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CITY SECRETARY
DALLAS, TEXAS

City of Dallas

1500 Marilla Street
Dallas, Texas 75201



Public Notice

200379

POSTED CITY SECRETARY
DALLAS, TX

Quality of Life, Arts and Culture Committee

May 5, 2020

1:00 PM

Special Called Meeting

This Quality of Life, Arts and Culture meeting will be held by videoconference. The meeting will broadcast live on Spectrum Cable Channel 95 and online at bit.ly/cityofdallastv.

The public may also listen to the meeting as an attendee at the following videoconference link:
<https://dallascityhall.webex.com/dallascityhall/onstage/g.php?MTID=ed5183669b45ed5e1a735599aa378c0b3>

2020 CITY COUNCIL APPOINTMENTS

COUNCIL COMMITTEE	
ECONOMIC DEVELOPMENT Atkins (C), Blewett (VC), Gates, McGough, Narvaez, Resendez, West	ENVIRONMENT AND SUSTAINABILITY Narvaez (C), Atkins (VC), Blackmon, Blewett, Gates
GOVERNMENT PERFORMANCE AND FINANCIAL MANAGEMENT Gates (C), Mendelsohn (VC), Arnold, Bazaldua, Kleinman, Narvaez, Thomas	HOUSING AND HOMELESSNESS SOLUTIONS West (C), Thomas (VC), Arnold, Blackmon, Kleinman, Mendelsohn, Resendez
PUBLIC SAFETY McGough (C), Arnold (VC), Bazaldua, Blewett, Medrano, Mendelsohn, Thomas	QUALITY OF LIFE, ARTS, AND CULTURE Arnold (C), Gates (VC), Atkins, Narvaez, West
TRANSPORTATION AND INFRASTRUCTURE Kleinman (C), Medrano, (VC), Atkins, Bazaldua, Blewett, McGough, West	WORKFORCE, EDUCATION, AND EQUITY Thomas (C), Resendez (VC), Blackmon, Kleinman, Medrano
AD HOC JUDICIAL NOMINATING COMMITTEE McGough (C), Blewett, Mendelsohn, Narvaez, West	AD HOC LEGISLATIVE AFFAIRS Johnson (C), Blackmon (VC), Atkins, Gates, Mendelsohn
AD HOC COMMITTEE ON COVID-19 ECONOMIC RECOVERY AND ASSISTANCE Thomas (C), Blackmon, Atkins, Bazaldua, Kleinman, Medrano, West	AD HOC COMMITTEE ON COVID-19 HUMAN AND SOCIAL RECOVERY AND ASSISTANCE McGough (C), Mendelsohn, Arnold, Blewett, Gates, Narvaez, Resendez

(C) – Chair, (VC) – Vice Chair

Handgun Prohibition Notice for Meetings of Governmental Entities

"Pursuant to Section [30.06](#), Penal Code (trespass by license holder with a concealed handgun), a person licensed under Subchapter H, Chapter 411, Government Code (handgun licensing law), may not enter this property with a concealed handgun."

"De acuerdo con la sección [30.06](#) del código penal (ingreso sin autorización de un titular de una licencia con una pistola oculta), una persona con licencia según el subcapítulo h, capítulo 411, código del gobierno (ley sobre licencias para portar pistolas), no puede ingresar a esta propiedad con una pistola oculta."

"Pursuant to Section [30.07](#), Penal Code (trespass by license holder with an openly carried handgun), a person licensed under Subchapter H, Chapter 411, Government Code (handgun licensing law), may not enter this property with a handgun that is carried openly."

"De acuerdo con la sección [30.07](#) del código penal (ingreso sin autorización de un titular de una licencia con una pistola a la vista), una persona con licencia según el subcapítulo h, capítulo 411, código del gobierno (ley sobre licencias para portar pistolas), no puede ingresar a esta propiedad con una pistola a la vista."

Note: A quorum of the Dallas City Council may attend this Council Committee meeting.

