

Memorandum



CITY OF DALLAS

DATE November 10, 2022

TO Honorable Members of the Public Safety Committee
Adam McGough (Chair), Cara Mendelsohn (Vice Chair), Tennell Atkins, Jesse Moreno,
Jaime Resendez, Casey Thomas, Gay Donnell Willis

SUBJECT **Dallas Fire-Rescue's Public Safety Dashboard- October 2022**

Dallas Fire-Rescue (DFR) experienced a slight increase in overall call volume in October (28,535 as opposed to 23,404 in September. We have had over 237,159 dispatched incidents so far this calendar year. We were below our EMS response within 9 minutes metric and above our 5:20 Structure Fire Response metric at 85% and 93% respectively. We had 6 significant fires for the month, up from 5 in September. In addition, there was one fire fatality. Additionally, our Unit Hour Utilization (UHU) numbers have continued to go down due to operational adjustments in rescue locations, and a slight overall decrease in calls.

Two recruit classes started in October with 25 students in each class. There are a total of 162 recruits in various stages of training at this time, the first of which will be assigned to the field in April.

For your quick reference, you can access DFR's Dashboard using the following link:
<https://dallascitydata.dallascityhall.com/views/DFRDashboardbanner1/911DALLASFIRE-RESCUEINCIDENTSRESPONSETIMES?isGuestRedirectFromVizportal=y&embed=y>

We welcome feedback and suggestions for improvement. Please continue to explore the dashboard and let us know if you have any questions or would like to see any changes/additions. Feel free to contact Executive Assistant Chief Randall (Bret) Stidham at randall.stidham@dallascityhall.com.

Jon Fortune
Deputy City Manager
[Attachment]

c: T.C. Broadnax, City Manager
Chris Caso, City Attorney
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizzor Tolbert, Deputy City Manager

Majed A. Al-Ghafry, Assistant City Manager
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Dr. Robert Perez, Assistant City Manager
Carl Simpson, Assistant City Manager
Jack Ireland, Chief Financial Officer
Genesis D. Gavino, Chief of Staff to the City Manager
Directors and Assistant Directors



DFR Executive Summary for Month Ending: October 2022



237,159

Total 911 DFR Incidents
Incidentes totales de 911 DFR

85%

Medical Responses within 9 minutes
Respuestas médicas en 9 minutos o menos

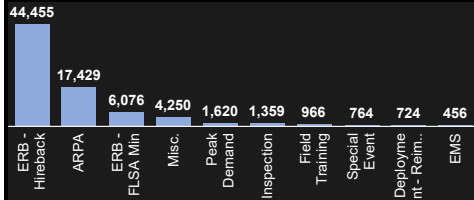
38%

Medical Responses within 5 minutes
Respuestas médicas en 5 minutos o menos

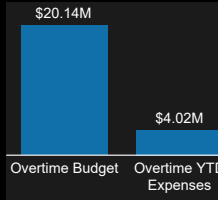
93%

Structure Fire Responses within 5 minutes, 20 seconds
Respuestas a incendios estructurales en 5 minutos, 20 segundos o menos

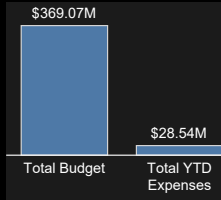
Overtime Hours Breakdown Categorías de Horas Extras Trabajadas



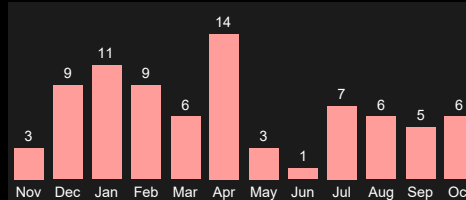
Sworn Overtime Presupuesto de Horas Extras



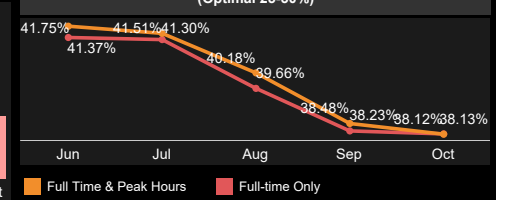
Total Budget* Presupuesto



Significant Fires Incendios Significativos por Mes



Ambulance Unit Hour Utilization Rate Tasa de Utilización de Ambulancias (Optimal 25-30%)

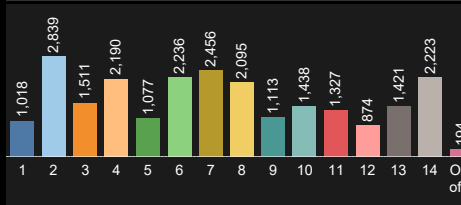


Sworn Staffing & Hiring Categorías de Personal

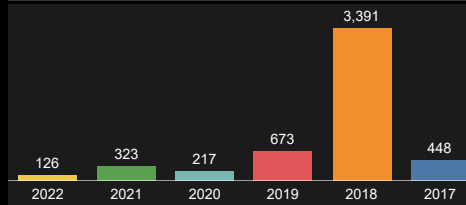
	2020	2021	2022
EMS & Emergency Respo..	1,706	1,657	1,600
Dispatch Comms & GIS	59	62	60
Fire Prevention & Inspecti..	93	86	94
Training & Recruitment	63	145	211
Arson Investigation EOD	21	22	26
Aircraft Rescue Fire Fight..	37	36	45
Total Staff	1,979	2,008	2,036

Number of Frontline Paramedics	801
Total Number of Active Paramedics	1,443

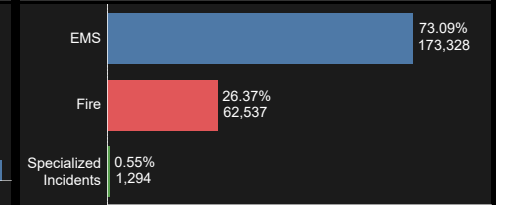
Incident Response Data by Council District Incidentes por Distrito del Concejo Municipal



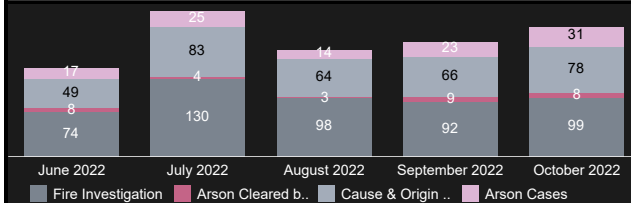
Smoke Detector Installs Instalaciones de Alarma de Humo



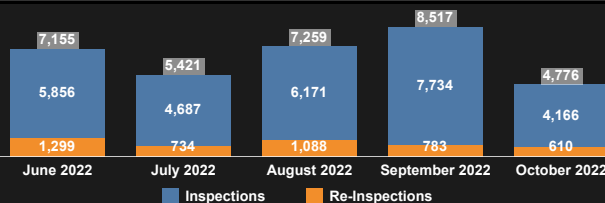
Fire Communications & Dispatch Despachos por Categorías de Incidente



