



## Legislation Details (With Text)

**File #:** 23-36      **Version:** 1      **Name:**  
**Type:** CONSENT AGENDA      **Status:** Approved  
**File created:** 10/10/2022      **In control:** Office of Procurement Services  
**On agenda:** 6/14/2023      **Final action:**  
**Title:** Authorize Supplemental Agreement No. 16 to increase the service contract with Trittech Software Systems, for continued maintenance and support of the existing computer aided dispatch system, disaster recovery synchronization, and a computer aided dispatch routing server for the Department of Information and Technology Services - Not to exceed \$205,382.69, from \$21,069,435.14 to \$21,274,817.83 - Financing: 9-1-1 System Operations Fund (subject to annual appropriations)

**Sponsors:**

**Indexes:** 100

**Code sections:**

**Attachments:** 1. Resolution

Date	Ver.	Action By	Action	Result
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**STRATEGIC PRIORITY:** Government Performance & Financial Management

**AGENDA DATE:** June 14, 2023

**COUNCIL DISTRICT(S):** All

**DEPARTMENT:** Office of Procurement Services

**EXECUTIVE:** Jack Ireland

### SUBJECT

Authorize Supplemental Agreement No. 16 to increase the service contract with Trittech Software Systems, for continued maintenance and support of the existing computer aided dispatch system, disaster recovery synchronization, and a computer aided dispatch routing server for the Department of Information and Technology Services - Not to exceed \$205,382.69, from \$21,069,435.14 to \$21,274,817.83 - Financing: 9-1-1 System Operations Fund (subject to annual appropriations)

### BACKGROUND

This action does not encumber funds; the purpose of a service contract is to establish firm pricing for services, for a specific term, which are ordered on an as needed basis.

This Supplemental Agreement will provide for an increase to the service contract with Trittech Software Systems, for continued maintenance and support of the existing computer aided dispatch (CAD) system, disaster recovery synchronization, and a CAD routing server for the Department of Information and Technology Services

This increase will provide the services necessary for the re-installation of the CAD System onto new hardware including the CAD mobile system. Additionally, it will provide for the setup and syncing of the CAD system to a backup environment. This will provide business continuity in the event the primary system is unavailable. Lastly, it will allow for the implementation of new component needs for future CAD upgrades.

On November 10, 2015, the City Council authorized a living wage policy that requires contractors to pay their employees a “living wage” rate as established annually by the Massachusetts Institute of Technology Living Wage Calculator for Dallas County by Resolution No. 15-2141. This contract renewal option includes the most current living wage of \$17.82.

### **PRIOR ACTION/REVIEW (COUNCIL, BOARDS, COMMISSIONS)**

On September 22, 2015, the City Council authorized a five-year service contract for maintenance and support of the City’s existing computer aided dispatch system with Trittech Software Systems, Inc. by Resolution No. 15-1736.

On March 25, 2020, the City Council authorized Supplemental Agreement No. 13 to extend the terms and increase the service contract with Trittech Software Systems, Inc., for maintenance and support of the City’s existing computer-aided dispatch system for the Department of Information and Technology services by Resolution No. 20-0485.

### **FISCAL INFORMATION**

Fund	FY 2023	FY 2024	Future Years
9-1-1 System Operations Fund	\$205,382.69	\$0.00	\$0.00

### **M/WBE INFORMATION**

In accordance with the City’s Business Inclusion and Development Policy adopted on September 23, 2020, by Resolution No. 20-1430, as amended, the M/WBE participation on this contract is as follows:

Contract Amount	Procurement Category	M/WBE Goal
\$205,382.69	Other Services	N/A
M/WBE Subcontracting %	M/WBE Overall %	M/WBE Overall Participation \$
N/A	N/A	N/A
• This item is Other Services which does not have an availability and disparity participation goal.		
• Trittech Software Systems - Non-local; Workforce - 0.00% Local		

### **OWNER**

**Tritech Software Systems**  
1000 Business Center Drive  
Lake Mary, FL 32746

David Zolet, Chief Executive Officer