City of Dallas

1500 Marilla Street, Room 6ES
Dalllas, Texas 75201

Public Safety Committee

February 10, 2020
1:00 PM

2019 CITY COUNCIL APPOINTMENTS

COUNCIL COMMITTEE	
ECONOMIC DEVELOPMENT Atkins (C), Blewett (VC), Gates, McGough, Narvaez, Resendez, West	**ENVIRONMENT AND SUSTAINABILITY** Narvaez (C), Atkins (VC), Blackmon, Blewett, Gates
GOVERNMENT PERFORMANCE AND FINANCIAL MANAGEMENT Gates (C), Mendelsohn (VC), Arnold, Bazaldua, Kleinman, Narvaez, Thomas	**HOUSING AND HOMELESSNESS SOLUTIONS** West (C), Thomas (VC), Arnold, Blackmon, Kleinman, Mendelsohn, Resendez
PUBLIC SAFETY McGough (C), Arnold (VC), Bazaldua, Blewett, Medrano, Mendelsohn, Thomas	**QUALITY OF LIFE, ARTS, AND CULTURE** Arnold (C), Gates (VC), Atkins, Narvaez, West
TRANSPORTATION AND INFRASTRUCTURE Kleinman (C), Medrano, (VC), Atkins, Bazaldua, Blewett, McGough, West	**WORKFORCE, EDUCATION, AND EQUITY** Thomas (C), Resendez (VC), Blackmon, Kleinman, Medrano
AD HOC JUDICIAL NOMINATING COMMITTEE McGough (C), Blewett, Mendelsohn, Narvaez, West	**AD HOC ADMINISTRATIVE AFFAIRS** Kleinman (C), Arnold, Atkins, Gates, Resendez

(C) – Chair, (VC) – Vice Chair, (L) – Liaison

Handgun Prohibition Notice for Meetings of Governmental Entities

"Pursuant to Section 30.06, Penal Code (trespass by license holder with a concealed handgun), a person licensed under Subchapter H, Chapter 411, Government Code (handgun licensing law), may not enter this property with a concealed handgun."

"De acuerdo con la sección 30.06 del código penal (ingreso sin autorización de un titular de una licencia con una pistola oculta), una persona con licencia según el subcapítulo h, capítulo 411, código del gobierno (ley sobre licencias para portar pistolas), no puede ingresar a esta propiedad con una pistola oculta."

"Pursuant to Section 30.07, Penal Code (trespass by license holder with an openly carried handgun), a person licensed under Subchapter H, Chapter 411, Government Code (handgun licensing law), may not enter this property with a handgun that is carried openly."

 "De acuerdo con la sección 30.07 del código penal (ingreso sin autorización de un titular de una licencia con una pistola a la vista), una persona con licencia según el subcapítulo h, capítulo 411, código del gobierno (ley sobre licencias para portar pistolas), no puede ingresar a esta propiedad con una pistola a la vista."

Note: A quorum of the Dallas City Council may attend this Council Committee meeting.

Call to Order

MINUTES

A.   20-269   Approval of January 13, 2020 Minutes

Attachments: Minutes

BRIEFING ITEMS

B.   20-296   Urban Specialist - Original Gangster University (OGU)
                    [Pastor Omar Jahwar, Founder
                    Antong Lucky, National Director, Strategic Invasion]

Attachments: Presentation

C.   20-271   Crime Plan Implementation - Monthly Status Report
                    [Major Teena Schultz, Dallas Police Department]

Attachments: Presentation

D.   20-273   Street Racing and Proposed Ordinance Changes
                    [Assistant Chief Lonzo Anderson, Dallas Police Department]

Attachments: Presentation

E.   20-272   Public Safety Interactive Dashboards Update
                    [Laila Alequresh, Chief Innovation Officer]

Attachments: Presentation

F.   20-270   Public Safety Technology Projects
                    [Public Safety Departmental Staff]

Attachments: Presentation

G.   20-275   Public Safety Dashboards - Month Ending December 2019
                    [Jon Fortune, Assistant City Manager, City Manager's Office]

Attachments: Presentation

EXECUTIVE SESSION NOTICE

A closed executive session may be held if the discussion of any of the above agenda items concerns one of the following:

1. seeking the advice of its attorney about pending or contemplated litigation, settlement offers, or any matter in which the duty of the attorney to the City Council under the Texas Disciplinary Rules of Professional Conduct of the State Bar of Texas clearly conflicts with the Texas Open Meetings Act. [Tex. Govt. Code §551.071]

2. deliberating the purchase, exchange, lease, or value of real property if deliberation in an open meeting would have a detrimental effect on the position of the city in negotiations with a third person. [Tex. Govt. Code §551.072]

3. deliberating a negotiated contract for a prospective gift or donation to the city if deliberation in an open meeting would have a detrimental effect on the position of the city in negotiations with a third person. [Tex. Govt. Code §551.073]

4. deliberating the appointment, employment, evaluation, reassignment, duties, discipline, or dismissal of a public officer or employee; or to hear a complaint or charge against an officer or employee unless the officer or employee who is the subject of the deliberation or hearing requests a public hearing. [Tex. Govt. Code §551.074]

5. deliberating the deployment, or specific occasions for implementation, of security personnel or devices. [Tex. Govt. Code §551.076]

6. discussing or deliberating commercial or financial information that the city has received from a business prospect that the city seeks to have locate, stay or expand in or near the city and with which the city is conducting economic development negotiations; or deliberating the offer of a financial or other incentive to a business prospect. [Tex Govt. Code §551.087]

7. deliberating security assessments or deployments relating to information resources technology, network security information, or the deployment or specific occasions for implementations of security personnel, critical infrastructure, or security devices. [Tex Govt. Code §551.089]

Agenda Information Sheet

File #: 20-269

Item #: A.

Approval of January 13, 2020 Minutes

Public Safety Committee
Meeting Record

Meeting Date: January 13, 2020   **Convened:** 1:04 p.m.   **Adjourned:** 3:40 p.m.

Committee Members Present:
B. Adam McGough, Chair
Carolyn King Arnold, Vice Chair
Adam Bazaldua
David Blewett
Adam Medrano
Cara Mendelsohn
Casey Thomas, II

Committee Members Absent:
N/A

Other Council Members Present:

Mayor Eric Johnson	Omar Narvaez
Tennell Atkins	Jaime Resendez
Paula Blackmon	Chad West
Lee M. Kleinman	

AGENDA

Call to Order (1:04 p.m.)

A. Approval of the December 9, 2019 Meeting Minutes
   Presenter(s): B. Adam McGough, Chair
   Action Taken/Committee Recommendation(s): A motion was made to approve the December 19, 2019 minutes.

   Motion made by: Casey Thomas   Motion seconded by: Adam Medrano
   Item passed unanimously: X   Item passed on a divided vote:
   Item failed unanimously: Item failed on a divided vote:

B. Dallas Police Department 2020 Crime Reduction Plan
   Presenter(s): Chief Renee Hall, Dallas Police Department
   Information Only
   Action Taken/Committee Recommendation(s): Staff provided the Committee with an overview of the department's 2020 Crime Plan that included goals and four outlined objectives. Crime reduction efforts will target the offense categories that had the largest increase in 2019 which were murders, aggravated assaults (non-family violence) and robberies. The department's goal is to reduce violent crimes in these offense categories by 5% within a 12-month timeframe. Having a 5% overall reduction will result in 485 fewer victims across the City. A stretch goal of a 10% overall reduction would result in 971 fewer crimes.

   Overall the Committee would to see more metrics, measures, and a timeline in place in addition to budgetary expenses.

C. Dallas Police Department Staffing and Efficiency Study Update
Presenter(s): Executive Assistant Chief David Pughes, Dallas Police Department
Information Only
Action Taken/Committee Recommendation(s): Due to time constraints, Chair McGough requested that this briefing be presented at the next scheduled committee meeting, February 10, 2020.

D. Dallas Fire-Rescue Mobile Fueling Operations
Presenter(s): Fire Marshal Christopher Martinez, Dallas Fire-Rescue
Action Taken/Committee Recommendation(s): ACM Jon Fortune provided the Committee with a quick summary of the 2020 Dallas Fire Code amendment to allow on demand mobile fueling and its requirements. Staff requested approval to proceed with the amendment to the current Dallas Fire Code, in which the Committee approved.

E. Public Safety Dashboards
Presenter(s): Jon Fortune, Assistant City Manager, City Manager's Office
Information Only
Action Taken/Committee Recommendation(s): Staff provided the Committee with the month ending November 2019 Public Safety Dashboards in order to provide a comprehensive snapshot of performance measures, critical areas of concerns, and staffing levels.

Adjourn (3:40 p.m.)

APPROVED BY: **ATTESTED BY:**

B. Adam McGough, Chair   **Crystal Lee, Coordinator**
Public Safety Committee   **Public Safety Committee**

File #: 20-296

Item #: B.

Urban Specialist - Original Gangster University (OGU)
[Pastor Omar Jahwar, Founder
Antong Lucky, National Director, Strategic Invasion]

GET INVOLVED

OGUMOVEMENT.ORG

BISHOP
OMAR JAHWAR

Founder & CEO of Urban Specialists, Bishop Omar Jahwar is an internationally renowned community leader dedicated to ending senseless violence, strengthening communities and promoting strong families. His community-focused approach to restoring civility has earned him the acclaim of business leaders, lawmakers, activists, law enforcement and educators.

His efforts to revive urban culture began over 20 years ago as the first state-appointed Gang Specialist in Texas. In this role, he negotiated peace terms amongst rival gang members, incarcerated — inmates, who often had previously engaged in violent conflict with each other outside prison walls. His groundbreaking conflict resolution skills attracted the attention of national leaders and prominent policymakers.

Jahwar used the lessons of gang dispute mediation to develop Violence Free Zones with Robert Woodson, a Washington policy leader and civil rights icon. Together, they expanded their mission into schools across America in hopes of diverting at-risk students from gangs and creating safer environments for children to learn. Later, Jahwar launched his own non-profit, Vision Regeneration, and began recruiting "urban soldiers" committed to creating a brighter future for Americans living in these communities. The non-profit has grown in to what is today known as Urban Specialists, he established the 3-I method — intrude, invade and institute — to create positive options and platforms for urban culture.

OMAR HAS BEEN FEATURED ON

BuzzFeed News   Forbes   TIME   ©CBS NEWS

CASE STUDY

ANTONG LUCKY

Antong G. Lucky is currently Master Strategist and Trainer for The Urban Specialists, Formally the Program Director for Vision Regeneration (VRInc.) Gang Intervention and Prevention Services for the Dallas County Juvenile Department.

Mr. Lucky, founder and former gang member of the 415 Bloods in Dallas is now serving the community by facilitating The Urban Specialists new product OGU, a training module that seeks to catalyze OG's/ Influencers in the community to end senseless violence.

Mr. Lucky has first hand experience in working towards community building and self-empowerment. While serving time in prison, Mr. Lucky united the notorious rival gangs, the Bloods and the Crips. Mr. Lucky also created a non-profit program in prison to assist young people in getting out of gangs. After release from prison in 2000, Mr. Lucky joined Vision Regeneration now The Urban Specialists , an organization that does work in Dallas that is vital to the health of the entire community because it seeks to end the cycle of senseless violence that claims so many young lives each year. Mr. Lucky used his OG (Original Gangster) status to assist in convincing 170 gang members to sign a truce and end violence in the South Dallas area. Antong has helped to create jobs and lead the efforts that hired over 300 men and women with challenging backgrounds with innovative and creative partnerships through various agencies throughout the Dallas - Fort Worth area.

OGU THEORY OF CHANGE

IF Urban communities are suffering from a lack of social capital and extreme violence, as a desperate and irrational response to greater social issues.

AND There is a subset of the greater population with unique experiences that can be equipped to leverage their influence as catalysts of positive change in violent areas.

THEN We can build the social capital of communities to support sustainable solutions to key social issues, while replacing the tendency towards violent reactions with thoughtful responses founded on healthy principles.

WHY OGU?

WHAT'S OGU

OGU is a 21-day experience of world-class training powered by the Urban Specialist. The program catalyzes OG's and Influencers to use their impact to make a positive change in urban communities through mentoring.

WHO'S AN OG?

At OGU we recognize 3 types of OGs
- The Business Professional (oppurtunity coach)
- The Influencer
- The Traditional OG (most important)

Age Range:
25-45

Education:
High School 24%
Some College 36%
BS/BA Degree 32%
Trade/Vocational 4%
Master's Degree 4%

Location:
Dallas, TX
Atlanta, GA
Baton Rouge, LA

60%

40%
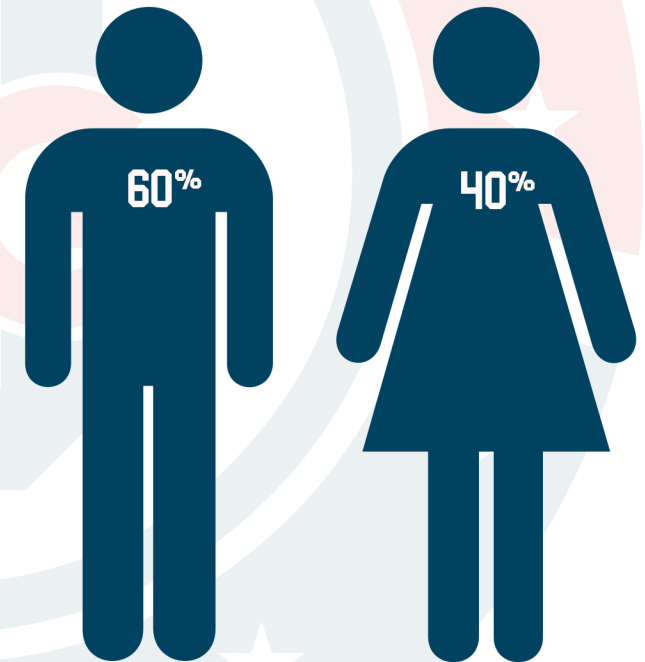
Gender:
Male 60% Female 40%

25 YEARS OF EXPERIENCE

reducing crime and violence in urban communities! Click here to watch a short video about the Urban Specialists and OGU.