Arson Investigation Case Breakdown Investigaciones de Incendio Provocado



Inspections & Re-Inspections Inspecciones de Estructuras



Academy Breakdown Información de la Academia

Class:	365	366	367	368	369	370	371	372
# of Trainees	17	17	14	16	24	25	24	25
Start Date	Oct-21	Oct-21	Feb-22	Feb-22	Jul-22	Jul-22	Oct-22	Oct-22
End Date	Feb-23	Feb-23	May-23	May-23	Oct-23	Oct-23	Jan-24	Jan-24
ERB Assigned	Mar-23	Mar-23	Jun-23	Jun-23	Nov-23	Nov-23	Feb-24	Feb-24

* YTD-Exp - Do Not Include Encumbrances

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SUBJECT: **Dallas Police Department (DPD) Dashboard**

The Dallas Police Department (DPD) continues to focus on violent crime reduction throughout the city. Violent Crime is down 4.90% Year to Date (YTD). Total Crime is up 0.4% YTD by 363 offenses, currently we are trending down for the last three months as compared to the previous month. DPD is seeing an increase in Hate Crimes, 40 offenses YTD. DPD has been conducting trends and intelligence analysis to identify any correlations between the crimes to help combat it. DPD has been focusing on increasing awareness for citizens to report hate crimes as well as supplemental training for officers about hate crimes. DPD believes the increased citizen and officer awareness are contributing to the increase in reporting of hate crimes.

For your quick reference, you can access DPD's Dashboard using the following link: [DPD Dashboard](#)

We welcome feedback and suggestions for improvement. Please continue to explore the dashboard and let us know if you have any questions or would like to see any changes/additions. Feel free to contact Executive Assistant Chief Lonzo Anderson at lonzo.anderson@dallaspolice.gov

Please contact me if you have any questions or need additional information.

Jon Fortune
Deputy City Manager
[Attachment]

cc:

T.C. Broadnax, City Manager
Chris Caso, City Attorney Mark
Swann, City Auditor
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CITY WIDE SUMMARY OF CRIME STATISTICS

2022

Total Crimes

Total crimes counted according to NIBRS rules

93,190 crimes in 2022 YTD

92,883 crimes in 2021 YTD

307 (0.3%) change year-over-year

Violent Crimes

Violent crimes are Aggravated Assault, Murder & Non-negligent Manslaughter, Robbery, Rape, Sodomy, Sexual Assault with an Object, Fondling, Incest, and Statutory Rape.

9,599 crimes in 2022 YTD

10,108 crimes in 2021 YTD

-509 (-5.0%) change year-over-year

Violent Crime Breakdown

	YTD	YTD Previous	YTD Y/Y %	YTD Y/Y Count
AGGRAVATED ASSAULT	6,674	6,977	-4.3%	-303
ROBBERY	2,168	2,146	1.0%	22
RAPE	285	380	-25.0%	-95
MURDER & NONNEGLIGENT MANSLAUGHTER	189	188	0.5%	1
FONDLING	168	211	-20.4%	-43
SODOMY	78	147	-46.9%	-69
SEXUAL ASSAULT WITH AN OBJECT	35	59	-40.7%	-24
INCEST	2	0		2

Family Violence

Family Violence is an act by a member of a family or household against another member that is intended to result in physical harm, bodily injury, assault, or a threat that reasonably places the member in fear of imminent physical harm. The law excludes the reasonable discipline of a child.

13,178 crimes in 2022 YTD

13,744 crimes in 2021 YTD

-566 (-4.1%) change year-over-year

Hate Crimes

39 crimes in 2022 YTD

17 crimes in 2021 YTD

22 (129.4%) change year-over-year

Definitions

Crimes YTD: the number of crimes that have occurred year-to-date (January 1, 2022 to November 9, 2022)

Crimes YTD last year: the number of crimes that occurred year-to-date last year (January 1, 2021 to November 9, 2021)



Dallas Crime Analytics Overview

Resumen de las Analíticas de Delitos en Dallas
Summary of crime data

Select Year 2022

View Summary

DATA MODE ?

Select Page ▾

93,190

Total Crimes
Crimenes Totales

9,599

Violent Crimes
Crimenes Violentos

13,178

Family Violence Crimes
Crimenes por Violencia Familiar

39

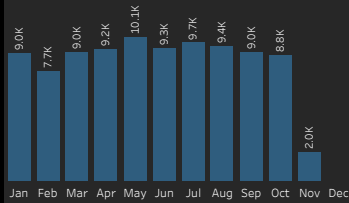
Hate Crimes
Crimenes de Odio

Select Crime Type to Filter Page

All Violent Crimes Family Violence Hate Crimes

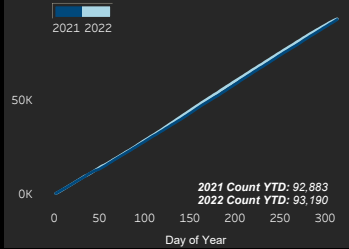
Crimes by Month

Crimenes por Mes



Crime Count Running Total

Recuento de Delitos en Total



Count: the number of crimes that have occurred year-to-date
(January 1, 2022 through November 9, 2022)

Crime Map

Heat Map

Mapa de Área Críticas

Select Map Type

Heat Map

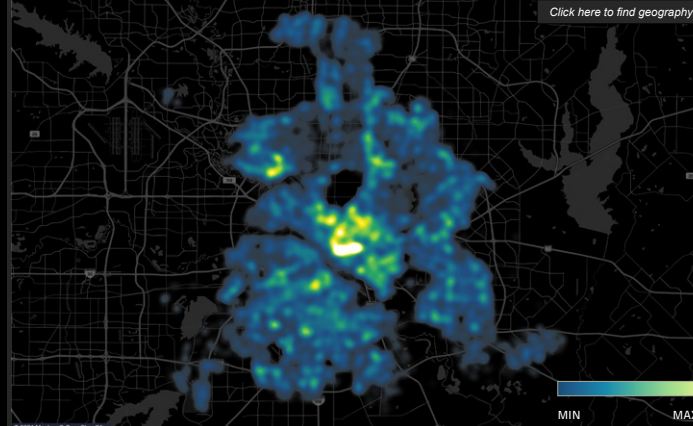
Select Geography

Division

Select Metric

Count

[Click here to find geography](#)

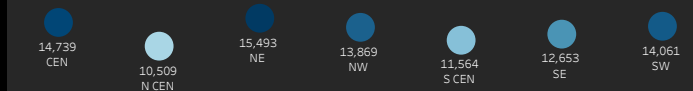


Select or draw a shape on the map to filter the data. After drawing, click to remove. Select Geography and Select Metric parameters do not update the heat map. Lake Ray Hubbard is filtered from the District map and ZIP codes are cropped to Dallas city limits.

