is about 2% above target. However, a year-to-date replacement estimate shows a forecast well within the target. In the coming months, DPD will begin implementing the initiatives outlined in the 2020 crime plan, which should also help in reaching the target.
- **#8.** The Wastewater Collection (WWC) division has six vacant laborer and two vacant crew leader positions. WWC is in the process of filling those positions, which will positively impact response times.
- **#12.** Work was delayed in October due to the tornado and subsequent cleanup, and crews spent November completing overdue service requests. Actuals should begin to improve in December.
- **#13.** An increase in missed calls is normal from November through January, primarily due to the holidays and exacerbated this year by the tornado. Actuals should begin to decrease in February. However, employee vacancies and equipment availability continue to adversely impact daily completion times, which may prevent SAN from meeting its YE target.
- **#14.** TRN has four functional bucket trucks, and six are needed to achieve the 95% target. To mitigate fleet repair delays, TRN has rented an additional bucket truck, escalated repair requests with EFM, and staggered work shifts to maximize use of the available trucks.
- #15. Job creation through economic development incentives does not occur in a linear fashion.
- **#16.** DHAP has 15 applications in the pipeline, with three loans pending closing.
- #17. This measure reflects only the number of units occupied; an additional 300 units are in development.
- **#19.** DEV had a decrease in staff availability in October and November. Staff anticipates correcting this issue and reaching the 98% target before year-end.
- **#20.** While rents increased this year, funding for the HOPWA housing assistance program did not. As a result, OCC will not be able to serve as many households as anticipated.
- **#21.** This measure tracks outcomes of the Neighborhood Grant Reclamation Program. The first grants are tentatively scheduled for City Council approval in February 2020.
- #24. A variance note is unavailable at this time.
- **#25.** Orphaned kittens face a mortality rate of 15-40%, and during "kitten season" (April to October), kittens account for the majority of the feline population. Although DAS saved a record number of kittens in 2019, this population still has the lowest live release rate (LRR) in the facility. With the season ending in October, DAS achieved the highest LRR in its history in November (92.5%) and performance should remain high through the second quarter.
- **#27.** Visitor counts fluctuate based on seasonal factors, such as weather, but LIB anticipates reaching the 1.5% target by year-end.
- **#29.** More cultural service contracts are executed with large organizations (>\$100K annual budget) in the first quarter. Project-based cultural service contracts with artists and small organizations are done in accordance with City Councilapproved funding cycles three times each fiscal year.

- **#31.** PKR anticipates an increase in participation during peak season (April-September) and as the program is further established at all 13 sites.
- **#32.** In October, 311 reached a peak of 22 vacancies and two manager vacancies, and many staff trained to assist DWU, Courts, and the auto pound promoted out of the department. Additionally, the department's call scheduling software stopped functioning correctly. 311 has removed staff from the phones for retraining and is working with ITS to address the software issues, and agent attrition has slowed. However, the department does not anticipate improved performance until all staff have returned to the phones in February or March.

### **BUDGET INITIATIVE TRACKER**

The Budget Initiative Tracker reports on 40 activities included in the FY 2019-20 budget. For each initiative included in this report, you will find the initiative number, title, description, status, and measure. At the end of each description, the responsible department is listed. Each month, the responsible department provides a current status for the initiative and indicates whether the initiative is "complete" (blue circle), "on target" for completion by the end of the fiscal year (green check mark), "at risk" of not being completed by the end of the fiscal year (yellow exclamation mark), or "canceled" (red x).

We have also selected a relevant performance measure for each initiative to indicate whether the initiative is achieving its intended outcome. Once an initiative is marked complete and data becomes available, we will begin reporting the year-end target for the measure, as well as the year-to-date actual.



### In the Spotlight



City Council approved an increase in the property tax exemption for residents over 65 or with a disability to \$100,000, beginning with the 2019 tax year. This will allow more of our residents to age in place.

