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CITY SECRETARY
DALLAS, TEXAS

City of Dallas

*1500 Marilla Street, Room 6ES
Dallas, Texas 75201*



Public Safety Committee

January 13, 2020

1:00 PM

2019 CITY COUNCIL APPOINTMENTS

COUNCIL COMMITTEE	
ECONOMIC DEVELOPMENT Atkins (C), Blewett (VC), Gates, McGough, Narvaez, Resendez, West	ENVIRONMENT AND SUSTAINABILITY Narvaez (C), Atkins (VC), Blackmon, Blewett, Gates
GOVERNMENT PERFORMANCE AND FINANCIAL MANAGEMENT Gates (C), Mendelsohn (VC), Arnold, Bazaldua, Kleinman, Narvaez, Thomas	HOUSING AND HOMELESSNESS SOLUTIONS West (C), Thomas (VC), Arnold, Blackmon, Kleinman, Mendelsohn, Resendez
PUBLIC SAFETY McGough (C), Arnold (VC), Bazaldua, Blewett, Medrano, Mendelsohn, Thomas	QUALITY OF LIFE, ARTS, AND CULTURE Arnold (C), Gates (VC), Atkins, Narvaez, West
TRANSPORTATION AND INFRASTRUCTURE Kleinman (C), Medrano, (VC), Atkins, Bazaldua, Blewett, McGough, West	WORKFORCE, EDUCATION, AND EQUITY Thomas (C), Resendez (VC), Blackmon, Kleinman, Medrano
AD HOC JUDICIAL NOMINATING COMMITTEE McGough (C), Blewett, Mendelsohn, Narvaez, West	AD HOC ADMINISTRATIVE AFFAIRS Kleinman (C), Arnold, Atkins, Gates, Resendez

(C) – Chair, (VC) – Vice Chair, (L) – Liaison

Handgun Prohibition Notice for Meetings of Governmental Entities

"Pursuant to Section [30.06](#), Penal Code (trespass by license holder with a concealed handgun), a person licensed under Subchapter H, Chapter 411, Government Code (handgun licensing law), may not enter this property with a concealed handgun."

"De acuerdo con la sección [30.06](#) del código penal (ingreso sin autorización de un titular de una licencia con una pistola oculta), una persona con licencia según el subcapítulo h, capítulo 411, código del gobierno (ley sobre licencias para portar pistolas), no puede ingresar a esta propiedad con una pistola oculta."

"Pursuant to Section [30.07](#), Penal Code (trespass by license holder with an openly carried handgun), a person licensed under Subchapter H, Chapter 411, Government Code (handgun licensing law), may not enter this property with a handgun that is carried openly."

"De acuerdo con la sección [30.07](#) del código penal (ingreso sin autorización de un titular de una licencia con una pistola a la vista), una persona con licencia según el subcapítulo h, capítulo 411, código del gobierno (ley sobre licencias para portar pistolas), no puede ingresar a esta propiedad con una pistola a la vista."

Note: A quorum of the Dallas City Council may attend this Council Committee meeting.

Call to Order**MINUTES**

- A [20-116](#) Approval of December 9, 2019 Minutes

Attachments: [Minutes](#)

BRIEFING ITEMS

- B [20-119](#) Dallas Police Department 2020 Crime Reduction Plan
Chief Renee Hall, Dallas Police Department

Attachments: [Presentation](#)

- C [20-120](#) Dallas Police Department Staffing and Efficiency Study Update
Executive Assistant Chief David Pughes, Dallas Police Department

Attachments: [Presentation](#)

- D [20-121](#) Dallas Fire-Rescue Mobile Fueling Operations
Fire Marshal Christopher Martinez, Dallas Fire-Rescue

Attachments: [Presentation](#)

- E [20-122](#) Public Safety Dashboards
Jon Fortune, Assistant City Manager, City Manager's Office

Attachments: [Presentation](#)

ADJOURNMENT

EXECUTIVE SESSION NOTICE

A closed executive session may be held if the discussion of any of the above agenda items concerns one of the following:

1. seeking the advice of its attorney about pending or contemplated litigation, settlement offers, or any matter in which the duty of the attorney to the City Council under the Texas Disciplinary Rules of Professional Conduct of the State Bar of Texas clearly conflicts with the Texas Open Meetings Act. [Tex. Govt. Code §551.071]
2. deliberating the purchase, exchange, lease, or value of real property if deliberation in an open meeting would have a detrimental effect on the position of the city in negotiations with a third person. [Tex. Govt. Code §551.072]
3. deliberating a negotiated contract for a prospective gift or donation to the city if deliberation in an open meeting would have a detrimental effect on the position of the city in negotiations with a third person. [Tex. Govt. Code §551.073]
4. deliberating the appointment, employment, evaluation, reassignment, duties, discipline, or dismissal of a public officer or employee; or to hear a complaint or charge against an officer or employee unless the officer or employee who is the subject of the deliberation or hearing requests a public hearing. [Tex. Govt. Code §551.074]
5. deliberating the deployment, or specific occasions for implementation, of security personnel or devices. [Tex. Govt. Code §551.076]
6. discussing or deliberating commercial or financial information that the city has received from a business prospect that the city seeks to have locate, stay or expand in or near the city and with which the city is conducting economic development negotiations; or deliberating the offer of a financial or other incentive to a business prospect. [Tex Govt. Code §551.087]
7. deliberating security assessments or deployments relating to information resources technology, network security information, or the deployment or specific occasions for implementations of security personnel, critical infrastructure, or security devices. [Tex Govt. Code §551.089]



City of Dallas

1500 Marilla Street
Dallas, Texas 75201

Agenda Information Sheet

File #: 20-116

Item #: A

Approval of December 9, 2019 Minutes

Public Safety Committee Meeting Record

The Public Committee meetings are recorded. Agenda materials are available online at www.dallascityhall.com. Recordings may be reviewed/copied by contacting the Public Safety Committee Coordinator at 214-670-3316.

Meeting Date: December 9, 2019

Convened: 1:33 p.m.

Adjourned: 3:56 p.m.

Committee Members Present:

B. Adam McGough, Chair
Rickey D. Callahan, Vice Chair
Tennell Atkins
Sandy Greyson
Adam Medrano
Casey Thomas, II

Committee Members Absent:

N/A

Other Council Members Present:

N/A

AGENDA

Call to Order (1:33 p.m.)

1. Approval of the November 12, 2019 Meeting Minutes

Presenter(s): B. Adam McGough, Chair

Action Taken/Committee Recommendation(s): A motion was made to approve the November 12, 2019 minutes.

Motion made by: B. Adam McGough, Chair
Item passed unanimously: X
Item failed unanimously:

Motion seconded by:
Item passed on a divided vote:
Item failed on a divided vote:

2. Panhandling

Presenter(s): Chris Caso, Interim City Attorney, City Attorney's Office

Action Taken/Committee Recommendation(s): City Attorney's Office asked to address in executive session at 3pm.

3. Cypress Waters Fire Station

Presenter(s): Chief Dominique Artis, Dallas Fire-Rescue

Information Only

Action Taken/Committee Recommendation(s): Staff provided the Committee with an overview of the current situation and proposed strategies to address fire and EMS needs of Cypress Waters. In addition, staff is seeking approval to move forward in constructing a fire station using TIF funding. The Committee had concerns about response times for paramedics and the projected increase of cost. The paramedics response time is within 5 min; unless out on another call and the projected increase of cost for service was based on a combination of the City's growth and increase in calls. The Committee approved to move this item forward to the TIF Board.

