



Legislation Details (With Text)

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Title: Authorize Supplemental No. 27 to exercise the first of two, two-year renewal options, to the service contract with Deloitte Consulting, LLP for managed services, support, hosted infrastructure, and services for the utility billing system for the Water Utilities Department - Not to exceed \$12,292,440 - Financing: Information Technology Services Funds (subject to annual appropriations)

Sponsors:

Indexes: 100

Code sections:

Attachments: 1. Resolution

Date	Ver.	Action By	Action	Result
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STRATEGIC PRIORITY: Government Performance and Financial Management

AGENDA DATE: March 25, 2020

COUNCIL DISTRICT(S): All

DEPARTMENT: Office of Procurement Services

EXECUTIVE: Elizabeth Reich

SUBJECT

Authorize Supplemental No. 27 to exercise the first of two, two-year renewal options, to the service contract with Deloitte Consulting, LLP for managed services, support, hosted infrastructure, and services for the utility billing system for the Water Utilities Department - Not to exceed \$12,292,440 - Financing: Information Technology Services Funds (subject to annual appropriations)

BACKGROUND

This action does not encumber funds; the purpose of a service contract is to establish firm pricing for services, for a specific term, which are ordered on an as needed basis.

This Supplemental Agreement will provide for continued application managed services, support, hosted infrastructure, and services for the utility billing system for the Water Utilities Department. This system is critical to the billing and collections for water, wastewater, storm water, and sanitation services. The system also allows for the collection of other fees, including aviation rental fees, multi-tenant inspection fees, birth/death certificates, fire permits, paving and code compliance liens, air quality fees, among others. Additionally, the agreement provides for the assessment and

enhancement of the system.

On November 10, 2015, the City Council authorized a living wage policy that requires contractors to pay their employees a “living wage” rate as established annually by the Massachusetts Institute of Technology Living Wage Calculator for Dallas County by Resolution No. 15-2141. This contract renewal option includes the most current living wage of \$11.71.

PRIOR ACTION/REVIEW (COUNCIL, BOARDS, COMMISSIONS)

On March 27, 2013, City Council authorized a seven-year service contract, with two, two-year renewal options, for managed application, hosted infrastructure and project assessment services and a seven-year contract to support and enhance the utility billing system as needed with Deloitte Consulting, LLP by Resolution No. 13-0488.

FISCAL INFORMATION

Fund	FY 2020	FY 2021	Future Years
Information Technology Services Funds	\$3,871,860.00	\$6,573,720.00	\$1,846,860.00

M/WBE INFORMATION

In accordance with the City’s Business Inclusion and Development Plan adopted on October 22, 2008, by Resolution No. 08-2826, as amended, the M/WBE participation on this contract is as follows:

Contract Amount	Category	M/WBE Goal	M/WBE %	M/WBE \$
\$12,292,440.00	Other Services	23.80%	23.80%	\$1,193,487.00
• This contract meets the M/WBE goal.				
• Supplemental Agreement No. 27 - 23.80% Overall M/WBE participation on the services per contract.				

OWNER

Deloitte Consulting, LLP

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Timothy Boehm, Principal
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