### **PUBLIC SAFETY**

#### 1 Police and Fire Uniform Staffing



<u>INITIATIVE</u> Recruit and retain police officers and firefighters through a new pay structure outlined in the 2019 Meet and Confer agreement. (Police and Fire-Rescue)

<u>STATUS</u> As of December 20, DPD has hired 86 officers, and attrition is 48. DPD expects to hire 309 officers by the end of this fiscal year.

As of December 31, DFR has hired 42 firefighters, and attrition is 12. DFR expects to end the year with 1,966 firefighters.

MEASURE Turnover rate of tenured public safety employees

#### 2 Police and Fire Uniform Pension



<u>INITIATIVE</u> Secure the future of our first responders by contributing \$162 million to the Dallas Police and Fire Pension System, \$5.2 million more than last year. (Police and Fire-Rescue)

<u>STATUS</u> City pension contributions are being made in compliance with HB 3158 approved by the state legislature in 2017.

MEASURE Percentage of on-time contributions

#### 3 Real-Time Crime Center



<u>INITIATIVE</u> Establish a team of civilian crime intelligence analysts who will analyze imaging and data in real time to proactively implement crime-fighting strategies (Police)

<u>STATUS</u> The hiring process has begun for 22 analyst positions, which staff anticipates filling by June 2020 or sooner, depending on the number of applicants.

MEASURE Percent increase in collection of RTCC footage as evidence

#### 4 Body-Worn Cameras



<u>INITIATIVE</u> Enhance safety for officers and residents and encourage positive community interactions by purchasing additional body-worn cameras for police officers, the Marshal's Office and Dallas Animal Services officers. (Police)

<u>STATUS</u> Procurement Services is finalizing negotiations with the vendor, and staff anticipates submitting the contract for City Council consideration in March.

MEASURE Percentage of Internal Affairs complaints where police officer is cleared by body-worn camera footage

#### 5 Firefighter Safety



<u>INITIATIVE</u> Protect our firefighters by purchasing a second set of personal protective equipment (PPE) and a complete replacement of self-contained breathing apparatus (SCBA) to allow for cleaning equipment between fires. This is a two-year initiative begun in FY 2018-19. (Fire-Rescue)

<u>STATUS</u> DFR anticipates submitting the PPE purchase for City Council consideration in March 2020 and the SCBA purchase for consideration in May 2020.

MEASURE Percentage of firefighters who receive second set of PPE and replacement SCBA

#### 6 Police Oversight



<u>INITIATIVE</u> Strengthen relationships between the community and Dallas Police Department through the Office of Community Police Oversight. (Police)

STATUS Established October 1, the Office of Community Police Oversight (OPO) has received 41 complaints to date and provided an overview of these complaints to the Community Police Oversight Board (CPOB). The CPOB has conducted three meetings and authorized an independent investigation into the death of a woman in police custody in August 2018. The City Manager is in the final phase of hiring a Police Monitor, who will oversee the OPO, support the CPOB, and monitor DPD Internal Affairs investigations of complaints against officers.

MEASURE Number of complaints investigated

# MOBILITY SOLUTIONS, INFRASTRUCTURE, & SUSTAINABILITY

### 7 Energy Management



<u>INITIATIVE</u> Implement an energy management system to ensure the City continually and intentionally assesses energy use and opportunities for energy reduction. (Building Services)

<u>STATUS</u> Hiring is underway for an energy management system manager. Staff anticipates filling the position in February 2020.

MEASURE Percent decrease in energy usage

#### 8 City Facility Major Maintenance



<u>INITIATIVE</u> Ensure City facilities stay safe and functional through major maintenance of roofs, HVAC, and other building systems. (Building Services)

STATUS \$1.16 million in projects have been initiated, including a structural assessment at Fire Station No. 30, mechanical modernization of City Hall elevators, and HVAC renovations at Eloise Lundy Recreation Center.