4. RIGHT Care Expansion

Presenter(s): Kevin Oden, PS/RCT Coordinator, City Manager's Office

Information Only

Action Taken/Committee Recommendation(s): Staff provided the Committee with an update on the RIGHT Care Program to define a model of expanding current operations to more effectively: serve our residents, utilize scarce resources, connect person in crisis to case management, and experience cost savings.

The Committee questioned the issues on boarding homes; the average of calls and hours on scene for an officer; officer experiences and when they are released from scene; District Attorney's office involvement, and NTBHA response time. NTBHA response time is based on the opening and assistance of the shelter; officer redeployment is being tracked but staff did not have the data available at the time of briefing. Staff will provide data at a later date. All questions and concerns were answered.

5. Dockless Vehicle Enforcement

Presenter(s): Deputy Chief Thomas Castro, Dallas Police Department

Information Only

Action Taken/Committee Recommendation(s): Staff briefed the Committee on the Dockless Vehicle Enforcement which included current issues and public safety concerns with electric scooters. Enforcement action is ongoing and since January 1, 2019 approximately 66 citations have been issued for various violations. As it relates to injuries, Baylor Scott & White reports from July 2018 through September 2019 there have been 321 emergency department visits, 47 hospital admissions, 13 severely injured requiring ICU, 15 severely injured reported by PMH, and 1 death

CM Bazaldua pointed out that the data provided is a bit skewed and would like more details such as what type of motored vehicle caused the injury and if infrastructures have a roll in the accident. CM Mendelsohn suggested that more data be obtained for scooter lanes and designated place to ride. CM Arnold expressed that she is not in favor and would like to get rid of the scooters. She understands innovation is great, but police resources are needed for more serious situations such as sex trafficking and robbery. CM Blewett agreed with CM Arnold.

Chairman McGough stressed that enforcement is important as well as infrastructure and requested that all the data must be presented to move forward.

6. Public Safety Dashboards

Presenter(s): Jon Fortune, Assistant City Manager, City Manager's Office

Information Only

Action Taken/Committee Recommendation(s): Staff provided the Committee with the month ending October 2019 Public Safety Dashboards in order to provide a comprehensive snapshot of performance measures, critical areas of concerns, and staffing levels.

7. Briefing by Memorandum: DPD Recruitment

Presenter(s): Chief Renee Hall, Dallas Police Department

Information Only

Action Taken/Committee Recommendation(s): Staff provided the Committee with an update on their recruitment efforts. The Committee asked if the first-time homebuyer programs are promoted when recruiting. Staff advised that recruits are eligible for the first-time home buyer program through the City but not through DPD recruitment perks. The Committee stated that the police academy training facilities needs improvements and they would support a facility that meets DPD needs.

8. Briefing by Memorandum: Status of Damaged Fire Stations

Presenter(s): Chief Domonique Artis, Dallas Fire-Rescue

Information Only

Action Taken/Committee Recommendation(s): Staff provided the Committee with an update on four fire stations that are currently out of service for various reasons.

9. Briefing by Memorandum: New Year's Eve Fireworks/Gunfire

Presenter(s): Jon Fortune, Assistant City Manager, City Manager's Office

Information Only

Action Taken/Committee Recommendation(s): Staff informed the Committee that there will be an awareness and enforcement campaign that will run from December 16, 2019 – January 2, 2020 to educate the community and enforce the zero-tolerance message against the use of illegal fireworks and celebratory gunfire in Dallas for the holiday season.

Adjourn (3:56 p.m.)

APPROVED BY:

ATTESTED BY:

**B. Adam McGough, Chair
Public Safety Committee**

**Crystal Lee, Coordinator
Public Safety Committee**



City of Dallas

1500 Marilla Street
Dallas, Texas 75201

Agenda Information Sheet

File #: 20-119

Item #: B

Dallas Police Department 2020 Crime Reduction Plan
Chief Renee Hall, Dallas Police Department

DPD 2020 Violent Crime Reduction Plan

**Public Safety Committee
January 13, 2020**

**Reneé Hall, Chief of Police
Dallas Police Department**

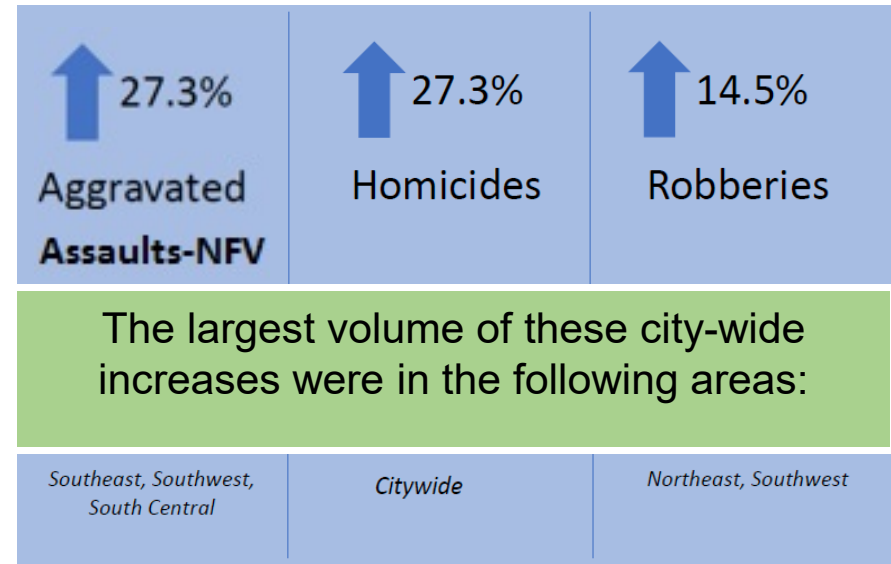


Presentation Overview

- Historical Review
- 2019 Operations and Initiatives
- Go Forward Approach to 2020
- 2020 Crime Plan
 - Background/Trends
 - Goals
 - Metrics for Success
 - Objective Timeline
- Next Steps

Historical Review

- Crime in Dallas rose 3.92% from 2018
- Largest increase was in violent crimes
- Notable decreases in some property crime categories:
 - 13.8% Decrease in residential burglaries
 - 12.8% Decrease in fraud offenses



Historical Review - City Comparison Violent Crime Per Capita

Violent Crime Rate (Jan-Sept) Per 100,000 Residents		
Department	2018 Violent Crime Rate	2019 Violent Crime Rate
San Diego	276.9	276.4
Las Vegas Metro	447.8	389.3
New York City	408.8	419.1
Chicago	487.9	434.0
Phoenix	495.1	465.9
San Antonio	484.6	514.6
Dallas	457.2	527.4
Los Angeles	563.4	551.1
Philadelphia	680.9	706.8
Houston	789.0	795.1

Highlighted cities experienced an increase in violent crime per capita.

Source: Major Cities Chiefs Association 3rd quarter violent crime report.

Dallas and Houston are the only cities utilizing NIBRS.

