

Memorandum



CITY OF DALLAS

DATE December 9, 2022

Honorable Members of the Public Safety Committee
TO Adam McGough (Chair), Cara Mendelsohn (Vice Chair), Tennell Atkins, Jesse Moreno, Jaime Resendez, Casey Thomas, Gay Donnell Willis

SUBJECT **Dallas Fire-Rescue's Public Safety Dashboard- November 2022**

Dallas Fire-Rescue (DFR) experienced a slight decrease in overall call volume in November (22,743 as opposed to 23,835 in October). We have had 259,902 dispatched incidents so far this calendar year. We were below our EMS response within 9 minutes metric and met our 5:20 Structure Fire Response metric at 84% and 90% respectively. We had 9 significant fires for the month, up from 6 in October. In addition, there was one fire fatality during November. Our UHU numbers have stayed relatively flat due to operational adjustments in rescue locations.

There is a total of 164h recruits in various stages of training at this time, the first of which will be assigned to the field in April. We are planning two new recruit classes that will begin in mid-March.

For your quick reference, you can access DFR's Dashboard using the following link:
<https://dallascitydata.dallascityhall.com/views/DFRDashboardbanner1/911DALLASFIRE-RESCUEINCIDENTSRESPONSETIMES?isGuestRedirectFromVizportal=y&embed=y>

We welcome feedback and suggestions for improvement. Please continue to explore the dashboard and let us know if you have any questions or would like to see any changes/additions. Feel free to contact Executive Assistant Chief Randall (Bret) Stidham at randall.stidham@dallasfire.gov.

Jon Fortune
Deputy City Manager
[Attachment]

c: T.C. Broadnax, City Manager
Chris Caso, City Attorney
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizzor Tolbert, Deputy City Manager

Majed A. Al-Ghafry, Assistant City Manager
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager
Dr. Robert Perez, Assistant City Manager
Carl Simpson, Assistant City Manager
Jack Ireland, Chief Financial Officer
Genesis D. Gavino, Chief of Staff to the City Manager
Directors and Assistant Directors



DFR Executive Summary for Month Ending: November 2022



259,902

Total 911 DFR Incidents
Incidentes totales de 911 DFR

84%

Medical Responses within 9 minutes
Respuestas médicas en 9 minutos o menos

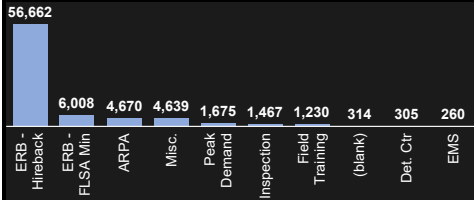
38%

Medical Responses within 5 minutes
Respuestas médicas en 5 minutos o menos

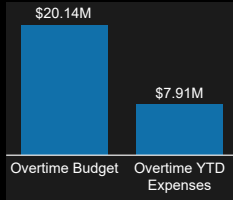
90%

Structure Fire Responses within 5 minutes, 20 seconds
Respuestas a incendios estructurales en 5 minutos, 20 segundos o menos

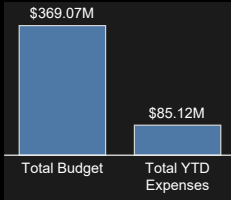
Overtime Hours Breakdown Categorías de Horas Extras Trabajadas



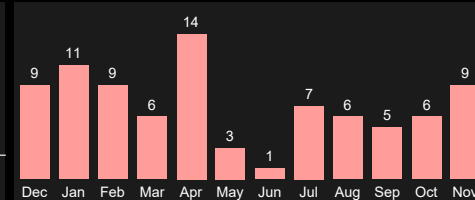
Sworn Overtime Presupuesto de Horas Extras



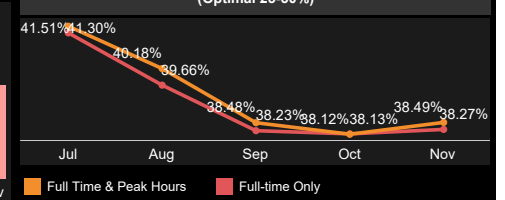
Total Budget* Presupuesto



Significant Fires Incendios Significativos por Mes



Ambulance Unit Hour Utilization Rate Tasa de Utilización de Ambulancias (Optimal 25-30%)

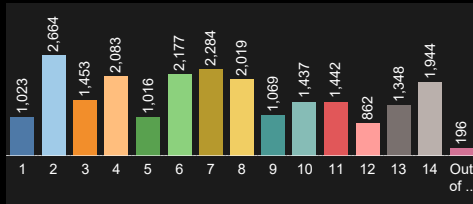


Sworn Staffing & Hiring Categorías de Personal

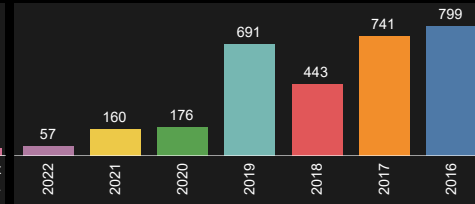
	2020	2021	2022
EMS & Emergency Respo..	1,670	1,650	1,615
Dispatch Comms & GIS	61	63	61
Fire Prevention & Inspecti..	94	85	93
Training & Recruitment	104	147	186
Arson Investigation EOD	20	22	26
Aircraft Rescue Fire Fight..	37	35	45
Total Staff	1,986	2,002	2,026

Number of Frontline Paramedics	795
Total Number of Active Paramedics	1,438

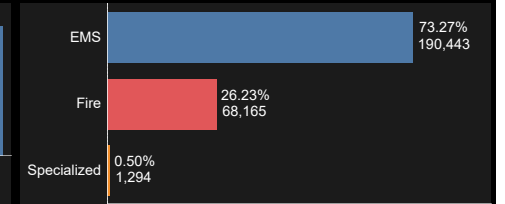
Incident Response Data by Council District Incidentes por Distrito del Concejo Municipal



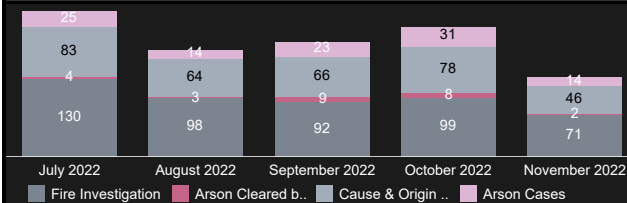
Smoke Detector Installs Instalaciones de Alarma de Humo



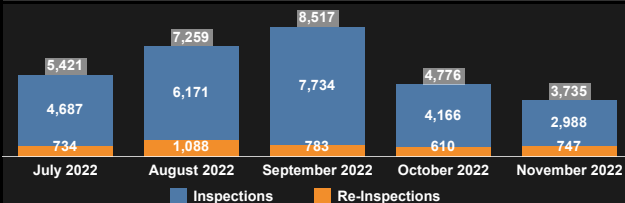
Fire Communications & Dispatch Despachos por Categorías de Incidente



Arson Investigation Case Breakdown Investigaciones de Incendio Provocado



Inspections & Re-Inspections Inspecciones de Estructuras



Academy Breakdown Información de la Academia

Class:	365	366	367	368	369	370	371	372
# of Trainees	17	17	14	16	24	25	26	25
Start Date	Oct-21	Oct-21	Feb-22	Feb-22	Jul-22	Jul-22	Oct-22	Oct-22
End Date	Feb-23	Feb-23	May-23	May-23	Oct-23	Oct-23	Jan-24	Jan-24
ERB Assigned	Mar-23	Mar-23	Jun-23	Jun-23	Nov-23	Nov-23	Feb-24	Feb-24

* YTD-Exp - Do Not Include Encumbrances

Memorandum



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TO: Honorable Members of the Public Safety Committee
Adam McGough (Chair), Cara Mendelsohn (Vice Chair), Tennell Atkins, Jesse Moreno,
Jaime Resendez, Casey Thomas, Gay Donnell Willis

SUBJECT: **Dallas Police Department (DPD) Dashboard**

The Dallas Police Department (DPD) continues to focus on violent crime reduction throughout the city. Violent Crime is -6.2% Year to Date (YTD). Total Crime is -0.5% YTD by -528 offenses. DPD is seeing an increase in Hate Crimes, 41 offenses YTD, with only 1 Hate Crime in November. DPD has been focusing on increasing awareness for citizens to report hate crimes as well as supplemental training for officers about hate crimes. DPD believes the increased citizen and officer awareness are contributing to the increase in reporting of hate crimes.

