



City of Dallas

Monitoring and Enforcement of Current Emergency Regulations and Executive Orders

**Ad Hoc Committee COVID-19
Recovery and Assistance
August 6, 2020**

Jon Fortune, Assistant City Manager
Christopher Caso, City Attorney
City of Dallas

Presentation Overview



- 311 Call Center COVID-19 Operations
- COVID-19 311 Call Center Data
- 311 Call Center COVID-19 Operations Data
- COVID-19 Code Enforcement Data
- Park and Recreation Update
- Monitoring and Enforcement Priorities
- Emergency Regulations Litigation Update



311 Call Center COVID-19 Operations



- **8,933** total resident calls related to COVID-19 since March 13th
- **21,114** total emergency regulations violation service requests, including proactive service requests (SRs), since March 17th
- **592** total parks emergency regulations violation service requests since March 20th
- 311 continues to monitor current regulations in effect to ensure current SRs available are up to date

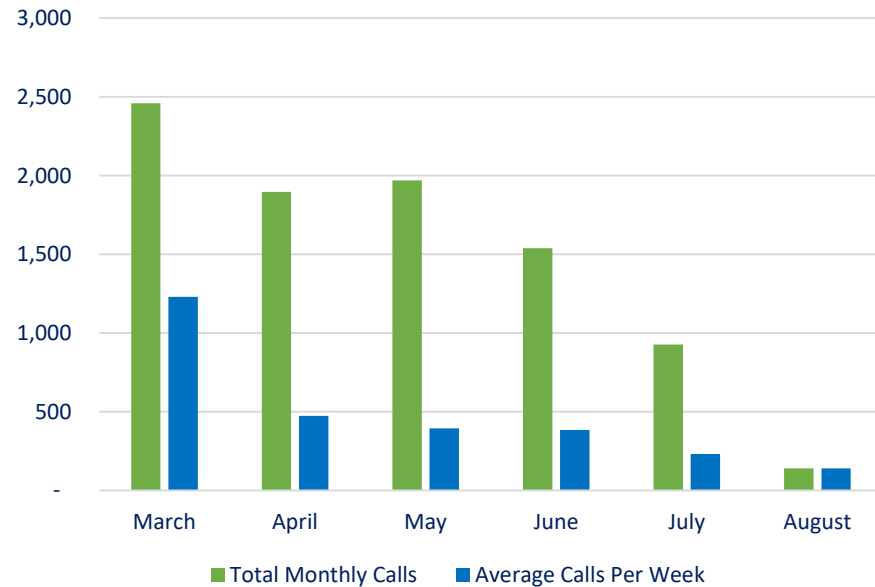


*Data as of August 3, 2020

COVID-19 311 Call Center Data



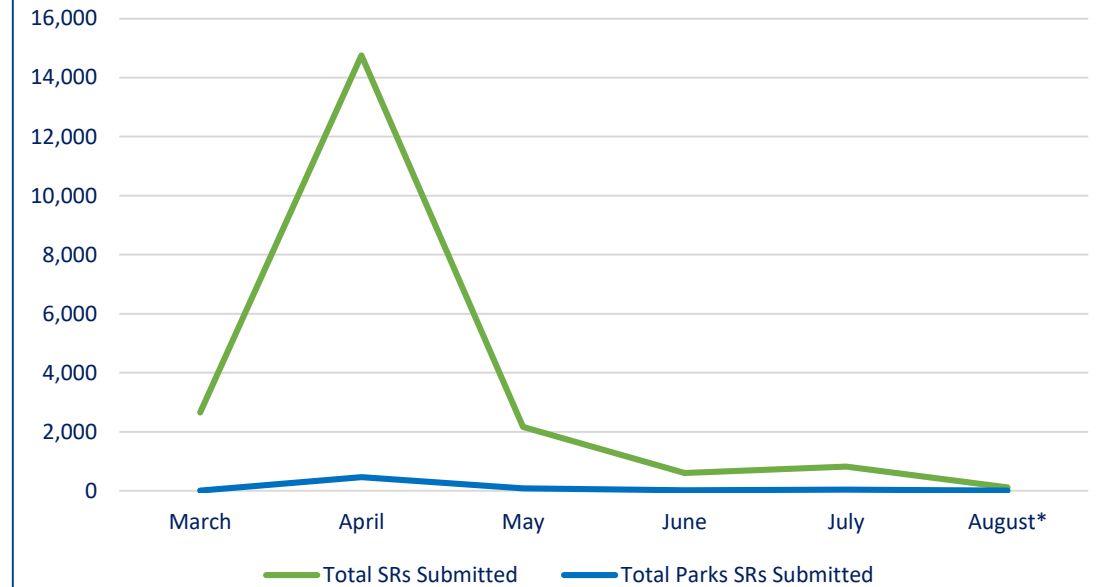
COVID-19 Related Calls to 311



COVID-19 Call Data

| Month | Total Monthly Calls | Average Calls Per Week |
|------------------------------|---------------------|------------------------|
| March | 2,460 | 1,230 |
| April | 1,896 | 474 |
| May | 1,970 | 394 |
| June | 1,540 | 385 |
| July | 927 | 232 |
| August* | 140 | 140 |
| Total COVID-19 Calls To Date | 8,933 | |

