



City of Dallas

Overview of R.E.A.L. Change Programs and Office of Integrated Public Safety Solutions

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Integrated Public Safety Solutions

Overview



- R.E.A.L. change:
 - Overview of program
 - Final Budget Allocations
 - Program implementation targets
- Office of Integrated Public Safety Solutions:
 - Risk Terrain Modeling update



R.E.A.L. Change



- In June 2020, the City Manager released One Dallas: R.E.A.L. Change Initiatives
- Included immediate, short-term, and long-term strategies that are:
 - **R**esponsible
 - **E**quitable
 - **A**ccountable
 - **L**egitimate
- FY21 budget expands on this action plan
 - Recognizes we cannot arrest our way out of violent crime
 - Redirects resources to alternative solutions to increase safety in our neighborhoods
 - Implements recommendations from the Mayor's Task Force on Safe Communities



R.E.A.L. Change



- R.E.A.L. change provides public safety solutions through non-traditional law enforcement intervention
- These programs deal with community safety issues holistically and are designed to address systemic societal problems at the root cause
- They redirect resources to long term alternative solutions that will:
 - Proactively address issues to increase safety
 - Reduce demand for police service
 - Build a foundation of trust between historically marginalized communities and law enforcement



R.E.A.L. Change



- In FY 21 the following R.E.A.L. Change programs are funded:
 - Expansion of RIGHT Care
 - Behavioral Health Services
 - Mobile Crisis Response
 - Recovery Services Center
 - Re-entry Programs
 - Violence Interruption
 - Environmental Improvements for Crime Reduction
 - Lighting improvements
 - Blight remediation



RIGHT Care expansion



Rapid Integrated Group Healthcare Team (RIGHT Care)

- RIGHT Care provides comprehensive services to individuals in need of immediate behavioral health care
- RIGHT care team includes:
 - Licensed mental health professional
 - Emergency medical services technician
 - Specially trained law enforcement officer
- The benefits of RIGHT Care
 - Prevention and intervention services for persons in crisis
 - Reducing incidents in which individuals enter the criminal justice system
 - Changes response to behavioral health calls from DPD to RIGHT Care team



RIGHT Care expansion



- Expand RIGHT Care program
 - Funding
 - \$2.2M in FY21 to fund the existing team and four new teams with goal of responding to 6,500 calls
 - An additional \$1.5M in FY22 and five more teams with a goal of responding to all 13,000 calls
 - Managed by Office of Integrated Public Safety Solutions
 - External partners working in communications and the field are critical to the expansion of the program
 - Parkland Health and Hospital System
 - North Texas Behavioral Health Authority

Planned FY 21 expansion targeted for March 2021



Behavioral Health Services



- In FY21 \$500,000 has been budgeted to remove barriers to behavioral health care in communities with limited or no access
- This program is managed by the Office of Integrated Public Safety Solutions
- The funding will assist Right Care Teams and Mobile Crisis Response personnel provide a higher level of care and follow-up to individuals in need and avoid unnecessary:
 - Hospitalizations
 - Arrests
 - Interactions between individuals in crisis and patrol officers



Mobile Crisis Response



- Assist the Dallas Police Department in non-law enforcement situations
 - Provide services for human and social service needs to disadvantaged, distressed and vulnerable persons in need of professional assistance
 - Allow the officer to return to traditional law enforcement duties
- Crisis caseworkers will also be mobilized in the event of a large-scale disaster to work with the Office of Emergency Management to assist individuals and families in need.
- FY 21 budget allocated \$1,194,375 for Mobile Crisis Response
- Managed by the Office of Integrated Public Safety Solutions
 - Staffing: Manager, (3) Supervisors, (21) caseworkers
- **FY 21 implementation targeted for March 2021**



