

June 8, 2022

WHEREAS, on May 2, 2022, Administrative Action No. 22-5660 authorized a professional consultant services contract with Envision Dallas Holdings, LLC for call center services from May 2, 2022 through July 31, 2022, in an amount not to exceed \$50,000.00; and

WHEREAS, the City of Dallas is committed to promoting an acceptable standard of living for working families and individuals in the City.

Now, Therefore,

BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF DALLAS:

SECTION 1. That the City Manager is hereby authorized to execute a three-year service contract with Envision Dallas Holdings, LLC (VC25074) for call center services in the amount of \$891,324.00.

SECTION 2. That the Chief Financial Officer is hereby authorized to disburse funds in an amount not to exceed \$891,324.00 to Envision Dallas Holdings, LLC from the General Fund, Fund 0001, Department MGT, Unit 1256, Object 3070, Contract No. 311-2022-00019553, Vendor VC25074.

SECTION 3. That this resolution shall take effect immediately from and after its passage in accordance with the provisions of the Charter of the City of Dallas, and it is accordingly so resolved.