Call to Order**SPECIAL PRESENTATION**

- A [20-897](#) Words of Inspiration
 [Fatima Hirisi, Community Arts Program]

MINUTES

- B [20-891](#) Approval of the March 24, 2020 Minutes

Attachments: [Minutes](#)

INFORMATIONAL MEMORANDUMS

- C [20-888](#) City Services Restoration Plan: Office of Arts & Culture and Arts Ecosystem
 Operations
 [Jennifer Scripps, Director, Office of Arts & Culture]

Attachments: [Presentation](#)

- D [20-890](#) City Services Restoration Plan: Park and Recreation Department
 Operations Update
 [John Jenkins, Director, Parks and Recreation Department]

Attachments: [Presentation](#)

- E [20-889](#) City Services Restoration Plan: City of Dallas Women, Infants and Children
 (WIC) Program Operations and Senior Services Programs
 [Jessica Galleshaw, Director, Office of Community Care]

Attachments: [Memorandum](#)

ADJOURNMENT

EXECUTIVE SESSION NOTICE

A closed executive session may be held if the discussion of any of the above agenda items concerns one of the following:

1. seeking the advice of its attorney about pending or contemplated litigation, settlement offers, or any matter in which the duty of the attorney to the City Council under the Texas Disciplinary Rules of Professional Conduct of the State Bar of Texas clearly conflicts with the Texas Open Meetings Act. [Tex. Govt. Code §551.071]
2. deliberating the purchase, exchange, lease, or value of real property if deliberation in an open meeting would have a detrimental effect on the position of the city in negotiations with a third person. [Tex. Govt. Code §551.072]
3. deliberating a negotiated contract for a prospective gift or donation to the city if deliberation in an open meeting would have a detrimental effect on the position of the city in negotiations with a third person. [Tex. Govt. Code §551.073]
4. deliberating the appointment, employment, evaluation, reassignment, duties, discipline, or dismissal of a public officer or employee; or to hear a complaint or charge against an officer or employee unless the officer or employee who is the subject of the deliberation or hearing requests a public hearing. [Tex. Govt. Code §551.074]
5. deliberating the deployment, or specific occasions for implementation, of security personnel or devices. [Tex. Govt. Code §551.076]
6. discussing or deliberating commercial or financial information that the city has received from a business prospect that the city seeks to have locate, stay or expand in or near the city and with which the city is conducting economic development negotiations; or deliberating the offer of a financial or other incentive to a business prospect. [Tex Govt. Code §551.087]
7. deliberating security assessments or deployments relating to information resources technology, network security information, or the deployment or specific occasions for implementations of security personnel, critical infrastructure, or security devices. [Tex Govt. Code §551.089]



City of Dallas

1500 Marilla Street
Dallas, Texas 75201

Agenda Information Sheet

File #: 20-897

Item #: A

Words of Inspiration
[Fatima Hirisi, Community Arts Program]



City of Dallas

1500 Marilla Street
Dallas, Texas 75201

Agenda Information Sheet

File #: 20-891

Item #: B

Approval of the March 24, 2020 Minutes

Quality of Life, Arts & Culture Committee Meeting Record

The Quality of Life, Arts & Culture Committee meetings are recorded. Agenda materials are available online at www.dallascityhall.com.

Meeting Date: March 24, 2020

Convened: 9:04 a.m.

Adjourned: 10:43 a.m.

Committee Members Present:

Carolyn King Arnold, Chair
Jennifer S. Gates, Vice Chair
Tennell Atkins
Omar Narvaez
Chad West

Committee Members Absent:

Other Council Members Present:

Presenters:

Texas Senator Royce West, District 23
Judge Thomas G. Jones, Dallas County Justice of Peace
Jason Simon, Apartment Association of Greater Dallas
David Denney, Greater Dallas Restaurant Association
Linda Ender, AGE Director, The Senior Source
Dianne Gibson, Community Courts Manager, City Attorney's Office
Jessica Galleshaw, Director, Office of Community Care
Deputy Chief Rueben Ramirez, Criminal Investigations, Dallas Police

AGENDA

Call to Order (9:04 a.m.)

A. Approval of the February 18, 2020 Meeting Minutes

Presenter(s): Carolyn King Arnold, Chair

Action Taken/Committee Recommendation(s): A motion was made to approve the minutes for the February 18, 2020 Quality of Life, Arts & Culture Committee meeting.

Motion made by: Tennell Atkins

Item passed unanimously: X

Item failed unanimously:

Motion seconded by: Omar Narvaez

Item passed on a divided vote:

Item failed on a divided vote:

B. Quality of Life, Arts and Culture Committee Post State of Emergency Orders Discussion (COVID-19)

Presenter(s): Carolyn King Arnold, Chair, District 4

Action Taken/Committee Recommendation(s): The Committee discussed the impacts of COVID-19 and efforts to address economic and social needs. The Committee received updates from stakeholders of the community. Information only.