For your quick reference, you can access DPD's Dashboard using the following link:
[DPD Dashboard](#)

We welcome feedback and suggestions for improvement. Please continue to explore the dashboard and let us know if you have any questions or would like to see any changes/additions. Feel free to contact Executive Assistant Chief Lonzo Anderson at lonzo.anderson@dallaspolice.gov

Please contact me if you have any questions or need additional information.

Jon Fortune
Deputy City Manager
[Attachments]

cc:

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CITY WIDE SUMMARY OF CRIME STATISTICS

2022

Total Crimes

Total crimes counted according to NIBRS rules

100,611 crimes in 2022 YTD

101,139 crimes in 2021 YTD

-528 (-0.5%) change year-over-year

Violent Crimes

Violent crimes are Aggravated Assault, Murder & Non-negligent Manslaughter, Robbery, Rape, Sodomy, Sexual Assault with an Object, Fondling, Incest, and Statutory Rape.

10,315 crimes in 2022 YTD

10,991 crimes in 2021 YTD

-676 (-6.2%) change year-over-year

Violent Crime Breakdown

	YTD	YTD Previous	YTD Y/Y %	YTD Y/Y Count
AGGRAVATED ASSAULT	7,144	7,579	-5.7%	-435
ROBBERY	2,338	2,331	0.3%	7
RAPE	318	409	-22.2%	-91
MURDER & NONNEGLIGENT MANSLAUGHTER	203	209	-2.9%	-6
FONDLING	193	242	-20.2%	-49
SODOMY	81	156	-48.1%	-75
SEXUAL ASSAULT WITH AN OBJECT	35	65	-46.2%	-30
INCEST	3	0		3

Family Violence

Family Violence is an act by a member of a family or household against another member that is intended to result in physical harm, bodily injury, assault, or a threat that reasonably places the member in fear of imminent physical harm. The law excludes the reasonable discipline of a child.

14,181 crimes in 2022 YTD

14,937 crimes in 2021 YTD

-756 (-5.1%) change year-over-year

Hate Crimes

41 crimes in 2022 YTD

18 crimes in 2021 YTD

23 (127.8%) change year-over-year

Definitions

Crimes YTD: the number of crimes that have occurred year-to-date (January 1, 2022 to December 7, 2022)

Crimes YTD last year: the number of crimes that occurred year-to-date last year (January 1, 2021 to December 7, 2021)

Change year-over-year: count change and percent change in the Crimes YTD compared to Crimes YTD last year



Dallas Crime Analytics Overview

Resumen de las Analíticas de Delitos en Dallas

Summary of crime data

Select Year 2022

View Summary

DARK MODE

Select Page

100,611

Total Crimes
Crimenes Totales

10,315

Violent Crimes
Crimenes Violentos

14,181

Family Violence Crimes
Crimenes por Violencia Familiar

41

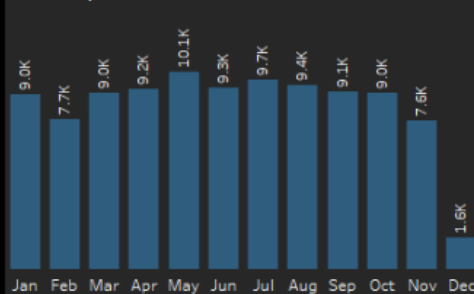
Hate Crimes
Crimenes de Odio

Select Crime Type to Filter Page

All Violent Crimes Family Violence Hate Crimes

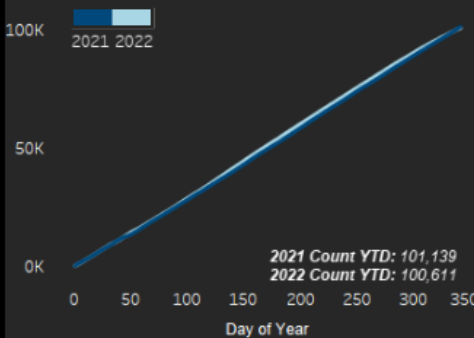
Crimes by Month

Crimenes por Mes



Crime Count Running Total

Recuento de Delitos en Total



Count: the number of crimes that have occurred year-to-date (January 1, 2022 through December 7, 2022)

Crime Map

Heat Map
Mapa de Área Críticas

Select Map Type

Heat Map

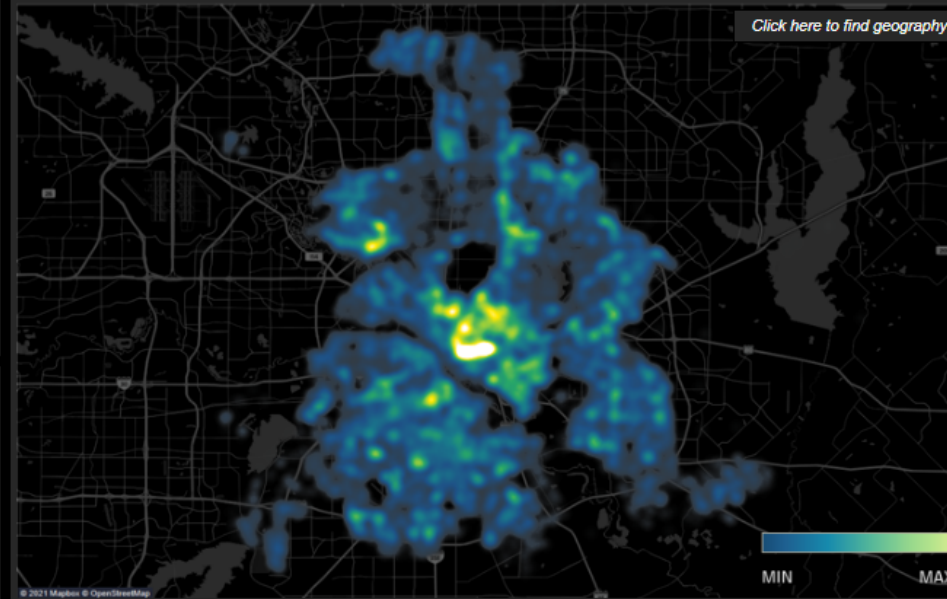
Select Geography

Division

Select Metric

Count

Click here to find geography



Select or draw a shape on the map to filter the data. After drawing, click to remove. Select Geography and Select Metric parameters do not update the heat map. Lake Ray Hubbard is filtered from the District map and ZIP codes are cropped to Dallas city limits.

