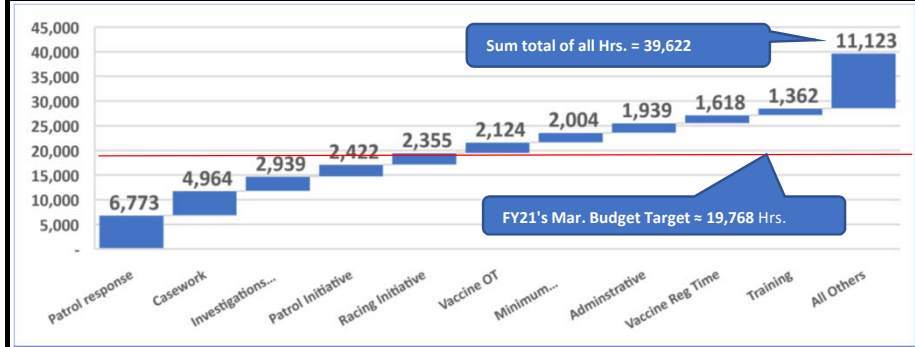


Dallas Police Department Dashboard 3/31/2021

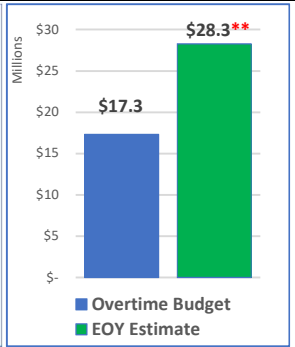
FY20-21 BUDGET	
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## CRIME REPORTING\*\*\*\*\*

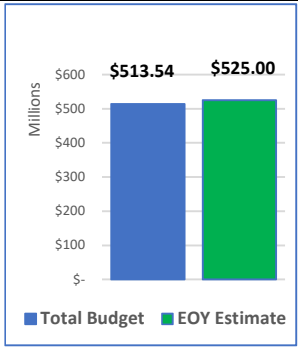
**March Top 10 OT Activity Codes (By Hrs.)\***



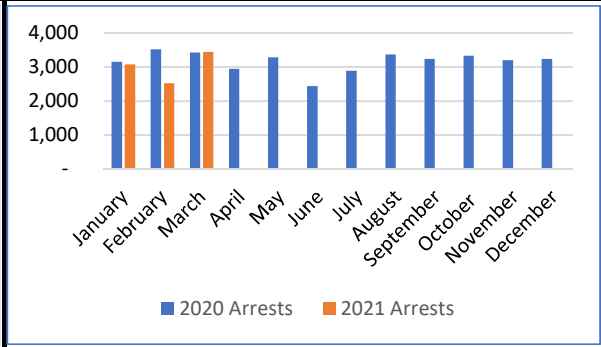
## Sworn Overtime



**Total Budget**



Total Arrests	
2010	100
2011	100
2012	100
2013	100
2014	100
2015	100
2016	100
2017	100
2018	100
2019	100
2020	100
2021	100
2022	100
2023	100
2024	100
2025	100
2026	100
2027	100
2028	100
2029	100
2030	100

[illegible]

January 1, 2021 - March 31, 2021

	Offense	2021	2020	Count	%	Clearance Rate
				DIFF	Change	
Person	Assault Offenses	6,663	6,629	34	0.5%	61.1%
	Agg Assault FV	462	406	56	13.8%	
	Simple Assault FV	2,639	2,632	7	0.3%	98.2%
	Homicide Offenses	63	45	18	40.0%	
	Murder & Nonnegligent Manslaughter	51	41	10	24.4%	
	Human Trafficking	5	5	0	0.0%	
	Kidnapping / Abduction	37	41	-4	-9.8%	75.0%
	Sex Offenses, Forcible	172	199	-27	-13.6%	89.4%
	Sex Offenses, Nonforcible	-	-	0	-	-
	Sub-Total	6,940	6,919	21	0.3%	62.4%
Property	Arson	47	39	8	20.5%	8.5%
	Bribery	1	1	0	-	0.0%
	Burglary / Breaking & Entering	1,552	2,272	-720	-31.7%	6.5%
	Counterfeiting / Forgery	74	154	-80	-51.9%	24.3%
	Destruction / Vandalism	2,348	2,378	-30	-1.3%	8.9%
	Embezzlement	44	84	-40	-47.6%	29.6%
	Extortion / Blackmail	4	-	-1	-	0.0%
	Fraud	427	554	-127	-22.9%	55.3%
	Larceny / Theft	6,389	6,467	-78	-1.2%	4.2%
	Motor Vehicle Theft	2,371	2,773	-402	-14.5%	9.1%
Robbery	629	982	-353	-35.9%	24.5%	
Stolen Property Offenses	133	11	122	1109.1%	89.5%	
Sub-Total	14,019	15,715	-1,696	-10.8%	9.5%	
Society	Animal Cruelty	20	31	-11	-35.5%	10.0%
	Drug / Narcotics	2,466	1,567	899	57.4%	69.7%
	Gambling	13	20	-7	-35.0%	0.0%
	Pornography / Obscene Material	2	15	-13	-86.7%	250.0%
	Prostitution Offenses	99	136	-37	-27.2%	95.0%
	Weapon Law Violations	679	468	211	45.1%	79.4%
	Sub-Total	3,279	2,237	1,042	46.6%	71.9%
	Total	24,238	24,871	-633	-2.5%	32.2%

## SWORN STAFFING AND HIRING

## PATROL PERFORMANCE

	QTR	YTD
REVENUE	\$100M	\$100M
COST OF SALES	\$60M	\$60M
GROSS PROFIT	\$40M	\$40M
SG&A	\$10M	\$10M
R&D	\$10M	\$10M
DEPRECIATION	\$5M	\$5M
FINANCIAL EXPENSE	\$2M	\$2M
INCOME BEFORE TAXES	\$13M	\$13M
TAXES	\$3M	\$3M
NET INCOME	\$10M	\$10M
DIVIDENDS	\$2M	\$2M
EARNINGS PER SHARE	\$1.00	\$1.00