Judge Thomas G. Jones of the Dallas County Justice of the Peace informed the Committee that evictions within Dallas County have been suspended for the next 60 days, in an effort to provide relief during the COVID-19 health pandemic. Judge Jones addressed questions as to whether the County's order was in agreement with statements from the President of the United States regarding evictions. Persons with additional questions or concerns were encouraged to visit the County's website at www.dallascounty.org.

Jason Simon of the Apartment Association of Greater Dallas (AAGD) informed the Committee that his organization is working with the apartment owners and landowners to provide them with additional resources to assist during the pandemic and efforts to request federal relief for members of the association. The AAGD is encouraging its members to work with renters who are experiencing economic hardship by way of establishing payment plans, waivers for late/administrative fees, etc. AAGD is working with different organizations and government entities to ensure the public has access to as many resources and information available. Persons with additional questions were encouraged to visit AAGD's website www.aagdallas.com.

Texas State Senator Royce West provided the Committee with an update regarding efforts to provide additional resources from a state and federal perspective. Senator West encouraged the public to seek information from reputable sources. Senator West agreed to provide additional information to the members of the Committee, for disbursement to the public, on how small businesses can access relief funding and what the flow of funds will look like. Senator West provided an update on the State's efforts to secure PPE equipment for medical personnel.

David Denney of the Greater Dallas Restaurant Association (GDRA) provided the Committee with an update regarding the impacts of the COVID-19 pandemic and emergency regulations put in place by the state and county. Many restaurants were forced to furlough members of their staff to handle the financial strain of the changes within their operations. Councilmember Narvaez asked that the GDRA work with staff to provide recommendations to publicize/distribute for restaurants on social distancing inside of their facilities when customers are waiting for food.

Lynda Ender of The Senior Source provided the Committee with an update regarding the operations of The Senior Office. While their offices are closed, staff are working from home. Programs offered through The Senior Source were switched to virtual/teleconference format to ensure the safety of all members. The Senior Source has seen a large influx in persons wanting to volunteer/check-in on seniors living in facilities, so they have been referred to volunteer program that include opportunities such as letter writing. Persons with additional questions were encouraged to visit The Senior Source's website www.theseniorsource.org or call 215-823-5700.

Dianne Gibson, Community Courts Manager, provided the Committee with an updated regarding the operations of the City's Community Courts. Staff have been working remotely, since this is a part of their usual operations. Additional CDBG funding was secured with the assistance of the Office of Budget. Additional resources were made available for the various populations served through Community Courts. Staff working to route protective order process online. Persons with additional questions were encouraged to call 214-670-7129 or 214-552-6658.

Jessica Galleshaw, Director of Office of Community Care, provided the Committee with an update regarding the operations of the department. Staff within these departments have been transitioned to work from home while still providing services through telephone. The Community Centers have been closed to the public. WIC services have been continued but provisions were set in place to ensure safety such as car side service and elimination of optional face-to-face appointments. The state agency for WIC activated its "disaster mode" which provided creative and more lenient ways to grant services and benefits to returning and new clients. Persons with additional questions were encouraged to call the following numbers, 214-670-5527 for senior services or 214-670-5113 for additional questions.

Deputy Chief Reuben Ramirez, Criminal Investigations, Dallas Police Department (DPD) provided the Committee with an overview of the Criminal Investigations Unit within DPD and an update on statistics related to crimes against children. There has been an overall decrease in statistics. However, there is concern within DPD regarding the decrease in referrals seen due to the Shelter-in-Place order. DPD looking to implement different avenues as to how referrals can be received regarding concerns of abuse against children since public schools are closed. Deputy Chief Ramirez provided an overview of DPD's efforts to collaborate with external entities and stakeholders to promote advocacy for those who may be in need.

Adjourn (10:43 a.m.)

APPROVED BY:

ATTESTED BY:

**Carolyn King Arnold, Chair
Quality of Life, Arts & Culture Committee**

**Arnelle Woods, Coordinator
Quality of Life, Arts & Culture Committee**

DRAFT



City of Dallas

1500 Marilla Street
Dallas, Texas 75201

Agenda Information Sheet

File #: 20-888

Item #: C

City Services Restoration Plan: Office of Arts & Culture and Arts Ecosystem Operations
[Jennifer Scripps, Director, Office of Arts & Culture]

Quality of Life, Arts and Culture Briefing

COVID-19 Impact on OAC and Arts Ecosystem
Operations

May 5, 2020

Office of Arts and Culture
City of Dallas



City of Dallas

Purpose

- Provide updated on OAC's services and operations
- Share the virtual arts offerings online
- Discuss current status of Dallas museums

Current operations under COVID-19 restrictions:

The City of Dallas Office of Arts and Culture...