Crimes by Division

Crimenes por División



Crimes Against

Crimenes por Víctima

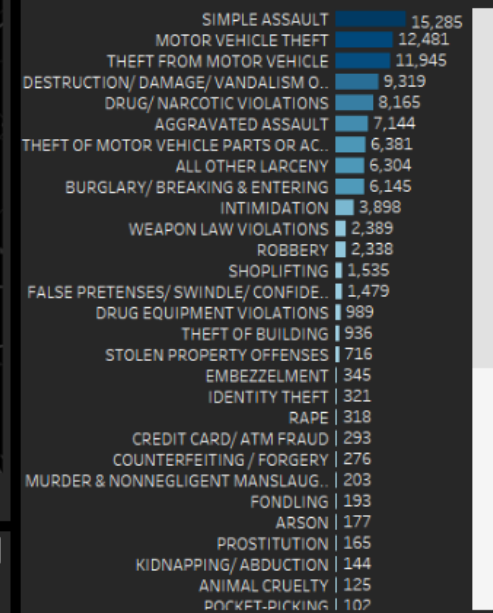


Crimes

Crimenes

Select Crime Category

(All)



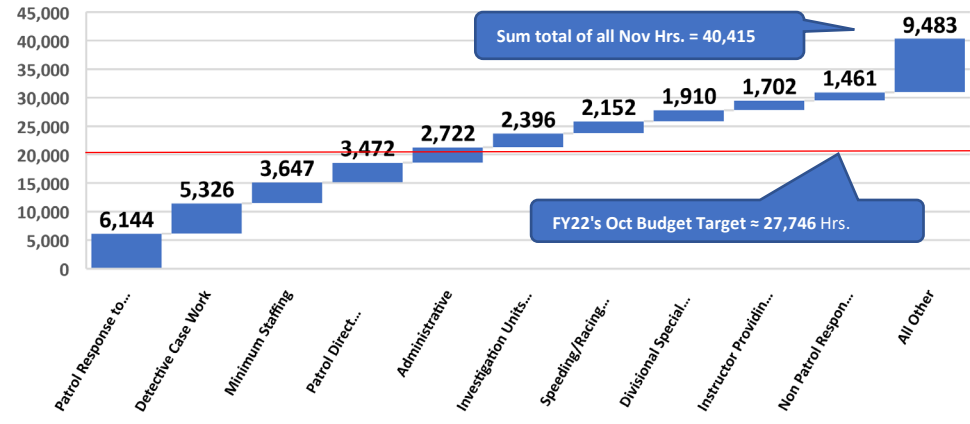
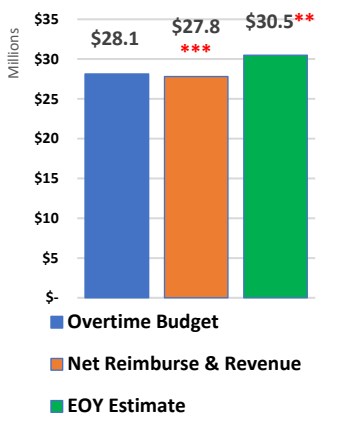
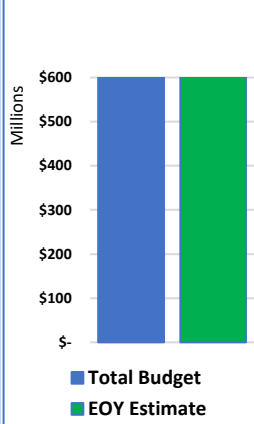
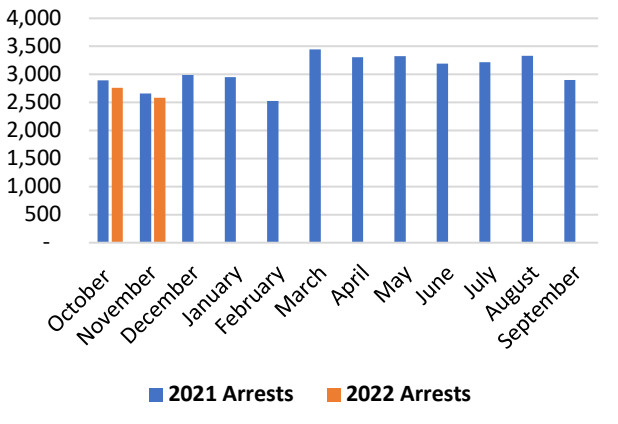
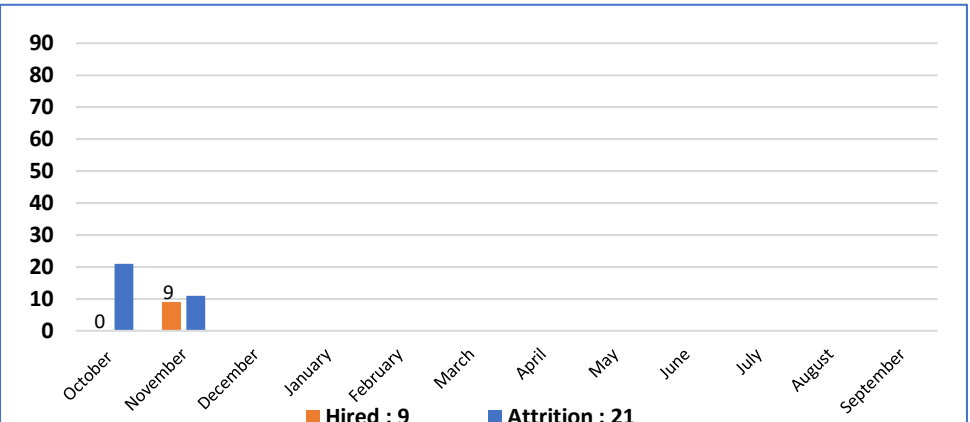
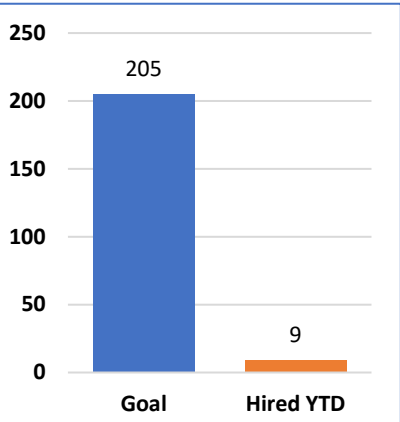
Hover over the bars or numbers for definitions. Control+click to select multiple crimes.

15.56 Murders per 100K people in Dallas
Homicidios per cada 100K personas en Dallas

Notes: Data is not final and is subject to change for several reasons including the following: delayed crime reporting (crime counts are based on the date the crime occurred not the date the crime is reported), updates to the crime report (details of the report might be edited as crimes are investigated), and changes made to NIBRS crime codes as determined by the State of Texas or the FBI. To find your neighborhood police officer (NPO) click [here](#). Dashboard created by Office of Data Analytics and Business Intelligence.

