

Memorandum



CITY OF DALLAS

DATE September 8, 2022

TO Honorable Members of the Workforce, Education and Equity Committee

SUBJECT **Upcoming Office of Community Care Council Agenda Items**

On September 28, 2022, multiple Office of Procurement Services items for Office of Community Care will be considered by Dallas City Council. Additionally, four Office of Community Care item will be considered.

Office of Procurement Services Items:

Item 22-1560: Authorize a (1) one-year service price agreement in the estimated amount of \$200,000, with a one year renewal option in the estimated amount of \$200,000 as detailed in the Fiscal Information section, for the administration of a citywide program for tax assistance for the Office of Community Care; and (2) one-year service price agreement in the estimated amount of \$400,000, with a one year renewal option in the estimated amount of \$400,000 as detailed in the Fiscal Information section, for increased service delivery capacity for Volunteer Income Tax Assistance for the Office of Community Care - Foundation Communities, most advantageous proposer of two - Total estimated amount of \$1,200,000.00 - Financing: General Fund (\$400,000.00) and Coronavirus State and Local Fiscal Recovery Fund (\$800,000.00) (subject to annual appropriations)

This item reflects a procurement that combined general funds for core programming, and American Rescue Plan Act funds for increased capacity, year-round outreach and education, and expanded service delivery responsive to the pandemic. The general fund agreement will support a one-year agreement with a one-year renewal to implement a city-wide tax assistance program, while the ARPA agreement will authorize a one-year contract with a one-year renewal for outreach and year-round services. Both contracts are being awarded to Foundation Communities through a competitive procurement process that enabled proposers to propose for one or both service categories. Tax assistance programs help ensure that low-income residents are able to access free tax preparation services from trained volunteers, avoid predatory practices that are sometimes associated with some paid preparers, and ensure access to available tax credits, such as the Child Tax Credit and the Earned Income Tax Credit, which according to a [2017 report](#) from the House Committee on the Budget, is considered to be the United States government's largest need-tested, cash benefits anti-poverty program.

Item 22-2058: Financial Empowerment Centers: Authorize a two-year service contract for three financial empowerment centers (FECs) for the Office of Community Care – Women in Need of Generous Support (WiNGS) in the amount of \$2,988,075.00,

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most advantageous proposers of five - Total not to exceed \$2,988,075.00 - Financing: General Fund (subject to annual appropriations)

WiNGS has been a longstanding provider of financial coaching services, including financial coach training. Approval of this item will enable the program to expand to three additional FEC sites, in the Redbird area (75237) in collaboration with Crossroads, and in northern Oak Cliff (75208) and Pleasant Grove (75217) in collaboration with Salvation Army. The FECs will enhance and expand current program capacity, creating a total of 5 FECs in Dallas. The current centers are administered by CitySquare in South Dallas (75226) and by International Rescue Committee in Vickery Meadow (75206) and will not be impacted by these new agreements.

Item 22-2059: Drivers of Poverty: Authorize two, two-year service contracts and two, one-year service contracts for Drivers of Poverty programming in the categories of Making Food Accessible, Community Mental Health, Positive Youth Development and Client Assistance for the Office of Community Care – in the amount of \$1,600,291.00, most advantageous proposer(s) in each category of thirteen proposals - Total not to exceed \$1,600,291.00 - Financing: General Fund (subject to annual appropriations)

The item will authorize five contracts with providers to delivery Drivers of Poverty Services, including Community Mental Health services, Making Food Accessible Programs, Positive Youth Development programs, and Client Assistance. Contracts are being awarded to multiple providers based on evaluation scores. All programs are targeting one or more priority population that has been identified in the “drivers of poverty”. These “drivers” are listed below:

1. Income – Sharp decline in median income and the declining share of middle-income households
2. Transportation – Lack of affordable transportation
3. Home Ownership – Lack of home ownerships/high rental percentage/single family rentals
4. Concentrated Poverty – Increasing number of neighborhoods of concentrated poverty
5. Children in Poverty – High number of households with children living in poverty
6. Educational Attainment – Lack of educational attainment
7. English Proficiency – High percentage of Limited English Proficiency (LEP) residents
8. Single Women Head of Household – High poverty rates for single women heads of households with children
9. Teen Birth – High teen birth rates

Awards by category are as follows:

- Community Mental Health – Harmony Community Development Corporation is being awarded a contract for the delivery of mental health services for the

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delivery of services that help individuals access behavioral health and counseling as well as lay-person education services.

- Making Food Accessible – Harmony Community Development Corporation and the Bridge Homeless Recovery Center are being awarded contracts in this category to deliver services that enable food access among target populations.
- Positive Youth Development – After School All Stars is being awarded a contract in this category to deliver positive youth development programming to youth in an afterschool setting, to help youth achieve their full potential and to promote protective factors related to risky behaviors.
- Client Assistance – Harmony Community Development Corporation and iLookLikeLove are being awarded contracts in this category to provide temporary financial assistance, including utility assistance, transportation vouchers, food vouchers, and/or the provision of critical non-food items, such as hygiene products, toilet paper, diapers, etc.