Recovering Services Center



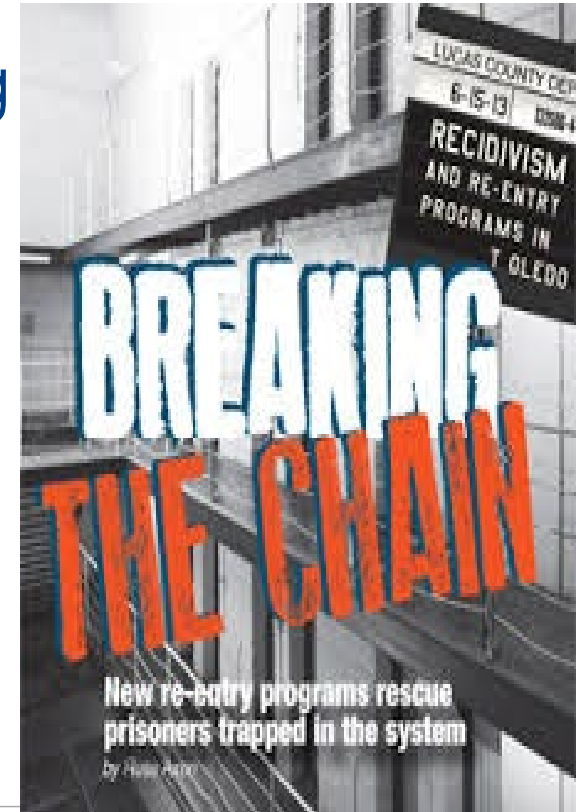
- The recovering services center (Sobering center) is a collaborative program with Dallas City Marshal's Office, Office of Integrated Public Safety Solutions and outside service providers
- will work as a hub to connect individuals with substance use disorders to appropriate treatment options
- Pre-charge diversion
 - Eligible individuals will have the opportunity to voluntarily participate in this program
 - Case workers will work with individuals to divert public intoxication cases from jail to recovery services with no criminal charge
- \$650,000 allocated for sobering center at CDC
 - Staffing: 1 manager, 4 supervisors and 6 counselors
 - Modifications to existing facility
 - **Recovering services program targeted for June 2021**



Re-entry Programs



- American prisons and jails hold over 2.1 million incarcerated individuals at any given time
- Almost every one of these individuals will return to their community once they have completed their sentence or received parole
- Successful re-entry programs provide the following services:
 - Pre-release contact
 - Mentorship
 - Housing placement
 - Family relationship training
 - Employment training and placement
 - Financial literacy classes



Re-entry Programs



- FY 21 allocated \$1,000,000 for re-entry programs to be split between Office of Community Care (OCC) and Economic Development
- OCC will administer re-entry funding via nonprofit community partners with a focus on supporting the basic and social needs of recently-released justice-impacted individuals
 - Housing
 - Transition support
 - Child care resources
- OCC will coordinate with Economic Development to connect clients, their core needs having been met, to resources focused on job skills training and GEDs
- **Request for Proposals targeted for second quarter of FY21**

“

Prisoner reentry is
one of the biggest
public policy crises
in the U.S.

We lead the world
in both incarceration
and recidivism.

”



Violence Interruption Programs



- Violence interruption programs, used in cities throughout the United States, provide a proven, community-led solution to reducing violence
- Managed by Office of Integrated Public Safety Solutions
 - Hire third party contractors to provide:
 - Violence Interruption programs
 - Peer-based mentorship
 - Community support initiatives
- City of Dallas budget allocation: \$800,000
 - Dallas applied for and received \$100,000 in grant funding from the Department of Justice for:
 - Salary of program manager
 - Data analysis of performance metrics by an academic institution
- RFP will be utilized, and programs selected through procurement process with a target date of April 2021



Environmental Improvements for Crime Reduction



- The Office of Integrated Public Safety Solutions (OIPSS) works collaboratively with Transportation and Public Works to implement the improved lighting plan for the city
- Strategic implementation of lighting improvements to enhance public safety are being developed through the following overlaid spatial data factors:
 1. Historical and current nighttime criminal activity trends
 2. Dallas Police Department target areas
 3. Location of violent crimes involving firearms
 4. Number of lights
 5. Risk Terrain Modeling
- Improved lighting efforts to promote public safety will consist of:
 - Installation of new city owned street lights
 - Upgrade existing lights to high wattage L.E.D.
 - Repair and replace broken lights
 - Utilization of portable lighting
- OIPSS initiated implementation of public safety lighting improvements on October 8, 2020
 - Currently working with Oncor to upgrade 76 street lights along the Malcolm X corridor
- **FY 21 City of Dallas budget allocation for lighting improvements in high crime areas: \$2,000,000**



