



## Legislation Text

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**File #:** 24-1192, **Version:** 1

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**STRATEGIC PRIORITY:** Government Performance & Financial Management  
**AGENDA DATE:** April 24, 2024  
**COUNCIL DISTRICT(S):** All  
**DEPARTMENT:** Office of Procurement Services  
**EXECUTIVE:** Jack Ireland

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### **SUBJECT**

Authorize Supplemental Agreement No. 1 to increase the service contract with Netsync Network Solutions through the Texas Department of Information Resources cooperative agreement DIR-CPO-4866 for continuous use and upgrade of an existing device threat detection response solution and licensing for the Department of Information and Technology Services - Not to exceed \$949,746.80, from \$873,104.50 to \$1,822,851.30 - Financing: Data Services Fund (subject to annual appropriations)

### **BACKGROUND**

This action does not encumber funds; the purpose of a service contract is to establish firm pricing for services, for a specific term, which are ordered on an as needed basis.

This Supplemental Agreement will provide for continued use and upgrade of an existing device threat detection response solution and licensing for the Department of Information and Technology Services. This upgrade will bring the licensing from enterprise support to complete and premium support, for the second and third year of the current contract.

The Department of Information and Technology Services will continue to utilize the solution to ensure the City's endpoints (i.e., employee's laptops, desktops, and servers) have modernized protection against malicious cyber actors that would attempt to attack the City through employee's computers.

Some key benefits to upgrading the system include but not limited to:

- Solution offers 24/7 threat hunting included to supplement the City's Security Operations Center staff activity
- Cloud-native platform, meaning it will not require an on-premises, City-managed component, offering the City a fully managed service
- Utilizes artificial intelligence to bolster its capabilities and provide a greater layer of protection to the City

The Texas Department of Information Resources cooperative agreement is authorized by Chapter 791 of the Texas Government Code and Subchapter F, Chapter 271, Texas Local Government Code. Section 271.102 of the Texas Local Government Code authorizes a local government to participate in a Cooperative Purchasing Program with another local government or a local cooperative organization.

### **PRIOR ACTION/REVIEW (COUNCIL, BOARDS, COMMISSIONS)**

On April 26, 2023, the City Council authorized a three-year cooperative purchasing agreement for the acquisition, service maintenance and support of a device threat detection response solution for the Department of Information and Technology Services with Netsync Network Solutions through the Texas Department of Information Resources cooperative agreement by Resolution No. 23-0573.

### **FISCAL INFORMATION**

Fund	FY 2024	FY 2025	Future Years
Data Services Fund	\$457,701.95	\$492,044.85	\$0.00

### **M/WBE INFORMATION**

In accordance with the City's Business Inclusion and Development Policy adopted on September 23, 2020, by Resolution No. 20-1430, as amended, the M/WBE participation on this contract is as follows:

Contract Amount	Procurement Category	M/WBE Goal
\$949,746.80	Other Services	23.00%
M/WBE Subcontracting %	M/WBE Overall %	M/WBE Overall Participation \$
N/A	100.00%	\$949,746.80
• The Business Inclusion and Development Policy does not apply to Cooperative Purchasing Agreement, prime is a MBE.		
• Netsync Network Solutions - Non-local; Workforce - 0.00% Local		

### **OWNER**

**Netsync Network Solutions**  
2500 West Loop South, Suite 410  
Houston, TX 77027

Diane Gonzales, Chief Executive Officer