File #: 20-271

Item #: C.

Crime Plan Implementation - Monthly Status Report
[Major Teena Schultz, Dallas Police Department]

Crime Implementation – Monthly Status Report

Public Safety Committee
February 10, 2020

Major Teena Schultz
Dallas Police Department

Presentation Overview

- Where We Are (Current Data)
- Operations/Initiatives
- Performance Metrics
- Example of Offender Release

City of Dallas

Where We Are

NIBRS COMPSTAT DAILY CRIME BRIEFING - Monday, February 3, 2020

	NIBRS Compstat Crime	MTD	LstMn MTD	Cnt Diff	% Chg	MTDLY	Cnt Diff	% Chg	YTD TY	YTD LY	Cnt Diff	% Chg
Violent Crime	AGG ASSAULT - FV	17	22	-5	-22.73%	15	2	13.33%	153	161	-8	-4.97%
	AGG ASSAULT - NFV	31	106	-75	-70.75%	33	-2	-6.06%	526	353	173	49.01%
	Sub-Total ASSAULT OFFENSES	*48*	*128*	*-80*	*-62.50%*	*48*	*0*	*0.00%*	*679*	*514*	*165*	*32.10%*
	MURDER & NONNEGLIGENT MANSLAUGHTER	1	2	-1	-50.00%	1	0	0.00%	16	16	0	0.00%
	Sub-Total HOMICIDE OFFENSES	*1*	*2*	*-1*	*-50.00%*	*1*	*0*	*0.00%*	*16*	*16*	*0*	*0.00%*
	ROBBERY-BUSINESS	6	6	0	0.00%	8	-2	-25.00%	102	99	3	3.03%
	ROBBERY-INDIVIDUAL	26	20	6	30.00%	32	-6	-18.75%	288	299	-11	-3.68%
	Sub-Total ROBBERY	*32*	*26*	*6*	*23.08%*	*40*	*-8*	*-20.00%*	*390*	*398*	*-8*	*-2.01%*
	FONDLING	1	0	1	NC	0	1	NC	5	18	-13	-72.22%
	RAPE	4	4	0	0.00%	9	-5	-55.56%	43	51	-8	-15.69%
	SEXUAL ASSAULT WITH AN OBJECT	0	0	0	NC	1	-1	-100.00%	0	7	-7	-100.00%
	SODOMY	0	1	-1	-100.00%	0	0	NC	6	17	-11	-64.71%
	Sub-Total SEX OFFENSES, FORCIBLE	*5*	*5*	*0*	*0.00%*	*10*	*-5*	*-50.00%*	*54*	*93*	*-39*	*-41.94%*
	Sub-Total : Violent	**86**	**161**	**-75**	**-46.58%**	**99**	**-13**	**-13.13%**	**1139**	**1021**	**118**	**11.56%**

Public Safety

City of Dallas

Operations / Initiatives

The Violent Crime Response Team is focusing on individuals wanted for violent felony offenses

Collaborative fugitive apprehension operations are designed to get the violent offenders off the street to ensure that they will not commit further acts of violence

On January 21 – 29, 2020 Warrant Round Ups were completed involving Local, State, and Federal Partners
- 112 out of 142 of the most Violent Offenders arrested for outstanding warrants
    - Homicides, Robberies, Aggravated Assaults, Sexual Assaults, etc.
- 9 Guns recovered
- Various narcotics seized
- $3,000 U.S. Currency seized

City of Dallas

Operations / Initiatives

To reduce violent crime associated with narcotics, the VCRT conducted the Dixon Circle Operation on January 30, 2020

Dallas PD Gang Unit was alerted by the DEA about large scale illegal narcotics enterprise involving "357 Dixon Crips."

Results:
- 13 Federal Indictments
- 17 arrested - 13 were Dixon Circle Gang Members
- 35 Guns (4 suppressors)
- $557,600 Seized and numerous vehicles
- 2 kilos powder cocaine, ½ gallon of PCP, 10lbs. Marijuana, 200 tablets of MDMA

City of Dallas

Performance Metrics for Violent Crime Plan

	January 2019	January 2020
Number of Violent Offenses	927	1012
Gang Related Offenses	23	24
Narcotics Related Offenses	338	375
Federal Case Filing (PSN)*	16	6

City of Dallas

Performance Metrics for Violent Crime Plan

- Number of crime reduction operations initiated with state and federal partners
    - 3 Operations YTD
- Clearance rates of violent crimes (homicides/ robberies/aggravated assaults)

January investigative clearance rate from crimes against persons database	EOY 2019	January 2020
Homicides	73.4%	81%
Robberies	16.8%	22%
Aggravated Assaults	51.7%	59%

City of Dallas

Performance Metrics for Violent Crime Plan

✓ Utilization of Records Management System (RMS) by detectives to manage assigned cases
- o 15 RMS Training Classes Completed
- o 285 Detectives Trained
- o 2 Detectives & 2 Lieutenants Remained to be Trained
- o Training Classes are Conducted Quarterly
- o Refresher/Remedial Training Available upon Request

✓ Number of cases reviewed for completeness and uniformity before submission to District Attorney's office
- ✓ Homicide - 34
- ✓ Robberies - 25
- ✓ Aggravated Assaults - 70
- ✓ Domestic Violence - 487

City of Dallas

Example of Offender Release

- Bond Information / Analysis of the Offenders
  - The chart on the next slide is an example of recent arrests through a recent warrant round-up.

  - It includes an analysis of arrest, prior arrests, and related bond amount prior to release.

City of Dallas

Example of Offender Release

Charge	Status	Bond Amt	Prior Charges
Agg Assault F/V	Released	3500	Agg Assault
Agg Robbery	Released	5000	Agg Robbery
Bench Warrant Agg Robbery x4	Released	1000	Sex Assault/Assault BI
Agg Robbery	Released	1000	Robbery
Agg Asasult DW	In Jail	300,000	Agg Assault DW
Capital Murder	In Jail	750,000	Agg Robbery/Agg Kidnapping
Capital Murder	In Jail	500,000	Agg Robbery
Agg Assault DW	Released	0	Agg Assault
Agg Robbery	Released	1,000	Robbery
Agg Assault x 3	Released	0	Resisting

City of Dallas

- Of the 70 arrested in the warrant roundup that occurred January 21st through 29th:
  - **25 have already been released**

FELONY WARRANT ARRESTEE STATUS

36%

64%

- 25 RELEASED
- 45 IN JAIL

11

City of Dallas
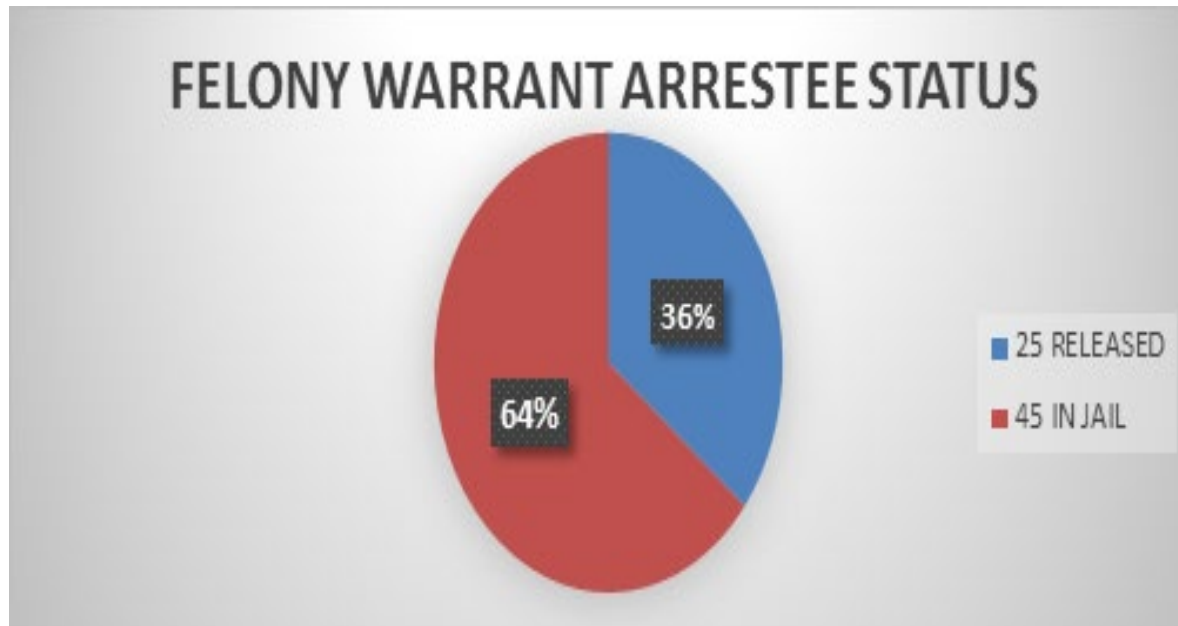
JAN 2020 FELONY WARRANT ROUNDUP ANALYSIS

- ## The police department conducted an analysis of the offenders that were arrested during the warrant round-up

Of the 25 individuals released, 23 had prior criminal history
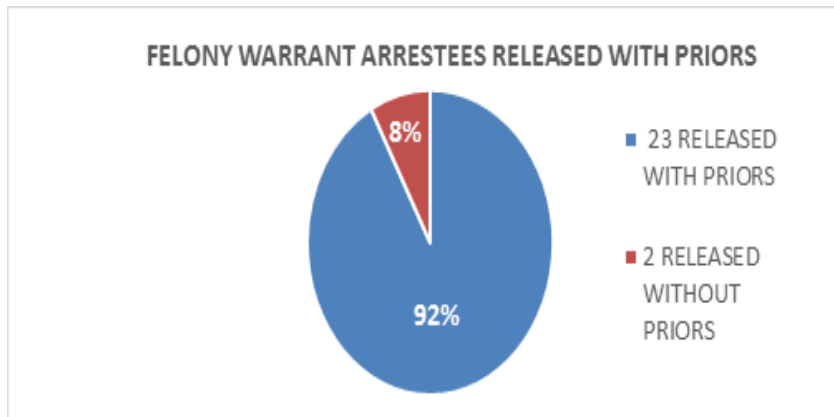
Of the 23 individuals released with prior criminal history, 15 had prior violent felonies
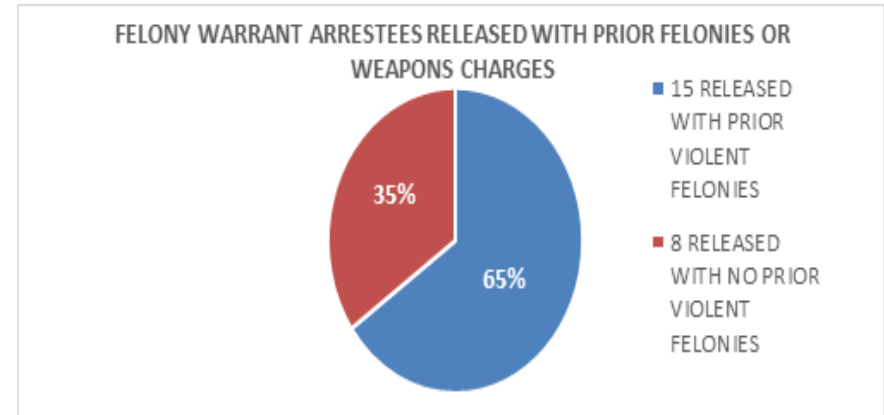
FELONY WARRANT ARRESTEES RELEASED WITH PRIORS

- 23 RELEASED WITH PRIORS
- 2 RELEASED WITHOUT PRIORS

8%
92%

FELONY WARRANT ARRESTEES RELEASED WITH PRIOR FELONIES OR WEAPONS CHARGES

- 15 RELEASED WITH PRIOR VIOLENT FELONIES
- 8 RELEASED WITH NO PRIOR VIOLENT FELONIES

35%
65%

Public Safety

City of Dallas

Crime Implementation – Monthly Status Report

Public Safety Committee
February 10, 2020

Major Teena Schultz
Dallas Police Department

File #: 20-273

Item #: D.

