

g.php?MTID=e47ff5f999a2dc2fbfb45240058e82ba0

2020 CITY COUNCIL APPOINTMENTS

COUNCIL COMMITTEE	
ECONOMIC DEVELOPMENT	ENVIRONMENT AND SUSTAINABILITY
Atkins (C), Blewett (VC), Gates, McGough, Narvaez,	Narvaez (C), Atkins (VC), Blackmon, Blewett, Gates
Resendez, West	
GOVERNMENT PERFORMANCE AND FINANCIAL	HOUSING AND HOMELESSNESS SOLUTIONS
MANAGEMENT	West (C), Thomas (VC), Arnold, Blackmon, Kleinman,
Gates (C), Mendelsohn (VC), Arnold, Bazaldua,	Mendelsohn, Resendez
Kleinman, Narvaez, Thomas	
PUBLIC SAFETY	QUALITY OF LIFE, ARTS, AND CULTURE
McGough (C), Arnold (VC), Bazaldua, Blewett,	Arnold (C), Gates (VC), Atkins, Narvaez, West
Medrano, Mendelsohn, Thomas	
TRANSPORTATION AND INFRASTRUCTURE	WORKFORCE, EDUCATION, AND EQUITY
Kleinman (C), Medrano, (VC), Atkins, Bazaldua,	Thomas (C), Resendez (VC), Blackmon, Kleinman,
Blewett, McGough, West	Medrano
AD HOC JUDICIAL NOMINATING COMMITTEE	AD HOC LEGISLATIVE AFFAIRS
McGough (C), Blewett, Mendelsohn, Narvaez, West	Johnson (C), Mendelsohn (VC), Atkins, Gates,
	McGough
AD HOC COMMITTEE ON COVID-19 RECOVERY	
AND ASSISTANCE	
Thomas (C), Atkins, Blewett, Gates,	
Mendelsohn, Narvaez, Resendez	
(C) – Chair, (VC) – Vice Chair	

(C) – Chair, (VC) – Vice Chair

Call to Order

MINUTES

1. <u>20-2031</u> Approval of the October 1, 2020 Ad Hoc Committee on COVID-19 Recovery and Assistance Meeting Minutes

Attachments: Minutes

BRIEFING ITEMS WITHOUT ACTION

A. <u>20-2032</u> COVID-19 Testing and Data Update [Dr. Kelvin Baggett, City of Dallas Health and Healthcare Access Czar; Dr. Philip Huang, Director, Dallas County Health and Human Services]

BRIEFING ITEMS WITH ACTION

 B. <u>20-2034</u> Allocation of CARES Act HUD CDBG Grant Funds [Elizabeth Reich, Chief Financial Officer, City Manager's Office; Jack Ireland, Director, Office of Budget and Management Services; Chan Williams, Assistant Director, Office of Budget and Management Services]

Attachments: Presentation

C. <u>20-2035</u> Status of Request for Developer Interest and Streetlight Wi-Fi Pilot Projects [Robert Perez, Ph.D., Director, Public Works Department; Ali Hatefi, P.E., Assistant Director, Public Works Department; Jacob McCarroll, Sr. Project Coordinator, Public Works Department; Don Knight, Sr. Assistant City Attorney, City Attorney's Office]

Attachments: Presentation

BRIEFING MEMORANDUM WITH ACTION

D. 20-2036 CARES Act Coronavirus Relief Fund Upcoming Agenda Items: Digital Navigators Program, Eviction Assistance Program, and Purchase of UbiDuo Deaf-Hearing Communication Devices [Liz Cedillo-Pereira, Chief of Equity & Inclusion, City Manager's Office]

<u>Attachments:</u> <u>Memorandum</u>

BRIEFING MEMORANDA WITHOUT ACTION

E. <u>20-2037</u> Update on City of Dallas Ongoing Efforts to Address COVID-19 Health Access Disparities [Liz Cedillo-Pereira, Chief of Equity & Inclusion, City Manager's Office]

Attachments: Presentation

F. <u>20-2038</u> Monitoring and Enforcement of Current City Emergency Regulations and Executive and County Orders [Jon Fortune, Assistant City Manager, City Manager's Office]

Attachments: Memorandum

ADJOURNMENT

EXECUTIVE SESSION NOTICE

A closed executive session may be held if the discussion of any of the above agenda items concerns one of the following:

- 1. seeking the advice of its attorney about pending or contemplated litigation, settlement offers, or any matter in which the duty of the attorney to the City Council under the Texas Disciplinary Rules of Professional Conduct of the State Bar of Texas clearly conflicts with the Texas Open Meetings Act. [Tex. Govt. Code §551.071]
- 2. deliberating the purchase, exchange, lease, or value of real property if deliberation in an open meeting would have a detrimental effect on the position of the city in negotiations with a third person. [Tex. Govt. Code §551.072]
- 3. deliberating a negotiated contract for a prospective gift or donation to the city if deliberation in an open meeting would have a detrimental effect on the position of the city in negotiations with a third person. [Tex. Govt. Code §551.073]
- 4. deliberating the appointment, employment, evaluation, reassignment, duties, discipline, or dismissal of a public officer or employee; or to hear a complaint or charge against an officer or employee unless the officer or employee who is the subject of the deliberation or hearing requests a public hearing. [Tex. Govt. Code §551.074]
- 5. deliberating the deployment, or specific occasions for implementation, of security personnel or devices. [Tex. Govt. Code §551.076]
- discussing or deliberating commercial or financial information that the city has received from a business prospect that the city seeks to have locate, stay or expand in or near the city and with which the city is conducting economic development negotiations; or deliberating the offer of a financial or other incentive to a business prospect. [Tex Govt. Code §551.087]
- deliberating security assessments or deployments relating to information resources technology, network security information, or the deployment or specific occasions for implementations of security personnel, critical infrastructure, or security devices. [Tex Govt. Code §551.089]



Agenda Information Sheet

File #: 20-2031

Item #: 1.

Approval of the October 1, 2020 Ad Hoc Committee on COVID-19 Recovery and Assistance Meeting Minutes

Ad Hoc Committee on COVID-19 Recovery and Assistance Meeting Record

The Ad Hoc Committee on COVID-19 Recovery and Assistance meetings are recorded. Agenda materials are available online at <u>www.dallascityhall.com</u>. Recordings may be reviewed online at <u>https://dallastx.swagit.com/ad-hoc-committees</u>. Note: This meeting was conducted via videoconference to comply with a social distancing mandate during a declared state of disaster.

Meeting Date: October 1, 2020

Convened: 1:30 p.m.

Adjourned: 3:39 p.m.

Committee Members Present:

Casey Thomas, Chair Tennell Atkins David Blewett Jennifer S. Gates Cara Mendelsohn Jaime Resendez Omar Narvaez

<u>Committee Members Absent:</u> N/A

Other Council Members Present: Chad West Lee Kleinman

<u>AGENDA</u>

CALL TO ORDER (1:30 p.m.)

1. Approval of the September 3, 2020 Ad Hoc Committee on COVID-19 Recovery and Assistance Meeting Minutes

Action Taken/Committee Recommendation(s): A motion was made to approve the minutes for the September 3, 2020 Ad Hoc Committee on COVID-19 Recovery and Assistance meeting. The motion passed unanimously.

Motion made by: CM Jaime Resendez

Motion seconded by: CM Cara Mendelsohn

BRIEFING ITEMS WITHOUT ACTION

2. COVID-19 Testing and Data Update

Presenter(s): Dr. Kelvin Baggett, City of Dallas Health and Healthcare Access Czar; Dr. Phil Huang, Director, Dallas County Health and Human Services; Dr. Timothy Bray, The Institute for Urban Policy Research, University of Texas at Dallas; Dr. Mark Casanova, Dallas County Public Health Committee

Action Taken/Committee Recommendation(s): The region's health experts gave updates on COVID-19 testing and data efforts in the City of Dallas and Dallas County. Ad Hoc Committee members asked questions about confidence in COVID-19 data, case fatality/mortality rates, gene sequences or other predictors that indicate the risk of contracting COVID-19, the percent of the population that is at high risk for COVID-19, recommended supplements to mitigate the severity of the disease, vulnerability as it relates to people with diabetes, and more. Information only.

3. Focus Area Updates

- a) Tennell Atkins: Economic and Development Funds/Policies
- b) Jennifer Gates: Public Health
- c) Jaime Resendez: Technology, Youth, and Schools
- d) Cara Mendelsohn: Homeless Populations
- e) Omar Narvaez: Senior Population
- f) David Blewett: Budget Implications and Tax Revenue

Action Taken/Committee Recommendation(s): There was no discussion on this item. Information only.

BRIEFING ITEMS WITH ACTION

4. Amendments to CARES Act CRF – Short Term Emergency Rental Assistance Program to Modify the Terms of Assistance

Presenter(s): David Noguera, Director, Department of Housing and Neighborhood Revitalization; Thor Erickson, CARES Act Manager, Department of Housing and Neighborhood Revitalization

Action Taken/Committee Recommendation(s): Director David Noguera and Thor Erickson stated that the City's Short-Term Emergency Rental Assistance Program is budgeted to provide up to \$1,500 a month for up to two months in rental assistance. However, staff is seeing that actual rents are averaging less than \$1,000 per month. The staff recommendation is to provide greater services to applicants that have rental payments of less than less than \$1,000 per month by increasing to six months of assistance and up to \$3,000 in total assistance. There was discussion about how best to support the greatest number of residents beyond the December 30th Coronavirus Relief Funds expenditure deadline, if it's possible to go above the maximum recommended amount of \$3,000, and the program dashboard. A motion was made to move the staff recommendation to the City Council for consideration. The motion passed.

Motion made by: CM Cara Mendelsohn

Motion seconded by: CM Jennifer S. Gates

5. Parklet Program Funding Initiative

Presenter(s): Rosa Fleming, Director, Convention and Event Services

Action Taken/Committee Recommendation(s): Director Rosa Fleming discussed the status of the temporary parklet program, which converts available right of way parking, parking lots, and sidewalks into restaurant dining space to assist with small business recovery. Staff recommends the use of \$150,000 in CARES Act Coronavirus Relief Funds to standardize parklet design plans, administer construction grants, and provide road safety sign-off from a consultant engineer. Ad Hoc Committee members provided feedback and expressed the need to expand this program to all Council districts. A motion was made to move the staff recommendation to the City Council for consideration. The motion passed unanimously.

Motion made by: CM Cara Mendelsohn

Motion seconded by: CM David Blewett

BRIEFING MEMORANDA WITH ACTION

6. Nonprofit Assistance – Program Statement

Presenter(s): Jessica Galleshaw, Director, Office of Community Care

Action Taken/Committee Recommendation(s): Director Jessica Galleshaw provided an overview of the Nonprofit Assistance Program, which will provide \$550,000 in CARES Act funds to support nonprofits that provide specific programming and services. Ad Hoc Committee members asked questions about the budget for the program, application criteria, if the budget for this item can be increased, and more. CM West requested that the application process ask for documentation of past expenses from the non-profit applicants. A motion was made to move the staff recommendation to the City Council for consideration. The motion passed.

Motion made by: CM Cara Mendelsohn

Motion seconded by: CM Tennell Atkins

7. CARES Act Coronavirus Relief Funds Recommended Allocation to Independent School Districts for Texas Education Agency Operation Connectivity Bulk Ordering

Presenter(s): Liz Cedillo-Pereira, Chief of Equity and Inclusion

Action Taken/Committee Recommendation(s): Chief Liz Cedillo-Pereira provided an overview of a budget recommendation to allocate CARES Act funding to three school districts (Dallas ISD, Richardson ISD, and Carrollton-Farmers Branch ISD) as matching funds for the Texas Education Agency Operation Connectivity Bulk Ordering Program. A motion was made to move the staff recommendation to the City Council for consideration. The motion passed unanimously.

Motion made by: CM Cara Mendelsohn

Motion seconded by: CM Jaime Resendez

BRIEFING MEMORANDA WITHOUT ACTION

- 8. Small Business Continuity Fund Update Presenter(s): Robin Bentley, Interim Director, Office of Economic Development Action Taken/Committee Recommendation(s): CM Mendelsohn asked why twenty businesses withdrew from the program. Interim Director Robin Bentley responded that when businesses withdraw, it is typically because the HUD funding documentation process is too cumbersome. Information only.
- 9. Monitoring and Enforcement of Current City Emergency Regulations and Executive and County Orders Presenter(s): Carl Simpson, Director, Office of Code Compliance Action Taken/Committee Recommendation(s): There was no discussion on this item. Information only.

ADJOURN (3:39 p.m.)

APPROVED BY:

ATTESTED BY:

Casey Thomas, Chair Ad Hoc Committee on COVID-19 Recovery and Assistance Sommer Iqbal, Coordinator Ad Hoc Committee on COVID-19 Recovery and Assistance



Agenda Information Sheet

File #: 20-2032

Item #: A.

COVID-19 Testing and Data Update

[Dr. Kelvin Baggett, City of Dallas Health and Healthcare Access Czar; Dr. Philip Huang, Director, Dallas County Health and Human Services]



Agenda Information Sheet

File #: 20-2034

Item #: B.

Allocation of CARES Act HUD CDBG Grant Funds

[Elizabeth Reich, Chief Financial Officer, City Manager's Office; Jack Ireland, Director, Office of Budget and Management Services; Chan Williams, Assistant Director, Office of Budget and Management Services]

City of Dallas

Allocation of CARES Act HUD CDBG Grant Funds

AD HOC Committee on COVID-19 Recovery and Assistance

October 15, 2020

Presentation Overview



- Discuss City Manager's proposed use of U.S. Department of Housing and Urban Development (HUD) Consolidated Plan allocation of third round of Community Development Block Grant (CDBG) funds granted through the Coronavirus Aid, Relief, and Economic Security (CARES) Act
- Discuss additional considerations that are necessary to efficiently and effectively implement previously budgeted HUD funds
- Review next steps
- Respond to comments and questions

CARES Act Relief Funds - CDBG



- In response to the coronavirus pandemic, CARES Act (third federal bill) was signed on March 27, 2020
- CARES Act includes additional HUD CDBG funds to prevent the spread of COVID-19 and to facilitate assistance to eligible communities and households economically impacted by COVID-19

	CARES Act Relief Funds - CDBG			
#	Date Allocated by HUD	Allocation	Federal Amount	
Round 1	April 2020	Allocated to communities according to standard formula	\$2 billion	
Round 2	May 2020	Allocated to states for allocation to entitlement and non-entitlement communities	\$1 billion	
Round 3	September 2020	Allocated to communities according to new formula based on COVID-19 threat	\$2 billion	
		Total CARES Act CDBG Funds	\$5 billion	





CARES Act Relief Funds – City Allocations

- Round 1 City allocation based on standard allocation formula (Adopted by City Council on April 22, 2020):
 - CDBG \$8,899,802
 - ESG \$4,453,269
 - HOPWA \$1,088,138
- Round 2
 - CDBG \$0 allocation to cities, all funds allocated to the State
 - ESG \$16,651,199 (additional allocation, adopted by City Council on June 24, 2020)
- Round 3 CDBG \$11,778,785 (New allocation to City, new formula based on COVID-19 threat)



CARES Act Relief Funds - Methodology

- HUD allocated the third round of CDBG CARES Act funds according to new formula based on COVID-19 threat. Specifically, it targets:
 - Communities with a high proportion of individuals in industries with high job loss in states with high unemployment
 - Communities with a high proportion of businesses in industries with high job loss in states with high unemployment
 - Communities with households most at risk for transmission and risk of eviction, with higher amounts for states with high rates of coronavirus





CARES Act Relief Funds - Waivers

- HUD has waived various program requirements to help expedite the use of the CARES Act funds
- It is recommended that the funds:
 - Address the immediate challenges faced by the community
 - Focus on stabilization in the area of housing assistance for eligible individuals and families
 - Include support for those experiencing homelessness
 - Address needs of small businesses in need of support
- Funds available for 6 years
 - 80% must be spent within 3 years
 - 100% must be spent within 6 years

CARES Act Relief Funds – CDBG Round 3

City Manager's Proposed Uses of CARES Act Relief Funds

Total CDBG Round 3	11,778,785
Administration – funding for nonprofits awarded contracts	1,478,785
Section 108 debt payments	1,800,000
Drivers of Poverty/Childcare – early childhood development, out-of-school time, virtual learning, technology, etc.	2,500,000
Emergency Assistance Program - rent, mortgage and utility assistance, food security, eviction prevention, mental health counseling, etc.	3,000,000
Workforce Development	3,000,000





Additional Considerations related to HUD CARES Act Relief Funds



- On April 22, 2020, the City Council adopted the FY 2020-21 HUD Consolidated Plan Budget (Resolution No. 20-0655). Funds available on October 1, 2020
- The City Council also approved budgets for HUD CARES Act funds including the first round CDBG funds in the amount of \$8,899,802; (round 1) ESG funds in the amount of \$4,453,269; and a single allocation of HOPWA CARES Acts funds for \$1,088,138 on April 22, 2020
- On June 24, 2020, the City Council approved the budget for round 2 of HUD CARES Act, ESG funds in the amount of \$11,778,785 (Resolution No. 20-0994)

Additional Considerations related to HUD CARES Act Relief Funds



- City staff worked quickly to implement and/or expand services
- Following budget adoption, HUD modified various rules, granted waivers and alternative requirements for the programs to prevent, prepare for and respond to coronavirus
- These changes also provided flexibility across HUD grants such that funding could be used to pay costs that are not covered by other sources of assistance, particularly to benefit persons of low and moderate income
- HUD changes were after City Council adoption of budgets





Additional Considerations related to HUD CARES Act Relief Funds

- Amendments and budget adjustments are necessary to previously approved resolutions, including
 - Amend Resolution No. 20-0655 (approved April 22, 2020)
 - Add missing HUD CARES Act grant numbers and CFDA
 numbers
 - Amend Schedules A E to reallocate funds in approved eligible categories to support COVID-19 relief efforts;
 - Amend Resolution No. 20-0994 (approved June 22, 2020)
 - Reallocate funds in approved eligible categories to support COVID-19 relief efforts; and
 - Expand eligibility for ESG homeless prevention assistance

Next Steps



- October 15 Today's briefing
- October 28 Preliminary adoption of third round of CDBG CARES Act Relief Funds; amendments to previously approved HUD funds; and call a public hearing to be held on November 11
- November 5 Brief Community Development Commission
- November 11 Hold public hearing
- November 11 Final adoption of the third round of CDBG CARES Act Relief Funds





Allocation of CARES Act HUD CDBG Grant Funds

AD HOC Committee on COVID-19 Recovery and Assistance

October 15, 2020



City of Dallas

Agenda Information Sheet

File #: 20-2035

Item #: C.

