

June 24, 2026

WHEREAS, on August 24, 2016, the City Council authorized a five-year collection agency services contract, with two two-year renewal options, for the collection of delinquent utility and other miscellaneous accounts with Southwest Credit Systems, L.P. estimated annual net revenue of \$659,719 by Resolution No. 16-1307; and

WHEREAS, on January 12, 2022, the City Council authorized Supplemental Agreement No. 1 to exercise the first of two, two-year renewal options to the service contract for the collection of delinquent utility and other miscellaneous accounts with Southwest Credit Systems, L.P., with an estimated net revenue of \$586,000.00 by Resolution No. 22-0155.

Now, Therefore,

BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF DALLAS:

SECTION 1. That the City Manager is hereby authorized to execute a service contract with Southwest Credit Systems, LP (VC0000013092), approved as to form by the City Attorney, for the collection of delinquent utility accounts and other miscellaneous accounts for the Dallas Water Utilities Department for a term of five years, with two two-year renewal options, for an estimated annual net revenue amount of \$621,679.39.

SECTION 2. That the Chief Financial Officer is hereby authorized to receive and deposit revenue funds from Southwest Credit Systems, LP in Dallas Water Utilities Fund, 0100, Department DWU, Unit 7230, Accounts Receivable 0145 and 0147 from Service Contract No. DWU-2025-00028771.

SECTION 3. That the Chief Financial Officer is hereby authorized to disburse commission to Southwest Credit Systems, L.P., according to the terms of the Service Contract No. DWU-2025-00028771 from Water & Sewer Revenue Fund, Fund 0100, Department DWU, Unit 7230, Object 3371.

SECTION 4. That this resolution shall take effect immediately from and after its passage in accordance with the provisions of the Charter of the City of Dallas, and it is accordingly so resolved.