

February 8, 2023

**WHEREAS**, on September 28, 2016, City Council by Resolution 16-1549 authorized the initial acquisition contract with Medical Priority Consultants, Inc. dba Priority Dispatch Corp. for the purchase of licenses, maintenance, and training for an emergency priority dispatch software system that was implemented in the summer of 2017 after installation and training of the Dallas Fire-Rescue (DFR) first response dispatchers; and

**WHEREAS**, the City Council Pursuant to Resolution No. 21-1682 authorized a service price agreement with Medical Priority Consultants, Inc. dba Priority Dispatch Corp. (VS0000063998) approved as to form by the City Attorney for annual licensing, maintenance, and training for an emergency priority dispatch software system for the Fire-Rescue Department for a term of three years; and

**WHEREAS**, the DFR have successfully utilized the software since inception in 2016 to enhance deployment of Emergency Medical Service (EMS) resources in a more effective and efficient manner resulting in efficiencies and improved response time to high priority EMS calls for service via the 911 system; and

**WHEREAS**, the Priority Dispatch Corp offers (1) a Spanish version of the Medical Priority Dispatch System that language concordance between emergency caller and fire dispatchers which is an important factor in providing effective quality emergency assistance and (2) the fire priority dispatch system protocol (FPDS) component that establishes a unified standard that helps ensure that each caller receives comparable levels of service; and

**WHEREAS**, the City desires to procure and provide an effective, efficient, and comprehensive emergency priority response dispatch system with the necessary protocol components from Priority Dispatch Corp. for use by the fire dispatchers at the Dallas Fire-Rescue Dispatch and Communication Center to ensure a diverse and equitable service delivery.

**WHEREAS**, on June 23, 2021, City Council authorized the acceptance of grant funds from the U.S. Department of Treasury for the Coronavirus Local Fiscal Recovery Fund to provide relief during the ongoing COVID-19 pandemic by Resolution No. 21-1149.

**WHEREAS**, on September 22, 2021, City Council authorized the final reading and adoption of the appropriation ordinance for the FY 2021-22 City of Dallas Operating, Capital, and Grant & Trust Budgets, which included the ARPA funds from the U.S. Department of Treasury for the Coronavirus Local Fiscal Recovery Funds by Resolution No. 21-1590.

**Now, Therefore,**

**BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF DALLAS:**

February 8, 2023

**SECTION 1.** That the City Manager is hereby authorized to execute the Supplemental Agreement No. 1 to add: (1) the Spanish Version of the medical priority dispatch system protocols in the amount not to exceed \$22,000.00, and (2) the licensing, training, implementation, and maintenance of PDC's products and services, altogether the Fire Priority Dispatch System ("FPDS") in the amount of \$221,338.50, to the service price agreement with Medical Priority Consultants, Inc. dba Priority Dispatch Corp. (VS0000063998), a sole source contractor, approved as to form by the City Attorney, for the Fire-Rescue Department for a term of twenty months, in the total amount not to exceed \$243,398.50.

**SECTION 2.** That the Chief Financial Officer is hereby authorized to disburse funds in an amount not to exceed \$243,398.50 to Medical Priority Consultants, Inc. dba Priority Dispatch Corp. from the Coronavirus State and Local Fiscal Recovery Fund FC18, Department DFD, Unit AD06, Object Code 3438, Encumbrance/Contract No. DFD-2021-00016481.

**SECTION 3.** That this resolution shall take effect immediately from and after its passage in accordance with the provisions of the Charter of the City of Dallas, and it is accordingly so resolved.