MEASURE Percentage of planned projects initiated

#### 9 2017 Bond Program



<u>INITIATIVE</u> Add five Senior Engineers to implement Public Works projects within the 2017 Bond Program in five years. (Office of the Bond Program)

<u>STATUS</u> Two Senior Engineers have been hired, and another round of interviews is scheduled for January 2020. Staff anticipates filling the remaining three positions during the second quarter.

MEASURE Percentage of bond appropriation awarded

#### 10 Bridge Maintenance



<u>INITIATIVE</u> Dedicate funding to establish a bridge maintenance and repair program for the more than 600 City-owned and maintained bridges. (Public Works)

STATUS The FY 2019-20 budget allocates \$1 million in funding for bridge repair, which will be used for the Jefferson Bridge over the Trinity River and the Lawther Bridge over Rush Creek. Staff plans to advertise an RFQ in January 2020 for development of a bridge maintenance program and anticipates submitting a contract for City Council consideration in August 2020.

MEASURE Percentage of project milestones completed

#### 11 Street Conditions



<u>INITIATIVE</u> Improve the pavement condition of 710 lane miles of streets and alleys. (Public Works)

<u>STATUS</u> Staff has completed 16.8 lane miles to date and an additional 38.9 miles are under construction. Work will ramp up in the spring and summer.

MEASURE Percentage of planned lane miles improved

#### 12 Traffic Signals



INITIATIVE Promotes afety and enhance traffic flow by replacing broken vehicle detectors at 40 critical intersections and retiming 250 traffic signals. This is a two-year initiative begun in FY 2018-19. (Transportation)

<u>STATUS</u> The Signal Engineering division is working to install radar equipment at locations throughout the city, which will enhance traffic flow. Hiring is also underway for new positions within the division, which will be responsible for signal retiming.

MEASURE Percent decrease in service requests for signal repairs

#### 13 Water and Wastewater Infrastructure



<u>INITIATIVE</u> Conserve resources and maintain infrastructure through installation and rehabilitation of about 80 miles of water and wastewater mains. (Water Utilities)

<u>STATUS</u> As of November 30, DWU has replaced or rehabilitated 5.16 miles of water main and 3.53 miles of wastewater main.

MEASURE Percent decrease in breaks

#### 14 Neighborhood Drainage



<u>INITIATIVE</u> Prevent flooding in local streets through the neighborhood drainage program, focusing on erosion control and channel repairs. (Water Utilities)

STATUS Staff have conducted debris removal maintenance at 67 locations, removing nearly 2,400 cubic yards of debris. They have also completed 834 service requests, including culvert/pipe blockages, concrete repairs, and storm drainage pipe inspections, cleaning, and repairs.

MEASURE Percent decrease in flood-related service requests

### **ECONOMIC & NEIGHBORHOOD VITALITY**

#### 15 Affordable Housing

18 Tax-Increment Financing



INITIATIVE Further affordable housing throughout the city as prescribed in the Comprehensive Housing Policy through the 2020 Notice of Funds Available. (Housing and Neighborhood Revitalization)

STATUS HOU is developing a timeline for the 2020 NOFA.

MEASURE Percent increase in affordable housing units available

#### 16 BUILD Initiative



INITIATIVE Broaden investment in minority- and womenowned businesses based in Dallas through capacity-building resources and training. (Office of Business Diversity)

STATUS Staff plans to brief the GPFM committee in early 2020 on the management of the program and a timeline for implementation. In anticipation of this briefing, staff is meeting with City Council members individually to provide an overview, answer questions, and solicit preliminary feedback.

MEASURE Percentage of M/WBE spend

#### 17 Small Business Development



INITIATIVE Stimulate small businesses and startups in highopportunity areas through training and other workforce development services. (Office of Economic Development)

STATUS This initiative is included within the Strategic Economic Development Plan currently being finalized with the Economic Development committee. Staff anticipates submitting the plan for City Council consideration on April 22, 2020.