Function	2021 Assigned	2020 Assigned	2019 Assigned	Crime Change by Division				Response time	
CBD	96	101	101	Person	Property	MTD Total	YTD Total	Priority 1	Priority 2
Central	182	180	185	1.45%	5.15%	22.36%	9.40%	6.53	23.68
NE	358	354	315	0.50%	-6.31%	9.63%	-0.19%	7.85	27.56
SE	311	305	297	-9.15%	-27.63%	-7.46%	-12.89%	7.96	30.66
SW	289	285	270	1.52%	-13.55%	0.08%	-4.00%	7.42	21.66
NW	256	245	237	9.20%	-8.91%	2.37%	-2.59%	7.59	24.15
NC	183	185	182	5.75%	-4.31%	12.87%	-1.11%	8.39	23.94
SC	327	325	285	2.48%	-22.55%	-9.66%	-3.42%	7.53	22.14

Nuisance Abatement	9	7	8	*CBD crime and response time data included in Central
--------------------	---	---	---	---

## INTERNAL AFFAIRS

Patrol Total	2,011	1,987	1,880				
				Complaint Type	2021 YTD	2020 YTD	% Change
Administrative***	448	487	592	Investigations Completed	64	80	-20.0%
				Use of Force Complaints Received	2	9	-77.8%
Investigations & Tactical	640	652	629	Investigations Over 200 Days *****			
				Active Investigations	11	Awaiting Chief of Police Hearing	0
Total	3,099	3,126	3,101	Investigation suspended	11	Awaiting Bureau Chief Hearing	2
				Awaiting Corrective Action	14	Total	38

[illegible]

911 Call Center Information	
<p>911 Call Center Information</p>	<p>911 Call Center Information</p>

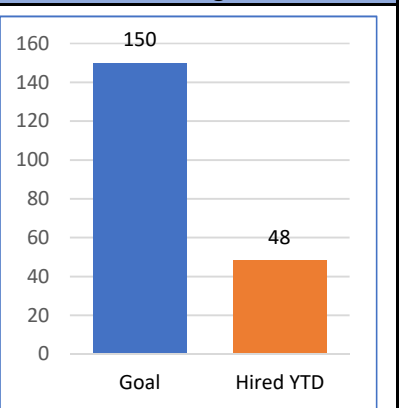
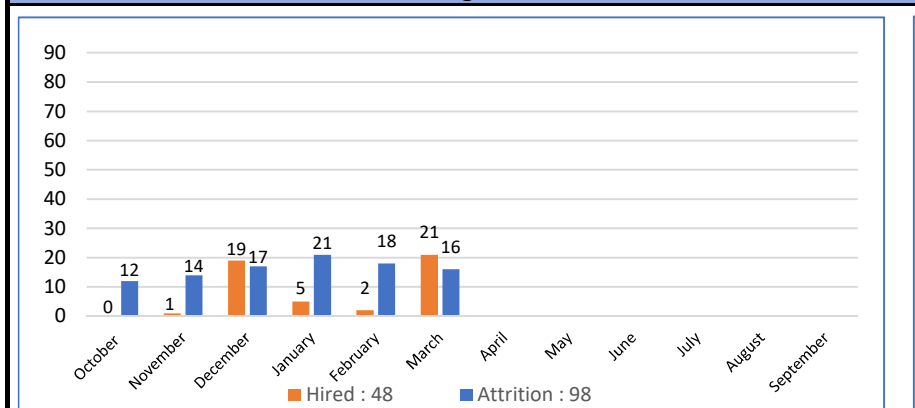
911 Calls YTD	Mar. Avg Answer	Mar. Service Level
489,567	22 Seconds	56.6%

911 Operator Staffing
-----------------------

Trainee	Operator	Actual	Authorized
25	55	80	110

FY 20-21 Hiring and Attrition	
10/1/20	10/1/21
11/1/20	11/1/21
12/1/20	12/1/21
1/1/21	1/1/22
2/1/21	2/1/22
3/1/21	3/1/22
4/1/21	4/1/22
5/1/21	5/1/22
6/1/21	6/1/22
7/1/21	7/1/22
8/1/21	8/1/22
9/1/21	9/1/22
10/1/21	10/1/22
11/1/21	11/1/22
12/1/21	12/1/22
1/1/22	1/1/23
2/1/22	2/1/23
3/1/22	3/1/23
4/1/22	4/1/23
5/1/22	5/1/23
6/1/22	6/1/23
7/1/22	7/1/23
8/1/22	8/1/23
9/1/22	9/1/23
10/1/22	10/1/23
11/1/22	11/1/23
12/1/22	12/1/23
1/1/23	1/1/24
2/1/23	2/1/24
3/1/23	3/1/24
4/1/23	4/1/24
5/1/23	5/1/24
6/1/23	6/1/24
7/1/23	7/1/24
8/1/23	8/1/24
9/1/23	9/1/24
10/1/23	10/1/24
11/1/23	11/1/24
12/1/23	12/1/24
1/1/24	1/1/25
2/1/24	2/1/25
3/1/24	3/1/25
4/1/24	4/1/25
5/1/24	5/1/25
6/1/24	6/1/25
7/1/24	7/1/25
8/1/24	8/1/25
9/1/24	9/1/25
10/1/24	10/1/25
11/1/24	11/1/25
12/1/24	12/1/25
1/1/25	1/1/26
2/1/25	2/1/26
3/1/25	3/1/26
4/1/25	4/1/26
5/1/25	5/1/26
6/1/25	6/1/26
7/1/25	7/1/26
8/1/25	8/1/26
9/1/25	9/1/26
10/1/25	10/1/26
11/1/25	11/1/26
12/1/25	12/1/26
1/1/26	1/1/27
2/1/26	2/1/27
3/1/26	3/1/27
4/1/26	4/1/27
5/1/26	5/1/27
6/1/26	6/1/27
7/1/26	7/1/27
8/1/26	8/1/27
9/1/26	9/1/27
10/1/26	10/1/27
11/1/26	11/1/27
12/1/26	12/1/27
1/1/27	1/1/28
2/1/27	2/1/28
3/1/27	3/1/28
4/1/27	4/1/28
5/1/27	5/1/28
6/1/27	6/1/28
7/1/27	7/1/28
8/1/27	8/1/28
9/1/27	9/1/28
10/1/27	10/1/28
11/1/27	11/1/28
12/1/27	12/1/28
1/1/28	1/1/29
2/1/28	2/1/29
3/1/28	3/1/29
4/1/28	4/1/29
5/1/28	5/1/29
6/1/28	6/1/29
7/1/28	7/1/29
8/1/28	8/1/29
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11/1/28	11/1/29
12/1/28	12/1/29
1/1/29	1/1/30
2/1/29	2/1/30
3/1/29	3/1/30
4/1/29	4/1/30
5/1/29	5/1/30
6/1/29	6/1/30
7/1/29	7/1/30
8/1/29	8/1/30
9/1/29	9/1/30
10/1/29	10/1/30
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12/1/29	12/1/30
1/1/30	1/1/31
2/1/30	2/1/31
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5/1/30	5/1/31
6/1/30	6/1/31
7/1/30	7/1/31
8/1/30	8/1/31
9/1/30	9/1/31
10/1/30	10/1/31
11/1/30	11/1/31
12/1/30	12/1/31
1/1/31	1/1/32
2/1/31	2/1/32
3/1/31	3/1/32
4/1/31	4/1/32
5/1/31	5/1/32
6/1/31	6/

