

Memorandum



CITY OF DALLAS

DATE March 3, 2023

Honorable Members of the Public Safety Committee

TO Adam McGough (Chair), Cara Mendelsohn (Vice Chair), Tennell Atkins, Jesse Moreno, Jaime Resendez, Casey Thomas, Gay Donnell Willis

SUBJECT **Dallas Fire-Rescue's Public Safety Dashboard- February 2023**

Dallas Fire-Rescue total dispatch numbers for the month of February has been 18,994 thus far. As you are aware, DFR has a stated goal of 90% achievement of the metrics of EMS response within 9 minutes and Structure Fire Response within 5:20. Both the structure fire metric and the EMS metric were below our target for February at 86% and 81% respectively. This was caused by the winter storm the first week of the month which caused an increase in runs and a decrease in response times.

There are 6 significant fires for the month of February which was equal to the 6 that occurred in January. There was a decrease in inspections, re-inspections due to the weather, and smoke detector installations remained neutral. The rescue unit hours of utilization (UHU) numbers decreased to 37% overall.

For your quick reference, you can access DFR's Dashboard using the following link:
<https://dallascitydata.dallascityhall.com/views/DFRDashboardbanner1/911DALLASFIRE-RESCUEINCIDENTSRESPONSETIMES?.isGuestRedirectFromVizportal=y&embed=y>

We welcome feedback and suggestions for improvement. Please continue to explore the dashboard and let us know if you have any questions or would like to see any changes/additions. Feel free to contact Executive Assistant Chief Randall (Bret) Stidham at randall.stidham@dallasfire.gov.

Jon Fortune
Deputy City Manager

c: T.C. Broadnax, City Manager
Tammy Palomino, Interim City Attorney
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizar Tolbert, Deputy City Manager

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Dr. Robert Perez, Assistant City Manager
Carl Simpson, Assistant City Manager
Jack Ireland, Chief Financial Officer
Genesis D. Gavino, Chief of Staff to the City Manager
Directors and Assistant Directors



DFR Executive Summary for Month Ending: February 2023



42,099

Total 911 DFR Incidents
Incidentes totales de 911 DFR

81%

Medical Responses within 9 minutes
Respuestas médicas en 9 minutos o menos

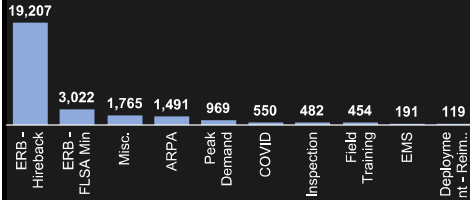
37%

Medical Responses within 5 minutes
Respuestas médicas en 5 minutos o menos

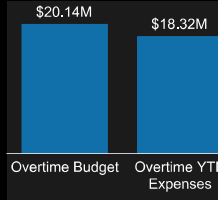
86%

Structure Fire Responses within 5 minutes, 20 seconds
Respuestas a incendios estructurales en 5 minutos, 20 segundos o menos

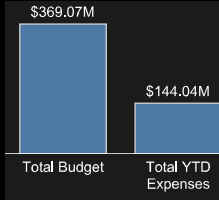
Overtime Hours Breakdown Categorías de Horas Extras Trabajadas



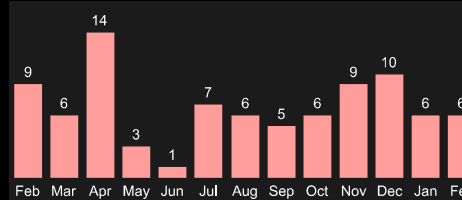
Sworn Overtime Presupuesto de Horas Extras



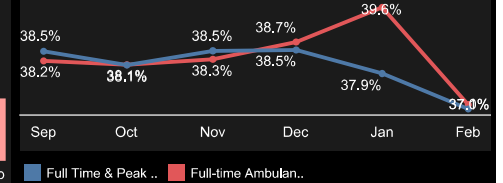
Total Budget* Presupuesto



Significant Fires Incendios Significativos por Mes



Ambulance Unit Hour Utilization Rate Tasa de Utilización de Ambulancias (Optimal 25-30%)

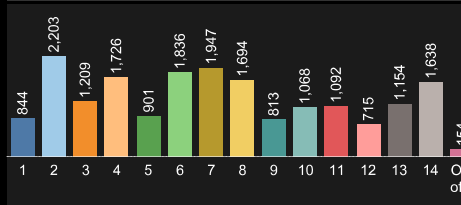


Sworn Staffing & Hiring Categorías de Personal

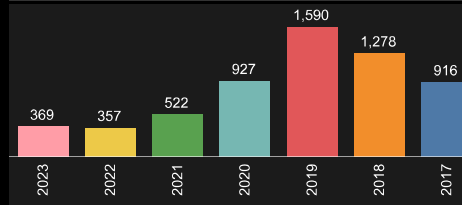
	2021	2022	2023
EMS & Emergency Respo..	1,670	1,659	1,606
Dispatch Comms & GIS	61	62	60
Fire Prevention & Inspecti..	94	85	93
Training & Recruitment	104	127	176
Arson Investigation EOD	20	21	25
Aircraft Rescue Fire Fight..	37	34	45
Total Staff	1,986	1,988	2,005

Number of Frontline Paramedics	840
Total Number of Active Paramedics	1,502

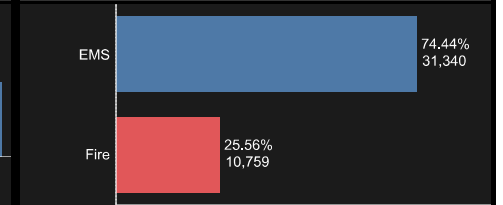
Incident Response Data by Council District Incidentes por Distrito del Concejo Municipal



Smoke Detector Installs Instalaciones de Alarma de Humo



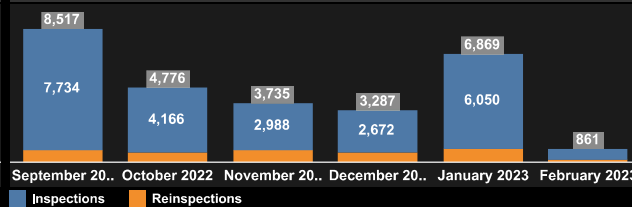
Fire Communications & Dispatch Despachos por Categorías de Incidente



Arson Investigation Case Breakdown Investigaciones de Incendio Provocado



Inspections & Re-Inspections Inspecciones de Estructuras



Academy Breakdown Información de la Academia

Class:	365	366	367	368	369	370	371	372
# of Trainees	14	14	15	15	21	23	24	22
Start Date	Oct-21	Oct-21	Feb-22	Feb-22	Jul-22	Jul-22	Oct-22	Oct-22
End Date	Feb-23	Feb-23	May-23	May-23	Oct-23	Oct-23	Jan-24	Jan-24
ERB Assigned	Mar-23	Mar-23	Jun-23	Jun-23	Nov-23	Nov-23	Jan-24	Jan-24

* YTD-Exp - Do Not Include Encumbrances **Not the full month of February ***Smoke Detector Installs estimated

Memorandum



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TO: Honorable Members of the Public Safety Committee
Adam McGough (Chair), Cara Mendelsohn (Vice Chair), Tennell Atkins, Jesse Moreno,
Jaime Resendez, Casey Thomas, Gay Donnell Willis

SUBJECT: **Dallas Police Department (DPD) Dashboard- February 2023**

The Dallas Police Department (DPD) continues to focus on violent crime reduction throughout the city. Violent Crime is up 6.6% Year to Date (YTD), with 106 crimes over the last YTD. Total Crime is down 3.5% YTD due to 579 fewer offenses. Aggravated assaults have increased which appears to be due to single incidents having multiple complainants. DPD is using all available resources to help investigate these offenses to determine the cause.

