

Memorandum



CITY OF DALLAS

DATE November 5, 2021

TO Honorable Members of the Public Safety Committee

SUBJECT **November 10, 2021, Upcoming City Council Agenda Item #33; Five-year service contract for maintenance and support of Orion Communications software applications for the Police Department and Court & Detention Services**

The following agenda item is scheduled to go before City Council on November 10, 2021.

Agenda Item #33; 21-1967

Authorize a five-year service contract for maintenance and support of Orion Communications software applications for the Police Department and Court & Detention Services - Orion Communications, Inc., sole source - Not to exceed \$790,569.30 - Financing: Data Services Fund (\$438,942.15) and Technology Fund (\$351,627.15) (subject to annual appropriations).

This action does not encumber funds; the purpose of a service contract is to establish firm pricing for services, for a specific term, which are ordered on an as needed basis.

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This service contract will provide ongoing maintenance and support for Orion Communications software applications. Maintenance and support include software upgrades to current releases of software and ongoing technical support. Orion Communications software applications provide efficient data management that allows the City to:

- Manage the daily operations and personnel files of uniform officers, which includes tracking planned work time versus actual time worked
- Notify officers of subpoena notifications and City and County court date alerts.
- Track evidence related to criminal cases
- Provide automation of tow company processing, which allows field officers to dispatch towing companies based on queue status
- Track vehicles impounded by the City

This software allows City agencies to share data in real-time with different applications systems, which is critical to the administrative management of the Police Department and Court & Detention Services personnel.

DATE November 5, 2021

SUBJECT **November 10, 2021, Upcoming City Council Agenda Draft Item #28; 21-1967: Five-year service contract for maintenance and support of Orion Communication software applications for the Police Department and Court & Detention Services**

Should you have any questions regarding these items, please contact me at (214) 502-9084



Jon Fortune
Assistant City Manager

c:	T.C. Broadnax, City Manager	Majed A. Al-Ghafry, Assistant City Manager
	Chris Caso, City Attorney	Joey Zapata, Assistant City Manager
	Mark Swann, City Auditor	Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services
	Billerae Johnson, City Secretary	M. Elizabeth Reich, Chief Financial Officer
	Preston Robinson, Administrative Judge	M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion
	Kimberly Bizzor Tolbert, Chief of Staff to the City Manager	Directors and Assistant Directors