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Title: Building Inspection Call Center Process Improvement
[Patrick Blaydes, Manager, Development Services; Tony Rader, Continuous Improvement Specialist, Budget & Management System; Sheila Gray, 311 Manager, 311; Amanda Nabours, IT Architect, Information and Technology Services; Alex Rodriguez, Strategic Planning Manager, Dallas Fire-Rescue]

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Date	Ver.	Action By	Action	Result
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Building Inspection Call Center Process Improvement
[Patrick Blaydes, Manager, Development Services; Tony Rader, Continuous Improvement Specialist, Budget & Management System; Sheila Gray, 311 Manager, 311; Amanda Nabours, IT Architect, Information and Technology Services; Alex Rodriguez, Strategic Planning Manager, Dallas Fire-Rescue]