For your quick reference, you can access DPD's Dashboard using the following link:
[DPD Dashboard](#)

We welcome feedback and suggestions for improvement. Please continue to explore the dashboard and let us know if you have any questions or would like to see any changes/additions. Feel free to contact Executive Assistant Chief Lonzo Anderson at lonzo.anderson@dallaspolice.gov

Please contact me if you have any questions or need additional information.

Jon Fortune
Deputy City Manager
[Attachment]

cc:

T.C. Broadnax, City Manager
Tammy Palomino, Interim City Attorney
Mark Swann, City Auditor
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Dallas Crime Analytics Overview

Resumen de las Analíticas de Delitos en Dallas

Summary of crime data

Select Year 2023

View Summary

Dark Mode



Select Months Completed Months

Select Page

8,488

Total Crimes
Crímenes Totales

971

Violent Crimes
Crímenes Violentos

1,208

Family Violence Crimes
Crímenes por Violencia Familiar

3

Hate Crimes
Crímenes de Odio

Select Crime Type to Filter Page

All

Violent Crimes

Family Violence

Hate Crimes

Crime Map

Heat Map

Mapa de Área Críticas

Select Map Type

Heat Map

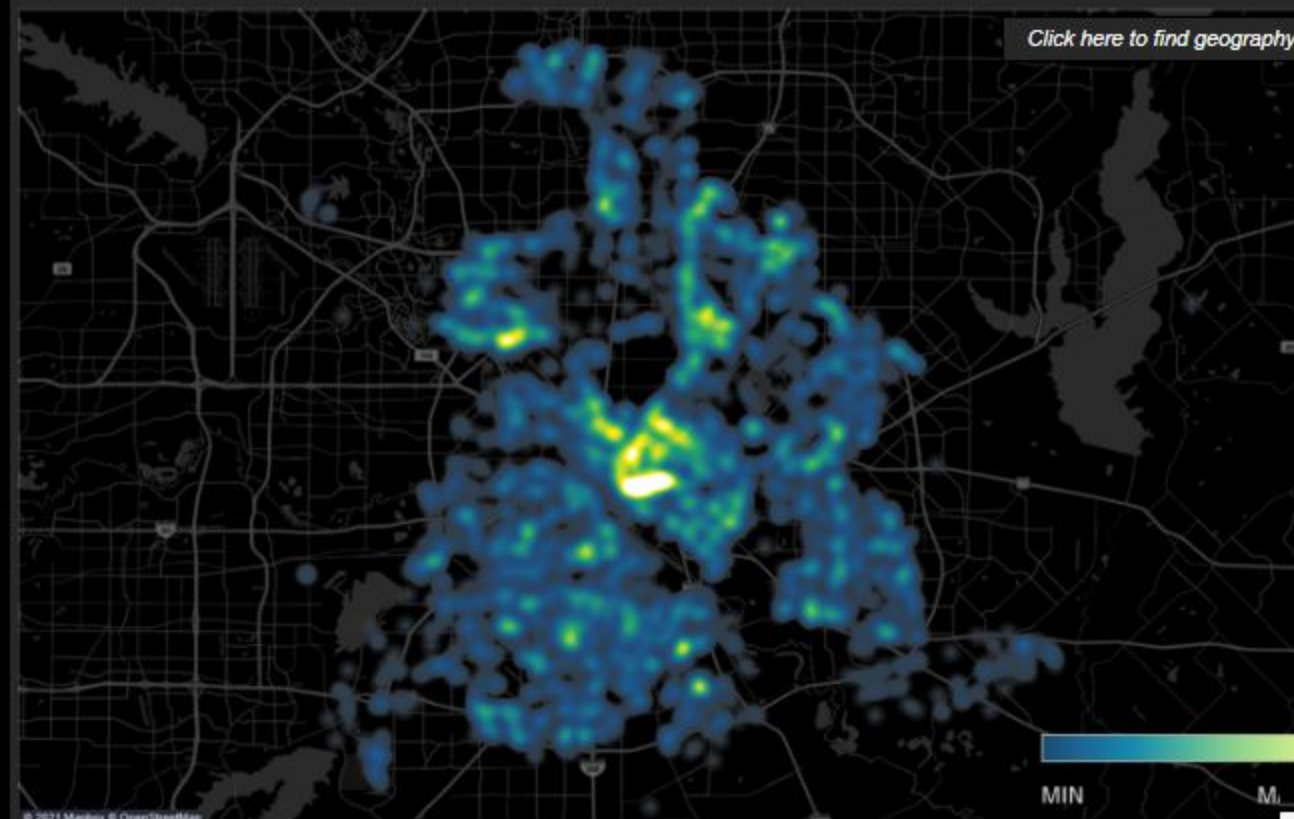
Select Geography

Division

Select Metric

Count

[Click here to find geography](#)



Select or draw a shape on the map to filter the data. After drawing, click to remove. Select Geography and Select Metric parameters do not update the heat map. Lake Ray Hubbard is filtered from the District map and ZIP codes are cropped to Dallas city limits.

Crimes by Division

Crímenes por División



1,339
CEN



925
N CEN



1,387
NE



1,249
NW



1,079
S CEN



1,222
SE

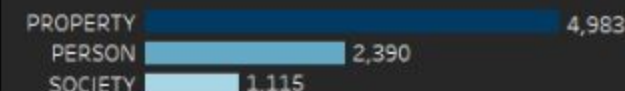


1,273
SW

Search For Area

Crimes Against

Crímenes por Víctima



Crimes

Crímenes

Select Crime Category

(All)

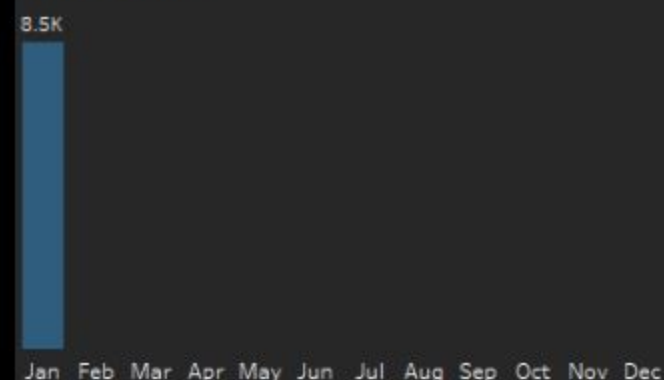


Hover over the bars or numbers for definitions. Control+click to select multiple crimes.

1.76 Murders per 100K people in Dallas
Homicidios per cada 100K personas en Dallas

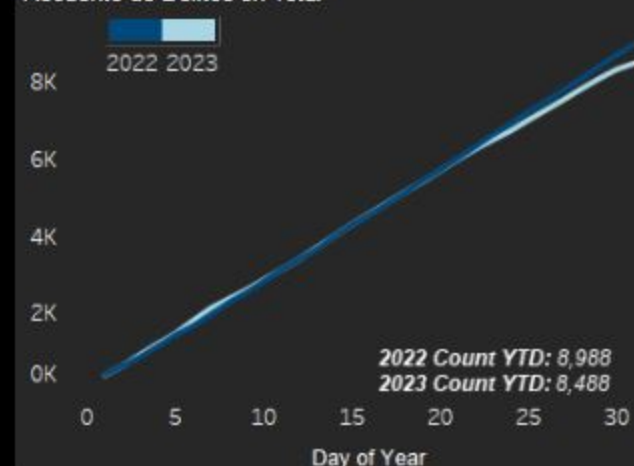
Crimes by Month

Crímenes por Mes



Crime Count Running Total

Recuento de Delitos en Total



2022 Count YTD: 8,988
2023 Count YTD: 8,488

Count: the number of crimes that have occurred year-to-date
(January 1, 2023 through January 31, 2023)

Notes: Data is not final and is subject to change for several reasons including the following: delayed crime reporting (crime counts are based on the date the crime occurred not the date the crime is reported), updates to the crime report (details of the report might be edited as crimes are investigated), and changes made to NIBRS crime codes as determined by the State of Texas or the FBI. To find your neighborhood police officer (NPO) click [here](#). Dashboard created by Office of Data Analytics and Business Intelligence.