2019 Operations and Initiatives

- Project Safe Neighborhood
 - Partnership with federal, state and local partners focused on reducing gun related violence
- Violent Crime Initiative – Central Division
 - Addressed violent crime through partnership with DART and the Dallas housing authority
- Operation Raise-the-Bar
 - Partnered with city departments to address violent crime and environmental conditions in several high-crime locations



2019 Operations and Initiatives (cont.)

- Summer Crime Initiative
 - Focused on gangs, guns, and drugs in 8 target areas through a partnership between DPD, DSO, and DPS
- Operation Restore Order
 - Transitioned summer crime initiative from use of DPS resources to the deployment of Dallas Police Tactical Units
- Starlight
 - Public, private, community-based program allowing real-time law enforcement access to business surveillance cameras

2019 Operations and Initiatives (cont.)

- Dallas Online Reporting System (DORS)
 - Provides ability to report certain offenses online
- iWatch
 - Mobile crime watch tool to report suspicious or criminal activity



Go Forward Approach for 2020

Focused strategies and operations are based on:

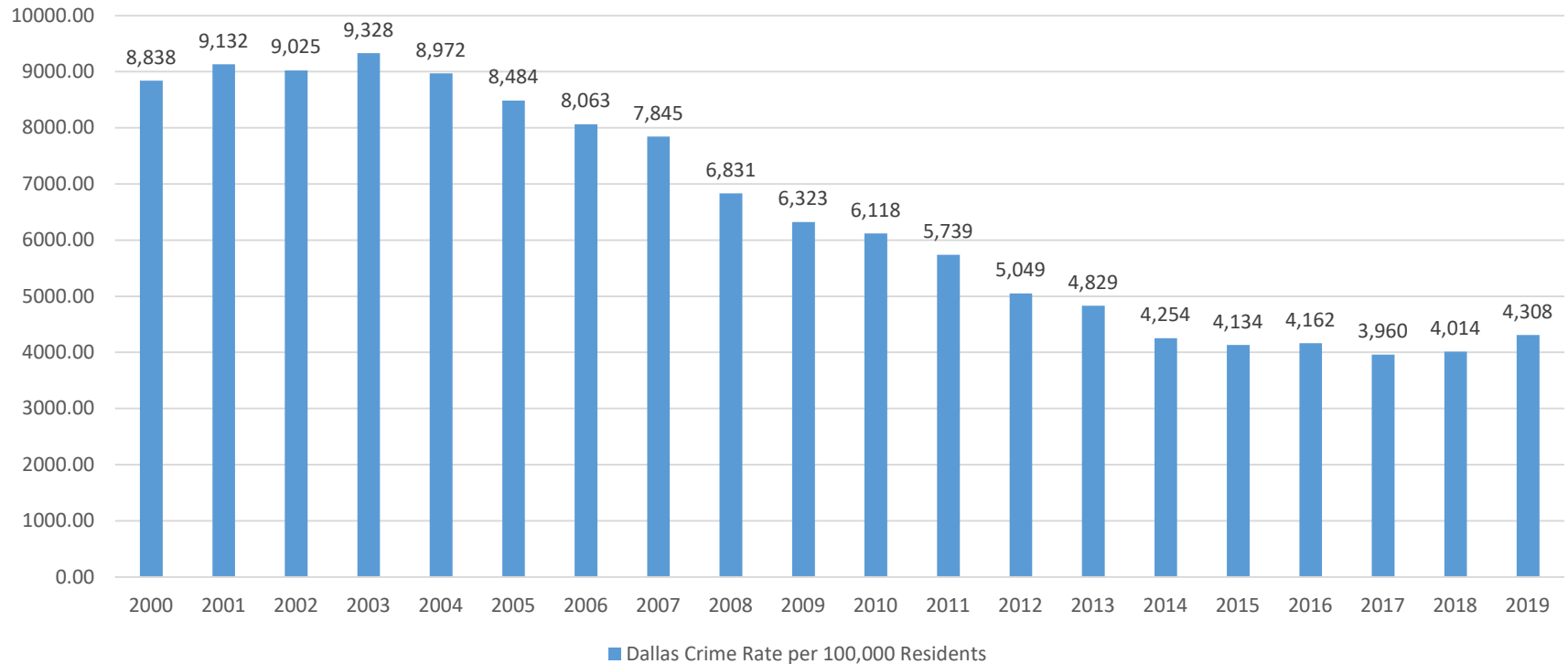
- Data
 - Modern statistical and geographic analysis utilized to make proactive crime fighting decisions
- Intelligence-led policing
 - Modern era proactive policing model identifies potential victims, offenders, and offense locations
- 21st century policing best practices
 - Trust, transparency, collaboration, and communication

2020 Crime Plan

- Reduction efforts will target the offense categories that had the largest increase in 2019
 - Murders
 - Aggravated Assaults (non-family violence)
 - Robberies
- Successfully preventing these offenses will reduce violent crime
- Leverages our close partnerships with federal, state, and local entities

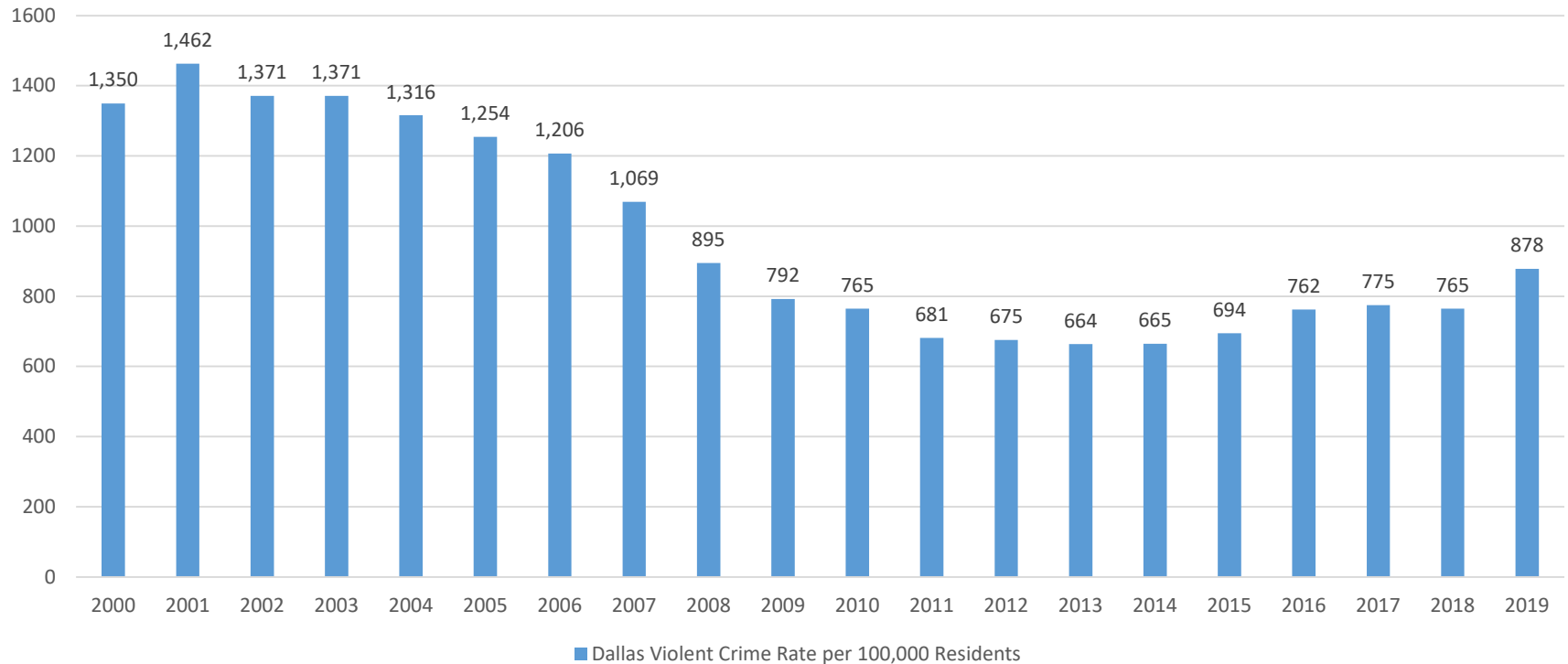
Background and Trends

Total Crime Per Capita



Background and Trends

Violent Crime Per Capita



2020 Crime Reduction Goals

- The goal of 5% included in the 2020 Violent Crime Reduction Plan submitted on December 31, 2019 was based on what we believe could be achieved using:

- Comparative analyses
- Realistic benchmarks
- Historical crime data
- Trends and patterns of crime

Year	Violent Crime Change
2012	+0.60%
2013	-0.60%
2014	+1.52%
2015	+6.87%
2016	+11.43%
2017	+2.96%
2018	-5.97%
2019	+14.97%

2012-2017 FBI UCR

2018 and 2019 crime statistics are internal NIBRS CompStat daily crime briefings.

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2020 Crime Reduction Goals (cont.)

- Timeframe for achieving or exceeding these goals is 12 months
- These goals represent the anticipated outcome of our efforts
- Target specific crimes in high volume areas:
 - 10% reduction in murders and aggravated assaults in the Southeast, Southwest, and South-Central Divisions
 - 10% reduction in robberies in Northeast and Southwest Divisions

2020 Crime Reduction Goals (cont.)

A 5% overall reduction in violent crime would result in **485** fewer victims across the city broken down by these categories:

Offense Category	5% Goal
Aggravated Assault-NFV	-243
Murder	-10
Robbery	-232

2020 Crime Reduction Goals (cont.)

A stretch goal of 10% reduction in violent crime, based on the collective support of city departments and external organizations, along with feedback received since the plan was submitted, is established.

A 10% overall reduction in violent crime would result in **971** fewer victims across the city broken down by these categories:

Offense Category	10% Goal
Aggravated Assault- NFV	-487
Murder	-20
Robbery	-464

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2020 Crime Reduction Goals (cont.) – Corrected

- Ultimately, we desire a return to 2018 levels (or lower)
- A reduction of this size would result in **1,678** fewer victims across the city broken down by these categories:

Offense Category	2018 Goal	Percentage Change
Aggravated Assault-NFV	-1,048	*-21.48%
Murder	-43	*-21.50%
Robbery	-587	*-12.64%

- The City of Dallas has not seen a year over year decrease in violent crime of this magnitude in over 25 years

*Correction made on 01/13/2020

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2020 Crime Reduction Goals (cont.)

Goal Overview

Offense Category	5%	10% Stretch Goal	2018 Goal
Aggravated Assault-NFV	-243	-487	-1048
Murder	-10	-20	-43
Robbery	-232	-464	-587

2020 Crime Plan - Objective One

Implement a data-driven, comprehensive approach to address people, places, and behaviors impacting violent crime:

- Create the Intelligence-Led Police Division
 - Combines Crime Analysis, Dallas Fusion Center, Criminal Intelligence Unit, and the Real-Time Crime Center
- Establish new 100-member Violent Crime Reduction Team
 - Provides immediate response to violent crime in the city

2020 Crime Plan - Objective One (cont.)

The following operations include partnerships with federal, state, and local entities:

- Targeted warrant roundups
 - Operations will focus on the top 100 highest priority offenders
- Implement directed tactical enforcement
 - Department will utilize the Traffic Unit and other law enforcement agencies to target violent crime hot spots
- Continue commitment to Project Safe Neighborhood
- Risk Terrain Modeling
 - Address the spatial features of specific areas that contribute to violent crime

2020 Crime Plan - Objective One (cont.)

- Targeted narcotics enforcement through mitigation of nuisance properties
 - Address the impact of nuisance properties through coordination with community prosecution
- Develop focused deterrence approach
 - Also known as Cease Fire, this program relies on data to identify prolific and violent offenders and creates a pathway to a non-criminal lifestyle

2020 Crime Plan - Objective Two

Increase clearance rates and solvability of violent crime:

- Enhance utilization of record management system
- Increase critical incident response
 - Homicide response team will respond to homicides *and* non-fatal shootings
- Streamline caseload management
 - Cases will be assigned using a priority based methodology to improve detective workload

2020 Crime Plan - Objective Three

Improve coordination and communications within the department and with external partners:

- Improve internal communication
 - Ensure efficient processes exist for the exchange of information both up and down various levels of the organization
- Improve external communication
 - Uniform data collection and dissemination of information to all agencies
- Community engagement
 - Improve community engagement efforts to identify and meet the goals of the communities we serve

2020 Crime Plan - Objective Four

Optimize departmental resources:

- Starlight program
 - Expand to 20 locations based on crime data and interest in the program
- Digital sandbox solution
 - Maximize efficiency of resource management by reducing duplication of efforts
- Increase diversion of eligible calls for service to the Dallas Online Reporting System(DORS)

2020 Crime Plan - Objective Four (cont.)

- Expand ratio of civilian to sworn positions
 - Reclassify existing positions for best use
- Implement patrol staffing model pilot at South Central
 - Based on KPMG efficiency and staffing study recommendations
- Improve dashboard reporting
 - Convey real-time crime statistical data to the public
- Conduct ongoing technology reviews
 - Identify gaps in current technology and evaluate emerging solutions

2020 Crime Plan - Objective Four (cont.)

- Expand RIGHT Care program
- Enhance leadership training
 - At all levels of the department
- Conduct cultural assessment of the department
 - Assess the strengths and weakness of the organizational culture
- Conduct process review
 - Partner with the Office of Innovation to review internal procedures

Preliminary Feedback

- Goals are not ambitious enough
- Beat responsibility
- Potential resource depletion as a result of violent crime reduction team
- Enforcement efforts do not include entire city

2020 Crime Plan- Budgetary Impact

- Started year with 33 additional officers
 - \$3,000,000
- Accelerated December class of 44 officers
 - \$3,500,000
- Cultural assessment
 - \$300,000
- Civilianization: will work to reclassify existing positions for best use
 - Cost neutral
- Overtime will be assessed
 - No projected additional cost at this time

2020 Crime Plan – Metrics for Success

The success of the department in meeting the established goals and objectives will be utilizing the following metrics that are consistent with law enforcement standards and will allow the department to use resources more strategically and effectively:

- Number of violent crime offenses
- Gang related offenses
- Narcotics related offenses
- Initiatives and federal case filings through Project Safe Neighborhood

2020 Crime Plan – Metrics for Success (cont.)

- Number of crime reduction operations initiated with state and federal partners
- Clearance rates of violent crimes (robberies/aggravated assaults)
- Utilization of Record Management System (RMS) by detectives to manage assigned cases
- Number of cases reviewed for completeness and uniformity before submission to District Attorney's office

2020 Violent Crime Reduction Plan: Objective Timeline

Immediate/Ongoing (January)

- Internal Communications Improvements
- Violent Crime Reduction Team
- Tactical Enforcement
- Project Safe Neighborhood
- Nuisance Abatement
- Record Management System
- Critical Incident Response
- Community Engagement
- Increase DORS Usage
- Process Review

Phase 1 (February – June)

- Intelligence Led Policing Division
- Targeted Warrant Roundups
- External Communications Improvements
- Pilot Patrol Staffing Model
- Risk Terrain Modeling
- Streamline Caseload Management
- Expand Starlight Program
- Expand Digital Sandbox Solution
- Improve Dashboard
- Ongoing Technology Reviews

Phase 2 (July – December)

- Focused Deterrence
- Civilianization
- Expand RIGHT Care
- Enhance Leadership Training
- Cultural Assessment

Next Steps

This plan is a “living” document that provides a comprehensive approach and methodology for reducing crime.