Street Racing and Proposed Ordinance Changes
[Assistant Chief Lonzo Anderson, Dallas Police Department]

Street Racing and Proposed Ordinance Changes

Public Safety Committee
February 10, 2020

Assistant Chief Lonzo Anderson
Dallas Police Department

Presentation Overview

- Background/History of street racing in Dallas
- Purpose of a Speed Task Force
- Issues/Operational Concerns
- Proposed Action (Spectator Ordinance)
- Next Steps

City of Dallas

Background/History

- Illegal street races, reckless driving, and "take over" events are a nationwide problem for law enforcement and this community

- Beyond the quality of life disruption, illegal street races result in crashes, property damage, injuries, and deaths

City of Dallas

Background/History

Racing and Speeding Calls for Service

City of Dallas

4
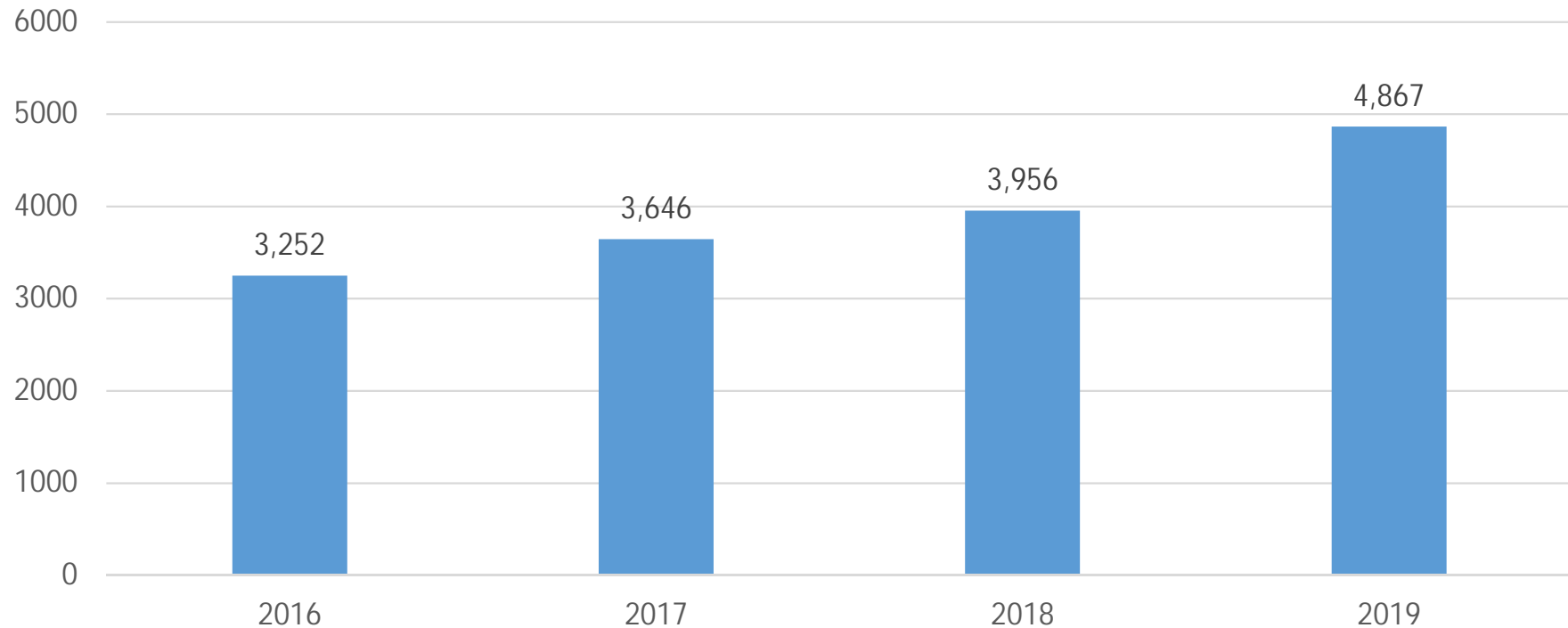
Purpose

- To address street racing concerns many divisions dedicate personnel to deter and enforce speeding and racing violations

- In 2019, a patrol speed task force was created to uniformly address street racing in the South Patrol Bureau

- These street racing events average 100 participants

5

City of Dallas

Actual Photos of Dallas Street Racing

City of Dallas

Results

- In 2019 the task force:
  - Issued 23,000 citations
    - 9,000 speeding violations
    - 600 muffler noise violations
    - 13,400 other violations
  - 400 arrests
    - 137 felonies
  - Seized 13 guns
  - 65 incidents of narcotics seized
  - Towed 1,400 vehicles
  - Recovered 6 stolen vehicles

Public Safety

City of Dallas

Results

- DPD Street Racing Enforcement Teams have successfully reduced speed related traffic fatalities in the southern area of Dallas

- 2018 to 2019
  - ➢ City-wide decrease – 28.57%
  - ➢ Southwest decrease – 42.86%

City of Dallas

Issues/Operational Concerns

- Multiple laws are utilized to address the problem of street racing, some of which include:
  - ➤ Texas Traffic Code
    - o 545.352: Speed Limits
    - o 545.420: Racing on a Highway
    - o 545.401: Reckless Driving
  - ➤ Texas Penal Code
    - o 42.03: Obstructing Highway or Other Passageway
  - ➤ Dallas City Code
    - o 30-1: Loud and Disturbing Noises

City of Dallas

Issues/Operational Concerns

- Though these laws provide a powerful tool to address street racing, there is no law in the City of Dallas to address the large number of spectators that street racing attracts

- Street racing in Dallas thrives on the attendance of spectators from across the metroplex

City of Dallas

Proposed Action/Ordinance

- Multiple cities across the nation have laws that address street racing spectators, some include:
  - San Diego, CA
  - Sacramento, CA
  - Kansas City, MO
  - Albuquerque, NM
  - Milwaukee, WI

- DPD is proposing the creation of a street racing ordinance

City of Dallas

Proposed Action/Ordinance

- This ordinance would:
  - ➢ Make it an offense to be present at a street race for the purpose of viewing or recording the event
  - ➢ Apply to both public property and private property open to the public
  - ➢ Include passengers in racing vehicles
  - ➢ Possibly allow the pursuit of nuisance abatement against properties that condone street racing events
  - ➢ Allow for impounding and/or forfeiting vehicles used for street racing through a vehicle forfeiture process

City of Dallas

Staff Recommendation

- Recommend the Public Safety Committee direct staff to draft a street racing ordinance

- Upon completion of the draft, staff will return to this committee for review prior to City Council consideration and approval

City of Dallas

Next Steps

- Continue Speeding Task Force

- Encourage private businesses to adopt measures to address the problem
  - No Trespassing signs
  - Limiting after-hours access
  - Installing wheel guards

- Work with Environmental Protection Agency to address car modifications that result in violations and fraudulent inspections

City of Dallas

Street Racing and Proposed Ordinance Changes

Public Safety Committee
February 10, 2020

Assistant Chief Lonzo Anderson
Dallas Police Department

File #: 20-272

Item #: E.

Public Safety Interactive Dashboards Update
[Laila Alequresh, Chief Innovation Officer]

Public Safety Interactive Dashboards Update

Public Safety Committee
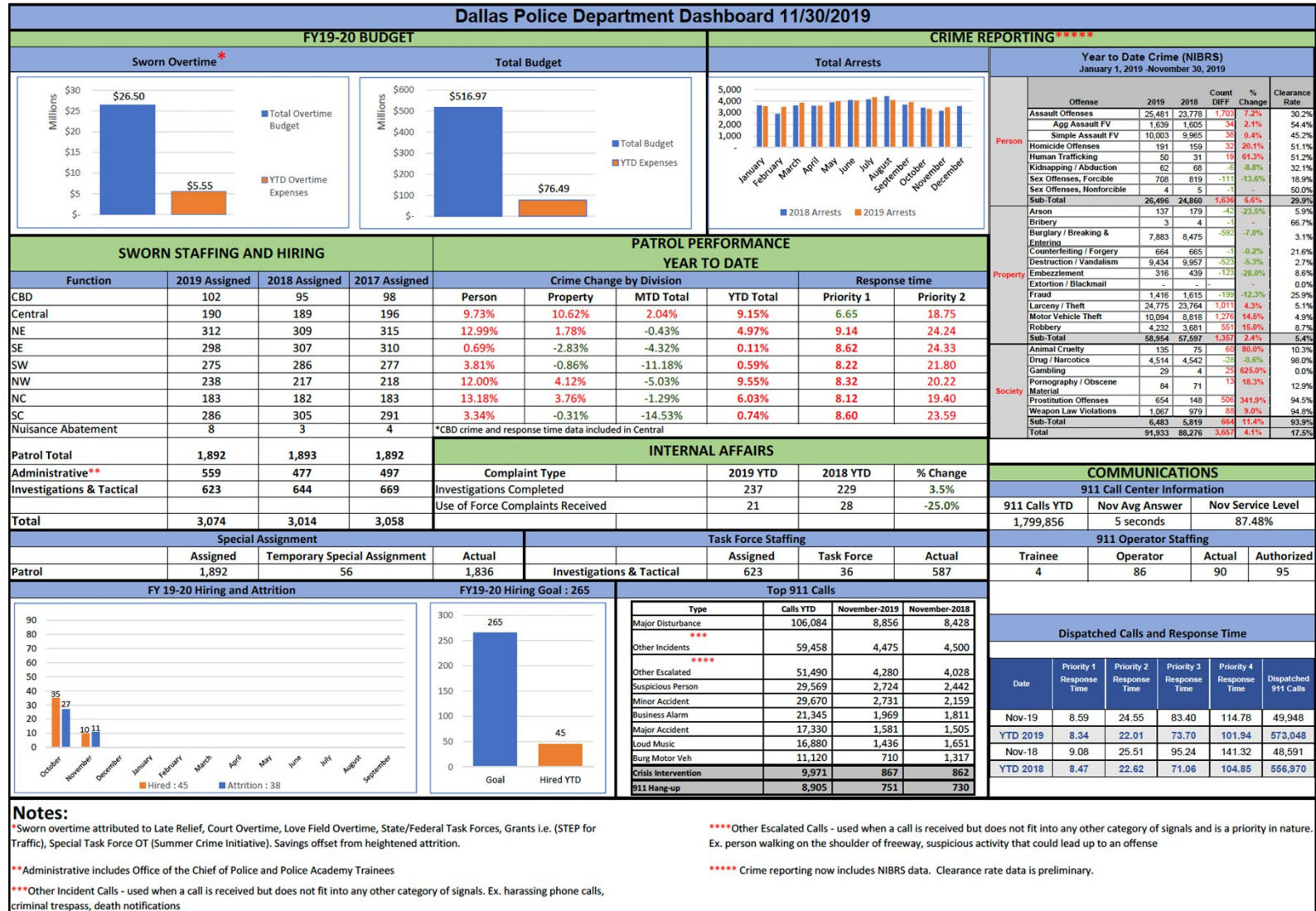
February 10, 2020

Laila Alequresh, Chief Innovation Officer
Jon Fortune, Assistant City Manager

Presentation Overview

- Current State
- Vision and Goals
- Work to Date
  - Benchmarking
  - Workshop with Public Safety Departments
  - Stakeholder Engagement
- Next Steps

City of Dallas

Current Dashboard Format: DPD

Dallas Police Department Dashboard 11/30/2019

FY19-20 BUDGET

Sworn Overtime*

- $26.50 — Total Overtime Budget
- $5.55 — YTD Overtime Expenses

Total Budget

- $516.97 — Total Budget
- $76.49 — YTD Expenses

CRIME REPORTING*****

Total Arrests

- 2018 Arrests
- 2019 Arrests

Year to Date Crime (NIBRS)
January 1, 2019 - November 30, 2019

	Offense	2019	2018	Count DIFF	% Change	Clearance Rate
Person	Assault Offenses	25,481	23,778	1,703	7.2%	30.2%
	Agg Assault FV	1,639	1,605	34	2.1%	54.4%
	Simple Assault FV	10,003	9,965	38	0.4%	45.2%
	Homicide Offenses	191	159	32	20.1%	51.1%
	Human Trafficking	50	31	19	61.3%	51.2%
	Kidnapping / Abduction	62	68	-6	-8.8%	32.1%
	Sex Offenses, Forcible	708	819	-111	-13.6%	18.9%
	Sex Offenses, Nonforcible	4	5	-1	-	50.0%
	Sub-Total	26,496	24,860	1,636	6.6%	29.9%
Property	Arson	137	179	-42	-23.5%	5.9%
	Bribery	3	4	-1	-	66.7%
	Burglary / Breaking & Entering	7,883	8,475	-592	-7.0%	3.1%
	Counterfeiting / Forgery	664	665	-1	-0.2%	21.6%
	Destruction / Vandalism	9,434	9,957	-523	-5.3%	2.7%
	Embezzlement	316	439	-123	-28.0%	8.6%
	Extortion / Blackmail	-	-	-	-	0.0%
	Fraud	1,416	1,615	-199	-12.3%	25.9%
	Larceny / Theft	24,775	23,764	1,011	4.3%	5.1%
	Motor Vehicle Theft	10,094	8,818	1,276	14.5%	4.9%
	Robbery	4,232	3,681	551	15.0%	8.7%
	Sub-Total	58,954	57,597	1,357	2.4%	5.4%
Society	Animal Cruelty	135	75	60	80.0%	10.3%
	Drug / Narcotics	4,514	4,542	-28	-0.6%	98.0%
	Gambling	29	4	25	625.0%	0.0%
	Pornography / Obscene Material	84	71	13	18.3%	12.9%
	Prostitution Offenses	654	148	506	341.9%	94.5%
	Weapon Law Violations	1,067	979	88	9.0%	94.8%
	Sub-Total	6,483	5,819	664	11.4%	93.9%
	Total	91,933	88,276	3,657	4.1%	17.5%