COVID-19 Related SRs Submitted



COVID-19 Service Request Data

| Month | Total SRs Submitted | Total Parks SRs Submitted |
|----------------------------|---------------------|---------------------------|
| March | 2,649 | 5 |
| April | 14,758 | 459 |
| May | 2,165 | 79 |
| June | 606 | 13 |
| July | 820 | 34 |
| August* | 116 | 2 |
| Total COVID-19 SRs To Date | 21,114 | 592 |

*As of August 3, 2020



COVID-19 Code Enforcement Data



| Code Compliance Services COVID-19 Special Task Force Inspections | | | | |
|--|--------------|-----------|---------------------|-------------------------------|
| Month | 311 Reactive | Proactive | Total for the Month | Total Citations for the Month |
| March | 1,323 | 2,695 | 4,018 | 3 |
| April | 2,625 | 11,454 | 14,079 | 17 |
| May | 511 | 823 | 1,334 | 15 |
| June | 566 | 112 | 678 | 1 |
| July | 642 | 95 | 737 | 1 |
| August | 62 | 14 | 76 | 0 |
| Total to Date | 5,729 | 15,193 | 20,922 | 37 |

*Data as of August 4, 2020



COVID-19 Code Enforcement Data



- **15,193** of the cases regarding COVID-19 have been proactive
- **5,729** cases were called in (311 reactive)
- **6,145** Notices of Violation (NOV) have been issued. Out of those NOVs, only 30 locations required a citation to bring about compliance
- The vast majority of all cases have been related to non-posting of the AER



*Data as of August 4, 2020

Park and Recreation Update



- 311 Park Emergency Regulation Violations updated July 3, 2020 to easily file/track open amenity and large gatherings concerns
- Park Rangers monitoring for social distancing and large gatherings on open amenities such as basketball courts
- Play it Safe in Dallas Parks initiative launched
 - Public awareness campaign to promote responsibility and safety preparedness for those who visit Dallas parks





Summary of Governor Abbott's July 2020 Executive Orders ("GAs"), Proclamations, and Statements Related to COVID-19



City Attorney's Office



- July 2, 2020

- GA-28, issued on June 26, 2020, amended by proclamation (currently in effect).

- Prohibits **outdoor** gatherings in excess of 10 people unless approved by the mayor or county judge.
 - This prohibition does not apply to:
 - Essential critical infrastructure workforce, religious services, local government operations, child-care services, youth camps, youth and adult recreational sports programs, or
 - 50 percent occupied sporting events, swimming pools, water parks, museums and libraries, zoos, aquariums, natural caverns, rodeos, equestrian events, and amusement parks.



City Attorney's Office



- GA-28 continued.
 - Unless allowed specifically by GA-28, as amended, or the minimum standard health protocols, people cannot be in groups larger than 10 and must maintain six feet of social distancing from those not in their group.
- GA-29.
 - Subject to certain exceptions listed in the Order, GA-29 mandates the wearing of a face covering over the nose and mouth for every person in Texas when inside a commercial entity or other building or space open to the public, or when in an outdoor public space whenever it is not feasible to maintain six feet of social distancing.



City Attorney's Office



- GA-29 continued.
 - On June 19, 2020, two weeks before the issuance of GA-29, Dallas County issued a Supplemental Order that requires commercial entities to create and implement health and safety policies that include a requirement for employees and visitors to wear face coverings.
- **July 10, 2020**
 - Proclamation (in effect).
 - The Governor renewed the state-wide disaster proclamation.





- **July 27, 2020**

- Proclamation (in effect).
 - The governor suspended Election Code Section 85.001(a) to extend the early voting period from October 13, 2020 through the 4th day before election day (November 3, 2020), and suspended Election Code Section 86.006(a-1) to the extent necessary to allow a voter to deliver a marked mail ballot in person prior to and including on election day.



City Attorney's Office



- **July 31, 2020**

- Joint statement by the Governor, Lt. Governor, Speaker, Senate Education Chairman, and House Education Chairman on school re-openings.
 - Local health authorities do not have the blanket authority to preemptively close schools unless it is in response to contamination.
 - School districts alone, in consultation with local health authorities, have the statutory authority to preemptively close schools.
 - School districts have an 8-week transition period where they can provide remote/virtual classes without losing any state funding.
 - This joint statement is consistent with the Attorney General's letter dated July 28, 2020 and the Texas Education Agency's most recent guidelines.





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