MEASURE Percent increase in small businesses in designated high-opportunity areas

INITIATIVE Spur development in 19 TIF districts throughout the city by reinvesting property tax revenue. (Office of Economic Development)

STATUS ECO is finalizing the annual reports for the 19 TIF districts and will provide an update to the Economic Development committee and then the full City Council in early 2020.

MEASURE Percent increase in taxable value in TIF districts

#### (19) Comprehensive Plan



INITIATIVE Update the City's Comprehensive Plan to incorporate more recent policy initiatives and encourage strategic land development while promoting equity, sustainability, and neighborhood revitalization. (Planning and Urban Design)

STATUS Staff has prepared a draft briefing for early 2020 on the goals, approach, and scope of the Comprehensive Plan update. Staff will schedule the briefing to City Council in coordination with the briefing on the Citywide strategic plan.

MEASURE Percentage of project milestones completed

### **HUMAN & SOCIAL NEEDS**

#### 20 Overcoming Barriers to Work

#### 23 Pay-to-Stay Shelters



<u>INITIATIVE</u> Partner with nonprofit and community partners to fund services that provide job training and career development to participants who face hurdles to employment, such as lack of transportation or child care. (Office of Community Care)

STATUS The City has executed contracts with three local service providers to provide job skills, technological literacy, transportation, child care, and wraparound services to individuals seeking employment or participating in training programs. OCC is also using CDBG funding to administer its child care services program.

MEASURE Percentage of clients who remain employed after six months

#### 21 Equity



INITIATIVE Advance equity and inclusion in City government and across Dallas by understanding historical and deeply ingrained policies and practices and engaging the community to address present-day challenges. (Office of Equity)

STATUS In October, staff launched the Undesign the Redline exhibit, part of a six-month project with a 24-person community advisory board to explore the history of inequity and develop ideas for advancing equity through community programming and staff development.

MEASURE Number of community events or collaborative community projects conducted

#### (22) Inclement Weather Shelters



INITIATIVE Ensure unsheltered individuals and families remain safe during periods of extreme heat or cold and provide resources for more permanent housing by funding temporary inclement weather shelters. (Office of Homeless Solutions)

STATUS The City Plan Commission will consider a new zoning use at its January 9 meeting. Staff will then brief the Housing and Homelessness Solutions Committee on creation of a new City Code chapter regarding inclement weather shelters on January 14. Staff anticipates submitting these items for full City Council consideration in spring 2020.

MEASURE Percent decrease in weather-related injuries



**INITIATIVE** Increase emergency shelter capacity and connect unsheltered individuals to shelter, support services, and ultimately positive housing destinations through the 90-day pay-to-stay program. (Office of Homeless Solutions)

STATUS City Council approved the contract with The Bridge in September 2019, and 45 of 50 beds are being used on a daily basis.

MEASURE Percent increase in emergency shelter beds available

#### 24 Neighborhood Grant Reclamation Program



INITIATIVE Provide a vehicle for communities to revitalize former homeless encampments and transform them into community assets through the Neighborhood Grant Reclamation Program. (Office of Homeless Solutions)

STATUS Implementation of this program is scheduled for the second quarter of 2020 (January/February).

MEASURE Percentage of NGRP projects completed

### **QUALITY OF LIFE**

#### 25 Community Clean!

V

<u>INITIATIVE</u> Engage residents in the Community Clean! initiative to reduce illegal dumping, litter, and high weeds in focus neighborhoods through regular community-led cleanups. (Code Compliance)

STATUS Staff conducted Citizen Academy courses in City Council districts 4, 7, 8, and 10; more than 60 community members attended and logged more than 500 volunteer hours. Staff also coordinated cleanup activities in those four districts and has begun work in district 3. Activities to date include door-to-door outreach to more than 1,000 residents, graffiti removal, and recycling of about 100 gallons of paint and 230 pounds of used motor oil through BOPA collection (battery, oil, paint, and antifreeze).