- **Procures artistic services for Dallas' residents and visitors**
 - We are working to adjust all COP contracts and Round 3 of ArtsActivate (project grants) is on hold
- **Operates two large cultural venues (Majestic and Moody), four Cultural Centers, and manages 12 other facilities via contracts**
 - These venues are closed to the public with only essential staff (security) allowed on the premises
 - Cultural Centers are expanding online offerings to the extent possible, and OAC is helping publicize all arts groups' efforts online
- **Manages public art commissions and stewards the conservation of our collections**
 - Working to keep projects moving forward
 - Conservation projects have progressed, most notably removal of the Marta Pan sculpture from City Hall Plaza
- **Operates WRR 101.1 FM radio**
 - This is ongoing, as media is deemed essential
 - Managing in a rapidly changing/declining advertising environment

3

Virtual arts experiences expanding rapidly and widely:

From the safety of your home, you can now experience dozens of offerings, including:

- The Nasher's entire museum online
- A virtual tour of the Meyerson Symphony Center and many, many online music experiences
- Dallas Black Dance Theatre's #DBDTatHome videos

All four OAC-managed cultural centers have launched and/or dramatically expanded their online offerings:

- Bath House Cultural Center - Slappy and Monday's clown show, recordings of 130 Productions
- South Dallas Cultural Center – launched new blog *Black Culture Celebrated*
- Oak Cliff Cultural Center's – virtual open mic nights, bedtime yoga
- Latino Cultural Center – bilingual story time, streaming art workshops, conversations with Latinx artists

OAC worked quickly to gather all of these offerings as well as best practices from national organizations on our webpage under OAC from home: www.dallasculture.org/oacfromhome

The OAC Culture Calendar now reflects these virtual opportunities as well:
<https://www.attpac.org/culturecalendar/virtual-events/>

Major museums in Dallas are not re-opening:

“We are aware of the inclusion of museums in the state's phase one plan to re-open. With the health and safety of our visitors and staff as our top priority, the DMA will not re-open on May 1. We will confirm a re-opening timeline as soon as we determine that we can do so with the proper measures in place.”

“While the Governor of Texas has listed museums among those entities permitted to participate in Phase 1 reopening, the Nasher Sculpture Center will hold off reopening, with the health and safety of staff and visitors as our highest priority.”

“The Dallas Holocaust and Human Rights Museum is eager to share its mission in the way that our Museum was meant to be experienced, one person at a time. While we prepare for the ideal time to reopen, we are taking proactive steps to ensure we do this in the safest way possible.

-We are proactively monitoring our staff's temperatures for a minimum of two weeks prior to reopening.

-We are also working to deliver an experience that respects social distancing guidelines and best practices for health and safety. The safety of our visitors and staff has always been, and remains, our top priority.

Please visit our website and social media channels for regular updates on the local and federal safety guidance and best practices we are implementing, as well as a target reopening date. We will continue to offer free online educational programming available on our website.

We are cautious, yet confident, that we can reopen to those who have supported us over the years and those who have yet to walk through our doors. Take care of yourselves, and your families. Let's continue to have hope for the future and choose acceptance, understanding, and respect.

Thank you for supporting the Museum and our mission.”

“The health and well-being of our guests, staff and community is our highest priority. While we support the eventual reopening of certain sectors of the economy – and appreciate that the plan recognizes the unique nature of each institution – the Perot Museum of Nature and Science will not reopen May 1. Our leadership team will thoughtfully consider the ongoing social-distancing mandates and other compliance factors as we determine when to reopen.”