Item 22-TBD: Re-Entry Services: Authorize one one-year service contract in the amount of \$500,000.00 with two one-year renewal options of \$250,000.00 with Redemption Bridge for Texas Department of Criminal Justice (TDCJ) Re-Entry Services Wraparound and Social Supports and two and two, two-year service contracts for with Redemption Bridge and Salvation Army for Re-Entry Services Wraparound and Social Supports for the Office of Community Care – Total not to exceed \$2,000,000.00, most advantageous proposer(s) in each category of three proposals – Financing: Texas Department of Criminal Justice Grant Funds and General Fund (subject to annual appropriations)

This item reflects a procurement that combined funding from the City’s general fund with grant funding from the (TDCJ). Similar services were sought to provide individuals that have been recently released from incarceration to gain housing, social support and access to basic needs and stabilization services. A major focus of programming is assisting re-entry clients in obtaining and maintaining housing. Funding from TDCJ came with an additional stipulation that funds must be used only for clients that have been released from TDCJ facilities.

Salvation Army and Redemption Bridge are each being awarded contracts through the City’s general funds component that will include a one-year contract of up to \$250,000 with a one-year renewal option to deliver these services. Additionally, Redemption Bridge is being awarded TDCJ funds, in the amount of \$500,000 for the first year, with two one-year renewal options in the amount of \$250,000 each year, contingent on State and City appropriations.

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Item 22-1580: Authorize contracts with fully licensed childcare providers (Exhibit A), and with any other fully licensed childcare providers, pursuant to the Early Childhood and Out-of-School Time Services Program (the “ECOSTS Program”), selected by eligible parents who meet the requirements of the ECOSTS Program for the period October 1, 2022 through September 30, 2023 - Not to exceed \$550,000.00 - Financing: 2022-23 Community Development Block Grant Fund

The program provides subsidies for eligible children for the childcare provider of their choice. The City’s portion is paid directly to the provider. This agenda item authorized the contracts necessary for this service.

Item 22-1932: Authorize the (1) acceptance of the remaining three years of funding of the award from the Texas Health and Human Services Commission (HHSC) for the Special Supplemental Nutrition Program for Women, Infants and Children (WIC) provided under the five-year contract executed on September 28, 2020 with the HHSC (Contract No. HHS000802300001, CFDA No. 10.557 in the amount of \$52,390,019.00 for the period October 1, 2023 through September 30, 2025, (2) establishment of appropriations in an amount not to exceed \$52,390,019.00 in FY 2023-25 WIC Program Funds; (3) receipt and deposit of grant funds for reimbursement from the HHSC in an amount not to exceed \$52,390,019.00 in FY 2023-25 WIC Program Funds; and (4) execution of any and all documents required for acceptance and receipt of the funds - Not to exceed \$52,390,019.00 - Financing: Health and Human Services Commission Grant Funds

The City has a multi-year contract with HHSC for delivery of WIC services in Dallas County through FY2025 and has received a funding award letter for FY2023, as well as a Funding Letter for the full contract period. Funds from HHSC fully pay for all aspects of WIC service delivery.

Item 22-1994: Authorize the acceptance of the Community Challenge Grant from AARP, a social welfare organization, in the amount of (1) \$10,000.00 in a one-time payment for the period of September 1, 2022, through December 31, 2022; (2) for the purchase and install of five benches and two signs at the West Dallas Multipurpose Center; and (3) execution of the grant agreement and all terms, conditions and documents required by the agreement - Not to exceed \$10,000.00 - Financing: AARP 2022 Community Challenge Grant Funds

The funds will allow for the purchase of benches and signage at the West Dallas Multipurpose Center to contribute to walkability in the facility’s exterior. Benches will be installed in areas to allow for shaded breaks and/or with access to various garden areas on the grounds.

Item 22-2011: Authorize the acceptance of the Interlocal Agreement between the City of Dallas and the County of Dallas to allow (1) for the use of the facilities at the West Dallas Multipurpose Center, a facility of the City of Dallas, to provide the community with vaccinations for the Monkeypox; and (2) to provide for the execution of the agreement

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and all terms, conditions and documents required by the agreement, for a period of October 1, 2022 through September 30, 2023 - Financing: No cost consideration to the City.

These services will be delivered by DCHHS staff and the City will incur no added cost for delivery of this service to reach more residents through its vaccination outreach.

If you have any questions or concerns, please contact me or Office of Community Care Director, Jessica Galleshaw, at Jessica.Galleshaw@dallas.gov.



Liz Cedillo-Pereira
Assistant City Manager

c: TC Broadnax, City Manager
Chris Caso, City Attorney
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Deputy City Manager
Jon Fortune, Deputy City Manager

Majed A. Al-Ghafry, Assistant City Manager
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