- DPD will continue to reach out to the community to understand their needs and concerns
- Metrics will be evaluated daily to ensure consistent progress
- The crime reduction goal of 5% represents the floor not the ceiling
- Combined with the collective support of city departments, we believe our stretch goal of 10% is achievable
- Crime prevention is everybody's business

Next Steps

“With a spirit of excellence the Dallas Police Department is committed to reducing crime, enhancing community partnerships, and improving overall quality of life for the entire city of Dallas.”



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DPD 2020 Violent Crime Reduction Plan

**Public Safety Committee
January 13, 2020**

**Reneé Hall, Chief of Police
Dallas Police Department**





City of Dallas

1500 Marilla Street
Dallas, Texas 75201

Agenda Information Sheet

File #: 20-120

Item #: C

Dallas Police Department Staffing and Efficiency Study Update
Executive Assistant Chief David Pughes, Dallas Police Department

Dallas Police Department Staffing and Efficiency Study Update

**Public Safety Committee
January 13, 2020**

**Executive Assistant Chief David Pughes
Dallas Police Department**



Presentation Overview

- Background
- Study Recommendations and Update
- Next Steps

Study Background

- KPMG was awarded the contract in December 2018 and conducted a six-month study from January 2019 to July 2019. As detailed in the RFP, the study delivered:
 - An evaluation of the effectiveness of DPD's current staffing, shift, and deployment patterns
 - A temporal analysis of trends in demand and calls for service
 - The development of strategies to improve efficiency and effectiveness of police resources
 - The development of cost estimates associated with the implementation of the above strategies
 - The results of the study were presented to full council on August 26, 2019

Study Update

- This update provides an overview of the department's plan to increase efficiency based on the recommendations from the study
- The department has already begun the implementation of several recommendations from the study as illustrated in the following slides
- Other initiatives planned to address the recommendations are also identified

Study Recommendations

- 1) Design and implement a patrol pilot of the resource optimization model at one division to determine shifts and personnel allocation to maximize supply and demand.**
 - The pilot project will occur at the South-Central Patrol Division
 - Patrol staffing optimization models have been run to determine shifts and personnel allocation; the selected model provides the greatest coverage for demand
 - Officers will bid for the new shift assignments in February
 - Pilot of new model and on-going analysis of optimization is scheduled to begin March 1, 2020

Study Recommendations

2) Redesign patrol operating model to support strategy for improved response times and community policing strategies

Further improvements to the patrol operating model will be initiated during the pilot at the South-Central Patrol Division

- Community meetings will be held in February at South-Central to inform citizens of the upcoming changes
- The re-coding of certain signal 46 (Mental Health Calls) for greater efficiency is currently in process
- Communications will route callers to the online reporting system or expediter, in which the call can be taken over the phone

Study Recommendations

2) Continued

- Allow for appointments with Neighborhood Police Officers on specific dates and times to report criminal offenses that don't require an immediate response
- The department is currently reclassifying civilian positions to enable the hiring of 27 additional Police Report Representatives to handle non-emergency calls over the phone or in the field
- Streamlined roll call briefing process for officers at beginning of shift on days with peak demand to expedite available officers in the field

Study Recommendations

3) Redesign and automate Compstat process to inform user tailored data collection and reporting

- The department is creating an Intelligence Led Police (ILP) Division to improve and automate the Compstat process. The ILP will restructure and centralize the various data and analysis functions of the department
 - Crime Analysis Unit
 - Fusion Center
 - Criminal Intelligence Unit
 - Real-Time Crime Center

Study Recommendations

3) Continued

- ILP will produce regular reports to forecast trends, identify patterns, and facilitate a more accurate statistical analysis of criminal activity
- This information will assist commanders in the patrol divisions and violent crimes to provide proactive data-driven strategic approaches to reducing crime
- The complete organizational structure, administrative actions for personnel and formal chain of command will be completed in February

Study Recommendations

- 4) Conduct an operational and performance review of the Dispatch Unit to include staff scheduling, call grading, and processes**
- An initial internal review has been completed, and two shifts were eliminated to increase productivity
 - Non-sworn 911 call taker supervisors conduct audits to ensure quality assurance of calls and evaluation of call taking personnel
 - A communications director position is currently posted to manage the 911 Call Center and Dispatch Operations in the Communications Division
 - Once this manager is hired, they will conduct an operational analysis and performance review

Study Recommendations

5) **Develop a five-year strategic plan including core principles and strategic objectives**

- The department's 5-year strategic plan is currently under development and is anticipated to be completed by the summer of 2020
- Public input for the plan is being obtained from 14 community events titled "Listening Sessions"; to be completed in February 2020
- Community input and departmental feedback will be used to create a strategic plan that incorporates recommendations from the study and will be based on the principles of 21st century policing

Study Recommendations

- 6) Optimize investigations case management workflow, including the bureaus organizational structure, case management process, and records management functionality**
- A Records Management System (RMS) training team has been assembled to ensure investigative personnel are properly utilizing the functionality of RMS and the Case Management module
 - RMS user manual has been created and disseminated
 - On-going training is being conducted for detectives and supervisors

Study Recommendations

7) Establish strategy and structures to promote partnerships and multi-agency problem-solving, including social sciences and behavioral health

- The department, through a partnership with the Child Poverty Action Lab, Rutgers University, and Southern Methodist University's Center on Performance and Evaluation, will implement and use Risk Terrain Modeling (RTM)
- RTM is a predictive analytics tool designed to diagnose spatial features that create conditions conducive to criminal behavior.
 - Will allow DPD to better understand the features of specific areas such as poor lighting, abandoned businesses and through partnership with Code Compliance, Community Prosecution, Dallas Fire-Rescue, Housing, Parks and Recreation and others improve to these environmental conditions and quality of life
- The Department is expanding the RIGHT Care program and the partnership with the North Texas Behavioral Authority

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Study Recommendations

8) Review of organizational and staffing structure, span of control, and use of civilians

- An analysis of current civilian positions and staffing has been completed
- 95 sworn positions have been identified as potential positions to be converted to civilian
- Job specifications and classifications are being written
 - Several sworn positions have already been reclassified to civilian positions.