Data through 2/9/2023

CITY WIDE SUMMARY OF CRIME STATISTICS

2023

Total Crimes

Total crimes counted according to NIBRS rules

16,085 crimes in 2023 YTD

16,664 crimes in 2022 YTD

-579 (-3.5%) change year-over-year

Violent Crimes

Violent crimes are Aggravated Assault, Murder & Non-negligent Manslaughter, Robbery, Rape, Sodomy, Sexual Assault with an Object, Fondling, Incest, and Statutory Rape.

1,705 crimes in 2023 YTD

1,599 crimes in 2022 YTD

106 (6.6%) change year-over-year

Violent Crime Breakdown

	YTD	YTD Previous	YTD Y/Y %	YTD Y/Y Count
AGGRAVATED ASSAULT	1,246	1,100	13.3%	146
ROBBERY	322	372	-13.4%	-50
RAPE	61	37	64.9%	24
MURDER & NONNEGLIGENT MANSLAUGHTER	41	36	13.9%	5
FONDLING	28	23	21.7%	5
SEXUAL ASSAULT WITH AN OBJECT	5	7	-28.6%	-2
SODOMY	2	24	-91.7%	-22

Family Violence

Family Violence is an act by a member of a family or household against another member that is intended to result in physical harm, bodily injury, assault, or a threat that reasonably places the member in fear of imminent physical harm. The law excludes the reasonable discipline of a child.

2,225 crimes in 2023 YTD

2,477 crimes in 2022 YTD

-252 (-10.2%) change year-over-year

Hate Crimes

9 crimes in 2023 YTD

6 crimes in 2022 YTD

3 (50.0%) change year-over-year

Definitions

Crimes YTD: the number of crimes that have occurred year-to-date (January 1, 2023 to February 28, 2023)

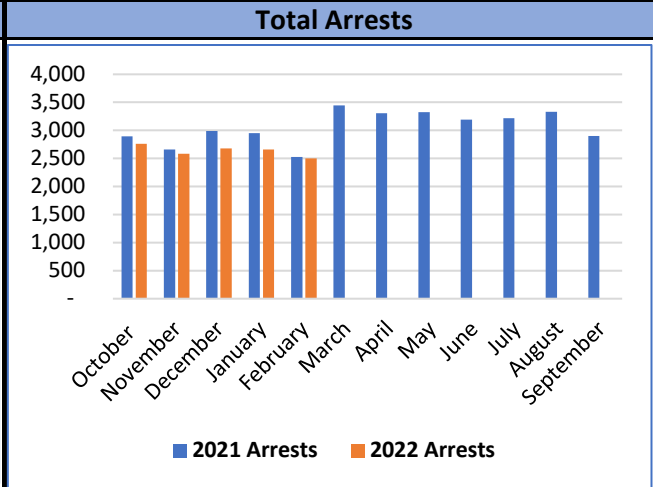
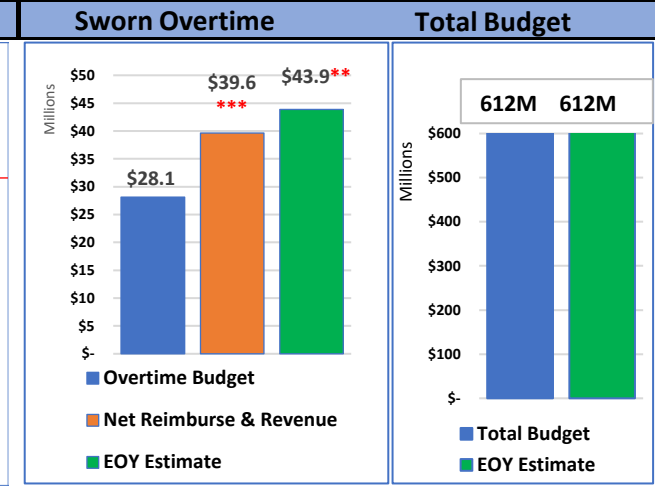
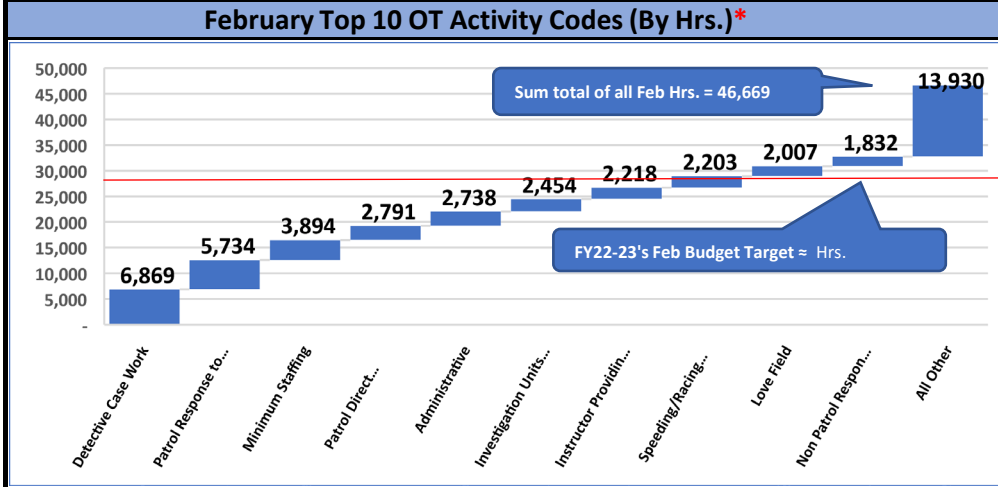
Crimes YTD last year: the number of crimes that occurred year-to-date last year (January 1, 2022 to February 28, 2022)

Change year-over-year: count change and percent change in the Crimes YTD compared to Crimes YTD last year

Dallas Police Department Dashboard February 2023

FY22-23 BUDGET	
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CRIME REPORTING*****



Year to Date Crime (NIBRS) January 1, 2023 - February 28, 2023							
		2023	2022	Count DIFF	% Change	Clearance Rate	
Person	Assault Offenses	4,174	4,266	-92	-2.2%	63.5%	
	Agg Assault FV	281	248	33	13.3%	-	
	Simple Assault FV	1,629	1,851	-222	-12.0%	-	
	Homicide Offenses	47	44	3	6.8%	61.4%	
	Murder & Nonnegligent Manslaughter	41	36	5	13.9%	-	
	Human Trafficking	1	4	-3	-75.0%	300.0%	
	Kidnapping / Abduction	27	19	8	42.1%	66.7%	
	Sex Offenses	94	91	3	3.3%	55.9%	
	Sub-Total	4,343	4,424	-81	-1.8%	63.4%	
Property	Arson	14	44	-30	-68.2%	21.4%	
	Bribery	-	1	-1	-100.0%	-	
	Burglary / Breaking & Entering	896	1,156	-260	-22.5%	7.9%	
	Counterfeiting / Forgery	33	57	-24	-42.1%	6.1%	
	Destruction / Vandalism	1,456	1,596	-140	-8.8%	9.4%	
	Embezzlement	31	68	-37	-54.4%	35.5%	
	Extortion / Blackmail	-	1	-1	-100.0%	-	
	Fraud	310	356	-46	-12.9%	57.4%	
	Larceny / Theft	4,034	4,403	-369	-8.4%	4.6%	
	Motor Vehicle Theft	2,194	2,059	135	6.6%	7.4%	
	Robbery	321	372	-51	-13.7%	21.6%	
	Stolen Property Offenses	141	124	17	13.7%	105.6%	
	Sub-Total	9,430	10,237	-807	-7.9%	10.3%	
Society	Animal Cruelty	13	17	-4	-23.5%	7.7%	
	Drug / Narcotics	1,597	1,560	37	2.4%	62.7%	
	Gambling	7	6	1	16.7%	14.3%	
	Pornography / Obscene Material	7	6	1	16.7%	128.6%	
	Prostitution Offenses	70	16	54	337.5%	84.3%	
	Weapon Law Violations	375	398	-23	-5.8%	71.3%	
		Sub-Total	2,069	2,003	66	3.3%	64.7%
	Total	15,842	16,664	-822	-4.9%	30.7%	