Crimes by Division

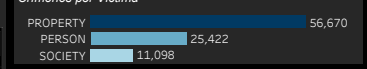
Crimenes por División

Search For Area



Crimes Against

Crimenes por Víctima

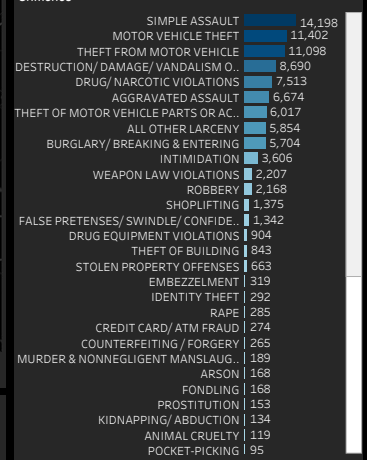


Crimes

Crimenes

Select Crime Category

All

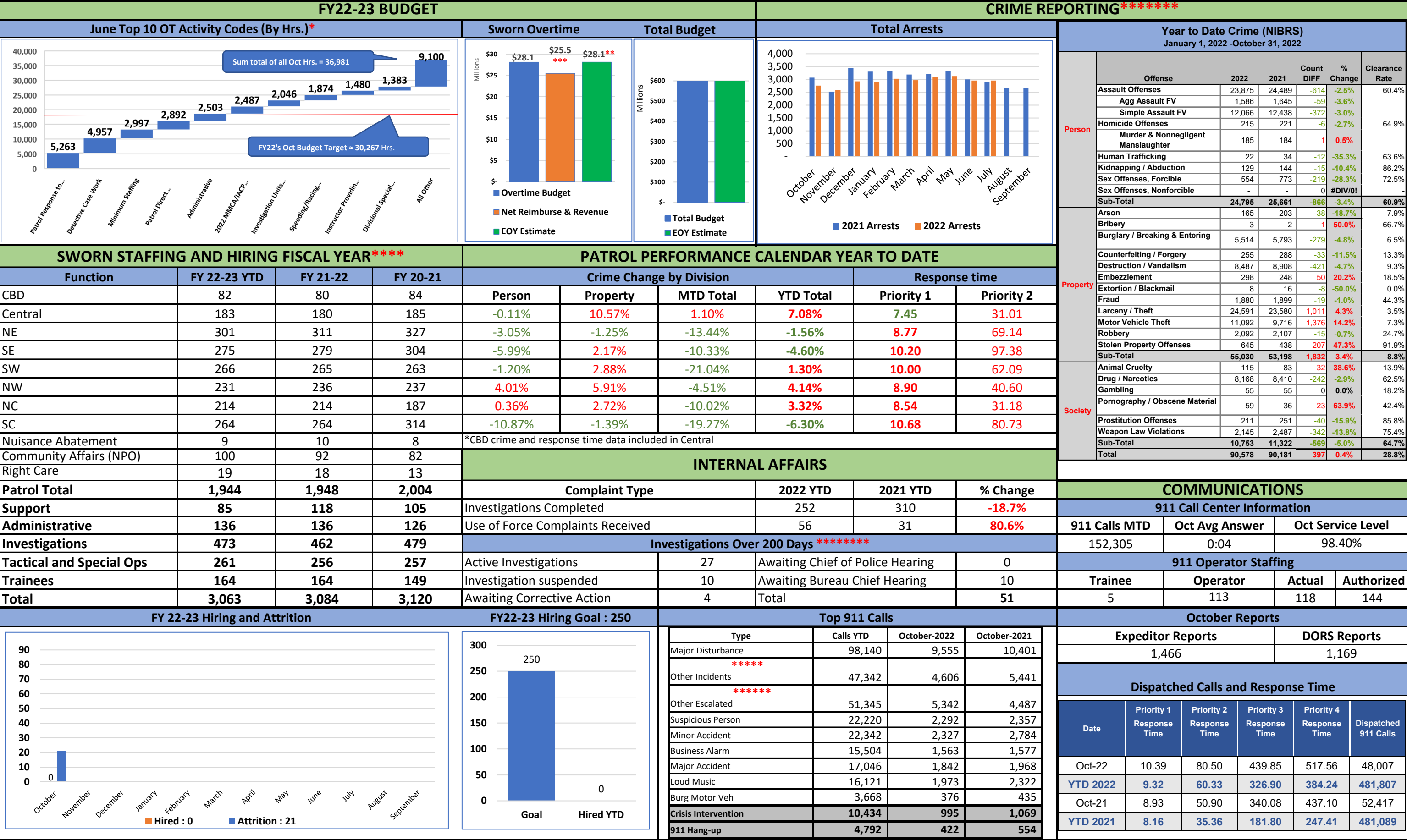


Hover over the bars or numbers for definitions. Control+click to select multiple crimes.

14.49 Murders per 100K people in Dallas
Homicidios per cada 100K personas en Dallas

Notes: Data is not final and is subject to change for several reasons including the following: delayed crime reporting (crime counts are based on the date the crime occurred not the date the crime is reported), updates to the crime report (details of the report might be edited as crimes are investigated), and changes made to NIBRS crime codes as determined by the State of Texas or the FBI. To find your neighborhood police officer (NPO) click [here](#). Dashboard created by Office of Data Analytics and Business Intelligence. Data through 11/9/2022

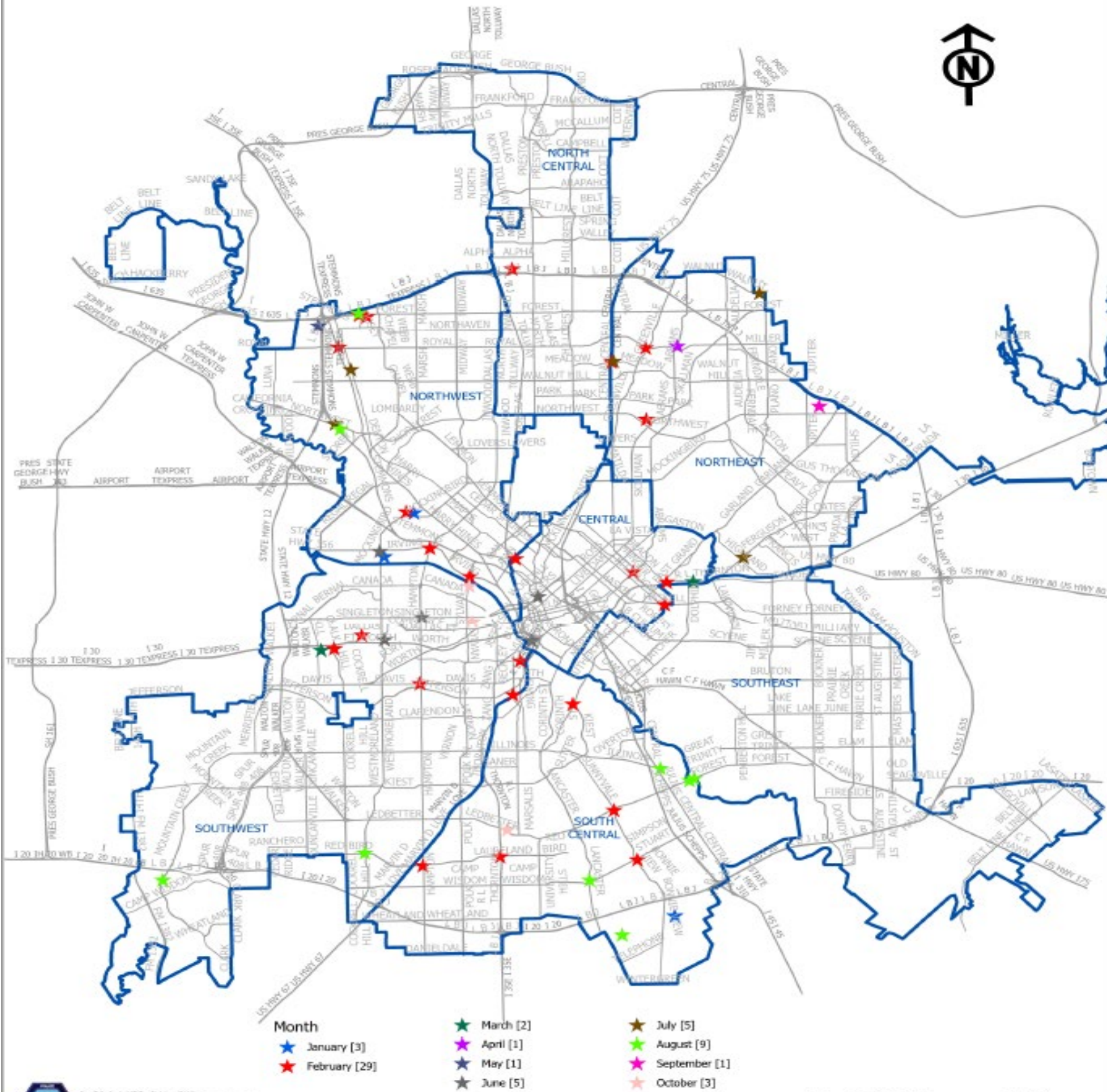
Dallas Police Department Dashboard October 2022



