



DALLAS R.E.A.L. TIME RAPID REHOUSING UPDATE

OCTOBER 2022

Joli Robinson, CEO, Housing Forward Christine Crossley, Director, Office Of Homeless Solutions, City of Dallas

REBRAND: WE ARE HOUSING FORWARD

Metro Dallas Homeless Alliance (MDHA) has completed a total rebrand. Effective today, MDHA is known as **Housing Forward** and our Continuum of Care will no longer be The Homeless Collaborative of Dallas and Collin Counties but will be known as the **All Neighbors Coalition**.

- At the heart of this rebrand was an effort to find a new name to better represent all the people and communities we serve. Removing any reference to a location in our name allows us to better represent every person and community in our service area.
- Our homeless response system has undergone massive transformation; with increased collaboration, alignment of homeless response goals, and a renewed focus on rehousing our neighbors more effectively, we are housing more people faster than ever. Our new name represents a system working with forward momentum to house our neighbors quicker and more effectively.
- The All Neighbors Coalition comprises more than 100 partner organizations across Dallas and Collin Counties that provide resources and support directly to individuals, Veterans, youth, and families experiencing homelessness.
- Housing Forward, supporting the All Neighbors Coalition, will have an inclusive, informative, and strategic
 approach to messaging that honors the humanity of those experiencing homelessness, advocates for the issue
 of solving homelessness, and invites others to learn more and take action.



CURRENT STATE OF HOMELESSNESS

WE ARE HOUSING MORE PEOPLE THAN EVER



We've housed 35% more people this quarter than in Q3 of 2021

PROVIDERS FEEL INCREASED PRESSURE MORE LOW-INCOME HOUSEHOLDS SEEK ASSISTANCE



Rents in Dallas are up 17% year-overyear which increases housing instability for low-income households





CURRENT STATE OF HOMELESSNESS

SOLVE: REDUCE INFLOW OF NEIGHBORS INTO THE SYSTEM BY DIVERSION, ALTERNATIVE TO SHELTER



Diversion is a less expensive, alternative to shelter proven to be effective at curbing inflow into shelter among those newly homeless

ALL NEIGHBORS COALITION IS ACTIVELY WORKING TO SCALE DIVERSION

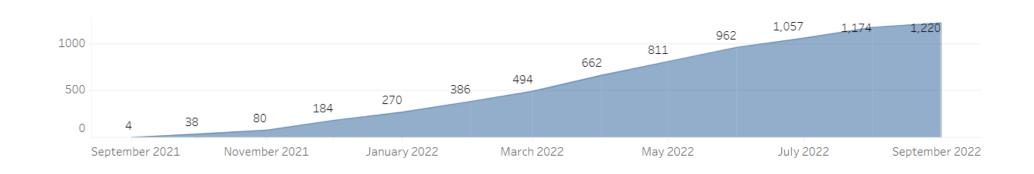


Building partnerships with mainstream safety-net programs to curb inflow into homelessness





DALLAS R.E.A.L. TIME RAPID REHOUSING UPDATE













DALLAS R.E.A.L. TIME RAPID REHOUSING UPDATE

Black households are enrolled and housed at higher rates than other groups

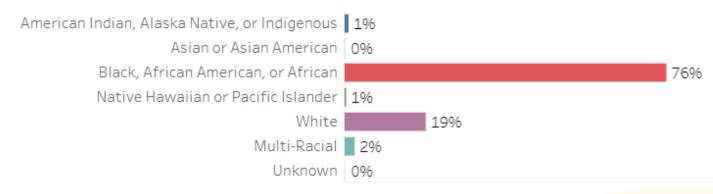
Making up 76 % of those housed but 54 % of the total homeless population

Closing the gap on length of time homeless

- Disparities in housing search time continue, but the gap between Black households and the overall population is narrowing
- Black households are in housing search for 96 days, compared to 94 days for overall population, 87 days for White households
- Case Managers/Clients report bias landlords and screening criteria

Housing Location Team, leaning-in to minimize desperate impacts

• Pre-negotiating units, working with Case Managers to liaise with landlords on behalf of clients



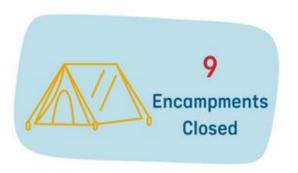




ENCAMPMENT DECOMMISSIONING

Bringing together partners with a common mission to end homelessness and resolve public health risks with a focus on rehousing.

- Cross-System Partnerships
- Active engagement and outreach
- Coordinated, dedicated, and responsive rehousing system
- Housing Unit Location
- Closure maintenance











ENCAMPMENT DECOMMISSIONING

0 0 0 0 0 0 0					
Site Planning	Encampment Assessment	Document Collection	Housing Identification	Housing Lease Up	Closure Maintenance
Assessment of health risks	Engage encampment residents	Secure critical documents needed for housing	Search for available, low barrier housing	Refer to housing case manager	Site closure signage Fencing
Equitable site selection	Assess housing needs and preferences	Submit Housing Authority voucher	units Secure and inspect	Unit applications Navigate voucher	Daily outreach and drive throughs to
Site plan mapping	·	application	available units	and lease up process	ensure sites remain closed
City of Dallas	Street Outreach Providers	The Stewpot	Housing Forward's Housing Location Team	Dallas REAL Time Case Managers	City of Dallas – DPD, OHS
Housing Forward	Housing Forward	Dallas REAL Time Housing Navigators	Dallas Housing Authority	Housing Navigators	





Dallas Housing Authority

KEYS TO SUCCESS

FINDING HOUSING

- Housing Location Team: recruiting landlords, 'holding' units, negotiating to reduce screening barriers
- Housing Navigators: walking alongside clients to navigate lease up and collect critical documents

KEEPING HOUSING

- Case Management: educating on tenant rights/responsibilities; connecting health care; increasing income
- Community Integration Services: connect with community services, education, and employment; strengthen social/support networks

HOUSING PLACEMENTS ARE UP 35 % OVER 2021 IN QUARTER 3 OVER 99 % OF HOUSEHOLDS REMAIN HOUSED AFTER 6 MONTHS





SYSTEM TO EFFECTIVELY END HOMELESSNESS AMONG VETERANS

Housed 1,448 Veterans since launching in 2019

- Electronic System to Identify All Veterans Entering the Homelessness Response System
- Provide Sufficient Interventions for all Veterans Entering the Homelessness Response System
- Resolve Homelessness within 90 Days, on average, of Entering the Homelessness Response System







Next Steps:

Now begin a substantial process to thoroughly scrub and validate our data with the United States Interagency
Council on Homelessness (USICH) and receive an official declaration.





WHAT'S NEXT

Transformation In Action

PERMANENT SUPPORTIVE HOUSING (PSH) EXPANSION STRATEGY

- PSH pipeline strategy
- Partnerships with DHA and Dallas County to pair vouchers with new PSH units
- Development of Integrated Services Team to provide comprehensive care to PSH tenants
- Opportunities to secure new HUD Unsheltered Funding!

FINISH THE JOB OF ENDING VETERAN HOMELESSNESS

- House all chronically homeless veterans and long stayers
- Continue prioritizing Veterans for all community housing resources
- Prepare for Federal declaration with the United States Interagency Council on Homelessness

DEFINING GOALS FOR ENDING FAMILY AND YOUTH HOMELESSNESS

- Define thresholds for reducing homelessness among youth and among families
- Co-design system enhancements to crisis response and rehousing system
- Secure necessary resources



