

March 25, 2020

WHEREAS, on March 27, 2013, City Council authorized a seven-year service contract, with two, two-year renewal options, for managed application, hosted infrastructure and project assessment services and a seven-year contract to support and enhance the utility billing system as needed with Deloitte Consulting, LLP, in an amount not exceed \$24,274,549, by Resolution No. 13-0488; and

WHEREAS, on July 5, 2013, Administrative Action No. 13-5874 resolved conflict in contract language regarding quantity of required Oracle licenses with Deloitte Consulting, LLP, with zero cost, having no effect on the contract amount; and

WHEREAS, on January 23, 2014, Administrative Action No. 14-5298 authorized Supplemental Agreement No. 1 to execute the Statement of Work (SOW) for the implementation of the Solution Manager module and to apply enhancement pack upgrades to the Water Utilities SAP Billing System with Deloitte Consulting, LLP, with zero cost, having no effect on the contract amount; and

WHEREAS, on August 5, 2014, Administrative Action No. 14-6385 authorized Supplemental Agreement No. 2 for additional fees associated with Integration Testing with Deloitte Consulting, LLP, with zero cost, having no effect on the contract amount; and

WHEREAS, on August 6, 2014, Administrative Action No. 14-6393 authorized Supplemental Agreement No. 3 for fees associated with additional Storage Area Network (SAN) services with Deloitte Consulting, LLP, with zero cost, having no effect on the contract amount; and

WHEREAS, on February 12, 2015, Administrative Action No. 15-5398 authorized Supplemental Agreement No. 4 to allow for a consultant to perform an assessment of the existing storage capacity and data growth with Deloitte Consulting, LLP, with zero cost, having no effect on the contract amount; and

WHEREAS, on February 26, 2015, Administrative Action No. 15-5478 authorized Supplemental Agreement No. 5 to implement the customer confidentiality functionality in SAP with Deloitte Consulting, LLP, with zero cost, having no effect on the contract amount; and

WHEREAS, on June 10, 2015, Administrative Action No. 15-6084 authorized Supplemental Agreement No. 6 for additional SAP staff with Deloitte Consulting, LLP, with zero cost, having no effect on the contract amount; and

WHEREAS, on October 2, 2015, Administrative Action No. 19-6088 authorized Supplemental Agreement No. 7 for SAP-IVR enhancements with Deloitte Consulting, LLP, with zero cost, having no effect on the contract amount; and

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WHEREAS, on February 26, 2016, Administrative Action No. 16-5570 authorized Supplemental Agreement No. 8 for SAP and SIMS Integration with Deloitte Consulting, LLP, with zero cost, having no effect on the contract amount; and

WHEREAS, on August 2, 2016, Administrative Action No. 16-6419 authorized Supplemental Agreement No. 9 for SAP Data Archiving Project with Deloitte Consulting, LLP, with zero cost, having no effect on the contract amount; and

WHEREAS, on July 10, 2016, Administrative Action No. 16-6228 authorized Supplemental Agreement No. 10 for additional Storage Area Network (SAN) services with Deloitte Consulting, LLP, with zero cost, having no effect on the contract amount; and

WHEREAS, on November 1, 2016, Administrative Action No. 16-6838 authorized Supplemental Agreement No. 11 to make a change in scope of services to add management of Maintenance plans with Deloitte Consulting, LLP, with zero cost, having no effect on the contract amount; and

WHEREAS, on May 19, 2017, Administrative Action No. 17-6060 authorized Supplemental Agreement No. 12 to extend the service terms and add resources to the IVR Enhancement Project with Deloitte Consulting, LLP, with zero cost, having no effect on the contract amount; and

WHEREAS, on March 28, 2017, Administrative Action No. 17-5756 authorized Supplemental Agreement No. 13 to provide SAP integration to the new collection agency with Deloitte Consulting, LLP, with zero cost, having no effect on the contract amount; and

WHEREAS, on August 4, 2017, Administrative Action No. 17-6421 authorized Supplemental Agreement No. 14 for SAP Security access assessment with Deloitte Consulting, LLP, with zero cost, having no effect on the contract amount; and