Dallas Police Department Racing / Speeding Dashboard October 2022

Racing / Speeding Hotspots

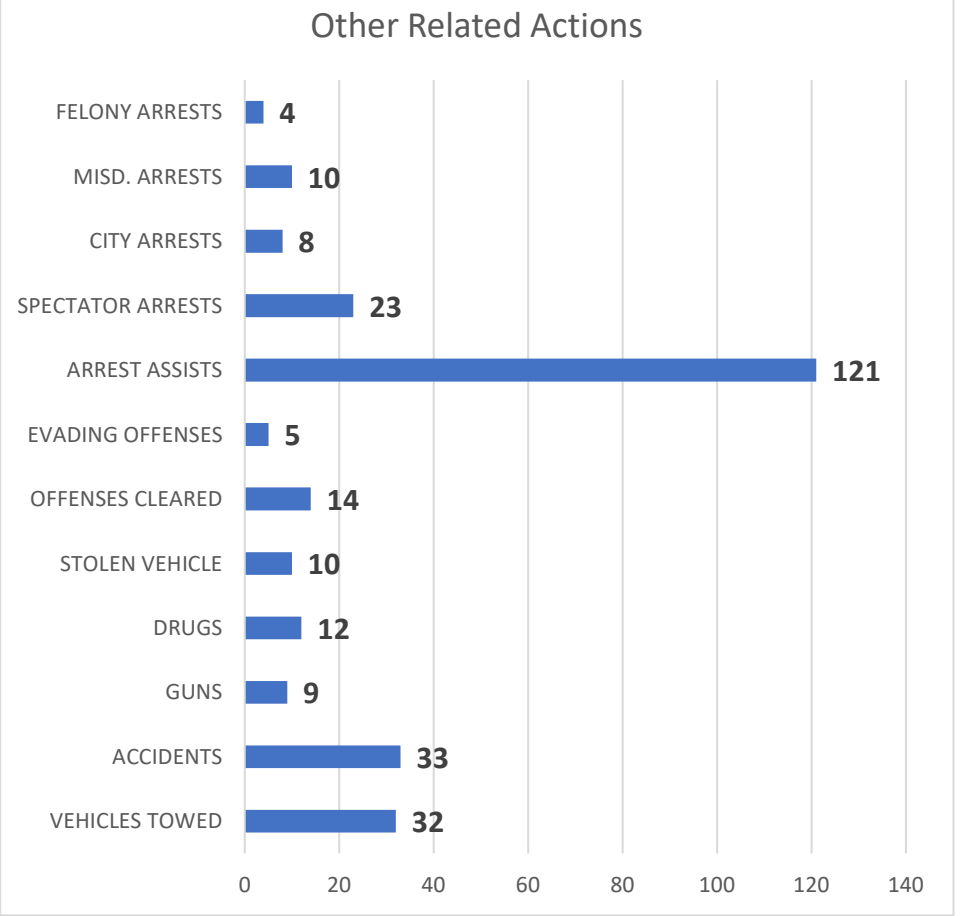
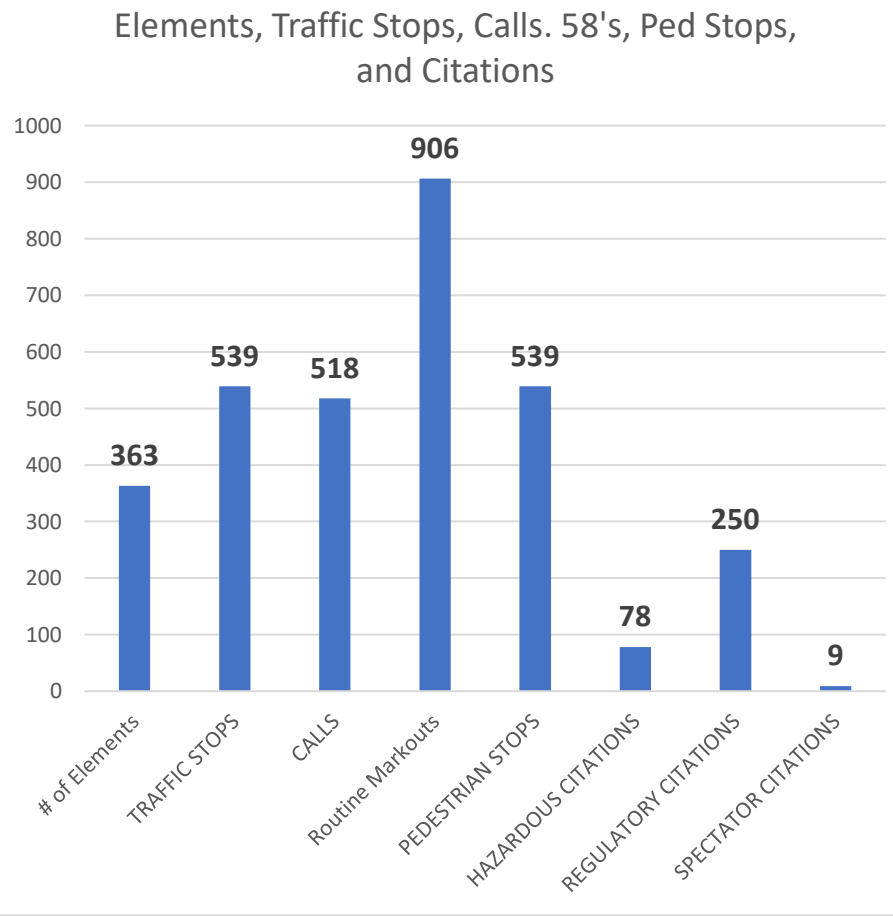
Takeover Locations