Status of Request for Developer Interest and Streetlight Wi-Fi Pilot Projects

[Robert Perez, Ph.D., Director, Public Works Department; Ali Hatefi, P.E., Assistant Director, Public Works Department; Jacob McCarroll, Sr. Project Coordinator, Public Works Department; Don Knight, Sr. Assistant City Attorney, City Attorney's Office]



Status of Request for Developer Interest and Streetlight Wi-Fi Pilot Projects

> Ad Hoc Committee on COVID-19 Recovery and Assistance October 15, 2020

Robert Perez, Ph.D., Director Ali Hatefi, P.E., Assistant Director Jacob McCarroll, Sr. Project Coordinator Don Knight, Sr. Assistant City Attorney Public Works Department City of Dallas

Presentation Overview



- Overview of Efforts to Bridge the Digital Divide
- Request for Developer Interest (RDI) for citywide fiber optic or wireless broadband network (WBN)
- Digital Divide Streetlight and Wi-Fi Pilot Projects



Bridging the Digital Divide



Short Term			
WiFi Hotspots	Medium Term		
Cisco Demonstration Projects	Strategic Engineering	Long Term	
Digital Navigators	Plan	Smart City Integration	
TEA Matching Fund Support for ISDs in	Private Wireless Networks	Dark Fiber Leverage Additional	
Dallas	Request for Developer Interest	Funding – EDA, CRA	
	Street Light Pilot Project		





- As briefed to the City Council on August 5, 2020, a Request for Developer Interest (RDI) was advertised on July 30, 2020; ten (10) proposals were returned on September 4, 2020
- Staff focused on RDI proposals that provided:
 - (1) Best value to the City for a fiber optic or wireless broadband network and;
 - (2) Opportunities for internet access in underserved and priority zone areas
- Proposals ranged between models of no cost to high cost for citywide installation of a fiber optic/wireless broadband network







- Through evaluation of the RDI proposals, a two-phased strategy was developed to utilize CARES Act funding
 - Phase I short-term projects
 - Phase II little or no cost projects
- Phase I includes working with the RDI proposers to install conduit and telecommunications fiber from City facilities to Wi-Fi enabled equipment on ten (10) residential blocks in areas with low access to the internet
- Phase I proposals were received by October 12, 2020
- City Council considered the use of \$2M using CARES Act funding to enter into contractual agreements with selected proposers



- Phase I of the ten (10) RDI Pilot Projects include:
 - Martin Weiss Recreation Center: Thibet from Martindale
 to Westmoreland (CD 1)
 - Fire Station #52: Bridlewood from Cockrell Hill to Western Park (CD 3)
 - Beckley Saner Recreation Center: Seevers from Hobson to Elmore (CD 4)
 - Fire Station #23: Iowa from Corinth to Bruck (CD 4)
 - Pleasant Oaks Recreation Center: Greenmound from McCutcheon to McKim (CD 5)



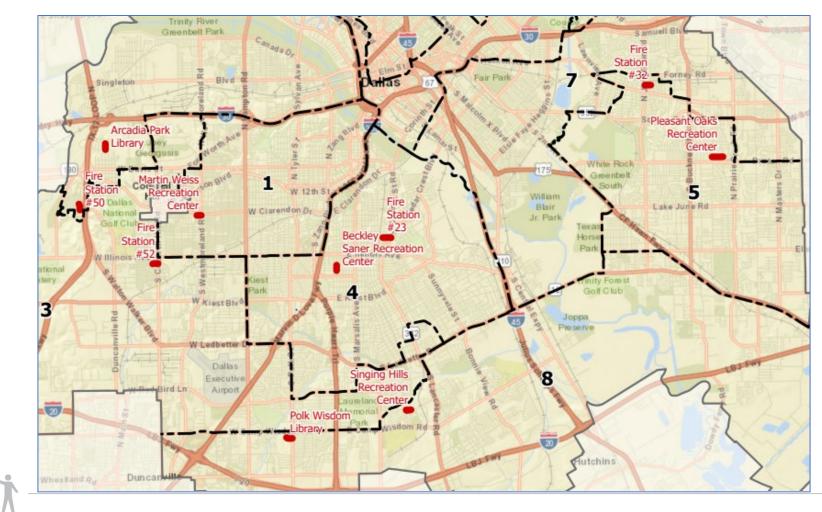


- Phase I of the ten (10) RDI Pilot Projects include (continued):
 - Fire Station #32: Toland from Jim Miller to Elva (CD 5)
 - Arcadia Branch Library: N. Justin from Library to Goodman (CD 6)
 - Fire Station #50: Bluegrass from Keeneland to Furlong (CD 6)
 - Springing Hills Recreation Center: Gillarel Springs from Old Ox to Cul-de-Sac (CD 8)
 - Polk Wisdom Library: Deerwood from Library to S. Polk
 (CD 8)





• Map of Phase I of the (10) RDI Pilot Projects





- Staff will continue working with the selected Phase I proposers to install and make operational the ten (10) pilot projects by December 30, 2020
- Monthly status updates will be provided to the City Council via memorandum and briefings to the appropriate Council Committee(s) in January 2021







Digital Divide Streetlight and Wi-Fi Pilot Projects





- Similar to the RDI pilot projects, staff has selected ten (10) pilot project locations to install streetlights and Wi-Fi equipment (running fiber from a nearby City facility)
- Using the newly installed streetlights, Wi-Fi equipment will provide City Wi-Fi to residents on designated blocks
- With completion scheduled to conclude by December 30, 2020, these projects will cost approximately \$2.5M using CARES Act funding



12

Digital Divide Streetlight and Wi-Fi Pilot Projects

- Staff focused on projects in areas with low internet access but also areas needing streetlights as defined by the findings of the Mayor's Safety Task Force and Strategic Lighting Zones
- Strategic Lighting Zones evaluates:
 - Market Value Analysis (MVA)
 - Areas of racial and ethnically concentrated poverty
 - The City's Opportunity Zones
 - Neighborhood Investment Zones
 - DPD's target action grid
- Of the selected pilot projects:
 - Seven (7) are in priority areas identified by the Mayor's Safety Task Force (MTF)
 - Ten (10) are in Strategic Lighting Zones (SLZ)



Digital Divide Streetlight and Wi-Fi Pilot Projects

- The ten (10) Streetlight and Wi-Fi Pilot Projects include:
 - Thurgood Marshall Recreation Center: Ariel from Mark Trail to Dove Creek (CD 3, SLZ)
 - Fire Station #38: Cicero from Wilhurt to Dove Creek (CD 4, MTF and SLZ)
 - Eloise Lundy Recreation Center: Denley from Hutchins to Reverend CBT Smith (CD 4, MTF and SLZ)
 - Fire Station #5: Corvette from Bruton to Limestone (CD 5, MTF and SLZ)
 - Janie C. Turner Recreation Center: Ezekial from Elam to Hoode (CD 5, MTF and SLZ)



Digital Divide Streetlight and Wi-Fi Pilot Projects

- The (10) Streetlight and Wi-Fi Pilot Projects include (continued):
 - Mattle Nash Myrtle Davis Recreation Center: Bayside from Hampton to Puget (CD 6, SLZ)
 - Juanita J. Craft Senior Center: Frazier from Spring to Marshall (CD 7, MTF and SLZ)
 - Skyline Library: Symphony from Everglade to Snowbird (CD 7, MTF (partially) and SLZ)
 - Fire Station #40: Kirnwood from Cul-de-Sac to Cul-de-Sac (CD 8, MTF and SLZ)
 - Fire Station #54: Pinebrook from Bonnie View to Strawberry Trail (CD 8, SLZ)

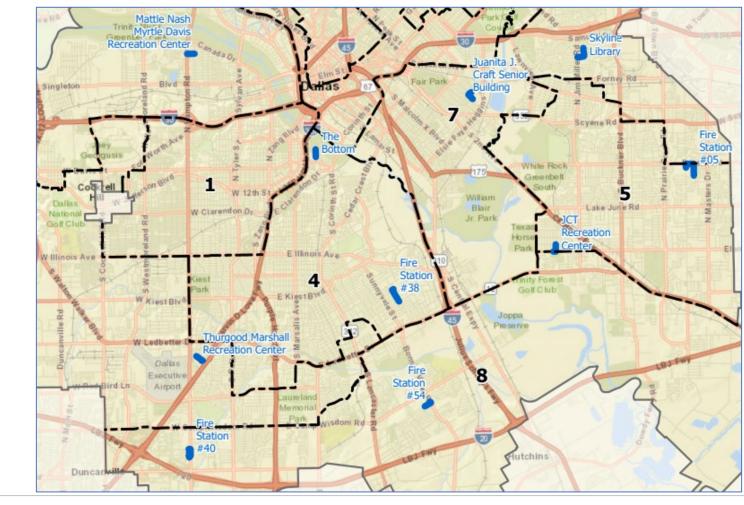






Digital Divide Streetlight and Wi-Fi Pilot Projects

• Map of the ten (10) Streetlight and Wi-Fi Pilot Projects



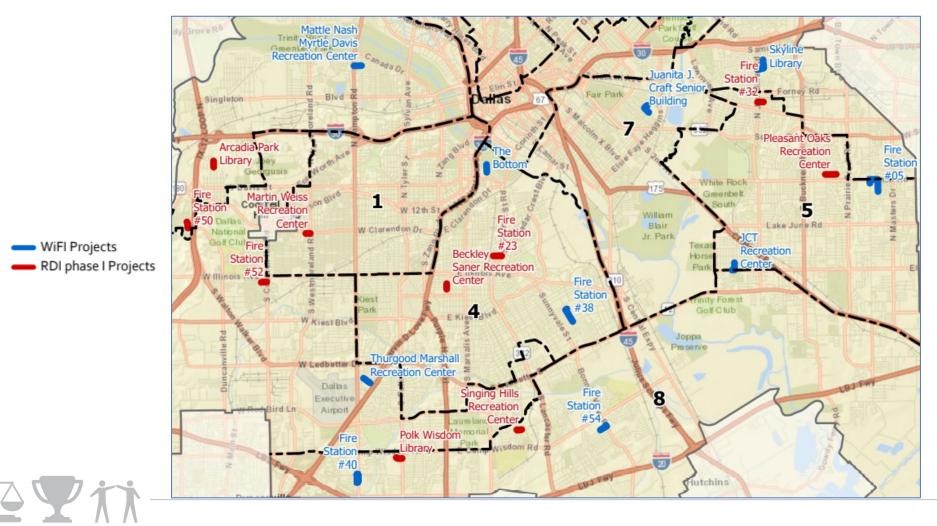


- Staff has already ordered streetlights and Wi-Fi equipment and will continue working to install and make operational the ten (10) pilot projects by December 30, 2020
- Opportunities may exist to partner with Oncor Electric to utilize existing utility poles for Wi-Fi equipment – may result in additional pilot locations
- Monthly status updates will be provided to the City Council via memorandum and briefings to the appropriate Council Committee(s) in January 2021

RDI Phase I and Streetlight and Wi-Fi Pilot Projects



• RDI Phase I and Streetlight and Wi-Fi Pilot Projects (20 total)





Status of Request for Developer Interest and Streetlight Wi-Fi Pilot Projects

> Ad Hoc Committee on COVID-19 Recovery and Assistance October 15, 2020

Robert Perez, Ph.D., Director Ali Hatefi, P.E., Assistant Director Jacob McCarroll, Sr. Project Coordinator Don Knight, Sr. Assistant City Attorney Public Works Department City of Dallas



Agenda Information Sheet

File #: 20-2036

Item #: D.

CARES Act Coronavirus Relief Fund Upcoming Agenda Items: Digital Navigators Program, Eviction Assistance Program, and Purchase of UbiDuo Deaf-Hearing Communication Devices

[Liz Cedillo-Pereira, Chief of Equity & Inclusion, City Manager's Office]

Memorandum



DATE October 14, 2020

^{TO} Honorable Members of the Ad Hoc Committee on COVID-19 Recovery and Assistance

SUBJECT Use of CARES Act Coronavirus Relief Funds for the Digital Navigators Program, Eviction Assistance Initiative, and Purchase of UbiDuo Deaf-Hearing Communication Devices

On October 28, 2020, the Office of Equity and Inclusion will put forth two agenda items funded by CARES Act Coronavirus Relief Funds (CRF) for the City Council's consideration: The Digital Navigators Program and the purchase of UbiDuo deaf-hearing communication devices. The Office of Equity and Inclusion will also enact a CRF-funded Eviction Assistance Initiative through an Administrative Action. The following memorandum explains each of these items.

Digital Navigators Program

On June 24, 2020, the Dallas City Council designated \$10M in CRF for bridging the digital divide. The City of Dallas recognizes that having access to the internet is critical for families and individuals during this time of crisis. While practicing social distancing and dealing with the closures of many businesses and social services, internet access will help families and individuals do a wide range of activities, from schoolwork to job searching to paying bills.

The City is working to ensure everyone can remain connected and that those without internet access get access with the assistance of a digital helpline and community digital navigators. While smartphone apps and other digital tools have the clear potential to increase access to the internet, actual successful implementation remains limited. Challenges often encountered in seeking to connect to and use the internet include selecting affordable plans, safe/effective applications and tools, and increased time spent on troubleshooting technology. The digital navigators can help overcome these barriers through community engagement and assistance through pre-established community trust and relationships.

Digital navigators provide individualized or small group assistance to the community members who need affordable home internet service, affordable internet-capable devices, and/or coaching in introductory digital skills in order to become effective home internet users. This assistance is often provided by telephone but may also include safe and physically distanced in-person visits, email, text, video chat, and other communication methods that work for the learner. In situations where in-person visits may occur, the navigators will maintain social distancing and distribute face coverings. Digital navigators will:

- Discuss with each client their home internet access or need for home internet access, technology experiences, and their devices.
- Assess their clients' access to technology, current digital skill level pertaining to what they need to accomplish the plan, connectivity needs, and internet use priorities.
- Advise clients about free or affordable home internet service options for which they may qualify, assist clients to apply for services they choose and support their efforts to secure service.

SUBJECT

Use of CARES Act Coronavirus Relief Fund for the Digital Navigators Program, Eviction Assistance Initiative, and Purchase of UbiDuo Deaf-Hearing Communication Devices

• Advise clients about sources of affordable computers or other internet-connected devices for which they may qualify and support their efforts to acquire appropriate devices and where they can get help for repair.

The purpose of the subrecipient grant is to connect with targeted communities to better understand and alleviate the impact of the public health emergency on students, job seekers, and those in need of health access, evictions help, food access, COVID-19 testing, and other related COVID resources by improving the targeted communities' internet access to those resources.