Operational status and look forward:

- Museums:
 - Despite Governor Abbott's updates allowing for a May 1st reopening to 25% capacity, none of Dallas' museums have re-opened
- Performing Arts venues:
 - All of the City-owned venues have gathered a list of needs for PPE, cleaning and operational equipment for re-opening
 - Many of the workers are covered by unions, such as Actors Equity, and these groups will have to comply with local regulations as well as these union protocols
 - Social distancing protocols will severely limit performances as many tours will not be financially viable at 25% or 50% of capacity
 - Performances also rely on weeks of auditions, rehearsals, and other work (tech rehearsals, costuming, etc.) that precedes "curtain up", and that work has not been allowed
- Cultural Centers: Staff has begun operational planning for social distancing and cleaning protocols, but opening dates remain unknown
- Limits on PPE remain a considerable challenge – on any given day, we estimate more than 600 FTEs would need appropriate protective supplies (masks, hand sanitizer, deep cleaning of buildings) in order to reach full operations of Dallas' arts ecosystem – that is just staff needs, not audiences

Quality of Life, Arts and Culture Briefing

COVID-19 Impact on OAC and Arts Ecosystem
Operations
May 5, 2020

Office of Arts and Culture
City of Dallas



City of Dallas



City of Dallas

1500 Marilla Street
Dallas, Texas 75201

Agenda Information Sheet

File #: 20-890

Item #: D

City Services Restoration Plan: Park and Recreation Department Operations Update
[John Jenkins, Director, Parks and Recreation Department]



Dallas Park & Recreation

COVID-19 Operations Plan Update

Current Operations and Re-Entry Plan

Quality of Life, Arts and Culture Committee
May 5, 2020

Emergency History

- On March 13th, the Park and Recreation Department began to proactively address the COVID-19 emergency
- In accordance with emergency declarations and to reduce community spread, the Park and Recreation Department closed facilities, suspended programs, and cancelled reservations in order to lessen density
- After closures and cancellations were initiated all that remained open to the public in the park system was open spaces in parks and trails

Safety Moving Forward

- Safety Team comprised of staff from all divisions has been identified to conduct site inspections and ensure our daily operations and staff safety procedures are followed throughout the Department
 - Temperature checks upon arrival
 - Personal Protective Equipment on hand (Mask, Sanitizers)
 - Alternative work schedules implemented and followed
 - 10-person limit to work areas and practicing social distancing at all times
 - Provide daily reports on compliance to division Assistant Directors

Division Current Operations Summary and Re-Entry Strategies

- All divisions have been analyzing strategies and developing options to re-open components of the park system while ensuring safety to park users and staff is the top priority at this time

Park Maintenance

Re-Entry Plan

- Start 4-day work week with 10-hour days Mon-Thurs
 - Park Rangers will continue to provide 7-day coverage
 - Staff will be on emergency call on Fridays
 - Administration will work Monday thru Friday with all working from home on Fridays
 - Staggered shifts remain in effect with detailed minimal contact plans for each Service Center
 - Weekend Litter crews working Friday thru Monday
 - Up to 2 per truck in crew cab with face masks (front and back seat sitting opposite)
- Tennis Courts Re-open
 - Gates chained open to minimize surface contact
 - Singles play only signage installed at every court
 - Nets Reinstalled

Park Maintenance

Re-Entry Plan Continued

- Services and Initiatives
 - Current key initiatives and services remain in place
 - Trimming and edging re-incorporated into grounds maintenance
 - Ornamental bed maintenance resumes
 - Turf management program resumes
 - Athletic field grooming resumes
 - Pet waste station servicing resumes
 - Limited volunteer work resumes
 - Irrigation and Forestry services resumes

Recreation Services

Re-Entry Plan

- Evaluate and modify facility operations to reflect reduced hours, capacity, and programming levels
- Based upon budgetary considerations utilize phased re-opening strategy for recreation facilities
 - Consider opening 20 centers (45 hours per week) the first week of June as Phase 1, focusing on social distancing and facility cleanliness
 - After an assessment and evaluation of the first 20 centers' operations during Phase 1, consider opening the remaining 20 centers later in the summer
- Assess possibility for an abbreviated aquatics and summer camp season with a reduced seasonal hiring process
- Continue to develop virtual programming opportunities for all ages
- Implement alternative work schedules to promote social distancing among staff

Planning, Facility, and Environmental Services

Re-Entry Plan

- Construction Activities
 - Continue construction with outside contractors
 - Project management and construction inspection staff will implement alternative work schedules
 - Procurements will continue to be managed virtually/electronically
- Facility Services
 - Continue maintenance and construction services utilizing appropriate safety measures
 - Remove basketball goal locks when courts are to re-open
 - Staff members that are able will continue to work from home (primarily administrative staff) and/or implement alternative work schedules
- Environmental Services
 - Continue to monitor the Zoo Wetlands
 - Continue performing environmental virtual trainings and add some in-person trainings following social distancing guidelines
 - Begin inspections of facilities