Data through 12/7/2022

Dallas Police Department Dashboard November 2022

FY22-23 BUDGET				CRIME REPORTING*****																																																																											
November Top 10 OT Activity Codes (By Hrs.)*				Sworn Overtime		Total Budget		Total Arrests				Year to Date Crime (NIBRS) January 1, 2022 -November 30, 2022																																																																			
												Person																																																																			
												Property																																																																			
												Society																																																																			
SWORN STAFFING AND HIRING FISCAL YEAR****				PATROL PERFORMANCE CALENDAR YEAR TO DATE																																																																											
Function		FY 22-23 YTD	FY 21-22	FY 20-21	Crime Change by Division				Response time																																																																						
CBD		79	80	84	Person	Property	MTD Total	YTD Total	Priority 1	Priority 2																																																																					
Central		186	180	185	-2.63%	10.87%	-3.81%	7.06%	7.50	31.34																																																																					
NE		305	311	327	-4.08%	-2.12%	-20.52%	-2.35%	8.81	70.70																																																																					
SE		272	279	304	-6.49%	1.23%	-20.34%	-5.28%	10.34	100.26																																																																					
SW		260	265	263	-3.12%	1.54%	-16.65%	0.26%	10.20	66.86																																																																					
NW		227	236	237	2.74%	4.99%	-13.18%	3.33%	8.98	40.84																																																																					
NC		214	214	187	-1.65%	0.51%	-27.21%	1.31%	8.59	32.30																																																																					
SC		261	264	314	-11.62%	-1.96%	-16.98%	-6.50%	10.85	84.30																																																																					
Nuisance Abatement		9	10	8	*CBD crime and response time data included in Central																																																																										
Community Affairs (NPO)		99	92	82	INTERNAL AFFAIRS*****																																																																										
Right Care		20	18	13																																																																											
Patrol Total		1,932	1,948	2,004																																																																											
Support		88	118	105	Complaint Type				2022 YTD	2021 YTD	% Change	COMMUNICATIONS																																																																			
Administrative		139	136	126	Investigations Completed				273	338	-19.2%	911 Call Center Information																																																																			
Investigations		472	462	479	Use of Force Complaints Received				62	37	67.6%	911 Calls MTD																																																																			
Tactical and Special Ops		266	256	257	Investigations Over 200 Days *****							139,556																																																																			
Trainees		164	164	149	Active Investigations				24	Awaiting Chief of Police Hearing		0	0:04																																																																		
Total		3,061	3,084	3,120	Investigation suspended				11	Awaiting Bureau Chief Hearing		6	98.58%																																																																		
				Awaiting Corrective Action				4	Total		45	911 Operator Staffing																																																																			
FY 22-23 Hiring and Attrition				FY22-23 Hiring Goal : 250				Top 911 Calls				November Reports																																																																			
								<table><thead><tr><th>Type</th><th>Calls YTD</th><th>November-2022</th><th>November-2021</th></tr></thead><tbody><tr><td>Major Disturbance</td><td>106,714</td><td>8,568</td><td>9,171</td></tr><tr><td>*****</td><td></td><td></td><td></td></tr><tr><td>Other Incidents</td><td>51,202</td><td>3,801</td><td>4,663</td></tr><tr><td>*****</td><td></td><td></td><td></td></tr><tr><td>Other Escalated</td><td>56,195</td><td>4,847</td><td>4,267</td></tr><tr><td>Suspicious Person</td><td>24,163</td><td>1,942</td><td>2,081</td></tr><tr><td>Minor Accident</td><td>24,410</td><td>2,029</td><td>2,334</td></tr><tr><td>Business Alarm</td><td>16,934</td><td>1,418</td><td>1,365</td></tr><tr><td>Major Accident</td><td>18,732</td><td>1,686</td><td>1,703</td></tr><tr><td>Loud Music</td><td>17,560</td><td>1,428</td><td>1,780</td></tr><tr><td>Burg Motor Veh</td><td>4,004</td><td>329</td><td>393</td></tr><tr><td>Crisis Intervention</td><td>11,429</td><td>993</td><td>958</td></tr><tr><td>911 Hang-up</td><td>5,184</td><td>392</td><td>528</td></tr></tbody></table>				Type	Calls YTD	November-2022	November-2021	Major Disturbance	106,714	8,568	9,171	*****				Other Incidents	51,202	3,801	4,663	*****				Other Escalated	56,195	4,847	4,267	Suspicious Person	24,163	1,942	2,081	Minor Accident	24,410	2,029	2,334	Business Alarm	16,934	1,418	1,365	Major Accident	18,732	1,686	1,703	Loud Music	17,560	1,428	1,780	Burg Motor Veh	4,004	329	393	Crisis Intervention	11,429	993	958	911 Hang-up	5,184	392	528	<table><thead><tr><th colspan="2">Expeditor Reports</th><th colspan="2">DORS Reports</th></tr></thead><tbody><tr><td colspan="2">1,288</td><td colspan="2">1,104</td></tr></tbody></table>				Expeditor Reports		DORS Reports		1,288		1,104	
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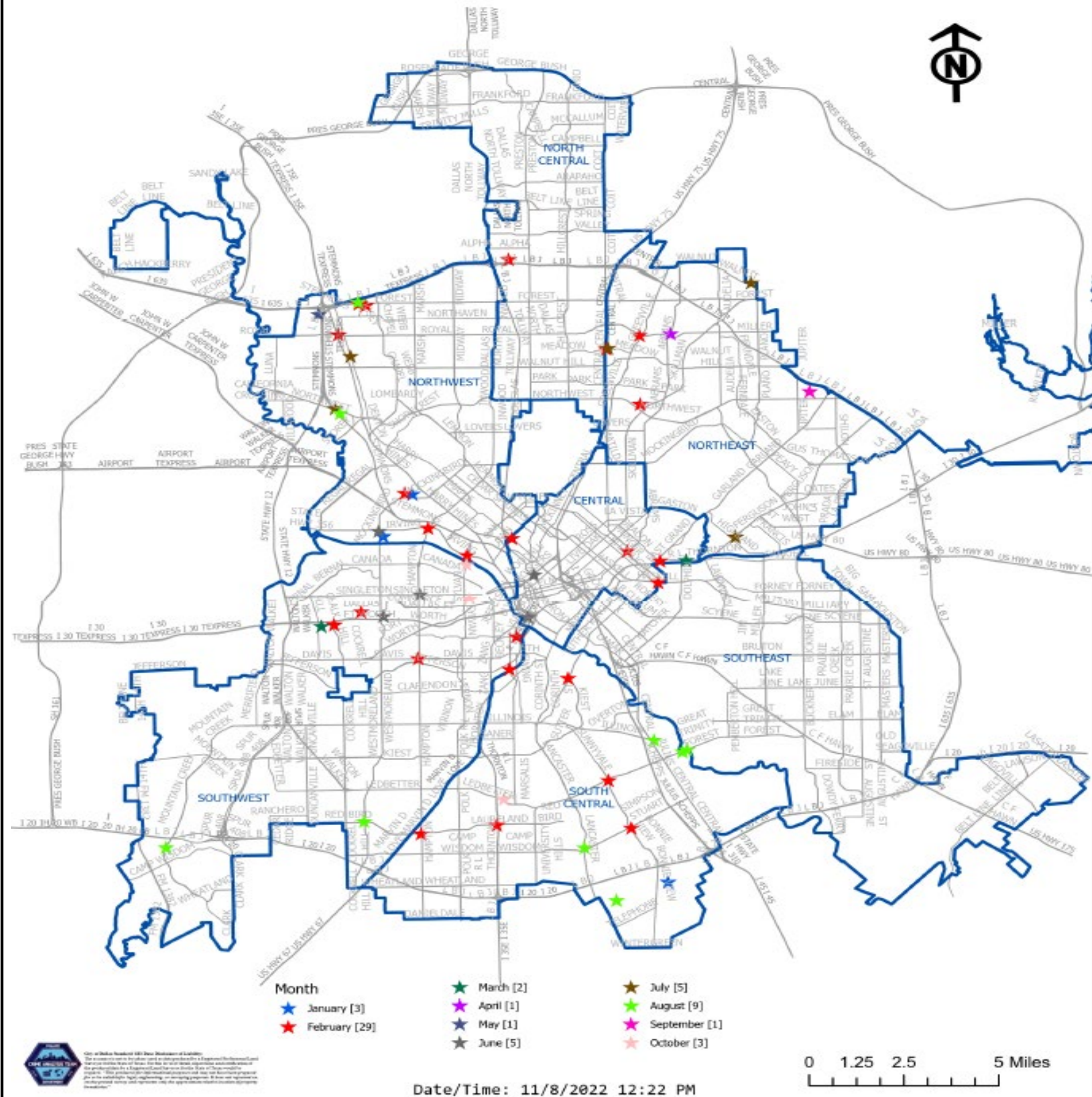
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Date		Priority 1 Response Time	Priority 2 Response Time	Priority 3 Response Time	Priority 4 Response Time	Dispatched 911 Calls																																																																									
Nov-22		10.42	85.40	635.35	687.20	42,378																																																																									
YTD 2022		9.43	62.46	356.61	426.28	524,474																																																																									
Nov-21		8.78	44.83	284.49	377.67	46,687																																																																									
YTD 2021		8.22	36.19	191.24	259.69	527,776																																																																									