The Office of Resilience (now integrated into the Office of Equity and Inclusion) developed a Request for Applications (RFA) that sought organizations to serve as subrecipients to administer a Digital Navigators Program within the Dallas city limits to residents who have been impacted by COVID-19 and who are low income, which is defined as at or below 80% Area Median Income under a short-term subrecipient agreement. Organizations should target communities that have been most impacted by COVID-19, including:

- 1. Families with school-age children and adolescents;
- 2. Higher-education students;
- 3. Individuals who have lost employment or are otherwise income insecure;
- 4. Immigrant and refugee communities;
- 5. Residents living in zip codes identified in the "Lack of Internet Access Data" (Attachment A); and
- 6. Residents living in communities of concentrated poverty.

Respondents were requested to develop programming using a racial equity lens, whereby the organization is considering the specific community needs, historical lack of access and resources, language barriers, and specific structural and institutional barriers that may be in place for the target community throughout the planning, development, and implementation of all aspects of programming and seeking to be deliberately inclusive.

Subrecipient Selection Process: A three-member panel reviewed and scored the applications representing the below departments:

- Dallas Public Library (1)
- Park and Recreation Department (1)
- Office of Community Care (1)

Applications were evaluated according to the below points allocations. Within the allocations, specific points in the scoring were allocated to the organization's demonstrated capacity to expend funding and deliver services in a timely manner and the organization's demonstrated ability to reach and serve identified target populations.

SUBJECT

Use of CARES Act Coronavirus Relief Fund for the Digital Navigators Program, Eviction Assistance Initiative, and Purchase of UbiDuo Deaf-Hearing Communication Devices

Category	Assessment	Score
Organizational Capacity	 Requested Documents History and Experience Financial Capacity System & Capacity Professional Staff Capacity 	40
Program Evaluation	 Program Activities and Work Plan Outreach to Underserved Clients Strategy Drivers of Poverty Output and Outcome Measurables Evaluation Plan Program Budget 	60

Due to the limited timeline for the expenditure of CARES Act funding, the RFA was posted for approximately two weeks. After an initial review of the submissions, it was determined that the submissions were incomplete or non-responsive submission, and the RFA was posted for another week. A total of 8 submissions were received, including resubmissions.

Recommendation: Following the application evaluations and follow-up interviews, staff is recommending that the Dallas City Council approve an agreement with LULAC National Educational Service Center (LNESC) in the amount of \$110,956 and Southern Dallas Progress Community Development in the amount of \$25,000. LNESC will work with additional community organizations and nonprofits to target service delivery in zip codes identified with the highest need – 75212, 75216, 75241, 75217, 75215, 75243, 75231.

Eviction Assistance Program

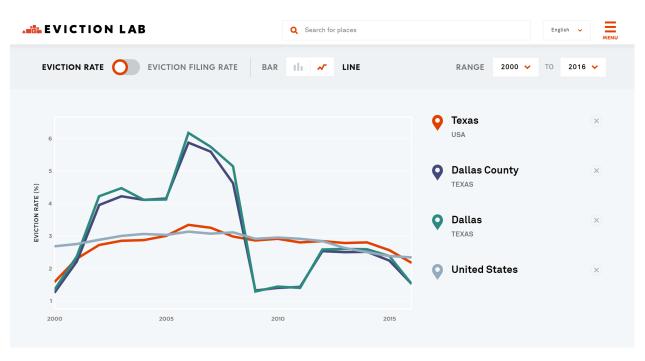
As the COVID-19 pandemic has affected our communities in various manners, we have noted a distinct hardship on tenants. Due to COVID-19 financial hardships, tenants have faced the threat of eviction. The Centers for Disease Control and Prevention (CDC) has provided temporary relief for American residents by implementing a temporary eviction moratorium on COVID-19 related evictions until December 31, 2020.

Evictions data has shown drastic fluctuations between 2000 and 2016. The peak of evictions in Dallas is identified in 2006 with an eviction rate of 6.17%. By 2016, the eviction rate had dropped to 1.52%, with a 4.65 point difference within a decade.

Although the eviction data for 2020 is not readily available, it can reasonably be deduced from interactions with residents, the court administrators, and the County that we are experiencing an increase due to COVD-19 financial hardships. Those particularly at high risk include our low-income communities, the disabled, impoverished women, persons of color, domestic violence victims, and families with children. The graph below shows the percentage of eviction rates in Texas, Dallas County, Dallas, and the U.S. Additional data can be found in the "Understanding Eviction in Dallas County" report, which is attached to this memorandum (Attachment B).

SUBJECT

Use of CARES Act Coronavirus Relief Fund for the Digital Navigators Program, Eviction Assistance Initiative, and Purchase of UbiDuo Deaf-Hearing Communication Devices



The COVID-19 pandemic has affected the entire country and to alleviate some hardships the CARES Act implemented an eviction moratorium earlier this year. The eviction protections apply to "covered dwellings," which are rental units in properties that participate in federal assistance programs, are subject to a "federally backed mortgage loan," or are subject to a "federally backed multifamily mortgage loan". The Act prohibited landlords of these specified rental "covered dwellings" from initiating eviction proceedings or charging fees, penalties, or other charges against a tenant for the nonpayment of rent. These protections extended for 120 days from enactment on March 27, 2020 and expired on July 24, 2020. The Act also required covered dwellings to issue a 30-day notice to vacate once the eviction moratorium expired. Therefore, landlords of covered dwellings were able to file for evictions beginning August 24, 2020.

In an attempt to continue mitigating evictions in the City of Dallas, the Office of Equity and Inclusion – Fair Housing Division is taking the following steps:

Eviction Resources: The information on the <u>Fair Housing website</u> includes eviction resources such as tenant's rights and protections under the law. This provides specific tenant protections due to COVID-19.

Provide webinars/trainings on the COVID Landlord-Tenant Notice Ordinance and Protections under the CARES Act: Staff has developed materials to conduct trainings on the City Ordinance so that tenants, landlords, attorneys, and court administrators understand the Ordinance in place during the declared disaster.

The Office of Equity and Inclusion's efforts are now being coupled with the following intervention:

Launch an Evictions Assistance Initiative: The initiative provides tenants facing eviction with resources. The hope is to help individuals avoid an eviction judgment and the long terms effects of having an eviction on their record.

SUBJECT

Use of CARES Act Coronavirus Relief Fund for the Digital Navigators Program, Eviction Assistance Initiative, and Purchase of UbiDuo Deaf-Hearing Communication Devices

The Evictions Assistance Initiative establishes an evictions program where services will include education & training, counseling & mediation, and direct legal services to Dallas residents. The goal is to mitigate the problem of people finding themselves facing possible eviction or before the eviction courts without the resources to retain legal representation.

There is an immediate need for eviction assistance due to the effects of the COVID-19 pandemic. It is a priority to develop education & training, counseling & mediation, and legal support for evictions utilizing CARES Act funding.

To begin the Evictions Assistance Initiative, the Office of Equity and Inclusion issued a Request for Proposal (RFP) on August 13, 2020 and set it to close on September 3, 2020. It became apparent a time extension would be needed as only one entity had submitted a proposal by the specified deadline. The extension set the new deadline to September 17, 2020 and allotted a final submission of 4 proposals in total.

As the proposal process was underway and to mitigate the avalanche of evictions in the country, on September 4th, 2020 the CDC issued a temporary eviction moratorium order. The moratorium covers all tenants who meet the order requirements and present a signed declaration to their landlord consistent with the form provided by the CDC. These protections extend until December 31, 2020

Since the close of the proposal process, the Office of Equity and Inclusion has followed procedure, including proposal scoring, verifying entities, and beginning the agenda process in Legistar. The office has now designated the top applicant as Legal Aid of Northwest Texas (LANWT).

Legal Aid of Northwest Texas is to be awarded \$50,000 in CARES Act funding for the Evictions Assistance Initiative through the administrative action process. LANWT is a non-profit organization that provides civil legal services to low-income residents. They have disclosed and agreed to obtain a conflict waiver from their clients who are adverse to the City. LANWT is also implementing an ethical wall between their staff members who are representing clients adverse to the City and those who are working on the eviction program. They agree not to use City-issued funds toward adverse litigation or clients. LANWT intends to collaborate with several partners including CitySquare, whose subsidiary is a plaintiff in litigation against the City.

The administrative action allots 9 weeks to provide services including education & training, counseling & mediation, and legal representation. This timeframe meets the CARES Act expenditure requirement.

However, the time limitation leads to the conclusion that services will be necessary beyond CARES Act funds to truly impact affected communities. The impact of evictions beyond 2020 is certain as eviction moratorium protections are set to expire on December 31, 2020.

Purchase of UbiDuo Deaf-Hearing Communication Devices

Staff is recommending the purchase of 60 UbiDuo deaf-hearing communication units for an estimated amount of \$134,100 in CRF to allow City employees to maintain social distancing while communicating with persons who are deaf and hard of hearing.

SUBJECT

Use of CARES Act Coronavirus Relief Fund for the Digital Navigators Program, Eviction Assistance Initiative, and Purchase of UbiDuo Deaf-Hearing Communication Devices

During COVID-19, UbiDuo deaf-hearing communication devices can enhance the ability to communicate more readily and effectively between City staff and customers who are deaf or hard of hearing by eliminating barriers, and in some instances the need for an interpreter.

The UbiDuo system has been identified as a preferred communication platform by a local deaf and hard of hearing advocacy agency. This purchase would satisfy one of the Department of Justice's Americans with Disabilities Act (ADA) mandates on providing assistive technologies and it also aligns with the City of Dallas ADA Transition Plan, which emphasizes efforts to remove barriers to the City's programs, services, and activities for people with varying disabilities.

The system uses two small computers with a keyboard and a split-screen to enable typed conversations in real-time during an in-person and socially distanced meeting. The devices are wireless, do not require Wi-Fi or wired internet connection, and allow communication within a range of approximately 300 feet.

The UbiDuo devices were procured through a sole source procurement process. sComm, Inc. is the sole manufacture of the product and will provide all necessary updates for the life of the product. If approved by the City Council, the devices will be purchased with a cooperative agreement through the U.S. General Services Administration Advantage cooperative agreement.

The units will be distributed to City departments listed below and will also available for check-out at the Office of Equity and inclusion – Human Rights Division and the Communications, Outreach, and Marketing Department.

- Dallas Public library
- Dallas Fire & Rescue Department
- Park and Recreation
- Dallas Police Department
- Office of Equity & Inclusion
- Public Affairs & Outreach
- Building Services
- City Secretary's Office
- Code Compliance Services
- Convention and Event Services

- Court and Detention Services
- Dallas Animal Services
- Dallas Zoo
- Fair Park Management and Operation
- Human Resources
- Judiciary
- Office of Cultural Affairs
- Public Works

Please do not hesitate to reach out to me at <u>liz.cedillopereira@dallascityhall.com</u> should you have any questions_about these items.

M. Eliźabeth (Liz) Cedillo-Pereira Chief of Equity and Inclusion

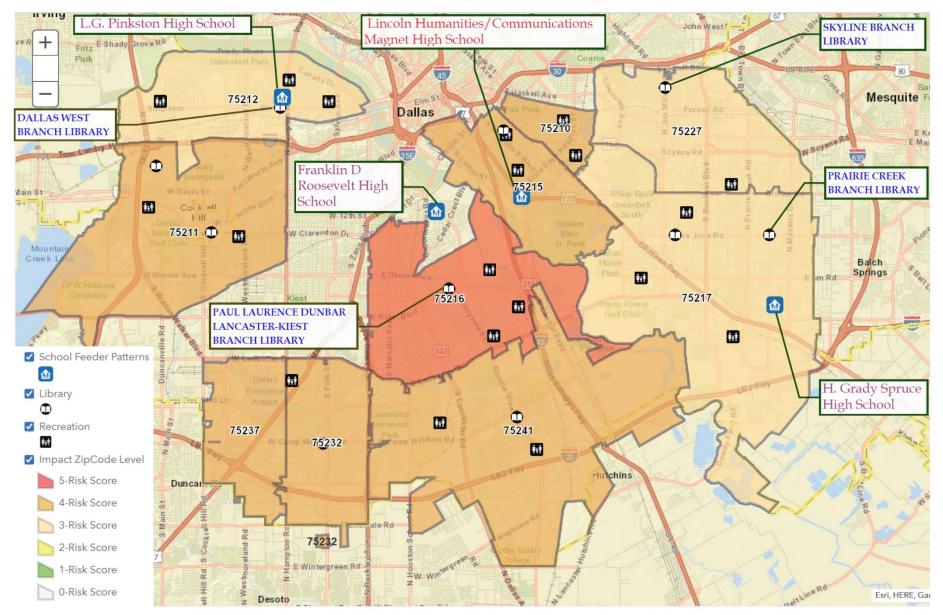
[Attachments]

c:

Honorable Mayor and City Council Members T.C. Broadnax, City Manager Chris Caso, City Attorney Mark Swann, City Auditor Bilierae Johnson, City Secretary Preston Robinson, Administrative Judge Kimberly Bizor Tolbert, Chief of Staff to the City Manager Majed A. Al-Ghafry, Assistant City Manager Jon Fortune, Assistant City Manager Joey Zapata, Assistant City Manager Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services M. Elizabeth Reich, Chief Financial Officer Directors and Assistant Directors

Data Related to Internet Needs

	% of households with no			
Zip	internet access	Recreation Center	Library	HS Feeder Pattern
		CUMMINGS	PAUL LAURENCE DUNBAR LANCASTER-	Franklin D Roosevelt High School
75216	53.96	FRUITDALE	KIEST BRANCH LIBRARY	South Oak Cliff High School
		JOHN C PHELPS		
75241	47.71	TOMMIE M ALLEN	HIGHLAND HILLS BRANCH LIBRARY	South Oak Cliff High School
73241	47.71	SINGING HILLS		Wilmer-Hutchins High School
		J J CRAFT		James Madison High School
75210	48.39	LARRY JOHNSON		Lincoln Humanities/Communications
				Magnet High Sch
		MARTIN LUTHER KING JR	MARTIN LUTHER KING JR	James Madison High School
75215	44.12	EXLINE	LIBRARY/LEARNING CENTER	Lincoln Humanities/Communications
				Magnet High Sch
75237	44.12			David W Carter High School
		UMPHRESS	PLEASANT GROVE BRANCH LIBRARY	H Grady Spruce High School
75217	42.85	JANIE C TURNER	PRAIRIE CREEK BRANCH LIBRARY	Seagoville High School
		FIRESIDE		W W Samuell High School
75232	41.28	THURGOOD MARSHALL	POLK-WISDOM BRANCH LIBRARY	David W Carter High School
		ANITA MARTINEZ		
75212	39.34	NASH DAVIS	DALLAS WEST BRANCH LIBRARY	L G Pinkston High School
		JAYCEE ZARAGOZA		
		MARTIN WEISS	ARCADIA PARK BRANCH LIBRARY	Justin F Kimball High School
75211		ARCADIA	COCKRELL HILL PUBLIC LIBRARY	L G Pinkston High School
	37.61			Moises E Molina High School
				Sunset High School
75227		PLEASANT OAKS	SKYLINE BRANCH LIBRARY	Skyline High School
75227	34.05			W W Samuell High School



Libraries & Recreation Centers in zip codes having low Internet access

Attachment B

UNDERSTANDING EVICTION IN

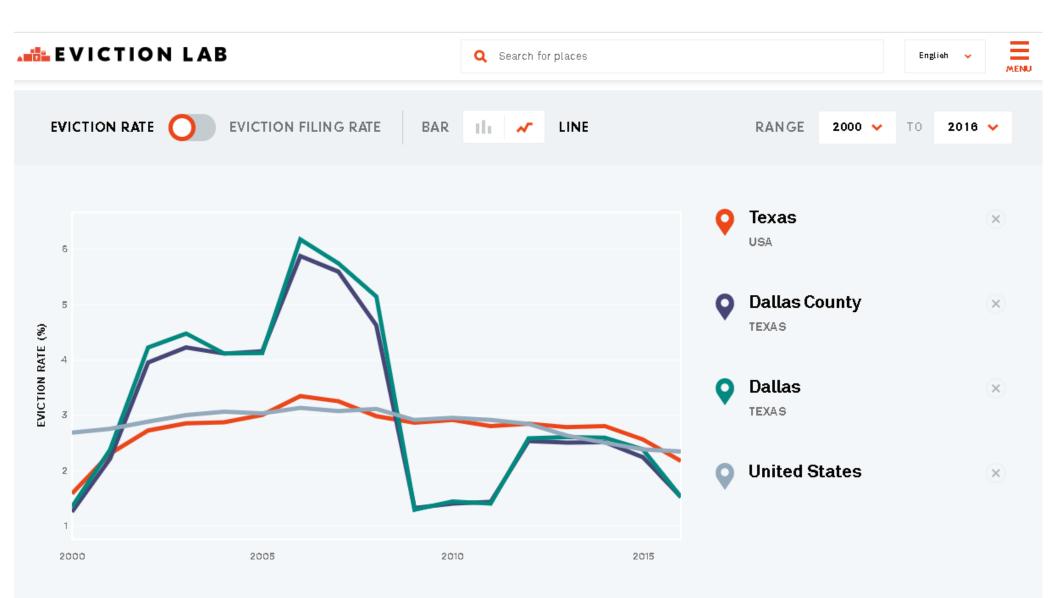
TEXAS DALLAS COUNTY, TEXAS DALLAS, TEXAS