WHEREAS, on June 15, 2017, Administrative Action No. 17-6211 authorized Supplemental Agreement No. 15 to amend the scope for data archiving configuration, designing, and testing with Deloitte Consulting, LLP, with zero cost, having no effect on the contract amount; and

WHEREAS, on June 1, 2017, Administrative Action No. 17-6138 authorized Supplemental Agreement No. 16 for SAP IVR enhancement services for acceptance testing and go-live extension with Deloitte Consulting, LLP, with zero cost, having no effect on the contract amount; and

WHEREAS, on June 15, 2017, Administrative Action No. 17-6194 authorized Supplemental Agreement No. 17 to amend SAP IVR data archiving go-live project with Deloitte Consulting, LLP, with zero cost, having no effect on the contract amount; and

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WHEREAS, on August 25, 2017, Administrative Action No. 17-6510 authorized Supplemental Agreement No. 18 for additional Storage Area Network (SAN) services for SAP production for the period of January - June 2016 with Deloitte Consulting, LLP, with zero cost, having no effect on the contract amount; and

WHEREAS, on August 25, 2017, Administrative Action No. 17-6511 authorized Supplemental Agreement No. 19 for additional Storage Area Network (SAN) services for SAP production for the period of July - December 2016 with Deloitte Consulting, LLP, with zero cost, having no effect on the contract amount; and

WHEREAS, on September 28, 2017, Administrative Action No. 17-6758 authorized Supplemental Agreement No. 20 for implementation of Statement of Work for SAN services for SAP production to the system and database and technical upgrades with Deloitte Consulting, LLP, with zero cost, having no effect on the contract amount; and

WHEREAS, on July 12, 2018, Administrative Action No. 18-6212 authorized Supplemental Agreement No. 21 for additional development services and extend user acceptance testing resources related to IVR enhancements with Deloitte Consulting, LLP, with zero cost, having no effect on the contract amount; and

WHEREAS, on August 17, 2018, Administrative Action No. 18-6360 authorized Supplemental Agreement No. 22 to amend the SAP Managed and Hosted Services contract to allow the adoption of several SOWs for project release with Deloitte Consulting, LLP, with zero cost, having no effect on the contract amount; and

WHEREAS, on November 16, 2018, Administrative Action No. 18-6837 authorized Supplemental Agreement No. 23 to amend the SAP Managed and Hosted Services contract to allow the adoption of SOW for Itron implementation and interface project with Deloitte Consulting, LLP, with zero cost, having no effect on the contract amount; and

WHEREAS, on April 8, 2019, Administrative Action No. 19-5716 authorized Supplemental Agreement No. 24 to amend the SAP Managed and Hosted service contract to allow the adoption of SOW for field mobility implementation and interface project with Deloitte Consulting, LLP, with zero cost, having no effect on the contract amount; and

WHEREAS, on December 20, 2019, Administrative Action No. 19-5389 authorized Supplemental Agreement No. 25 for fees associated with additional Storage Area Network (SAN) services development for migration of EFT interfaces with Deloitte Consulting, LLP, with zero cost, having no effect on the contract amount; and

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WHEREAS, on January 22, 2020, Administrative Action No. 20-5186 authorized Supplemental Agreement No. 26 for fees associated with additional Storage Area Network (SAN) services with Deloitte Consulting, LLP, with zero cost, having no effect on the contract amount.

Now, Therefore,

BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF DALLAS:

SECTION 1. That the City Manager is hereby authorized to execute Supplemental Agreement No. 27 to exercise the first of two, two-year renewal options, to the service contract with Deloitte Consulting, LLP (516612), approved as to form by the City Attorney, for managed services, support, hosted infrastructure, and services for the utility billing system for the Water Utilities Department, in an amount not to exceed \$12,292,440.

SECTION 2. That the Chief Financial Officer is hereby authorized to disburse funds in an amount not to exceed \$12,292,440 (subject to annual appropriations) to Deloitte Consulting, LLP from Service Contract No. DSV-2016-00000418.

SECTION 3. That is resolution shall take effect immediately from and after its passage in accordance with the provisions of the Charter of the City of Dallas, and it is accordingly so resolved.