

# Memorandum



CITY OF DALLAS

DATE October 8, 2021

TO Honorable Members of the Public Safety Committee

SUBJECT **October 13, 2021, City Council Agenda Item #40; 21-1785 – Agreement for Annual Licensing, Maintenance, and Training for an Emergency Priority Dispatch Software System for Fire- Rescue Department**

The following agenda item is scheduled to go before City Council on October 13, 2021.

## **Agenda Item #40; 21-1785**

Authorize a three-year service price agreement for annual licensing, maintenance, and training for an emergency priority dispatch software system for the Fire-Rescue Department - Medical Priority Consultants, Inc. dba Priority Dispatch Corp., sole source - Estimated amount of \$110,091 - Financing: General Fund

This three-year service price agreement will provide annual licensing, maintenance, and training for an emergency priority dispatch software system for the Fire-Rescue Department. This software is currently being used by DFR and it provides scripted protocol for Fire-Rescue Department dispatchers to identify the appropriate severity level of the medical emergency of the patient and to ensure the appropriate number of responders and resources are deployed on emergency medical calls.

Should you have any questions or concerns, please contact Dominique Artis, Fire Chief of Dallas Fire-Rescue at [dominique.artis@dallascityhall.com](mailto:dominique.artis@dallascityhall.com)

Jon Fortune  
Assistant City Manager

c: T.C. Broadnax, City Manager  
Chris Caso, City Attorney  
Mark Swann, City Auditor  
Biliera Johnson, City Secretary  
Preston Robinson, Administrative Judge  
Kimberly Bizzor Tolbert, Chief of Staff to the City Manager

Majed A. Al-Ghafry, Assistant City Manager  
Joey Zapata, Assistant City Manager  
Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services  
M. Elizabeth Reich, Chief Financial Officer  
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion  
Directors and Assistant Directors