**FY20-21 Hiring Goal : 150**



Top 911 Calls	
1	Police
2	Fire
3	Police
4	Police
5	Police
6	Police
7	Police
8	Police
9	Police
10	Police
11	Police
12	Police
13	Police
14	Police
15	Police
16	Police
17	Police
18	Police
19	Police
20	Police
21	Police
22	Police
23	Police
24	Police
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84	Police
85	Police
86	Police
87	Police
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89	Police
90	Police
91	Police
92	Police
93	Police
94	Police
95	Police
96	Police
97	Police
98	Police
99	Police
100	Police

Type	Calls YTD	March-2021	March-2020
Major Disturbance	25,830	9,295	10,220
****			
Other Incidents	13,283	4,869	5,097
*****			
Other Escalated	12,518	4,741	4,384
Suspicious Person	5,551	2,114	2,587
Minor Accident	6,676	2,536	2,240
Business Alarm	5,027	1,596	1,755
Major Accident	4,064	1,488	1,287
Loud Music	5,250	2,073	2,229
Burg Motor Veh	760	253	463
Crisis Intervention	2,797	1,035	878
911 Hang-up	2,169	811	753

March Reports	
1	2
3	4
5	6
7	8
9	10
11	12
13	14
15	16
17	18
19	20
21	22
23	24
25	26
27	28
29	30
31	32
33	34
35	36
37	38
39	40
41	42
43	44
45	46
47	48
49	50
51	52
53	54
55	56
57	58
59	60
61	62
63	64
65	66
67	68
69	70
71	72
73	74
75	76
77	78
79	80
81	82
83	84
85	86
87	88
89	90
91	92
93	94
95	96
97	98
99	100

Expeditor Reports	DORS Reports
1,467	1,531

### Dispatched Calls and Response Time

Date	Priority 1 Response Time	Priority 2 Response Time	Priority 3 Response Time	Priority 4 Response Time	Dispatched 911 Calls
Mar-21	7.35	25.14	90.32	133.63	46,775
<b>YTD 2021</b>	<b>7.62</b>	<b>24.98</b>	<b>83.32</b>	<b>117.84</b>	<b>128,687</b>
Mar-20	7.81	22.02	69.44	95.90	49,033
<b>YTD 2020</b>	<b>8.35</b>	<b>24.75</b>	<b>85.08</b>	<b>117.71</b>	<b>143,449</b>

## Notes:

\*DPD recently refined its >180 OT activity codes. New overtime activity codes further improve internal management opportunities as well as improve clarity/transparency to City Council. Results of these changes are now reflected in this report.

\*\*YE estimate based on FY21's YTD expenditure trends.

\*\*\*Administrative includes Police Academy Trainees (106). It also includes Office of the Chief of Police units such as Criminal Intelligence (47), Internal Affairs (26), and Public Integrity (11). 2021 Data is YTD. 2020 and 2019 data is Dec 31st of that year.

\*\*\*\*Other Incident Calls - used when a call is received but does not fit into any other category of signals. Ex. harassing phone calls, criminal trespass, death notifications

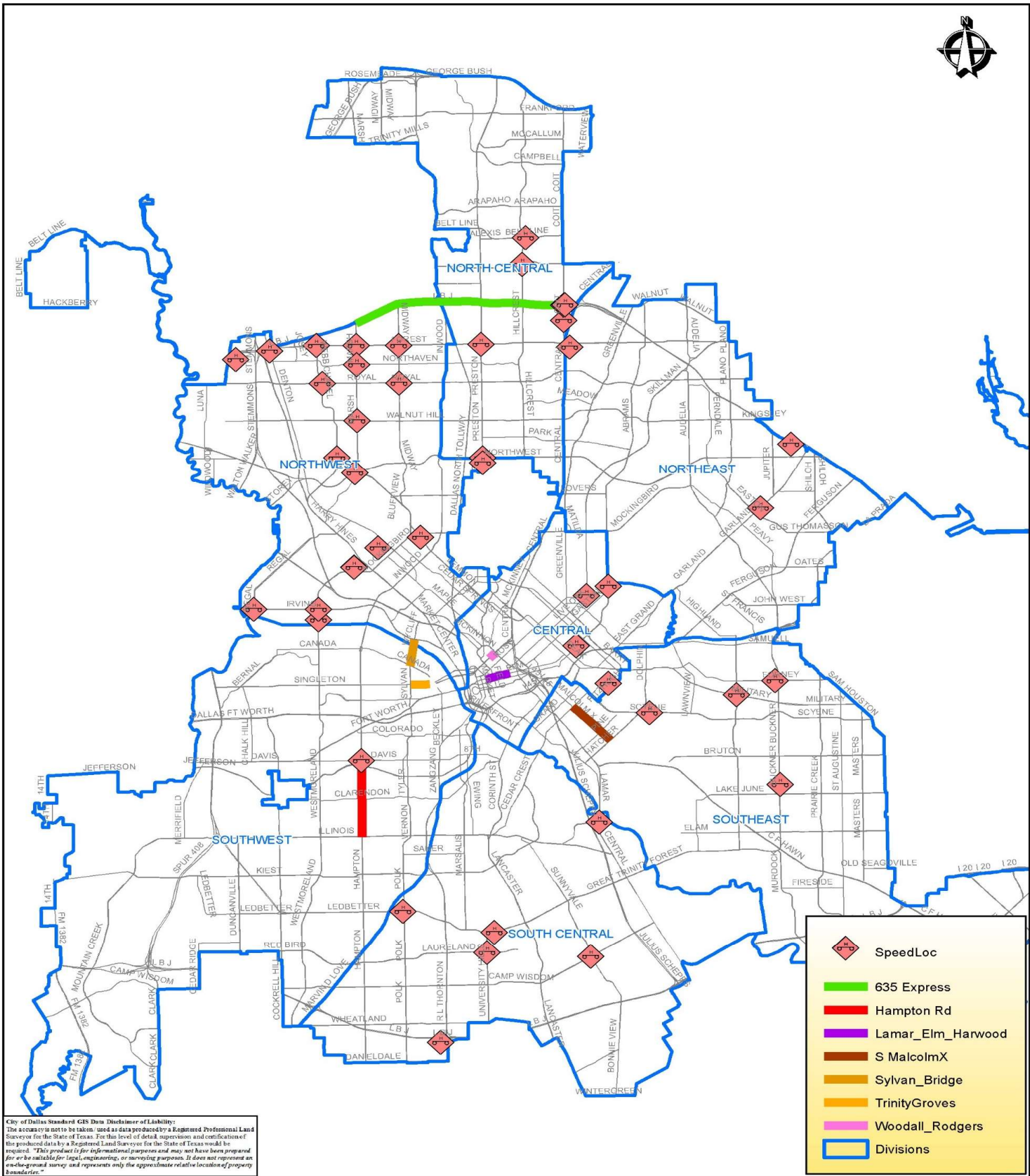
\*\*\*\*\*Other Escalated Calls - used when a call is received but does not fit into any other category of signals and is a priority in nature. Ex. person walking on the shoulder of freeway, suspicious activity that could lead to an. offense