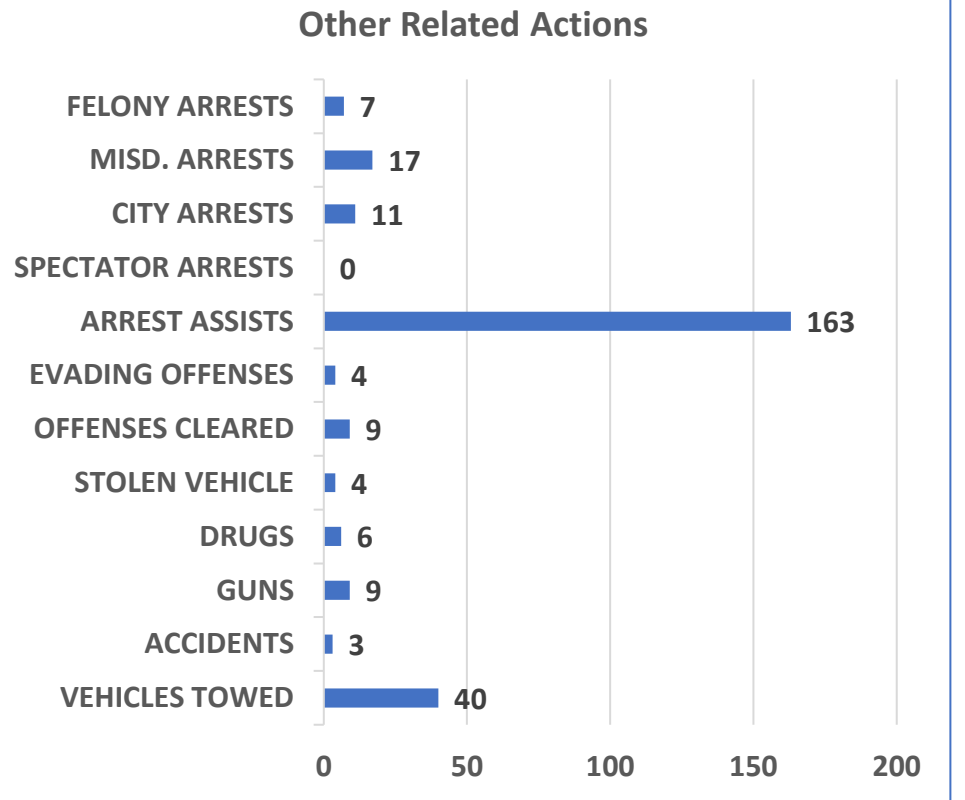
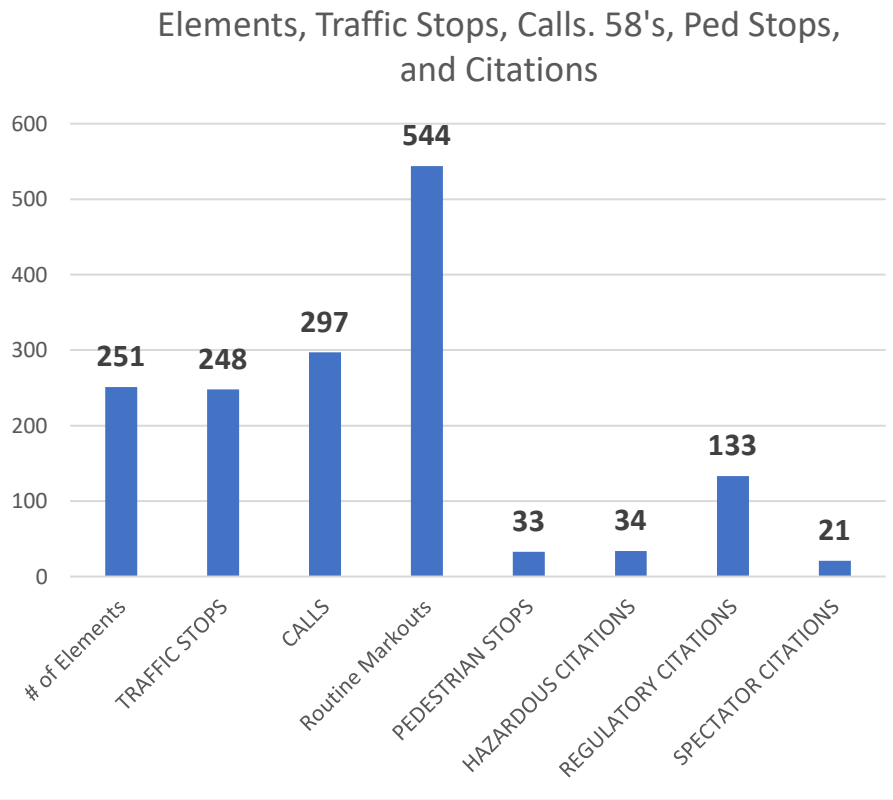
Date/Time: 11/8/2022 12:22 PM

Racing / Speeding Operational Activity

August



September



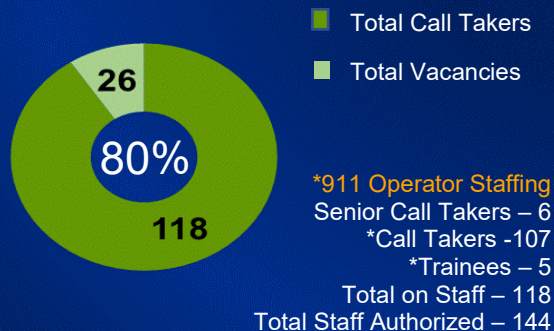
Notes:

Hazardous Citations: Citations involving safety violations such as red light / stop sign violations.

Regulatory Citations: Citations of an administrative violation such as registration, insurance, driver's license.