Study Recommendations

- 9) Strengthen data management and recording practices. Redesign performance regime to include unit level goals and Key Performance Indicators (KPI's) to support the Department's strategic objectives**
- The performance regime and unit level goals will be included in the Department's strategic plan and will include KPI's and accountability metrics for all divisions in the department

Next Steps

- The department will hire an experienced project manager to oversee implementation and fully incorporate the strategic recommendations from the staffing and efficiency study
 - The position was posted on January 3, 2020
- The KPMG report states the keys to successful implementation will be:
 - Leadership
 - Programmatic design
 - Organizational and external communication
 - Program management and tracking
 - The proposed organizational changes are significant and will require a significant change management and implementation program that could take up to 36 months to complete

Dallas Police Department Staffing and Efficiency Study Update

**Public Safety Committee
January 13, 2020**

**Executive Assistant Chief David Pughes
Dallas Police Department**





City of Dallas

1500 Marilla Street
Dallas, Texas 75201

Agenda Information Sheet

File #: 20-121

Item #: D

Dallas Fire-Rescue Mobile Fueling Operations
Fire Marshal Christopher Martinez, Dallas Fire-Rescue

Memorandum



CITY OF DALLAS

DATE January 10, 2020

TO Honorable Members of Public Safety Committee

SUBJECT **Dallas Fire-Rescue Mobile Fueling Operations**

Dallas Fire-Rescue will be addressing the Public Safety Committee on January 13, 2020 to present an amendment proposal for on-demand Mobile Fueling Operations. The International Code Council has recently added a section to new editions of the International Fire Code that will now permit on-demand mobile fueling operations for dispensing of Class I, II, and III liquids into the fuel tanks of motor vehicles. This proposed amendment will modify the existing 2016 Dallas Fire Code to mirror this new code section to permit on-demand mobile fueling operations in the City of Dallas, with the necessary fire safety regulations in place.

As part of the process, Dallas Fire-Rescue has worked with representatives from the mobile fueling industry in order to properly address all necessary concerns.

The briefing materials are attached for your review.

Jon Fortune
Assistant City Manager

[Attachment]

C: T.C. Broadnax, City Manager
Chris Caso, City Attorney (Interim)
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Chief of Staff to the City Manager
Majed A. Al-Ghafry, Assistant City Manager

Joey Zapata, Assistant City Manager
Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer
Michael Mendoza, Chief of Economic Development and Neighborhood Services
M. Elizabeth Reich, Chief Financial Officer
Laila Alequresh, Chief Innovation Officer
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion
Directors and Assistant Directors

Dallas Fire-Rescue Mobile Fueling Operations

Public Safety Committee

January 13, 2020

**Christopher Martinez, Fire Marshal
Dallas Fire-Rescue Department
Inspections and Life Safety Education
Division**



Presentation Overview

- Summary of Internal/External customer requests
- 2020 Dallas Fire Code Amendment
- Requirements
- Next Steps
- Impact to Dallas Fire-Rescue

Internal/External Customer Requests

- During meetings with internal and external stakeholders, a request was brought forward to Dallas Fire-Rescue to allow the dispensing of Class I liquids directly from tank vehicles into the fuel tanks of motor vehicles (On Demand Mobile Fueling).
- This was requested as a result of concerns brought forward by the mobile fuel industry.

2020 Dallas Fire Code Amendment

- Mobile fueling was previously prohibited by local amendment for Class I fuels.
- The 2018 International Fire Code (model) codified the requirements with Section 5707.
 - Provides a path for safe operations and consistent application of the mobile fueling requirements
 - Provides the fire code official the explicit authority to regulate the activity

Requirements - Vehicle

- **5707.2 Mobile Fueling Vehicle.** An on-demand mobile fueling vehicle shall be a vehicle that has chassis-mounted tanks or containers where the aggregate cargo capacity does not exceed 1200 gallons (4592 L). A mobile fueling vehicle with a mounted tank in excess of 110 gallons (415 L) shall comply with the requirements of Section 5706.6, Section 5707 and NFPA 385.
- Shall comply with all local, state, and federal requirements

Requirements - Administrative

- City of Dallas Fire Permits
 - \$216.00 – Site Survey (annual)
 - \$216.00 – Vehicle Inspection (annual)
- Site Review/Visit
 - No fee to observe mobile fueling in operation

Requirements - Administrative

- **5707.4 Mobile Fueling Areas.** The *fire code official* is authorized to impose limits on the times and days during which mobile fueling operations are allowed to take place, and specific locations on a site where fueling is permitted.
 - Not Allowed:
 - Public streets, public ways, on roofs, or inside buildings
 - Restricted to:
 - Commercial, industrial, governmental, or manufacturing, where the parking area having such operations is primarily intended for employee vehicles
 - Mobile fueling shall be conducted for fleet fueling or employee vehicles only, not the general public
 - Commercial sites shall be restricted to office-type or similar occupancies that are not primarily intended for public use

Mobile Fueling Operations: Next Steps

- With acceptance and approval from the Public Safety Committee, DFR will draft a formal amendment modification to the existing Dallas Fire Code with the assistance of the City Attorney's Office.
- Upon completion of the ordinance modification, the amendment will be presented to the Dallas City Council for approval.

Timeline

- January 13, 2020
 - Public Safety Committee
- *February 10, 2020
 - Public Safety Committee
 - Amendment Language
- *March 25, 2020
 - Dallas City Council Agenda for Approval

*Tentative Date

Impact to Dallas Fire-Rescue

- The change in policy will require Dallas Fire-Rescue's Fire Inspection personnel to provide staff:
 - To accurately and efficiently review site plans,
 - To conduct vehicle inspections for mobile fueling vehicles,
 - To evaluate site conditions against the approved plans, and
 - To conduct mobile fueling operations overwatch

Benefits to Dallas Fire-Rescue

- Maintain control over and enforce the code requirements for all entities conducting mobile fueling operations in a consistent and safe manner.
- Minimize delays the approved mobile fueling vendors may experience due to the high volume of identified mobile fueling sites and fueling vehicles introduced to the area of operations through efficient and expedient plan reviews.
- Provide a safety element for mobile fuel operators, vehicle and property owners/managers where fueling is allowed to occur.

Dallas Fire-Rescue Mobile Fueling Operations

Public Safety Committee

January 13, 2020

**Christopher Martinez, Fire Marshal
Dallas Fire-Rescue Department
Inspections and Life Safety Education
Division**





City of Dallas

1500 Marilla Street
Dallas, Texas 75201


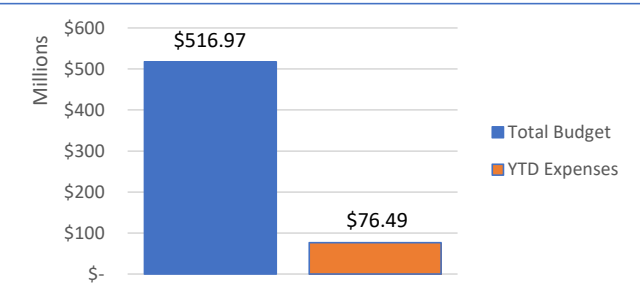
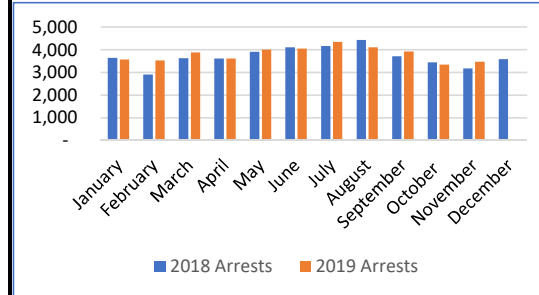
Agenda Information Sheet