Partnerships and Strategic Initiatives

Re-Entry Plan

- Operating Partners
 - All partners are developing plans to resume operations with limited capacities when appropriate and authorized
 - Dallas Zoo and Dallas Arboretum tentatively plan to reopen in mid May with reduced capacity, timed ticketing and enforcement of social distancing
 - Klyde Warren Park, Fair Park, Turtle Creek Conservancy, Trinity River Audubon Center, Friends of Katy Trail and others are currently working with vendors, tenants and event organizers to establish a timeline for resumption of programs and events
- Strategic Initiatives
 - Staff intends to adopt an alternative work schedule to include working from home for a portion of the week while continuing to implement and manage projects

Administration and Business Services

Re-Opening Plan

- Financial, IT and other administrative staff will be implementing alternative work schedules to include working from home for a portion of the week
- Golf, Tennis, Elm Fork Gun Range and Outdoor Fee-Based Programs re-opened May 1st under restrictions implemented to protect the safety of customers and staff; these include, but are not limited to, the following:
 - Golf Courses
 - Allow only one golfer per cart unless the other rider is a child aged 10 or under
 - Restrict tee time reservations to online or by phone only – no walkups
 - Restrict tee times to group sizes of foursomes (four players at a time) only
 - Restrict access to the pro shops to pro shop staff only and no more than four customers at a time
 - Golf pros will clean and sanitize carts after each rental and before being checked out

Administration and Business Services

Re-Opening Plan Continued

- Tennis Centers
 - Restrict access to the pro shop to no more than two players at a time
 - Restrict groups to no more than four players at a time on every other court
 - Require court reservations to be taken over the phone or online
- Elm Fork Gun Range
 - Place 6' markings for points where lines form
 - Open only every other shooting lane for rental
 - Remove group seating areas
- Outdoor Programs (e.g. Fitness Camps)
 - Provide for a minimum of 12 feet between participants with clearly identified workout locations
 - Ensure that all equipment is wiped down and sanitized after each user and before issuing to the next participant

Dallas Zoo and Dallas Arboretum Re-Opening Plans

- Department staff have been in close coordination with partners during this emergency
- All partners are working to develop plans to re-open facilities and programs in order to minimize delays when authorization is received
- Dallas Zoo and Dallas Arboretum have provided the summary of their plans for review and input

Dallas Zoo Plan Summary



COVID-19 Operational Plan

Safety & Health of Staff, Visitors & Animals



OPERATION PLAN OVERVIEW:

We have developed a preferred, controlled path through the zoo that allows for proper social distancing with adequate signage and hand sanitizing stations. Tight, high traffic areas (like the children's zoo) will be highly managed with controlled entrance and exits. The overall visitor in-park capacity will be managed with hourly allotments of tickets available in advance on-line and on-site (when available) and pre-paid parking. All que areas through-out the zoo will be clearly marked for social distancing. High traffic areas like restrooms, viewing glass and handrails will have additional sanitation schedules. All staff will be required to wear face coverings. Any staff retail transaction will be behind sneeze guards and they will be required to wear gloves. It is recommended that visitors wear face coverings during their visit.

Social Distancing Facility Plan

- *Managed traffic path with directional and social distancing guidelines signage*
- *Manage all visitor queuing areas and visibly marked for distancing*
- *All smaller indoor buildings will be closed*
- *Reptile Building & Children's Zoo (animals only w/no interactives) will be open but highly managed entrance and exit for capacity management*
- *Monorail and Carousel will be open but managed with social distancing standards*

Safety & Sanitation Standards

- *Extra sanitation for high touch visitor areas & restrooms*
- *Staff required to wear face coverings and gloves*
- *Staff retail transactions behind sneeze guards or glass*
- *Adding additional visitor sanitation signage & hand sanitizer stations*
- *All Visitors recommended to wear facial coverings*

Minimal Person to Person Interactions

- *Advanced online admission & parking ticket sales*
- *Limited and pre-order food service available*
- *Highly managed interpretive encounters with proper distancing*
- *No on-grounds education camps or schools until a future date T.B.D.*