SWORN STAFFING AND HIRING FISCAL YEAR****

PATROL PERFORMANCE CALENDAR YEAR TO DATE									
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Function	FY 22-23 YTD	FY 21-22	FY 20-21	Crime Change by Division				Response time	
CBD	77	80	84	Person	Property	MTD Total	YTD Total	Priority 1	Priority 2
Central	186	180	185	19.17%	-8.35%	-2.33%	0.89%	7.39	37.73
NE	287	311	327	-14.95%	-9.30%	-11.52%	-10.94%	9.51	105.18
SE	270	279	304	14.66%	-1.32%	-4.43%	2.85%	10.57	130.67
SW	259	265	263	0.14%	-10.19%	-0.58%	-5.56%	10.96	87.38
NW	227	236	237	-10.51%	-8.34%	0.19%	-4.77%	8.53	42.98
NC	209	214	187	-23.58%	-4.87%	-14.17%	-11.07%	8.89	41.24
SC	255	264	314	1.23%	-10.83%	-10.15%	-5.24%	11.58	102.94
Nuisance Abatement	9	10	8	*CBD crime and response time data included in Central					
Community Affairs (NPO)	109	92	82	INTERNAL AFFAIRS*****					
Right Care	23	18	13						
Patrol Total	1,911	1,948	2,004	Complaint Type			2023 YTD	2022 YTD	% Change
Support	116	118	105	Investigations Completed			37	39	-5.1%
Administrative	146	136	126	Use of Force Complaints Received			18	13	38.5%
Investigations	473	462	479	Investigations Over 200 Days*****					
Tactical and Special Ops	277	256	257	Active Investigations		49	Awaiting Chief of Police Hearing		4
Trainees	139	164	149	Investigation suspended		17	Awaiting Bureau Chief Hearing		3
Total	3,062	3,084	3,120	Awaiting Corrective Action		5	Total		78

COMMUNICATIONS

911 Call Center Information

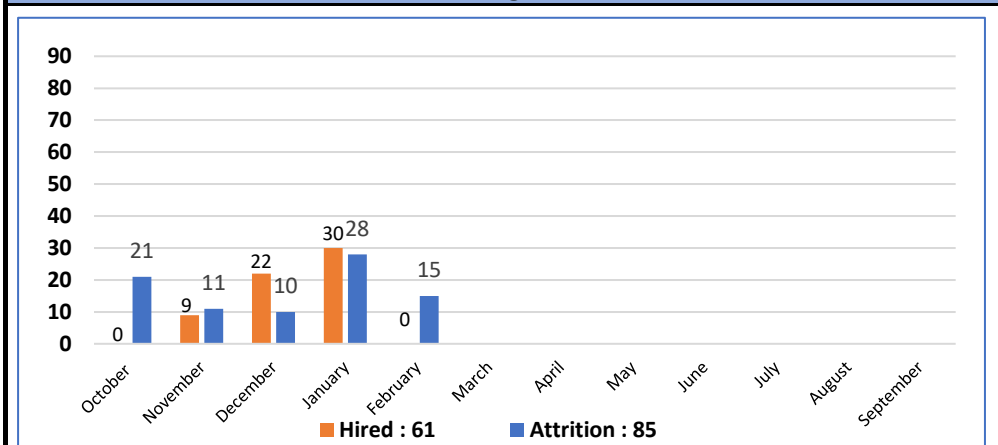
911 Calls MTD	Feb Avg Answer	Feb Service Level
137,468	0:02	98.25%

911 Operator Staffing

Trainee	Operator	Actual	Authorized
4	100	104	144

[illegible]

FY22-23 Hiring Goal : 250



Top 911 Calls

Type	Calls YTD	February-2023	February-2022
Major Disturbance	17,045	8,125	8,072

Other Incidents	8,123	3,868	4,123

Other Escalated	9,548	4,643	3,793
Suspicious Person	4,067	1,960	1,784
Minor Accident	3,716	1,809	2,056
Business Alarm	2,662	1,281	1,363
Major Accident	3,101	1,461	1,534
Loud Music	2,807	1,407	1,293
Burg Motor Veh	615	286	333
Crisis Intervention	2,103	1,038	875
911 Hang-up	870	462	441

February Reports

Expeditor Reports	DORS Reports
1,301	1,279

Dispatched Calls and Response Time

Date	Priority 1 Response Time	Priority 2 Response Time	Priority 3 Response Time	Priority 4 Response Time	Dispatched 911 Calls
Feb-23	10.13	86.80	531.41	551.77	40,504
YTD 2023	9.78	80.45	478.59	513.13	84,173
Feb-22	7.96	38.84	175.69	218.59	40,585
YTD 2022	8.02	38.44	172.52	218.00	85,384

Notes:

*DPD recently refined its >180 OT activity codes. New overtime activity codes further improve internal management opportunities as well as improve clarity/transparency to City Council. Results of these changes are now reflected in this report. Reimbursement hours are taken out.

***YE estimate based on FY23's YTD expenditure trends.

*** Reimbursement and Revenue for DPD

****Staffing shown is end of fiscal year actuals, Right Care officers and NPO tracked separately starting FY 20-21.

Support: Youth Outreach, Communications, Staff Review, Academy, Auto Pound, Detention Services, Crime Analysis, Property Recovery.

*****Other Incident Calls - used when a call is received but does not fit into any other category of signals. Ex. harassing phone calls, criminal trespass, death notifications

***** Other Escalated Calls - used when a call is received but does not fit into any other category of signals and is a priority in nature. Ex. person walking on the shoulder of freeway, suspicious activity that could lead to an offense.

***** Crime reporting now includes NIBRS data. Data is preliminary.

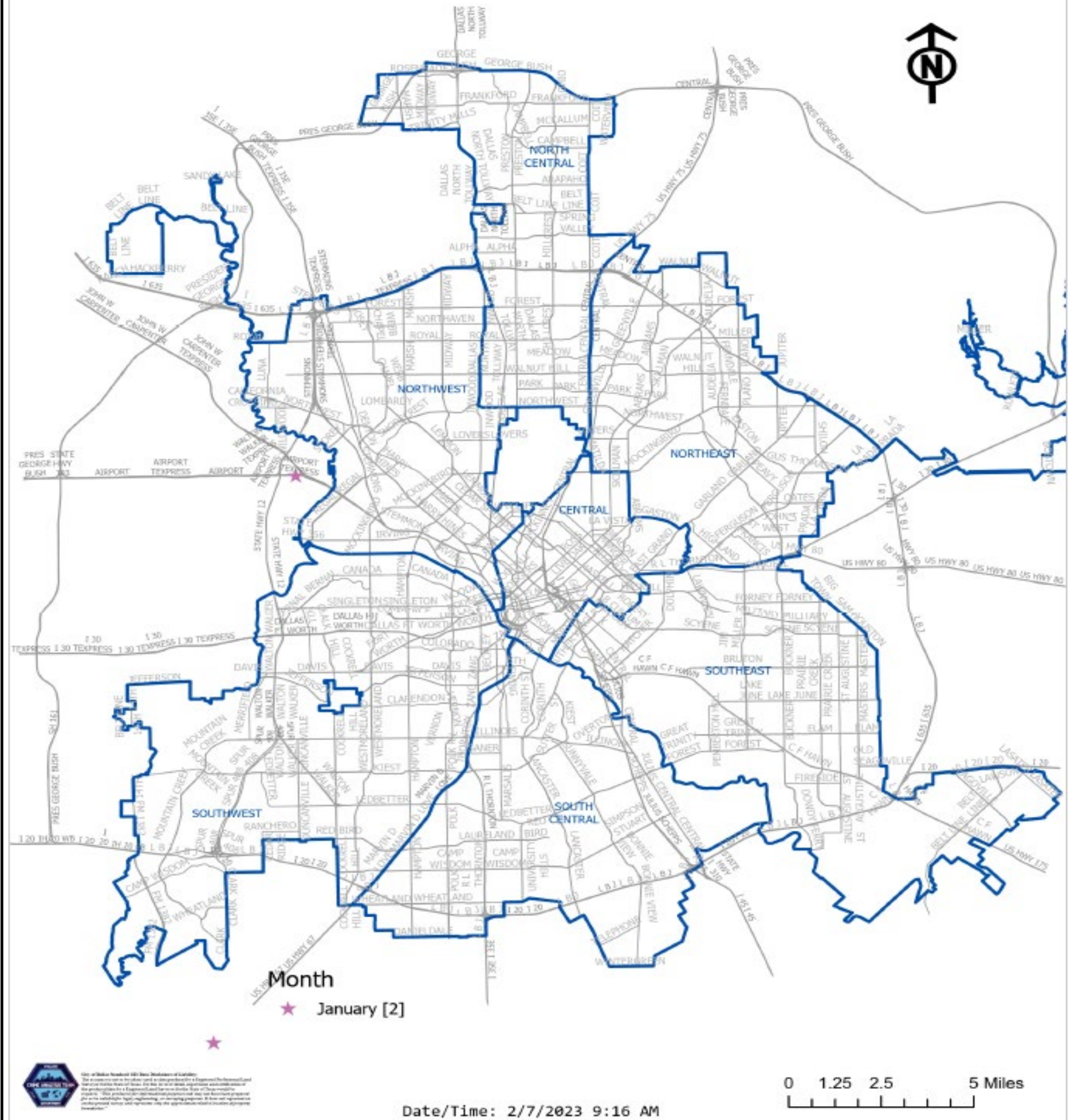
***** Investigations suspended : Awaiting criminal investigation. Awaiting Corrective Action: Cases not involving suspension