\*\*\*\*\* Crime reporting now includes NIBRS data. Data is preliminary.

\*\*\*\*\* Investigations suspended : Awaiting criminal investigation. Awaiting Corrective Action: Cases not involving suspension or termination .

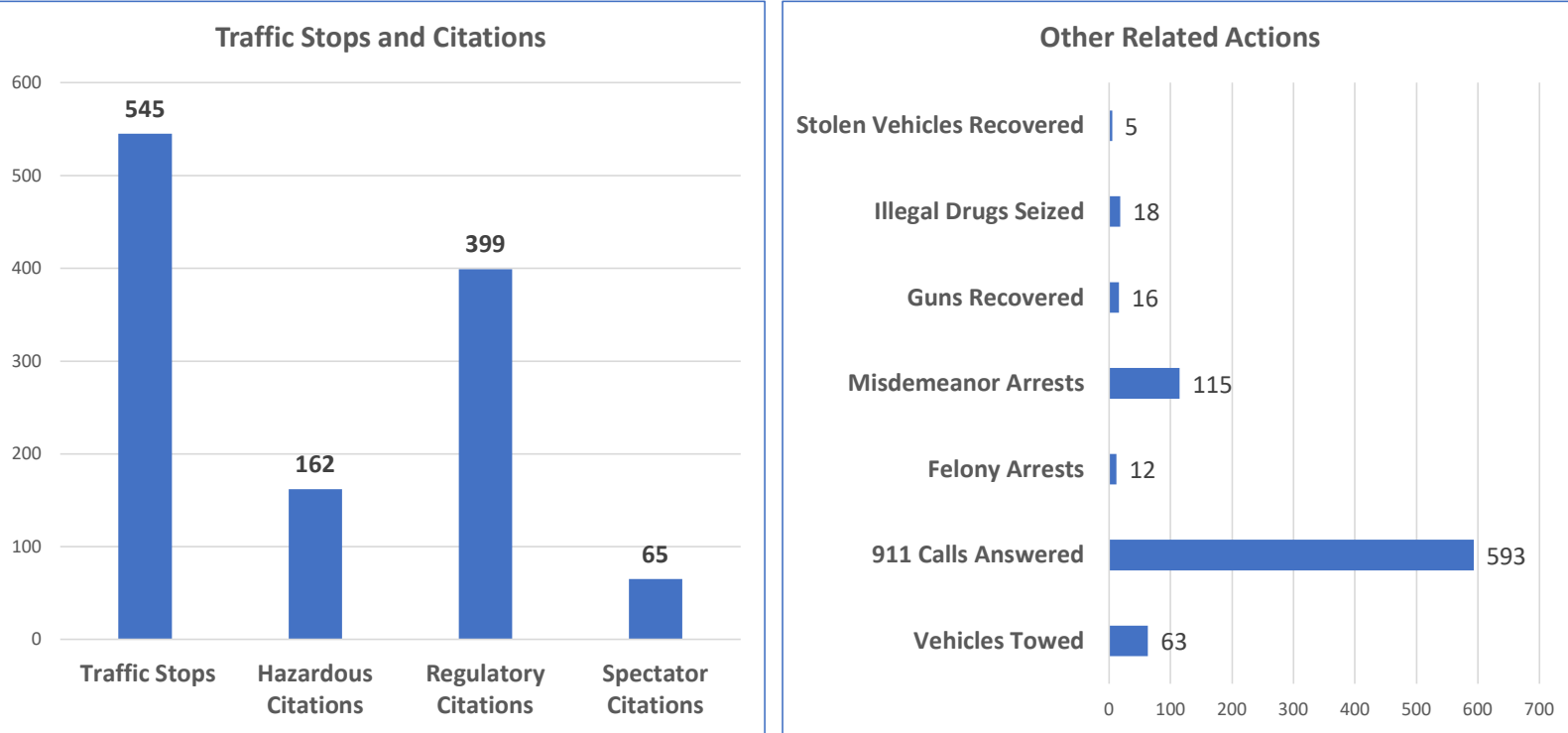
Dallas Police Department Racing / Speeding Dashboard 3/31/2021

