

Memorandum



CITY OF DALLAS

DATE January 6, 2023

TO Honorable Members of the Public Safety Committee
Adam McGough (Chair), Cara Mendelsohn (Vice Chair), Tennell Atkins, Jesse Moreno,
Jaime Resendez, Casey Thomas, Gay Donnell Willis

SUBJECT **Dallas Fire-Rescue's Public Safety Dashboard- December 2022**

Dallas Fire-Rescue (DFR) finished the calendar year with 286,186 dispatches (26,284 for the month of December). As you are aware, DFR has a stated goal of 90% achievement of the metrics of EMS response within 9 minutes and Structure Fire Response within 5:20. While the Structure Fire metric was met at 90%, the EMS response remains below the goal at 84%.

We had 10 significant fires for the month of December, up from 9 in November. Our inspections and re-inspections were slightly decreased, but there was a slight increase in smoke detector installations. Our rescue unit hours of utilization (UHU) numbers have remained at just over 38%.

The increased EMS response times are caused by several factors, including heavy call volume and a transport rate that has maintained historically high numbers (over 60%). We will continue to monitor and make Operational adjustments, such as the Single Function Paramedic Program and the Emergency Response Review Project, to ensure we are able to meet our performance goals even with the increase in demand.

For your quick reference, you can access DFR's Dashboard using the following link:
<https://dallascitydata.dallascityhall.com/views/DFRDashboardbanner1/911DALLASFIRE-RESCUEINCIDENTSRESPONSETIMES?isGuestRedirectFromVizportal=y&embed=y>

We welcome feedback and suggestions for improvement. Please continue to explore the dashboard and let us know if you have any questions or would like to see any changes/additions. Feel free to contact Executive Assistant Chief Randall (Bret) Stidham at randall.stidham@dallasfire.gov

Jon Fortune
Deputy City Manager
[Attachment]

c: T.C. Broadnax, City Manager
Chris Caso, City Attorney
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizzor Tolbert, Deputy City Manager
Jon, Fortune, Deputy City Manager

Majed A. Al-Ghafry, Assistant City Manager
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager
Dr. Robert Perez, Assistant City Manager
Carl Simpson, Assistant City Manager
Jack Ireland, Chief Financial Officer
Genesis D. Gavino, Chief of Staff to the City Manager
Directors and Assistant Directors



DFR Executive Summary for Month Ending: December 2022



286,186

Total 911 DFR Incidents
Incidentes totales de 911 DFR

84%

Medical Responses within 9 minutes
Respuestas médicas en 9 minutos o menos

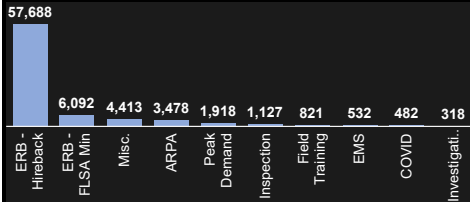
39%

Medical Responses within 5 minutes
Respuestas médicas en 5 minutos o menos

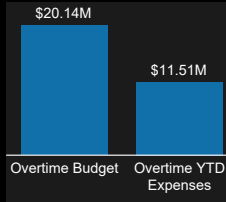
90%

Structure Fire Responses within 5 minutes, 20 seconds
Respuestas a incendios estructurales en 5 minutos, 20 segundos o menos

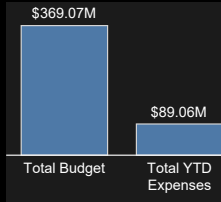
Overtime Hours Breakdown Categorías de Horas Extras Trabajadas



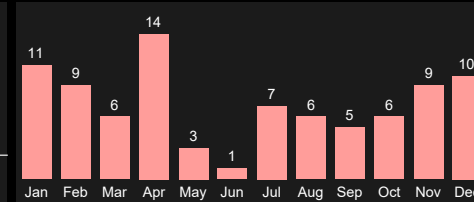
Sworn Overtime Presupuesto de Horas Extras



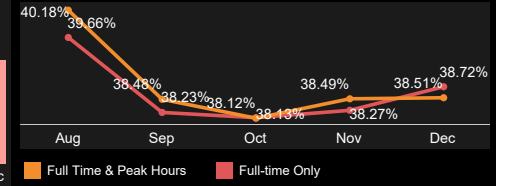
Total Budget* Presupuesto



Significant Fires Incendios Significativos por Mes



Ambulance Unit Hour Utilization Rate Tasa de Utilización de Ambulancias (Optimal 25-30%)

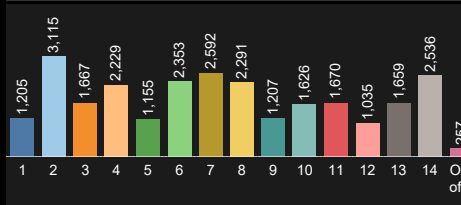


Sworn Staffing & Hiring Categorías de Personal

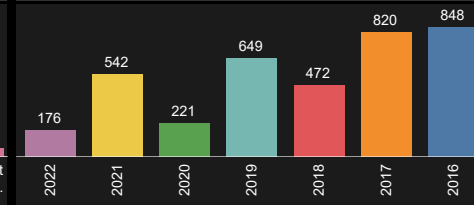
	2020	2021	2022
EMS & Emergency Respo..	1,670	1,650	1,619
Dispatch Comms & GIS	61	62	60
Fire Prevention & Inspecti..	94	86	85
Training & Recruitment	104	146	178
Arson Investigation EOD	20	21	29
Aircraft Rescue Fire Fight..	37	35	45
Total Staff	1,986	2,000	2,016

Number of Frontline Paramedics	850
Total Number of Active Paramedics	1,493

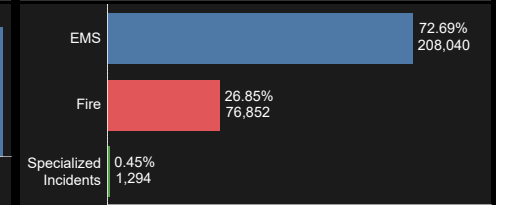
Incident Response Data by Council District Incidentes por Distrito del Concejo Municipal



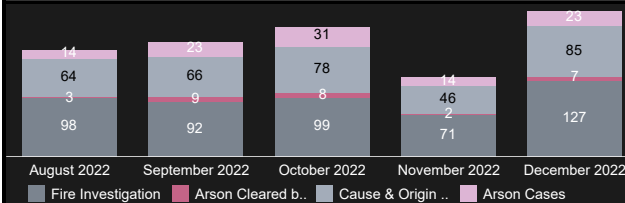
Smoke Detector Installs Instalaciones de Alarma de Humo



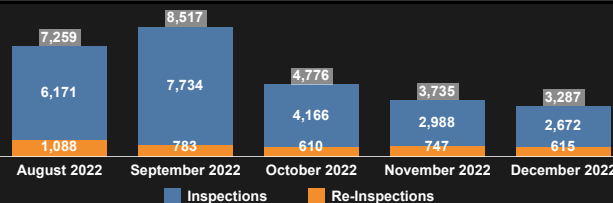
Fire Communications & Dispatch Despachos por Categorías de Incidente



Arson Investigation Case Breakdown Investigaciones de Incendio Provocado



Inspections & Re-Inspections Inspecciones de Estructuras



Academy Breakdown Información de la Academia

Class:	365	366	367	368	369	370	371	372
# of Trainees	14	14	15	15	21	23	24	22
Start Date	Oct-21	Oct-21	Feb-22	Feb-22	Jul-22	Jul-22	Oct-22	Oct-22
End Date	Feb-23	Feb-23	May-23	May-23	Oct-23	Oct-23	Jan-24	Jan-24
ERB Assigned	Mar-23	Mar-23	Jun-23	Jun-23	Nov-23	Nov-23	Jan-24	Jan-24