***** 53 Use of Force Complaints received in 2022. 16 Use of Force complaints occurred between 2018 and 2021.

Dallas Police Department Racing / Speeding Dashboard February 2023

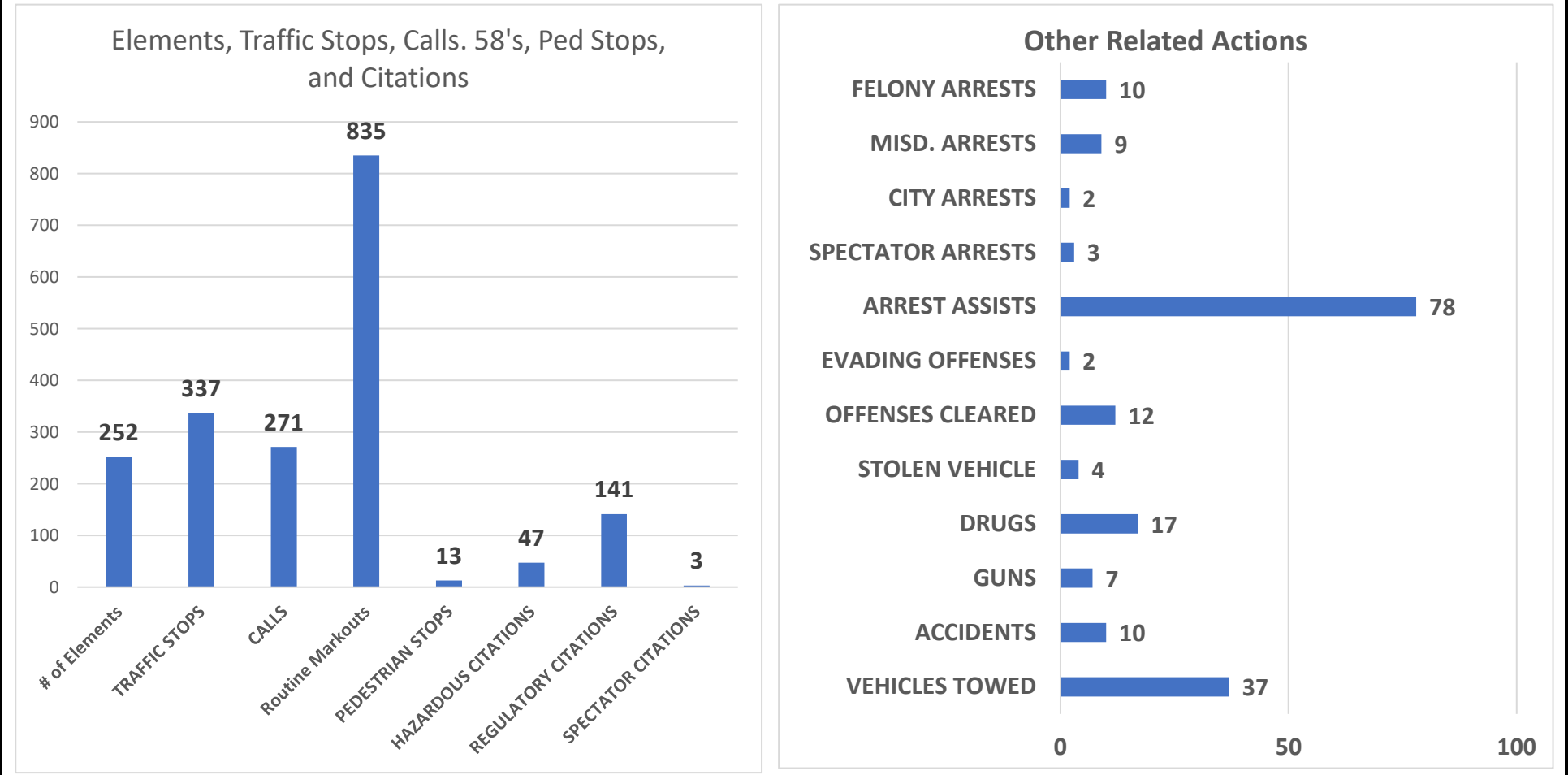
Racing / Speeding Hotspots

Takeover Locations

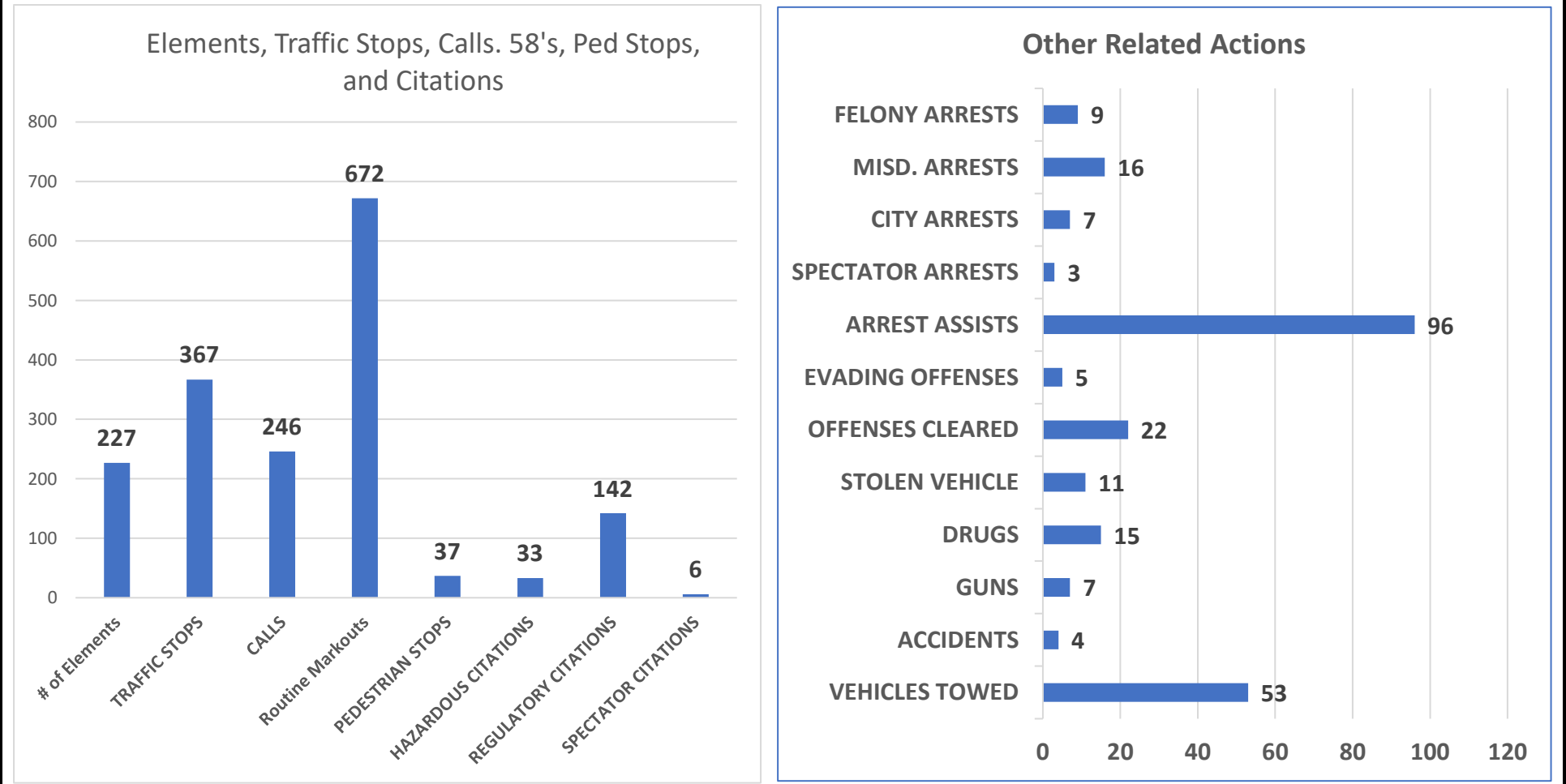


Racing / Speeding Operational Activity

January



February



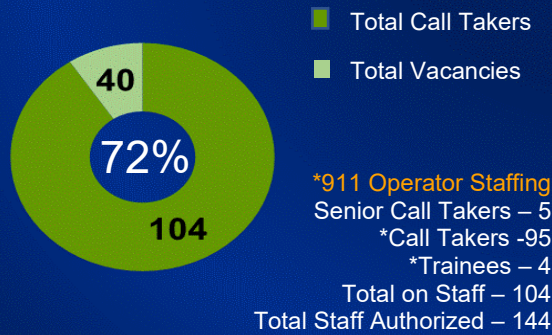
Notes:

Hazardous Citations: Citations involving safety violations such as red light / stop sign violations.

Regulatory Citations: Citations of an administrative violation such as registration, insurance, driver's license.

9-1-1 Communications Dashboard (February) 2023

Call Center Staffing



February 2023
Service Level

98.25%



YTD Level