Racing / Speeding Hotspots

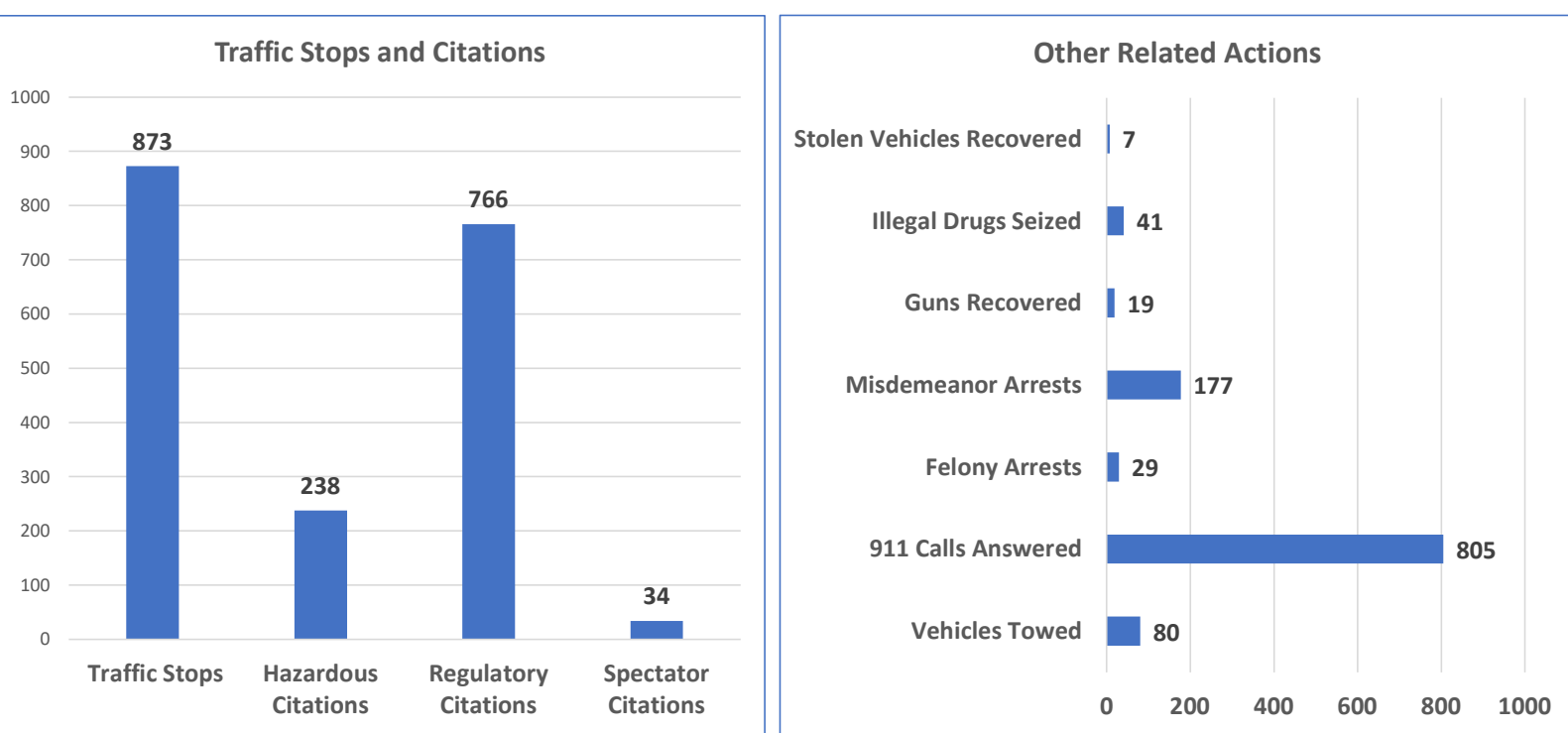


Racing / Speeding Operational Activity

February



March



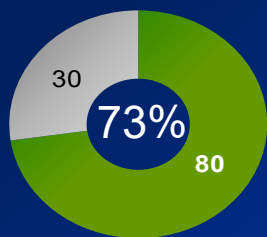
Notes:

Hazardous Citations: Citations involving safety violations such as red light / stop sign violations.

Regulatory Citations: Citations of an administrative violation such as registration, insurance, driver's license.

# 9-1-1 Communications Dashboard

## Call Center Staffing

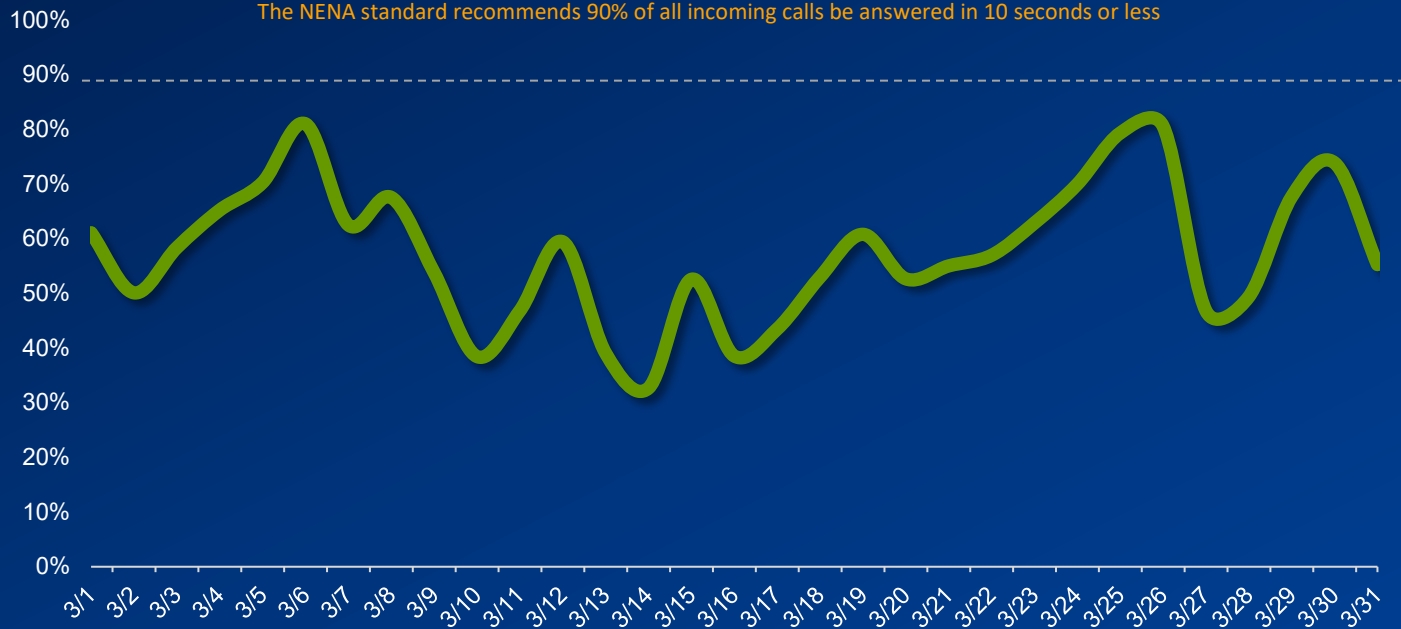


■ Total Call Takers  
■ Call Taker Vacancies

**\*911 Operator Staffing**  
Senior Call Takers – 6  
Call Takers - 49  
Trainees – 25  
Total On Staff – 80  
Total Staff Authorized - 110