* YTD-Exp - Do Not Include Encumbrances

Memorandum



CITY OF DALLAS

DATE January 6, 2023

TO Honorable Members of the Public Safety Committee
Adam McGough (Chair), Cara Mendelsohn (Vice Chair), Tennell Atkins, Jesse Moreno, Jaime Resendez, Casey Thomas, Gay Donnell Willis

SUBJECT **Dallas Police Department Public Safety Dashboard- December 2022**

The Dallas Police Department (DPD) continues to focus on violent crime reduction throughout the city. Violent Crime is -5.3% Year to Date (YTD). Total Crime is -0.5% YTD by -528 offenses. DPD is seeing an increase in Hate Crimes, 41 offenses YTD, with only 1 Hate Crime in November. DPD has been focusing on increasing awareness for citizens to report hate crimes as well as supplemental training for officers about hate crimes. DPD believes the increased citizen and officer awareness are contributing to the increase in reporting of hate crimes.

For your quick reference, you can access DPD's Dashboard using the following link:
[DPD Dashboard](#)

We welcome feedback and suggestions for improvement. Please continue to explore the dashboard and let us know if you have any questions or would like to see any changes/additions. Feel free to contact Executive Assistant Chief Lonzo Anderson at lonzo.anderson@dallaspolice.gov



Jon Fortune
Deputy City Manager
[Attachment]

c: T.C. Broadnax, City Manager
Chris Caso, City Attorney
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizzor Tolbert, Deputy City Manager
Jon, Fortune, Deputy City Manager

Majed A. Al-Ghafry, Assistant City Manager
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager
Dr. Robert Perez, Assistant City Manager
Carl Simpson, Assistant City Manager
Jack Ireland, Chief Financial Officer
Genesis D. Gavino, Chief of Staff to the City Manager
Directors and Assistant Directors



Dallas Crime Analytics Overview

Resumen de las Analíticas de Delitos en Dallas

Summary of crime data

Select Year 2022

View Summary

DATA MODEL ?

Select Page

107,445

Total Crimes
Crimenes Totales

11,081

Violent Crimes
Crimenes Violentos

15,129

Family Violence Crimes
Crimenes por Violencia Familiar

41

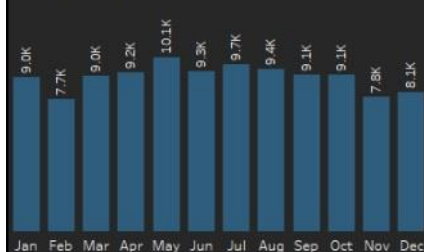
Hate Crimes
Crimenes de Odio

Select Crime Type to Filter Page

All Violent Crimes Family Violence Hate Crimes

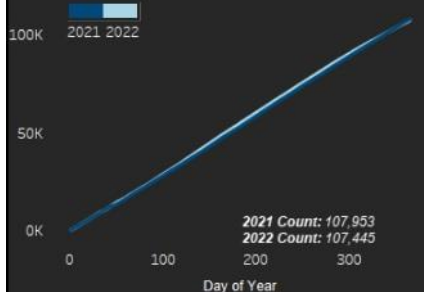
Crimes by Month

Crimenes por Mes



Crime Count Running Total

Recuento de Delitos en Total



Count: the number of crimes that occurred in 2022

Crime Map

Heat Map

Mapa de Área Críticas

Select Map Type

Heat Map

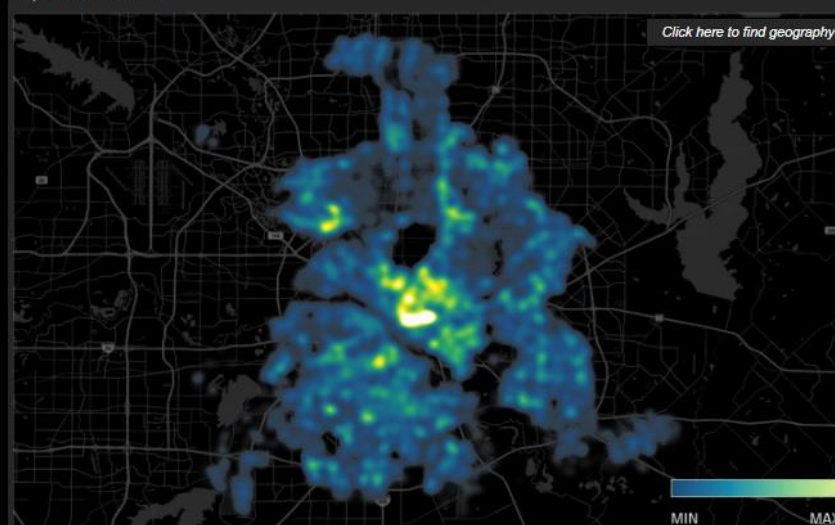
Select Geography

Division

Select Metric

Count

Click here to find geography



Select or draw a shape on the map to filter the data. After drawing, click to remove. Select Geography and Select Metric parameters do not update the heat map. Lake Ray Hubbard is filtered from the District map and ZIP codes are cropped to Dallas city limits.

Crimes by Division

Crimenes por División

Search For Area



Crimes Against

Crimenes por Víctima

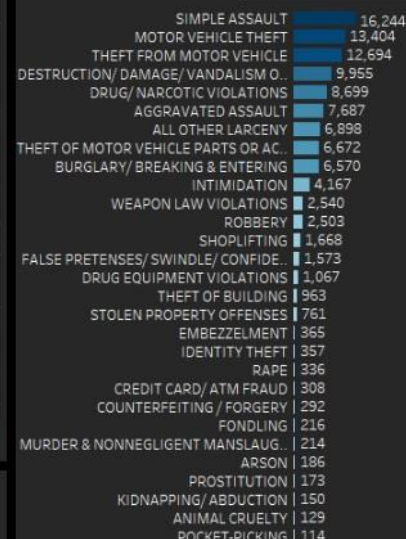


Crimes

Crimenes

Select Crime Category

(All)



Hover over the bars or numbers for definitions. Control+click to select multiple crimes.

16.41 Murders per 100K people in Dallas
Homicidios per cada 100K personas en Dallas

Notes: Data is not final and is subject to change for several reasons including the following: delayed crime reporting (crime counts are based on the date the crime occurred not the date the crime is reported), updates to the crime report (details of the report might be edited as crimes are investigated), and changes made to NIBRS crime codes as determined by the State of Texas or the FBI. To find your neighborhood police officer (NPO) click [here](#). Dashboard created by Office of Data Analytics and Business Intelligence.

Data through 1/4/2023



Dallas Crime Analytics Overview

Resumen de las Analíticas de Crimen
Summary of crime data

Select Year 2022

Hide Summary

DATA HIGH ?

CITY WIDE SUMMARY OF CRIME STATISTICS

2022

Select Page

107,445

Total Crimes
Crimenes Totales

Select Crime Type to Filter Page

All

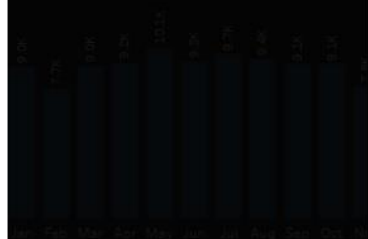
Violent Crimes

Family Violence

Hate Crimes

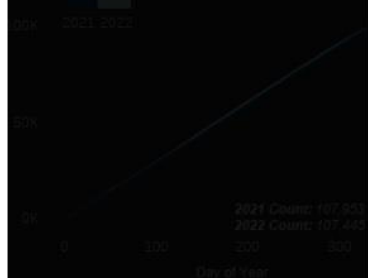
Crimes by Month

Crimenes por Mes



Crime Count Running Total

Recuento de Delitos en Total



Count* the number of crimes that occurred in 2022

Notes: Data is not final and is subject to change for several crimes are investigated, and changes made to NIBRS coding.

