



Legislation Details (With Text)

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**On agenda:** 5/27/2020      **Final action:** 5/27/2020

**Title:** Authorize a five-year service price agreement to provide a cloud-based open data portal solution for the Department of Information and Technology Services - Tyler Technologies, Inc., most advantageous proposer of three - Estimated amount of \$446,186 - Financing: Data Services Fund

**Sponsors:**

**Indexes:** 100

**Code sections:**

**Attachments:** 1. Resolution

Date	Ver.	Action By	Action	Result
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**STRATEGIC PRIORITY:** Government Performance and Financial Management

**AGENDA DATE:** May 27, 2020

**COUNCIL DISTRICT(S):** All

**DEPARTMENT:** Office of Procurement Services

**EXECUTIVE:** Elizabeth Reich

**SUBJECT**

Authorize a five-year service price agreement to provide a cloud-based open data portal solution for the Department of Information and Technology Services - Tyler Technologies, Inc., most advantageous proposer of three - Estimated amount of \$446,186 - Financing: Data Services Fund

**BACKGROUND**

This action does not encumber funds; the purpose of a service price agreement is to establish firm pricing for services, for a specific term, which are ordered on an as needed basis according to annual budgetary appropriations. The estimated amount is intended as guidance rather than a cap on spending under the agreement, so that actual need combined with the amount budgeted will determine the amount spent under this agreement.

This service price agreement will provide a cloud-based solution to make data readily available to users and improve the accessibility of public information, and to enhance coordination and efficiencies among departments, partner organizations, and residents. This agreement will also provide maintenance and support which includes technical support, upgrades to current releases, and use of the products.

A five-member committee from the following departments reviewed and evaluated the qualifications:

- Department of Equipment & Fleet Management (1)
- Department of Information and Technology Services (1)
- Water Utilities Department (1)
- Office of Business Diversity (1)\*
- Office of Procurement Services (1)\*

\*The Office of Procurement Services only evaluated cost and the Office of Business Diversity only evaluated the Business Inclusion and Development Plan.

The committee selected the successful respondents on the basis of demonstrated competence and qualifications under the following criteria:

- Cost 30 points
- Technical match 30 points
- Functional match 15 points
- Business Inclusion and Development Plan 15 points
- Capabilities and expertise 10 points

The Office of Procurement Services used its procurement system to send out email notifications to vendors registered under relevant commodity codes. To further increase competition, the Office of Procurement Services uses historical solicitation information, the Internet, and vendor contact information obtained from user departments to contact additional vendors. Additionally, in an effort to secure more competition, the Office of Business Diversity sent notifications to chambers of commerce and advocacy groups to ensure maximum vendor outreach.

On November 10, 2015, the City Council authorized a living wage policy that requires contractors to pay their employees a “living wage” rate as established annually by the Massachusetts Institute of Technology Living Wage Calculator for Dallas County by Resolution No. 15-2141. The current calculated living wage during the solicitation process of this contract is \$11.71; the selected vendor meets this requirement.

**PRIOR ACTION/REVIEW (COUNCIL, BOARDS, COMMISSIONS)**

On March 25, 2015, City Council authorized a twelve-month renewal service agreement for software use and support of the Socrata Open Data Portal with Alamo City Engineering Services, Inc., through the U.S. General Services Administration by Resolution No. 15-0483.

On March 23, 2016, City Council authorized a twelve-month service agreement for renewal of software use and support of the Socrata Open Data Portal with Carahsoft Technology Corp., through the U.S. General Services Administration procurement price list by Resolution No. 16-0428.

On June 28, 2017, City Council authorized a twelve-month service agreement for renewal of software use and support of the Socrata Open Data Portal with Carahsoft Technology Corp., through the U.S. General Services Administration procurement price list by Resolution No. 17-1047.

On June 13, 2018, City Council authorized a twelve-month service contract for the continuous use of software and support of the Socrata Open Data Portal with Carahsoft Technology Corp., through the U.S. General Services Administration cooperative agreement by Resolution No. 18-0810.

**FISCAL INFORMATION**

Fund	FY 2019-20	FY 2020-21	Future Years
Data Services Fund	\$123,000.00	\$77,250.00	\$245,936.00

**M/WBE INFORMATION**

In accordance with the City’s Business Inclusion and Development Plan adopted on October 22, 2008, by Resolution No. 08-2826, as amended, the M/WBE participation on this contract is as follows:

Contract Amount	Category	M/WBE Goal	M/WBE %	M/WBE \$
\$446,186.00	Other Services	23.80%	7.62%	\$34,000.00
<ul style="list-style-type: none"> <li>• This contract does not meet the M/WBE goal, but complies with good faith efforts.</li> <li>• Tyler Technologies, Inc. - Non-local</li> </ul>				

**PROCUREMENT INFORMATION**

Method of Evaluation for Award Type:

Request for Competitive Sealed Proposal	<ul style="list-style-type: none"> <li>• Utilized for high technology procurements, insurance procurements, and other goods and services</li> <li>• Recommended offeror whose proposal is most advantageous to the City, considering the relative importance of price, and other evaluation factors stated in the specifications</li> <li>• Always involves a team evaluation</li> <li>• Allows for negotiation on contract terms, including price</li> </ul>
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The Office of Procurement Services received the following proposals from solicitation number BXZ19 -00009853. We opened them on September 5, 2019. We recommend the City Council award this service price agreement in its entirety to the most advantageous proposer.

\*Denotes successful proposer

<u>Proposers</u>	<u>Address</u>	<u>Score</u>	<u>Amount</u>
*Tyler Technologies, Inc.	5101 Tennyson Pkwy. Plano, TX 75024	86.0	\$446,186.00
ESRI	380 New York St. Redland, CA 92373	66.06	\$701,000.00

Lionstack, Inc.	777 Main St. Suite 600 Ft. Worth, TX 76102	50.27	\$484,900.00
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**OWNER**

**Tyler Technologies, Inc.**

H. Lynn Moore, Jr., President  
Brian K. Miller, Vice President