## March 2021 Service Levels

The NENA standard recommends 90% of all incoming calls be answered in 10 seconds or less



March 2021  
Service Level

**56.59%**



YTD Service Level  
Jan 1 – March 31, 2021

**60.32%**



Average Answer Time  
March 2021

**0:22**



March 2021  
Total 911 Calls

**170,351**



Call Takers in Training

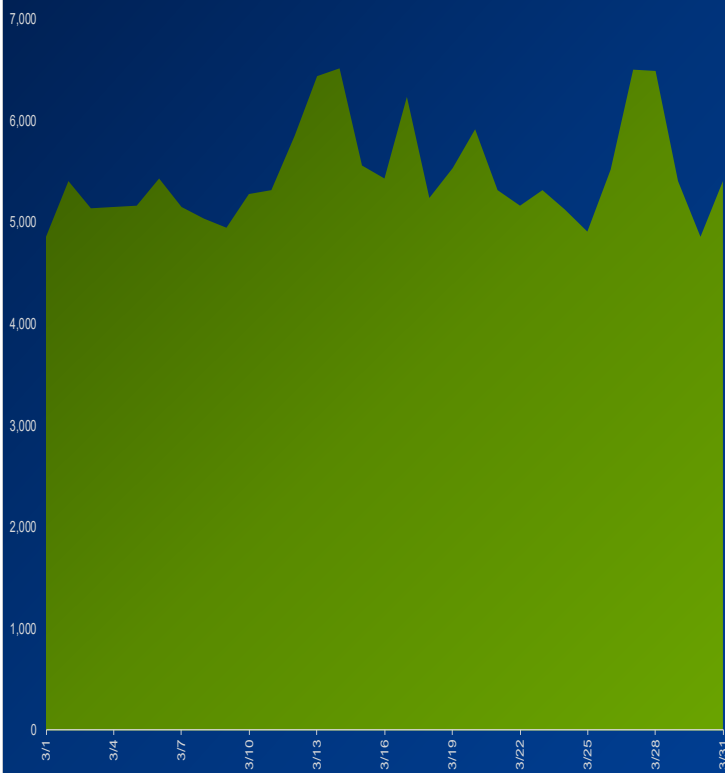