Total Crimes

Total crimes counted according to NIBRS rules

107,445 crimes in 2022

107,953 crimes in 2021

-508 (-0.5%) change year-over-year

Violent Crimes

Violent crimes are Aggravated Assault, Murder & Non-negligent Manslaughter, Robbery, Rape, Sodomy, Sexual Assault with an Object, Fondling, Incest, and Statutory Rape.

11,081 crimes in 2022

11,698 crimes in 2021

-617 (-5.3%) change year-over-year

Violent Crime Breakdown

	YTD	YTD Previous	YTD Y/Y %	YTD Y/Y Count
AGGRAVATED ASSAULT	7,687	8,042	-4.4%	-355
ROBBERY	2,503	2,506	-0.1%	-3
RAPE	336	430	-21.9%	-94
FONDLING	216	262	-17.6%	-46
MURDER & NONNEGLIGENT MANSLAUGHTER	214	222	-3.6%	-8
SODOMY	87	164	-47.0%	-77
SEXUAL ASSAULT WITH AN OBJECT	35	72	-51.4%	-37
INCEST	3	0		3

Family Violence

Family Violence is an act by a member of a family or household against another member that is intended to result in physical harm, bodily injury, assault, or a threat that reasonably places the member in fear of imminent physical harm. The law excludes the reasonable discipline of a child.

15,129 crimes in 2022

15,946 crimes in 2021

-817 (-5.1%) change year-over-year

Hate Crimes

41 crimes in 2022

19 crimes in 2021

22 (115.8%) change year-over-year

Definitions

Crimes YTD: the number of crimes that have occurred year-to-date (January 1, 2023 to January 4, 2023)

Crimes YTD last year: the number of crimes that occurred year-to-date last year (January 1, 2022 to January 4, 2022)

Change year-over-year: count change and percent change in the Crimes YTD compared to Crimes YTD last year

41

Hate Crimes
Crimenes de Odio

Crimes Against

Crimenes por Víctima

PROPERTY

65,400

PERSON

29,205

SOCIETY

12,831

Crimes

Crimenes

Select Crime Category

140

SIMPLE ASSAULT	16,244
MOTOR VEHICLE THEFT	13,804
THEFT FROM MOTOR VEHICLE	12,694
DESTRUCTION/DAMAGE/VANDALISM O.	9,955
DRUG/NARCOTIC VIOLATIONS	8,599
AGGRAVATED ASSAULT	7,687
ALL OTHER LARCENY	6,868
THEFT OF MOTOR VEHICLE PARTS OR AC.	6,872
BURGLARY/BREAKING & ENTERING	6,570
INTIMIDATION	4,167
WEAPON LAW VIOLATIONS	2,340
ROBBERY	2,503
SHOPLIFTING	1,568
FALSE PRETENSES/SWINDLES/CONVICT.	1,373
DRUG EQUIPMENT VIOLATIONS	1,967
THEFT OF BUILDING	1,963
STOLEN PROPERTY OFFENSES	1,791
EMBEZZLEMENT	1,365
IDENTITY THEFT	1,357
RAPE	336
CREDIT CARD/ATM FRAUD	306
COUNTERFEITING/FORGERY	133
FONDLING	216
MURDER & NONNEGLIGENT MANSLAUGHTER	214
ARSON	136
PROSTITUTION	171
KIDNAPPING/ABDUCTION	130
ANIMAL CRUELTY	125
SEXUAL ABUSE/STOLEN	114

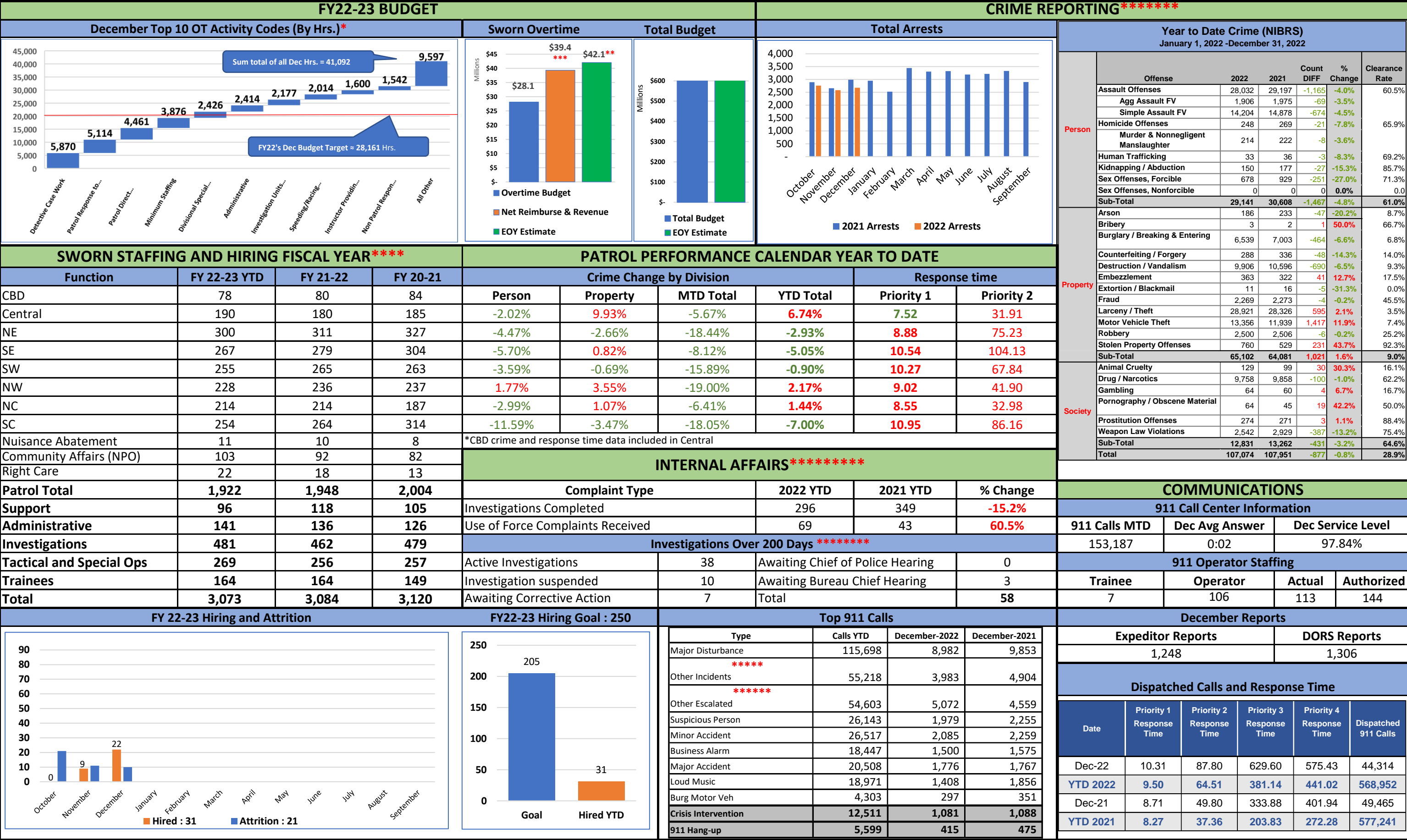
over over the bars or numbers for definitions. Control+click to select multiple crimes.

