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CITY SECRETARY
DALLAS, TEXAS

City of Dallas

200372

1500 Marilla Street
Dallas, Texas 75201

POSTED CITY SECRETARY
DALLAS, TX



Ad Hoc Committee on COVID-19 Human and Social Recovery and Assistance

April 30, 2020

1:00 PM

The Ad Hoc Committee on COVID-19 Human and Social Recovery and Assistance meeting will be held by videoconference. The meeting will be broadcast live on Spectrum Cable Channel 95 and online at bit.ly/cityofdallastv.

The public may also listen to the meeting as an attendee at the following videoconference link: <https://dallascityhall.webex.com/dallascityhall/onstage/g.php?MTID=ec9b8e3f849841c51c9abe63897a61e45>

Call to Order**MINUTES**

- A. [20-865](#) Approval of the April 23, 2020 Minutes

Attachments: [Minutes](#)

BRIEFING ITEMS

- B. [20-866](#) Monitoring and Enforcement of Current City Emergency Regulations and Executive and County Orders, Specifically Addressing Involuntary Compliance
[Jon Fortune, Assistant City Manager; Chris Caso, City Attorney]

Attachments: [Attachment](#)

- C. [20-867](#) Current State of Business, Entrepreneurship, and Industry Guidelines
[Mark Cuban, Owner, Dallas Mavericks; Advisory Member, Opening Our Country Council]
- D. [20-868](#) Sports and Entertainment Industry Preparation for Re-Openings
[Sports Industry Representatives]
- E. [20-870](#) Understanding COVID-19 in Dallas Through Data Modeling
[Dr. Timothy Bray, The Institute for Urban Policy Research, University of Texas at Dallas]

- F. [20-871](#) Focus Area Reports from Committee Members:
Supplemental to Written Reports Distributed to Committee by April 29, 2020. City Staff Available to Answer Questions and Provide Additional Updates.
- a. Housing and Homelessness; Technology
[CM Cara Mendelsohn; Kevin Oden, Interim Director, Office of Homeless Solutions; Laila Alequresh, Chief Innovation Officer]
 - b. Healthcare System, Hospital System; Family and Domestic Violence
[CM Jennifer Gates; Jon Fortune, Assistant City Manager]
 - c. Community Coordination and Neighborhood Needs
[CM Carolyn King Arnold; Peer Chacko, Director, Department of Planning and Urban Design]
 - d. Senior Services and Elder Care Facilities
[CM Omar Narvaez; Jessica Galleshaw, Director, Office of Community Care]
 - e. Transportation & Aviation; Arts & Parks
[CM David Blewett; Michael Rogers, Director, Department of Transportation]
 - f. Education and Youth Services
[CM Jaime Resendez; Jessica Galleshaw, Director, Office of Community Care]
 - g. Public Safety & First Responders, Compliance, Philanthropic Coordination
[Chair Adam McGough; Carl Simpson, Director, Code Compliance Services; U. Renée Hall, Chief of Police, Dallas Police Department; John Jenkins, Director, Park and Recreation]
- G. [20-872](#) Outline Ad Hoc Committee's Strategic Next Steps

ADJOURNMENT

EXECUTIVE SESSION NOTICE

A closed executive session may be held if the discussion of any of the above agenda items concerns one of the following:

1. seeking the advice of its attorney about pending or contemplated litigation, settlement offers, or any matter in which the duty of the attorney to the City Council under the Texas Disciplinary Rules of Professional Conduct of the State Bar of Texas clearly conflicts with the Texas Open Meetings Act. [Tex. Govt. Code §551.071]
2. deliberating the purchase, exchange, lease, or value of real property if deliberation in an open meeting would have a detrimental effect on the position of the city in negotiations with a third person. [Tex. Govt. Code §551.072]
3. deliberating a negotiated contract for a prospective gift or donation to the city if deliberation in an open meeting would have a detrimental effect on the position of the city in negotiations with a third person. [Tex. Govt. Code §551.073]
4. deliberating the appointment, employment, evaluation, reassignment, duties, discipline, or dismissal of a public officer or employee; or to hear a complaint or charge against an officer or employee unless the officer or employee who is the subject of the deliberation or hearing requests a public hearing. [Tex. Govt. Code §551.074]
5. deliberating the deployment, or specific occasions for implementation, of security personnel or devices. [Tex. Govt. Code §551.076]
6. discussing or deliberating commercial or financial information that the city has received from a business prospect that the city seeks to have locate, stay or expand in or near the city and with which the city is conducting economic development negotiations; or deliberating the offer of a financial or other incentive to a business prospect. [Tex Govt. Code §551.087]
7. deliberating security assessments or deployments relating to information resources technology, network security information, or the deployment or specific occasions for implementations of security personnel, critical infrastructure, or security devices. [Tex Govt. Code §551.089]



City of Dallas

1500 Marilla Street
Dallas, Texas 75201

Agenda Information Sheet

File #: 20-865

Item #: A.

