

Monitoring and Enforcement of Current City Emergency Regulations and Executive and County Orders

**Ad Hoc Committee COVID-19
Human and Social Recovery
and Assistance**



May 21, 2020

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Overview

- 311 Call Center COVID-19 Operations and Data
- COVID-19 Code Enforcement Data
- COVID-19 New Order Update Effective May 18, 2020
- Park Phase II Re-openings
- Monitoring and Enforcement Priorities
- COVID-19 Eviction Moratoriums Update Effective May 18, 2020
- City of Dallas COVID-19 Eviction Ordinance
- Involuntary Compliance

311 Call Center COVID-19 Operations

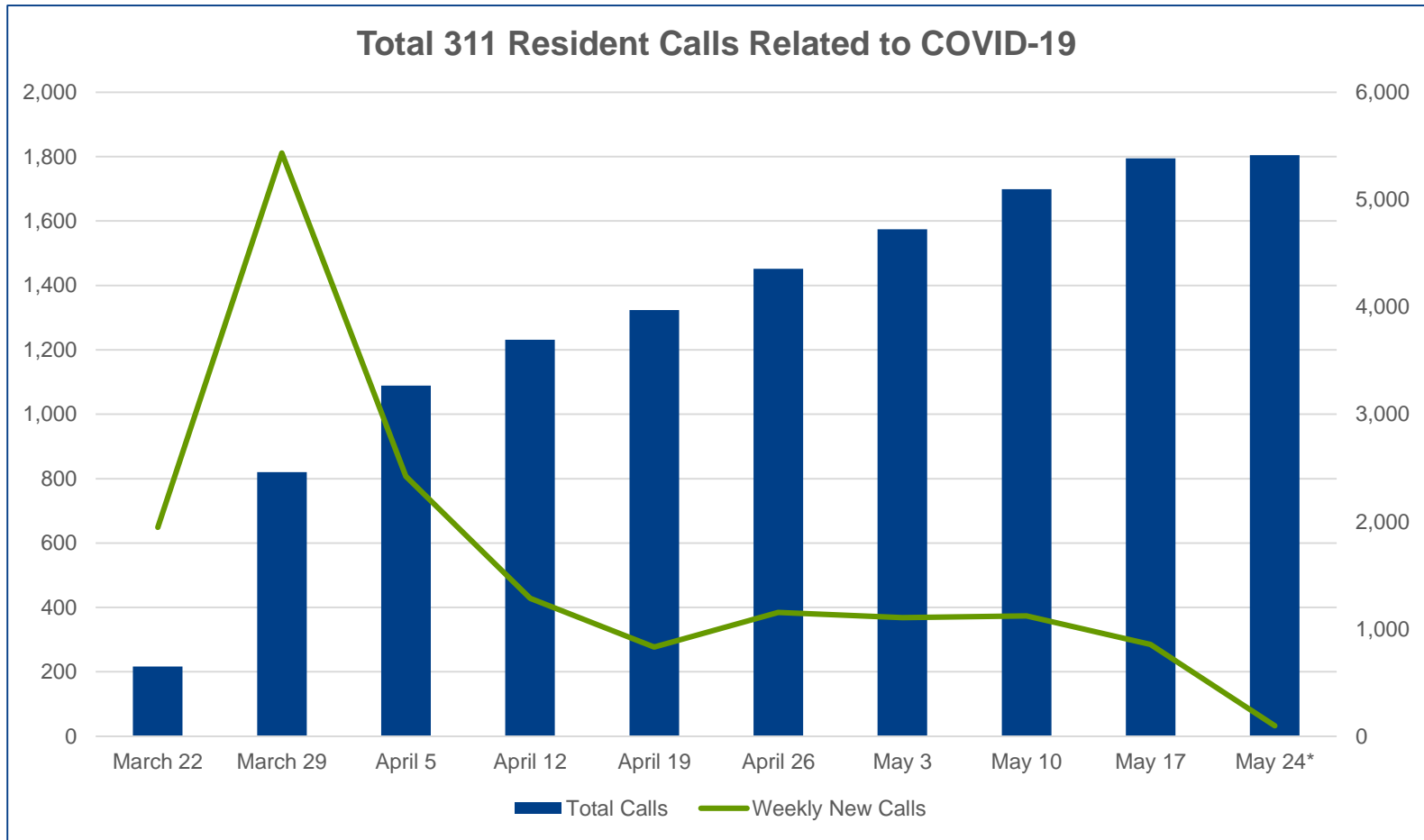
Week Ending	Total Calls	Weekly New Calls
March 22	649	649
March 29	2,460	1,811
April 5	3,267	807
April 12	3,695	428
April 19	3,972	277
April 26	4,356	384
May 3	4,724	368
May 10	5,098	374
May 17	5,383	285
May 24*	5,415	32

- **5,415** total resident calls related to COVID-19 since March 13th
- **55%** decrease in calls from week of March 28th to April 5th
- Average of **264 weekly** 311 resident calls related to COVID-19 month-to-date for May

*As of May 19, 2020



COVID-19 311 Call Center Data



Updated May 19, 2020



COVID-19 Code Enforcement Data

Code Compliance Services COVID-19 Special Task Force Inspections				
Month	311 Reactive	Proactive	Total for the Month	Total Citations for the Month
March	1,323	2,695	4,018	3
April	2,625	11,454	14,079	17
May	384	615	999	14
Total to Date	4,332	14,764	19,096	34

Updated May 19, 2020

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COVID-19 Code Enforcement Data

- **14,764** of the cases regarding COVID-19 have been proactive.
- **4,332** cases were called in (311 reactive).
- **5,831** Notices of Violation (NOV) have been issued. Out of those NOVs only **28** locations required a citation to bring about compliance.
- The vast majority of all cases have been related to non-posting of the AER.