16.41 Murders per 100K people in Dallas

Homicidios por cada 100K personas en Dallas

As to the crime report (details of the report might be edited as analytics and business intelligence).

Dallas Police Department Dashboard December 2022



Notes:

*DPD recently refined its >180 OT activity codes. New overtime activity codes further improve internal management opportunities as well as improve clarity/transparency to City Council. Results of these changes are now reflected in this report. Reimbursement hours are taken out.

**YE estimate based on FY23’s YTD expenditure trends.

*** Reimbursement and Revenue for DPD

****Staffing shown is end of fiscal year actuals, Right Care officers and NPO tracked separately starting FY 20-21.

Support: Youth Outreach, Communications, Staff Review, Academy, Auto Pound, Detention Services, Crime Analysis, Property Recovery.

*****Other Incident Calls - used when a call is received but does not fit into any other category of signals. Ex. harassing phone calls, criminal trespass, death notifications

*****Other Escalated Calls - used when a call is received but does not fit into any other category of signals and is a priority in nature. Ex. person walking on the shoulder of freeway, suspicious activity that could lead to an offense.

***** Crime reporting now includes NIBRS data. Data is preliminary.

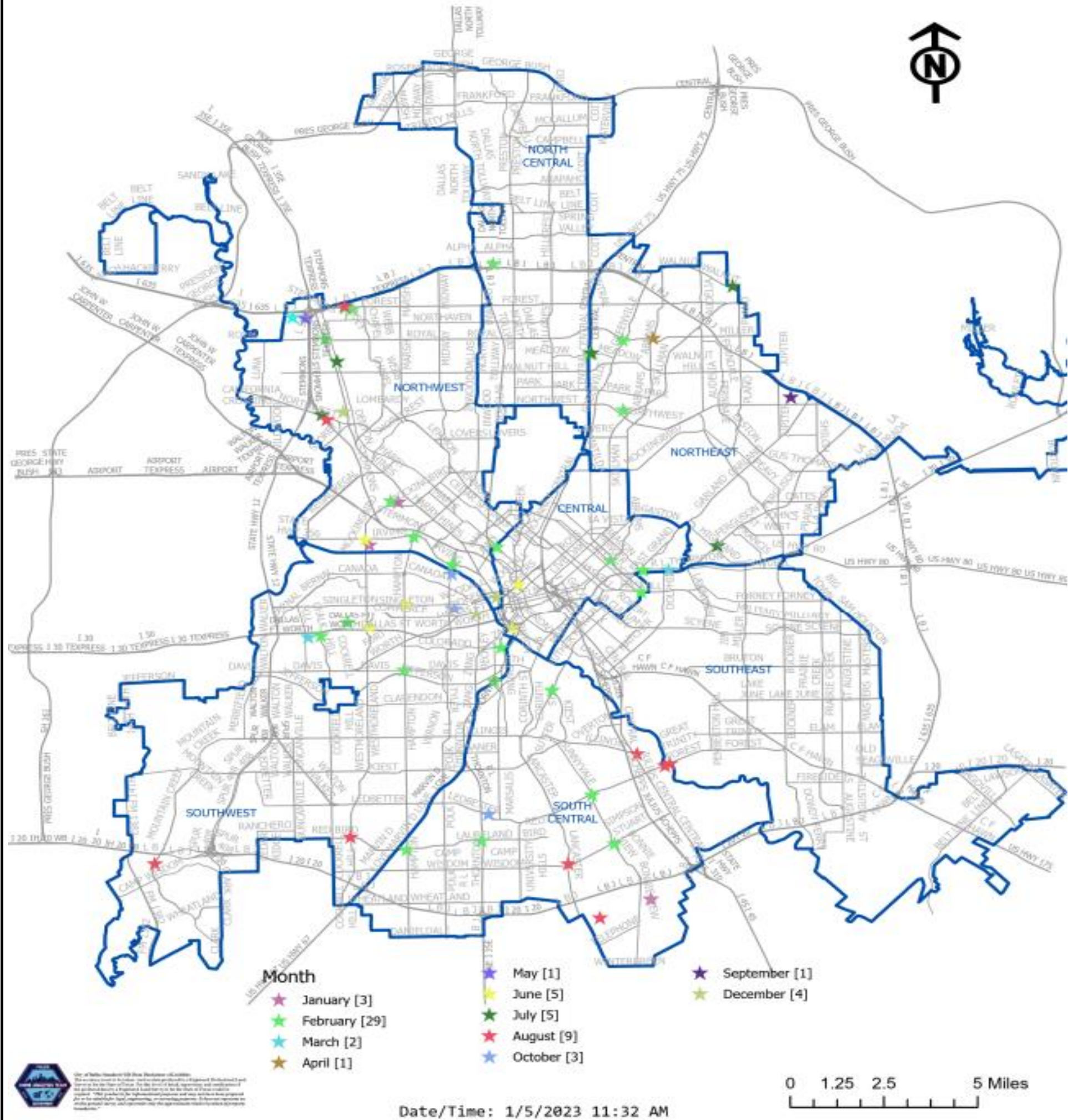
***** Investigations suspended : Awaiting criminal investigation. Awaiting Corrective Action: Cases not involving suspension