<u>MEASURE</u> Percent decrease in illegal dumping and other code violations in target areas

#### 26 Animal Service Response



<u>INITIATIVE</u> Assign two agents to triage and dispatch calls seven days a week to improve response time. (Dallas Animal Services)

<u>STATUS</u> Hiring is underway for both service agents with a tentative hiring date of January 20, 2020.

MEASURE Service request response rate

#### 27 Loose Dogs



<u>INITIATIVE</u> Augment overnight animal response by scheduling officers to be on duty seven nights a week instead of four with a focus on loose dog and bite hot spots. (Dallas Animal Services)

<u>STATUS</u> The Field Services team transitioned to 24/7 operations on December 4, and the night shift will be fully staffed by the beginning of March 2020, once new field officers complete training.

MEASURE Percent decrease in loose dog calls

#### 28 Internet Access



<u>INITIATIVE</u> Expand Internet access to more residents by making 900 mobile hot spots available for checkout at high-opportunity libraries. (Library)

<u>STATUS</u> City Council approved a three-year agreement with Sprint on December 11 for mobile hot spots. Staff will initiate targeted promotional efforts to the public on January 2, 2020, and hot spots will be available for checkout in February 2020.

MEASURE Monthly checkout rate

#### 29 Juanita J. Craft Civil Rights House



<u>INITIATIVE</u> Preserve civil rights history by restoring the Juanita J. Craft Civil Rights House. (Office of Arts and Culture)

STATUS The Office of Arts and Culture is working with Building Services to advertise an RFQ for restoration vendors in the second quarter. Staff anticipates restoration will be completed in 2021. \$750,000 is budgeted for the restoration, including \$250,000 from the City, and additional fundraising is ongoing.

MEASURE Percentage of project milestones completed

#### 30 Pop-Up Cultural Centers



<u>INITIATIVE</u> Create pop-up cultural centers to bring cultural activities to areas of the city without easy access to arts programming. (Office of Arts and Culture)

<u>STATUS</u> Pilot programs have been completed in six City Council districts, and OAC has hired a new Community Arts Manager, who will begin the full-scale rollout in the second quarter.

<u>MEASURE</u> Percent increase in cultural programming attendance

#### 31 Environmental Action Plan



INITIATIVE Mitigate the impacts of climate change on public health, City infrastructure, the economy, and the environment through development and implementation of the Comprehensive Environmental and Climate Action Plan (CECAP). This is a two-year initiative begun in FY 2018-19. (Office of Environmental Quality and Sustainability)

<u>STATUS</u> The draft plan is on schedule for public input in the second quarter, and staff anticipates final approval of the plan for implementation by April 2020.

MEASURE Percentage of project milestones completed

#### 32 Park Rangers



<u>INITIATIVE</u> Increase the safety of park patrons through the addition of four new Park Rangers. (Park and Recreation)

<u>STATUS</u> Staff has appointed a supervisor for the Park Ranger division who is set to begin in late January 2020. The hiring process for the additional four Park Rangers will begin once the supervisor is onboarded.

MEASURE Percent decrease in park-related incidents/calls to DPD

### **QUALITY OF LIFE**

#### 33 Youth Recreation



<u>INITIATIVE</u> Expand opportunities for youth by providing recreational programming to residents aged 5-17 through the Out of School Time (OST) program. (Park & Recreation)

<u>STATUS</u> This expansion is scheduled to begin in January 2020. Staff anticipates the effort will add 320 program seats in January and another 180 seats in February.

MEASURE Percent increase in youth served

#### 34 Teen Recreation



<u>INITIATIVE</u> Boost recreational programming for teenage residents (ages 13-17) with a focus on arts and culture, community service, health and wellness, leadership and life skills, and technology. (Park and Recreation)

STATUS The Teen Recreation (TRec) Late Night Program is offered the first Friday and Saturday of each month throughout the school year and every weekend during the summer (excluding holidays). In January, TRec will expand to eight additional sites throughout the city, for a total of 13, and staff has increased marketing efforts to highlight program offerings.