Dallas Zoo Plan Summary



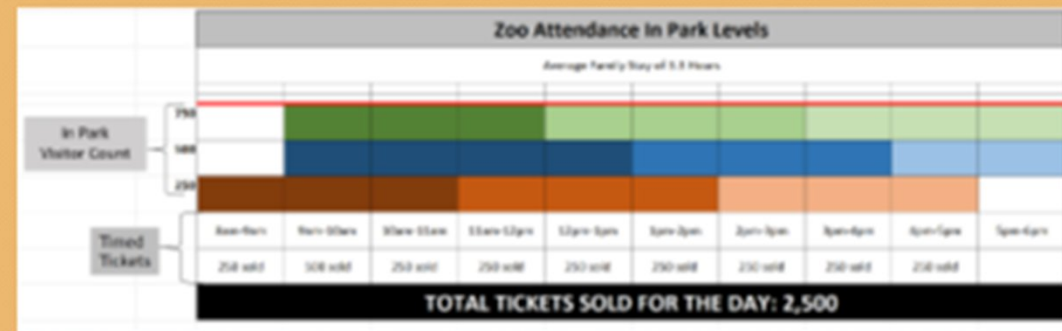
COVID-19 Operational Plan

Managing In-Park Capacity w/Social Distancing



Peak Capacity Management Plan:

The Zoo is a very large facility with over 110 total acres. Within its boundaries there is over 500,000 sq ft dedicated visitor space. Allowing for social distancing (150 sq ft) and the normal visitation group size of three, the Zoo could have over 7,000 visitors in park and still easily maintain social distancing standards. However, the Zoo is going to start off very conservatively and allow for an average of 250 tickets sold per hour that will result in an estimated peak capacity of 750 visitors in the Zoo at any one time. This will allow us initially to have 2,500 tickets sold maximum per day. The Zoo will gradually increase the amount of tickets sold per hour over the coming weeks and months and will eventually manage up to those peak in-park capacities with social distancing standards still in place. All additional on-grounds programs (camps, workshops, pre-school, etc.) will be virtual for the time being and will eventually resume on-grounds at date TBD.



Draft Dallas Zoo Re-Opening Dates

- *May 14-17: Member's Only Days (soft opening)*
- *May 19-20: First Responder's Days (soft opening)*
- *May 21: Begin access to general public
(with peak capacity management plan in place)*

Dallas Arboretum Plan Summary



DALLAS ARBORETUM
AND BOTANICAL GARDEN

Safety

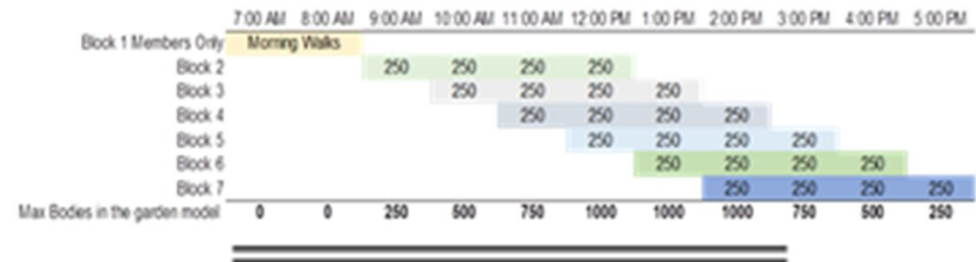
- No trams, golf carts or wagon rentals.
- One-way path with ground markings and signage for directions.
- All public buildings and Children's Garden will remain closed.
- Limited restroom facilities are opened & cleaned with increased frequency.
- Very limited food service, no water stations or vending will be open.
- Follow CDC guidelines for wearing masks and social distancing- with markings and signage in the garden.

Dallas Arboretum Plan Summary

Admissions Management

- Online ticketing only.
- Timed ticketing in 4-hour blocks.
- Color coded wristbands manage ticketing blocks.

Ticketing Model



DALLAS ARBORETUM
AND BOTANICAL GARDEN

Dallas Arboretum Plan Summary



DALLAS ARBORETUM
AND BOTANICAL GARDEN

Tentative Dates Reopening

- May 11th to May 29th- soft opening to test online reservation, one-way flow, way-finding and other new systems in place.
- May 30th open to public using timed ticketing.
- Maximum ticket per block is 250, for a potential total of guests in the garden not to exceed 1,000.
- Timed ticketing in four-hour blocks.
- Color coded wrist bands to manage guest access.