***** 53 Use of Force Complaints occurred in 2022. 16 Use of Force complaints occurred between 2018 and 2021.

Dallas Police Department Racing / Speeding Dashboard December 2022

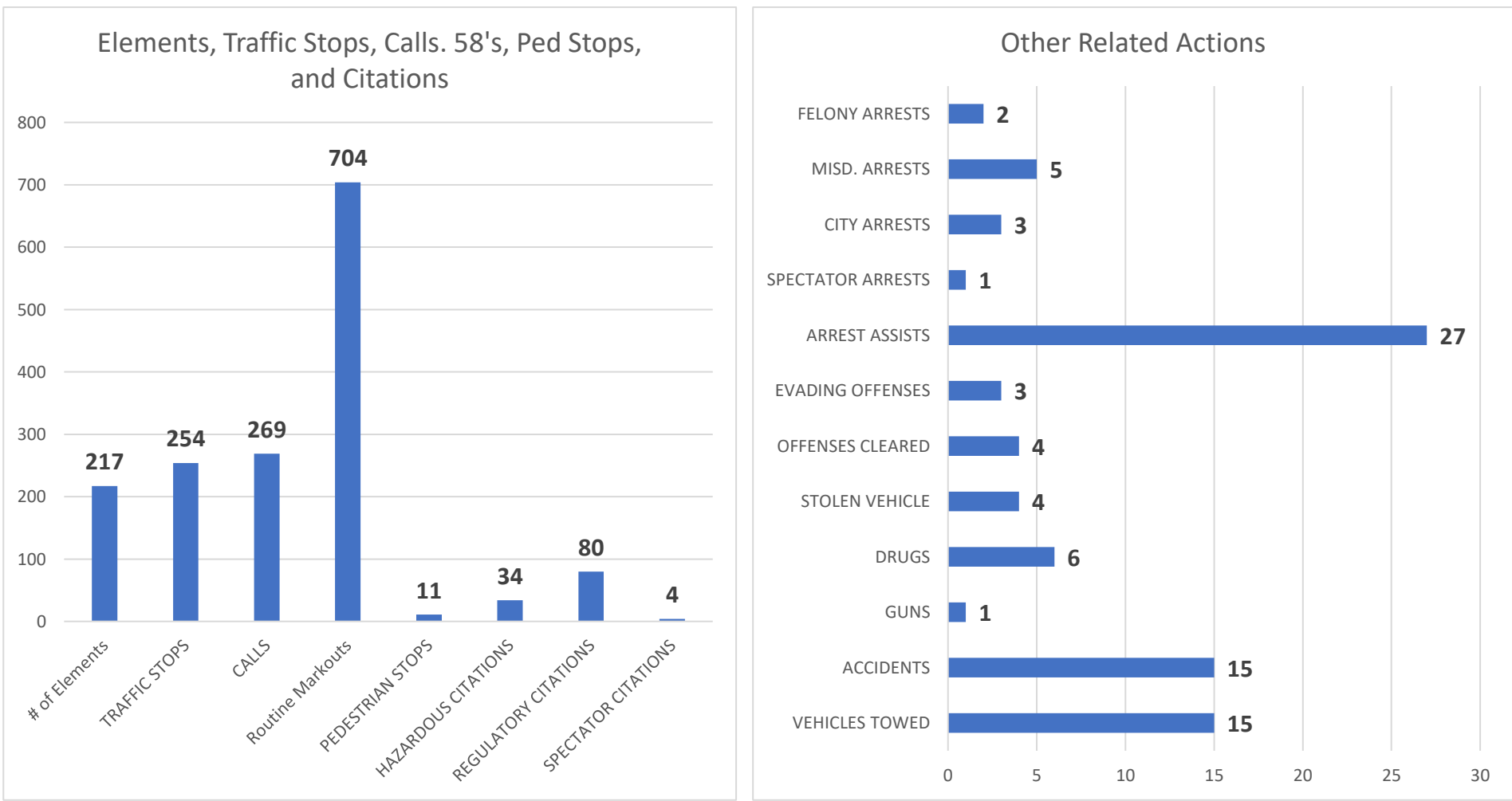
Racing / Speeding Hotspots

Takeover Locations

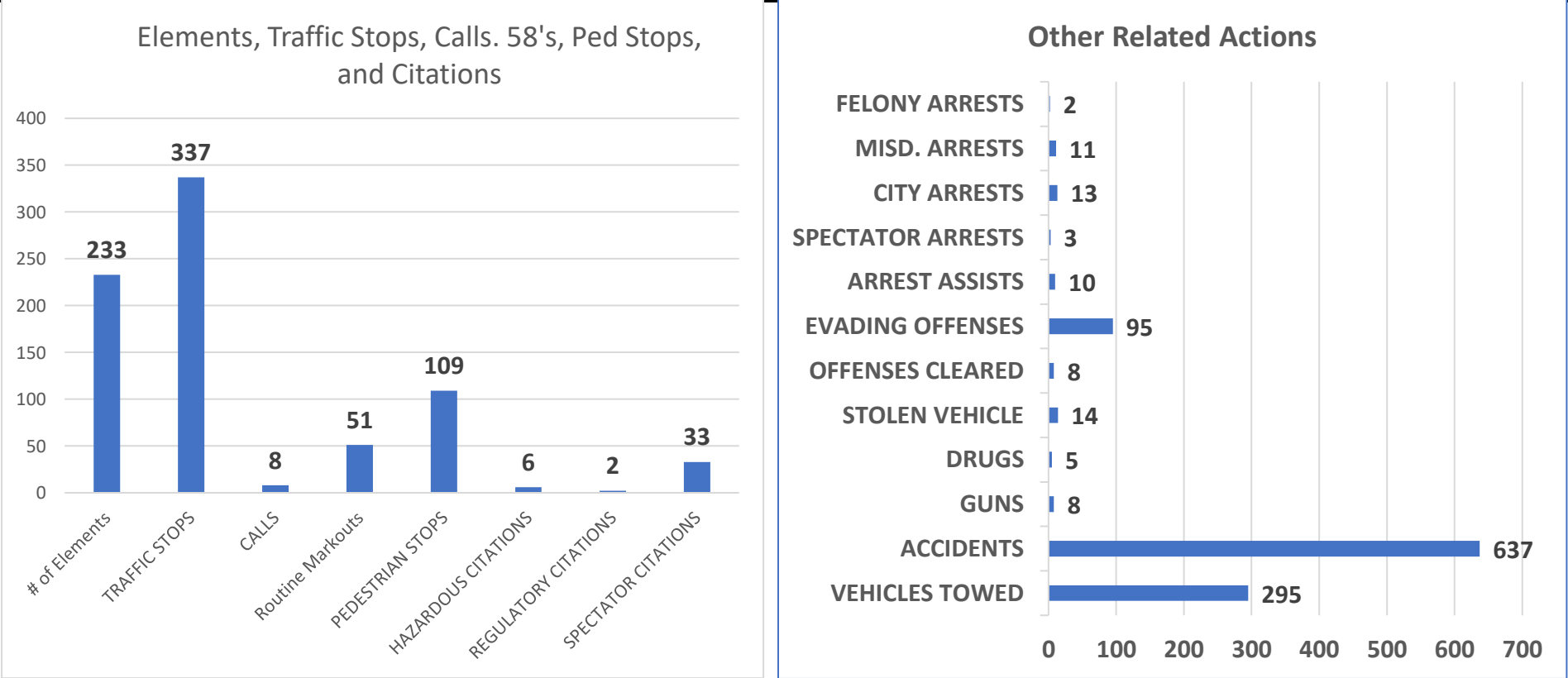


Racing / Speeding Operational Activity

November



December



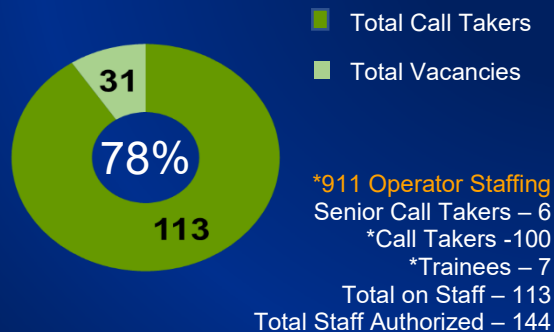
Notes:

Hazardous Citations: Citations involving safety violations such as red light / stop sign violations.

Regulatory Citations: Citations of an administrative violation such as registration, insurance, driver's license.

9-1-1 Communications Dashboard (December) 2022

Call Center Staffing



December 2022
Service Level

97.84%



YTD Level
Jan 1 – Dec 31, 2022

97.68%



Average Answer Time
December 2022

0:02



December 2022
Total 9-1-1 Calls

153,187



Call Takers in Training

7



Call Takers in Background

2

Service Level Comparison

Month	FY'23	FY'22	FY'21
October	98.40%	88.83%	68.97%
November	98.58%	94.57%	73.94%
December	97.84%	97.60%	71.90%
January		98.07%	72.54%
February		99.01%	52.91%
March		98.16%	56.59%
April		97.87%	60.24%
May		97.82%	41.51%
June		97.48%	55.04%
July		94.39%	81.88%
August		96.92%	88.27%
September		98.26%	85.85%

The NENA standard recommends 90% of all incoming calls be answered in 10 seconds or less