MEASURE Participation rate at late-night TRec sites

## GOVERNMENT PERFORMANCE & FINANCIAL MANAGEMENT

#### 35 Contract Management



<u>INITIATIVE</u> Centralize monitoring of vendor performance to ensure contracts are completed on time, within budget, and fulfill the terms of the agreement. (City Controller's Office, Office of Procurement Services)

STATUS New team members are being onboarded, and the design of the new Contracting Officer Representative program (D-COR) is nearly complete. Staff anticipates rolling out D-COR, revised training courses, and contract monitoring plans in the second quarter.

MEASURE Percent decrease in audit findings

#### 36 Fleet Management



<u>INITIATIVE</u> Drive operational efficiency, reduce overall costs, and improve delivery of City services through timely replacement of fleet vehicles. (Equipment and Fleet Management)

<u>STATUS</u> Staff has completed department-wide training on improvements to the preventive maintenance (PM) program and development of a new strategy with DPD to address PM for squad cars. Fleet utilization reviews of Enterprise Fund departments are underway, and staff are coordinating fleet replacement purchases for the year.

MEASURE Percent decrease in fleet that exceeds useful life

#### 37 IT Governance



INITIATIVE To balance the needs of the organization and ensure security and stability in the City's technology investments, route all technology proposals and funding through the IT Governance Board for review, prioritization, and scheduling. (Information and Technology Services)

<u>STATUS</u> The IT Governance Board meets monthly and approved 17 initiatives at its October meeting.

MEASURE Percentage of IT projects completed on time

#### 38 Property Tax Relief



<u>INITIATIVE</u> Provide tax relief to residents over 65 or with a disability by increasing the property tax exemption to \$100,000 from \$90,000. (Office of Budget)

STATUS City Council approved an increase in the property tax exemption on June 12, 2019, beginning with the 2019 tax year. Dallas County Tax Office distributed property tax bills and will collect revenue on behalf of the City.

MEASURE Percent increase in total value of exemption

#### 39 Ethics Training



<u>INITIATIVE</u> Foster an ethical organizational culture by continuing biennial ethics training and expanding the Values Ambassador program. (Office of Ethics and Compliance)

<u>STATUS</u> The Ethics Officer left the City in December 2019, and the initiative is on hold until the position is filled.

MEASURE Percentage of employees trained

#### 40 Data-Based Decision Making



<u>INITIATIVE</u> Cultivate the use of data analytics and evidence-based decision making throughout the City under the leadership of the Office of Innovation. (Office of Innovation)

<u>STATUS</u> The Office of Innovation has selected a vendor to provide data analytics training and is scheduling the first cohort of classes.

MEASURE Number of training hours provided

### FY 2018-19 INITIATIVES

While most initiatives can be completed in a single fiscal year, several FY 2018-19 initiatives required additional time because of the scope and term of the project. We will continue to report the status of these 12 initiatives below, using the initiative numbers from the FY 2018-19 report for reference.



#### **Public Safety**





<u>INITIATIVE</u> Consolidating security for City facilities into Court and Detention Services and conducting a comprehensive risk assessment to identify future security needs for City facilities and programs. (Court and Detention Services)

STATUS City Council approved a one-year contract for \$111,850 in May 2019 for a security assessment of City facilities and operations and development of a Citywide security strategy. The vendor began the assessment of City facilities and operations in late August, and the Marshal's Office anticipates a report by January 2020, in time for FY 2020-21 budget development.

#### 7 P-25 Radio System



<u>INITIATIVE</u> Expanding radio coverage area, improving system reliability, lowering operating costs, and improving interoperability across City departments and with other public safety agencies through implementation of the new P-25 radio system. (Information and Technology Services)

STATUS The project team has completed analysis of various radio towers that may have been impacted by potential land reuse plans. Alternative plans are fully underway for 3131 Dawson St. and Hensley Field. All other sites have been verified. The new go-live date is December 2021.