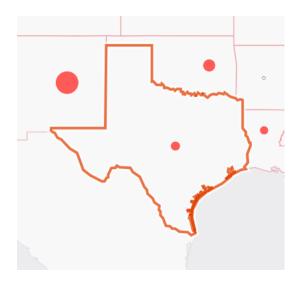
A presentation generated by The Eviction Lab at Princeton University

Data extracted on 2020-07-09

For further information, visit evictionlab.org







TEXAS EXPERIENCED 17,661 EVICTIONS IN 2000

- Number of evictions per day: 48.25
- Eviction Rate: 1.58% 🕕

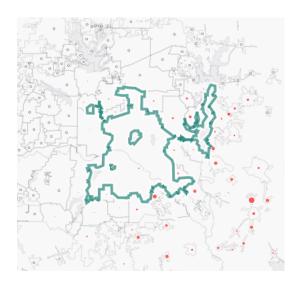




DALLAS COUNTY EXPERIENCED 4,802 EVICTIONS IN 2000

- Number of evictions per day: 13.12
- Eviction Rate: 1.25%





DALLAS EXPERIENCED 3,416 EVICTIONS IN 2000

- Number of evictions per day: 9.33
- Eviction Rate: 1.34%

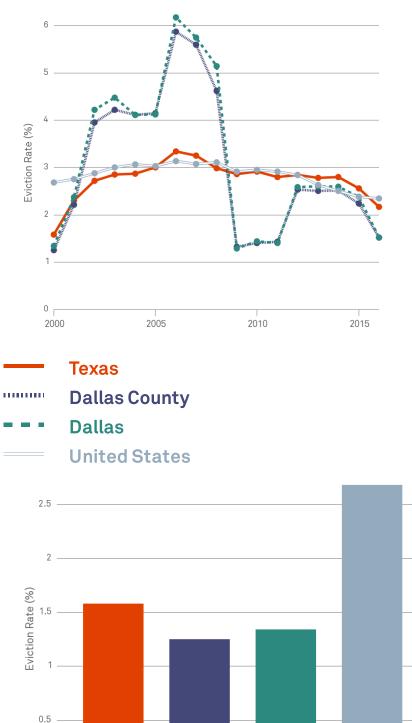


 \star An eviction rate is the number of evictions per 100 renter-occupied households

• Eviction/filing rate is too low.

• Eviction/filing rate in the top 1%.

COMPARISON OF EVICTION RATES OVER TIME



1 Texas 2 Dallas County 3 Dallas 4 United States

0 -

Texas 2000		
48.25 Evictions per Day	1.58% Eviction Rate i	
Evictions	17,661	
Eviction Filing Rate 🕕	4.46%	
Eviction Filings	49,721	
Census Demographics		
Population	20,851,820	
% Renter-Occupied Ho.	36.2%	
Poverty Rate	15.37%	
Median Gross Rent	\$574	
Median Household Inco	\$39,927	
Median Property Value	\$82,500	
Rent Burden	24.4%	
Black	11.34%	
White	52.43%	
Hispanic/Latinx	31.99%	
Asian	2.66%	
American Indian/Alaska	0.33%	
Native Hawaiian/Pacifi	0.05%	
Multiple Races	1.11%	
Other Races	0.1%	

Dallas County

2000

13.12 Evictions per Day	1.25% Eviction Rate
Evictions	4,802
Eviction Filing Rate	9.06%
Eviction Filings	34,687

Census Demographics

Population	2,218,899
% Renter-Occupied Ho	47.4%
Poverty Rate	13.43%
Median Gross Rent	\$647
Median Household Inco	\$43,324
Median Property Value	\$92,700
Rent Burden	24%
Black	20.09%
White	44.32%
Hispanic/Latinx	29.87%
Asian	3.94%
American Indian/Alaska	0.37%
Native Hawaiian/Pacifi	0.04%
Multiple Races	1.27%
Other Races	0.11%

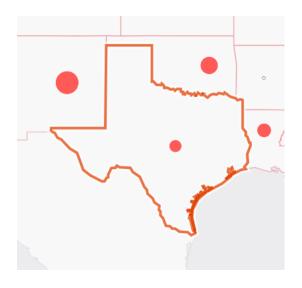
Dallas

2000

9.33 Evictions per Day	1.34% Eviction Rate
Evictions	3,416
Eviction Filing Rate	8.99%
Eviction Filings	22,969

Census Demographics

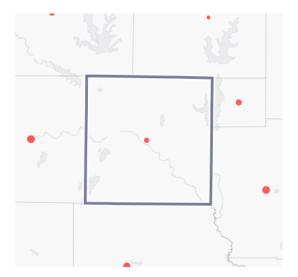
Population	1,188,580
% Renter-Occupied Ho	56.77%
Poverty Rate	17.78%
Median Gross Rent	\$623
Median Household Inco	\$37,628
Median Property Value	\$89,800
Rent Burden	24.4%
Black	25.65%
White	34.56%
Hispanic/Latinx	35.55%
Asian	2.66%
American Indian/Alaska	0.31%
Native Hawaiian/Pacifi	0.03%
Multiple Races	1.13%
Other Races	0.11%



TEXAS EXPERIENCED 56,760 EVICTIONS IN 2001

- Number of evictions per day: 155.51
- Eviction Rate: 2.3% 🕕

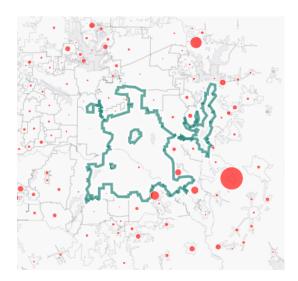




DALLAS COUNTY EXPERIENCED 8,496 EVICTIONS IN 2001

- Number of evictions per day: 23.28
- Eviction Rate: 2.21%





DALLAS EXPERIENCED 6,052 EVICTIONS IN 2001

- Number of evictions per day: 16.58
- Eviction Rate: 2.37%



 \star An eviction rate is the number of evictions per 100 renter-occupied households

• Eviction/filing rate is too low.

• Eviction/filing rate in the top 1%.

COMPARISON OF EVICTION RATES OVER TIME



1 Texas 2 Dallas County 3 Dallas 4 United States

Texas 2001	
155.51	2.3%
Evictions per Day	Eviction Rate 🚺
Evictions	56,760
Eviction Filing Rate 🕦	4.56%
Eviction Filings	112,368
Census Demo	graphics
Population	20,851,820
% Renter-Occupied Ho.	36.2%
Poverty Rate	15.37%
Median Gross Rent	\$574
Median Household Inco	\$39,927
Median Property Value	\$82,500
Rent Burden	24.4%
Black	11.34%
White	52.43%
Hispanic/Latinx	31.99%
Asian	2.66%
American Indian/Alaska	0.33%
Native Hawaiian/Pacifi	0.05%
Multiple Races	1.11%
Other Races	0.1%

Dallas County

2001

23.28 Evictions per Day	2.21% Eviction Rate
Evictions	8,496
Eviction Filing Rate	10.1%
Eviction Filings	38,818

Census Demographics

Population	2,218,899
% Renter-Occupied Ho	47.4%
Poverty Rate	13.43%
Median Gross Rent	\$647
Median Household Inco	\$43,324
Median Property Value	\$92,700
Rent Burden	24%
Black	20.09%
White	44.32%
Hispanic/Latinx	29.87%
Asian	3.94%
American Indian/Alaska	0.37%
Native Hawaiian/Pacifi	0.04%
Multiple Races	1.27%
Other Races	0.11%

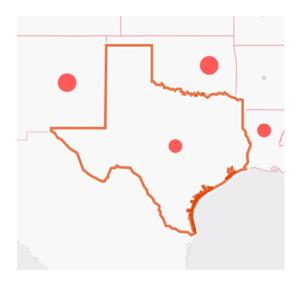
Dallas

2001

16.58 Evictions per Day	2.37% Eviction Rate
Evictions	6,052
Eviction Filing Rate	10.2%
Eviction Filings	26,063

Census Demographics

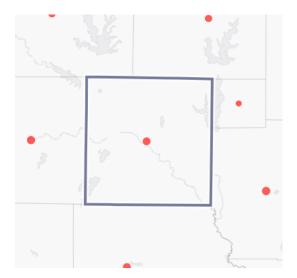
Population	1,188,580
% Renter-Occupied Ho	56.77%
Poverty Rate	17.78%
Median Gross Rent	\$623
Median Household Inco	\$37,628
Median Property Value	\$89,800
Rent Burden	24.4%
Black	25.65%
White	34.56%
Hispanic/Latinx	35.55%
Asian	2.66%
American Indian/Alaska	0.31%
Native Hawaiian/Pacifi	0.03%
Multiple Races	1.13%
Other Races	0.11%



TEXAS EXPERIENCED 68,911 EVICTIONS IN 2002

- Number of evictions per day: 188.8
- Eviction Rate: 2.72%

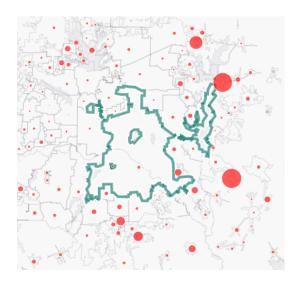




DALLAS COUNTY EXPERIENCED 15,272 EVICTIONS IN 2002

- Number of evictions per day: 41.84
- Eviction Rate: 3.95%





DALLAS EXPERIENCED 10,776 EVICTIONS IN 2002

- Number of evictions per day: 29.52
- Eviction Rate: 4.22%

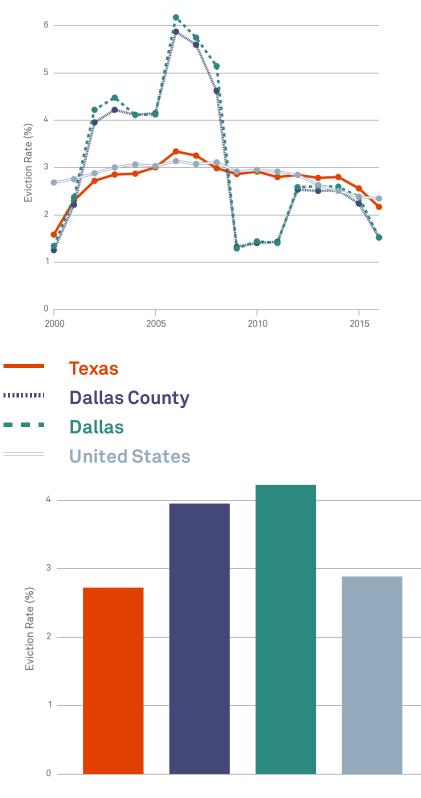


 \star An eviction rate is the number of evictions per 100 renter-occupied households

• Eviction/filing rate is too low.

• Eviction/filing rate in the top 1%.

COMPARISON OF EVICTION RATES OVER TIME



1 Texas 2 Dallas County 3 Dallas 4 United States

Texas 2002		
188.8 Evictions per Day	2.72% Eviction Rate i	
Evictions	68,911	
Eviction Filing Rate 🕕	5.3%	
Eviction Filings	134,427	
Census Demographics		
Population	20,851,820	
% Renter-Occupied Ho	36.2%	
Poverty Rate	15.37%	
Median Gross Rent	\$574	
Median Household Inco	o \$39,927	
Median Property Value	\$82,500	
Rent Burden	24.4%	
Black	11.34%	
White	52.43%	
Hispanic/Latinx	31.99%	
Asian	2.66%	
American Indian/Alaska	a 0.33%	
Native Hawaiian/Pacifi	i 0.05%	
Multiple Races	1.11%	
Other Races	0.1%	

Dallas County

2002

41.84 Evictions per Day	3.95% Eviction Rate
Evictions	15,272
Eviction Filing Rate	12.84%
Eviction Filings	49,600

Census Demographics

Population	2,218,899
% Renter-Occupied Ho	47.4%
Poverty Rate	13.43%
Median Gross Rent	\$647
Median Household Inco	\$43,324
Median Property Value	\$92,700
Rent Burden	24%
Black	20.09%
White	44.32%
Hispanic/Latinx	29.87%
Asian	3.94%
American Indian/Alaska	0.37%
Native Hawaiian/Pacifi	0.04%
Multiple Races	1.27%
Other Races	0.11%

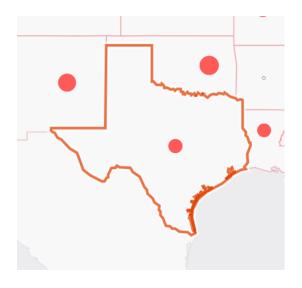
Dallas

2002

29.52 Evictions per Day	4.22% Eviction Rate
Evictions	10,776
Eviction Filing Rate	12.92%
Eviction Filings	33,011

Census Demographics

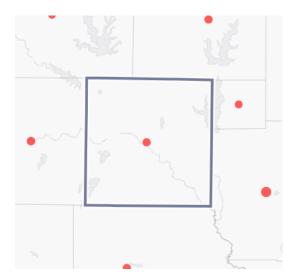
Population	1,188,580
% Renter-Occupied Ho	56.77%
Poverty Rate	17.78%
Median Gross Rent	\$623
Median Household Inco	\$37,628
Median Property Value	\$89,800
Rent Burden	24.4%
Black	25.65%
White	34.56%
Hispanic/Latinx	35.55%
Asian	2.66%
American Indian/Alaska	0.31%
Native Hawaiian/Pacifi	0.03%
Multiple Races	1.13%
Other Races	0.11%



TEXAS EXPERIENCED 74,525 EVICTIONS IN 2003

- Number of evictions per day: 204.18
- Eviction Rate: 2.85% 🕕

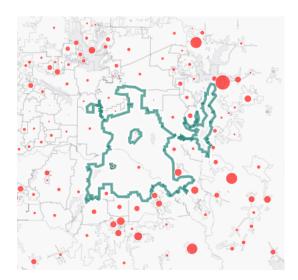




DALLAS COUNTY EXPERIENCED 16,385 EVICTIONS IN 2003

- Number of evictions per day: 44.89
- Eviction Rate: 4.22%





DALLAS EXPERIENCED 11,410 EVICTIONS IN 2003

- Number of evictions per day: 31.26
- Eviction Rate: 4.47%

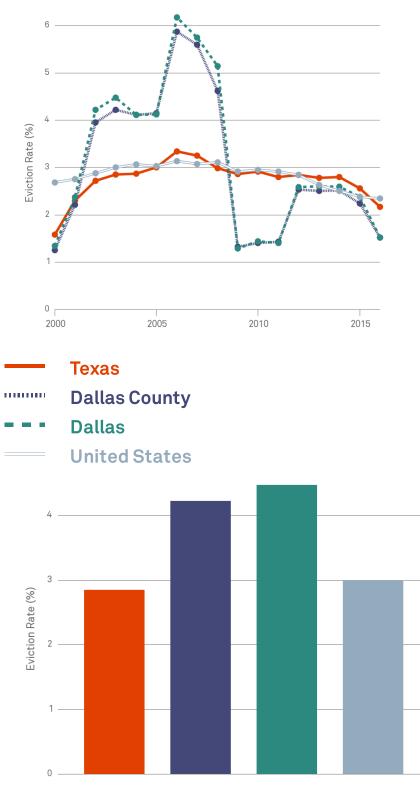


 \star An eviction rate is the number of evictions per 100 renter-occupied households

• Eviction/filing rate is too low.

• Eviction/filing rate in the top 1%.