Total Emergency Calls

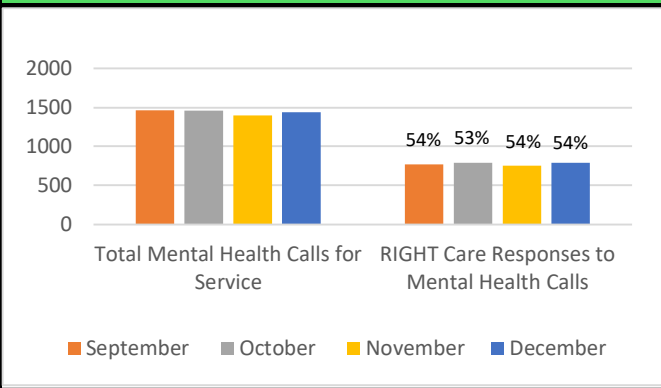
Month	FY' 23	FY' 22	FY' 21
October	152,305	169,217	165,038
November	139,556	146,055	154,647
December	153,187	155,427	158,259
January		142,329	152,558
February		126,752	165,670
March		149,460	170,351
April		154,103	169,187
May		162,569	193,895
June		154,464	187,044
July		167,423	183,655
August		156,616	163,077
September		152,545	160,078

FY' 22 Total **1,836,960** FY' 21 Total **2,023,459** = **9.22%** (decrease)

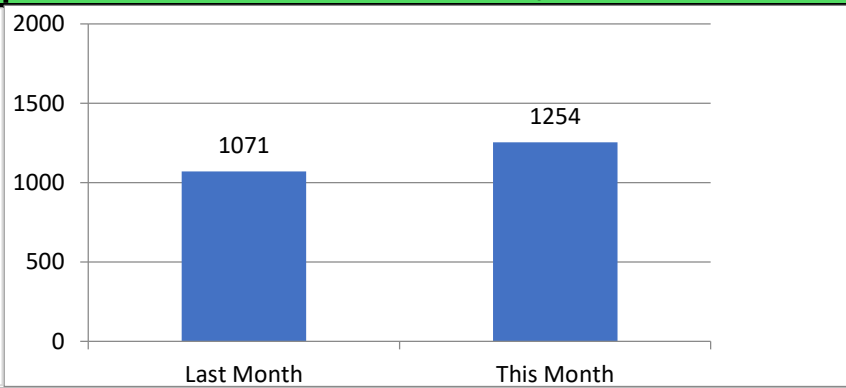
Office of Integrated Public Safety Solutions - December 2022 Dashboard

Rapid Integrated Group Healthcare Team

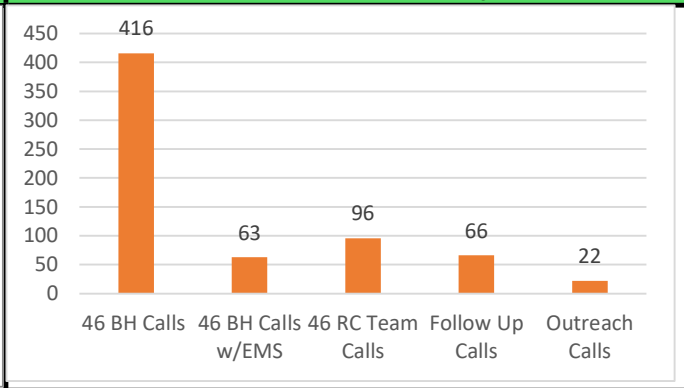
Percent of All Behavioral Health Calls Answered	
2019	92%
2020	92%
2021	92%
2022	92%
2023	92%
2024	92%
2025	92%
2026	92%
2027	92%
2028	92%
2029	92%
2030	92%



Total Number of 911 Calls Answered by RIGHT Care Teams	
2019	1,000
2020	1,000
2021	1,000
2022	1,000
2023	1,000
2024	1,000
2025	1,000
2026	1,000
2027	1,000
2028	1,000
2029	1,000
2030	1,000



Behavioral Health Calls Answered By RIGHT Care



DPD Right Care Activity	
1	1.00
2	2.00
3	3.00
4	4.00
5	5.00
6	6.00
7	7.00
8	8.00
9	9.00
10	10.00
11	11.00
12	12.00
13	13.00
14	14.00
15	15.00
16	16.00
17	17.00
18	18.00
19	19.00
20	20.00
21	21.00
22	22.00
23	23.00
24	24.00
25	25.00
26	26.00
27	27.00
28	28.00
29	29.00
30	30.00
31	31.00
32	32.00
33	33.00
34	34.00
35	35.00
36	36.00
37	37.00
38	38.00
39	39.00
40	40.00
41	41.00
42	42.00
43	43.00
44	44.00
45	45.00
46	46.00
47	47.00
48	48.00
49	49.00
50	50.00
51	51.00
52	52.00
53	53.00
54	54.00
55	55.00
56	56.00
57	57.00
58	58.00
59	59.00
60	60.00
61	61.00
62	62.00
63	63.00
64	64.00
65	65.00
66	66.00
67	67.00
68	68.00
69	69.00
70	70.00
71	71.00
72	72.00
73	73.00
74	74.00
75	75.00
76	76.00
77	77.00
78	78.00
79	79.00
80	80.00
81	81.00
82	82.00
83	83.00
84	84.00
85	85.00
86	86.00
87	87.00
88	88.00
89	89.00
90	90.00
91	91.00
92	92.00
93	93.00
94	94.00
95	95.00
96	96.00
97	97.00
98	98.00
99	99.00
100	100.00

Activity	This Month	YTD
Clients Served	763	8,182
Calls Answered	1,254	12,821
Jail Diversions	56	778
Total Outreach Calls	22	293
Total Follow up Calls	66	871
Total	2161	22,945
FY 21-22 Expansion	In Progress	17 teams operating

Nuisance Abatement

Activity	This Month	FYTD
Properties Investigated	36	288
Contacts with property owners	72	442
Meetings attended	59	582
Cases closed	0	43

Risk Terrain Modeling Area Environmental Interventions

Interventions	This Month	FYTD
Code violations identified and worked	1,085	3,726
Code cases complete by owner compliance	37	172
Code cases complete through city intervention	65	234
Commercial business inspections	535	1,554
Vacant lots remediated	21	123
Zoning cases worked	350	910
Substandard structure cases worked	315	1,314

City Funded Violence Interruption Programs

<p> Youth Advocate Programs </p>
--

Activity	This Month	Year to Date
Violence Interruption Contacts	5	13
Mentoring Contacts	149	631
Social Service Referrals	60	107
Employment Opportunity Referral	33	62
Hospital Response	1	1
Community Engagement Events	7	20
Coordination Meetings	8	20
Youth Programs	3	8

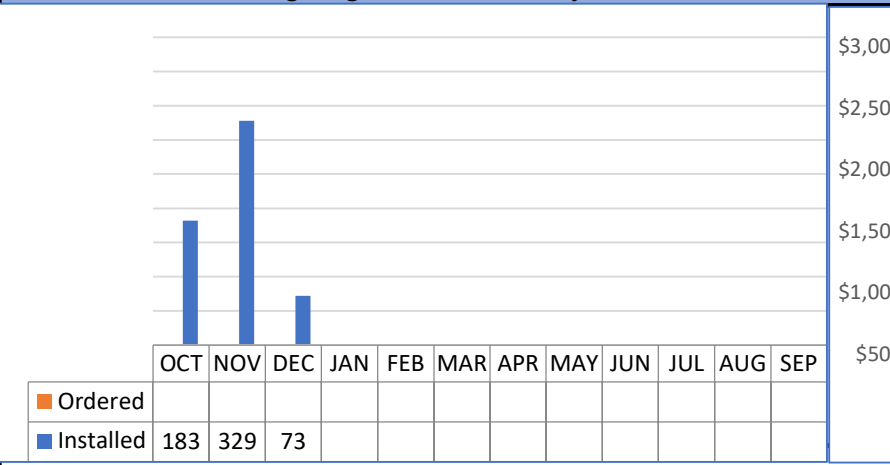
Multifamily Inspection & Compliance Action Team