Environmental Improvements for Crime Reduction



- The Office of Integrated Public Safety Solutions works collaboratively with Code Enforcement to remediate blighted buildings and abandoned lots in high violence locations
- Physical conditions are among the primary reasons why crime occurs at specific locations one generation after another
- Urban blight and decay are now widely recognized as factors that promote, encourage, and contribute to criminal activity
 - Blighted, structures and abandoned buildings: \$250,000
 - Abandoned lots and illegal dumping: \$1,420,347
 - Three new mow/clean crews in Code Compliance to target illegal dumping
- FY 21 Total blight remediation budget allocation: \$1,670,347
- **Implementation and hiring of new teams targeted for first quarter of 2021**



Office of Integrated Public Safety Solutions Update



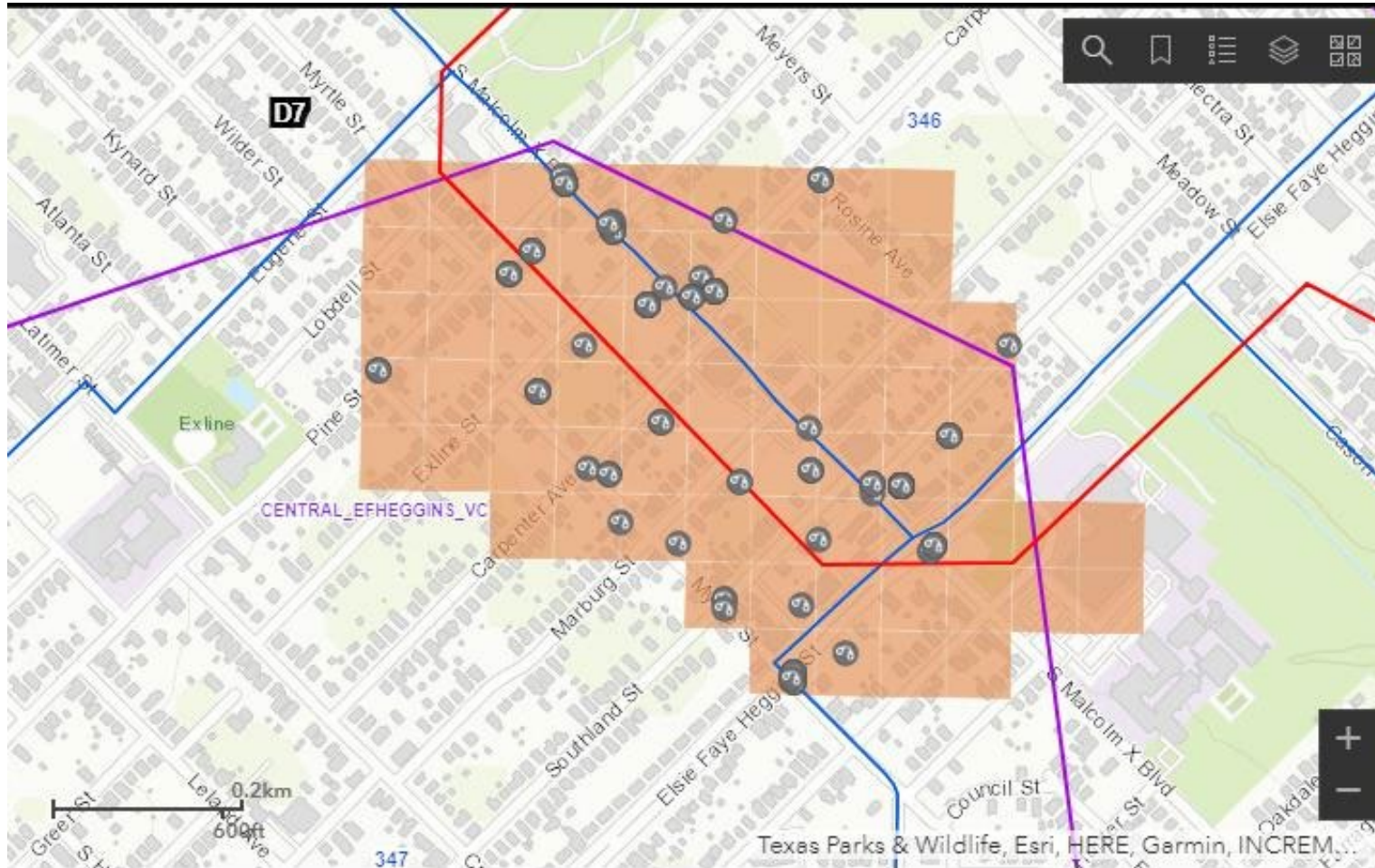
- On April 29, 2020 the City of Dallas opened the Office of Integrated Public Safety Solutions as part of a sustainable and holistic approach to crime reduction
- The office utilizes Risk Terrain Modeling (RTM) to identify and map high risk areas in the city
 - RTM uses GIS techniques to explore the relationship between crime and the spatial features that influence and encourage criminal activity
- Proactively identify and addresses systemic factors that contribute to criminal activity
 - Provides non-law enforcement solutions
 - Reducing the demand for police services