9-1-1 Communications Dashboard (October) 2022

Call Center Staffing



October 2022
Service Level

98.40%



YTD Level
Jan 1 – Oct 31, 2022

97.58%



Average Answer Time
October 2022

0:04



October 2022
Total 9-1-1 Calls

152,305



Call Takers in Training

5



Call Takers in Background

6

Service Level Comparison

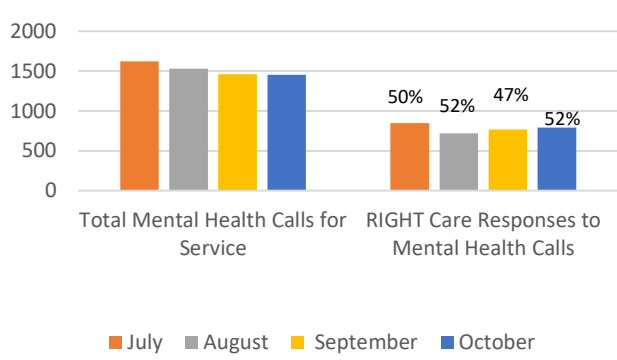
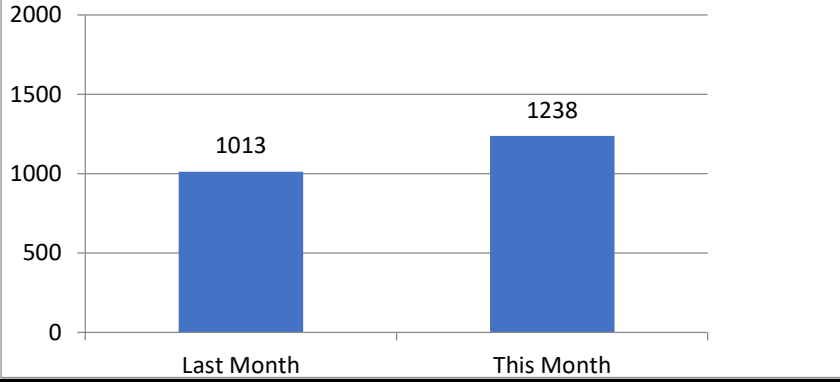
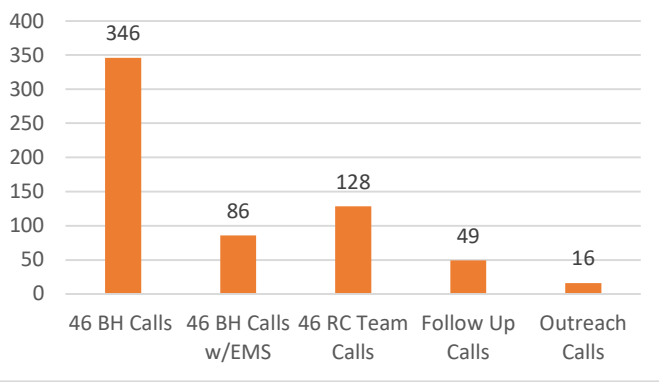
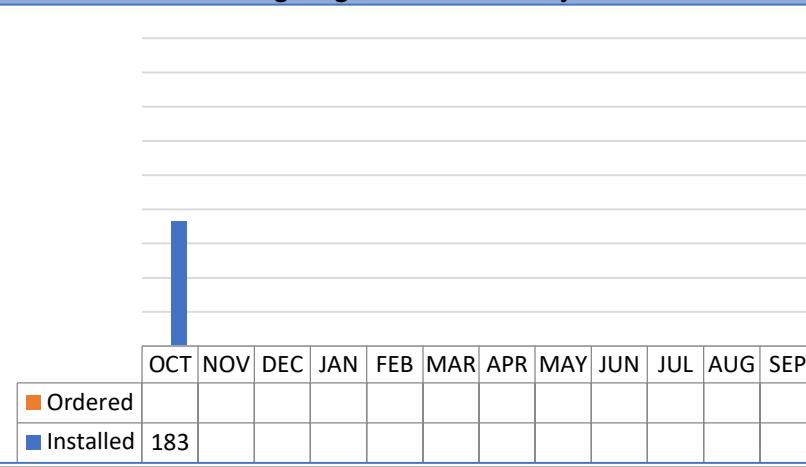
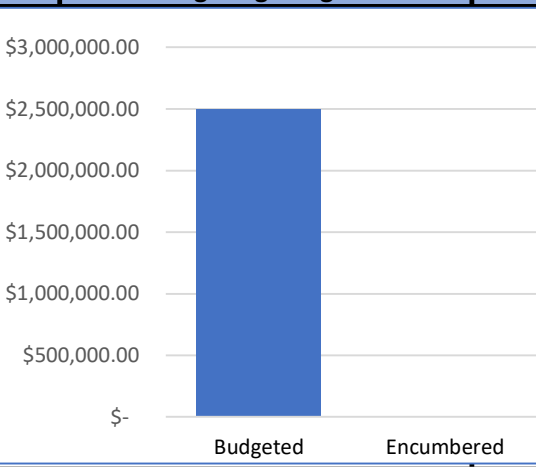
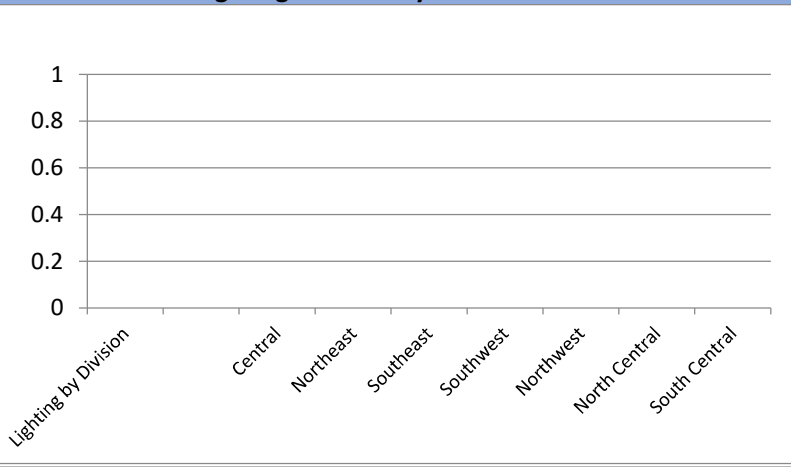
Month	FY'23	FY'22	FY'21
October	98.40%	88.83%	68.97%
November		94.57%	73.94%
December		97.60%	71.90%
January		98.07%	72.54%
February		99.01%	52.91%
March		98.16%	56.59%
April		97.87%	60.24%
May		97.82%	41.51%
June		97.48%	55.04%
July		94.39%	81.88%
August		96.92%	88.27%
September		98.26%	85.85%

The NENA standard recommends 90% of all incoming calls be answered in 10 seconds or less

Total Emergency Calls

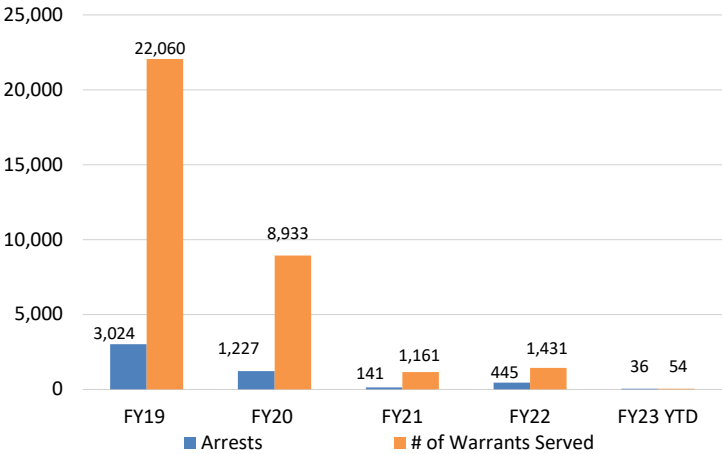
Month	FY' 23	FY' 22	FY' 21
October	152,305	169,217	165,038
November		146,055	154,647
December		155,427	158,259
January		142,329	152,558
February		126,752	165,670
March		149,460	170,351
April		154,103	169,187
May		162,569	193,895
June		154,464	187,044
July		167,423	183,655
August		156,616	163,077
September		152,545	160,078