**25**



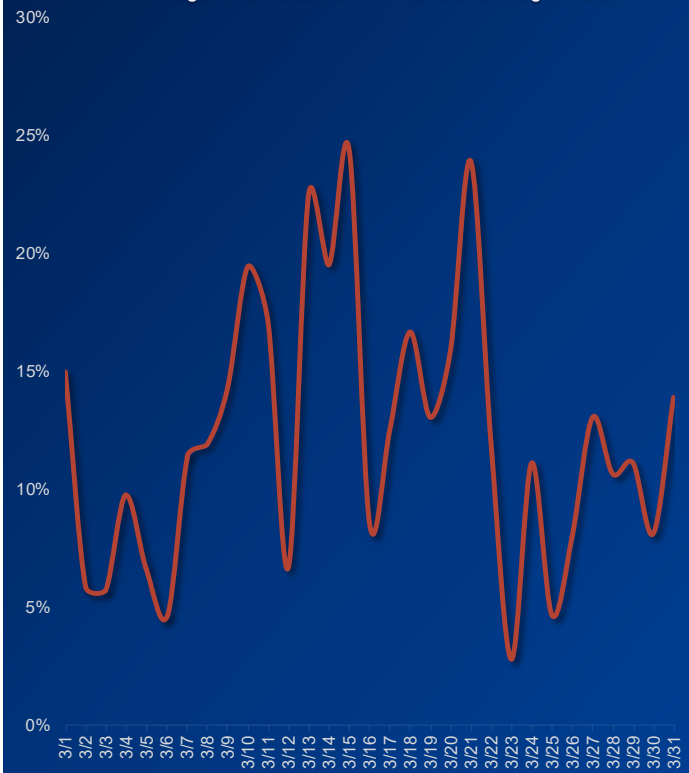
Call Takers in Background

**21**

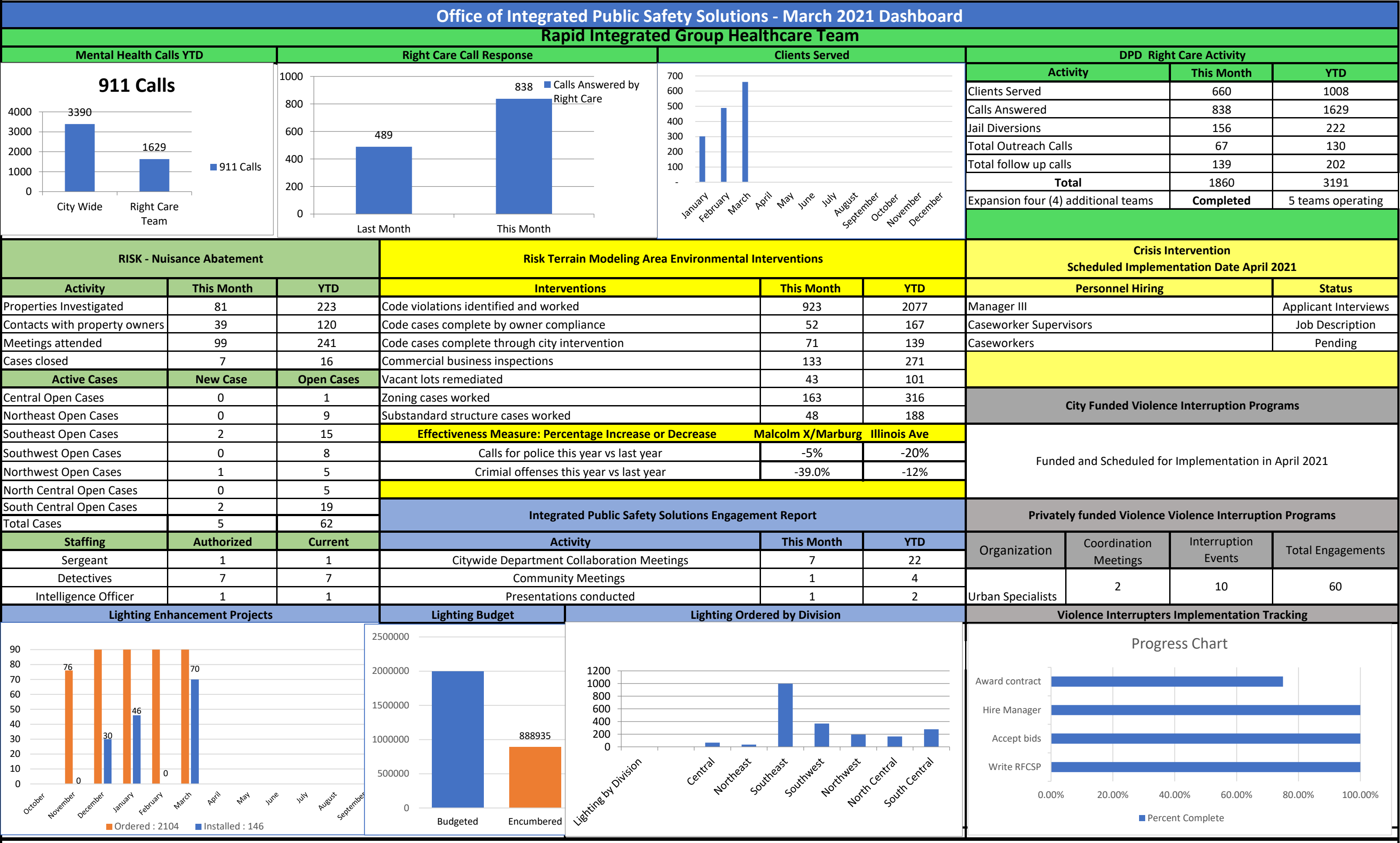
## March 2021 Emergency Calls Received



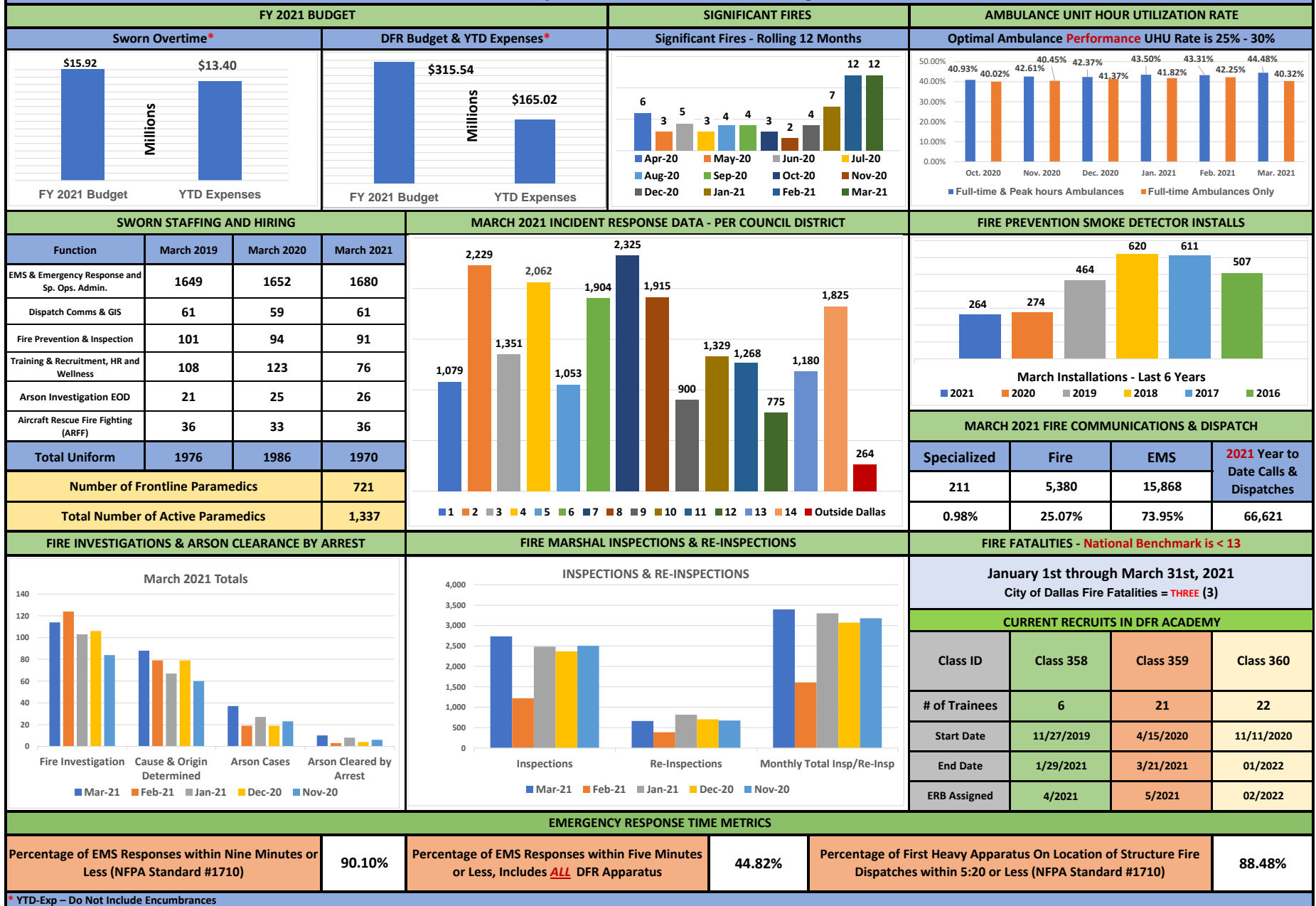
## Percentage of Scheduled Call Takers Calling in Sick







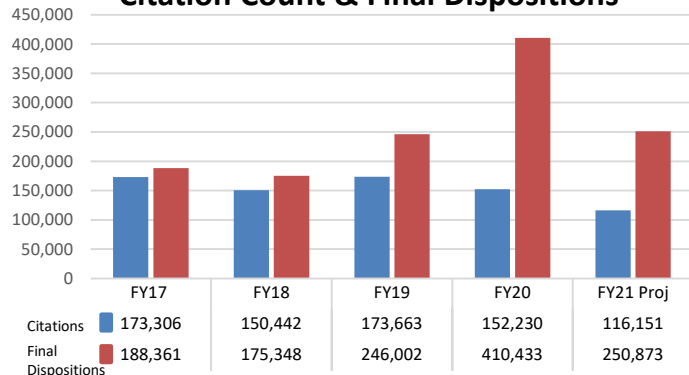
# Dallas Fire-Rescue Department Dashboard: Month Ending March 31, 2021