SWORN STAFFING AND HIRING

Function	2019 Assigned	2018 Assigned	2017 Assigned
CBD	102	95	98
Central	190	189	196
NE	312	309	315
SE	298	307	310
SW	275	286	277
NW	238	217	218
NC	183	182	183
SC	286	305	291
Nuisance Abatement	8	3	4
Patrol Total	1,892	1,893	1,892
Administrative**	559	477	497
Investigations & Tactical	623	644	669
Total	3,074	3,014	3,058

PATROL PERFORMANCE YEAR TO DATE

Function	Crime Change by Division — Person	Property	MTD Total	YTD Total	Response time — Priority 1	Priority 2
CBD						
Central	9.73%	10.62%	2.04%	9.15%	6.65	18.75
NE	12.99%	1.78%	-0.43%	4.97%	9.14	24.24
SE	0.69%	-2.83%	-4.32%	0.11%	8.62	24.33
SW	3.81%	-0.86%	-11.18%	0.59%	8.22	21.80
NW	12.00%	4.12%	-5.03%	9.55%	8.32	20.22
NC	13.18%	3.76%	-1.29%	6.03%	8.12	19.40
SC	3.34%	-0.31%	-14.53%	0.74%	8.60	23.59

*CBD crime and response time data included in Central

INTERNAL AFFAIRS

Complaint Type	2019 YTD	2018 YTD	% Change
Investigations Completed	237	229	3.5%
Use of Force Complaints Received	21	28	-25.0%

COMMUNICATIONS

911 Call Center Information

911 Calls YTD	Nov Avg Answer	Nov Service Level
1,799,856	5 seconds	87.48%

911 Operator Staffing

Trainee	Operator	Actual	Authorized
4	86	90	95

Special Assignment

	Assigned	Temporary Special Assignment	Actual
Patrol	1,892	56	1,836

Task Force Staffing

	Assigned	Task Force	Actual
Investigations & Tactical	623	36	587

FY 19-20 Hiring and Attrition

- October: Hired 35, Attrition 27
- November: Hired 10, Attrition 11
- Hired : 45   Attrition : 38

FY19-20 Hiring Goal : 265
- Goal 265
- Hired YTD 45

Top 911 Calls

Type	Calls YTD	November-2019	November-2018
Major Disturbance	106,084	8,856	8,428
Other Incidents ***	59,458	4,475	4,500
Other Escalated ****	51,490	4,280	4,028
Suspicious Person	29,569	2,724	2,442
Minor Accident	29,670	2,731	2,159
Business Alarm	21,345	1,969	1,811
Major Accident	17,330	1,581	1,505
Loud Music	16,880	1,436	1,651
Burg Motor Veh	11,120	710	1,317
Crisis Intervention	9,971	867	862
911 Hang-up	8,905	751	730

Dispatched Calls and Response Time

Date	Priority 1 Response Time	Priority 2 Response Time	Priority 3 Response Time	Priority 4 Response Time	Dispatched 911 Calls
Nov-19	8.59	24.55	83.40	114.78	49,948
YTD 2019	8.34	22.01	73.70	101.94	573,048
Nov-18	9.08	25.51	95.24	141.32	48,591
YTD 2018	8.47	22.62	71.06	104.85	556,970

Notes:

*Sworn overtime attributed to Late Relief, Court Overtime, Love Field Overtime, State/Federal Task Forces, Grants i.e. (STEP for Traffic), Special Task Force OT (Summer Crime Initiative). Savings offset from heightened attrition.
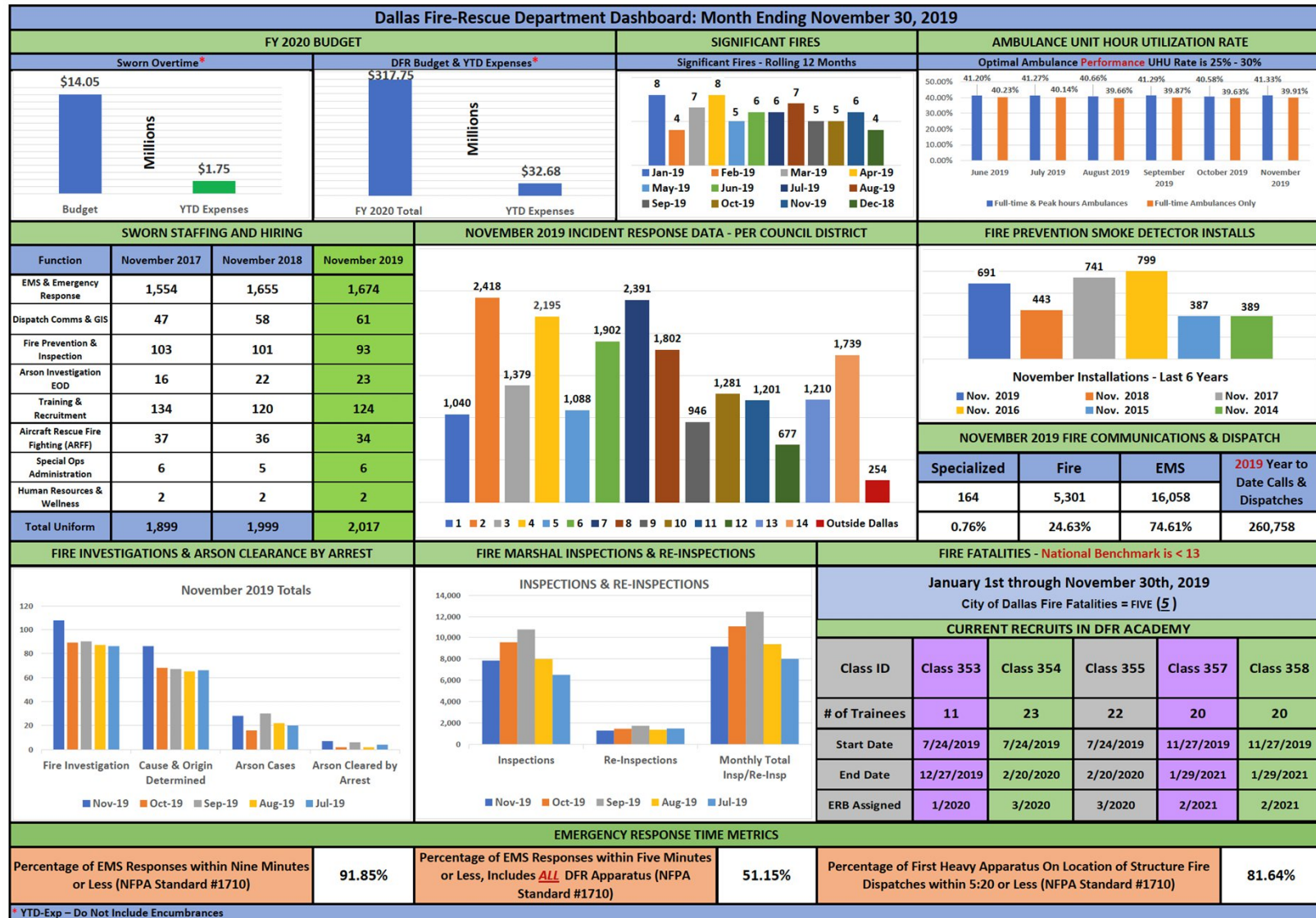
**Administrative includes Office of the Chief of Police and Police Academy Trainees

***Other Incident Calls - used when a call is received but does not fit into any other category of signals. Ex. harassing phone calls, criminal trespass, death notifications
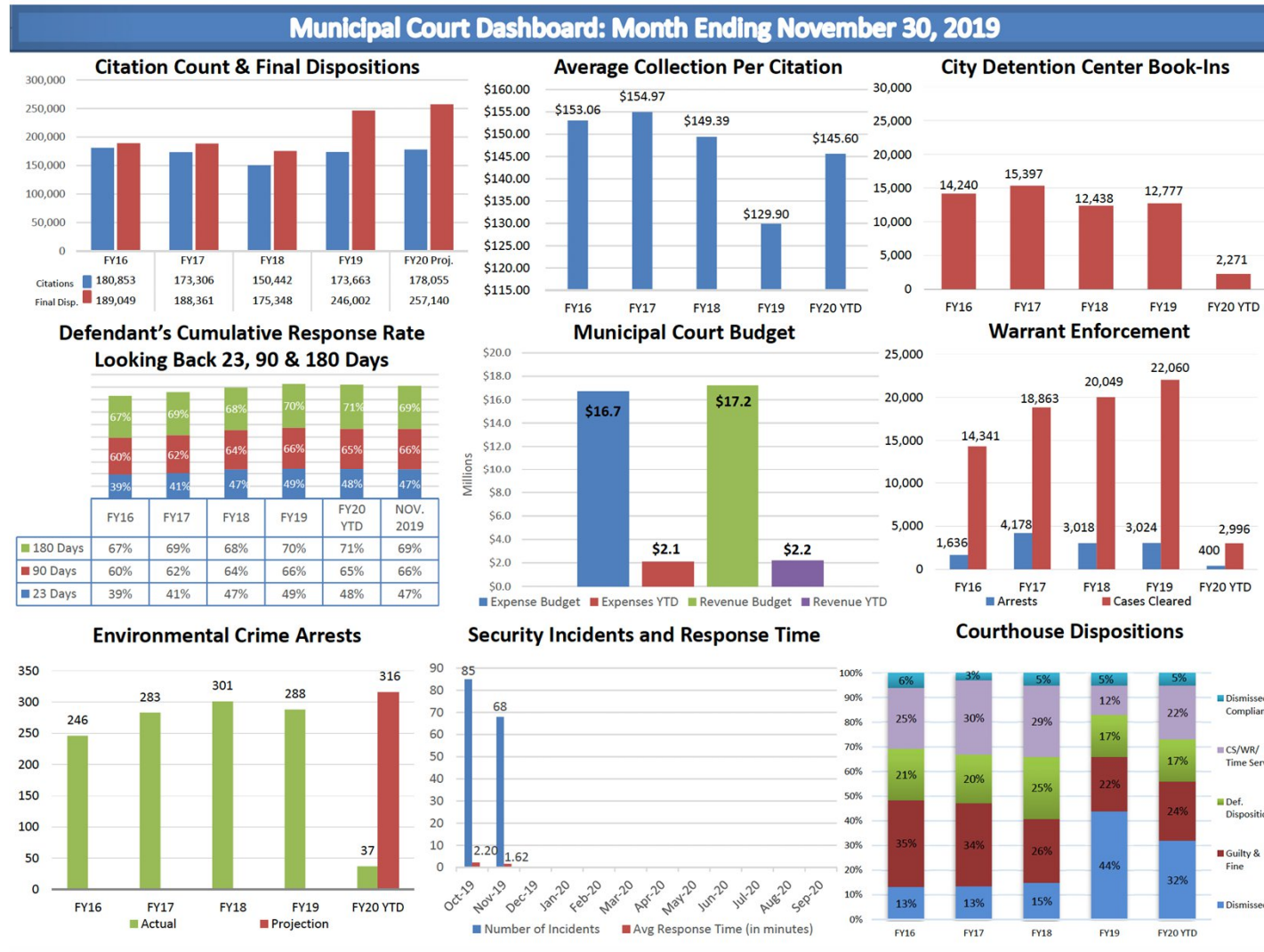
****Other Escalated Calls - used when a call is received but does not fit into any other category of signals and is a priority in nature. Ex. person walking on the shoulder of freeway, suspicious activity that could lead up to an offense

*****Crime reporting now includes NIBRS data. Clearance rate data is preliminary.

Current Dashboard Format: DFR

Dallas Fire-Rescue Department Dashboard: Month Ending November 30, 2019

FY 2020 BUDGET

Sworn Overtime*

Budget: $14.05 Million
YTD Expenses: $1.75 Million

DFR Budget & YTD Expenses*

FY 2020 Total: $317.75 Million
YTD Expenses: $32.68 Million

SIGNIFICANT FIRES

Significant Fires - Rolling 12 Months

Jan-19: 8, Feb-19: 4, Mar-19: 7, Apr-19: 8, May-19: 5, Jun-19: 6, Jul-19: 6, Aug-19: 7, Sep-19: 5, Oct-19: 5, Nov-19: 6, Dec-18: 4

AMBULANCE UNIT HOUR UTILIZATION RATE

Optimal Ambulance Performance UHU Rate is 25% - 30%

Month	Full-time & Peak hours Ambulances	Full-time Ambulances Only
June 2019	41.20%	40.23%
July 2019	41.27%	40.14%
August 2019	40.66%	39.66%
September 2019	41.29%	39.87%
October 2019	40.58%	39.63%
November 2019	41.33%	39.91%

SWORN STAFFING AND HIRING

Function	November 2017	November 2018	November 2019
EMS & Emergency Response	1,554	1,655	1,674
Dispatch Comms & GIS	47	58	61
Fire Prevention & Inspection	103	101	93
Arson Investigation EOD	16	22	23
Training & Recruitment	134	120	124
Aircraft Rescue Fire Fighting (ARFF)	37	36	34
Special Ops Administration	6	5	6
Human Resources & Wellness	2	2	2
Total Uniform	1,899	1,999	2,017