COMPARISON OF EVICTION RATES OVER TIME



Texas
 Dallas County
 Dallas
 United States

Texas 2003		
204.18 Evictions per Day	2.85% Eviction Rate i	
Evictions	74,525	
Eviction Filing Rate 🕕	5.58%	
Eviction Filings	146,145	
Census Demographics		
Population	20,851,820	
% Renter-Occupied Ho	36.2%	
Poverty Rate	15.37%	
Median Gross Rent	\$574	
Median Household Inc	o \$39,927	
Median Property Value	\$82,500	
Rent Burden	24.4%	
Black	11.34%	
White	52.43%	
Hispanic/Latinx	31.99%	
Asian	2.66%	
American Indian/Alask	a 0.33%	
Native Hawaiian/Pacif	i 0.05%	
Multiple Races	1.11%	
Other Races	0.1%	

Dallas County

2003

44.89 Evictions per Day	4.22% Eviction Rate
Evictions	16,385
Eviction Filing Rate	13.46%
Eviction Filings	52,234

Census Demographics

Population	2,218,899
% Renter-Occupied Ho	47.4%
Poverty Rate	13.43%
Median Gross Rent	\$647
Median Household Inco	\$43,324
Median Property Value	\$92,700
Rent Burden	24%
Black	20.09%
White	44.32%
Hispanic/Latinx	29.87%
Asian	3.94%
American Indian/Alaska	0.37%
Native Hawaiian/Pacifi	0.04%
Multiple Races	1.27%
Other Races	0.11%

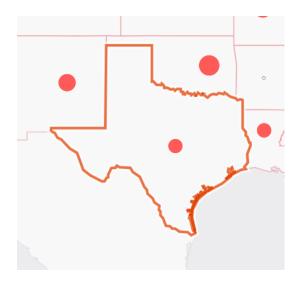
Dallas

2003

31.26 Evictions per Day	4.47% Eviction Rate
Evictions	11,410
Eviction Filing Rate	13.5%
Eviction Filings	34,494

Census Demographics

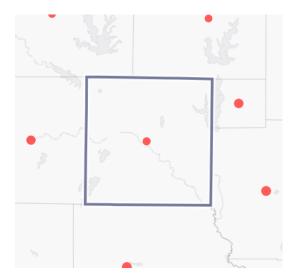
Population	1,188,580
% Renter-Occupied Ho	56.77%
Poverty Rate	17.78%
Median Gross Rent	\$623
Median Household Inco	\$37,628
Median Property Value	\$89,800
Rent Burden	24.4%
Black	25.65%
White	34.56%
Hispanic/Latinx	35.55%
Asian	2.66%
American Indian/Alaska	0.31%
Native Hawaiian/Pacifi	0.03%
Multiple Races	1.13%
Other Races	0.11%



TEXAS EXPERIENCED 77,650 EVICTIONS IN 2004

- Number of evictions per day: 212.16
- Eviction Rate: 2.87% 🕕

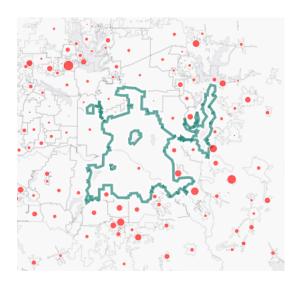




DALLAS COUNTY EXPERIENCED 16,012 EVICTIONS IN 2004

- Number of evictions per day: 43.75
- Eviction Rate: 4.11%





DALLAS EXPERIENCED 10,510 EVICTIONS IN 2004

- Number of evictions per day: 28.72
- Eviction Rate: 4.11%



 \star An eviction rate is the number of evictions per 100 renter-occupied households

• Eviction/filing rate is too low.

• Eviction/filing rate in the top 1%.

COMPARISON OF EVICTION RATES OVER TIME



1 Texas 2 Dallas County 3 Dallas 4 United States

Texas 2004		
212.16 Evictions per Day	2.87% Eviction Rate (1)	
Evictions	77,650	
Eviction Filing Rate 🕕	5.67%	
Eviction Filings	153,449	
Census Demographics		
Population	20,851,820	
% Renter-Occupied Ho	36.2%	
Poverty Rate	15.37%	
Median Gross Rent	\$574	
Median Household Inco	o \$39,927	
Median Property Value	\$82,500	
Rent Burden	24.4%	
Black	11.34%	
White	52.43%	
Hispanic/Latinx	31.99%	
Asian	2.66%	
American Indian/Alask	a 0.33%	
Native Hawaiian/Pacif	i 0.05%	
Multiple Races	1.11%	
Other Races	0.1%	

Dallas County

2004

43.75 Evictions per Day	4.11% Eviction Rate
Evictions	16,012
Eviction Filing Rate	13.67%
Eviction Filings	53,265

Census Demographics

Population	2,218,899
% Renter-Occupied Ho	47.4%
Poverty Rate	13.43%
Median Gross Rent	\$647
Median Household Inco	\$43,324
Median Property Value	\$92,700
Rent Burden	24%
Black	20.09%
White	44.32%
Hispanic/Latinx	29.87%
Asian	3.94%
American Indian/Alaska	0.37%
Native Hawaiian/Pacifi	0.04%
Multiple Races	1.27%
Other Races	0.11%

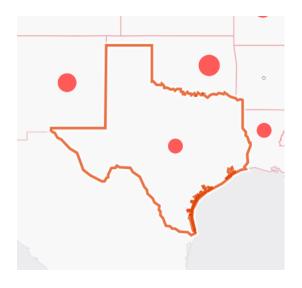
Dallas

2004

28.72 Evictions per Day	4.11% Eviction Rate
Evictions	10,510
Eviction Filing Rate	13.28%
Eviction Filings	33,941

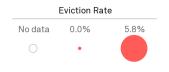
Census Demographics

Population	1,188,580
% Renter-Occupied Ho	56.77%
Poverty Rate	17.78%
Median Gross Rent	\$623
Median Household Inco	\$37,628
Median Property Value	\$89,800
Rent Burden	24.4%
Black	25.65%
White	34.56%
Hispanic/Latinx	35.55%
Asian	2.66%
American Indian/Alaska	0.31%
Native Hawaiian/Pacifi	0.03%
Multiple Races	1.13%
Other Races	0.11%



TEXAS EXPERIENCED 81,922 EVICTIONS IN 2005

- Number of evictions per day: 224.44
- Eviction Rate: 3% 🕕

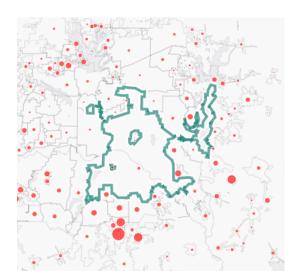




DALLAS COUNTY EXPERIENCED 16,246 EVICTIONS IN 2005

- Number of evictions per day: 44.51
- Eviction Rate: 4.15%





DALLAS EXPERIENCED 10,548 EVICTIONS IN 2005

- Number of evictions per day: 28.9
- Eviction Rate: 4.12%

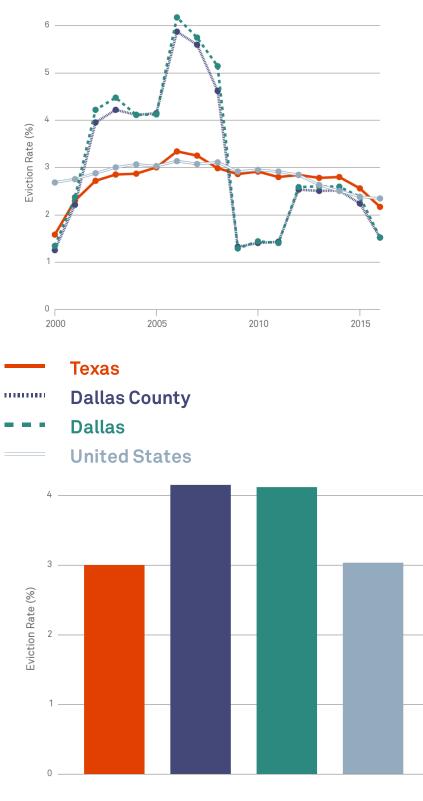


 \star An eviction rate is the number of evictions per 100 renter-occupied households

• Eviction/filing rate is too low.

• Eviction/filing rate in the top 1%.

COMPARISON OF EVICTION RATES OVER TIME



1 Texas 2 Dallas County 3 Dallas 4 United States

Texas

2005

224.44 Evictions per Day	3% Eviction Rate 🚺
Evictions	81,922
Eviction Filing Rate 🕦	5.82%
Eviction Filings	159,046

Census Demographics

Population	23,819,042
% Renter-Occupied Ho	35.3%
Poverty Rate	13.17%
Median Gross Rent	\$761
Median Household Inco	\$48,199
Median Property Value	\$118,900
Rent Burden	29.4%
Black	11.3%
White	47.77%
Hispanic/Latinx	35.92%
Asian	3.36%
American Indian/Alaska	0.31%
Native Hawaiian/Pacifi	0.07%
Multiple Races	1.08%
Other Races	0.2%

Dallas County

2005

44.51 Evictions per Day	4.15% Eviction Rate
Evictions	16,246
Eviction Filing Rate	13.28%
Eviction Filings	52,001

Census Demographics

Population	2,383,126
% Renter-Occupied Ho	45.22%
Poverty Rate	14.21%
Median Gross Rent	\$809
Median Household Inco	\$47,059
Median Property Value	\$128,800
Rent Burden	29.6%
Black	19.97%
White	36.06%
Hispanic/Latinx	37.71%
Asian	4.48%
American Indian/Alaska	0.25%
Native Hawaiian/Pacifi	0.07%
Multiple Races	1.2%
Other Races	0.26%

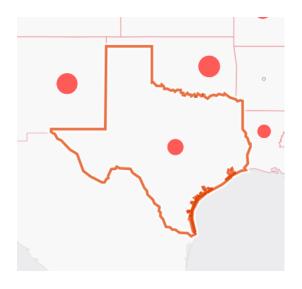
Dallas

2005

28.9 Evictions per Day	4.12% Eviction Rate
Evictions	10,548
Eviction Filing Rate	12.77%
Eviction Filings	32,670

Census Demographics

Population	1,269,204
% Renter-Occupied Ho	53.92%
Poverty Rate	18.8%
Median Gross Rent	\$773
Median Household Inco	\$41,266
Median Property Value	\$129,500
Rent Burden	29.5%
Black	22.78%
White	30.95%
Hispanic/Latinx	42.35%
Asian	2.51%
American Indian/Alaska	0.2%
Native Hawaiian/Pacifi	0.05%
Multiple Races	0.89%
Other Races	0.27%



TEXAS EXPERIENCED 94,278 EVICTIONS IN 2006

- Number of evictions per day: 258.3
- Eviction Rate: 3.34% 🕕

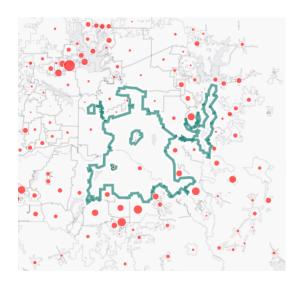




DALLAS COUNTY EXPERIENCED 23,100 EVICTIONS IN 2006

- Number of evictions per day: 63.29
- Eviction Rate: 5.87%





DALLAS EXPERIENCED 15,779 EVICTIONS IN 2006

- Number of evictions per day: 43.23
- Eviction Rate: 6.17%



 \star An eviction rate is the number of evictions per 100 renter-occupied households

• Eviction/filing rate is too low.

• Eviction/filing rate in the top 1%.



Texas 2006		
258.3 Evictions per Day	3.34% Eviction Rate i	
Evictions	94,278	
Eviction Filing Rate 🕕	6.41%	
Eviction Filings	180,575	
Census Demographics		
Population	23,819,042	
% Renter-Occupied Ho.	35.3%	
Poverty Rate	13.17%	
Median Gross Rent	\$761	
Median Household Inco	9 \$48,199	
Median Property Value	\$118,900	
Rent Burden	29.4%	
Black	11.3%	
White	47.77%	
Hispanic/Latinx	35.92%	
Asian	3.36%	
American Indian/Alaska	a 0.31%	
Native Hawaiian/Pacifi	0.07%	
Multiple Races	1.08%	
Other Races	0.2%	

2006

63.29 Evictions per Day	5.87% Eviction Rate
Evictions	23,100
Eviction Filing Rate	16.23%
Eviction Filings	63,835

Census Demographics

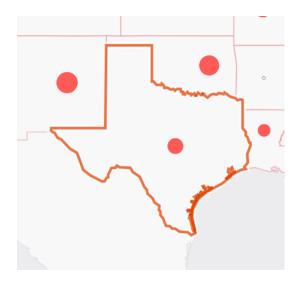
Population	2,383,126
% Renter-Occupied Ho	45.22%
Poverty Rate	14.21%
Median Gross Rent	\$809
Median Household Inco	\$47,059
Median Property Value	\$128,800
Rent Burden	29.6%
Black	19.97%
White	36.06%
Hispanic/Latinx	37.71%
Asian	4.48%
American Indian/Alaska	0.25%
Native Hawaiian/Pacifi	0.07%
Multiple Races	1.2%
Other Races	0.26%

Dallas

2006

43.23 Evictions per Day	6.17% Eviction Rate
Evictions	15,779
Eviction Filing Rate	16.35%
Eviction Filings	41,804

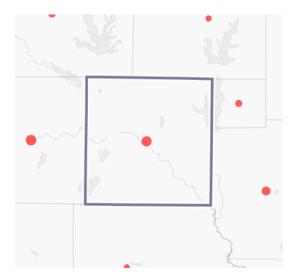
Population	1,269,204
% Renter-Occupied Ho	53.92%
Poverty Rate	18.8%
Median Gross Rent	\$773
Median Household Inco	\$41,266
Median Property Value	\$129,500
Rent Burden	29.5%
Black	22.78%
White	30.95%
Hispanic/Latinx	42.35%
Asian	2.51%
American Indian/Alaska	0.2%
Native Hawaiian/Pacifi	0.05%
Multiple Races	0.89%
Other Races	0.27%



TEXAS EXPERIENCED 93,341 EVICTIONS IN 2007

- Number of evictions per day: 255.73
- Eviction Rate: 3.25%

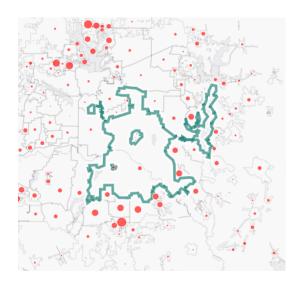




DALLAS COUNTY EXPERIENCED 22,098 EVICTIONS IN 2007

- Number of evictions per day: 60.54
- Eviction Rate: 5.59%





DALLAS EXPERIENCED 14,671 EVICTIONS IN 2007

- Number of evictions per day: 40.19
- Eviction Rate: 5.74%



 \star An eviction rate is the number of evictions per 100 renter-occupied households

• Eviction/filing rate is too low.

• Eviction/filing rate in the top 1%.



Texas 2007		
255.73 Evictions per Day	3.25% Eviction Rate	
Evictions	93,341	
Eviction Filing Rate 🚯	6.05%	
Eviction Filings	173,673	
Census Demographics		
Population	23,819,042	
% Renter-Occupied Ho	35.3%	
Poverty Rate	13.17%	
Median Gross Rent	\$761	
Median Household Inco	o \$48,199	
Median Property Value	\$118,900	
Rent Burden	29.4%	
Black	11.3%	
White	47.77%	
Hispanic/Latinx	35.92%	
Asian	3.36%	
American Indian/Alaska	a 0.31%	
Native Hawaiian/Pacifi	0.07%	
Multiple Races	1.08%	
Other Races	0.2%	

2007

60.54 Evictions per Day	5.59% Eviction Rate
Evictions	22,098
Eviction Filing Rate	13.84%
Eviction Filings	54,663

Census Demographics

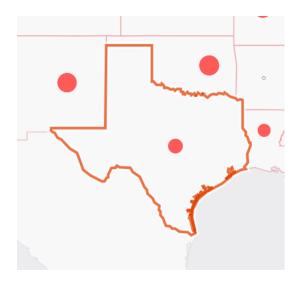
Population	2,383,126
% Renter-Occupied Ho	45.22%
Poverty Rate	14.21%
Median Gross Rent	\$809
Median Household Inco	\$47,059
Median Property Value	\$128,800
Rent Burden	29.6%
Black	19.97%
White	36.06%
Hispanic/Latinx	37.71%
Asian	4.48%
American Indian/Alaska	0.25%
Native Hawaiian/Pacifi	0.07%
Multiple Races	1.2%
Other Races	0.26%

Dallas

2007

40.19 Evictions per Day	5.74% Eviction Rate
Evictions	14,671
Eviction Filing Rate	13.89%
Eviction Filings	35,508

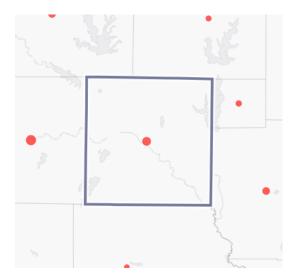
Population	1,269,204
% Renter-Occupied Ho	53.92%
Poverty Rate	18.8%
Median Gross Rent	\$773
Median Household Inco	\$41,266
Median Property Value	\$129,500
Rent Burden	29.5%
Black	22.78%
White	30.95%
Hispanic/Latinx	42.35%
Asian	2.51%
American Indian/Alaska	0.2%
Native Hawaiian/Pacifi	0.05%
Multiple Races	0.89%
Other Races	0.27%



TEXAS EXPERIENCED 86,756 EVICTIONS IN 2008

- Number of evictions per day: 237.04
- Eviction Rate: 2.98% 🕕

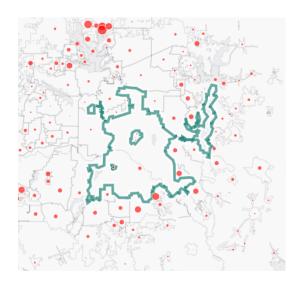




DALLAS COUNTY EXPERIENCED 18,320 EVICTIONS IN 2008

- Number of evictions per day: 50.05
- Eviction Rate: 4.62%





DALLAS EXPERIENCED 13,153 EVICTIONS IN 2008

- Number of evictions per day: 35.94
- Eviction Rate: 5.14%



 \star An eviction rate is the number of evictions per 100 renter-occupied households

• Eviction/filing rate is too low.

