

May 13, 2026

WHEREAS, the Department of Aviation is requesting approval to contract CBC SSP America DAL, LLC for a food and beverage concession service in Suite C2447 between gates 12 and 14 at Dallas Love Field Airport. (DAL) to avoid lost revenue and to prevent a disruption of service by procuring a contract through the lengthy request for proposal (RFP) process. CBC SSP America DAL, LLC is the only concessionaire that can best operate the desired food and beverage concession service in Suite C2447 at the airport; and

WHEREAS, developing an RFP, selecting a vendor who is familiar with DAL, obtaining City Council approval, and completing permitting and construction could take up to a year, with additional months for implementation. This extended timeline would require significant resources across multiple departments. Furthermore, the absence of additional options during the Love Field Expansion Airport Program (LEAP) construction and periods of elevated passenger volumes, reduces passenger spending as many choose to delay or forego purchases in the airport; and

WHEREAS, CBC SSP America DAL, LLC brings extensive experience with Dallas Love Field concessions operations. Their proposed kiosk, branded as Urban Crave, features a wide range of salads, handhelds, flatbreads and alcoholic beverages. This concept provides travelers with convenient access to quality food and beverage options that meet the needs of DAL's growing and increasingly diverse passenger base. The proposed concept features a kiosk and accommodates the unique requirements of no kitchen preparation and limited space. To support this, Multiplex, Inc. will partner with CBC SSP America DAL, LLC to share kitchen, storage and liquor facilities.

Now, Therefore,

BE RESOLVED BY THE CITY COUNCIL OF THE CITY OF DALLAS:

SECTION 1. That the City Manager is hereby authorized to execute a seven-year with one, two-year renewal options concession contract with CBC SSP America DAL, LLC (VC23903), approved as to form by the City Attorney, for food and beverage concessions services at Dallas Love Field Airport, branded as Urban Crave.

SECTION 2. That the Chief Financial Officer is hereby authorized to receive and deposit all revenues from CBC SSP America DAL, LLC in an amount not to exceed \$2,819,786.00 into Aviation Fund, Fund 0130, Department AVI, Unit 7725, Revenue Code 7811.

SECTION 3. That this contract is designated as Contract No. AVI-2021-000017156.

SECTION 4. That this resolution shall take effect immediately from and after its passage in accordance with the provisions of the Charter of the City of Dallas, and it is accordingly resolved.