NOVEMBER 2019 INCIDENT RESPONSE DATA - PER COUNCIL DISTRICT

District 1: 1,040, District 2: 2,418, District 3: 1,379, District 4: 2,195, District 5: 1,088, District 6: 1,902, District 7: 2,391, District 8: 1,802, District 9: 946, District 10: 1,281, District 11: 1,201, District 12: 677, District 13: 1,210, District 14: 1,739, Outside Dallas: 254

FIRE PREVENTION SMOKE DETECTOR INSTALLS

November Installations - Last 6 Years

Nov. 2019: 691, Nov. 2018: 443, Nov. 2017: 741, Nov. 2016: 799, Nov. 2015: 387, Nov. 2014: 389

NOVEMBER 2019 FIRE COMMUNICATIONS & DISPATCH

	Specialized	Fire	EMS	2019 Year to Date Calls & Dispatches
	164	5,301	16,058	
	0.76%	24.63%	74.61%	260,758

FIRE INVESTIGATIONS & ARSON CLEARANCE BY ARREST

November 2019 Totals

Categories: Fire Investigation, Cause & Origin Determined, Arson Cases, Arson Cleared by Arrest
Legend: Nov-19, Oct-19, Sep-19, Aug-19, Jul-19

FIRE MARSHAL INSPECTIONS & RE-INSPECTIONS

INSPECTIONS & RE-INSPECTIONS

Categories: Inspections, Re-Inspections, Monthly Total Insp/Re-Insp
Legend: Nov-19, Oct-19, Sep-19, Aug-19, Jul-19

FIRE FATALITIES - National Benchmark is < 13

January 1st through November 30th, 2019
City of Dallas Fire Fatalities = FIVE (5)

CURRENT RECRUITS IN DFR ACADEMY

Class ID	Class 353	Class 354	Class 355	Class 357	Class 358
# of Trainees	11	23	22	20	20
Start Date	7/24/2019	7/24/2019	7/24/2019	11/27/2019	11/27/2019
End Date	12/27/2019	2/20/2020	2/20/2020	1/29/2021	1/29/2021
ERB Assigned	1/2020	3/2020	3/2020	2/2021	2/2021

EMERGENCY RESPONSE TIME METRICS

Percentage of EMS Responses within Nine Minutes or Less (NFPA Standard #1710)	91.85%	Percentage of EMS Responses within Five Minutes or Less, Includes ALL DFR Apparatus (NFPA Standard #1710)	51.15%	Percentage of First Heavy Apparatus On Location of Structure Fire Dispatches within 5:20 or Less (NFPA Standard #1710)	81.64%

*YTD-Exp – Do Not Include Encumbrances

Current Dashboard Format: CTS

Municipal Court Dashboard: Month Ending November 30, 2019

City of Dallas

Vision and Goals

- To identify potential improvements that would
  - Provide more current information to constituents and public officials
  - Improve transparency with the public
  - Reduce ad hoc, point in time requests
  - Give greater visibility to public safety statistics
  - Supply a dedicated public site where Dallas residents can review current public safety data at their convenience

City of Dallas

Work to Date: Benchmarking

Peer City Example: San Francisco

City of Dallas

Work to Date: Workshop

Dashboard template created from workshop feedback

Timeline

Beta Testing	Summer 2019
Kickoff Meeting	November 2019
Training for Data Access	November 2019
Public Safety Dashboard Workshop	January 2020
Dashboard Construction	January – March 2020
DFR/CTS Systems Access	February 2020
City and Community Feedback	Ongoing
First Dashboard Release: DPD	March 2020
Begin DFR and CTS Dashboards	April 2020

City of Dallas

Next Steps: Community Feedback

- People
  - Constituents
  - Councilmembers
  - City Leadership and Departments
- Channels
  - Social Media
  - Flyers and Posters (English/Spanish) at City Facilities
  - Online Survey Link
- Events

City of Dallas

Next Steps: Continued Dashboard Buildout

- Incorporation of community and leadership feedback, as appropriate
- Data integration and organizational structure
- Design and flow
- Development of additional public safety dashboards to replace static reports

City of Dallas

Recap

- Process of converting static reporting to dynamic format for city and public consumption
- Continue work on construction of new data tables
- Introduce ongoing feedback loop into dashboard product
- Pioneer dashboard model for other city departments

Public Safety

City of Dallas

File #: 20-270

Item #: F.

Public Safety Technology Projects
[Public Safety Departmental Staff]

Public Safety Technology Projects

Public Safety Committee

February 10, 2020

Public Safety Departmental Staff
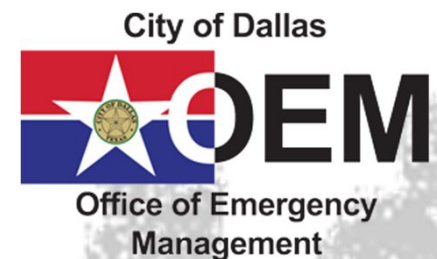
Presentation Overview

- Purpose
- Technology Overview
  - ➢ Information & Technology Services
  - ➢ Dallas Police Department (DPD)
  - ➢ Dallas Fire-Rescue (DFR)
  - ➢ Court & Detention Services (CTS)
  - ➢ Office of Emergency Management (OEM)

City of Dallas

Purpose

- Provide an update of recently implemented public safety technology projects

- To communicate the future technology needs in regards to the operational efficiency of all Public Safety Departments

City of Dallas

Information & Technology Services

Public Safety

Enterprise Interdepartmental Projects - Recently Implemented

- Emergency Call Center Backup
- Body Worn Cameras
- Microsoft Updates
  - Windows 7 to Windows 10 Upgrades
- 2 Factor Authentication for Adult Information Services (AIS)
  - Partnership with Dallas County
- Law Enforcement Agency Portal (LEA)

City of Dallas

Enterprise Interdepartmental Projects - Planned

- Workday
- Telestaff > July 2020
  - ➤ Off Duty Employment & Shift Bidding
- Live Public Safety Dashboard
- P25 Radio project

City of Dallas

Enterprise Interdepartmental Projects - Planned (Cont'd.)

- 911 Grant for ESInet

- City of Dallas/Dallas County CAD Integration

- Buildout of CAD Backup Environment

- FirstNet Deployment

Public Safety

City of Dallas

Enterprise Interdepartmental Projects - Planned

- Drones (Unmanned Aircraft Systems-uAS)
  - Search and Rescue
    - Urban search and rescue/ item drop off capability (Life vest, rope, radio, etc.)
  - Scene Safety and documentation
    - Thermal aerial view: Hot spots, close up of structural components
    - Fire Investigations (See Evidence Collection)
  - Law Enforcement Operations
    - Missing Person Searches/Suspect Searches/Roof Checks
  - Evidence Collection
    - Crime scene reconstruction & accident reconstruction
    - Environmental and Illegal dumping investigations

City of Dallas

Dallas Police Department

Public Safety

DPD - Recently Implemented

- Dallas Online Reporting System (DORS)
  - Crime Plan Goals
  - Automated text Message of DORS link for eligible calls
- Starlight
- Text to 911
- IWatch
- Adult information Services (AIS)
- Texas State Fair Haystax Pilot
- Helicopter Video Downlink
- C.R.I.M.E.S

Public Safety

City of Dallas
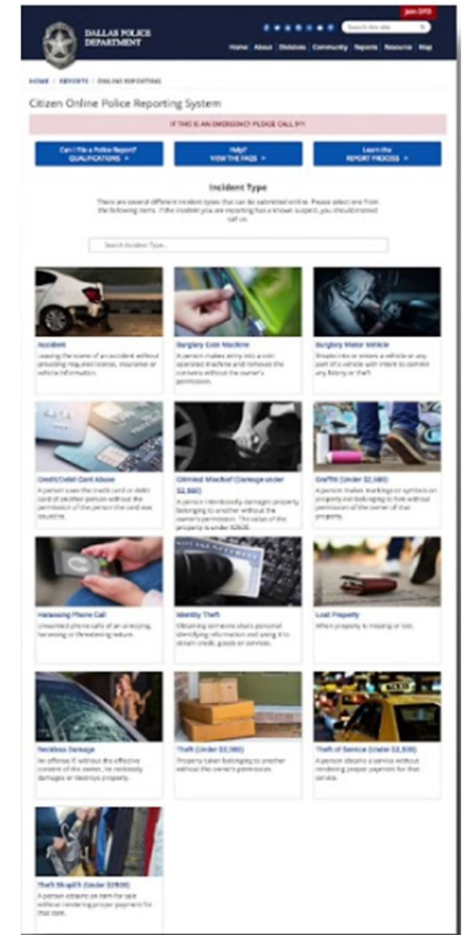
DPD - Planned

- Body Worn Cameras/Interview Rooms/ Dashboard Cameras
  - ➢ 1500 Current
  - ➢ Goal to expand to 2000
- Mobile Surveillance (Bait Cars)
- Auto Pound Software
- Automated RMS Accountability Audit Reports
- Global Positioning System for Investigators
- Real Time Crime Center (RTCC)
- Starlight Expansion

City of Dallas

DPD - Planned

- Surveillance Camera Project
  - ➤ Working with ITS to develop a comprehensive camera deployment strategy
  - ➤ 2000 cameras allocated in contract for Police Facility Security
    - ○ Facility site surveys completed
  - ➤ Addition of 500 Pole Cameras
    - ○ Data driven
  - ➤ 10 Additional Camera Trailers
    - ○ Funded by UASI
    - ○ Will need additional operating funds for maintenance

12

Public Safety

City of Dallas

Dallas Fire-Rescue Department

Public Safety

City of Dallas

DFR - Recently Implemented

- Current State
- Dynamic Resource Deployment Software (Deccan International LiveMum)
  - ➤ Provides dispatchers with recommendations to reallocate resources due to high call volume.
  - ➤ Real-time city-wide analysis
  - ➤ Improves Response Times
- New Fire Inspection Software (Streamline Automation Systems)
  - ➤ Integrates multiple data sources into one database
  - ➤ Improves analytics
  - ➤ Provides better customer service

City of Dallas

DFR - Recently Implemented

- Apparatus Deployment Analysis Module (ADAM)
  - Assist with the strategic planning of apparatus placement.
  - Evaluates potential impacts on performance measures when relocating apparatus.
- Electronic Patient Care Reporting Software (ePCR)
  - Improves patient care reporting and documentation.
  - Enhances quality control efforts.
  - Improves data analytics.

City of Dallas

DFR - Recently Implemented

- MIT Project: Predictive Fire Model
  - Cooperative project between DFR, MIT, and the Office of Innovation.
  - Developed a model to predict instances of fire in commercial buildings.
  - Allows DFR to better prioritize fire inspection and prevention efforts.
- Harvard Project: Station Location Analysis
  - Cooperative project between DFR, Harvard Business School, and the Office of Innovation
  - Enhanced model to determine future station locations
  - Multiple variables analyzed

City of Dallas

DFR - Recently Implemented

- Pinnacle Software Solutions for Maintenance – Clothing & Supply Division
  - Provides effective and efficient inventory and service management for our Fleet, Parts, and Supply divisions.
  - Provides real-time product levels of EMS and station supplies.
  - Improves communication for the status of our apparatus parts and repair orders.

17

Public Safety

City of Dallas

DFR - Planned

- Transit Signal Priority System
  - DFR (in cooperation with Transportation) will pilot a signal priority program for fire apparatus on emergency responses.
  - Gives priority to DFR apparatus at intersections with signal lights
  - Designed to:
    - Reduce Response Times
    - Reduce Collisions
    - Improve Patient Outcomes
    - Minimize Property Loss

City of Dallas

DFR - Planned

- Real-time Traffic Analysis Tool Integration
  - Integration of traffic reporting platforms similar to the "Waze" app.
  - Provides enhanced route optimization.
  - Improves response times.

- Fire Inspection Software Upgrade (Brycer)
  - Fire protection system compliance program
  - Ensures compliance with inspection, testing, and maintenance of fire protection systems
  - Provides real-time notifications of fire protection system compliance issues.

City of Dallas

Office of Emergency Management

Public Safety

City of Dallas
OEM
Office of Emergency Management

City of Dallas

OEM - Recently Implemented

- Haystax formerly known as Digital Sandbox
  - ➤ Recently implemented Common Operating Picture
  - ➤ Precisely geo-located assets displayed in context with other dynamic information like:
  - ➤ Incident alerts, scheduled events and countless dynamic threat and hazard data layers from existing public safety systems.