• Eviction/filing rate in the top 1%.



Texas 2008		
237.04 Evictions per Day	2.98% Eviction Rate i	
Evictions	86,756	
Eviction Filing Rate 🕕	5.97%	
Eviction Filings	173,786	
Census Demographics		
Population	23,819,042	
% Renter-Occupied Ho	35.3%	
Poverty Rate	13.17%	
Median Gross Rent	\$761	
Median Household Inco	o \$48,199	
Median Property Value	\$118,900	
Rent Burden	29.4%	
Black	11.3%	
White	47.77%	
Hispanic/Latinx	35.92%	
Asian	3.36%	
American Indian/Alask	a 0.31%	
Native Hawaiian/Pacif	i 0.07%	
Multiple Races	1.08%	
Other Races	0.2%	

2008

50.05 Evictions per Day	4.62% Eviction Rate
Evictions	18,320
Eviction Filing Rate	13.91%
Eviction Filings	55,179

Census Demographics

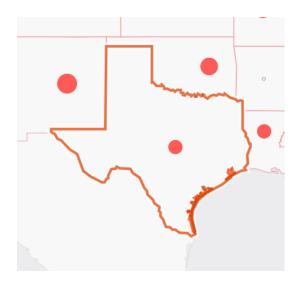
Population	2,383,126
% Renter-Occupied Ho	45.22%
Poverty Rate	14.21%
Median Gross Rent	\$809
Median Household Inco	\$47,059
Median Property Value	\$128,800
Rent Burden	29.6%
Black	19.97%
White	36.06%
Hispanic/Latinx	37.71%
Asian	4.48%
American Indian/Alaska	0.25%
Native Hawaiian/Pacifi	0.07%
Multiple Races	1.2%
Other Races	0.26%

Dallas

2008

35.94 Evictions per Day	5.14% Eviction Rate
Evictions	13,153
Eviction Filing Rate	14.07%
Eviction Filings	35,980

Population	1,269,204
% Renter-Occupied Ho	53.92%
Poverty Rate	18.8%
Median Gross Rent	\$773
Median Household Inco	\$41,266
Median Property Value	\$129,500
Rent Burden	29.5%
Black	22.78%
White	30.95%
Hispanic/Latinx	42.35%
Asian	2.51%
American Indian/Alaska	0.2%
Native Hawaiian/Pacifi	0.05%
Multiple Races	0.89%
Other Races	0.27%



TEXAS EXPERIENCED 82,646 EVICTIONS IN 2009

- Number of evictions per day: 226.43
- Eviction Rate: 2.86% 🕕

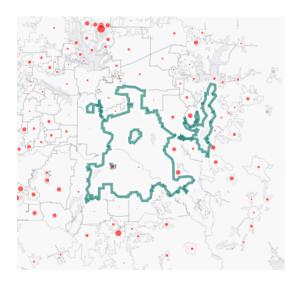




DALLAS COUNTY EXPERIENCED 5,247 EVICTIONS IN 2009

- Number of evictions per day: 14.38
- Eviction Rate: 1.32%





DALLAS EXPERIENCED 3,305 EVICTIONS IN 2009

- Number of evictions per day: 9.05
- Eviction Rate: 1.29%



 \star An eviction rate is the number of evictions per 100 renter-occupied households

• Eviction/filing rate is too low.

• Eviction/filing rate in the top 1%.



Texas 2009		
226.43 Evictions per Day	2.86% Eviction Rate i	
Evictions	82,646	
Eviction Filing Rate 🚯	6.14%	
Eviction Filings	177,216	
Census Demographics		
Population	23,819,042	
% Renter-Occupied Ho	35.3%	
Poverty Rate	13.17%	
Median Gross Rent	\$761	
Median Household Inco	o \$48,199	
Median Property Value	\$118,900	
Rent Burden	29.4%	
Black	11.3%	
White	47.77%	
Hispanic/Latinx	35.92%	
Asian	3.36%	
American Indian/Alaska	a 0.31%	
Native Hawaiian/Pacifi	0.07%	
Multiple Races	1.08%	
Other Races	0.2%	

2009

14.38 Evictions per Day	1.32% Eviction Rate
Evictions	5,247
Eviction Filing Rate	9.87%
Eviction Filings	39,315

Census Demographics

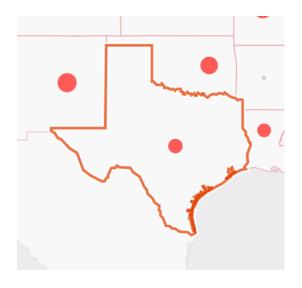
Population	2,383,126
% Renter-Occupied Ho	45.22%
Poverty Rate	14.21%
Median Gross Rent	\$809
Median Household Inco	\$47,059
Median Property Value	\$128,800
Rent Burden	29.6%
Black	19.97%
White	36.06%
Hispanic/Latinx	37.71%
Asian	4.48%
American Indian/Alaska	0.25%
Native Hawaiian/Pacifi	0.07%
Multiple Races	1.2%
Other Races	0.26%

Dallas

2009

9.05 Evictions per Day	1.29% Eviction Rate
Evictions	3,305
Eviction Filing Rate	9.37%
Eviction Filings	23,972

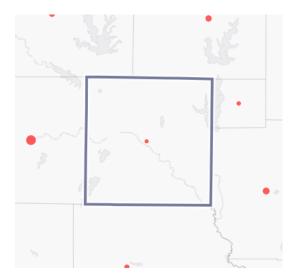
Population	1,269,204
% Renter-Occupied Ho	53.92%
Poverty Rate	18.8%
Median Gross Rent	\$773
Median Household Inco	\$41,266
Median Property Value	\$129,500
Rent Burden	29.5%
Black	22.78%
White	30.95%
Hispanic/Latinx	42.35%
Asian	2.51%
American Indian/Alaska	0.2%
Native Hawaiian/Pacifi	0.05%
Multiple Races	0.89%
Other Races	0.27%



TEXAS EXPERIENCED 84,808 EVICTIONS IN 2010

- Number of evictions per day: 232.35
- Eviction Rate: 2.91% 🕕

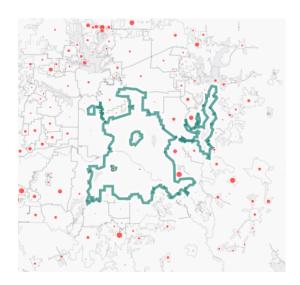




DALLAS COUNTY EXPERIENCED 5,602 EVICTIONS IN 2010

- Number of evictions per day: 15.35
- Eviction Rate: 1.4%





DALLAS EXPERIENCED 3,681 EVICTIONS IN 2010

- Number of evictions per day: 10.08
- Eviction Rate: 1.44%



 \star An eviction rate is the number of evictions per 100 renter-occupied households

• Eviction/filing rate is too low.

• Eviction/filing rate in the top 1%.



Texas 2010		
232.35 Evictions per Day	2.91% Eviction Rate	
Evictions	84,808	
Eviction Filing Rate 🚯	6.78%	
Eviction Filings	197,941	
Census Demographics		
Population	25,145,561	
% Renter-Occupied Ho	o 36.28%	
Poverty Rate	13.46%	
Median Gross Rent	\$834	
Median Household Inc	o \$51,563	
Median Property Value	e \$128,000	
Rent Burden	29.7%	
Black	11.48%	
White	45.33%	
Hispanic/Latinx	37.62%	
Asian	3.77%	
American Indian/Alask	ka 0.32%	
Native Hawaiian/Pacif	i 0.07%	
Multiple Races	1.27%	
Other Races	0.14%	

2010

15.35 Evictions per Day	1.4% Eviction Rate
Evictions	5,602
Eviction Filing Rate	9.94%
Eviction Filings	39,770

Census Demographics

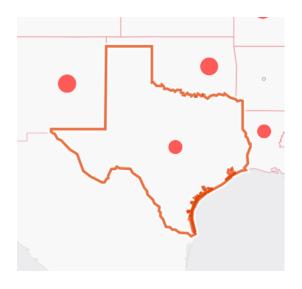
Population	2,368,139
% Renter-Occupied Ho	46.76%
Poverty Rate	15.3%
Median Gross Rent	\$869
Median Household Inco	\$49,159
Median Property Value	\$129,100
Rent Burden	29.6%
Black	21.9%
White	33.14%
Hispanic/Latinx	38.26%
Asian	4.97%
American Indian/Alaska	0.31%
Native Hawaiian/Pacifi	0.04%
Multiple Races	1.24%
Other Races	0.14%

Dallas

2010

10.08 Evictions per Day	1.44% Eviction Rate
Evictions	3,681
Eviction Filing Rate	9.88%
Eviction Filings	25,255

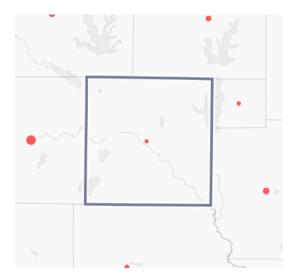
Population	1,197,816
% Renter-Occupied Ho	55.93%
Poverty Rate	20.13%
Median Gross Rent	\$822
Median Household Inco	\$42,436
Median Property Value	\$129,300
Rent Burden	29.5%
Black	24.56%
White	28.82%
Hispanic/Latinx	42.35%
Asian	2.81%
American Indian/Alaska	0.26%
Native Hawaiian/Pacifi	0.03%
Multiple Races	1.02%
Other Races	0.15%



TEXAS EXPERIENCED 84,819 EVICTIONS IN 2011

- Number of evictions per day: 232.38
- Eviction Rate: 2.8% 🕕

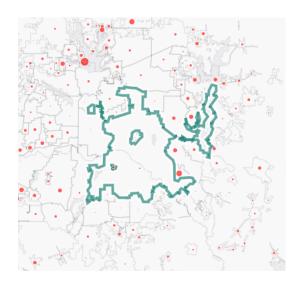




DALLAS COUNTY EXPERIENCED 5,829 EVICTIONS IN 2011

- Number of evictions per day: 15.97
- Eviction Rate: 1.43%





DALLAS EXPERIENCED 3,663 EVICTIONS IN 2011

- Number of evictions per day: 10.04
- Eviction Rate: 1.4%



 \star An eviction rate is the number of evictions per 100 renter-occupied households

• Eviction/filing rate is too low.

• Eviction/filing rate in the top 1%.



Texas 2011		
232.38 Evictions per Day	2.8% Eviction Rate	
Evictions	84,819	
Eviction Filing Rate 🚯	6.82%	
Eviction Filings	207,083	
Census Demographics		
Population	26,538,614	
% Renter-Occupied Ho.	37.77%	
Poverty Rate	13.45%	
Median Gross Rent	\$882	
Median Household Inco	s \$53,207	
Median Property Value	\$136,000	
Rent Burden	29.3%	
Black	11.57%	
White	43.84%	
Hispanic/Latinx	38.42%	
Asian	4.19%	
American Indian/Alaska	a 0.25%	
Native Hawaiian/Pacifi	0.07%	
Multiple Races	1.53%	
Other Races 0.13%		

2011

15.97 Evictions per Day	1.43% Eviction Rate
Evictions	5,829
Eviction Filing Rate	10.81%
Eviction Filings	44,154

Census Demographics

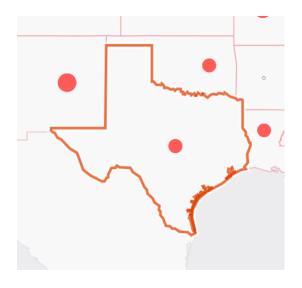
Population	2,485,003
% Renter-Occupied Ho	48.77%
Poverty Rate	15.92%
Median Gross Rent	\$907
Median Household Inco	\$50,270
Median Property Value	\$132,700
Rent Burden	29.3%
Black	21.8%
White	31.51%
Hispanic/Latinx	39.03%
Asian	5.6%
American Indian/Alaska	0.17%
Native Hawaiian/Pacifi	0.05%
Multiple Races	1.72%
Other Races	0.13%

Dallas

2011

10.04 Evictions per Day	1.4% Eviction Rate
Evictions	3,663
Eviction Filing Rate	10.66%
Eviction Filings	27,788

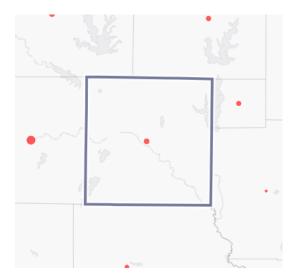
Population	1,260,688
% Renter-Occupied Ho	57.7%
Poverty Rate	20.5%
Median Gross Rent	\$863
Median Household Inco	\$43,781
Median Property Value	\$135,400
Rent Burden	29.2%
Black	24.1%
White	29.37%
Hispanic/Latinx	41.72%
Asian	3.01%
American Indian/Alaska	0.13%
Native Hawaiian/Pacifi	0.03%
Multiple Races	1.52%
Other Races	0.12%



TEXAS EXPERIENCED 88,460 EVICTIONS IN 2012

- Number of evictions per day: 241.69
- Eviction Rate: 2.84% 🕕

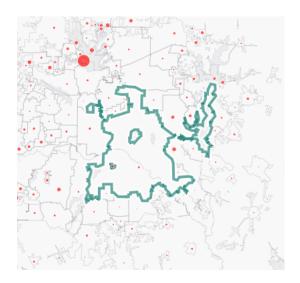




DALLAS COUNTY EXPERIENCED 10,543 EVICTIONS IN 2012

- Number of evictions per day: 28.81
- Eviction Rate: 2.53%





DALLAS EXPERIENCED 6,842 EVICTIONS IN 2012

- Number of evictions per day: 18.69
- Eviction Rate: 2.58%



 \star An eviction rate is the number of evictions per 100 renter-occupied households

• Eviction/filing rate is too low.

• Eviction/filing rate in the top 1%.



