



City of Dallas

Rapid Rehousing Program Report

**COVID-19 Ad Hoc Committee
February 11th, 2021**

Kelly Hunt
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Office of Homeless Solutions

Presentation Overview



- **Program Background**
 - Mission and Goals
- **Program Performance**
 - Who did we house?
- **Lessons Learned**
 - What made the program successful?
- **Discussion**





Program Background



Mission and Goals



Mission

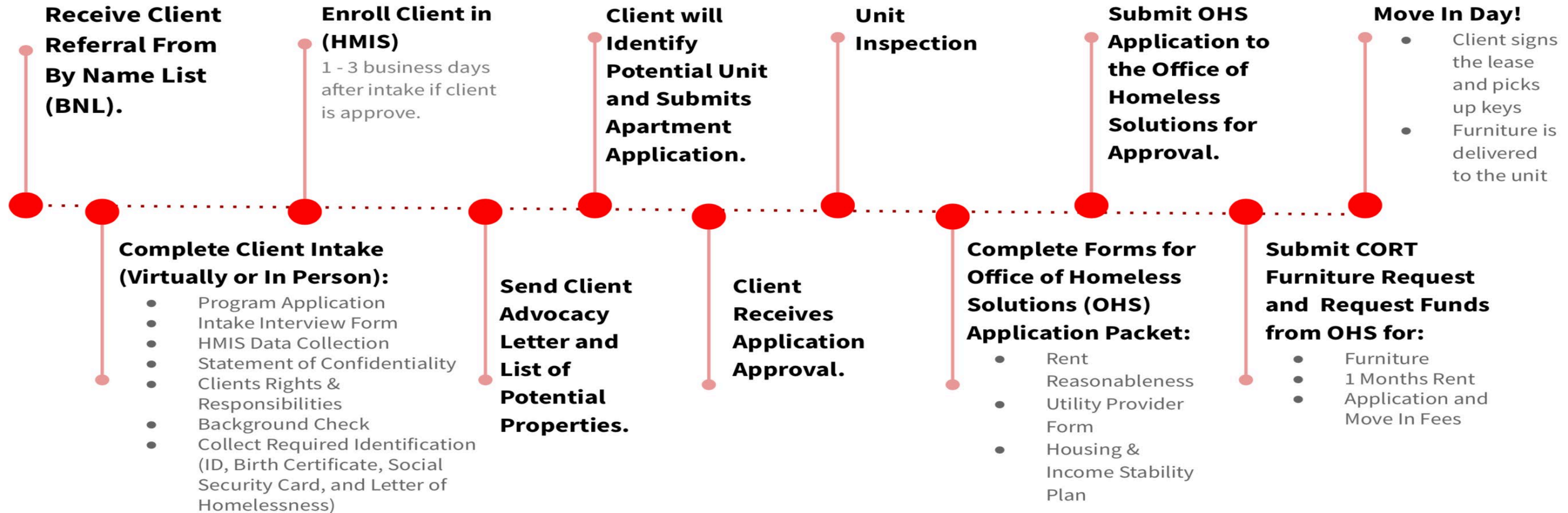
To provide long-term housing for Dallas residents who are both experiencing homelessness and are impacted by COVID-19.

Goals

- Identify residents with a high likelihood of success when given the financial and case management tools needed for independent living
- Identify suitable housing in high opportunity neighborhoods scattered throughout Dallas
- Design individualized housing stability and income growth plans to fit the specific needs of the clients
- Provide flexibility in the declining subsidy model to accommodate unforeseen financial changes in the clients' lives
- Create a system that includes all the tools needed to ensure clients have the best possible chances of success.
- ***House 300 households by December 31, 2020***



Program Work Flow





Program Performance



Who Did We House?