#### 9 911 Operations Center



<u>INITIATIVE</u> Furthering the City's investment in the 911 emergency system with additional technology and expanded backup capacity. (Information and Technology Services)

STATUS ITS anticipates completion of the Dual Production Public Safety Answering Point (PSAP) solution for the backup site by the end of December, and the backup CAD system is targeted to be complete by February 2020.

### Mobility Solutions, Infrastructure, & Sustainability





<u>INITIATIVE</u> Expanding bike lanes and improving mobility by increasing the current \$500,000 budget by \$500,000 per year for each of the next three years to achieve a \$2 million per year investment starting in FY 2020-21. (Transportation)

STATUS \$456,000 was transferred to a multi-year fund on September 11, 2019, so work can be completed in FY 2019-20.

#### **Economic & Neighborhood Vitality**





<u>INITIATIVE</u> Devoting \$100,000 to conduct a historic resource survey with private partners. (Sustainable Development and Construction)

STATUS To take advantage of additional funding from Preservation Dallas, staff is executing a new solicitation with a revised scope. Staff anticipates submitting a contract for City Council consideration in late February or March 2020.

### FY 2018-19 INITIATIVES

#### **Human & Social Needs**



#### **26** Citizenship and Civil Legal Services



INITIATIVE Committing \$175,000 to partner with nonprofit organizations to offer civil legal services and promote citizenship to immigrants. (Office of Welcoming Communities and Immigrant Affairs)

STATUS All contracts have been executed, and the identified nonprofits have begun service delivery. WCIA and its legal services grantees hosted the first of two citizenship workshops on November 9.

#### **Quality of Life**



#### 32 Library RFID



INITIATIVE Implementing a \$2 million Radio Frequency Identification (RFID) system throughout our library system to improve security and better manage our materials and assets. (Library)

STATUS Twelve branches have completely converted materials, including two floors at Central Library. Testing of the self-check software and staff stations has begun, and departments are preparing for installation of new security gates.

#### **Government Performance & Financial Management**



#### 39 Census 2020



INITIATIVE Encouraging participation in Census 2020, including \$75,000 for the Mayor's Complete Count Committee. (Office of Strategic Partnerships and Government Affairs)

STATUS OSPGA presented the Census 2020 Strategic Plan to City Council on Sept. 18. On Sept. 25, City Council approved an interlocal agreement with Dallas County and \$1 million in City funding to procure professional services to support regional outreach efforts.

#### 41 ADA Compliance



INITIATIVE Investing \$200,000 to develop an Americans with Disabilities Act (ADA) transition plan that enhances the City's ADA compliance and addresses accessibility issues in City facilities. (Office of Equity and Human Rights)

STATUS City Council approved a contract with Kimley-Horn in September 2019 to develop an ADA selfevaluation and transition plan, and the vendor completed its facility evaluation of City Hall in December. Building Services and Convention and Event Services provided additional funding for the project, which will allow for further building evaluations prior to the vendor submitting its recommendations.

#### 42 Availability & Disparity (A&D) Study



INITIATIVE Conducting a minority business study to inform decision makers on how the City can better support small and local businesses. (Office of Business Diversity)

STATUS Phase 1 of the A&D study was completed July 31. Phase 2 of the study began August 1. The study is on target to be completed within nine months (June 2020).

#### 43 Compensation Study



INITIATIVE Complete a comprehensive study of the City's position classification and compensation systems. (Human Resources)

STATUS Public Sector Personnel Consultants kicked off the Classification and Compensation Study in early October, and it will take eight to 12 months to complete (October 2020).

#### 44) Workday HR/Payroll System



<u>INITIATIVE</u> Implementing a new human resource and payroll system and evaluating an additional module for uniformed employee scheduling. (Information and Technology Services)

STATUS The system is scheduled to go live in April 2020.

