

Memorandum



CITY OF DALLAS

DATE August 5, 2022

TO Honorable members of the Public Safety Committee
Adam McGough (Chair), Cara Mendelsohn (Vice Chair), Tennell Atkins, Jesse Moreno,
Jaime Resendez, Casey Thomas, Gay Donnell Willis

SUBJECT **Amendment to Chapter 15D of the Dallas City Code for Towing Management**

On August 10, 2022, the City Council meeting will include a public hearing to receive comments regarding amendments Dallas City Code, Chapter 15D, "Emergency Wrecker Service". These changes are necessary to improve efficiencies for City's service request for emergency wrecker services and related to the solicitation for Auto Pound Management and Towing Services. The proposed amendments include:

- Adding a definition of dispatcher to include the use of app-based technology by third parties
- Require tow operators to have GPS enabled devices
- Replace the word "call" with "dispatch" to reflect proposed process improvements more accurately
- Allow request for emergency wrecker services to be conducted through a third-party database

Once comments are received from the hearing an agenda item will be submitted to Council to approve the changes to Chapter 15D of the Dallas City Code.

The Auto Pound Management and Tow Services Request for Proposal is nearing the end of the evaluation phase of the solicitation. Once this phase is complete, the contract will be presented to Council for approval in September or early October of 2022.

Jon Fortune
Deputy City Manager

c: T.C. Broadnax, City Manager
Chris Caso, City Attorney
Mark Swann, City Auditor
Billieae Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizzor Tolbert, Deputy City Manager

Majed A. Al-Ghafry, Assistant City Manager
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager
Dr. Robert Perez, Assistant City Manager
Carl Simpson, Assistant City Manager
Jack Ireland, Chief Financial Officer
Genesis D. Gavino, Chief of Staff to the City Manager
Directors and Assistant Directors