- 301 Households
- 473 Persons
- Program participants were largely guests who were displaced from shelters due to social distancing or came through the temporary shelter at the Kay Bailey Hutchinson Convention Center
- Households included:
 - Individuals
 - Single parents
 - Couples
 - Adults with aging parents

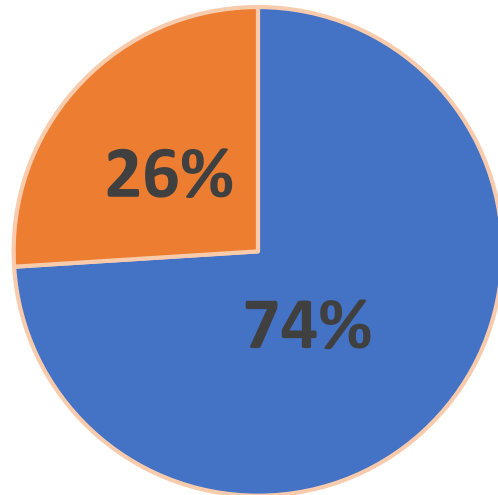


Program Performance



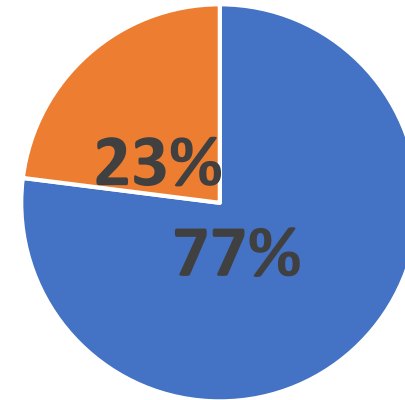
Who did we house?

Household Type



■ Individual ■ Families

Male/Female Heads of Household



■ Males ■ Females

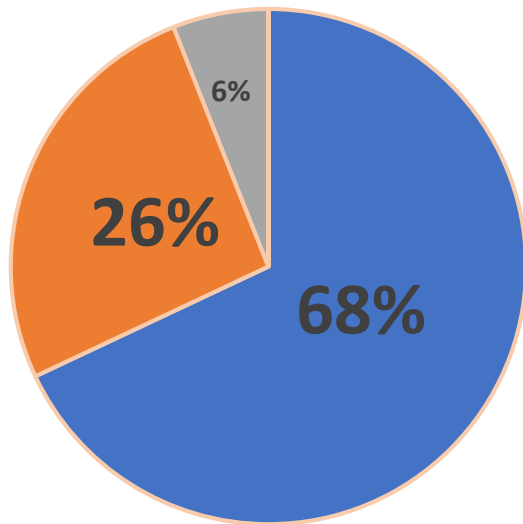


Program Performance



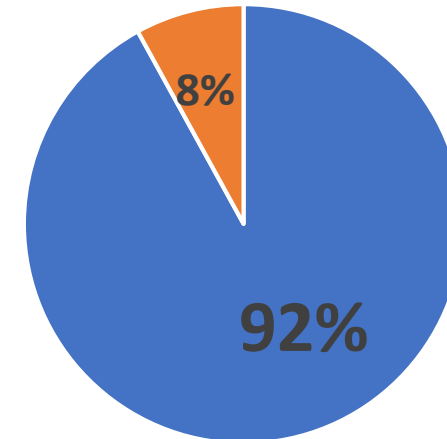
Who did we house?

Household Race



■ Black ■ White ■ Hispanic

Location of Housing



■ City of Dallas
■ Dallas/Collin County



Program Performance



Housing Locations By Council District

District	Number of Households
1	19
2	27
3	15
4	10
5	0
6	19
7	39
8	14
9	30
10	38
11	25
12	21
13	19
14	0
Garland	22
Irving	3





Lessons Learned



What made the program successful?

- Providing furniture, housewares, and linens
- Collaborative landlord engagement
- At-risk deposits
- Providing subrecipients with flexibility on reimbursement versus a 10 day advance
- Redesigning the client referral system
- Freeing up shelter space by moving initial program candidates to the Dallas Love Field Inn
- 7 subrecipients committed to providing ongoing support to the clients they housed





DISCUSSION





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