Approval of the April 23, 2020 Minutes

Ad Hoc Committee on COVID-19 Human and Social Recovery and Assistance Meeting Record

The Ad Hoc Committee on COVID-19 Human and Social Recovery and Assistance meetings are recorded.
Agenda materials are available online at www.dallascityhall.com. Recordings may be reviewed online at <https://dallastx.swagit.com/city-council>
Note: This meeting was conducted via teleconference to comply with a social distancing mandate during a declared state of disaster.

Meeting Date: April 23, 2020

Convened: 1:01 p.m.

Adjourned: 4:04 p.m.

Committee Members Present:

DMPT Adam McGough, Chair
CM Cara Mendelsohn
CM Jennifer Gates
CM Carolyn King Arnold
CM Omar Narvaez
CM David Blewett
CM Jaime Resendez

Committee Members Absent:

N/A

Presenters:

Jon Fortune, Assistant City Manager
U. Renee Hall, Chief of Police, Dallas Police Department
Carl Simpson, Director, Code Compliance Services
Dr. Marshal Isaacs, Dallas Fire-Rescue
Dr. Madhukar Trivedi, UT Southwestern Medical Center
Chris Wallace, North Texas Commission
Charlene Stark, North Texas Commission
Stewart Sarkozy-Banoczy, North America/Global Resilient
Cities Network
Dr. Timothy Bray, University of Texas at Dallas
Michael Rogers, Director, Department of Transportation

Other Council Members Present:

CM Casey Thomas
CM Chad West

AGENDA

Call to Order (1:01 p.m.)

1. Approval of the April 16, 2020 Meeting Minutes

Presenter(s): Chair Adam McGough

Action Taken/Committee Recommendation(s): A motion was made to approve the minutes for the April 9, 2020 Ad Hoc Committee on COVID-19 Human and Social Recovery and Assistance meeting.

Motion made by: CM Cara Mendelsohn
Item passed unanimously: X
Item failed unanimously:

Motion seconded by: CM Omar Narvaez
Item passed on a divided vote:
Item failed on a divided vote:

BRIEFING ITEMS

2. Monitoring and Enforcement of Current City Emergency Regulations and Executive and County Orders

Presenter(s): Jon Fortune, Assistant City Manager; U. Renee Hall, Chief of Police, Dallas Police Department; Carl Simpson, Director, Code Compliance Services

Action Taken/Committee Recommendation(s): Assistant City Manager Fortune provided an update on the City's coordinated efforts to monitor and enforce the City and County's emergency orders. He discussed the City's alphabetical guidelines to ease congestion on the Katy Trail, making best use of PSAs and FAQs to inform

residents of the enforcement measures, and updated emergency response protocols for paramedics to protect patients and ensure operational readiness. Committee members asked questions about alternative methods to mitigate congestions on the Katy Trail including limiting the Katy Trail to Dallas residents only and converting streets into walking trails. Committee members also asked about how police officers are protecting themselves and protecting residents in enforcing the City and County's emergency orders, how many citations were issued by the Dallas Police Department and Code enforcement officers, and how the Code Compliance Services Department is addressing businesses that are operating despite the orders. Director Simpson stated that businesses may call him at 214-670-3118 to determine if they are eligible to reopen. Information only.