Dallas Police Department Racing / Speeding Dashboard November 2022

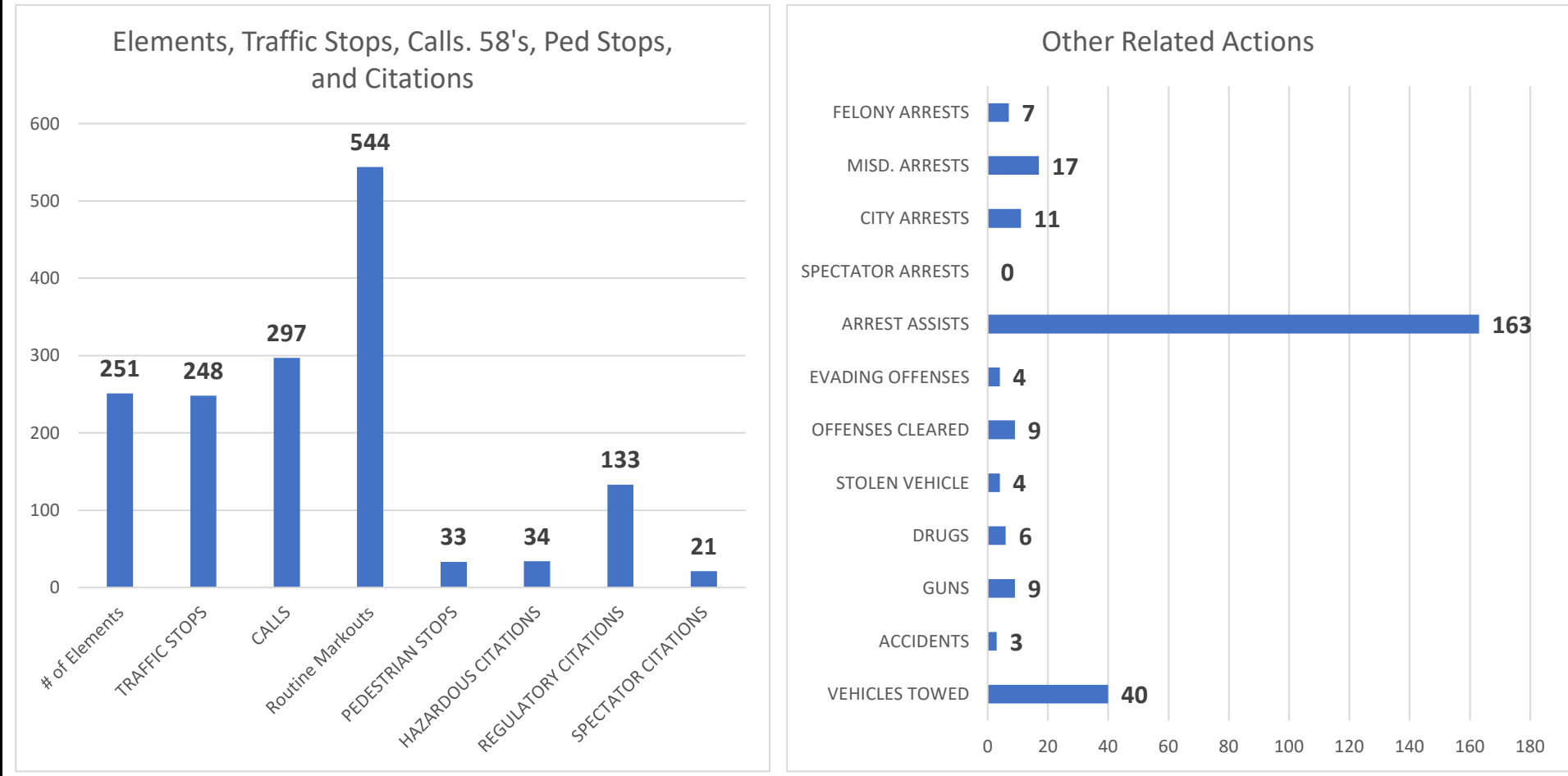
Racing / Speeding Hotspots

Racing / Speeding Operational Activity

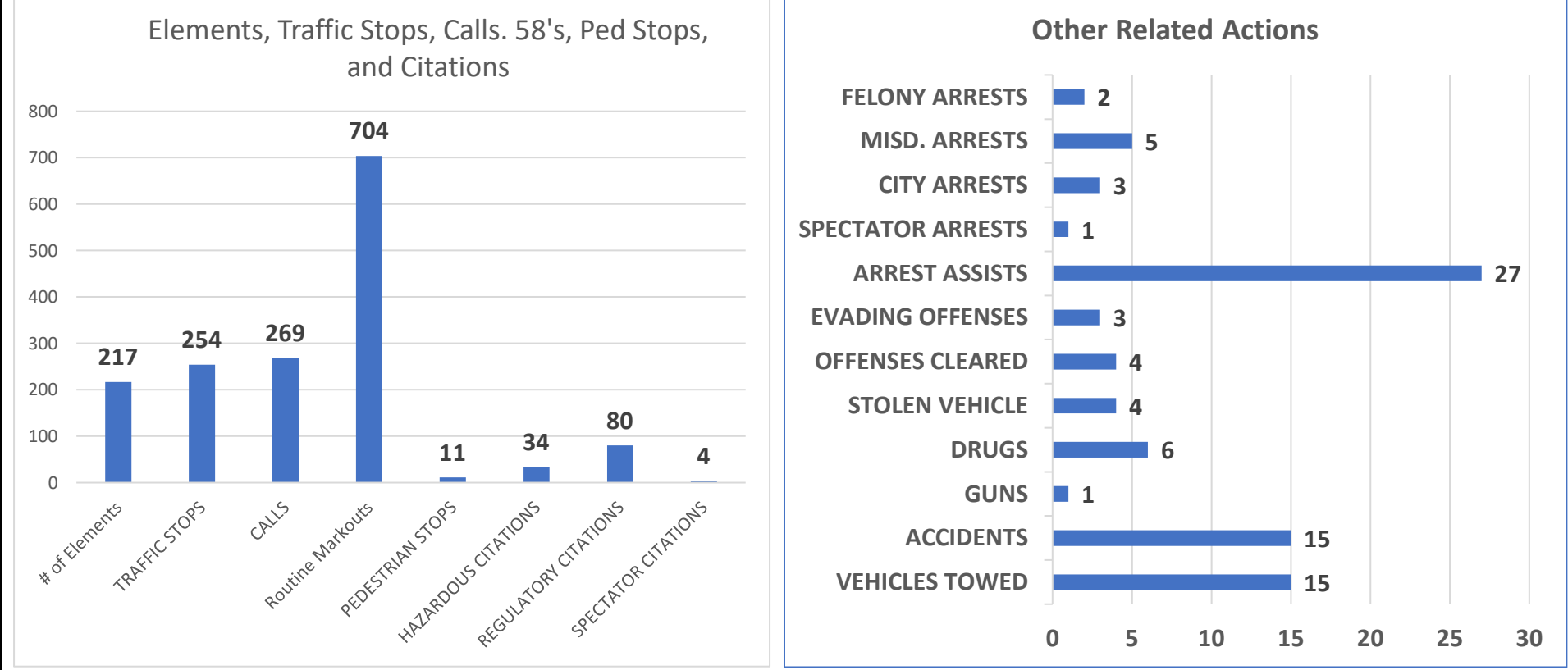
Takeover Locations



October



November



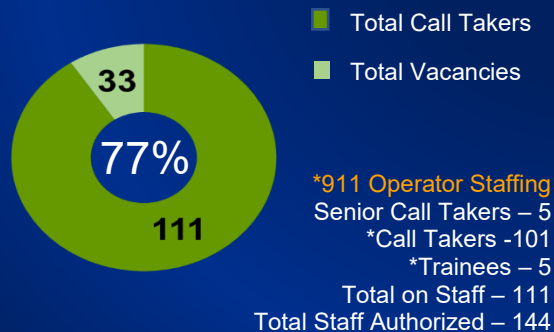
Notes:

Hazardous Citations: Citations involving safety violations such as red light / stop sign violations.

Regulatory Citations: Citations of an administrative violation such as registration, insurance, driver's license.

9-1-1 Communications Dashboard (November) 2022

Call Center Staffing



November 2022
Service Level

98.58%



YTD Level
Jan 1 – Nov 30, 2022

97.66%



Average Answer Time