Risk Terrain Modeling Update



- The initial high risk area was identified as the Malcolm X/Marburg Area at the Southeast Division



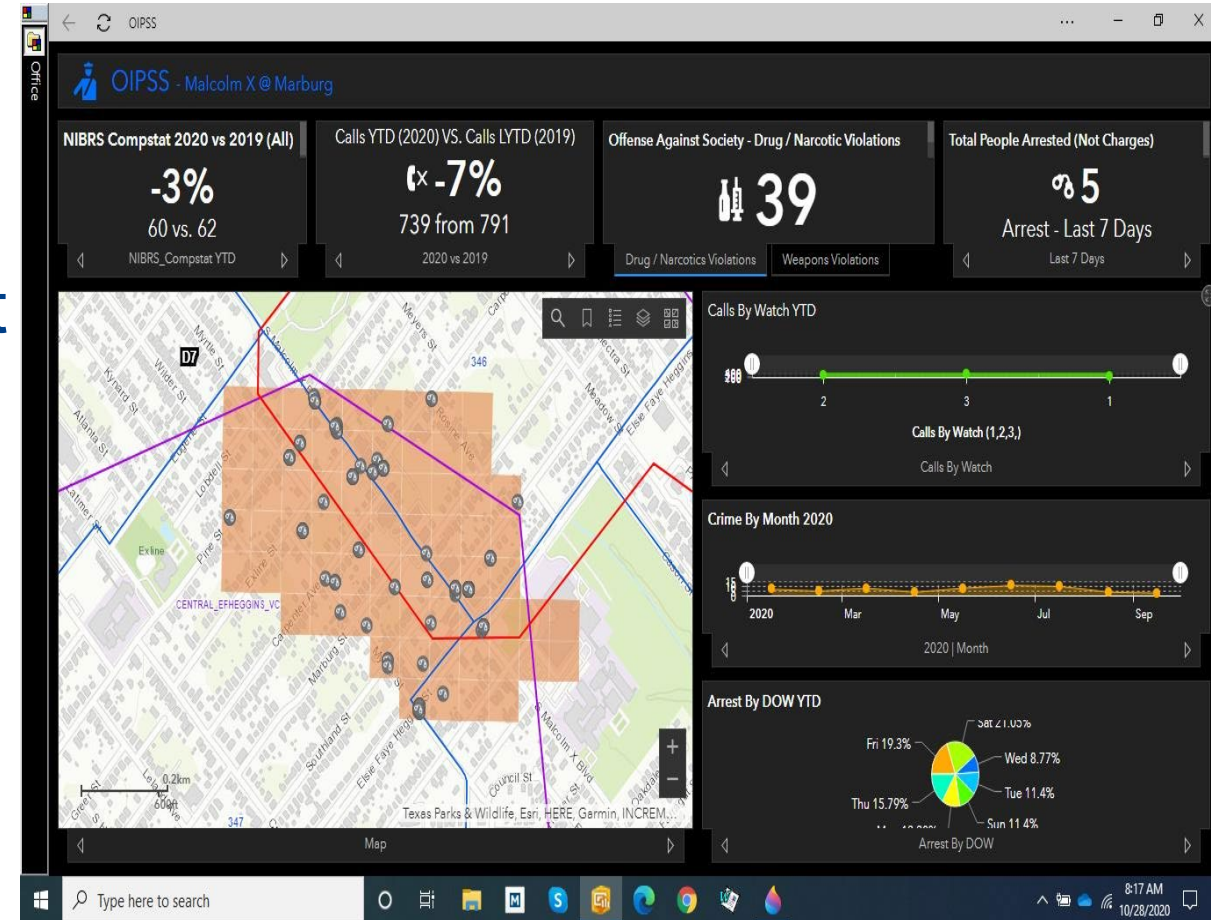
Risk Terrain Modeling Update



Data Driven Approach:

The RTM Team tracks statistical information in this high risk area through an automated dashboard that was created by the Intelligence Led Policing Division

- Risk Factors
- Criminal offenses
- 911 calls
- Weapons Violations
- Narcotics Violations
- Arrests



Office of Integrated Public Safety Solutions Update



- OIPSS strategic interventions involves coordination among multiple departments

Action taken/Interventions

- Community prosecution
 - Obtained a temporary injunction order against “Little World” convenience store which requires additional lighting and uniformed security after dark
 - Enforce zoning requirements to shut down a dangerous convenience store at 4311 Malcolm X
 - Work with property owner at 2805 Reed Lane to implement crime abatement measures and make substantial repairs to the commercial property
 - File lawsuit to bring JC’s Club, Old Rhythm, and Pinkies into compliance with Dallas City Code



Office of Integrated Public Safety Solutions Update



Action taken/Interventions

- Dallas Police
 - Patrol Division focused operations within RTM area
 - Narcotics Operations
 - Technology enhancements
 - Installation of Cameras