Dallas Park & Recreation

COVID-19 Operations Plan Update

Current Operations and Re-Entry Plan

Quality of Life, Arts and Culture Committee
May 5, 2020



City of Dallas

1500 Marilla Street
Dallas, Texas 75201

Agenda Information Sheet

File #: 20-889

Item #: E

City Services Restoration Plan: City of Dallas Women, Infants and Children (WIC) Program
Operations and Senior Services Programs
[Jessica Galleshaw, Director, Office of Community Care]

Memorandum



CITY OF DALLAS

DATE May 1, 2020

TO Honorable Mayor and Members of the City Council

SUBJECT **Office of Community Care Programming – Response to COVID-19 and Planning for Re-Opening (WIC and Senior Services)**

In light of the significant interruption to the operations within the City of Dallas and community as a whole, the Office of Community Care (OCC) has transitioned the service delivery models for its direct services and worked to coordinate with partners to understand programmatic adjustments. The goal of these adjustments has been to maintain service delivery to clients to the extent possible while maintaining a safe environment for staff and clients. OCC understands that our service offerings are critical to our clients, who are often among the community's most vulnerable, and the economic and health impacts of the COVID-19 situation are likely exacerbating the already high demand on social services programming. As the community begins planning the reopening of public spaces, the OCC team is also reviewing its operations to determine how to open and expand service delivery in a way that ensures the safety of clients and staff.

WIC Programming

Programming Transition During COVID-19

Beginning in mid-March, the WIC program began closing its clinics to limit client and staff interaction. As the local agency responsible for administering WIC in Dallas County, Dallas WIC is constantly working in close collaboration with the State Department of Health and Human Services (HHSC), which activated a functionality known as “disaster mode” enabling the program to be able to deliver services without requiring in-person appointments and to administer WIC benefits. Additionally, HHSC made adjustments to the foods available for WIC clients to purchase to ensure that WIC clients have more options when shopping. Locally, these changes enabled Dallas WIC to deliver services via telephone and issue benefits via mail. Dallas WIC has also, in limited circumstances, allowed for staff to pick up benefits from local WIC clinics that remain closed, which can reduce the wait required for these clients who may have expired benefits or new clients seeking to access benefits.

Strategy for Re-Opening

A limited number of staff began returning to working on-site, with strict schedules and controlled access, which will expand the capacity for “drive-up/walk-up” service delivery. By Monday, May 4th, there will be staff on-site at each WIC clinic, with the exception of

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two clinics that are located within other facilities, while other staff will continue working from home. Dallas WIC will continue to coordinate with HHSC and will continue to deliver services using this combined model of telephone consultations and “drive-up/walk-up” benefits issuance and benefits issuance by mail. A typical Dallas WIC clinic includes a reception area and waiting area, which could lend to disease spread, so prior to fully re-opening, WIC will look to begin implementation of a phased model and will continue to coordinate with City leadership and HHSC to determine when to open the clinics to clients on a limited, scheduled basis. In the interim, Dallas WIC is exploring options that can be implemented within the clinics to support social and spatial distancing and to establish physical protective barriers where appropriate.

Senior Services Programming

Similarly, Senior Services programming has maintained operations, including casework and referrals and through our Senior Services Help Line, which has been consistently staffed and supported throughout the crisis as it is on a regular basis. Though the Help Line has remained active, many of our typical referrals have not provided certain services, leading staff to expect a backlog of demand for things like minor home repairs, lawn care help, and other services. In addition to the Help Line, the Senior Services team manages several program contracts.

- Senior Dental Program – Texas A&M School of Dentistry has severely limited access to dental clinic facilities and are only administering emergency dental services at this time. The School’s Dean has appointed a COVID-19 Task Force to make recommendations on how and when to transition service offerings, but expects to maintain the current limitations for the immediate term.
- Senior Employment Program – Programming was suspended by the provider, Mountain View College, due to reliance on in-person service delivery.
- Senior Ombudsman Program – The Ombudsman Program, administered by the Senior Source, temporarily suspended visits to nursing homes and assisted living facilities and will rely on the guidance from the federal government and state ombudsman office on how and when to resume these services. In the interim, the team continues to engage residents, families and facilities via telephone and continues to receive resident complaints by phone. Additionally, program staff are consulting with residents and their families via phone on their rights and sharing information on COVID-19 with residents and facilities.
- Senior Transportation Program – The program has been working over the last several weeks to transition clients to the newly-authorized DART-administered program. This transition was underway and is not a result of COVID-19. Service delivery has continued throughout this transition, and the current provider has limited rides to a single participant, rather than shared rides, and is cleaning and

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disinfecting vehicles between each rider. Similarly, DART has made adjustments has updated operational protocols for its Riders Assistance Program to increase the frequency of cleanings.

Staff will provide additional information as updates become available. Please contact me, should you have any additional questions.



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