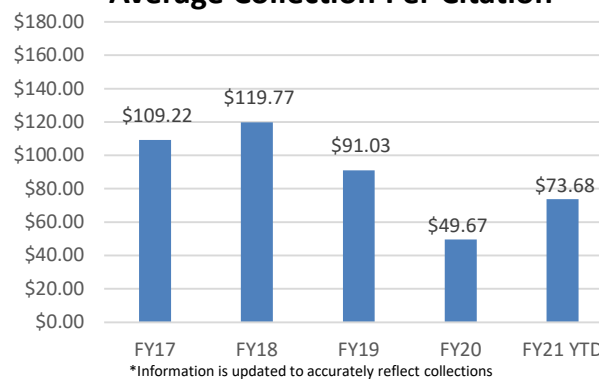
\* YTD-Exp – Do Not Include Encumbrances

# Municipal Court Dashboard: Month Ending March 31, 2021

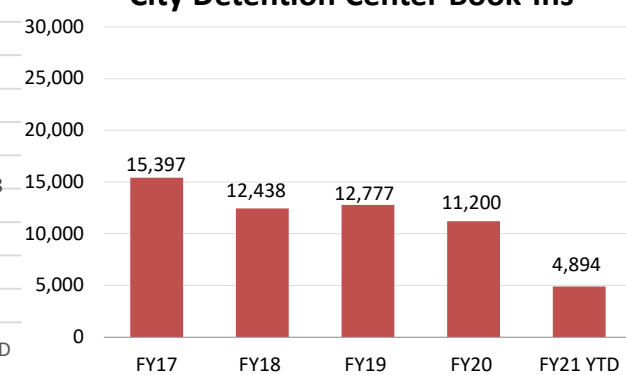
## Citation Count & Final Dispositions



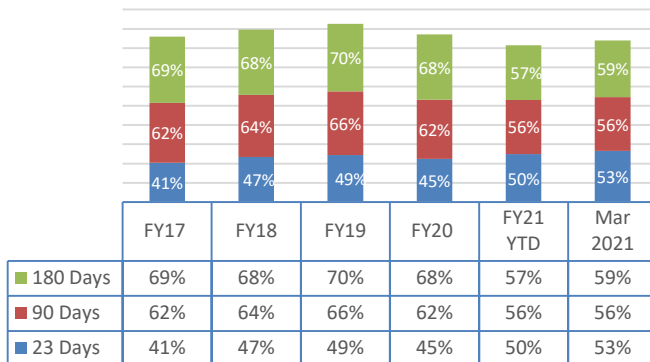
## \*Average Collection Per Citation



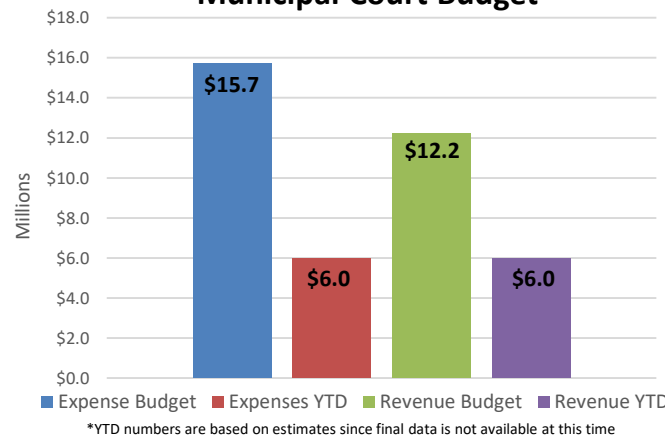
## City Detention Center Book-Ins



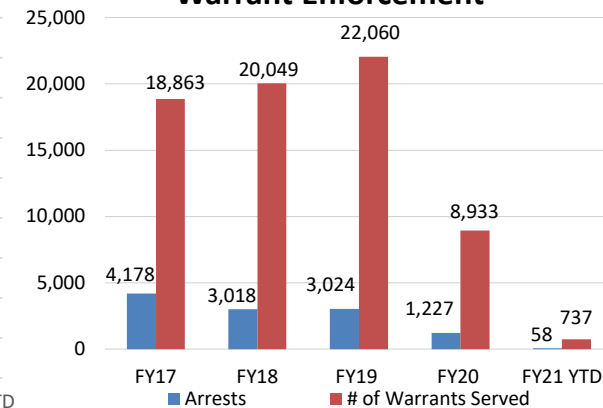
## Defendant's Cumulative Response Rate Looking Back 23, 90 & 180 Days



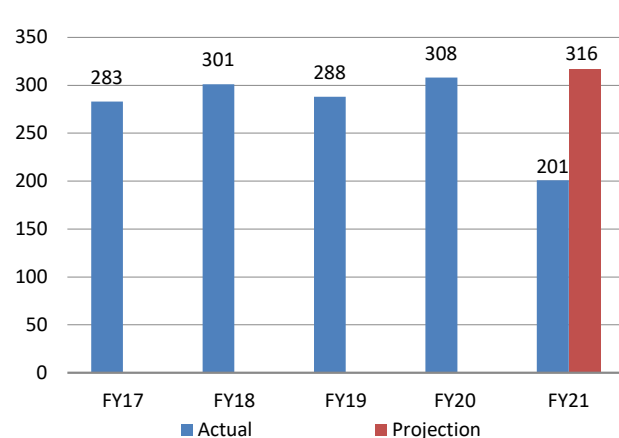
## Municipal Court Budget



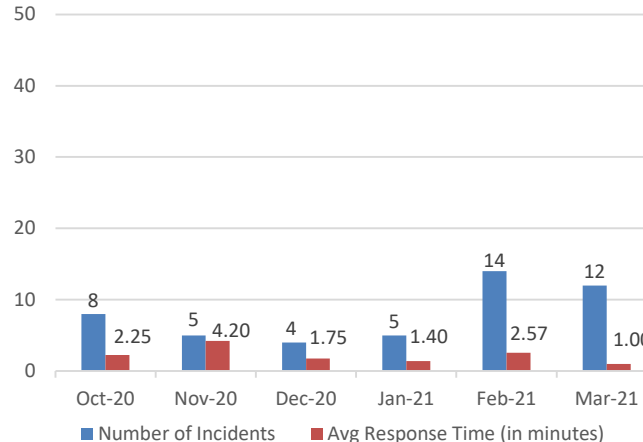
## Warrant Enforcement



## Environmental Cases Filed



## Security Incidents and Response Time



## Courthouse Dispositions

