



## Legislation Text

File #: 20-2365, Version: 1

**STRATEGIC PRIORITY:** Government Performance and Financial Management  
**AGENDA DATE:** January 13, 2021  
**COUNCIL DISTRICT(S):** All  
**DEPARTMENT:** Office of Procurement Services  
**EXECUTIVE:** Elizabeth Reich

### **SUBJECT**

Authorize Supplemental Agreement No. 11 to increase the acquisition contract with SBC Global Services, Inc. dba AT&T Global Services for the purchase of software and hardware to upgrade the 9-1-1 telephone system infrastructure - Not to exceed \$97,789.75, from \$3,005,836.57 to \$3,103,626.32 - Financing: 9-1-1 System Operations Fund

### **BACKGROUND**

This Supplemental Agreement will provide for continued public safety emergency services to the residents of Dallas by increasing the number of call taking seats available to receive and process calls to 9-1-1. These additional licenses will provide 9-1-1, Police Department, and Fire-Rescue Department the ability to work simultaneously at the existing primary site and a secondary backup site at any given time.

On November 10, 2015, the City Council authorized a living wage policy that requires contractors to pay their employees a "living wage" rate as established annually by the Massachusetts Institute of Technology Living Wage Calculator for Dallas County by Resolution No. 15-2141. This contract renewal option includes the most current living wage of \$12.38.

### **PRIOR ACTION/REVIEW (COUNCIL, BOARDS, COMMISSIONS)**

On October 25, 2017, City Council authorized an acquisition contract for the purchase of software and hardware to upgrade the 9-1-1 telephone system infrastructure; and a five-year service contract, with three one-year renewal options, for maintenance of the 9-1-1 telephone system infrastructure with SBC Global Services, Inc. dba AT&T Global Services by Resolution No. 17-1666.

### **FISCAL INFORMATION**

Fund	FY 2021	FY 2022	Future Years
9-1-1 System Operations Fund	\$97,789.75	\$0.00	\$0.00

### **M/WBE INFORMATION**

In accordance with the City's Business Inclusion and Development Policy adopted on September 23, 2020, by Resolution No. 20-1430, as amended, the M/WBE participation on this contract is as follows:

<b>Contract Amount</b>	<b>Category</b>	<b>M/WBE Goal</b>	<b>M/WBE %</b>	<b>M/WBE \$</b>
\$97,789.75	Other Services	N/A	N/A	N/A
• The Business Inclusion and Development Policy does not apply to Proprietary Software.				
• SBC Global Services, Inc. dba AT&T Global Services - Local; Workforce 100.00% Local				

### **OWNER**

#### **SBC Global Services, Inc. dba AT&T Global Services**

208 South Akard St.  
Dallas, TX 75202

Randall L. Stephenson, Chairman  
Ed Gillespie, Senior Executive Vice President