FY' 22 Total 1,836,960 FY' 21 Total 2,023,459 = 9.22% (decrease)

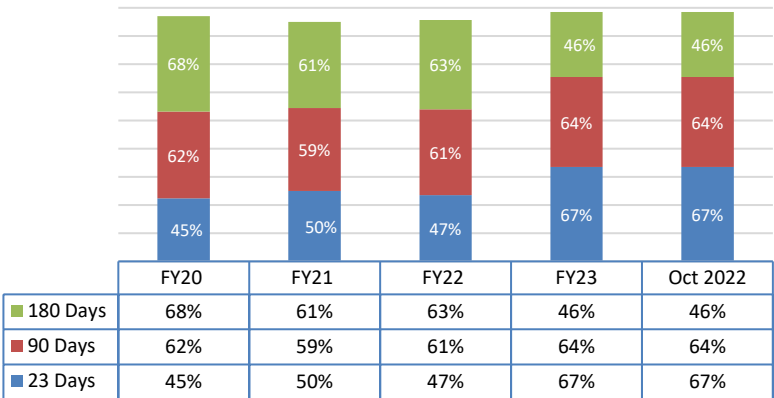
Office of Integrated Public Safety Solutions - October 2022 Dashboard																																						
Rapid Integrated Group Healthcare Team																																						
Percent of All Behavioral Health Calls Answered				Total Number of 911 Calls Answered by RIGHT Care Teams				Behavioral Health Calls Answered By RIGHT Care				DPD Right Care Activity																										
												<table><thead><tr><th>Activity</th><th>This Month</th><th>YTD</th></tr></thead><tbody><tr><td>Clients Served</td><td>692</td><td>6,773</td></tr><tr><td>Calls Answered</td><td>1,238</td><td>10,496</td></tr><tr><td>Jail Diversions</td><td>31</td><td>698</td></tr><tr><td>Total Outreach Calls</td><td>27</td><td>254</td></tr><tr><td>Total Follow up Calls</td><td>76</td><td>739</td></tr><tr><td>Total</td><td>2064</td><td>18,960</td></tr><tr><td>FY 21-22 Expansion</td><td>In Progress</td><td>9 teams operating</td></tr></tbody></table>			Activity	This Month	YTD	Clients Served	692	6,773	Calls Answered	1,238	10,496	Jail Diversions	31	698	Total Outreach Calls	27	254	Total Follow up Calls	76	739	Total	2064	18,960	FY 21-22 Expansion	In Progress	9 teams operating
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FY 21-22 Expansion	In Progress	9 teams operating																																				
Nuisance Abatement			Risk Terrain Modeling Area Environmental Interventions						City Funded Violence Interruption Programs																													
Activity	This Month	YTD	Interventions			This Month	YTD																															
Properties Investigated	18	233	Code violations identified and worked			1,279	1,279																															
Contacts with property owners	21	347	Code cases complete by owner compliance			95	95	Youth Advocate Programs																														
Meetings attended	26	497	Code cases complete through city intervention			95	95																															
Cases closed	7	42	Commercial business inspections			363	363																															
Active Cases	New Case	YTD	Vacant lots remediated			66	66	Violence Interruption Contacts																														
Central Open Cases	2	3	Zoning cases worked			233	233																															
Northeast Open Cases	0	7	Substandard structure cases worked			450	450																															
Southeast Open Cases	0	9	Effectiveness Measure: Percentage Increase or Decrease			Malcolm X/Marburg	Illinois Ave	Mentoring Contacts																														
Southwest Open Cases	0	5	Calls for police this year vs last year			2%	-31%																															
Northwest Open Cases	1	7	Criminal offenses this year vs last year			-6%	40%																															
North Central Open Cases	0	4	Multifamily Inspection & Compliance Action Team						Social Service Referrals																													
South Central Open Cases	0	14																																				
Total Cases	3	49																																				
Staffing	Authorized	Current	Activity			This Month	YTD	Employment Opportunity Referral																														
Sergeant	1	0	Multifamily Property Deficiencies Identified			236	1181																															
Detectives	9	8	Deficiencies Addressed by Property Owner			46	358																															
Intelligence Officer	1	1	In Progress Deficiencies to be Addressed			190	783	Hospital Response																														
Lighting Enhancement Projects			Lighting Budget		Lighting Ordered by Division																																	
																																						
											Youth Programs																											
											Crisis Intervention Team																											
											Referrals Received																											
											This Month																											
											Year to Date																											
											DFR Referral																											
											11																											
											62																											
											DPD Referral																											
											111																											
											941																											
											Community Referral																											
											6																											
											45																											
											Clients Served																											
											This Month																											
											Year to Date																											
											Verified Social Service Referrals																											
											40																											
											414																											

Municipal Court Dashboard: Month Ending October 31, 2022

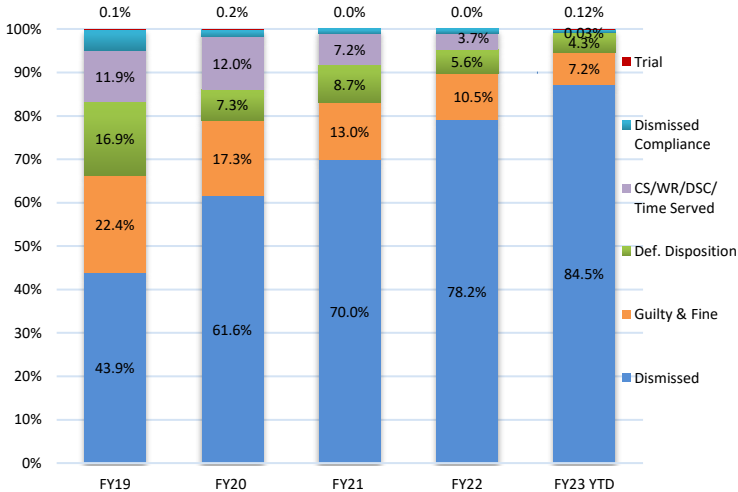
Warrant Enforcement



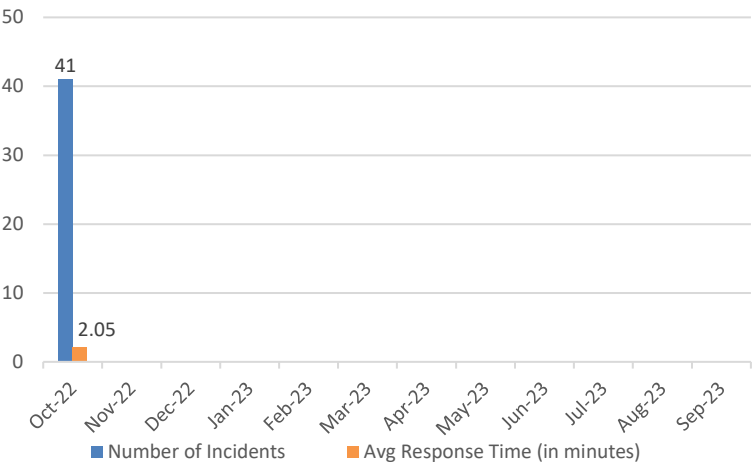
Defendant's Cumulative Response Rate Looking Back 23, 90 & 180 Days