City of Dallas

Office of Emergency Management

Public Safety

City of Dallas
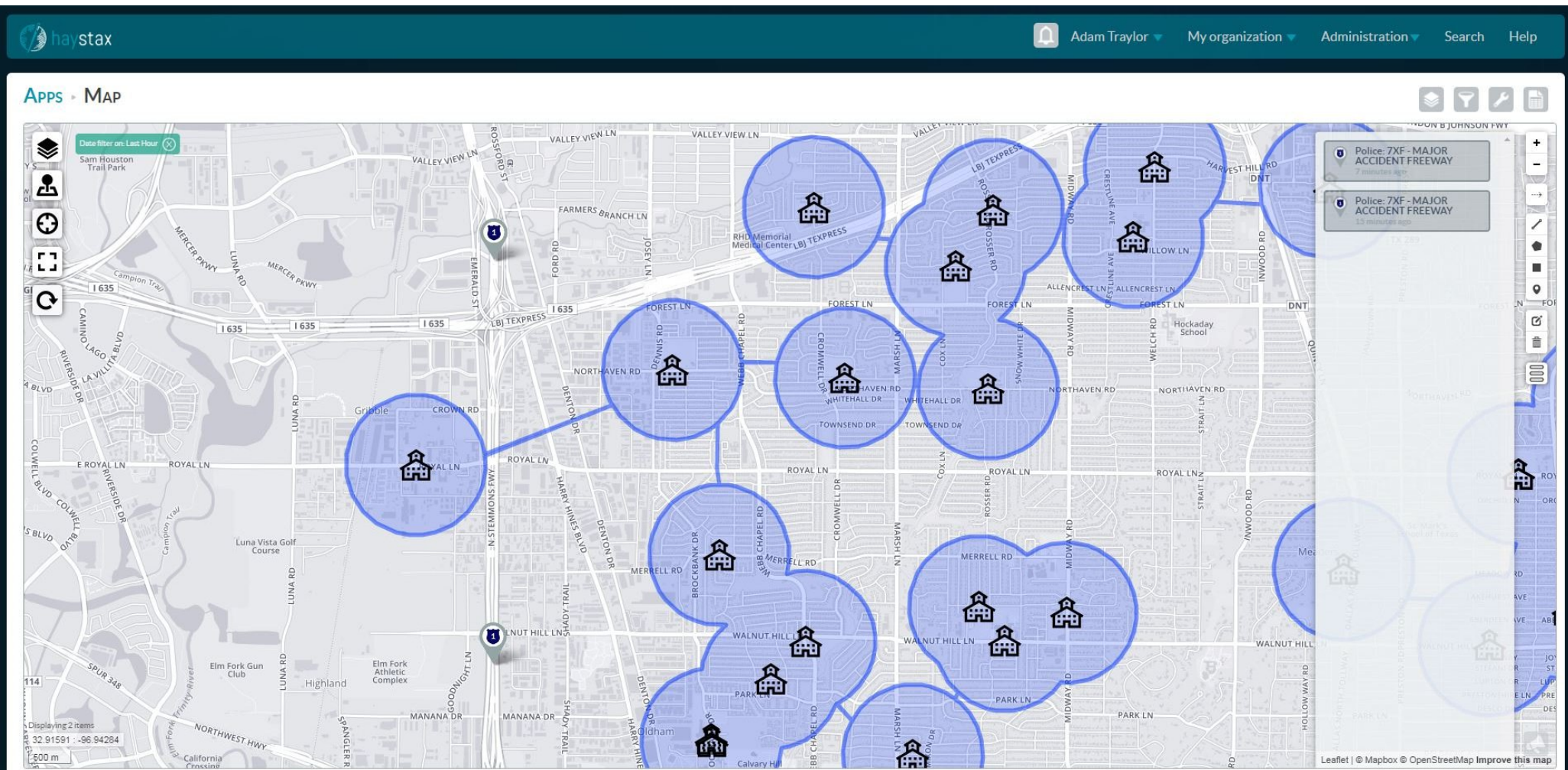
OEM - Recently Implemented

- **Employee Notification System**
  - Text, Email, and Phone Call Alerts
  - Used for activating teams
    or notifying employees to take immediate
    action following a significant event, such as:
    - Notifying employees of City facility
      closings
    - Activating/mobilizing operations personnel
    - Changing work assignments during
      emergencies
  - Current Registration
    - Employees that have signed up: 2278
    - Employees imported: 3687
    - Total: 5965

23

City of Dallas

Court & Detention Services

Public Safety

City of Dallas

CTS - Recently Implemented

- Live Chat
  - Website feature that allows individuals to communicate with a court clerk in real time
  - Access to the court without having to come downtown
- Remote pay locations and 24/7 call center for payments
  - Over 170 retail locations throughout the City
  - Bar code convenience
  - Bilingual call center agents
- Smartboards
  - Enhanced and streamlined the presentation of evidence such as body camera and dash camera videos

City of Dallas
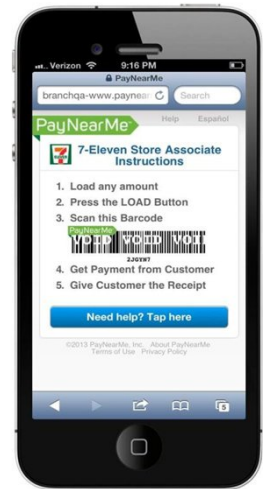
CTS - Planned

- Dallas Municipal Court Technology Projects:
  - Text Reminders
  - Video Court
  - Jury Duty Module
  - Court Case Management System Upgrade and Migration

- Marshal's Office/City Security Technology Projects:
  - Body-Worn Cameras/Dash Cameras
  - Package Scanner
  - Expand E-ticket writer and printers
  - Neighborhood Association Camera Program

City of Dallas

Public Safety Technology Projects

Public Safety Committee

February 10, 2020

Public Safety Departmental Staff
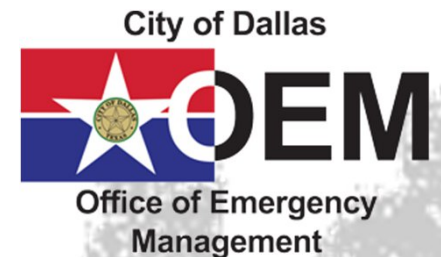
Appendix

- Dallas Online Reporting System (DORS)
- Project Starlight
- Real Time Crime Center (RTCC)

Public Safety

City of Dallas

Technology-Recently Implemented

- Dallas Online Reporting System (DORS)
  - Crime Plan Goals
    - Promote the program to divert 20% of DORS-Eligible calls from a traditional patrol response in 2020
    - Plan to launch an Automated Text Message feature of DORS Link for Eligible Calls via 911
  - Success
    - Officers are available for higher priority calls
    - Estimated to save officers 1.5 hours per report
    - Saved 1,956 hours YTD/ Total reports 1,304 YTD
    - Report statistics are automated to calculate types of reports, total hours saved, total monetary savings
  - Next Steps
    - Spanish version launched 2/10/2020
    - Addition of more online capable reports (ex. Interference with Child Custody)

City of Dallas

DORS Reports by Month

Total DORS Reports by Month

Public Safety

City of Dallas
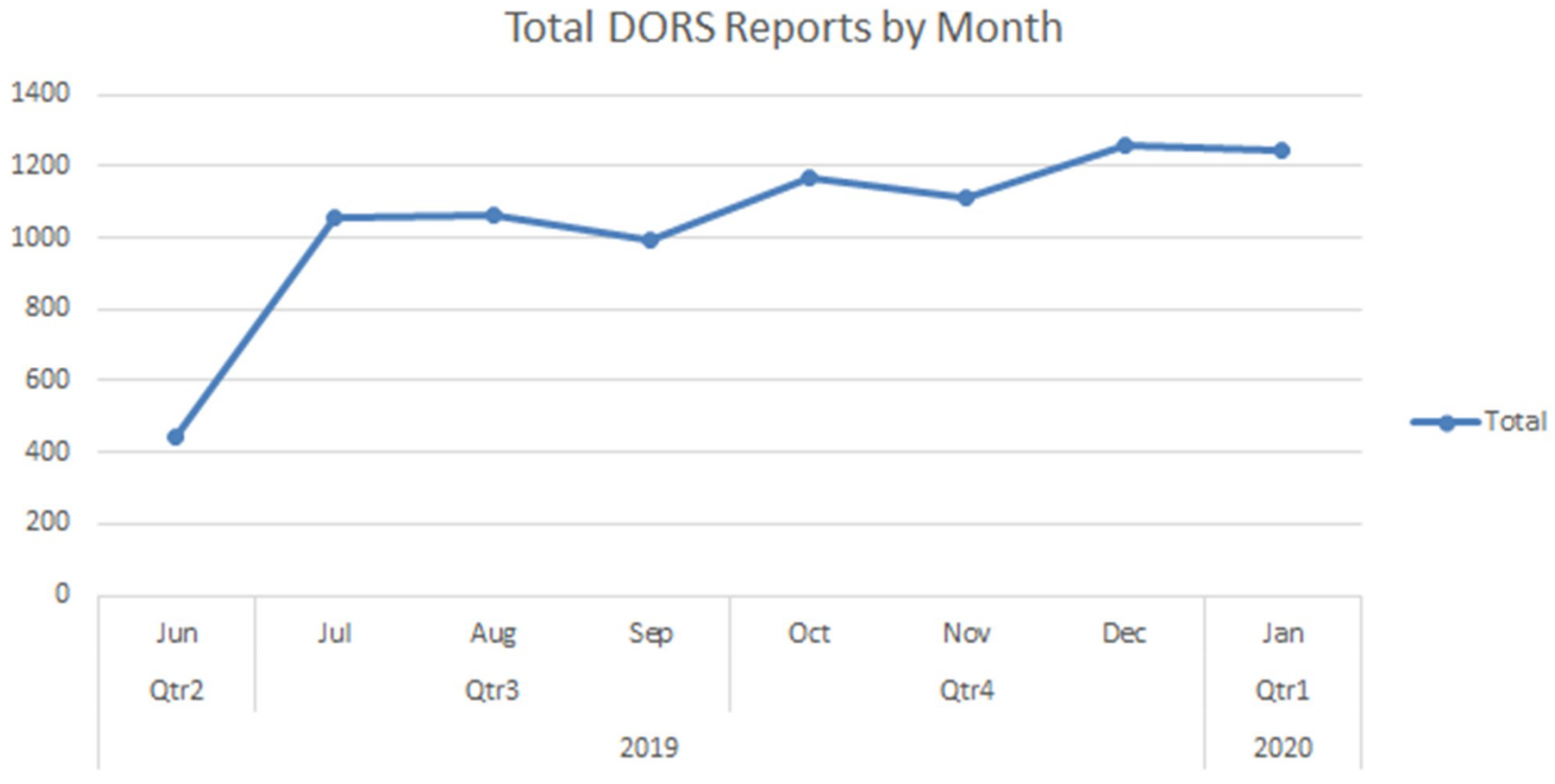
DORS Usage Density Map

City of Dallas
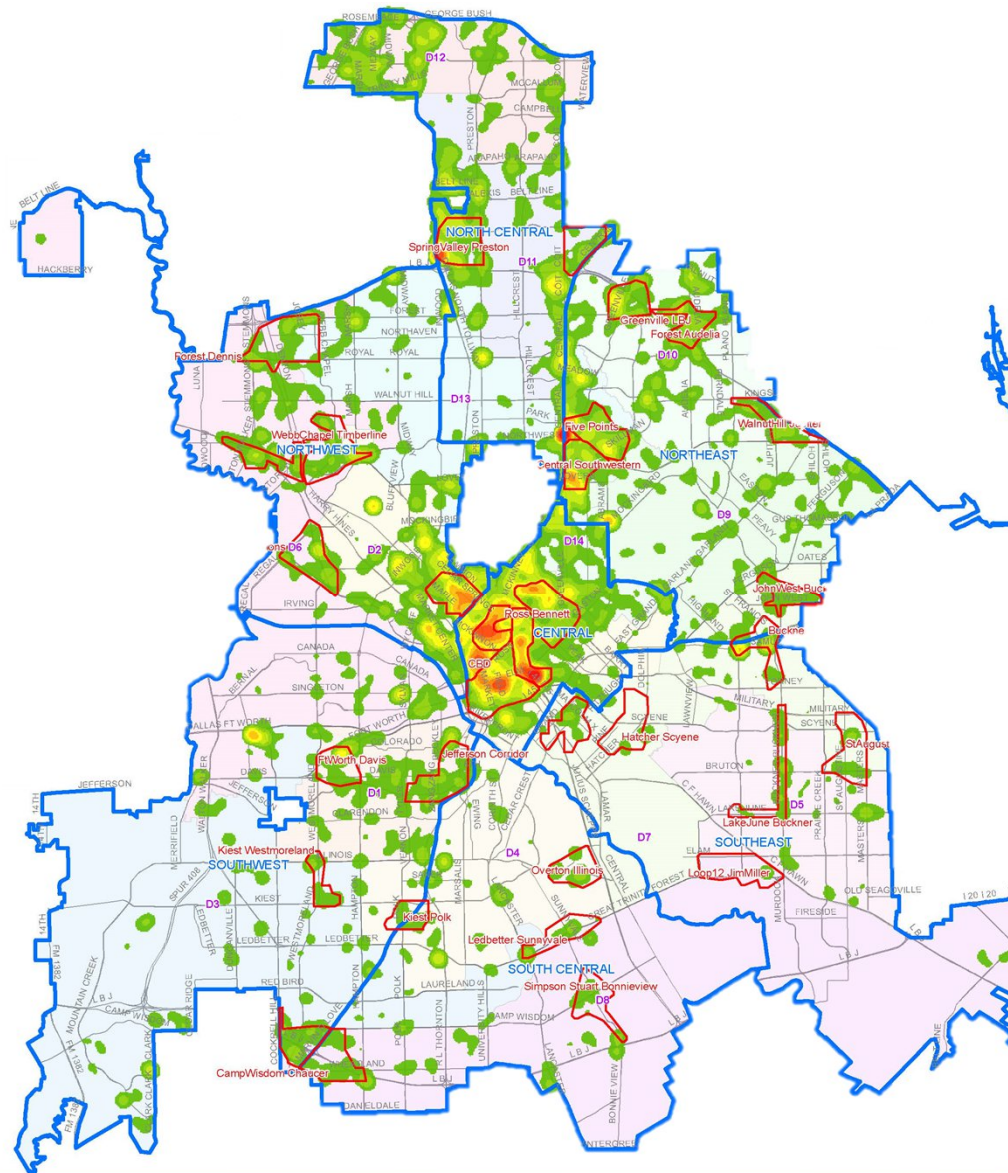
Project Starlight | Dallas Police Department