November 2022

0:04



November 2022
Total 9-1-1 Calls

139,556



Call Takers in Training

5



Call Takers in Background

6

Service Level Comparison

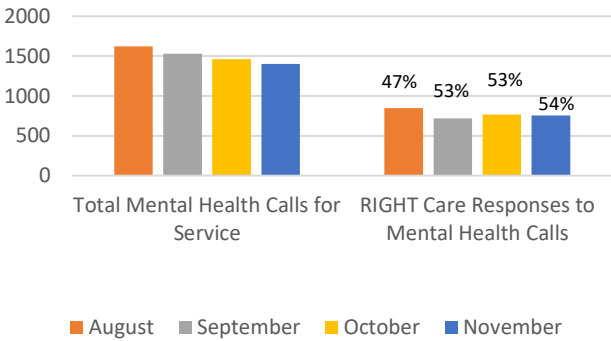
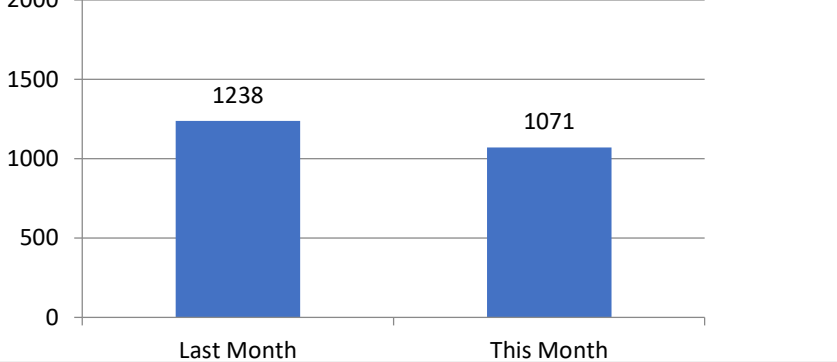
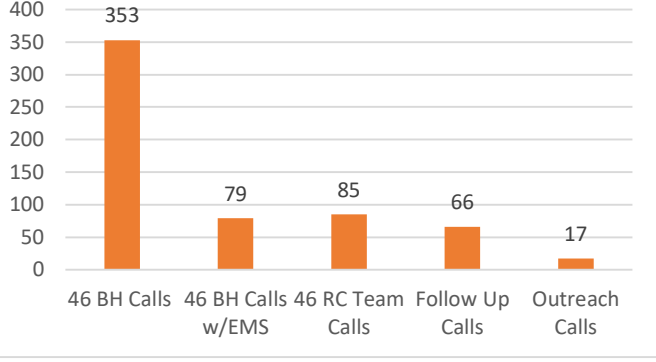
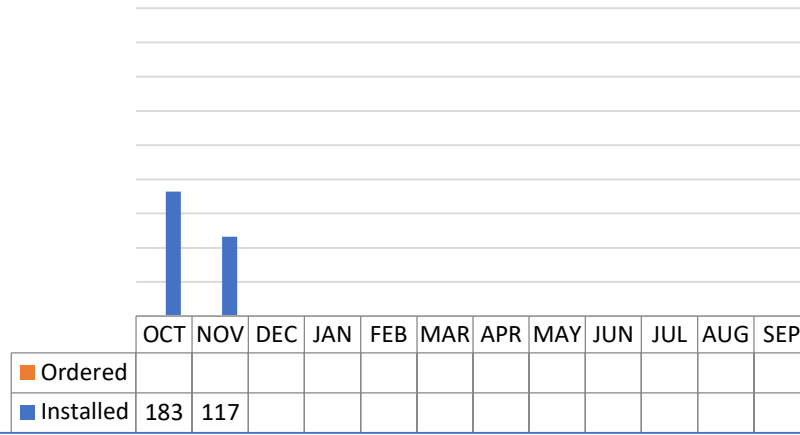
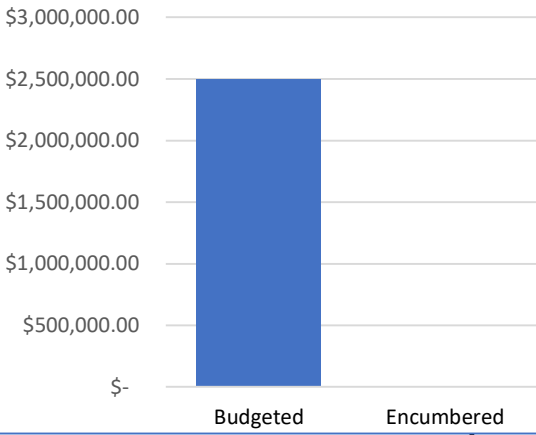
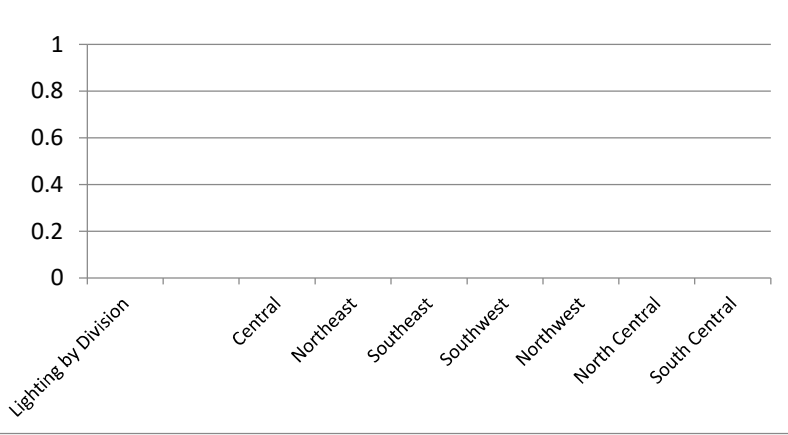
Month	FY'23	FY'22	FY'21
October	98.40%	88.83%	68.97%
November	98.58%	94.57%	73.94%
December		97.60%	71.90%
January		98.07%	72.54%
February		99.01%	52.91%
March		98.16%	56.59%
April		97.87%	60.24%
May		97.82%	41.51%
June		97.48%	55.04%
July		94.39%	81.88%
August		96.92%	88.27%
September		98.26%	85.85%

