



## Legislation Text

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**File #:** 20-925, **Version:** 2

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**STRATEGIC PRIORITY:** Government Performance and Financial Management  
**AGENDA DATE:** May 27, 2020  
**COUNCIL DISTRICT(S):** All  
**DEPARTMENT:** Department of Information and Technology Services  
**EXECUTIVE:** Elizabeth Reich

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### **SUBJECT**

Authorize an Interlocal Agreement with Dallas County to allow for use of the City's Computer-Aided Dispatch System infrastructure through December 31, 2020 with three one-year renewal options - Revenue: 911 System Operations Fund \$142,500 as one-time upfront cost; yearly revenue amount will be determined once Technical Design and Support Model is developed and mutually agreed upon by both parties

### **BACKGROUND**

This Interlocal Agreement (ILA) will provide for integration of Dallas County and the Dallas Sheriff's Office to become a sub-agency within the City's computer-aided dispatch (CAD) system, managed by the Department of Information and Technology Services for public safety personnel. This system supports the efficient mobilization of Police and Fire-Rescue personnel and resources in response to emergency calls.

The City has utilized the CAD system since 2005. The system facilitates the management of critical public safety information which includes the immediate broadcast of emergency information for officers in distress, data transmission between emergency vehicles to ensure optimal response time, and other critical functions. The use of this system is critical to first responders in assisting with handling vital information that links police officers, firefighters, and paramedics.

With the integration of Dallas County and the Dallas Sheriff's Office within the CAD system, it will allow for better public safety communication capabilities as well as enhanced visibility for incidents that involve multiple agencies, such as freeway accidents. It will also lay the ground work for the two government agencies to begin to leverage each other's infrastructure environments in the event of a disaster where either agency's primary and/or backup facility may not be available or compromised.

Additionally, Dallas County will assume some of the cost of the buildout of the City's Disaster Recovery CAD system at the City's 911 Backup site as they will be a beneficiary of the environment.

**PRIOR ACTION/REVIEW (COUNCIL, BOARDS, COMMISSIONS)**

This item has no prior action.

**FISCAL INFORMATION**

Revenue: 911 System Operations Fund \$142,500 as one-time upfront cost; yearly revenue amount will be determined once Technical Design and Support Model is developed and mutually agreed upon by both parties