Memorandum

CITY OF DALLAS

DATE September 10, 2021

^{TO} Honorable Members of the Public Safety Committee

SUBJECT Medical Direction Services and EMS Quality Management Program- Dallas Fire-Rescue's Department

The following agenda item is scheduled to go before City Council on September 22, 2021.

Agenda Item #51; 21-1672

Authorize a Supplemental Agreement No. 3 to the medical direction services and EMS Quality Management Program as required by the State with The University of Texas Southwestern Medical Center at Dallas for the period October 1, 2021 through September 30, 2022 - Not to exceed \$1,291,485.83 - Financing: General Funds

Background

The University of Texas System Board of Regents, the Center provides the services of a qualified physician to act as Medical Director and another as Assistant Medical Director for the City's Emergency Medical Services programs in accordance with State Board of Medical Examiners rules pertaining to Medical Director. The Medical Directors shall spend a minimum of a total of forty (40) hours per week at the Dallas Fire-Rescue EMS offices or other specified locations, and an additional ten (10) total hours each week working on duties outside of the offices as requested

- Work with the physicians in charge of Emergency Medicine at Dallas area hospitals in the establishment of standard operating procedures for the City's EMS programs and ensure that quality medical service is provided by supervising physicians and registered nurses operating the City's contracted services for bio-medical on-line supervision.
- Review existing EMS medical guidelines annually and develop and recommend new EMS guidelines appropriate to the City's EMS programs and in accord with state law.
- Provide clinical oversight for the City's 911 medical dispatch policies and procedures, Mobile Community Healthcare Program (MCHP), RIGHT Care Program as well as other City medical programs planned or under development through the Fire Chief or City Manager's Office or as directed by the Dallas City Council.
- Transmit data to specified entities as requested by the City for the purpose of participating in research projects that improve the City's healthcare operations through quality control (QC) and quality improvement (QI).

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SUBJECT Dallas Fire-Rescue's EMS Quality Assurance Program and Update on State Investigations

• Report QC and QI findings every 30 days and provide updates of the CPR Quality Improvement Program no later than on a yearly basis to EMS and specified entities as requested by the City.

Please contact me if you have any questions.

Jon Fortune Assistant City Manager

c:

T.C. Broadnax, City Manager Chris Caso, City Attorney Mark Swann, City Auditor Bilierae Johnson, City Secretary Preston Robinson, Administrative Judge Kimberly Bizor Tolbert, Chief of Staff to the City Manager

Majed A. Al-Ghafry, Assistant City Manager Joey Zapata, Assistant City Manager Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services M. Elizabeth Reich, Chief Financial Officer M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion Directors and Assistant Directors