Project Starlight Program Overview

- Public/private/community policing effort to prevent, deter, respond to, and investigate crime
- Connects live-camera surveillance to Police Communications and the Real Time Crime Center
  - ➢CAD connection to alert video operator
  - ➢Analytics Software Implementation
- 3 pilot locations launched November 4, 2019 as a six-month proof-of-concept

City of Dallas

Project Starlight Operational Impact Goals

- Reduce the impact on patrol resources
- Deter crime through marketing awareness, signage, rapid response, and aggressive investigation of offenders with high-resolution video evidence
- Increase safety and communication between DPD and stakeholders
- Improve quality of life and economic development opportunities for community

City of Dallas

Project Starlight Timeline

- Software and hardware install completed 10/4/2019
- Pilot locations selected and signage finalized 9/18/2019
- Training for Real Time Crime Center personnel 10/25/2019
- Camera and signage installation completed 11/2/2019
- Proof-of-concept went live 11/4/2019

City of Dallas

Project Starlight

	November		December		January	
	2018	**2019**	**2018**	**2019**	**2019**	**2020**
11770 Ferguson						
Calls	43	11	43	9	28	21
Offenses	7	0	13	2	6	2
2503 Lemmon						
Calls	22	29	35	22	33	18
Offenses	1	3	6	4	5	0
2911 E Ledbetter						
Calls	9	32	17	18	25	28
Offenses	1	3	2	1	2	2

Public Safety

City of Dallas

Project Starlight-Moving Forward

- Proof of concept extended until November 4, 2020. Under the proof of concept, we will continue to add locations.
- Goal is to add three additional locations by May 2020 with a total of 20 locations by the end of the year.
- DPD will determine the ongoing budgetary items with ITS once the pilot concludes

Public Safety

City of Dallas

Real Time Crime Center (RTCC)

The Dallas Police Department RTCC is the hub for gathering up to the minute intelligence and serves as the mechanism for distributing that information to officers in the field

- Optimizes resource deployment
- Delivers critical and timely information & intelligence
- Part of the Intelligence Lead Policing Unit (ILP)
- Will include multiple camera feed sources

City of Dallas

City of Dallas

Agenda Information Sheet

File #: 20-275

Item #: G.

Public Safety Dashboards - Month Ending December 2019
[Jon Fortune, Assistant City Manager, City Manager's Office]

Dallas Police Department Dashboard 12/31/2019

FY19-20 BUDGET

Sworn Overtime*

Total Overtime Budget: $26.50 (Millions)
YTD Overtime Expenses: $7.85

Total Budget

Total Budget: $516.97 (Millions)
YTD Expenses: $116.55

CRIME REPORTING*****

Total Arrests

■ 2018 Arrests ■ 2019 Arrests

Year to Date Crime (NIBRS)
January 1, 2019 - December 31, 2019

	Offense	2019	2018	Count DIFF	% Change
Person	Assault Offenses	27,716	26,067	1,649	6.3%
	Agg Assault FV	1,768	1,749	19	1.1%
	Simple Assault FV	10,940	10,949	-9	-0.1%
	Homicide Offenses	210	173	37	21.4%
	Human Trafficking	50	34	16	47.1%
	Kidnapping / Abduction	73	77	-4	-5.2%
	Sex Offenses, Forcible	783	892	-109	-12.2%
	Sex Offenses, Nonforcible	4	5	-1	-
	Sub-Total	**28,836**	**27,248**	**1,588**	**5.8%**
Property	Arson	147	185	-38	-20.5%
	Bribery	3	4	-1	-
	Burglary / Breaking & Entering	8,770	9,196	-426	-4.6%
	Counterfeiting / Forgery	724	731	-7	-1.0%
	Destruction / Vandalism	10,283	10,888	-605	-5.6%
	Embezzlement	360	491	-131	-26.7%
	Extortion / Blackmail	-	-	-	-
	Fraud	1,541	1,766	-225	-12.7%
	Larceny / Theft	27,271	26,225	1,046	4.0%
	Motor Vehicle Theft	11,076	9,785	1,291	13.2%
	Robbery	4,645	4,058	587	14.5%
	Sub-Total	**64,820**	**63,329**	**1,491**	**2.4%**
Society	Animal Cruelty	146	79	67	84.8%
	Drug / Narcotics	4,894	4,933	-39	-0.8%
	Gambling	31	4	27	675.0%
	Pornography / Obscene Material	88	82	6	7.3%
	Prostitution Offenses	715	162	553	341.4%
	Weapon Law Violations	1,165	1,056	109	10.3%
	Sub-Total	**7,039**	**6,316**	**723**	**11.4%**
	Total	**100,695**	**96,893**	**3,802**	**3.9%**

SWORN STAFFING AND HIRING

Function	2019 Assigned	2018 Assigned	2017 Assigned
CBD	101	95	98
Central	185	189	196
NE	315	309	315
SE	297	307	310
SW	270	286	277
NW	237	217	218
NC	182	182	183
SC	285	305	291
Nuisance Abatement	8	3	4
Patrol Total	**1,880**	**1,893**	**1,892**
Administrative**	**592**	**477**	**497**
Investigations & Tactical	**629**	**644**	**669**
Total	**3,101**	**3,014**	**3,058**

PATROL PERFORMANCE YEAR TO DATE

	Crime Change by Division				Response time	
	Person	Property	MTD Total	YTD Total	Priority 1	Priority 2
Central	8.75%	11.32%	5.28%	9.60%	6.69	18.74
NE	11.67%	1.86%	-9.55%	4.61%	9.21	24.70
SE	-0.08%	-2.74%	-11.40%	-0.34%	8.62	24.59
SW	4.92%	-0.85%	-3.63%	1.00%	8.25	22.23
NW	9.62%	3.92%	-7.99%	8.94%	8.30	20.53
NC	13.17%	4.30%	1.93%	6.52%	8.19	19.76
SC	2.03%	-1.55%	-18.18%	-0.43%	8.68	23.98

*CBD crime and response time data included in Central

INTERNAL AFFAIRS

Complaint Type		2019 YTD	2018 YTD	% Change
Investigations Completed		253	238	6.3%
Use of Force Complaints Received		25	28	-10.7%

COMMUNICATIONS

911 Call Center Information

911 Calls YTD	Dec Avg Answer	Dec Service Level
1,966,774	7 seconds	83.79%

Special Assignment

	Assigned	Temporary Special Assignment	Actual
Patrol	1,880	56	1,824

Task Force Staffing

	Assigned	Task Force	Actual
Investigations & Tactical	629	36	593

911 Operator Staffing

Trainee	Operator	Actual	Authorized
4	77	83	95

FY 19-20 Hiring and Attrition

■ Hired : 86 ■ Attrition : 52

FY19-20 Hiring Goal : 265

Goal: 265 Hired YTD: 86
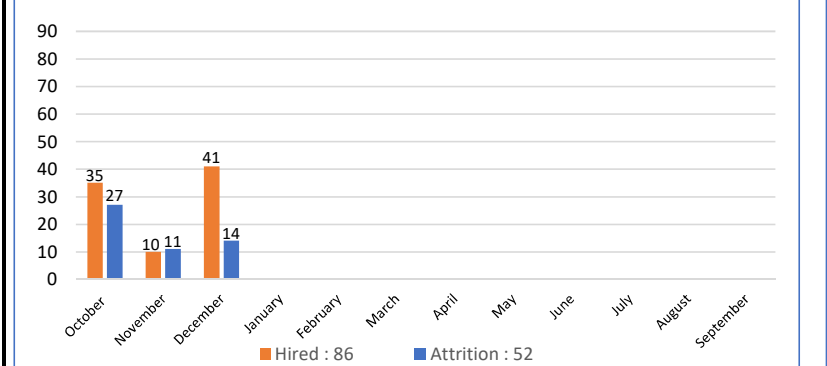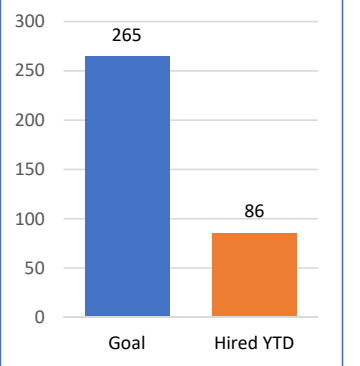
Top 911 Calls

Type	Calls YTD	December-2019	December-2018
Major Disturbance	115,771	9,087	8,766
Other Incidents ***	64,185	4,580	4,832
Other Escalated ****	56,159	4,518	4,240
Suspicious Person	32,515	2,862	2,854
Minor Accident	32,448	2,697	2,472
Business Alarm	23,572	2,146	1,932
Major Accident	19,013	1,625	1,563
Loud Music	18,696	1,723	1,811
Burg Motor Veh	12,053	906	1,253
Crisis Intervention	**10,791**	**787**	**925**
911 Hang-up	**9,734**	**818**	**770**

Dispatched Calls and Response Time

Date	Priority 1 Response Time	Priority 2 Response Time	Priority 3 Response Time	Priority 4 Response Time	Dispatched 911 Calls
Dec-19	8.78	25.95	95.21	128.30	51,724
YTD 2019	**8.38**	**22.34**	**75.53**	**104.09**	**624,771**
Dec-18	8.11	18.14	49.67	75.84	49,947
YTD 2018	**8.44**	**22.25**	**69.28**	**102.40**	**607,503**

Notes:

*Sworn overtime attributed to Late Relief, Court Overtime, Love Field Overtime, State/Federal Task Forces, Grants i.e. (STEP for Traffic), Special Task Force OT (Summer Crime Initiative). Savings offset from heightened attrition.
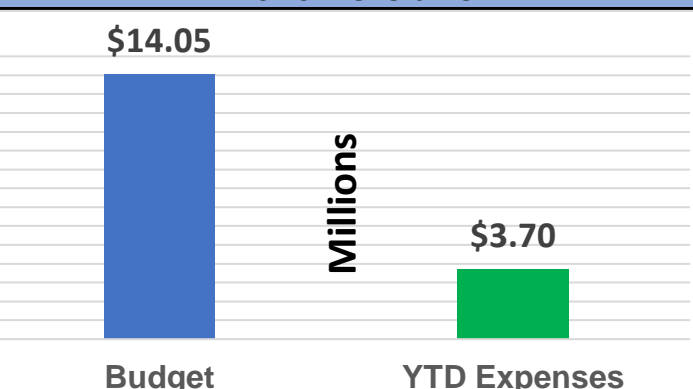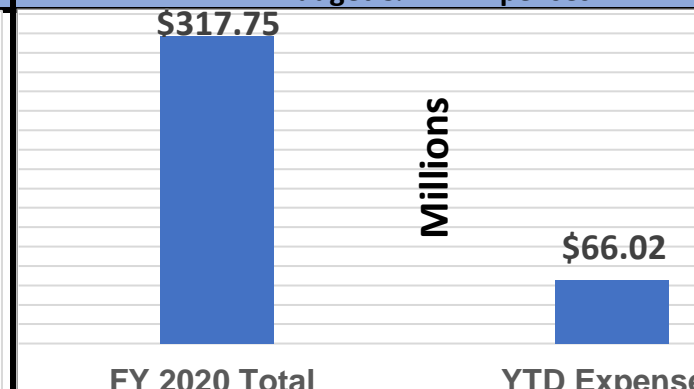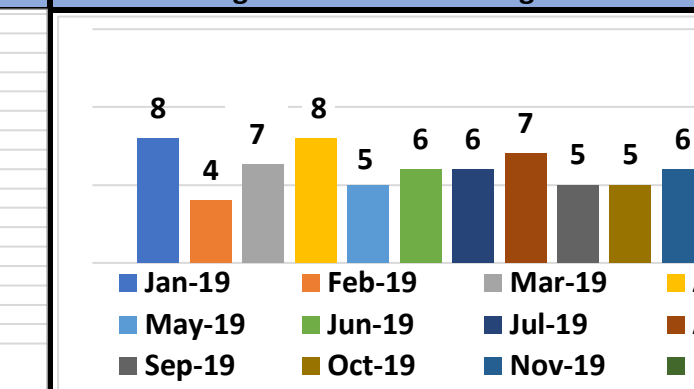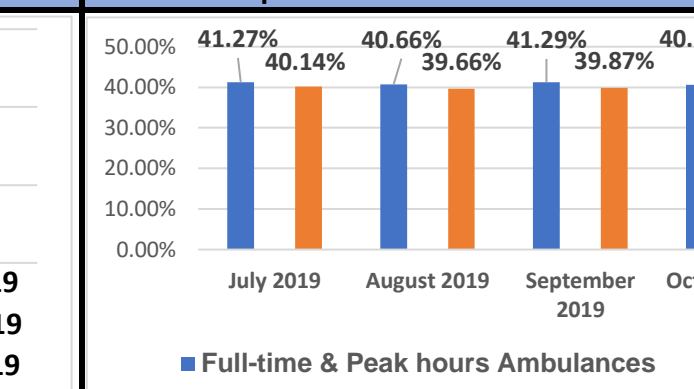
**Administrative includes Office of the Chief of Police and Police Academy Trainees