The NENA standard recommends 90% of all incoming calls be answered in 10 seconds or less

Total Emergency Calls

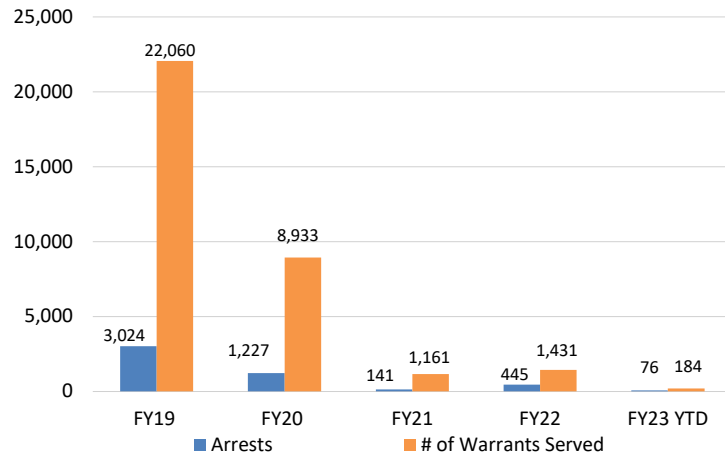
Month	FY' 23	FY' 22	FY' 21
October	152,305	169,217	165,038
November	139,556	146,055	154,647
December		155,427	158,259
January		142,329	152,558
February		126,752	165,670
March		149,460	170,351
April		154,103	169,187
May		162,569	193,895
June		154,464	187,044
July		167,423	183,655
August		156,616	163,077
September		152,545	160,078

FY' 22 Total **1,836,960** FY' 21 Total **2,023,459** = **9.22%** (decrease)

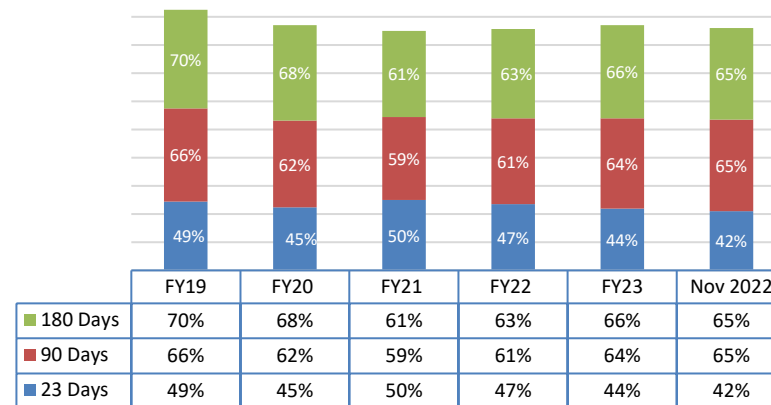
Office of Integrated Public Safety Solutions - November 2022 Dashboard																																				
Rapid Integrated Group Healthcare Team																																				
Percent of All Behavioral Health Calls Answered			Total Number of 911 Calls Answered by RIGHT Care Teams				Behavioral Health Calls Answered By RIGHT Care			DPD Right Care Activity																										
										<table><thead><tr><th>Activity</th><th>This Month</th><th>YTD</th></tr></thead><tbody><tr><td>Clients Served</td><td>646</td><td>7,419</td></tr><tr><td>Calls Answered</td><td>1,071</td><td>11,567</td></tr><tr><td>Jail Diversions</td><td>24</td><td>722</td></tr><tr><td>Total Outreach Calls</td><td>17</td><td>271</td></tr><tr><td>Total Follow up Calls</td><td>66</td><td>805</td></tr><tr><td>Total</td><td>1824</td><td>20,784</td></tr><tr><td>FY 21-22 Expansion</td><td>In Progress</td><td>17 teams operating</td></tr></tbody></table>			Activity	This Month	YTD	Clients Served	646	7,419	Calls Answered	1,071	11,567	Jail Diversions	24	722	Total Outreach Calls	17	271	Total Follow up Calls	66	805	Total	1824	20,784	FY 21-22 Expansion	In Progress	17 teams operating
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Nuisance Abatement			Risk Terrain Modeling Area Environmental Interventions						City Funded Violence Interruption Programs																											
Activity	This Month	YTD	Interventions			This Month	FYTD																													
Properties Investigated	19	252	Code violations identified and worked			1,362	2,641																													
Contacts with property owners	23	370	Code cases complete by owner compliance			40	135	Youth Advocate Programs																												
Meetings attended	26	523	Code cases complete through city intervention			74	169																													
Cases closed	1	43	Commercial business inspections			656	1,019																													
Active Cases	New Case	YTD	Vacant lots remediated			36	102	Violence Interruption Contacts																												
Central Open Cases	0	3	Zoning cases worked			327	560																													
Northeast Open Cases	0	7	Substandard structure cases worked			549	999																													
Southeast Open Cases	0	9	Effectiveness Measure: Percentage Increase or Decrease			Malcolm X/Marburg	Illinois Ave	Mentoring Contacts																												
Southwest Open Cases	0	5	Calls for police this year vs last year			2%	-32%																													
Northwest Open Cases	0	7	Criminal offenses this year vs last year			-4%	34%																													
North Central Open Cases	0	4							Social Service Referrals																											
South Central Open Cases	0	14	Multifamily Inspection & Compliance Action Team																																	
Total Cases	0	49																																		
Staffing	Authorized	Current	Activity			This Month	YTD	Employment Opportunity Referral																												
Sergeant	1	1	Multifamily Property Deficiencies Identified			236	1181																													
Detectives	9	8	Deficiencies Addressed by Property Owner			46	358																													
Intelligence Officer	1	1	In Progress Deficiencies to be Addressed			190	783	Crisis Intervention Team																												
Lighting Enhancement Projects			Lighting Budget		Lighting Ordered by Division																															
																																				
										Referrals Received		This Month	Year to Date																							
										DFR Referral		2	64																							
										DPD Referral		74	1,015																							
										Community Referral		4	49																							
										Clients Served		This Month	Year to Date																							
										Verified Social Service Referrals		18	414																							