COVID-19 New Order Update Effective May 18, 2020

- **Massage & Personal Care/Beauty Services**

- By appointment massage therapists, wax studios, tattoo studios, hair treatment, and other licensed individuals
 - Maintain social distancing between work stations

- **Youth Clubs**

- Boy Scouts, Girl Scouts, TOP Teens, FFA
 - Not to exceed 10 individuals per meeting
 - Maintain social distancing rules

- **Youth Sports Operators (effective 5/31)**

- May begin holding practices
 - Without spectators (one parent may attend per participant)
 - Maintain social distancing rules

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COVID-19 New Order Update Effective May 18, 2020

- **Gyms/Exercise Facilities**

- May reopen at 25% occupancy
- Showers, lockers, games, arcades, child play areas to remain closed within facility
- Maintain social distancing requirements

- **Manufacturers**

- Previous non-essential facilities may reopen at 25% occupancy
- Maintain social distancing requirements

- **Office-Based Employers**

- May reopen with a maximum of 10 individuals or 25% of total office workforce (whichever is greater).
- Maintain social distancing requirements

Parks and Recreation: Phase II Re-Openings

- May 22 - Limited Outdoor Events, Facilities and Rentals
 - Dog Parks, Skatepark, & Disc Golf
 - Park Pavilion Reservations (limited to 15 people)
 - Small Outdoor Events (limited to 15 people)
 - Rowing Clubs
- May 29 - Dallas Zoo (limited opening)
- June 1 - Dallas Arboretum (limited opening)

Monitoring and Enforcement Priorities

- As the Governor's orders allow continued and gradual re-opening of businesses, the City is promoting best practices.

There are many precautions that can be taken to minimize risk and reduce the spread of COVID-19. Six key ways include:

- Avoid close contact with people who are sick.
- Avoid touching your eyes, nose and mouth.
- Wear a Face Mask.
- Maintain at least a 6-foot (2 meter) distance from others.
- Wash hands frequently with soap and water for at least 20 seconds.
- If you are sick, stay home.



Monitoring and Enforcement Priorities

- Proactive outreach and education to businesses as they reopen.
 - Emphasis on drinking establishments
 - 311 centralized support and updated information
- Memorial Day Weekend
 - Collaboration among Park Rangers, Code Compliance and DPD on monitoring Parks for large gatherings.
- Parking Enforcement
 - Parks, trails, and neighborhoods.
- Code Compliance
 - Enforcement split 50:50 between commercial districts and neighborhoods.

Monitoring and Enforcement Priorities

- At the request of Mayor Johnson and Deputy Mayor Pro Tem McGough, the City is engaged in conversation with Dallas County as to how there could be more collaboration regarding enforcement between the two entities
 - City and County staff are discussing potential options
 - Additional details will be presented to the Ad Hoc Committee in the near future



City Attorney's Office



COVID-19 Evictions Moratorium Update Effective May 18, 2020

- **Texas Supreme Court Eviction Moratorium**

- Ended Monday, May 18, 2020
- Allows landlords to begin filing eviction proceedings in state courts
- No extension has been issued
- Supreme Court resumption order is not mandatory-allows local courts to continue moratorium

- **Dallas County Eviction Moratorium**

- Ended Monday, May 18, 2020
- Allows landlords to begin filing eviction proceedings in county courts
- No extension has been issued
- Dallas County JPs have discussed and some are considering extending moratorium for COVID based cases until June 15, 2020

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COVID-19 Evictions Moratorium Update Effective May 18, 2020

- **Federal CARES Act Eviction Moratorium**

- Eviction moratorium effective March 2, 2020 through July 25, 2020
- Covered properties include that:
 - Participate in a covered housing program as defined by the Violence Against Women Act
 - Participate in the “rural housing voucher program under section 542 of the Housing Act of 1949”
 - Have a federally backed mortgage loan
 - Have a federally backed multifamily mortgage loan
- Federal eviction moratorium does not include cases:
 - Filed before moratorium took effect or filed after it sunsets
 - Involving non-covered tenancies
 - Where eviction is based on reasons beyond non-payment of rent or other fees/charges

City of Dallas COVID-19 Eviction Ordinance

- Effective April 22, 2020
- Provides a safety net for tenants facing eviction in the City
 - A COVID Notice of Possible Eviction must be issued from landlord to tenant prior to official eviction proceedings, including a notice to vacate and eviction filings in court.
- COVID-19 Eviction Ordinance is temporary
 - Set to expire after the termination of the Governor's declared state of disaster due to the COVID-19 Pandemic or the Mayor's declared state of local disaster due to the COVID-19 pandemic. Whichever is later.
 - Governor's declaration was recently extended to June 12, 2020, and as Council took action to extend the Mayor's declaration automatically concurrent with the Governor's order, the eviction ordinance remains in effect until at least June 12, 2020.

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City of Dallas COVID-19 Eviction Ordinance

- The Office of Fair Housing and Human Rights
 - Investigates and resolves complaints submitted
- Approximately 116 requests and/or phone calls related to evictions received
 - Requests/Calls received via 311 or directly to Fair Housing
 - Most issues resolved by discussion or providing information to the landlord
 - 2 cases have been referred to the City Attorney's Office for possible fines

Involuntary Compliance

Legal Strategies	Data
Referral of Violation to Community Prosecution	24
CAO Violation Notice Letters	21
District Court Lawsuits	1

Since last briefing:

- 1 referral from Code Compliance – unpermitted gaming room

Discussion



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