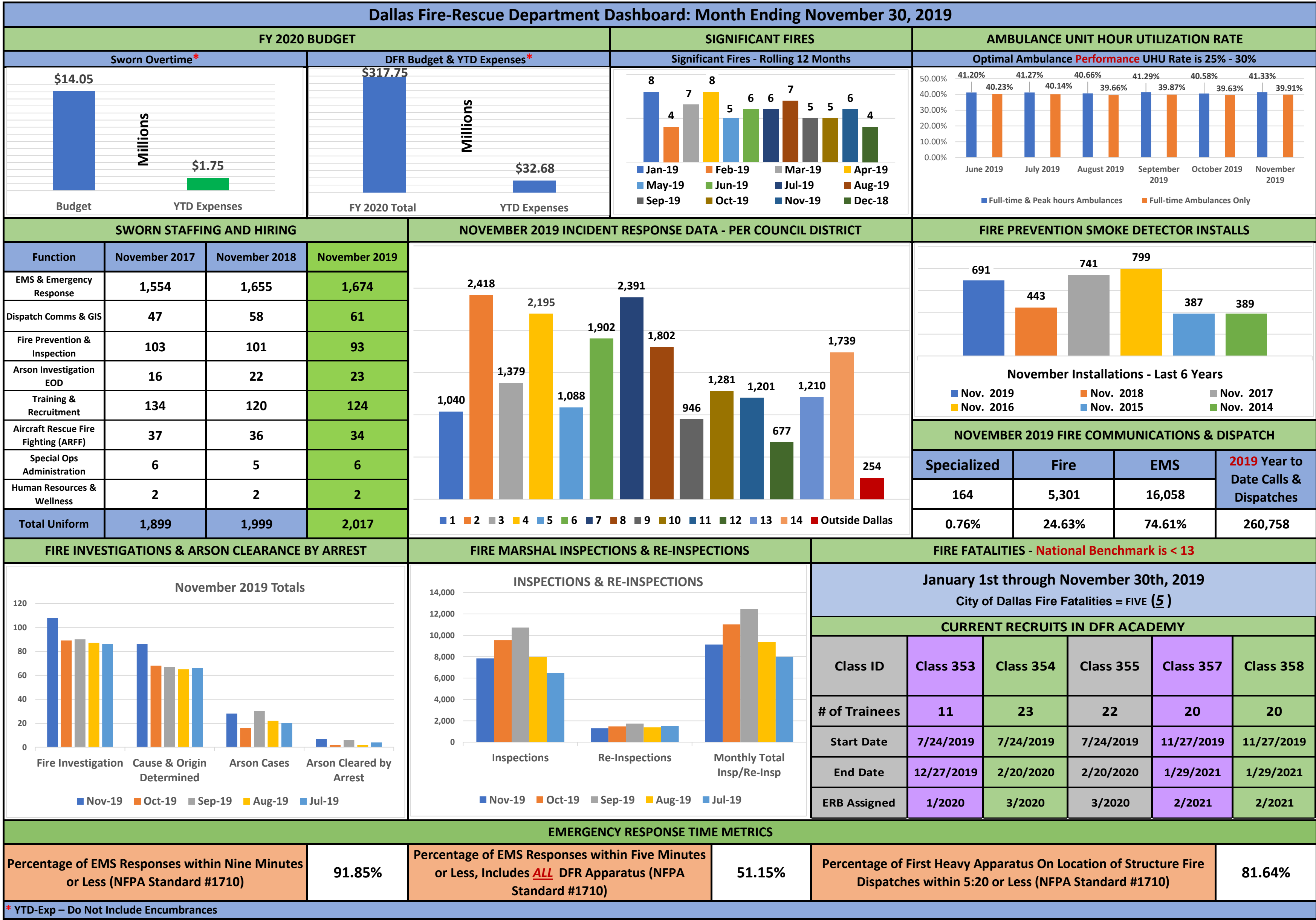
File #: 20-122

Item #: E

Public Safety Dashboards

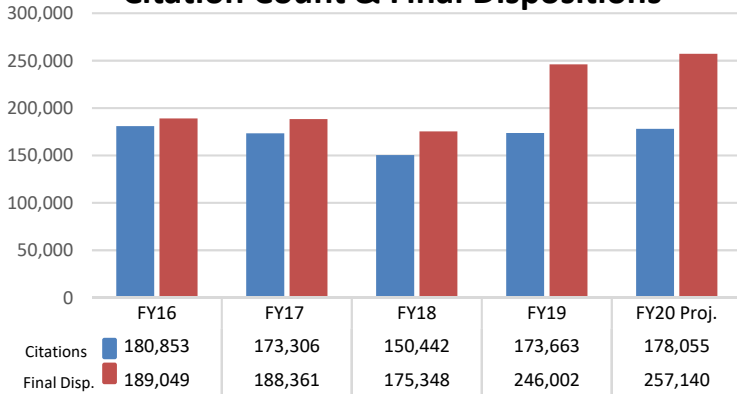
Jon Fortune, Assistant City Manager, City Manager's Office

Dallas Police Department Dashboard 11/30/2019																																																																																					
FY19-20 BUDGET							CRIME REPORTING*****																																																																														
Sworn Overtime*				Total Budget			Total Arrests			Year to Date Crime (NIBRS) January 1, 2019 -November 30, 2019																																																																											
										<div>Person</div>	<table><thead><tr><th>Offense</th><th>2019</th><th>2018</th><th>Count DIFF</th><th>% Change</th><th>Clearance Rate</th></tr></thead><tbody><tr><td>Assault Offenses</td><td>25,481</td><td>23,778</td><td>1,703</td><td>7.2%</td><td>30.2%</td></tr><tr><td>Agg Assault FV</td><td>1,639</td><td>1,605</td><td>34</td><td>2.1%</td><td>54.4%</td></tr><tr><td>Simple Assault FV</td><td>10,003</td><td>9,965</td><td>38</td><td>0.4%</td><td>45.2%</td></tr><tr><td>Homicide Offenses</td><td>191</td><td>159</td><td>32</td><td>20.1%</td><td>51.1%</td></tr><tr><td>Human Trafficking</td><td>50</td><td>31</td><td>19</td><td>61.3%</td><td>51.2%</td></tr><tr><td>Kidnapping / Abduction</td><td>62</td><td>68</td><td>-6</td><td>-8.8%</td><td>32.1%</td></tr><tr><td>Sex Offenses, Forcible</td><td>708</td><td>819</td><td>-111</td><td>-13.6%</td><td>18.9%</td></tr><tr><td>Sex Offenses, Nonforcible</td><td>4</td><td>5</td><td>-1</td><td>-</td><td>50.0%</td></tr><tr><td>Sub-Total</td><td>26,496</td><td>24,860</td><td>1,636</td><td>6.6%</td><td>29.9%</td></tr></tbody></table>			Offense	2019	2018	Count DIFF	% Change	Clearance Rate	Assault Offenses	25,481	23,778	1,703	7.2%	30.2%	Agg Assault FV	1,639	1,605	34	2.1%	54.4%	Simple Assault FV	10,003	9,965	38	0.4%	45.2%	Homicide Offenses	191	159	32	20.1%	51.1%	Human Trafficking	50	31	19	61.3%	51.2%	Kidnapping / Abduction	62	68	-6	-8.8%	32.1%	Sex Offenses, Forcible	708	819	-111	-13.6%	18.9%	Sex Offenses, Nonforcible	4	5	-1	-	50.0%	Sub-Total	26,496	24,860	1,636	6.6%	29.9%												
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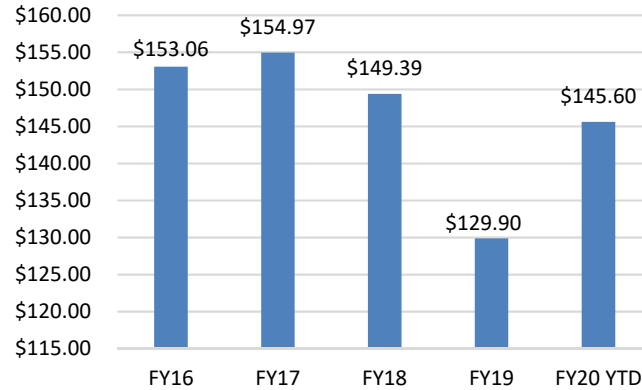