Activity	This Month	YTD
Multifamily Property Deficiencies Identified	30	1303
Deficiencies Addressed by Property Owner	145	503
In Progress Deficiencies to be Addressed	17	800

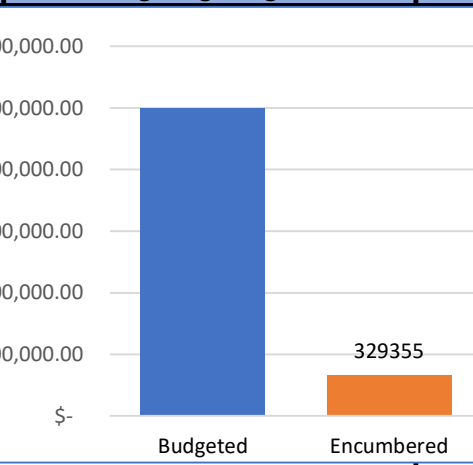
Crisis Intervention Team

Referrals Received	This Month	Year to Date
DFR Referral	2	66
DPD Referral	82	1,097
Community Referral	2	51
Clients Served	This Month	Year to Date
Verified Social Service Referrals	21	435

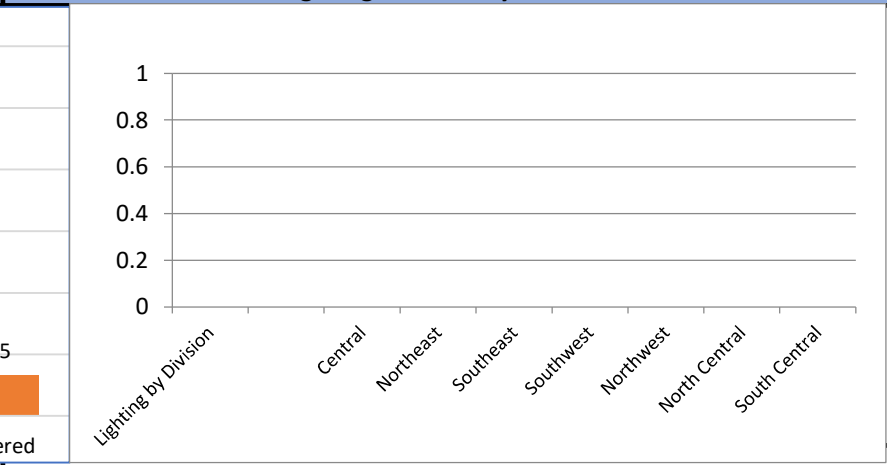
Lighting Enhancement Projects



Lighting Budget

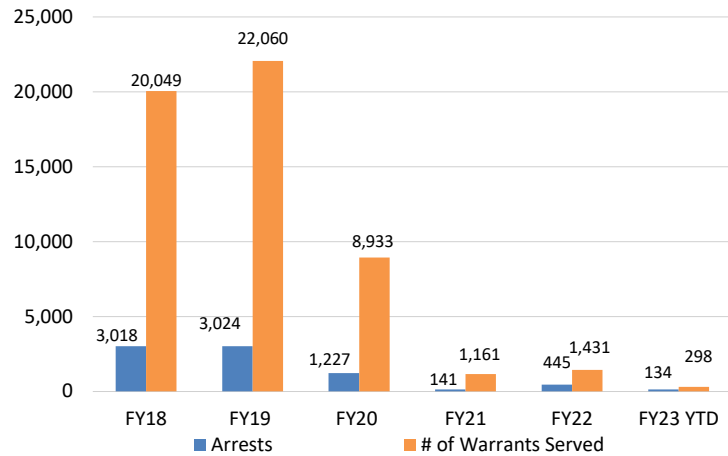


Lighting Ordered by Division	
Division	Lighting
1	100
2	200
3	300
4	400
5	500
6	600
7	700
8	800
9	900
10	1000
11	1100
12	1200
13	1300
14	1400
15	1500
16	1600
17	1700
18	1800
19	1900
20	2000
21	2100
22	2200
23	2300
24	2400
25	2500
26	2600
27	2700
28	2800
29	2900
30	3000
31	3100
32	3200
33	3300
34	3400
35	3500
36	3600
37	3700
38	3800
39	3900
40	4000
41	4100
42	4200
43	4300
44	4400
45	4500
46	4600
47	4700
48	4800
49	4900
50	5000
51	5100
52	5200
53	5300
54	5400
55	5500
56	5600
57	5700
58	5800
59	5900
60	6000
61	6100
62	6200
63	6300
64	6400
65	6500
66	6600
67	6700
68	6800
69	6900
70	7000
71	7100
72	7200
73	7300
74	7400
75	7500
76	7600
77	7700
78	7800
79	7900
80	8000
81	8100
82	8200
83	8300
84	8400
85	8500
86	8600
87	8700
88	8800
89	8900
90	9000
91	9100
92	9200
93	9300
94	9400
95	9500
96	9600
97	9700
98	9800
99	9900
100	10000