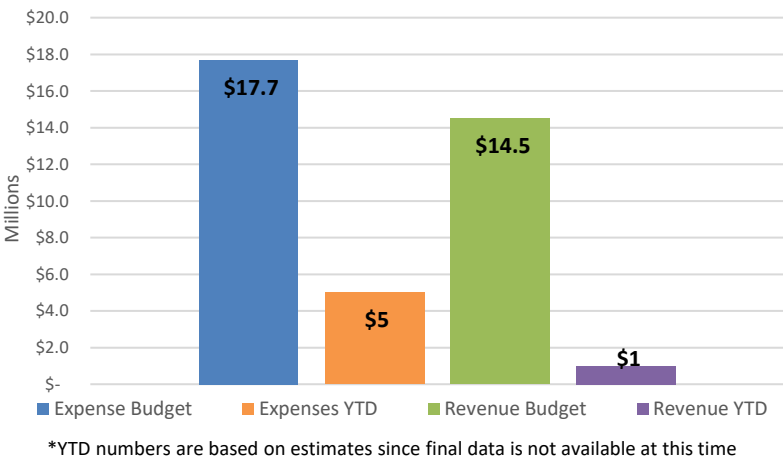
Courthouse Dispositions



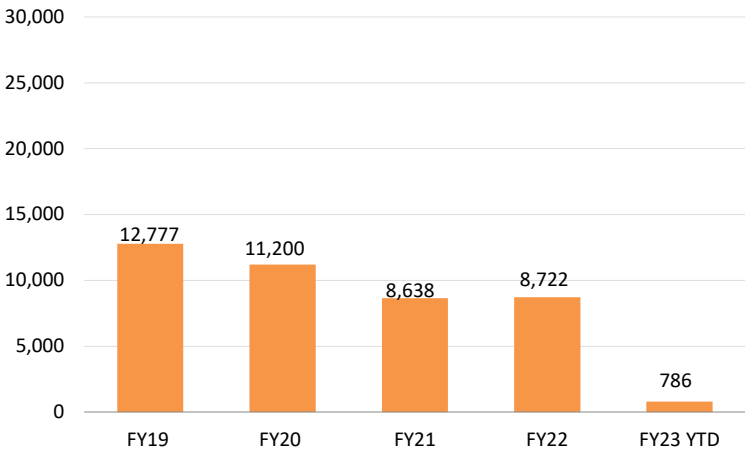
Security Incidents and Response Time



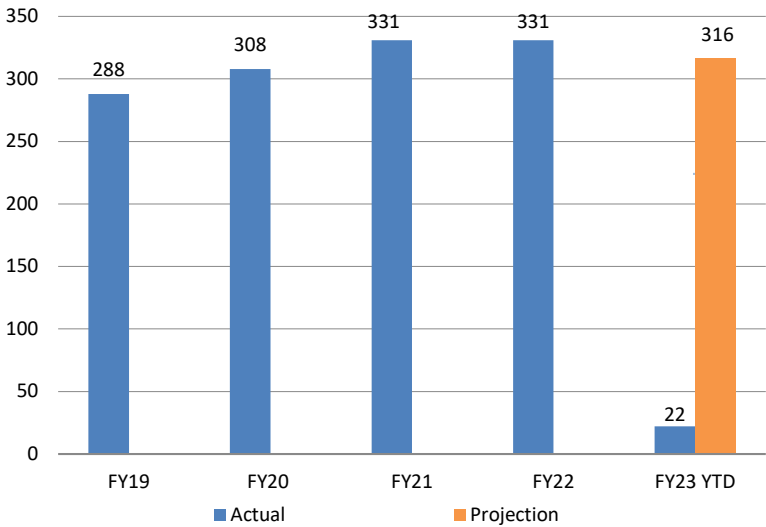
*Municipal Court Budget



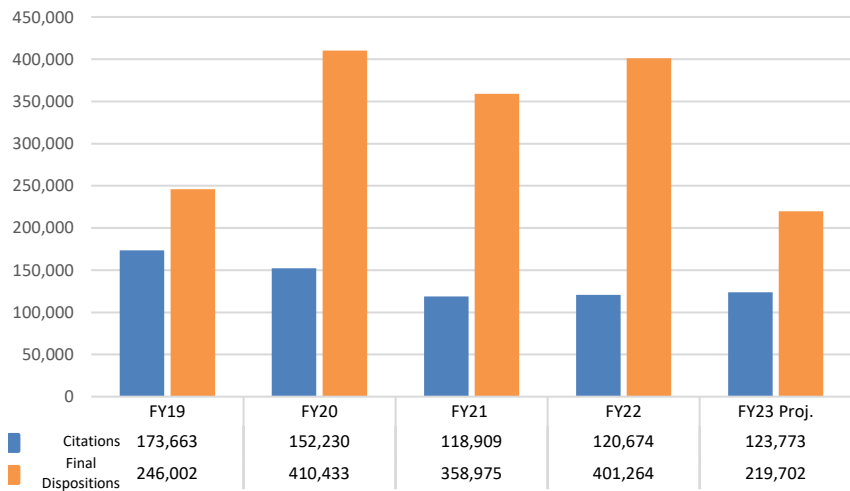
City Detention Center Book-Ins



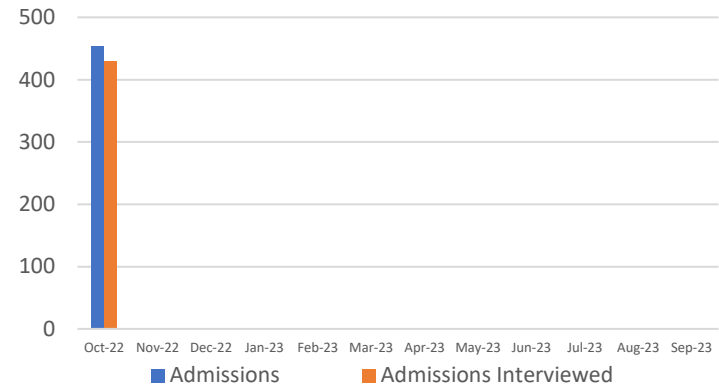
Environmental Cases Filed



Citation Count & Final Dispositions



Sobering Center Performance



Date	Admissions	Admissions Interviewed	Interviewed Homeless	Total Interviewed	Homeless Percentage	Provided Services	Percentage	Repeat Offenders
Oct-22	454	430	61	94.7%	14.2%	68	15.8%	2
FY23 YTD	454	430	61	94.7%	14.2%	68	15.8%	2