Jan 1 – Feb 28, 2023

98.25%



Average Answer Time
February 2023

0:02



February 2023
Total 9-1-1 Calls

137,468



Call Takers in Training

4



Call Takers in Background

5

Service Level Comparison

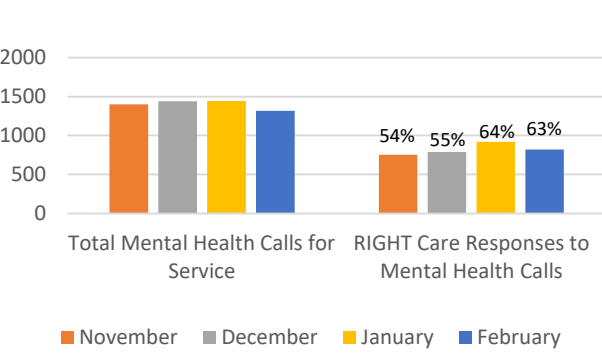
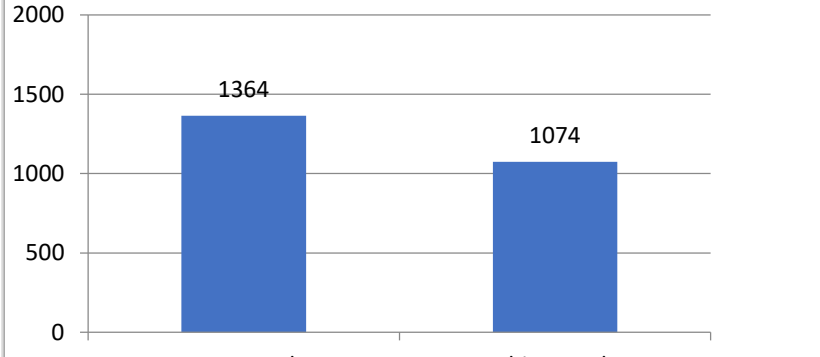
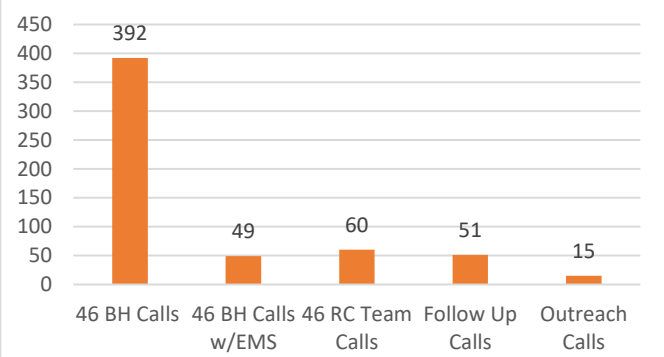
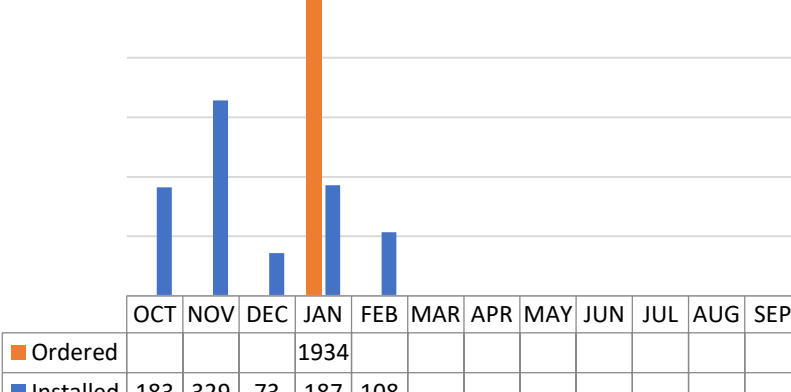
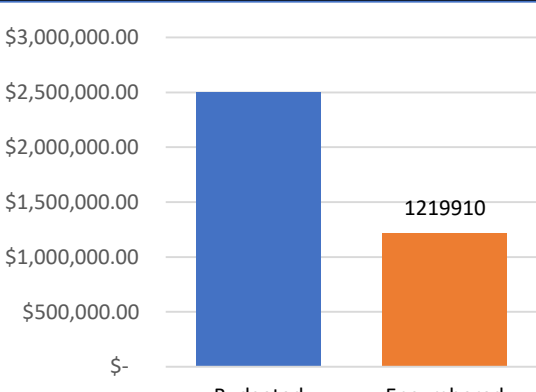
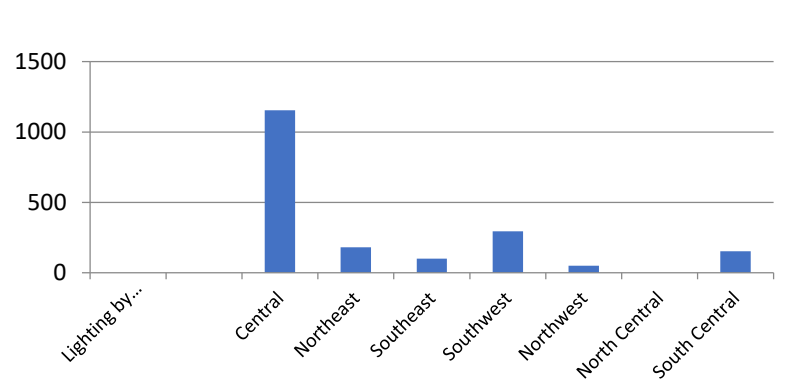
Month	FY'23	FY'22	FY'21
October	98.40%	88.83%	68.97%
November	98.58%	94.57%	73.94%
December	97.84%	97.60%	71.90%
January	98.25%	98.07%	72.54%
February	98.25%	99.01%	52.91%
March		98.16%	56.59%
April		97.87%	60.24%
May		97.82%	41.51%
June		97.48%	55.04%
July		94.39%	81.88%
August		96.92%	88.27%
September		98.26%	85.85%

