

February 26, 2020

WHEREAS, the City of Dallas Senior Medical Transportation Program (SMTP) seeks to support seniors who reside within the City of Dallas in accessing transportation services to and from scheduled medical appointments and other health and wellness programs; and

WHEREAS, until September 30, 2016, the program was administered in-house, and City staff provided transportation services to senior clients using City vehicles, and was responsible for client screening, scheduling and transportation provision; and

WHEREAS, on November 24, 2016, a Request for Competitive Sealed Proposals was issued to solicit proposers for the SMTP; and

WHEREAS, on December 29, 2016, two proposals to implement the SMTP were received; and

WHEREAS, on January 11, 2017, Real Time Transportation Corporation was selected as the successful proposer by the SMTP Selection Committee; and

WHEREAS, on February 8, 2017, City Council authorized a one-year service contract, with two one-year renewal options, with Real Time Transportation Corporation to provide transportation services to medical appointments within the City of Dallas for low-to-moderate income seniors, in an amount not to exceed \$190,000.00, by Resolution No. 17-0298; and

WHEREAS, on March 6, 2017, the City of Dallas entered into a 12-month contract with Real Time Transportation Corporation to provide transport services to and from scheduled medical appointments within the city limits for low-to-moderate income seniors aged 60 and above, who reside within the City of Dallas; and

WHEREAS, on October 12, 2017, the Regional Transportation Council (RTC) approved projects for the Enhanced Mobility of Seniors and Individuals with Disabilities Program in the City of Dallas and on October 26, 2017, the North Central Texas Council of Governments (NCTCOG) Executive Board authorized NCTCOG to enter into an agreement with the City of Dallas; and

WHEREAS, in FY 2018, the City was awarded a NCTCOG grant, the Enhanced Mobility of Seniors and Individuals with Disabilities Program, to enable the expansion of the SMTP to serve more clients and include wellness visits and appointments throughout Dallas County; and

WHEREAS, on February 28, 2018, a contract extension for seven months and increase in funding by \$242,592.00 with Real Time Transportation was brought before City Council. City Council expressed concerns about overall program operations and postponed and deferred discussion of contract extension to March 28, 2018; and

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WHEREAS, beginning March 2018, staff completed a program and client base review process to ensure that the SMTP was being utilized as a program of last resort; presenting the assessment findings to the Human and Social Needs Committee on June 2018; and

WHEREAS, on April 11, 2018, City Council authorized Supplemental Agreement No. 1 to the service contract with Real Time Transportation Corporation to continue to provide transportation services to medical appointments within the city of Dallas for low-to-moderate income seniors for the period March 1, 2018 through September 30, 2018, in an amount not to exceed \$90,000.00, from \$190,000.00 to \$280,000.00, as amended by Resolution No. 18-0559. The vendor opted not to execute the renewed contract, thus requiring the identification of another provider to prevent interruption of services. Staff completed a bid process and identified Southern Dallas Link, Inc. and Medixcar, with whom a contract was executed via Administrative Action. Southern Dallas Link, Inc. was contracted to provide transportation services and Medixcar was contracted to provide wheelchair-accessible transportation; and

WHEREAS, on March 27, 2019, City Council authorized the acceptance of a grant from the U.S. Department of Transportation passed through NCTCOG for the Enhanced Mobility of Seniors and Individuals with Disabilities Program by Resolution No. 19-0431; and

WHEREAS, in August 2019, staff completed a bid process to identify a transportation provider that could provide transportation services and wheelchair-accessible transportation services for clients to ensure that there would be no service interruption and a contract was executed with Southern Dallas Link, Inc. via Administrative Action to provide these services; and

WHEREAS, in FY 2018-19, the City of Dallas and Dallas Area Rapid Transit and the City of Dallas SMTP, with input from NCTCOG, began negotiating a service agreement to provide accessible services to SMTP clients, including a client transition plan, as part of the Enhanced Mobility of Seniors and Persons with Disabilities; and

WHEREAS, Chapter 791 of the Texas Government Code and Texas Transportation Code Article 251 provide authorization for local governments to contract with each other for the performance of governmental functions and services.

Now, Therefore,

BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF DALLAS:

February 26, 2020

SECTION 1. That the City Manager is hereby authorized to execute an Interlocal Agreement between the City of Dallas and Dallas Area Rapid Transit (DART), approved as to form by the City Attorney, to implement the Senior Medical Transportation Program utilizing DART's Transportation Assistance Program, known as the DART Rides Program in an amount not to exceed \$674,458.18 for the period February 26, 2020 through April 30, 2022, with matching funds to be provided through a grant from the North Central Texas Council of Governments for the Enhanced Mobility of Seniors and Individuals with Disabilities Program to provide transportation services throughout Dallas County for low-to-moderate income seniors aged 65 and above, enabling them to access medical, health and wellness services.

SECTION 2. That the Chief Financial Officer is hereby authorized to disburse funds in an amount not to exceed \$674,458.18 (subject to annual appropriations) to Dallas Area Rapid Transit, as follows:

General Fund

Fund 0001, Department MGT, Unit 4297, Object 3070

Encumbrance/Contract No. OCC-2019-00011178

Vendor 232802 \$337,229.09

North Central Texas Council of Governments Grant Funds

Fund F572, Department MGT, Unit 3805, Object 3099

Encumbrance/Contract No. OCC-2019-00011178

Vendor 232802 \$337,229.09

Total amount not to exceed \$674,458.18

SECTION 3. That the City Manager or his designee is authorized to provide additional information, make adjustments, and take other actions related to the implementation of the program as may be necessary to satisfy the North Central Texas Council of Governments.

SECTION 4. That this resolution shall take effect immediately from and after its passage in accordance with the provisions of the Charter of the City of Dallas, and it is accordingly so resolved.