

# EXHIBIT A

## PERFORMANCE MEASURES

Facility Use Agreement – 19373 Preston Rd.

Family Gateway #VC0000244694

Contract # OHS-2022-00019342

Performance Measure/Outcome	Goal
Number of persons to be placed in housing within six months (300 Annually)	300
Number of persons exited from an Emergency Shelter or Transitional Housing program to a Permanent destination (a minimum of 65% pr'95 families annually)	95
The total number remaining in housing after six months as reported in HMIS. Expect >90%	90%
Percentage of participants enrolled in the program receiving case management services	100%

The optimization of resources and productivity, along with compliance with federal and local requirements and data-informed prioritization are one of the many goals related to the City's systems approach in addressing homelessness. Programs funded through OHS will include performance measures that support the department's overarching goals to:

Decrease the total number of persons experiencing homelessness and the number of homeless encampments in the City of Dallas

- Increase the total number of emergency shelter beds and supportive housing units in the City of Dallas
- Increase the total number of unduplicated homeless persons placed into housing in the City of Dallas
- Increase the percentage of unduplicated homeless persons placed in housing in the City of Dallas who remain housed after six months.

OHS contractual performance measures require collaborative efforts of service providers and speak to the mission of combating homelessness. In addition to project specific metrics and outcomes.

### HMIS DATA COLLECTION

Participation in the local Homeless Management information System (HMIS) is mandatory for all projects funded through OHS, unless prohibited by regulations exempting service population. The local HMIS system is managed by Metro Dallas Homeless Alliance (MDHA) and is an electronic data collection system that facilitates the collection of information on persons experiencing homelessness or at risk of becoming homeless. HMIS will be used to collect data, coordinate services for clients across programs, and report on outcomes. Vendors are required to:

- Obtain and maintain authorization to use HMIS

- Receive new user training and any refresher training as needed
- Grant program management authorization to OHS
- Report client-level comprehensive data in HMIS on a timely and accurate basis during the term of the contract and during the applicable Minimum Use Period
- Use HMIS to coordinate services for clients across programs
- Pay any costs associated with HMIS user fees

Family Gateway is required to submit a monthly Consolidated Annual Performance and Evaluation Report (CAPER) generated from HMIS data. CAPERs should reflect actual project performance. Contractual performance data must align with the data in the CAPER. If the data between the reports are conflicting, an explanation must be provided.