The NENA standard recommends 90% of all incoming calls be answered in 10 seconds or less

Total Emergency Calls

Month	FY' 23	FY' 22	FY' 21
October	152,305	169,217	165,038
November	139,556	146,055	154,647
December	153,187	155,427	158,259
January	146,772	142,329	152,558
February	137,468	126,752	165,670
March		149,460	170,351
April		154,103	169,187
May		162,569	193,895
June		154,464	187,044
July		167,423	183,655
August		156,616	163,077
September		152,545	160,078

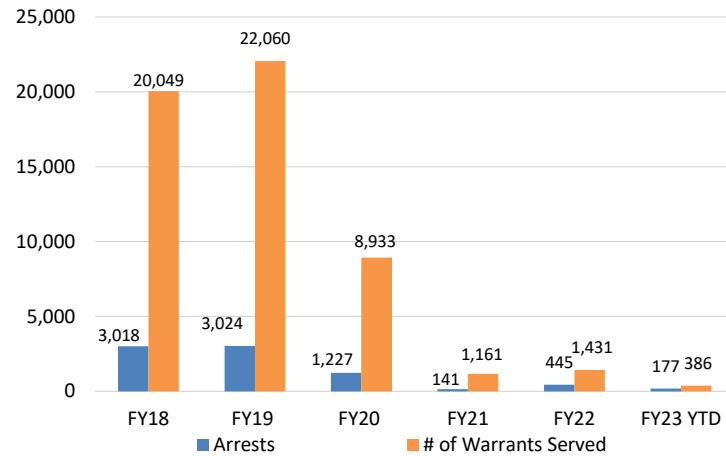
FY' 22 Total **1,836,960** FY' 21 Total **2,023,459** = **9.22%** (decrease)

Office of Integrated Public Safety Solutions - February 2023 Dashboard																
Rapid Integrated Group Healthcare Team																
Percent of All Behavioral Health Calls Answered			Total Number of 911 Calls Answered by RIGHT Care Teams			Behavioral Health Calls Answered By RIGHT Care			DPD Right Care Activity							
									Activity		This Month		YTD			
									Clients Served		679		1,568			
									Calls Answered		1,074		2,438			
									Jail Diversions		29		53			
									Total Outreach Calls		15		33			
									Total Follow up Calls		51		127			
									Total		1,848		4,219			
									FY 21-22 Expansion		In-progress		17 teams operating			
Nuisance Abatement			Risk Terrain Modeling Area Environmental Interventions						City Funded Violence Interruption Programs							
Activity	This Month	YTD	Interventions			This Month	YTD									
Properties Investigated	85	163	Code violations identified and worked			864	6,184	Youth Advocate Programs								
Contacts with property owners	67	202	Code cases complete by owner compliance			41	231									
Meetings attended	85	200	Code cases complete through city intervention			32	282	Activity		This Month		Year to Date				
Cases closed	2	3	Commercial business inspections			235	2,830	Violence Interruption Contacts		8		11				
Active Cases	New Case	YTD	Vacant lots remediated			9	132	Mentoring Contacts		204		321				
Central Open Cases	0	1	Zoning cases worked			185	1,251	Social Service Referrals		66		110				
Northeast Open Cases	0	0	Substandard structure cases worked			191	1,732	Employment Opportunity Referral		23		33				
Southeast Open Cases	1	2	Effectiveness Measure: Percentage Increase or Decrease			Malcolm X/Marburg Illinois Ave		Hospital Response		0		0				
Southwest Open Cases	0	1	Calls for police this year vs last year			32%	-17%	Community Engagement Events		5		10				
Northwest Open Cases	0	0	Criminal offenses this year vs last year			-46%	-37%	Coordination Meetings		2		5				
North Central Open Cases	1	2							Youth Programs		3		7			
South Central Open Cases	2	2	Multifamily Inspection & Compliance Action Team													
Total Cases	4	8														
Staffing	Authorized	Current	Activity			This Month	YTD									
Sergeant	1	1	Multifamily Property Deficiencies Identified			82	249	Crisis Intervention Team								
Detectives	7	7	Deficiencies Addressed by Property Owner			86	150									
Intelligence Officer	1	1	In Progress Deficiencies to be Addressed			17	99	Referrals/911 Calls Answered		Month		Year to Date				
Lighting Enhancement Projects			Lighting Budget		Lighting Ordered by Division						DPD Referrals		109		209	
											Community Referrals		12		18	
											Metrocare Appointments		13		20	
											911 Call Response-Southeast		20		34	
											911 Call Response-North Central		10		22	
											Outreach & Advocacy Unit					
											Category of Service		Year to Date			
											Client Cases Opened		263			
											Total Cases Closed		208			
											Percentage of Clints Served		63%			
											Social Service Referrals		42			