Municipal Court Dashboard: Month Ending November 30, 2019

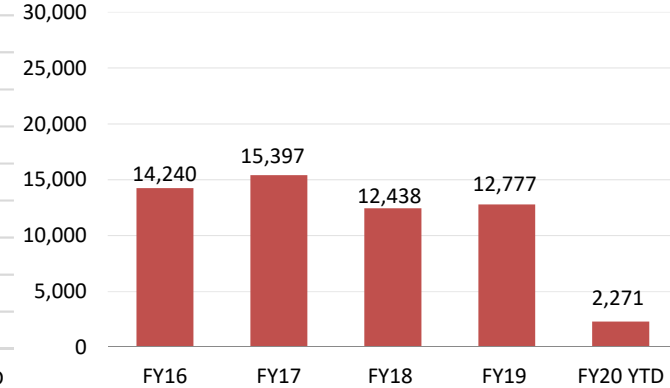
Citation Count & Final Dispositions



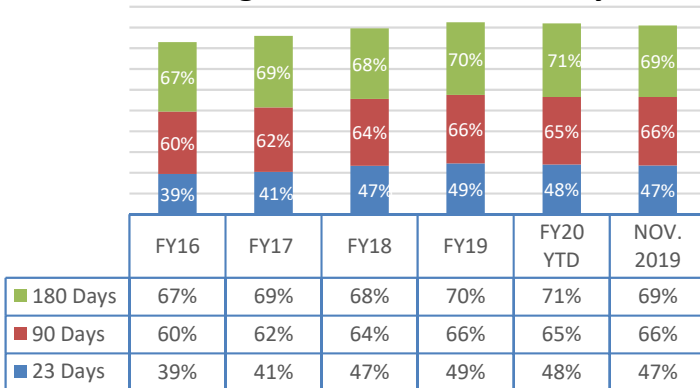
Average Collection Per Citation



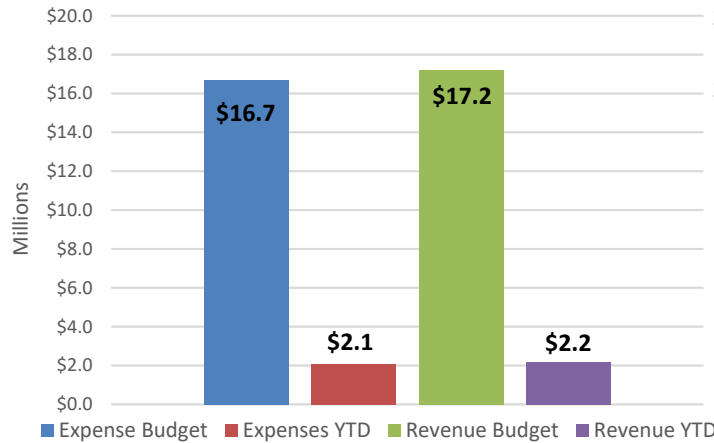
City Detention Center Book-Ins



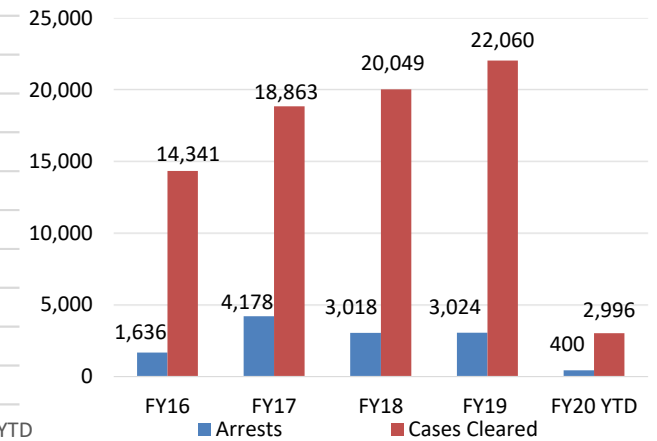
Defendant's Cumulative Response Rate Looking Back 23, 90 & 180 Days



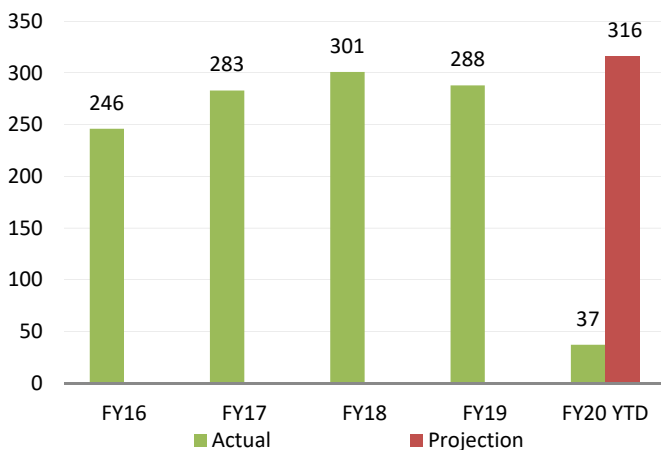
Municipal Court Budget



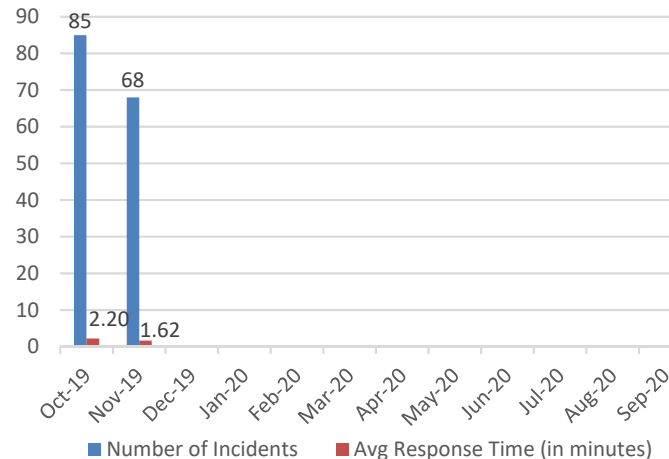
Warrant Enforcement



Environmental Crime Arrests



Security Incidents and Response Time



Courthouse Dispositions