Municipal Court Dashboard: Month Ending November 30, 2022

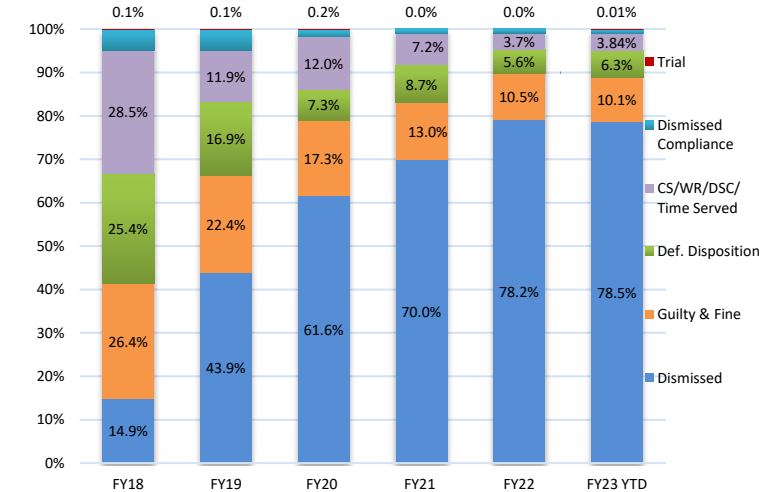
Warrant Enforcement



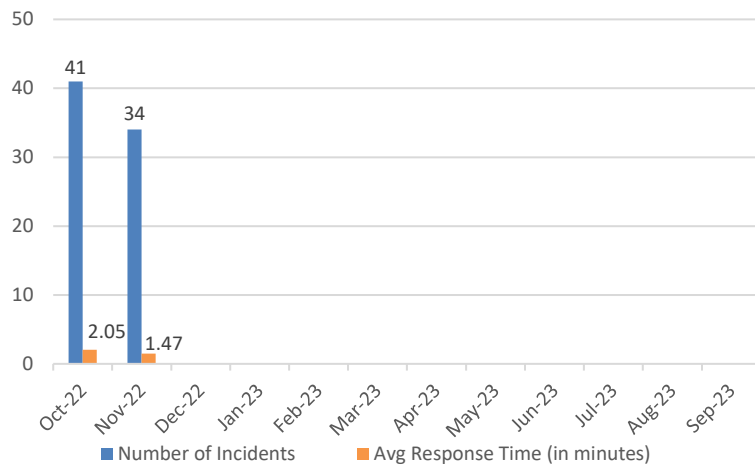
Defendant's Cumulative Response Rate Looking Back 23, 90 & 180 Days



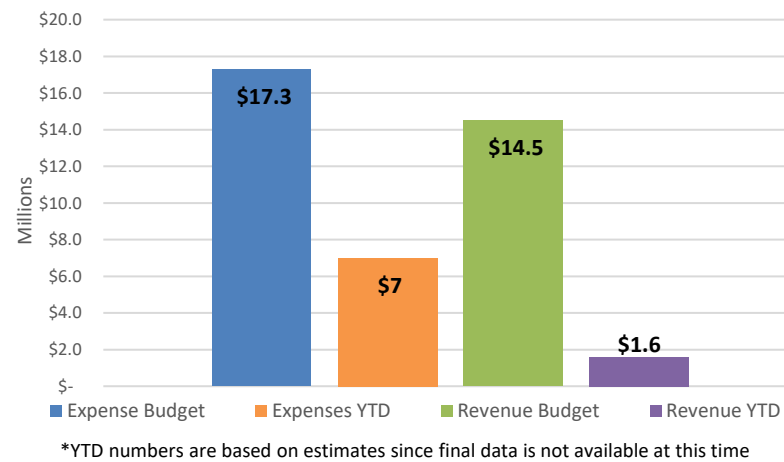
Courthouse Dispositions



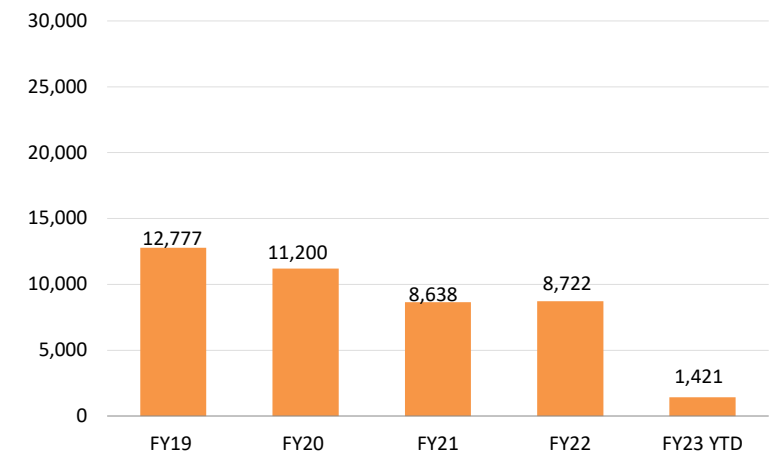
Security Incidents and Response Time



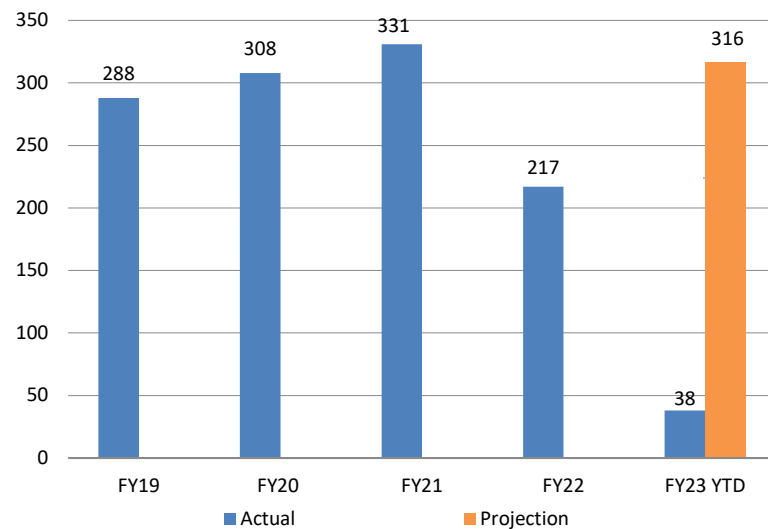
*Municipal Court Budget



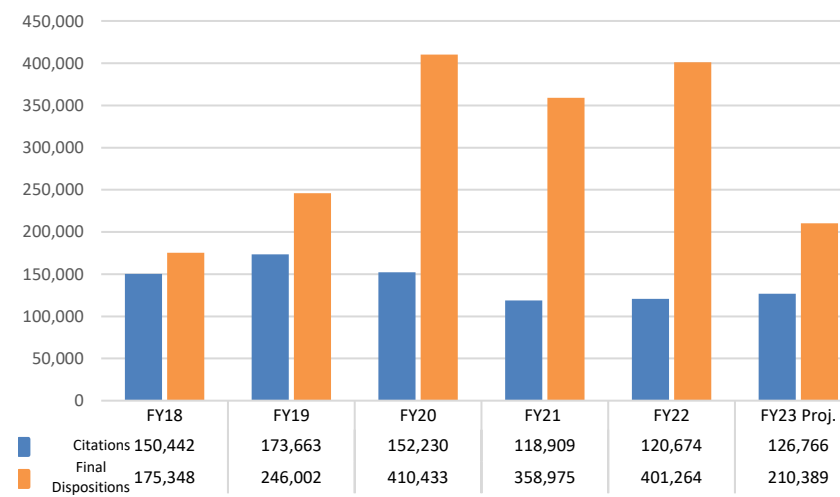
City Detention Center Book-Ins



Environmental Cases Filed



Citation Count & Final Dispositions



Sobering Center Performance

