

April 24, 2024

WHEREAS, the City of Dallas' Women, Infants, and Children (WIC) Program has operated for more than 35 years, providing supplemental nutritional information in the form of nutrition services, nutritious foods and referrals to appropriate health and human services; and

WHEREAS, in order to provide these crucial services to the City of Dallas residents, a service is needed to communicate with both current clients and potential eligible clients to provide updates and reminders of appointments; and

WHEREAS, OnSolve, LLC dba One Call Now, has provided multimedia communication services for the City of Dallas' WIC Program since 2019; and

WHEREAS, on September 28, 2022, the City Council authorized the acceptance of additional grant funds from the Texas Health and Human Services Commission for the WIC Program, in an amount not to exceed \$52,430,019.00 in the FY 2023-25 WIC Program Funds by Resolution No. 22-1932.

BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF DALLAS:

SECTION 1. That the City Manager is hereby authorized to execute a three-year contract with OnSolve, LLC dba One Call Now, approved as to form by the City Attorney, for providing multimedia messaging services to communicate with the City of Dallas' Women, Infant, Children (WIC) Program existing and potentially eligible clients for the period May 1, 2024 through April 30, 2027, in an amount not to exceed \$109,877.14.

SECTION 2. That the Chief Financial Officer is hereby authorized to disburse funds in an amount not to exceed \$109,877.14 (subject to appropriations) to OnSolve, LLC dba One Call Now from the Texas Department of State Health Services (DSHS) Grant Funds, Fund F719, Department MGT, Unit 677A, Object 3099, Activity EH99, Encumbrance/Contract No. WIC-2024-00024410, Vendor VC22393.

SECTION 3. That the City Manager is hereby authorized to provide additional information and take other actions or make adjustments to the grant budget as may be necessary in order to satisfy DSHS requirements.

SECTION 4. That the City Manager is hereby authorized to reimburse DSHS any DSHS expenditures identified as ineligible. The City Manager shall notify the appropriate City Council Committee of expenditures identified as ineligible not later than 30 days after the reimbursement.

SECTION 5. That the City Manager shall keep the appropriate City Council Committee informed of all final DSHS monitoring reports no later than 30 days after the receipt of each such report.

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SECTION 6. That this resolution shall take effect immediately from and after its passage in accordance with the provisions of the Charter of the City of Dallas, and it is accordingly so resolved.