3. Local Impact Regarding Usage of Face Coverings

Presenter(s): Dr. Marshal Isaacs, Dallas Fire-Rescue; Dr. Madhukar Trivedi, UT Southwestern Medical Center

Action Taken/Committee Recommendation(s): Dr. Isaacs described the purpose of wearing and the differences between N95 face masks, simple surgical masks, and simple cloth masks. He stated that wearing a simple cloth mask in public is not a substitute for social distancing, rigorous hand hygiene and overall hygiene, and staying at home. Committee members asked several questions, including the number of positive COVID-19 cases among Dallas Fire Rescue (DFR) and Dallas Police Department (DPD) officers; the process is for monitoring and quarantining DFR and DPD officers; whether masks are being provided to residents when DFR and DPD interact with them; what qualifies a person to go to the hospital if they display COVID-19 symptoms; how many hospital beds in the Dallas hospital system are used for COVID-19 patients; how long COVID-19 patients stay in the hospital; if the City's COVID-19 related efforts are preventing infections or slowing them down; if the Dallas hospital system is overburdened; if COVID-19 patients may take Advil or ibuprofen; if the City is releasing data on how many people's lives are saved; if wearing masks will be a part of our future; if wearing masks will allow larger groups to begin congregating; if wearing gloves is advisable; and further questions about hospital capacity. Regarding hospital capacity, CM Gates stated that she is coordinating efforts to gather regional hospital capacity data. Dr. Trivedi discussed how to address mental health issues. He stated that due to pandemic, rates of depression and suicide are likely to go up. He stated that mental healthcare professions, healthcare professions, civic leaders across cities and the state, and foundations must develop a proactive and thoughtful monitoring and screening process to triage patients and connect community members to mental health resources. He also stated that the Grant Halliburton Foundation established a mental health hotline to connect people to mental health specialists; it can be accessed at <https://www.granthalliburton.org/navline>. Information only.

4. Best Practices and Preparation for Re-Opening Select Retail Services and Activities in Texas

Presenter(s): Chris Wallace, North Texas Commission; Charlene Stark, North Texas Commission

Action Taken/Committee Recommendation(s): Mr. Wallace provided an overview of the North Texas Commission (NTC) and the North Central Texas Council of Government's (NCTCOG) convening of industry leaders to discuss how to move forward with existing businesses and reopen businesses that had been closed due to the pandemic. Industry recommendations were compiled and organized in five priority groups which have been defined by North Texas healthcare professionals. Ms. Stark went into detail on each of the industry priority groups and stated that the recommendations will be presented to Governor Abbott ahead of his expected announcement providing details on the re-opening select retail services and activities in Texas. Committee members asked questions about who the recommendations have been shared with, which industries were included in various priority groups, and which stakeholders provided input in the recommendations. Information only.

5. Understanding Global Best Practices for COVID-19 Mitigation

Presenter(s): Stewart Sarkozy-Banoczy, Managing Director, North America/Global Resilient Cities Network

Action Taken/Committee Recommendation(s): Mr. Sarkozy-Banoczy provided an overview of the Global Resilient Cities Network and its work to help cities around the world become more just and resilient to the physical, social, and economic challenges. He stated that a resilient response and recovery empowers cities to rise from COVID-19 as thriving and future-ready. In addition, he provided an overview of the different ways resilient cities' have structured their response to COVID-19 recovery. CM Narvaez stated that the Global Resilient Cities

Network's goals align closely with his work as Chair of the Environment and Sustainability Committee. CM Thomas discussed his and CM Narvaez's work to develop the Dallas Resilience Strategy two years ago and expressed interest in leveraging the Global Resilient Cities Network to make sure Dallas is COVID proof moving forward. Information only.

6. Focus Area Reports from Committee Members

Presenter(s): CM Jennifer Gates; Dr. Timothy Bray, University of Texas at Dallas; CM Carolyn King Arnold; CM Omar Narvaez; CM Jaime Resendez; CM Cara Mendelsohn; CM David Blewett; Michael Rogers, Director, Transportation; Chair Adam McGough

Action Taken/Committee Recommendation(s): The Committee members reported on their respective focus areas and projects.