***Other Incident Calls - used when a call is received but does not fit into any other category of signals. Ex. harassing phone calls, criminal trespass, death notifications

****Other Escalated Calls - used when a call is received but does not fit into any other category of signals and is a priority in nature. Ex. person walking on the shoulder of freeway, suspicious activity that could lead up to an offense

***** Crime reporting now includes NIBRS data.

Dallas Fire-Rescue Department Dashboard: Month Ending December 31, 2019

FY 2020 BUDGET

Sworn Overtime*

- Budget: $14.05
- YTD Expenses: $3.70
- (Millions)

DFR Budget & YTD Expenses*

- FY 2020 Total: $317.75
- YTD Expenses: $66.02
- (Millions)

SIGNIFICANT FIRES

Significant Fires - Rolling 12 Months

- Jan-19: 8
- Feb-19: 4
- Mar-19: 7
- Apr-19: 8
- May-19: 5
- Jun-19: 6
- Jul-19: 6
- Aug-19: 7
- Sep-19: 5
- Oct-19: 5
- Nov-19: 6
- Dec-19: 10

AMBULANCE UNIT HOUR UTILIZATION RATE

Optimal Ambulance Performance UHU Rate is 25% - 30%

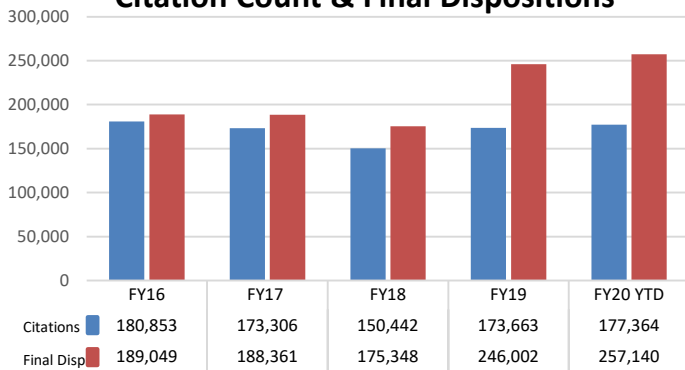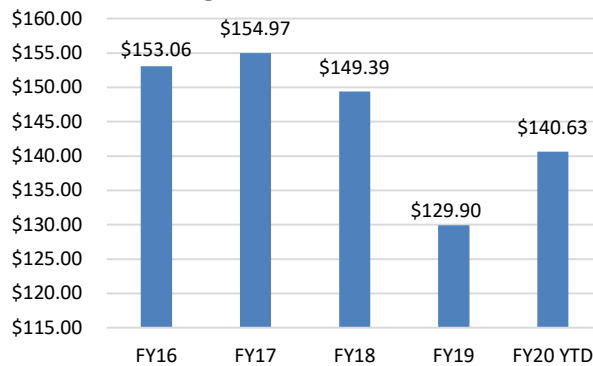| Month	Full-time & Peak hours Ambulances	Full-time Ambulances Only
July 2019	41.27%	40.14%
August 2019	40.66%	39.66%
September 2019	41.29%	39.87%
October 2019	40.58%	39.63%
November 2019	41.33%	39.91%
December 2019	42.87%	41.65%

SWORN STAFFING AND HIRING

Function	December 2017	December 2018	December 2019
EMS & Emergency Response	1,548	1,595	1,671
Dispatch Comms & GIS	47	65	61
Fire Prevention & Inspection	103	101	94
Arson Investigation EOD	16	22	21
Training & Recruitment	133	167	124
Aircraft Rescue Fire Fighting (ARFF)	36	37	33
Special Ops Administration	6	6	6
Human Resources & Wellness	4	4	2
Total Uniform	1,893	1,997	2,012

DECEMBER 2019 INCIDENT RESPONSE DATA - PER COUNCIL DISTRICT

- 1: 1,006
- 2: 2,257
- 3: 1,375
- 4: 2,203
- 5: 1,049
- 6: 1,934
- 7: 2,234
- 8: 1,963
- 9: 922
- 10: 1,224
- 11: 1,233
- 12: 741
- 13: 1,224
- 14: 1,767
- Outside Dallas: 240

FIRE PREVENTION SMOKE DETECTOR INSTALLS

December Installations - Last 6 Years

- Dec. 2019: 649
- Dec. 2018: 472
- Dec. 2017: 276
- Dec. 2016: 555
- Dec. 2015: 456
- Dec. 2014: 404

DECEMBER 2019 FIRE COMMUNICATIONS & DISPATCH

Specialized	Fire	EMS	2019 Year to Date Calls & Dispatches
154	5,122	16,096	282,130
0.72%	23.97%	75.31%	

FIRE INVESTIGATIONS & ARSON CLEARANCE BY ARREST

December 2019 Totals

Categories: Fire Investigation, Cause & Origin Determined, Arson Cases, Arson Cleared by Arrest

Legend: Dec-19, Nov-19, Oct-19, Sep-19, Aug-19

FIRE MARSHAL INSPECTIONS & RE-INSPECTIONS

INSPECTIONS & RE-INSPECTIONS

Categories: Inspections, Re-Inspections, Monthly Total Insp/Re-Insp

Legend: Dec-19, Nov-19, Oct-19, Sep-19, Aug-19

FIRE FATALITIES - National Benchmark is < 13

January 1st through December 31st, 2019
City of Dallas Fire Fatalities = SIX (6)

CURRENT RECRUITS IN DFR ACADEMY

Class ID	Class 353	Class 354	Class 355	Class 357	Class 358
# of Trainees	11	23	22	20	20
Start Date	7/24/2019	7/24/2019	7/24/2019	11/27/2019	11/27/2019
End Date	12/27/2019	2/20/2020	2/20/2020	1/29/2021	1/29/2021
ERB Assigned	1/2020	3/2020	3/2020	2/2021	2/2021

EMERGENCY RESPONSE TIME METRICS

Percentage of EMS Responses within Nine Minutes or Less (NFPA Standard #1710)	91.10%	Percentage of EMS Responses within Five Minutes or Less, Includes *ALL* DFR Apparatus (NFPA Standard #1710)	50.43%	Percentage of First Heavy Apparatus On Location of Structure Fire Dispatches within 5:20 or Less (NFPA Standard #1710)	81.98%

* YTD-Exp – Do Not Include Encumbrances

Municipal Court Dashboard: Month Ending December 31, 2019

Citation Count & Final Dispositions

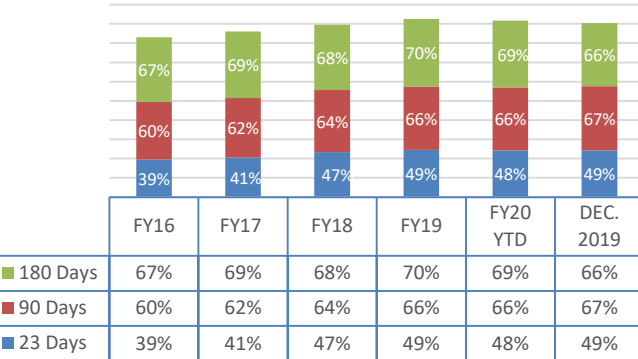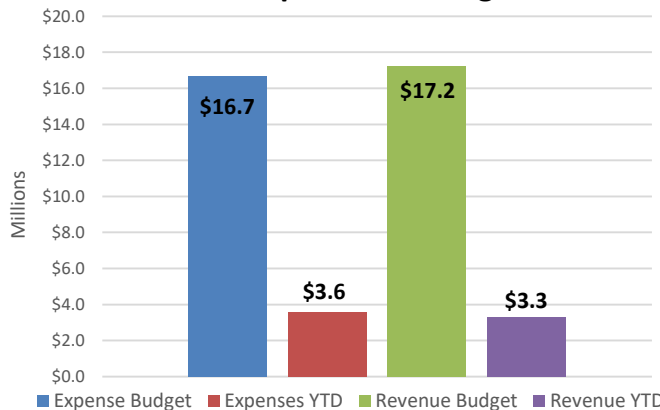|	FY16	FY17	FY18	FY19	FY20 YTD
Citations	180,853	173,306	150,442	173,663	177,364
Final Disp	189,049	188,361	175,348	246,002	257,140

Average Collection Per Citation

- FY16: $153.06
- FY17: $154.97
- FY18: $149.39
- FY19: $129.90
- FY20 YTD: $140.63

City Detention Center Book-Ins

- FY16: 14,240
- FY17: 15,397
- FY18: 12,438
- FY19: 12,777
- FY20 YTD: 3,373
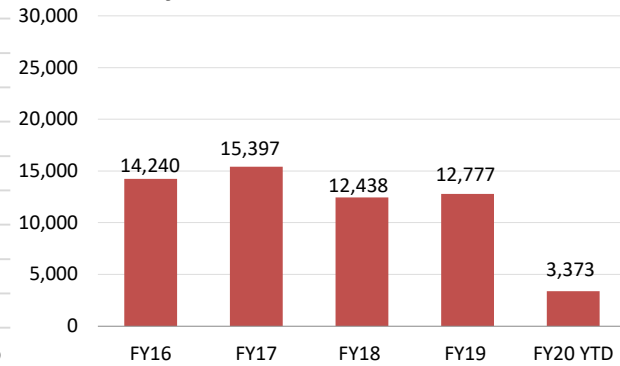
Defendant's Cumulative Response Rate Looking Back 23, 90 & 180 Days

	FY16	FY17	FY18	FY19	FY20 YTD	DEC. 2019
180 Days	67%	69%	68%	70%	69%	66%
90 Days	60%	62%	64%	66%	66%	67%
23 Days	39%	41%	47%	49%	48%	49%

Municipal Court Budget

(in Millions)
- Expense Budget: $16.7
- Expenses YTD: $3.6
- Revenue Budget: $17.2
- Revenue YTD: $3.3

Legend: ■ Expense Budget ■ Expenses YTD ■ Revenue Budget ■ Revenue YTD

Warrant Enforcement

	FY16	FY17	FY18	FY19	FY20 YTD
Arrests	1,636	4,178	3,018	3,024	678
# of Warrants Served	14,341	18,863	20,049	22,060	*4,965

Legend: ■ Arrests ■ # of Warrants Served
*Trending lower than normal due to redirection of staff to assist DPD with patrols and special initiatives

Environmental Crime Arrests

FY16	FY17	FY18	FY19	FY20 YTD
246	283	301	288	50 (Actual) / 316 (Projection)

Legend: ■ Actual ■ Projection
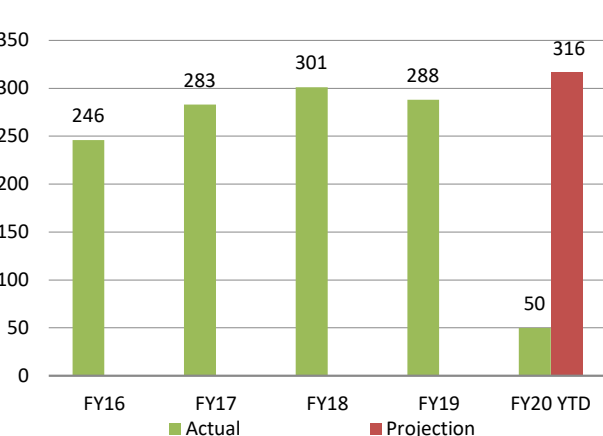
Security Incidents and Response Time

	Oct-19	Nov-19	Dec-19
Number of Incidents	85	68	62
Avg Response Time (in minutes)	2.20	1.62	1.52

Legend: ■ Number of Incidents ■ Avg Response Time (in minutes)
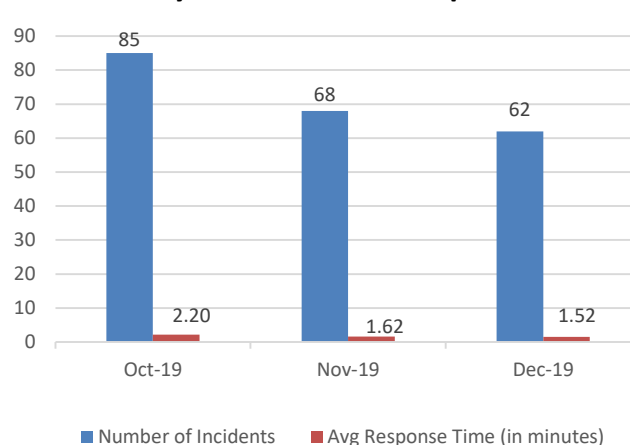
Courthouse Dispositions

	FY16	FY17	FY18	FY19	FY20 YTD
Trial					1%
Dismissed Compliance	6%	3%	5%	5%	5%
CS/WR/Time Served	25%	30%	29%	12%	19%
Def. Disposition	21%	20%	25%	17%	18%
Guilty & Fine	35%	34%	26%	22%	15%
Dismissed	13%	13%	15%	44%	42%

Legend: ■ Trial ■ Dismissed Compliance ■ CS/WR/Time Served ■ Def. Disposition ■ Guilty & Fine ■ Dismissed