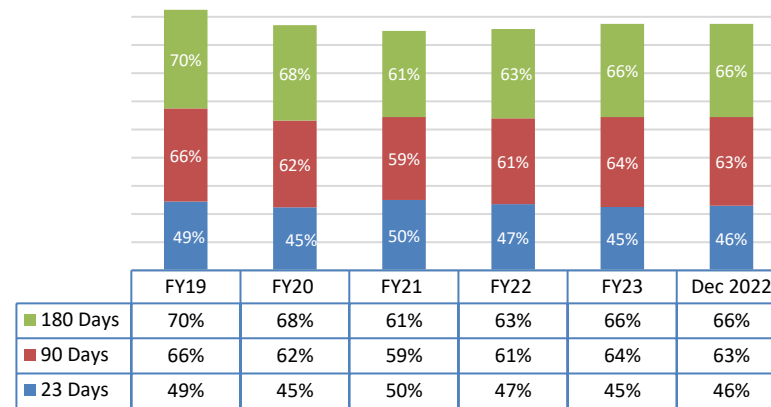


Municipal Court Dashboard: Month Ending December 31, 2022

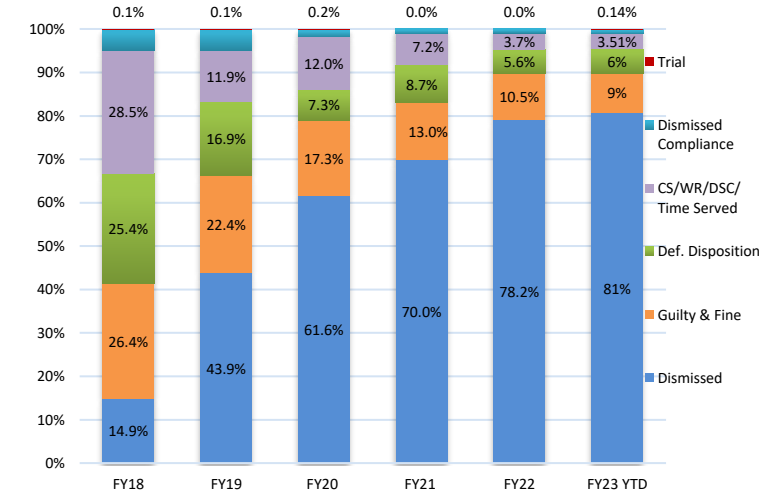
Warrant Enforcement



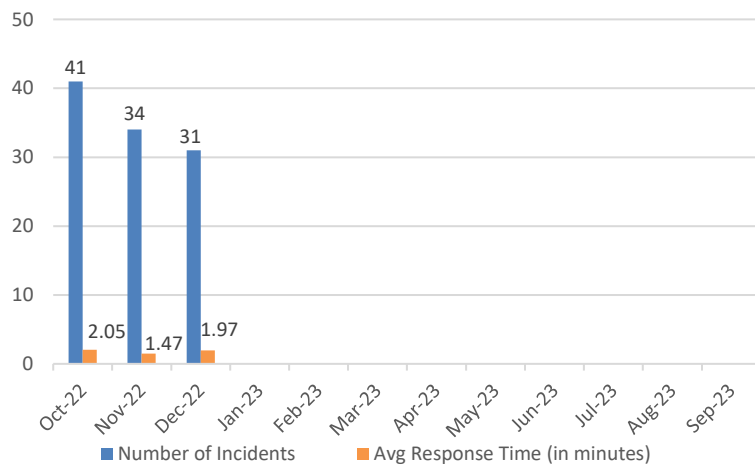
Defendant's Cumulative Response Rate Looking Back 23, 90 & 180 Days



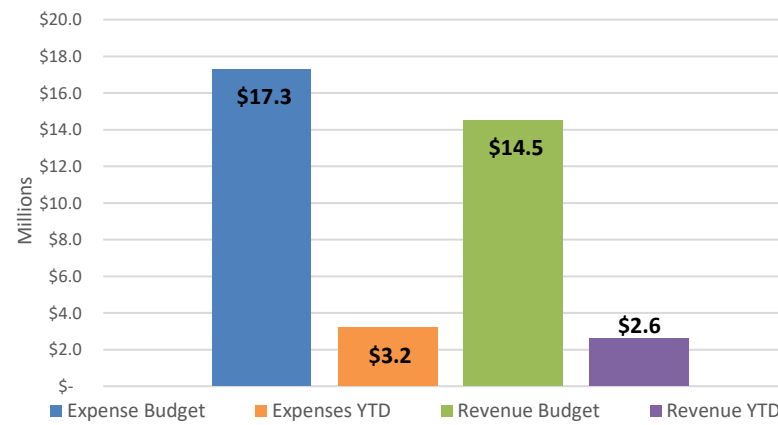
Courthouse Dispositions



Security Incidents and Response Time

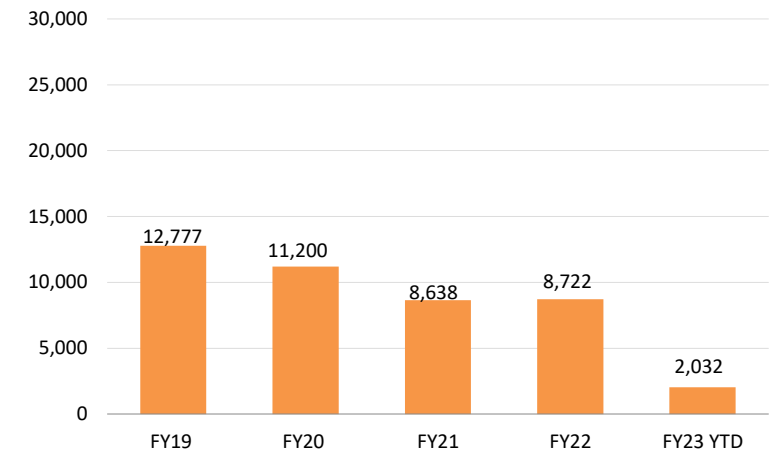


*Municipal Court Budget

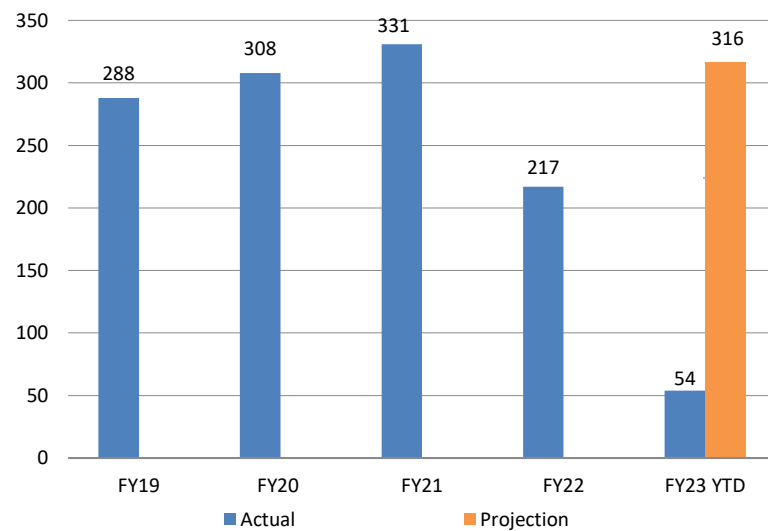


*YTD numbers are based on estimates since final data is not available at this time

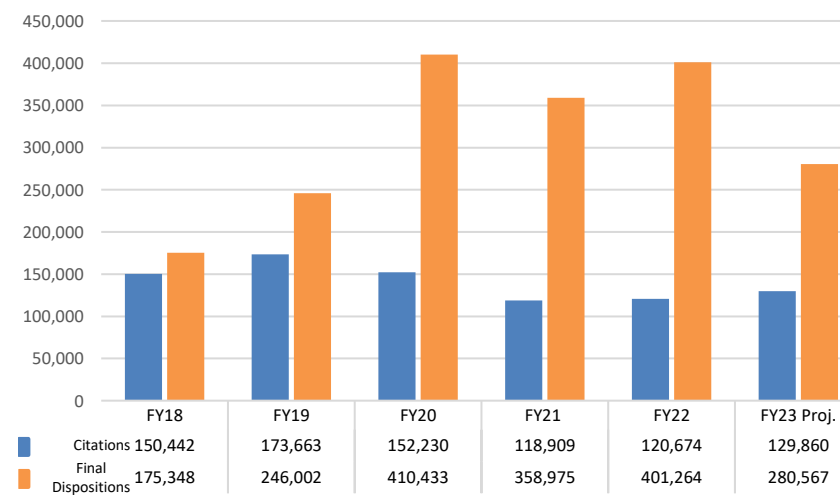
City Detention Center Book-Ins



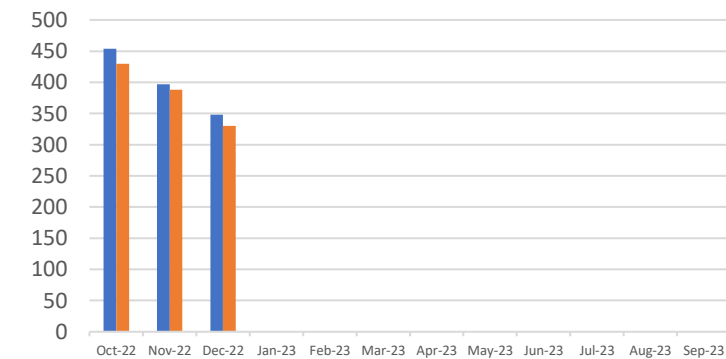
Environmental Cases Filed



Citation Count & Final Dispositions



Sobering Center Performance



Date	Admissions	Admissions Interviewed	Interviewed Homeless	Total Interviewed	Homeless Percentage	Provided Services	Percentage	Repeat Offenders
Dec-22	348	330	44	94.8%	13.3%	48	14.5%	11
FY23 YTD	1199	1148	156	95.7%	13.6%	177	15.4%	15