- CM Mendelsohn provided an update on the Kay Bailey Hutchison Convention Center homeless shelter and the day services being provided there, the Dallas Life Shelter, and the rapid rehousing program. Regarding technology, she stated that the COVID-19 Resource Hotline is up and running and will be updated as the recently approved rental/mortgage assistance and the small business continuity fund are rolled out in the coming weeks. She also stated that the City needs to address the digital divide to ensure residents have access to technology (hardware and WiFi) in the long term.
- CM Gates provided an update on the Federal Medical Station at the Kay Bailey Hutchison Convention Center and stated that the City is actively monitoring hospital capacity. Regarding her work on data modeling, she stated that she is identifying the best metrics to understand the prevalence of COVID-19 in the community and the goal is to share the data models with residents. She then invited Dr. Bray to speak on his work on developing a North Texas COVID-19 Data Viewer website, which collects and displays various metrics on the Dallas Fort Worth Metroplex. Dr. Bray stated he will share the website URL with CM Gates and Assistant City Manager Fortune to share with the Ad Hoc Committee.
- CM Arnold provided an update on her work with the Dallas Police Department, and particularly the South-Central station, to share COVID-19 resources and information with residents. She stated that the City Council needs a more centralized and consistent messaging strategy to avoid confusing residents on the different regulations in place. Chair McGough suggested that the Public Affairs and Outreach department should put together messaging on resources that are coming out of the Ad Hoc Committee.
- CM Narvaez provided an update on his work to address the needs of seniors. He discussed a new initiative called Save our Seniors, which is a group of 35 to 40 concerned residents that are putting their services together for seniors in South Dallas. He stated that seniors that are served by the Dallas Public Library are being checked on by staff. He stated that he wants to use libraries more effectively moving forward.
- CM Blewett provided an update on transportation, including a decrease in DART ridership and the conversion of streets to trails. Director Rogers provided an update on the 7th Street conversion initiative and the Turtle Creek Boulevard conversion initiative. CMs Blewett and Arnold asked questions about how many barricades are needed in this initiative and how much barricades cost. CM Blewett stated he committed to building equity between District 4 and District 14. Lastly, CM Blewett stated that federal funding is being rolled out to address and support the arts.
- CM Resendez provided an update on expanding internet access to students and families in Dallas and closing the digital divide. He referred to the Dallas ISD community WiFi project to provide WiFi in neighborhoods surround Dunbar Elementary School and funding opportunities through the Community Reinvestment Act to establish municipal broadband. He stated that he is ready to make an impact and take action and that the City Manager is ready to make municipal broadband and closing the digital divide a top priority for the City. CM Mendelsohn requested information from staff on the City's Cable Runner pilot program.
- Chair McGough did not provide an update.

Information only.

7. Identify Ad Hoc Committee's Strategic Next Steps

Presenter(s): Chair Adam McGough

Action Taken/Committee Recommendation(s): The Ad Hoc Committee will meet on Thursday, April 30, 2020 at 1:00 PM. Chair McGough asked Committee members to send him any items they would like to see on the next agenda.

BRIEFING MEMORANDA

8. COVID-19 Childcare Services for Essential City Employees

Presenter(s): N/A

Action Taken/Committee Recommendation(s): There was no discussion on this item. Information only.

9. Update on Temporary Housing Facilities

Presenter(s): N/A

Action Taken/Committee Recommendation(s): There was no discussion on this item. Information only.

Adjourn (4:04 p.m.)

APPROVED BY:

ATTESTED BY:

DMPT Adam McGough, Chair

Liz Cedillo-Pereira, Chief of Equity and Inclusion



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Agenda Information Sheet

File #: 20-866

Item #: B.

Monitoring and Enforcement of Current City Emergency Regulations and Executive and County Orders, Specifically Addressing Involuntary Compliance
[Jon Fortune, Assistant City Manager; Chris Caso, City Attorney]

Monitoring and Enforcement of Current City Emergency Regulations and Executive and County Orders

**Ad Hoc Committee COVID-19
Human and Social Recovery
and Assistance**



April 30, 2020

**Jon Fortune, Assistant City Manager
Christopher J. Caso, City Attorney**

Overview

- Complaint Process and Coordination
- COVID-19 Code Enforcement Data
- Governor's Plan to Open Texas – Phase One
- Involuntary Compliance
- Other Monitoring and Enforcement Priorities
- Reopening of Certain Park Amenities

Complaint Process and Coordination

- All COVID-19 related complaints are processed through 311.
- Any complaints coming to 911 are dispatched to C-19 officers for response.
 - DPD has responded to 37 calls for service regarding large gatherings since 4/20/20 on last update.
 - There have been no citations issued by DPD to date.
 - Fire Marshal has written 10 citations to date.
- The Park Ranger is utilizing a hotline to address general rule violation questions, general park questions, or concerns that are non-emergency from 9:30 AM to 5:00 PM daily.
- DPD continues to coordinate with the Dallas County Sheriff's Office on complaints brought to the City by Dallas County.

COVID-19 Code Enforcement Data

Date	Total Initial Inspections	Total Reinspection's	Total No Violation Found	Total Complied w/ Notice of Violation without Citation	311 Reactive	Proactive
March	2,975	272	1,900	1,261	693	2,196
April	14,414	320	10,684	3,685	1,918	12,450
Total to Date	17,389	592	12,584	4,946	2,611	14,646

Updated April 29, 2020.