 - Bait Vehicle
 - Crime prevention through environmental design assessments completed
 - Convenience Store Inspections



Risk Terrain Modeling Update



Actions taken/Interventions Continued

- Code Enforcement
 - Cases/violations worked: 538
 - Properties/location addressed: 177
 - Zoning cases: 54
 - Substandard Structure cases: 38
- Cases/violations complied by owner: 254
- Vacant lots/buildings addressed: 103
- Criminal Trespass Affidavits submitted by owner: 15
- Businesses inspected: 12
- Administrative warrant served/executed: 8
- Homeless Encampments cleaned: 4
- Community Service Projects coordinated: 2
- Mow Clean/Heavy Clean Initiatives: 10
 - 203,400 lbs of debris removed
- Referrals to other departments and agencies: 60
 - (Dallas Police Department, Office of Homeless Solutions, Dallas Water Utilities, Public Works, Sanitation, Stormwater Management, Dallas Marshal's Office, City Attorney's Office, Child Protective Services)



Risk Terrain Modeling Update



- Before and After Pictures of Community Service Projects



Risk Terrain Modeling Update



- Before and After Pictures – Code Violation Intervention



Risk Terrain Modeling Update



- Before and After Pictures – Brush Clean-up of area used to conceal narcotics usage



Example of an Intervention



- Car wash and church parking lot at 4600 Malcolm X used for congregation and illegal activity on weekend nights