Texas 2012		
241.69 Evictions per Day	2.84% Eviction Rate	
Evictions	88,460	
Eviction Filing Rate 🕕	6.84%	
Eviction Filings	213,225	
Census Demographics		
Population	26,538,614	
% Renter-Occupied Ho	37.77%	
Poverty Rate	13.45%	
Median Gross Rent	\$882	
Median Household Inco	o \$53,207	
Median Property Value	\$136,000	
Rent Burden	29.3%	
Black	11.57%	
White	43.84%	
Hispanic/Latinx	38.42%	
Asian	4.19%	
American Indian/Alask	a 0.25%	
Native Hawaiian/Pacif	i 0.07%	
Multiple Races	1.53%	
Other Races	0.13%	

2012

28.81 Evictions per Day	2.53% Eviction Rate
Evictions	10,543
Eviction Filing Rate	12.28%
Eviction Filings	51,138

Census Demographics

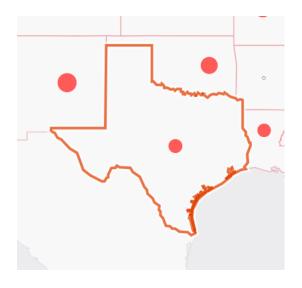
Population	2,485,003
% Renter-Occupied Ho	48.77%
Poverty Rate	15.92%
Median Gross Rent	\$907
Median Household Inco	\$50,270
Median Property Value	\$132,700
Rent Burden	29.3%
Black	21.8%
White	31.51%
Hispanic/Latinx	39.03%
Asian	5.6%
American Indian/Alaska	0.17%
Native Hawaiian/Pacifi	0.05%
Multiple Races	1.72%
Other Races	0.13%

Dallas

2012

18.69 Evictions per Day	2.58% Eviction Rate
Evictions	6,842
Eviction Filing Rate	11.97%
Eviction Filings	31,784

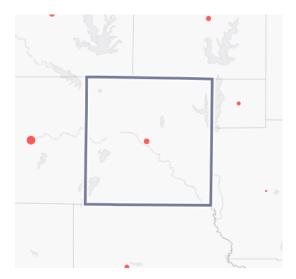
Population	1,260,688
% Renter-Occupied Ho	57.7%
Poverty Rate	20.5%
Median Gross Rent	\$863
Median Household Inco	\$43,781
Median Property Value	\$135,400
Rent Burden	29.2%
Black	24.1%
White	29.37%
Hispanic/Latinx	41.72%
Asian	3.01%
American Indian/Alaska	0.13%
Native Hawaiian/Pacifi	0.03%
Multiple Races	1.52%
Other Races	0.12%



TEXAS EXPERIENCED 88,744 EVICTIONS IN 2013

- Number of evictions per day: 243.13
- Eviction Rate: 2.78% 🕕

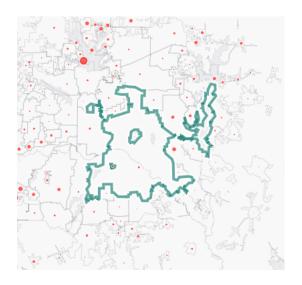




DALLAS COUNTY EXPERIENCED 10,630 EVICTIONS IN 2013

- Number of evictions per day: 29.12
- Eviction Rate: 2.5%





DALLAS EXPERIENCED 7,043 EVICTIONS IN 2013

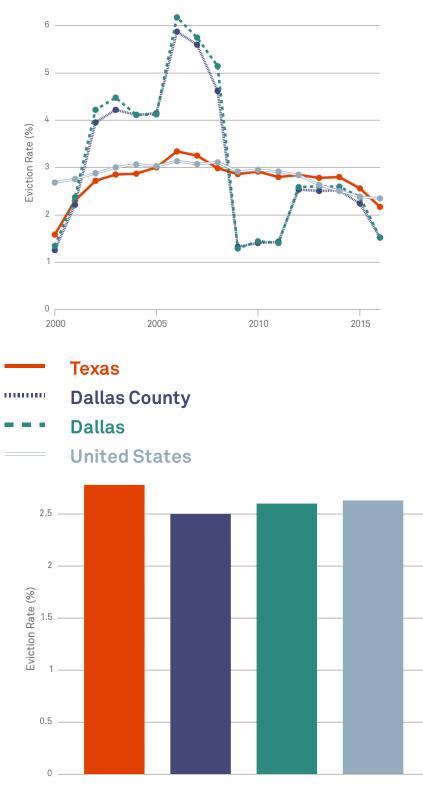
- Number of evictions per day: **19.3**
- Eviction Rate: 2.6%



 \star An eviction rate is the number of evictions per 100 renter-occupied households

• Eviction/filing rate is too low.

• Eviction/filing rate in the top 1%.



Texas 2013		
243.13 Evictions per Day	2.78% Eviction Rate ()	
Evictions	88,744	
Eviction Filing Rate 🕕	6.59%	
Eviction Filings	210,704	
Census Demographics		
Population	26,538,614	
% Renter-Occupied Ho	37.77%	
Poverty Rate	13.45%	
Median Gross Rent	\$882	
Median Household Inco	o \$53,207	
Median Property Value	\$136,000	
Rent Burden	29.3%	
Black	11.57%	
White	43.84%	
Hispanic/Latinx	38.42%	
Asian	4.19%	
American Indian/Alask	a 0.25%	
Native Hawaiian/Pacif	i 0.07%	
Multiple Races	1.53%	
Other Races	0.13%	

2013

29.12 Evictions per Day	2.5% Eviction Rate
Evictions	10,630
Eviction Filing Rate	11.97%
Eviction Filings	50,836

Census Demographics

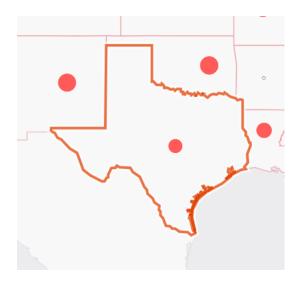
Population	2,485,003
% Renter-Occupied Ho	48.77%
Poverty Rate	15.92%
Median Gross Rent	\$907
Median Household Inco	\$50,270
Median Property Value	\$132,700
Rent Burden	29.3%
Black	21.8%
White	31.51%
Hispanic/Latinx	39.03%
Asian	5.6%
American Indian/Alaska	0.17%
Native Hawaiian/Pacifi	0.05%
Multiple Races	1.72%
Other Races	0.13%

Dallas

2013

19.3 Evictions per Day	2.6% Eviction Rate
Evictions	7,043
Eviction Filing Rate	11.81%
Eviction Filings	31,976

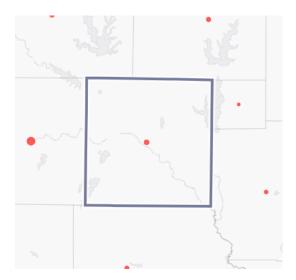
Population	1,260,688
% Renter-Occupied Ho	57.7%
Poverty Rate	20.5%
Median Gross Rent	\$863
Median Household Inco	\$43,781
Median Property Value	\$135,400
Rent Burden	29.2%
Black	24.1%
White	29.37%
Hispanic/Latinx	41.72%
Asian	3.01%
American Indian/Alaska	0.13%
Native Hawaiian/Pacifi	0.03%
Multiple Races	1.52%
Other Races	0.12%



TEXAS EXPERIENCED 90,781 EVICTIONS IN 2014

- Number of evictions per day: 248.72
- Eviction Rate: 2.8% 🕕

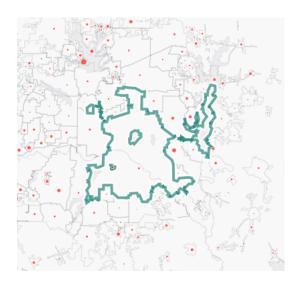




DALLAS COUNTY EXPERIENCED 10,865 EVICTIONS IN 2014

- Number of evictions per day: 29.77
- Eviction Rate: 2.51%





DALLAS EXPERIENCED 7,145 EVICTIONS IN 2014

- Number of evictions per day: 19.58
- Eviction Rate: 2.59%



 \star An eviction rate is the number of evictions per 100 renter-occupied households

• Eviction/filing rate is too low.

• Eviction/filing rate in the top 1%.



Texas 2014		
248.72 Evictions per Day	2.8% Eviction Rate	
Evictions	90,781	
Eviction Filing Rate 🕕	6.48%	
Eviction Filings	210,303	
Census Demographics		
Population	26,538,614	
% Renter-Occupied Ho.	37.77%	
Poverty Rate	13.45%	
Median Gross Rent	\$882	
Median Household Inco	s \$53,207	
Median Property Value	\$136,000	
Rent Burden	29.3%	
Black	11.57%	
White	43.84%	
Hispanic/Latinx	38.42%	
Asian	4.19%	
American Indian/Alaska	a 0.25%	
Native Hawaiian/Pacifi	0.07%	
Multiple Races	1.53%	
Other Races	0.13%	

2014

29.77 Evictions per Day	2.51% Eviction Rate
Evictions	10,865
Eviction Filing Rate	11.65%
Eviction Filings	50,434

Census Demographics

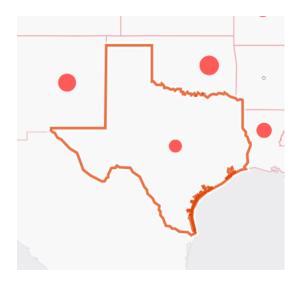
Population	2,485,003
% Renter-Occupied Ho	48.77%
Poverty Rate	15.92%
Median Gross Rent	\$907
Median Household Inco	\$50,270
Median Property Value	\$132,700
Rent Burden	29.3%
Black	21.8%
White	31.51%
Hispanic/Latinx	39.03%
Asian	5.6%
American Indian/Alaska	0.17%
Native Hawaiian/Pacifi	0.05%
Multiple Races	1.72%
Other Races	0.13%

Dallas

2014

19.58 Evictions per Day	2.59% Eviction Rate
Evictions	7,145
Eviction Filing Rate	11.42%
Eviction Filings	31,464

Population	1,260,688
% Renter-Occupied Ho	57.7%
Poverty Rate	20.5%
Median Gross Rent	\$863
Median Household Inco	\$43,781
Median Property Value	\$135,400
Rent Burden	29.2%
Black	24.1%
White	29.37%
Hispanic/Latinx	41.72%
Asian	3.01%
American Indian/Alaska	0.13%
Native Hawaiian/Pacifi	0.03%
Multiple Races	1.52%
Other Races	0.12%



TEXAS EXPERIENCED 86,635 EVICTIONS IN 2015

- Number of evictions per day: 237.36
- Eviction Rate: 2.56% 🕕

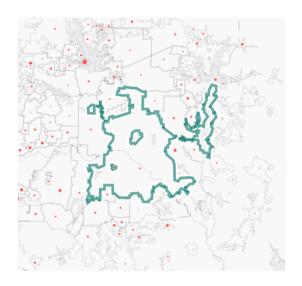




DALLAS COUNTY EXPERIENCED 9,858 EVICTIONS IN 2015

- Number of evictions per day: 27.01
- Eviction Rate: 2.24%





DALLAS EXPERIENCED 6,666 EVICTIONS IN 2015

- Number of evictions per day: 18.26
- Eviction Rate: 2.38%



 \star An eviction rate is the number of evictions per 100 renter-occupied households

• Eviction/filing rate is too low.

• Eviction/filing rate in the top 1%.



Texas 2015		
237.36 Evictions per Day	2.56% Eviction Rate	
Evictions	86,635	
Eviction Filing Rate 🕕	5.68%	
Eviction Filings	192,567	
Census Demographics		
Population	26,538,614	
% Renter-Occupied Ho.	37.77%	
Poverty Rate	13.45%	
Median Gross Rent	\$882	
Median Household Inco	\$53,207	
Median Property Value	\$136,000	
Rent Burden	29.3%	
Black	11.57%	
White	43.84%	
Hispanic/Latinx	38.42%	
Asian	4.19%	
American Indian/Alaska	a 0.25%	
Native Hawaiian/Pacifi	0.07%	
Multiple Races	1.53%	
Other Races	0.13%	

2015

27.01 Evictions per Day	2.24% Eviction Rate
Evictions	9,858
Eviction Filing Rate	10.95%
Eviction Filings	48,296

Census Demographics

Population	2,485,003
% Renter-Occupied Ho	48.77%
Poverty Rate	15.92%
Median Gross Rent	\$907
Median Household Inco	\$50,270
Median Property Value	\$132,700
Rent Burden	29.3%
Black	21.8%
White	31.51%
Hispanic/Latinx	39.03%
Asian	5.6%
American Indian/Alaska	0.17%
Native Hawaiian/Pacifi	0.05%
Multiple Races	1.72%
Other Races	0.13%

Dallas

2015

18.26 Evictions per Day	2.38% Eviction Rate
Evictions	6,666
Eviction Filing Rate	11.08%
Eviction Filings	31,072

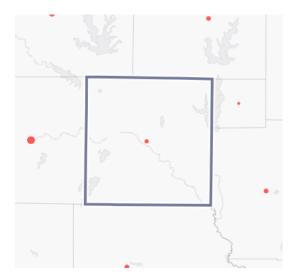
Population	1,260,688
% Renter-Occupied Ho	57.7%
Poverty Rate	20.5%
Median Gross Rent	\$863
Median Household Inco	\$43,781
Median Property Value	\$135,400
Rent Burden	29.2%
Black	24.1%
White	29.37%
Hispanic/Latinx	41.72%
Asian	3.01%
American Indian/Alaska	0.13%
Native Hawaiian/Pacifi	0.03%
Multiple Races	1.52%
Other Races	0.12%



TEXAS EXPERIENCED 75,431 EVICTIONS IN 2016

- Number of evictions per day: 206.1
- Eviction Rate: 2.17% 🕕

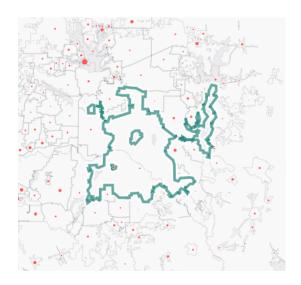




DALLAS COUNTY EXPERIENCED 6,808 EVICTIONS IN 2016

- Number of evictions per day: 18.6
- Eviction Rate: 1.52%





DALLAS EXPERIENCED 4,345 EVICTIONS IN 2016

- Number of evictions per day: 11.87
- Eviction Rate: 1.52%



 \ast An eviction rate is the number of evictions per 100 renter-occupied households

• Eviction/filing rate is too low.

• Eviction/filing rate in the top 1%.



Texas 2016		
206.1 Evictions per Day	2.17% Eviction Rate	
Evictions	75,431	
Eviction Filing Rate 🚯	4.77%	
Eviction Filings	165,708	
Census Demographics		
Population	26,538,614	
% Renter-Occupied Ho 37.77%		
Poverty Rate 13		
Median Gross Rent \$88		
Median Household Inco \$53,20		
Median Property Value \$136,000		
Rent Burden 29.3%		
Black 11.57%		
White 43.849		
Hispanic/Latinx 38.429		
Asian 4.19		
American Indian/Alaska 0.259		
Native Hawaiian/Pacifi 0.079		
Multiple Races	1.53%	
Other Races 0.13		

2016

18.6 Evictions per Day	1.52% Eviction Rate
Evictions	6,808
Eviction Filing Rate	8.47%
Eviction Filings	38,028

Census Demographics

Population	2,485,003
% Renter-Occupied Ho	48.77%
Poverty Rate	15.92%
Median Gross Rent	\$907
Median Household Inco	\$50,270
Median Property Value	\$132,700
Rent Burden	29.3%
Black	21.8%
White	31.51%
Hispanic/Latinx	39.03%
Asian	5.6%
American Indian/Alaska	0.17%
Native Hawaiian/Pacifi	0.05%
Multiple Races	1.72%
Other Races	0.13%

Dallas

2016

11.87 Evictions per Day	1.52% Eviction Rate
Evictions	4,345
Eviction Filing Rate	8.71%
Eviction Filings	24,834

Population	1,260,688
% Renter-Occupied Ho	57.7%
Poverty Rate	20.5%
Median Gross Rent	\$863
Median Household Inco	\$43,781
Median Property Value	\$135,400
Rent Burden	29.2%
Black	24.1%
White	29.37%
Hispanic/Latinx	41.72%
Asian	3.01%
American Indian/Alaska	0.13%
Native Hawaiian/Pacifi	0.03%
Multiple Races	1.52%
Other Races	0.12%

Facts About Eviction



What is an eviction?

An eviction happens when a landlord expels people from property they own. Evictions are landlord-initiated involuntary moves that happen to renters, whereas foreclosures are involuntary moves that happen to homeowners when a bank or other lending agency repossesses a home.

Why do people get evicted?

Most evictions happen because renters cannot or do not pay their rent. Landlords can evict renters for a number of other reasons, too, including taking on boarders, damaging property, causing a disturbance, or breaking the law. In most American cities and towns, landlords can evict renters even if they have not missed a rent payment or otherwise violated their lease agreement; these are called "no fault" evictions.

What is the relationship between the affordable housing crisis and the eviction epidemic?

Today, most poor renting families spend at least half of their income on housing costs, with one in four of those families spending over 70 percent of their income just on rent and utilities. Incomes for Americans of modest means have flatlined while housing costs have soared. Only one in four families who qualifies for affordable housing programs gets any kind of help. Under those conditions, it has become harder for low-income families to keep up with rent and utility costs, and a growing number are living one misstep or emergency away from eviction.

What is the eviction process like?

Landlords initiate the process, and renters are served notice to appear in court. Almost everywhere in the United States, evictions take place in civil court, where renters have no right to an attorney. For this reason and others, most renters do not appear in eviction court. When this happens, they receive a default eviction judgement, provided that the landlord or a representative is present. Renters who do appear in court may also receive an eviction judgement ordering them to vacate their home by a specific date. Eviction cases can be resolved in other ways as well. For one, the case may be dismissed or ruled in favor of defendants, allowing renter to remain in their home. In addition, a mediated agreement can be established between a landlord and a renter, often called a "settlement" or "stipulation," which comes with certain terms. If renters meet the terms, the eviction is dismissed; if they do not, an eviction judgment can be rendered. In the event that evicted renters do not leave their home by the specified date, their landlord may file a "writ of restitution," which permits law enforcement officers to forcibly remove a family and often their belongings.



Who is at most risk of eviction?

Low-income women, especially poor women of color, have a high risk of eviction. Research has shown domestic violence victims and families with children are also at particularly high risk for eviction.

How does an eviction affect someone's life?