Municipal Court : Month Ending February 28, 2023

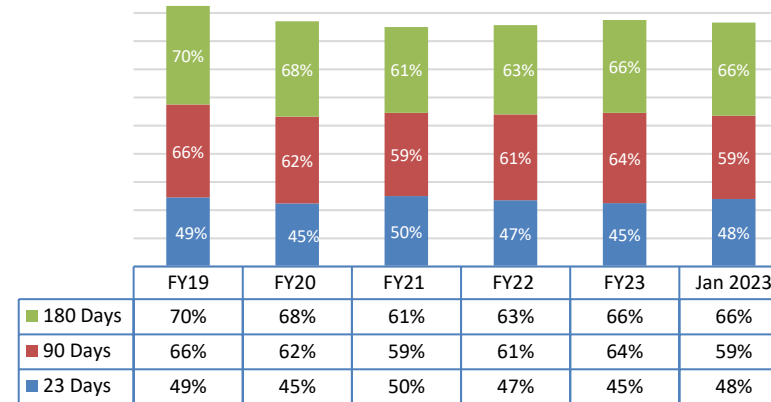
*** January 31, 2023, Data

Warrant Enforcement



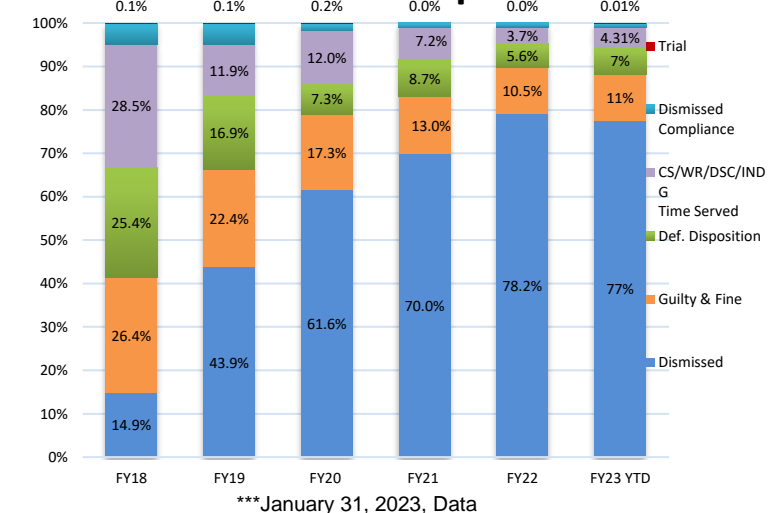
*** January 31, 2023, Data

Defendant's Cumulative Response Rate Looking Back 23, 90 & 180 Days



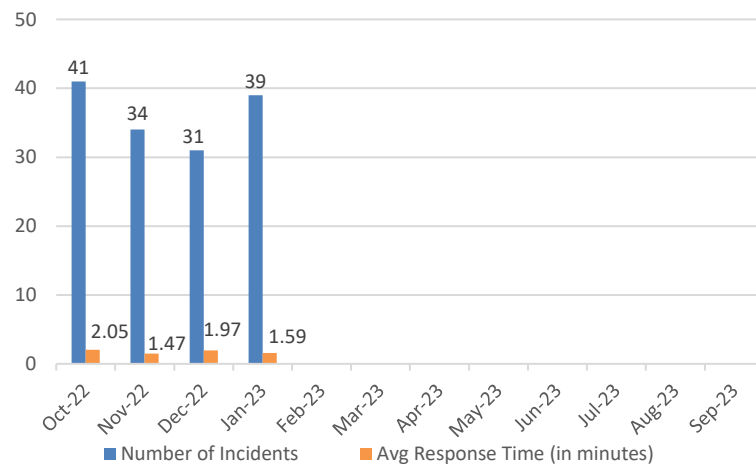
*** January 31, 2023, Data

Courthouse Dispositions



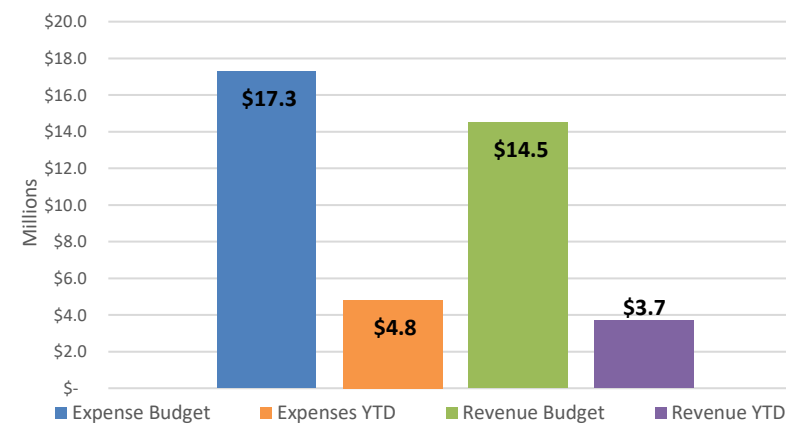
*** January 31, 2023, Data

Security Incidents and Response Time



*** January 31, 2023, Data

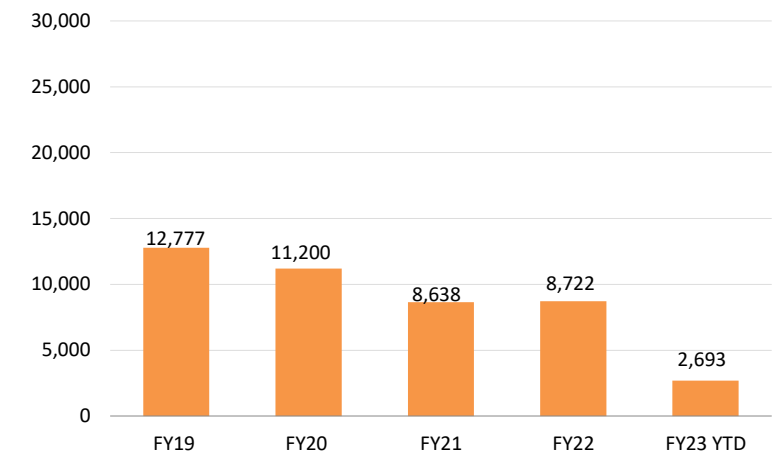
*Municipal Court Budget



*YTD numbers are based on estimates since final data is not available at this time

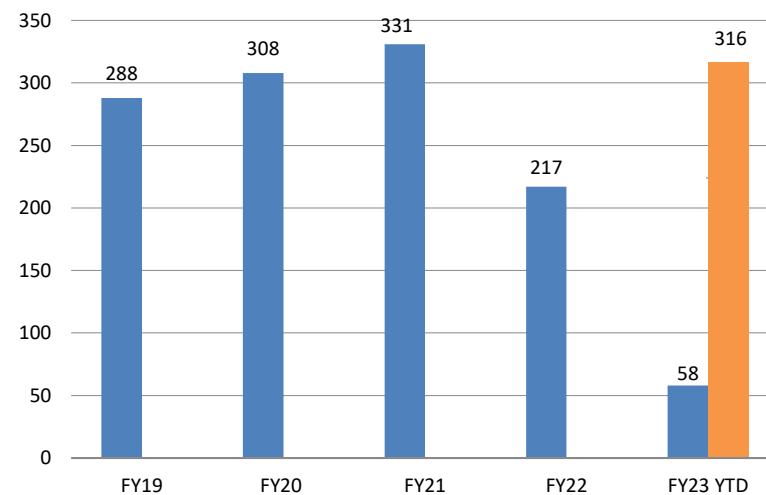
*** January 31, 2023, Data

City Detention Center Book-Ins



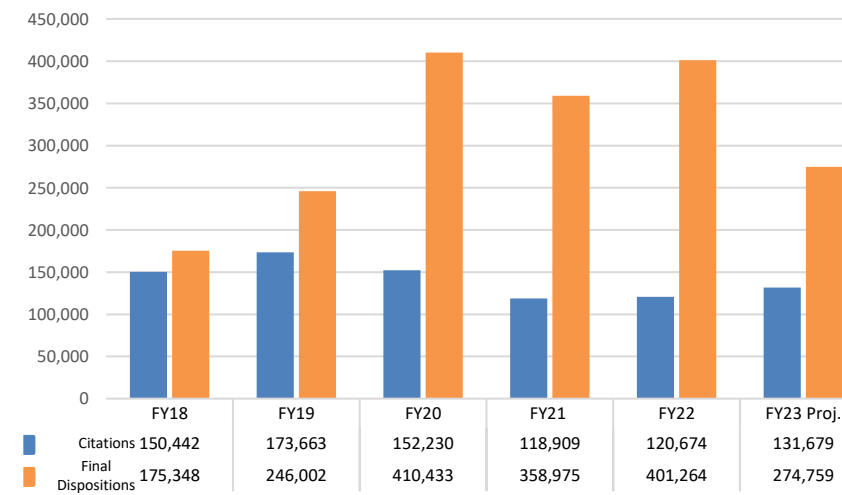
*** January 31, 2023, Data

Environmental Cases Filed



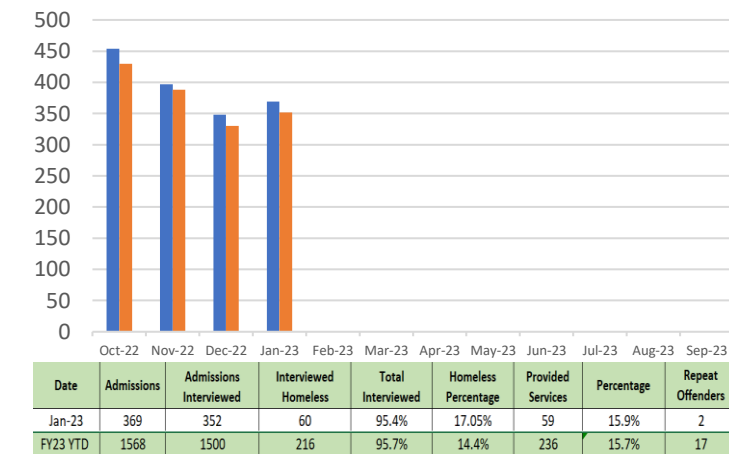
*** January 31, 2023, Data

Citation Count & Final Dispositions



*** January 31, 2023, Data

Sobering Center Performance



*** January 31, 2023, Data