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COVID-19 Code Enforcement Data

- **14,646** of the cases regarding COVID-19 have been proactive.
- **2,611** cases were called in (311 reactive).
- The vast majority of all cases have been non-posting of the Amended Emergency Regulations (AER).
- 4,946 Notices of Violation (NOV) have been issued (mostly for the AER not being posted). Out of those 4,946 NOVs, only 14 locations required a citation to bring about compliance. 18 locations required providing Chapter 54 letters regarding AER violations to bring about compliance.

Governor's Plan to Open Texas – Phase One

- Education and Awareness

- Develop public service announcements and public awareness campaigns
- Continue to ensure voluntary compliance is successful
- Focus on high impact businesses that are reopening for awareness of the minimum health standard protocols
- Make direct contact with high impact businesses as necessary

- Continued Enforcement

- Compliance issues reported to 311
- Continued internal coordination on monitoring and enforcement response

Involuntary Compliance

Legal Strategies	Data
Referral of Violation to Community Prosecution	11

Cases are referred to the Community Prosecution Section of the City Attorney's Office following the issuance of a citation.

Involuntary Compliance

Legal Strategies	Data
CAO Violation Notice Letters	18

Once a case is referred to the CP, a notice letter is issued to the business owner, and potentially the property owner.

CP will also coordinate with County officials to ensure consistency and a coordinated collaboration. A cease and desist letter may also be issued by County Judge Clay Jenkins.

Involuntary Compliance

Legal Strategies	Data
District Court Lawsuits (coordination with the County)	1

If a business owner fails to comply with the emergency regulations following citation and notification from CP, a lawsuit may be filed.

On April 29, 2020, CP filed a lawsuit against Salon A La Mode to request a district court issue an order requiring the business to cease operations. A temporary restraining order was issued that afternoon.

Other Monitoring and Enforcement Priorities

- PKR's primary monitoring focus is closed amenities such as playgrounds, pavilions, basketball courts and athletic fields, along with social distancing compliance in open areas of parks, such as trails.
- White Rock Lake parking lot monitoring plan remains in effect.
- Parking enforcement continues to monitor parks, trails, and the surrounding neighborhood for parking compliance in collaboration with other enforcement agencies in the City.

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Reopening of Certain Park Amenities

- On May 1st, Parks and Recreation is reopening some amenities
 - Golf courses, tennis centers, Elm Fork gun range and outdoor fee-based programs under social distancing controls. Tennis courts located in the parks will also be available for single play.
 - Gates at general park tennis courts will be chained in open position to minimize repeat surface touches and signage will be installed at all courts to communicate singles play (1 vs 1) only.
- On May 5th, the Quality of Life, Arts, and Culture Committee will be briefed on these efforts. On May 7th, the Park Board will be briefed.

Discussion



Monitoring and Enforcement of Current City Emergency Regulations and Executive and County Orders

**Ad Hoc Committee COVID-19
Human and Social Recovery
and Assistance**



April 30, 2020

**Jon Fortune, Assistant City Manager
Christopher J. Caso, City Attorney**



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Agenda Information Sheet

File #: 20-867

Item #: C.

Current State of Business, Entrepreneurship, and Industry Guidelines

[Mark Cuban, Owner, Dallas Mavericks; Advisory Member, Opening Our Country Council]



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Agenda Information Sheet

File #: 20-868

Item #: D.

Sports and Entertainment Industry Preparation for Re-Openings
[Sports Industry Representatives]



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Agenda Information Sheet

File #: 20-870

Item #: E.

Understanding COVID-19 in Dallas Through Data Modeling
[Dr. Timothy Bray, The Institute for Urban Policy Research, University of Texas at Dallas]



Agenda Information Sheet

File #: 20-871

Item #: F.

Focus Area Reports from Committee Members:

Supplemental to Written Reports Distributed to Committee by April 29, 2020. City Staff Available to Answer Questions and Provide Additional Updates.

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[Chair Adam McGough; Carl Simpson, Director, Code Compliance Services; U. Renée Hall, Chief of Police, Dallas Police Department; John Jenkins, Director, Park and Recreation]



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Agenda Information Sheet

File #: 20-872

Item #: G.

Outline Ad Hoc Committee's Strategic Next Steps