Eviction causes a family to lose their home. They often are also expelled from their community and their children have to switch schools. Families regularly lose their possessions, too, which are piled on the sidewalk or placed in storage, only to be reclaimed after paying a fee. A legal eviction comes with a court record, which can prevent families from relocating to decent housing in a safe neighborhood, because many landlords screen for recent evictions. Studies also show that eviction causes job loss, as the stressful and drawn-out process of being forcibly expelled from a home causes people to make mistakes at work and lose their job. Eviction also has been shown to affect people's mental health: one study found that mothers who experienced eviction reported higher rates of depression two years after their move. The evidence strongly indicates that eviction is not just a condition of poverty, it is a cause of it.

For further information, visit evictionlab.org



Agenda Information Sheet

File #: 20-2037

Item #: E.

Update on City of Dallas Ongoing Efforts to Address COVID-19 Health Access Disparities

[Liz Cedillo-Pereira, Chief of Equity & Inclusion, City Manager's Office]

Memorandum



DATE October 14, 2020

^{TO} Honorable Members of the Ad Hoc Committee on COVID-19 Recovery and Assistance

SUBJECT Update on City of Dallas Ongoing Efforts to Address COVID-19 Health Access Disparities

On Thursday May 28, 2020, Chair Thomas requested a special-called meeting as a follow-up from the Monday, May 11, 2020, Workforce, Education, and Equity Committee briefing where the Office of Equity and Office of Resilience addressed COVID-19 critical needs and equitable health access. During this meeting, it was requested that a monthly briefing memo with updates on the City of Dallas's continuous efforts be provided. The following information highlights the ongoing efforts to address COVID-19 health access disparities:

COVID-19 Data by Race/Ethnicity:

Race/Ethnicity	Patient Count	% of Total
African American*	6578	8%
Asian	1289	2%
Hispanic**	34212	42%
White	8613	10%
Other***	540	1%
Not Reported	30929	37%
Total	82161	100%

COVID-19 reported cases as of September 29, 2020:

Race/Ethnicity as reported by individuals via data provided by DCHHS

*African American includes African American; Black; Black, Non-Hispanic

** Hispanic includes Hispanic; White, Hispanic; Black, Hispanic; Pacific-Islander, Hispanic

***Other includes Non-Hispanic; Two or more races reported; American Indian, Non-Hispanic

Characteristics of cumulative hospitalized confirmed COVID-19 cases, Dallas County, March 10 – October 6, 2020:

Race/Ethnicity	Hospitalized	%
	Cases	
	N = 7950	10% of Total Cases
White	1288	16%*
Hispanic	4154	52%*
Black	1716	22%*
Other	280	4%*
Not	512	6%
Reported/Unknown		

*Percentages can also be calculated to exclude cases for which race/ethnicity was not reported

DATE October 14, 2020

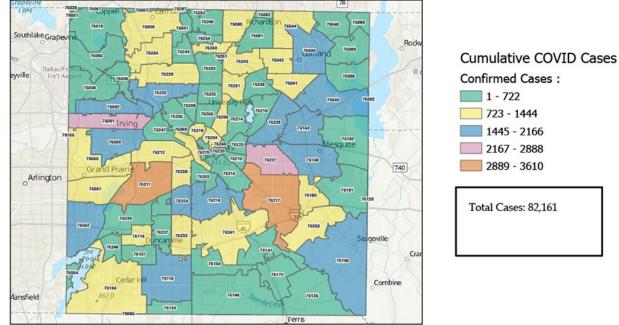
SUBJECT Update on City of Dallas Ongoing Efforts to Address COVID-19 Health Access Disparities

Characteristics of cumulative confirmed COVID-19 deaths, Dallas County, March 10 – October 6, 2020:

Race/Ethnicity	Confirmed Deaths	%*	
	N = 1038	1.2% of Total Cases	
White	266	26% (29% of population)	
Hispanic	477	46% (41% of population)	
Black	252	24% (24% of population)	
Asian	30	3% (7% of population)	

Death classified as confirmed if decedent was a Dallas County resident with a positive molecular test. Data are obtained from ME office, hospitals, and vital statistics.

*Percentages calculated among those with known underlying health conditions or race/ethnicity as reported by medical provider



**2019 U.S. Census population estimates for Dallas County

https://covid-analytics-pccinnovation.hub.arcgis.com/

Testing: The Office of Emergency Management, in coordination with Dallas County Health and Human Services, and the Texas Division of Emergency Management continues to support free, equitable access to COVID-19 testing in our community. All city, county, and state sites will remain operational at least until the end of October. Spanish language services are available at all sites and additional language services are being provided at Sam Tasby. An updated list of operational COVID-19 testing sites including the new **Southeast Dallas Health Center site** is attached (Attachment A).

Community Outreach: Communications, Outreach, and Marketing (COM) has continued to address health access disparities across the City through collaborative efforts with the La Alianza, Black COVID-19 task force led by Chair Thomas, and the Dallas COVID-19 Alliance led by Dr. Baggett. The following are the highlights discussed in the various groups:

DATE October 14, 2020

SUBJECT Update on City of Dallas Ongoing Efforts to Address COVID-19 Health Access Disparities

- People of color are more likely to live in multigenerational and higher-density households with less space for physical distancing from those who may be at highest risk for COVID-19 due to underlying health conditions or because of increased risk of on-the-job exposure.
- Those who do not have the option to work remotely are at high risk for not only the health but also the economic consequences of COVID-19, especially if they have school-aged children in their household and cannot afford childcare or assist their students with online learning.
- Uninsured or underinsured people are also more likely to fear, as they cannot afford *not* to work even if only for a few days between getting tested and getting results, and even if their employment may increase their exposure to COVID-19.
- People reliant on public transit to get to school, work, or medical care will more keenly feel the economic consequences of COVID-19 when routes are cut or services are reduced, because they can least afford alternatives.
- Families of mixed documentation status may not avail themselves of free Community Based Testing Site services because contact tracing is perceived to threaten their privacy, safety and security.
- The most trusted messengers to persuade people to follow best practices to slow the spread of COVID-19 are not friends, family, celebrities, or social media influencers but medical professionals doctors, nurses, and promotoras who they find relatable.

Internet Access:

- Short Term Approaches:
 - Digital Navigators City Council will vote on October 28, 2020 to authorize agreements to deploy the digital navigators program. Please see the memorandum included in the Ad Hoc Committee materials.
 - Texas Education Agency (TEA) Matching Funds On October 1, 2020 staff provided a briefing memorandum related to the matching funds allocated to Dallas ISD, Richardson ISD, and Carrollton-Farmers Branch ISD to the Ad Hoc Committee. The TEA extended the deadline to submit match fund requests to October 15, 2020. Since the briefing on October 1st, staff received a matching funds request from A+ Charter Schools, Inc. Staff recommends the following funding allocations:
 - Dallas ISD: \$500,000
 - o Richardson ISD: \$53,000
 - Carrollton-Farmers Branch ISD: \$260,000
 - A+ Charter Schools, Inc.: \$22,400

The City Council will vote on approving the allocation on the November 11, 2020 voting agenda.

- Medium Term Approaches
 - Strategic Engineering Plan City staff have begun to engage with CTC Technology and Energy Consultants to begin providing necessary data to support their efforts in developing recommendations for technologies to bridge the digital divide.
- Long Term Approaches
 - Economic Development Administration (EDA) Funding Led by the Office of Economic Development, staff have met with EDA representatives and met with CTC Technology and Energy Consultants, separately, to develop a grant application and proposal.

DATE October 14, 2020

SUBJECT Update on City of Dallas Ongoing Efforts to Address COVID-19 Health Access Disparities

Food Security: As part of the CARES Act-Funded Making Food Accessible Program, the Office of Community Care has entered into contracts with five subrecipients to administer food distribution services. The providers are targeting low-income clients and communities of concentrated poverty. In addition, to communities identified highly impacted by COVID-19 in accordance to the Office of Equity and Inclusion's COVID-19 Equity Impact Assessment Tool. Each of the subrecipients offer slightly different programming and seek to reach different target communities, but collectively reach a broad range of Dallas residents experiencing food insecurity due to financial and health impacts of COVID.

Please do not hesitate to reach out to me at <u>liz.cedillopereira@dallascityhall.com</u> if you have any questions about these efforts.

M. Elizabeth (Liz) Cedillo-Pereira Chief of Equity and Inclusion

[Attachment]

c:

Honorable Mayor and City Council Members T.C. Broadnax, City Manager Chris Caso, City Attorney Mark Swann, City Auditor Bilierae Johnson, City Secretary Preston Robinson, Administrative Judge Kimberly Bizor Tolbert, Chief of Staff to the City Manager Majed A. Al-Ghafry, Assistant City Manager

Jon Fortune, Assistant City Manager Joey Zapata, Assistant City Manager Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services M. Elizabeth Reich, Chief Financial Officer Directors and Assistant Directors

City/County Sites:

Ellis Davis Field House

9191 S Polk St. Dallas, Texas 75232 Dallas city and county residents only. Address verification required Monday to Saturday, 7:30 a.m. to 4 p.m. Inquiries related to test results, please contact: covidresults@phhs.org

Eastfield College

3737 Motley Dr.
Mesquite, Texas 75150, Lot P8
Testing entry is on La Prada Dr. side of the campus.
Dallas city and county residents only. Address verification required (utility bill or library card).
Monday to Friday, 7:30 a.m. to 4 p.m.
Inquiries related to test results, please contact: <u>covidresults@phhs.org</u>

State Sites

Mountain View College

4849 W. Illinois Ave. Dallas, Texas 75211 No residency or ID requirements, open to all. Wednesday to Friday, 2 p.m. to 8 p.m. Inquiries related to test results, please contact: <u>Covid19help@honumg.com</u> or call 844-778-2455

Paul Quinn College

4849 W. Illinois Ave. Dallas, Texas 75211 No residency or ID requirements, open to all. Tuesday & Thursday, 10 a.m. to 4 p.m. Inquiries related to test results, please contact: <u>Covid19help@honumg.com</u> or call 844-778-2455

Good Street

3110 Bonnie View Road Dallas, Texas 75216 No residency or ID requirements, open to all. Monday to Saturday, 9 a.m. to 2 p.m.

Walk-up locations: Must be a Dallas city or county resident. Address verification required (utility bill or library card).

Goodwill Industries/Los Barrios

3020 North Westmoreland Road
Dallas, Texas 75212
Monday to Saturday
7:30 a.m. to 4 p.m.
Inquiries related to test results, please contact: <u>covidresults@phhs.org</u>

Sam Tasby Middle School

7001 Fair Oaks Ave., Dallas TX 75231
Monday to Saturday
7:30 a.m. to 4 p.m. (or until the testing limit is reached)
Inquiries related to test results, please contact: <u>covidresults@phhs.org</u>

Salvation Army/Pleasant Grove Corps Community Center

8341 Elam Road, Dallas TX 75217Monday to Friday7:30 a.m. to 4 p.m. (or until the testing limit is reached)Inquiries related to test results, please contact: <u>covidresults@phhs.org</u>

Southeast Dallas Health Center

9202 Elam Road, Dallas TX 75217 Monday to Saturday 7:30 a.m. to 4 p.m. (or until the testing limit is reached)

Inquiries related to test results, please contact: <u>covidresults@phhs.org</u>

Mobile Testing:

Mobile testing is now available. Appointments can be scheduled between the hours of 9 a.m. and 9 p.m., 7 days a week through the UrgentCare2GO screening line by calling 1-888-601-0568. View additional requirements <u>here</u>.

Agenda Information Sheet

File #: 20-2038

Item #: F.

Monitoring and Enforcement of Current City Emergency Regulations and Executive and County Orders

[Jon Fortune, Assistant City Manager, City Manager's Office]

Memorandum

DATE October 13, 2020

¹⁰ Honorable Members of the Ad Hoc Committee on COVID-19 Recovery and Assistance

SUBJECT Monitoring and Enforcement of Current City Emergency Regulations

The following is a combined monitoring and enforcement update of COVID-19 City Emergency Regulations. As of September 27, 2020, the 311 Call Center has received a total of 9,644 calls regarding COVID-19 since March 17th. Monthly COVID-19 calls have steadily decreased since May. Approximately 140 calls have been received in October, compared with 260 calls in September, 451 calls in August, 927 calls in July, and 1,540 calls in June.

A total of 21,900 COVID-19 related violation service requests (SRs) have been submitted since March 17th, including proactive service requests. Approximately 634 Parks related emergency violation SRs have been submitted since March 20th. Both COVID-19 SRs and overall calls have declined over 50% in the recent months. 311 continues to monitor emergency regulations to ensure current SRs are reflective of current regulations in place.

For the month of October (through October 12, 2020), the Code Compliance COVID-19 Special Task Force conducted a total of 120 inspections and no citations were issued. There have been 6,173 Notices of Violation issued since March, and only 30 locations required citations to bring about compliance. Code continues to conduct education and outreach for COVID-19 resulting in 32,360 locations monitored, educated and or informational materials distributed.

For more information on 311 Call Center COVID-19 operations or COVID-19 code enforcement, please see the attached data.

Please contact me should you have any questions.

Carl Simpson, Director Code Compliance Services

[Attachment]

C: T.C. Broadnax, City Manager Chris Caso, City Attorney Mark Swann, City Auditor Bilierae Johnson, City Secretary Preston Robinson, Administrative Judge Kimberly Bizor Tolbert, Chief of Staff to the City Manager Majed A. Al-Ghafry, Assistant City Manager Jon Fortune, Assistant City Manager Joey Zapata, Assistant City Manager Nadia Chandler Hardy, Assistant City Manager Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services M. Elizabeth Reich, Chief Financial Officer M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion Directors and Assistant Directors

"Our Product is Service" Empathy | Ethics | Excellence | Equity

COVID-19 311 Call Center Data

octobel



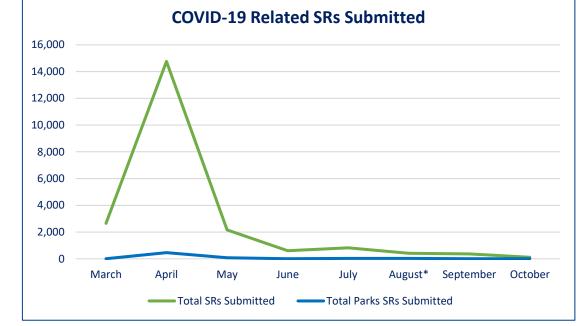
3,000 2,500 2,000 1,500 1,000 500 March AQUI Max June JUNY AUBUST September

COVID-19 Related Calls to 311

Total Monthly Calls Average Calls Per Week

COVID-19 Call Data

Month	Total Monthly Calls	Average Calls Per Week	
March	2,460	1,230	
April	1,896	474	
May	1,970	394	
June	1,540	385	
July	927	232	
August	451	90	
September	260	65	
October	140	70	
Total COIVD-19 Calls To Date	9,644		



COVID-19 Service Request Data

Month	Total SRs Submitted	Total Parks SRs Submitted	
March	2,649	5	
April	14,758	459	
May	2,165	79	
June	606	13	
July	820	34	
August	440	29	
September	367	13	
October	117	4	
Total COIVD-19 SRs To Date	21,900	634	

*As of October 13, 2020



311 Call Center COVID-19 Operations

- 9,644 total resident calls related to COVID-19 since March 13th
- 21,900 total emergency regulations violation service requests, including proactive service requests, since March 17th
- 634 total parks emergency regulations violation service requests since March 20th
- 311 continues to monitor current regulations in effect to ensure current SRs available are up to date



COVID-19 Code Enforcement Data



Code Compliance Services COVID-19 AER Special Task Force Inspections

Month	311 Reactive	Proactive	Total for the Month	Total Citations for the Month
March	1,323	2,695	4,018	3
April	2,625	11,454	14,079	17
Мау	511	823	1,334	15
June	566	112	678	1
July	642	95	737	1
August	309	58	367	0
September	236	126	362	0
October	81	39	120	0
Total to Date	6,293	15,402	21,695	37





COVID-19 Code Enforcement Data

- 15,402 of the cases regarding COVID-19 have been proactive
- 6,293 cases were called in (311 reactive)
- 6,173 Notices of Violation (NOV) have been issued. Out of those NOVs, only 30 locations required a citation to bring about compliance
- The majority of all cases have been related to nonposting of the AER requirements

COVID-19 Code Outreach Data



- Code Compliance has conducted educational and monitoring campaigns. During those efforts, the following outcomes were noted:
 - A total combined effort has resulted in 32,360 locations monitored, educated and or informational materials provided.
 - Currently Code Compliance is providing COVID educational materials with each notice mailed, to add an additional layer of education and outreach to our citizens.



Updated as of October 13, 2020