Example of an Intervention



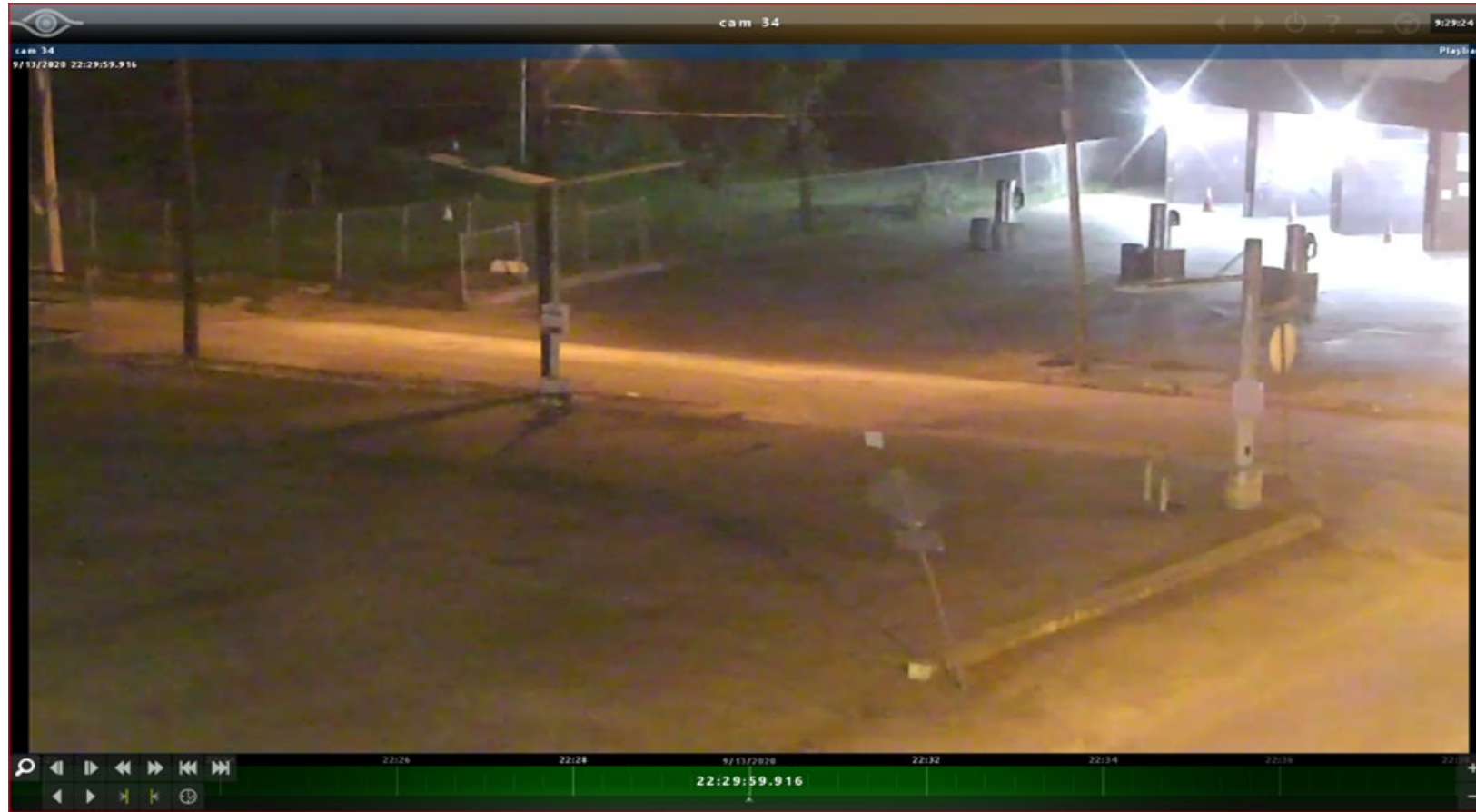
- RISK Detective Bueno worked with church leaders who own the lot and obtained a donation from Home Depot for large security cable to close off access to the lot when church is not in attendance



Example of an Intervention



- Photo from weekend night after the lot was secure in not accessible



Current Results



- The coordination and hard work of multiple city departments in this high-risk focus area are yielding positive results
 - Positive recognition from Revitalize South Dallas Coalition
 - The Malcolm X/Marburg focus area is experiencing a 3% reduction in crime vs 2019
 - Calls for police are down 6%
 - There has only been one criminal offense (Burglary of Motor Vehicle) since September 25, 2020



Next Steps



- Steps for success
 - Continued community engagement
 - Additional interventions to include
 - Blight remediation
 - Lighting enhancements
 - Popular local artist has agreed to do a Mural painting
 - Crosswalk design and painting
 - Creation of a monthly dashboard





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